

Course Assignment for INFO110 - Spring 2018  
Evaluation of Information Systems



# DISCORD

VERSION 1

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# Discord

## Quick background

Discord is a freeware communication and community hub designed with gamers in mind. The platform is completely free to use and supports secure voice, video and text chat. Everyone can sign up and create their own server for free or join existing servers. Each server serves as a small community hub where people can share picture, communicate using the methods mentioned above or invite someone to play a game. Discord is available on a magnitude of platforms such as Windows, MacOSX, Linux, Android, IOS or in a web-browser. With over 87 million unique users Discord has dominated this market over the last 3 years and risen above other platforms in the same field such as Teamspeak, Skype and Mumble.

## Motivations

Since we did not know anyone who could give us access to an information system we chose Discord for it's well documented API and because the source code can be found online. Everyone in the group is familiar with Discord and we all use it a lot in our spare time. We believe Discord could be the next big thing when it comes to online communication platforms within a few years and could branch out to a larger target market then mainly people who play games.

## Quick description of evaluation project

We are going to evaluate the usability and the user interface of Discord as an information system, and find out whether it is possible to improve some of these aspects. To evaluate the usability, we will do testing on our own, as well as having people that are new to the platform test it and give us feedback. We are also going to evaluate it against other similar platforms, to identify any problem areas Discord may have. In addition, we will evaluate Discord according to requirements for good usability, as well as requirements for good user interface.

**References:**

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