

(Electric power company)

Website Goal:

It is a government website specialized in inquiring about citizens' bills. This website is directed to citizens who subscribed to the electricity service. Also, through this website, the user can request a new subscription and send complaint instead of going to any branch of the electricity company, so this website is designed to serve citizens.

Scope:

Through this website, the users can:

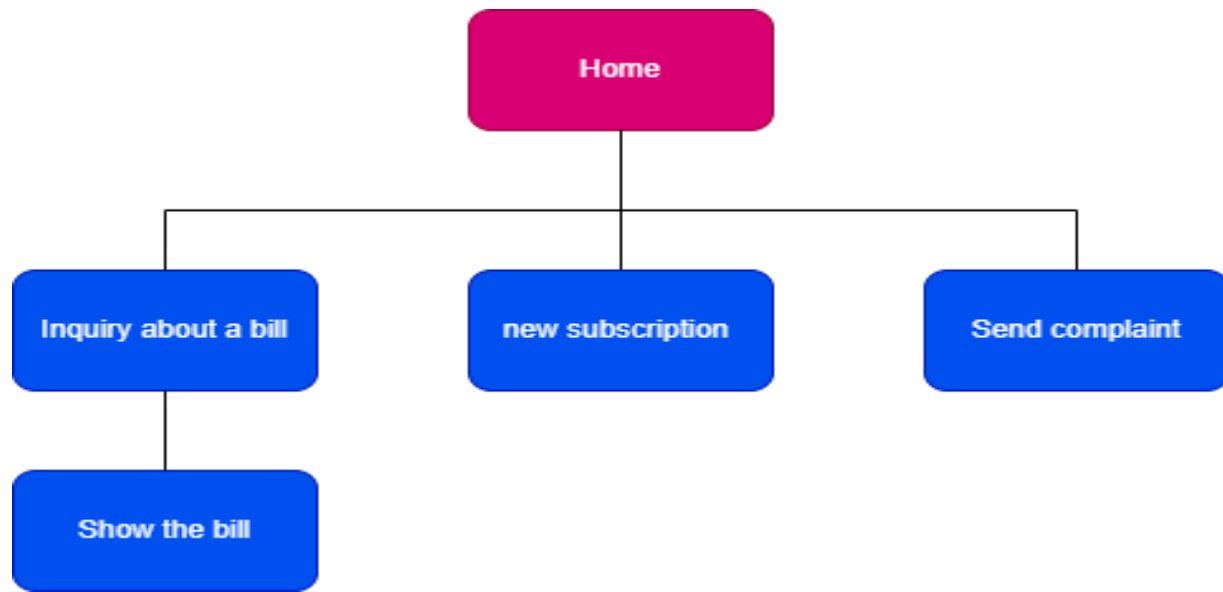
- ✓ Inquire about his bill by filling in his information and the required money will show to the user.
- ✓ Request a new subscription to benefit from the services by filling in a form containing information about the request data and personal information.
- ✓ Sending a complaint to the company by filling in his information and description about the complain to express poor service or a technical error in the website.

Requirements :

- ✓ User can show his bill by entering his information and information about his subscription and the amount of required money will show.
- ✓ User can send new subscription to get new services by entering his information and information related to the request data. User can visit
- ✓ User can visit the website's social media platforms by pressing the button of the specific platform below the site.
- ✓ User can call the company customer service by using the phone number at the top of the page.
- ✓ User can add his information in the website to benefit from the services.

