

3. CALLBACK / MISSED- CALL SCAMS

Attackers leave missed calls or send emails instructing you to “call back” a fake support number.

When you call, they impersonate legitimate services and try to extract personal information or money.



**CALLBACK
SCAM**



Scenario: Arham Calls Back a “Bank Fraud Desk”

Arham receives a message: “Your account has been locked. Call 021-111-xxxx.”

He calls the number, and the scammer pretends to be a bank officer, asking for his debit card details and OTP to “unlock” the account.

Lesson: Never call numbers from unsolicited messages. Always verify through official bank channels to avoid falling for phone scams.



**YOUR ACCOUNT
HAS BEEN
LOCKED**



Common Callback Themes

- Amazon refund team
- Bank fraud detection
- “Your SIM will be blocked”
- “Subscription will auto-renew for PKR 15,000”

Warning Signs

- Callback numbers not found on official website
- Threatening tone
- Asking for sensitive details
- Asking you to “confirm your identity”

Prevention Tips

- Always check official numbers
- Never share bank info on phone
- Contact the organization directly
- Hang up immediately if uncomfortable