MAYANK PANDEY

CRM Development-Analyst at TMF Group | Full Stack Developer | Data Analyst

Full Stack Developer with experience as a CRM Development Analyst at TMF Group, where I've built custom CRM solutions using C#, JavaScript, and Microsoft Dynamics CRM. Skilled in React and Node.js from freelancing and startup roles, I excel at creating seamless, user-focused applications. I'm adaptable, collaborative, and driven to deliver innovative solutions. Ready to bring my expertise to your team!

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github.com/Mayshank18

EDUCATION

Bachelor of Engineering
MES College Of Engineering, Pune

07/2019 - 06/2023   *Pune, India*

Course
- Computer Science   –   CGPA - 8.1

WORK EXPERIENCE

Freelancer
Atomicat

04/2023 - 06/2023   *Portugal*

Achievements
- Key developer in collaborative page builder project;
- Utilized React and Redux for frontend, Firebase for backend services;
- Leveraged Node.js and Tailwind CSS for server-side and UI design;

CRM Development-Analyst
TMF Group

09/2023 - Present   *Pune, India*

Achievements/Tasks
- Developed C# plugins to enhance CRM functionality, improving client and business partner interactions within Microsoft Dynamics CRM.
- Designed and implemented parallel API approaches for bulk data uploads, significantly improving the efficiency of Excel uploads in Dataverse.
- Automated CRM processes using JavaScript and Power Automate flows, reducing manual errors and saving valuable time in daily operations.
- Collaborated with cross-functional teams to deliver tailored CRM solutions, leading to improved user adoption and client satisfaction.

Development Intern
TextMover Labs

11/2022 - 05/2023   *Mesa,AZ,USA*

Achievements
- Created AI model for adaptive game difficulty using user performance and ethics;
- Improved user experience with Visual and Behavioral Dynamism;
- Enhanced gameplay challenge through dynamic adjustments;

Full Stack Development Intern
Transit Pro

01/2022 - 05/2022   *Bangalore, India*

Achievements
- Developed end-to-end logistics solution, including RFQ system for clients to view options in specific areas and upload their own requests;
- Designed user-friendly dashboards with profile completion bar for personalized recommendations;
- Led the creation of the company's inaugural website, streamlining logistics operations on multiple routes in India;

SKILLS

React.js · Express with Node.Js · C++ - Proficient · Python · SQL · Machine Learning · Javascript · Sass · HTML5 · Redux · PowerBI · Git/Github · Tableau · MS Excel · Matplotlib · Data Visualization · C# · MongoDB · TypeScript · Firebase · Microsoft Dynamics 365 · Power Automate

PROJECTS

Whatsapp Clone (07/2021 - 08/2021)
- Developed a WhatsApp Clone using the MERN (MongoDB, Express.js, React, Node.js) stack, incorporating Material UI for intuitive design.
- Integrated Socket.io to enable seamless real-time chat functionality, enhancing user engagement and interaction within the application.

Voice-Your-News (09/2021)
- Designed a news web app with voice control capabilities, enabling users to navigate and scroll through news feeds using voice commands.
- Implemented advanced speech recognition technology to ensure a seamless and intuitive browsing experience, allowing users to interact with news content without manual input.

IPL Data Analysis (11/2022 - 12/2022)
- Created an end-to-end cricket data analytics project using web scraping, Python, Pandas, and Power BI.
- Analyzed and visualized trends, player patterns, and team performance. Presented insights through interactive Power BI dashboards.

Drowsiness Detection System (01/2023 - 02/2023)
- The objective of this project is to build a drowsiness detection system that will detect that a person's eyes are closed for a few seconds.
- Libraries Used- OpenCV, Tensorflow, Keras, Pygame.

PUBLISHED ARTICLES

Dynamic Content Alteration Model For Generalized Use Cases (11/2022 - 05/2023) ↗
The abstract of the paper discusses dynamic content alteration for skill assessment and dynamic difficulty adjustment for VR games.

CERTIFICATIONS

ITIL® Foundation Certificate (07/2024 - 07/2027) ↗
IT Service Management Foundation certificate offered by PeopleCert

Data Analytics and Visualization (10/2023) ↗
A virtual internship experience in the data analysis track from Accenture India

Data Analytics Consulting (07/2023) ↗
A virtual internship experience in the data analytics track from KPMG India

Google Data Analytics (03/2023) ↗
A google data analytics certification earned through skillshop by Google