Patterns of Requirements related Communication

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Introduction

Effective collaboration during Requirements Engineering is essential for project success and includes

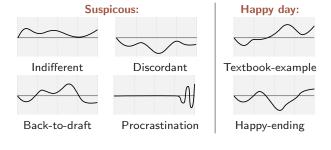
- ► the discussion and negotiation of requirements with different stakeholders,
- deriving, assigning, and scheduling tasks and subtasks from these requirements.

Problem:

- Existing requirements management tools offer limited support to analyzing discussions around requirements.
- Practitioners rely on a combination of collaboration tools such as email and issue-trackers.
- ► No overview of the state of the requirements-related discussion.
- Lost opportunity in leveraging the wealth of requirements-related communication data available in projects.

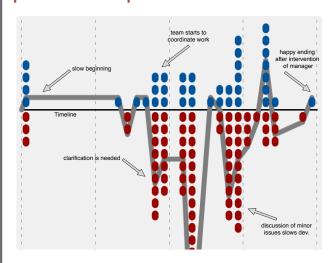
Solution

We analyze requirements-driven communication: The ability to automatically detect requirements clarification in this communication (by using machine learning) allows us to identify patterns of requirements clarification.



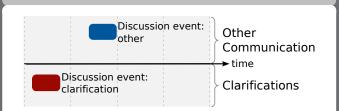
Example

Analyzing the content of requirements-related discussion to allow managers to identify problematic requirements.



Example trajectory of the discussion related to a user story in a large, globally distributed software project.

Legend



Voices from Industry

IBM RTC, VIATeC

Are these trajectories useful?

"[They...] allow me to find the ones I should focus on."

"I need to know who talks there."

Most valuable before and after feature-complete:

"You shouldn't clarify things anymore, then."

Find out how your project can benefit from this

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