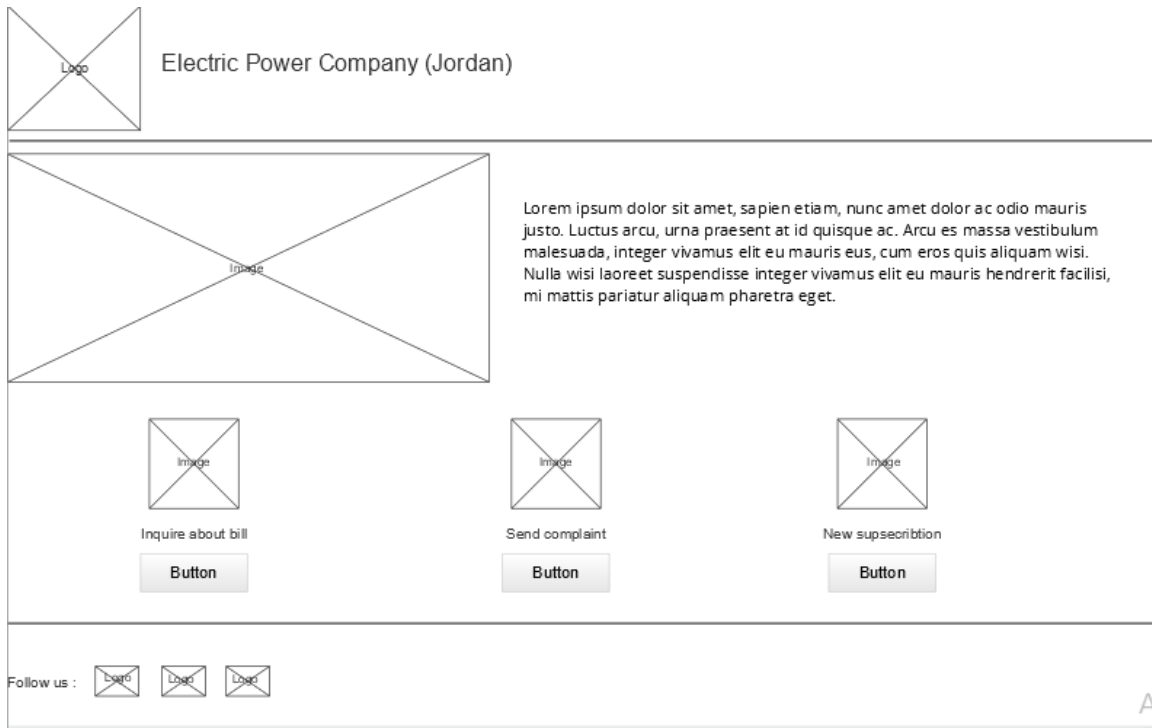
Sitemaps :

It's the structure of your webpages that are in the website and the relation ship between the webpages, and it required to be done before write the code, for example in my project, I made a sitemap of my website by using many tools such as:

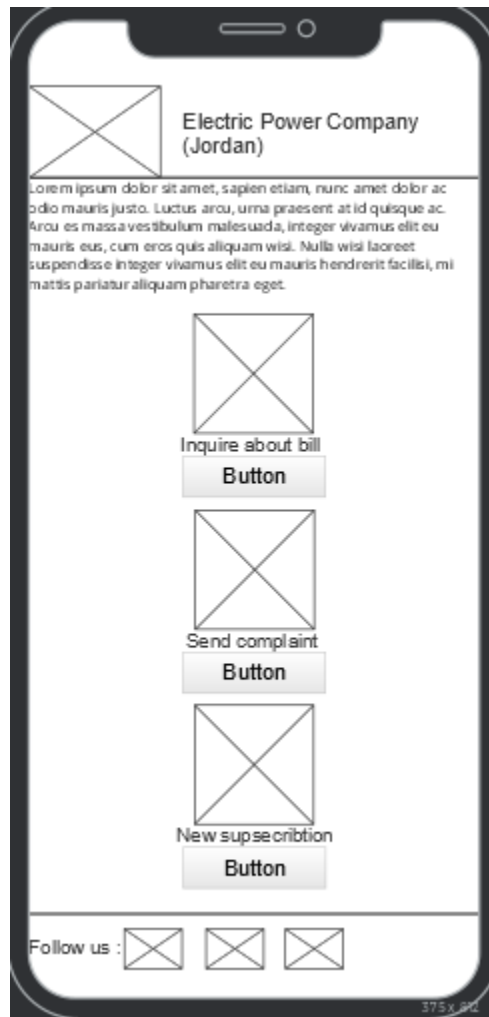


Wire frame:

