Booking.com System

My analysis

Top diagram

- Booking rules
- Details
- Price
- Room type
- confirm to the system the arrival for the traveler
- details the deal
- save the booking order details for traveler
- hotel deal
- Edit the deal
- publish the deals to be viewed travelers
- delete the deal
- view a list of complain cases
- select a list of complain cases to solve
- View
- Print
- moniter their published
- Login to his account
- Hotel owner
- complian to customer proplem solver
- send a message customer who generated a case
- creating an accounts
- received booking orders
- traveler complains
- Custmer problem sovler
- track the status of a complain case
- close a complain case
- received booking inbox
- monitor owner deals
- create hotel owner
- update hotel owner details
- booking order
- delete hotel owner details
- Booking manager
- dealing with
- System User
- custmer
- Booking Notification Center
- send to traveler a booking reminder
- send new offers
- dealing with
- Regular Traveler
- Premium Traveler
- Booking administrator
- Activate users
- Deactivate users
- Update the traveler Details

Bottom diagram

- Login to his account
- save the booking order details for traveler
- received booking orders
- received booking inbox
- booking order
- Premium Traveler
- Regular Traveler
- booking notification center
- System User
- Cutomer
- publish the deals to be viewed travelers
- creating an accounts
- send new offers
- send to traveler a booking reminder
- hotel deal
- moniter their published
- details the deal
- detalis
- booking rules
- confirm to the system the arraival for the traveler
- price
- room type
- deals with
- hotel owner
- traveler complains
- complian to customer problem solver
- customer problem solver
- view a list of complain cases
- delete hotel owner details
- update hotel owner details
- create hotel owner
- deals with
- Booking manager
- send a massege customer who generated a case
- select a list of complain cases to solve
- print
- view
- monitor owner deals
- close a complain case
- track the status of a complain case
- do all the funcationalities for the Booking administrator
- update treveler details
- activite users
- Booking administrator
- deactivate users