# Credit Card Default Risk Analysis

A Case Study of 3 Classification Algorithms

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### Problems to Resolve

#### Problem Statement

- ML applications focused on credit score predicting.
- Relying on credit scores and credit history.
- Miss valuable customers with no credit history. I.e. immigrants.
- Regulatory constraints on banking industry forbids some ML algorithms.

#### Purpose of Project

 Conduct quantitative analysis on credit default risk by applying three interpretable machine learning models without utilizing credit score or credit history.

### Who Should Care?

#### **Credit Card Companies**







#### **Commercial Banks**













<sup>\*</sup> Image source: Google image

### **Approach Overview**

#### **Data Cleaning**

#### **Understand and Clean**

- Find information on undocumented columns values
- Clean data to get it ready for analysis

#### **Data Exploration**

#### **Graphical and Statistical**

- Exam data with visualization
- Verify findings with statistical tests

### Predictive Modeling

#### **Machine Learning**

- Logistic Regression
- Random Forest
- XGBoost

### Data Acquisition

#### Dataset

- Default Payments of Credit Card Clients in Taiwan from 2005
- Source: Public dataset from <u>Kaggle</u>.
- Original Source: UCI Machine Learning Repository\*

### Why This Dataset?

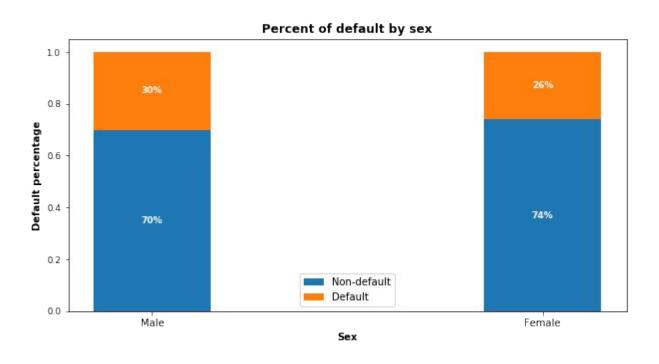
- Real credit card data
- Comprehensive and complete
- 30,000 customers
- Usage of 6 months
- Age from 20-79
- Demographic factors
- No credit score or credit history

# Part 1

# Exploratory Data Analysis

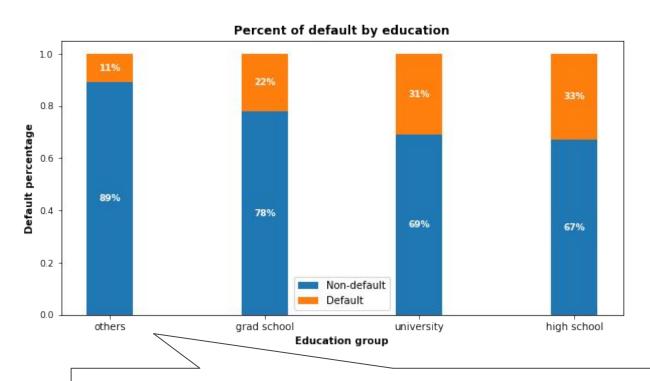
What demographic factors impact payment default risk?

### **Gender Variable**



30% of males and 26% of females have payment default.

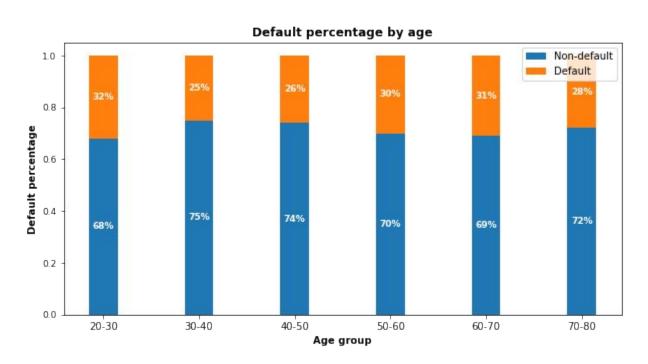
### **Education Variable**



**Higher** education level, **lower** default risk.

"Others" only consists 1.56% of total customers even if they appear to have the least default.