It's an overview of the content (paragraphs, images, videos, links, etc..)of the web pages in the website by using tools to create it, wireframes must fit all the sizes of the screen for example if we want to do a wireframe to a web page, we need to make two wireframes: one for the laptop screen and one for phone screen and the two screens must includes the content of each page and the position of each element(p,img,videos,etc...). Note:Wireframes must comes before writing the code and Wireframe screen must comes with black and white only not a colorful screen.

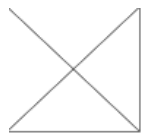


Element	Type	Description
Logo	Image	Company logo
Big image	Image	Contains main website image
Service image	Image	Show the services
Button	Button	Go to another page of the website and to one of the website services.
Social media logos	Button	Move to the website's social media platforms.



Element	Type	Description
Logo	Image	Company logo
Service image	Image	Show the image of a service
Button	Button	Move to another page of the website and to one of the website services.
Social media logos	Button	Move to the website's social media platforms.

This page is the main page of the website where the users can see and move to all the services (Inquire about bill ,Send complaint ,Send new subscription) that the website provide by pressing on the button to the service he wanted, and can see the paragraph introduction of the website, also users can move to social media platforms the related to the website by pressing the button icon of the social media platform he want.



Inquire Form

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First Name	<input type="text"/>	Last Name	<input type="text"/>
Subscription number	<input type="text"/>	Subscription type	<input type="text" value="Commerical"/>
Year	<input type="text"/>	Month	<input type="text"/>

Back

Submit

A

Element	Type	Description
Logo	Image	Company logo
First name field	Text	User should write his first name here.
Last name field	Text	User should write his last name here.
Subscription number field	Text (Numbers)	User should put his Subscription number here.
Subscription type field	Custom select list	User should select his Subscription type here.
Year field	Text (numbers)	User should put the year he want to inquire about .
Month field	Text(number)	User should put the year

		he want to inquire about
Back	Button	Return to the home page in the website.
Submit	Button	Move to another page to see the result of the inquire.

Inquire Form

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First Name

Last Name

Subscription number

Subscription type

Commerical

Year

Month

Back Submit

Element	Type	Description
First name field	Text	User should write his first name here.
Last name field	Text	User should write his last name here.
Subscription number field	Text (Numbers)	User should put his Subscription number here.
Subscription type field	Custom select list	User should select his Subscription type here.
Year field	Text (numbers)	User should put the year he want to inquire about .

Month field	Text(number)	User should put the year he want to inquire about
Back	Button	Return to the home page in the website.
Submit	Button	Move to another page to see the result of the inquire.

This page is created to make it easier to users to inquire about their bill without go to the company to inquire. This page required some information about the user he want to inquire to find his bill in the system and show it to the user in a single screen. By filling this page with the data related to you and pressing the button(submit) at the bottom of the page ,a screen will appear showing you your bill and the amount to be paid. If you do not want to query, please you can press the back button at the bottom of the page.

Your bill

subscription number

First date for payment

Last date for payment

Amount to be paid

Back

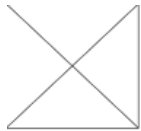
A

Element	Type	Description
Subscription number field	Output text (numbers)	View the user's subscription number.
First date for payment	Output text (numbers)	View the first date to pay the bill to the user.
Last date for payment	Output text (numbers)	View the deadline to pay the bill to the user.
Amount to be paid	Output text (number)	View the required money for the bill to the user.
Back	Button	Return to the home page in the website.

The image shows a mobile application screen titled "Your bill". It features four text input fields stacked vertically, labeled "subscription number", "First date for payment", "Last date for payment", and "Amount to be paid". Below these fields is a large empty rectangular area. At the bottom center of the screen is a button labeled "Back". The entire interface is enclosed in a dark border that mimics a smartphone frame.

