

Optimalmd										
Test Case ID	Test Case Scenario	Priority	Browser	Prerequisites	Test steps	Test Data/Input	Expected Result	Actual/Output Result	Status	Defects
1	Verify that the website has a navigation bar (navbar)	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Launch the website and look at the top section of the homepage		The website should have a visible navbar at the top of the page containing navigation/menu items	Navbar is present and clearly visible with all menu items	PASS	-
2	Verify navbar elements are visible on page load	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Open the homepage and look at the top section	-	Navbar should be visible with all main items	Navbar is visible with Contact, About Us, Pricing, FAQ, etc.	PASS	-
3	Verify "About Us" dropdown contains "Why OptimalMD" and "About Us"	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Hover over "About Us" in the navbar	-	Dropdown shows "Why OptimalMD" and "About Us" options	Dropdown appears with both links	PASS	-
4	Verify "Why OptimalMD" link works	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Click on "Why OptimalMD" under About	-	Should scroll to or open Why OptimalMD section	Navigated correctly	PASS	-
5	Verify "About Us" link works	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Click "About Us" in dropdown	-	Loads about us section/page	Page loads correctly	PASS	-
6	Verify "What's Included" dropdown shows 4 options	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Hover over "What's Included"	-	My AI Doctor, Physician Access, Medication, Care Coordination	All four options are loaded correctly	PASS	-

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7	Verify links under "What's Included" work	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Click each item under "What's Included"	-	Navigates to correct section	All links worked correctly	PASS	-
8	Verify "Physician Access" dropdown contains all options	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Hover on "Physician Access"	-	Urgent Care, Primary Care, Dermatology, Talk Therapy, Psychology, Psychiatry	All options shown	PASS	-
9	Verify each item under "Physician Access" works	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Click each Physician Access item	-	Navigates to corresponding section	All links function correctly	PASS	-
10	Verify "Pricing" dropdown shows correct options	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Hover over "Pricing"	-	Monthly, Coverage Overview, For Employers, For Individuals	All pricing links visible	PASS	-
11	Verify each Pricing item link works	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Click each option under Pricing	-	Scrolls or loads pricing-related content	Links worked correctly	PASS	-
12	Verify "FAQ" dropdown contains all expected categories	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Hover over on the "FAQ" menu in the navbar and observe the dropdown options	-	Dropdown should contain categories: Medication, Provider Access,Account Management	All expected categories are displayed under the FAQ menu	PASS	-

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13	Verify each "FAQ" category link functions properly	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Hover over "FAQ" in the navbar then, Click each item (Medication, Provider Access, Account Management)	-	Each link should navigate to the respective section within the page or a new page with FAQ content	All FAQ category links navigate to their correct sections	PASS	-
14	Verify "Login" button is functional	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Click the "Login" button in the navbar	-	A login page should appear where users can enter credentials	Login page opens successfully	PASS	-
15	Verify "Sign Up" button is functional	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Click the "Sign Up" button in the navbar	-	A registration form or Sign Up page should open	Sign Up page loads correctly	PASS	-
16	Verify "Contact" and "Careers" pages works	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Click on "Contact" and "Careers" link from the navbar	-	Page should navigate to the Contact and Careers section	Correct pages are loaded	PASS	-
17	Verify that Sign Up page input fields accept input	P0	Chrome,Firefox	Navigate to Sign Up page	Enter First Name, Last Name, Date of Birth, Mobile No, Email	md., ifan, 01/05/1993, mdifan@gmail.com, 01538338226	all inputs should take input from the user	All field takes input from the user	PASS	-
18	Verify validation fails for invalid registration data	P0	Chrome,Firefox	Navigate to Sign Up page	Enter invalid inputs(e.g, in mobile no give BD phone number	md., ifan, 01/05/1993, mdifan@gmail.com, 01538338226	Form should show validation errors and it should not take to the payment and plan page	User creation failed	PASS	-