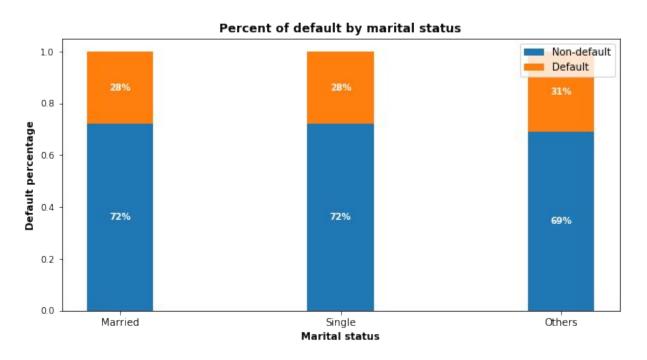
# Age Variable



**30-50**: Lowest risk

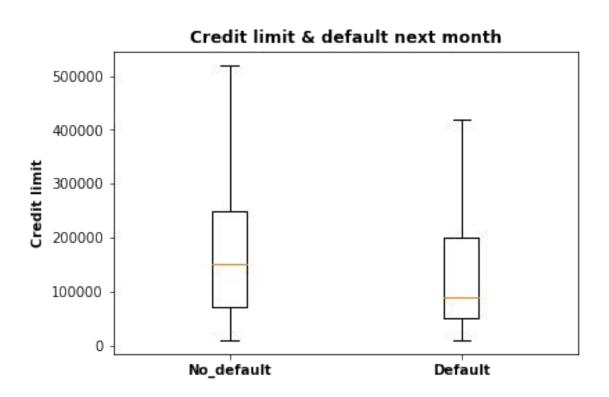
< 30 or >50: Risk increases

### Marital Status Variable



**No** significant correlations of default risk and marital status

### **Credit Limit Variable**



**Higher** credit limits, **lower** default risk.

### **EDA Summary**

- Demographic factors that impact default risk are:
  - Education: Higher education is associated with lower default risk.
  - Age: Customers aged 30-50 have the lowest default risk.
  - Sex: Females have lower default risk than males in this dataset.
  - Credit limit: Higher credit limit is associated with lower default risk.

# Part 2

**Predictive Modeling** 

What precision and recall scores can the models achieve?

# **Modeling Overview**

**Define Problem:** 

Supervised learning / binary classification

**Imbalanced Classes:** 

78% non-default vs. 22% default

Tools Used:

Scikit learn library and imblearn

Models Applied:

Logistic Regression / Random Forest / XGBoost

### **Modeling Steps**

#### **Data Preprocessing**

- Feature selection
- Feature engineering
- Train-test data splitting (70%/30%)
- Training data rescaling
- SMOTE oversampling

#### Fitting and Tuning

- Start with default model parameters
- Hyperparameters tuning
- Measure ROC\_AUC on training data

#### Model Evaluation

- Models testing
- Precision\_Recall score
- Compare with sklearn dummy classifier
- Compare within the 3 models

### **Correct Imbalanced Classes**

- Fit every model without and with SMOTE oversampling for comparison.
- Training AUC scores improved significantly with SMOTE.

Models	<b>AUC Without SMOTE</b>	AUC With SMOTE	
Logistic Regression	0.726	0.797	
Random Forest	0.764	0.916	
XGBoost	0.762	0.899	

### Hyperparameters Tuning

- K-Fold Cross Validation to get average performance on the folds.
- Randomized Search on Logistic Regression since C has large search space.
- Grid Search on Random Forest on limited parameters combinations.
- Randomized Search on XGBoost because multiple hyperparameters to tune.

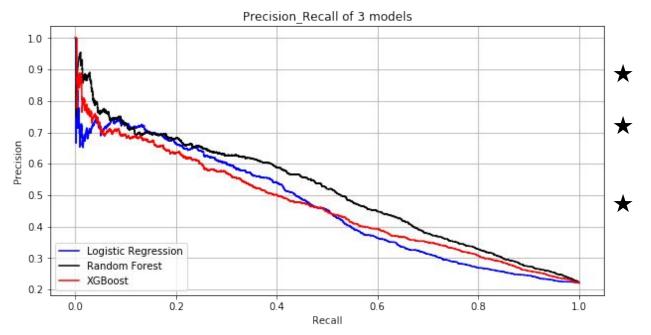
# **Model Comparisons**

- Compare the models to Scikit-learn's dummy classifier.
- All models performed better than dummy model.