Element	Type	Description
Subscription number field	Output text (numbers)	View the user's subscription number.
First date for payment	Output text (numbers)	View the first date to pay the bill to the user.
Last date for payment	Output text (numbers)	View the deadline to pay the bill to the user.
Amount to be paid	Output text (number)	View the required money for the bill to the user.
Back	Button	Return to the home page in the website.

This page show only when the user put his information in the inquire page and press button (submit), this page will show the information about the bill such as : subscription number , first date of the bill and the last date, and the required money and if the user finished, he can press the button back to return to the main page. Note: the information about his bill will not save and if he want to come back to the information , he should put his information in inquire page and press on submit.



New supsecrbtion

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Conditions for accepting subscription:

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Subscription type
Commerical

Last Name

National number

Address

First Name

Nationality

Phone number

Back

Submit

A

Element	Type	Description
Logo	Image	Company logo
First name field	Text	User should write his first name here.
Last name field	Text	User should write his last name here.
Nationality field	Text	User should put his nationality here.
Subscription type field	Custom select list	User should select his Subscription type here.
National number field	Text (numbers)	User should put his national number here .
Phone number field	Text(number)	User should put his phone number here.
Address field	Text	User should put his address here.
Submit	Button	Send the request Subscription to the company.
Back	Button	Return to the home page in the website.

New supsecribtion

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Conditions for accepting subscription:

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Subscription type

Commerical

First Name

Last Name

Nationality

National number


Phone number

Address

Back Submit

Element	Type	Description
First name field	Text	User should write his first name here.
Last name field	Text	User should write his last name here.
Nationality field	Text	User should put his nationality here.
Subscription type field	Custom select list	User should select his Subscription type here.
National number field	Text (numbers)	User should put his national number here .
Phone number field	Text(number)	User should put his phone number here.
Address field	Text	User should put his address here.
Submit	Button	Send the request Subscription to the company.
Back	Button	Return to the home page in the website.

This page is created to user who want to subscribe to the company to get the electricity services instead of going to the company to get new subscription, also this page required the users to put his information to confirm his subscription as shown in the figure and in the page there are list of the condition to subscribe and get the services. After the user filled the information, he should press on submit button to send the subscription file to the company and review it, if you want to come back to the main page click on (back) button. Note: The stuff will call you to discuss about the request and after three days of the phone the answer of the request will show (accepted or rejected).



Complaint Form

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First Name

Email

Address

Description

Last Name

Phone number

Element	Type	Description
Logo	Image	Company logo
First name field	Text	User should write his first name here.
Last name field	Text	User should write his last name here.
Email field	Text	User should put his email here.
Phone number field	Text(number)	User should put his phone number here.
Address field	Text	User should put his address here.
Description field	Text area	Express more about the problem.
Back	Button	Return to the home page in the website.
Submit	Button	Send the complaint file to the company.

This page is created to users who faced a problem in electricity services or bugs in the website. User can send complaint file by filling out the required information that existed in the page and press on button Submit to send the file to the company and press on back button to return to home page. Note: days after the file is sent , the complainant will be contacted to inquire more about the problem and ways to solve it.

Launching:

www.hamzamuhsen.com

Process:

- ✓ Go to GODADDY website and sign up.After that search and purchase a domain to publish your website.for example I bought www.hamzamuhsen.com domain.
- ✓ Go to FREEHOSTING and click on sign up button.After that select free in hosting plan.
- ✓ Select the third option(use mu existing domain) and put your domain.After that the list of server specifications will appear.Press continue.
- ✓ Press checkout and select payment method and complete order.
- ✓ Link your freehosting server and your domain by the email sent from freehosting that contains the name servers.
- ✓ Copy two name servers and paste it in GODADDY website -->DNS
- ->Name servers and click save.
- ✓ After that you can publish your website files on web server.Go to file manager from panel(public html) and press new and upload files.
- ✓ To check, go to your browser and type(your domain/page).

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