

Hamed Haghani

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- Detail-oriented and results-driven Software Developer with experience in Java, JavaScript, and cloud technologies.
 - Proficient in data structures and algorithms, including trees, graphs, and dynamic programming.
 - Building full-stack applications using React and Spring Boot.
 - Proficient with Microsoft Word, Office, Excel, and PowerPoint.
 - Possesses years of experience in customer service.
 - Familiar with clerical and administrative duties, POS systems, and cash registers.
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Work Experience

Customer Service Representative

Loblaw Company, Toronto, ON | July 2022 - Present

- Delivered exceptional customer service, assisting customers with inquiries and troubleshooting issues.
 - Managed transactions, processed payments, and maintained accurate records.
 - Worked collaboratively in a fast-paced team environment to resolve customer concerns efficiently.
 - Developed strong communication skills, adapting to diverse customer needs and handling complaints professionally.
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Software Developer Intern

PAD-Data Corp, Shiraz, Iran | Jan 2020 - Dec 2021

- Built full-stack applications with React and Spring Boot.
- Assisted in automating build, test, and deployment pipelines.
- Participated in code reviews and optimized SQL queries.

Sale Representative

DAY Insurance | January 2017 - October 2019

- Performed insurance sales and customer service.
 - Assisted clients with choosing their plans.
 - Assisted with IT support.
 - Clerical and administrative support.
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Education

Computer Programming and Analysis, Advanced Diploma

George Brown College, Toronto, ON | March 2025

Bachelor of Engineering

Azad University, Iran | June 2015

Skills

- Customer service
 - Web design
 - Microsoft Office
 - Administrative experience
 - Clerical experience
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Languages

- English, Farsi - Fluent