

Future of Voice Agents

Christopher Hong

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Observation, Values and Mission

- ▶ The advent of large language models have enabled a new bridge between everyday people and computing
- ▶ AI should allow everyday people to harness the power of computation
- ▶ People should be in control of their computing, not vice versa

Big Tech Voice Assistants (Alexa, Gemini, Siri)...

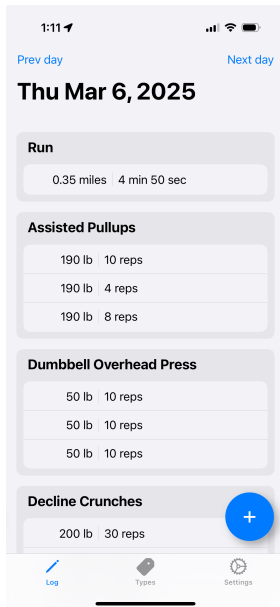
- ✓ Do well at some basic pre-programmed tasks
- ✗ Fail to grasp the context of voice commands
- ✗ Do not integrate well or at all with third-party applications
- ✗ Fail to transcribe words accurately that humans have no problem given a situational context (called "hot words" in speech recognition research)

Solution

- ▶ Bridge user-intent to application-specific code using (large) language models
- ▶ Imbue automatic speech recognition with contextual capability for short-form transcription
- ▶ Give application developers the tools to contextualize voice assistance

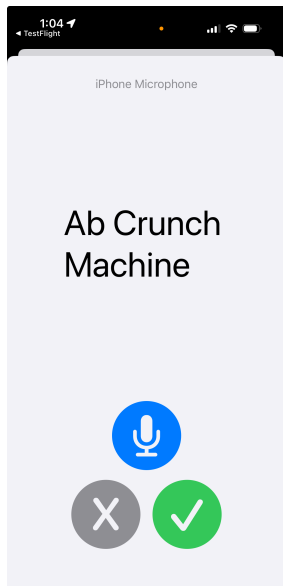
Prototype case: Gym Working Logging App

Suppose, in a workout logging app, the user wants to switch to recording a different type (eg. "Ab Crunch Machine"). How can the user invoke a voice assistant to specify it quickly?



Prototype case: Gym Working Logging App

Instead of using a platform or SaaS API from Apple, Google, etc., use a tailored automatic speech recognition pipeline to control quality and viability.



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The following research results demonstrate the need for better contextualizing tools for speech recognition.

The following table shows the accuracy and precision results for the baselines/models evaluated on the datasets. Note that for each baseline the first row and second row indicate the non-streaming and streaming APIs.

	Google Speech Commands	Workout Types Self Recorded	Workout Types Synthesized
Apple SFSpeech	.946	.544	.857
" (streaming)	.709	.500	.719
Google TTS	.773	.632	.941
Custom	.919	.860	1.0

Table 1: Accuracy