**BLAINE ALEXANDER BISHOP**

Blaine.Bishop@comcast.net

(313) 600-0144

**Summary:** Recent MBA graduate with diverse background seeks Entry Level position.

**QUALIFICATIONS:**

* Ability to identify key issues, problem solve and make appropriate decisions in ambiguous situations.
* Proficient with Microsoft Office products including Word, PowerPoint, Excel, Adobe, Blender, Resolume and ability to quickly learn other programs
* Worked with SAP
* Solution oriented.
* Experienced Trainer and Leader.
* Ability to work with diverse backgrounds.
* Adaptable and collaborative.

**EDUCATION** **Capella University**

Master of Business Administration, August 2024 (GPA: 4.0)

Member of National Society of Leadership and Success

**Central Michigan University**

BS Psychology, December 2016

**Michigan State University**

Full-stack Development coding bootcamp

Dec, 2024 – June, 2025

**EMPLOYMENT:**

**CVS Specialty Pharmacy**, Troy, Mi, August 2021 to Present, Pharmacy Services Representative

* Collaborate with oncology patients, medical providers and insurance companies to resolve medication and insurance issues;
* Advocate for patients with insurance companies and pharmaceutical companies to obtain best pricing and all available copay assistance.
* Work with patients to set up timely and recurring delivery of specialty medications.
* Check SAP to ensure that NDCs are in stock.

**Blaine’s Brain Designs**, Detroit, MI, May 2013 to Present. Founder.

* Design and manufacture festival related apparel and accessories;
* Create on-line and pop-up retail kiosk marketing strategy;
* Design and produce motion graphics for internationally touring DJs, producers, and bands.
* Coordinate logistics internationally to ensure products arrive on time to meet deadlines.

**Hercules Steel**, Livonia MI, January 2020 to May 2021, Machine operations.

* Manufactured and shipped steel;
* Inventory merchandise;
* Operate a crane and forklift.

**Suite 104 Productions**, Livonia MI, January 2020 to April 2020, Intern.

* Created flyers and templates for retail marketing programs;
* Designed marketing programs for charitable events.
* Created computer graphics for promotional campaigns.

**Moosejaw Mountaineering**, Grosse Pointe, MI, September 2018 to December 2019. Key Holder.

* Open and close retail location;
* Capitalize on and ensure key performance indicators and goals are met
* Assign and supervise tasks for associates to ensure store cleanliness and shop ability
* Provide expert knowledge and customer service on a wide variety of mountaineering gear.
* Package and ship correct products in a timely manner.
* Maintain store front appearance and organization.
* Reconciled cash drawer at end of the evening.

**Buffalo Wild Wings,** Detroit, MI, May 2011 to December 2016. Front of House Trainer/Shift Leader, Cashier, Server and Greeter.

* Training new employees
* Resolved customer disputes and ensured customer satisfaction;
* Assigned down time tasks and outs;
* expedited preparation.

**CERTIFICATIONS**

Michigan Teacher Certification, Psychology. 2022

Forklift Driver

Crane Operator

**VOLUNTEER and UNPAID WORK**

Tegucigalpa, Honduras, March 2017. Global Brigades; hand dug trenches and installed piping to supply low income communities with fresh water.

Research Assistant, Central Michigan University, Mt Pleasant, MI March 2016 to December 2016. (313) 549-5986. Provide meta-analysis of past works on Aphasia and the TOT phenomenon as well as create, and organize TOT producing questions for new research.

Frasier Villa, Frasier, MI, March 2011 to August 2013.). Lead residents through games and activities, transporting residents throughout the building.

Gleaner’s Food Bank, Detroit, MI, July 2012 to September 2012. (313) 923-3535. Maintain sanitary storage environments for stored food and pest control.