

MAYANK PANDEY

CRM Development-Analyst at TMF Group | Full Stack Developer | Data Analyst

Full Stack Developer with experience as a CRM Development Analyst at TMF Group, where I've built custom CRM solutions using C#, JavaScript, and Microsoft Dynamics CRM. Skilled in React and Node.js from freelancing and startup roles, I excel at creating seamless, user-focused applications. I'm adaptable, collaborative, and driven to deliver innovative solutions. Ready to bring my expertise to your team!

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EDUCATION

Bachelor of Engineering

MES College Of Engineering, Pune

07/2019 - 06/2023

Pune, India

Course

– Computer Science – CGPA - 8.1

WORK EXPERIENCE

CRM Development-Analyst

TMF Group

09/2023 - Present

Pune, India

Achievements/Tasks

- Developed C# plugins to enhance CRM functionality, improving client and business partner interactions within Microsoft Dynamics CRM.
- Designed and implemented parallel API approaches for bulk data uploads, significantly improving the efficiency of Excel uploads in Dataverse.
- Automated CRM processes using JavaScript and Power Automate flows, reducing manual errors and saving valuable time in daily operations.
- Collaborated with cross-functional teams to deliver tailored CRM solutions, leading to improved user adoption and client satisfaction.

Freelancer

Atomicat

04/2023 - 06/2023

Portugal

Achievements

- Key developer in collaborative page builder project;
- Utilized React and Redux for frontend, Firebase for backend services;
- Leveraged Node.js and Tailwind CSS for server-side and UI design;

Development Intern

TextMover Labs

11/2022 - 05/2023

Mesa,AZ,USA

Achievements

- Created AI model for adaptive game difficulty using user performance and ethics;
- Improved user experience with Visual and Behavioral Dynamism;
- Enhanced gameplay challenge through dynamic adjustments;

Full Stack Development Intern

Transit Pro

01/2022 - 05/2022

Bangalore, India

Achievements

- Developed end-to-end logistics solution, including RFQ system for clients to view options in specific areas and upload their own requests;
- Designed user-friendly dashboards with profile completion bar for personalized recommendations;
- Led the creation of the company's inaugural website, streamlining logistics operations on multiple routes in India;

SKILLS

React.js

Express with Node.Js

C++ - Proficient

Python

SQL

Machine Learning

Javascript

Sass

HTML5

Redux

PowerBI

Git/Github

Tableau

MS Excel

Matplotlib

Data Visualization

C#

MongoDB

TypeScript

Firebase

Microsoft Dynamics 365

Power Automate

PROJECTS

Whatsapp Clone (07/2021 - 08/2021)

- Developed a WhatsApp Clone using the MERN (MongoDB, Express.js, React, Node.js) stack, incorporating Material UI for intuitive design.
- Integrated Socket.io to enable seamless real-time chat functionality, enhancing user engagement and interaction within the application.

Voice-Your-News (09/2021)

- Designed a news web app with voice control capabilities, enabling users to navigate and scroll through news feeds using voice commands.
- Implemented advanced speech recognition technology to ensure a seamless and intuitive browsing experience, allowing users to interact with news content without manual input.

IPL Data Analysis (11/2022 - 12/2022)

- Created an end-to-end cricket data analytics project using web scraping, Python, Pandas, and Power BI.
- Analyzed and visualized trends, player patterns, and team performance. Presented insights through interactive Power BI dashboards.

Drowsiness Detection System (01/2023 - 02/2023)

- The objective of this project is to build a drowsiness detection system that will detect that a person's eyes are closed for a few seconds.
- Libraries Used- OpenCV, Tensorflow, Keras, Pygame.

PUBLISHED ARTICLES

Dynamic Content Alteration Model For Generalized Use Cases (11/2022 - 05/2023) [🔗](#)

The abstract of the paper discusses dynamic content alteration for skill assessment and dynamic difficulty adjustment for VR games.

CERTIFICATIONS

ITIL® Foundation Certificate (07/2024 - 07/2027) [🔗](#)

IT Service Management Foundation certificate offered by PeopleCert

Data Analytics and Visualization (10/2023) [🔗](#)

A virtual internship experience in the data analysis track from Accenture India

Data Analytics Consulting (07/2023) [🔗](#)

A virtual internship experience in the data analytics track from KPMG India

Google Data Analytics (03/2023) [🔗](#)

A google data analytics certification earned through skillshop by Google