Models	Precision	Recall	F1 Score	Conclusion
Dummy Model	0.217	0.500	0.303	Benchmark
Logistic Regression	0.384	0.566	0.457	Best recall
Random Forest	0.513	0.514	0.514	Best F1
XGBoost	0.444	0.505	0.474	

# **Model Comparisons**

- Compare within 3 models.
- Random Forest (black line) has the best precision\_recall score.

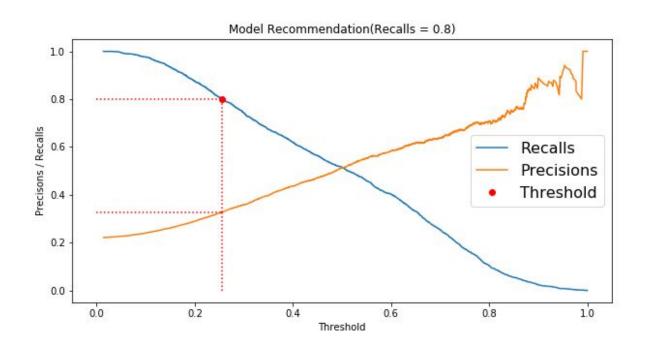


#### **Terminology:**

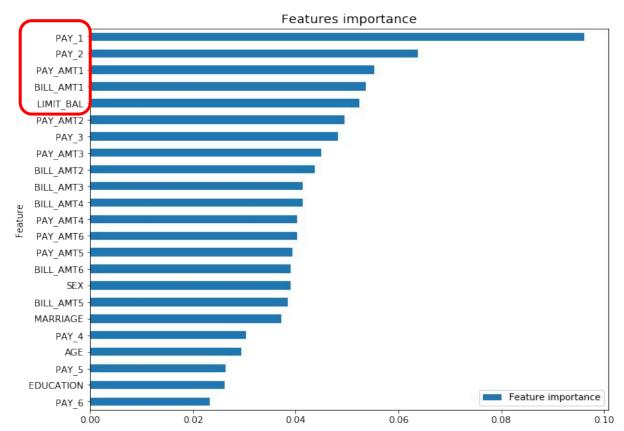
Recall: how many 1s are being identified?
Precision: Among all the 1s that are flagged, how many are truly 1s?
Precision and recall trade-off: high recall will cause low precision

# Model Usage - Recommendation

• I.e. recall = 0.8. Threshold can be adjusted to reach higher recall.



### Feature Importances



# Best model Random Forest feature importances plot.

- ★ PAY\_1: most recent month's payment status.
- ★ PAY\_2: the month prior to current month's payment status.
- ★ BILL\_AMT1: most recent month's bill amount.
- ★ LIMIT\_BAL: credit limit

### Limitations & Future Work

#### **Limitations**

- Best model Random Forest can only detect 51% of default.
- Model can only be served as an aid in decision making instead of replacing human decision.
- Used only 30,000 records and not from US consumers.

#### **Future Work**

- Models are not exhaustive. Other models could perform better.
- Get more computational resources to tune XGBoost parameters.
- Acquire US customer data and more useful features.l.e.customer income.

### Conclusions

- Recent 2 payment status and credit limit are the strongest default predictors.
- Dormant customers can also have default risk.
- Random Forest has the best precision and recall balance.
- Higher recall can be achieved if low precision is acceptable.
- Model can be served as an aid to human decision.
- Suggest output probabilities rather than predictions.
- Model can be improved with more data and computational resources.

# Thank you!

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Github: <a href="https://github.com/teresanan/capstone">https://github.com/teresanan/capstone</a> project credit card default/tree/master

Project report: <a href="https://github.com/teresanan/capstone\_project\_credit\_card\_default/blob/master/Final\_Report.pdf">https://github.com/teresanan/capstone\_project\_credit\_card\_default/blob/master/Final\_Report.pdf</a>