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19	Verify "Already have an account?" link redirects to login page	P0	Chrome,Firefox	Navigate to Sign Up page	Click "Already have an account? Login" link	-	Redirects to Login page	Redirect successful	PASS	
20	Verify "Plan + Payment Details" page is accessible	P0	Chrome,Firefox	Navigate to Sign Up page	Click on Plan + Payment Details button	-	Plan + Payment details age loads without issues	Page displayed properly	PASS	
21	Login form fields accept input	P0	Chrome,Firefox	Navigate to login page	Enter email and password in form fields	mdifan@gmail.com / pas123	Fields should accept the input	Fields accept the input	PASS	
22	Verify login fails for wrong credentials	P0	Chrome,Firefox	Navigate to login page	Input wrong email and password and click login	mdifan@gmail.com / pas123	System should reject login and show error	Login failed with error message	PASS	
23	Verify password input is masked	P1	Chrome,Firefox	Navigate to login page	Type password into the password field	PASS123	Characters should be hidden (••••)	Password is masked	PASS	
24	Verify "Remember Me" functionality	P2	Chrome,Firefox	Navigate to login page	Check "Remember Me", login, reopen browser or return later	-	User remains logged in	Feature works correctly	PASS	
25	Verify "Forgot Password" button works	P0	Chrome,Firefox	Navigate to login page	Click "Forgot Password" link	-	Navigates to password reset page	Reset page loaded	PASS	
26	Invalid email shows error message in Forgot Password	P0	Chrome,Firefox	Navigate to Forgot Password page	Enter invalid email and click "Send OTP"	mdifan@gmail.com	Popup with "Failed to send email. Please try again."	Error popup shown as expected	PASS	
27	Verify language switch feature in navbar	P0	Chrome,Firefox	Navigate to login or Sign Up page	Click language selector in navbar and select Español or English	-	Page switches language	Language switched successfully	PASS	

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28	Verify "Create an Account" in Login page redirects properly	P0	Chrome,Firefox	Navigate to login page	Click "Create an Account"	-	Redirects to Sign Up page	Page loads correctly	PASS	
29	Verify that page scrolling is smooth and headers remain sticky	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Scroll through homepage and inner pages and observe header visibility and smoothness	-	Scrolling should be smooth; navbar/header should stay sticky	Scrolling smooth, sticky header works properly	PASS	
30	Verify all sliders, and carousels respond to user actions	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Interact with sliders, carousels		All interactive elements respond without error	sliders, and carousel work as expected	PASS	
31	Verify the "Get Started" button	P0	Chrome,Firefox	Website is on homepage	Scroll and click on "Get Started" button	-	Redirects to user sign up page	Navigated to Sign Up page	PASS	
32	Verify that all data loads and carousel works	P0	Chrome,Firefox	need have a browser and website URL (https://optimalmd.com)	Observe data loading and Scroll and interact with carousel	-	All data loads without delay; carousel functions smoothly	Content displayed properly and carousel works	PASS	
33	Verify that chat icon starts conversation and responds to user messages	P1	Chrome,Firefox	Website is on homepage and chat icon is visible	Click chat/message icon and type "hi"	"hi"	Chat opens and auto-reply (e.g., "Hello, how can I help you?") is shown	Chat icon works, auto-response started	PASS	

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34	Verify that external social icons in footer navigate to correct platforms	P1	Chrome,Firefox	Website is on homepage and footer is visible	Click Facebook, Instagram, YouTube icons in footer	-	Each icon should open its corresponding platform page in a new tab	All social links redirect correctly(e.g, Opimal Md's facebook page, instagram page and youtube channel opens spereate windows perfetly	PASS	-
35	Verify visual layout, responsiveness, and styling on different devices	P1	Chrome,Firefox (devtool)	Website is open in desktop, tablet, and mobile views	Resize browser to Desktop (1920px+), Tablet (768–1024px), and Mobile (≤768px).Then, Check content alignment, spacing, and button appearance	-	UI should adapt correctly across all screen sizes without any error.	Everything responsive except bold background on Sign Up/Login buttons in tablet view	PASS	
Summary and Suggestion										
Tested navigation, signup, login, forgot password, and form validation features										
All forms accept valid input; validation and error messages work correctly										
External links, language switcher, and chat feature function as expected										
Responsive on desktop, tablet, and mobile; minor UI issue on tablet buttons										

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Website behaves slow sometimes during initial data loading										