



*user guide for shops,
services & private offices*

tips & tricks



 **DIRECTV**
FOR BUSINESS

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Channels

Highlight the channel abbreviation to get the channel description.

Timeline

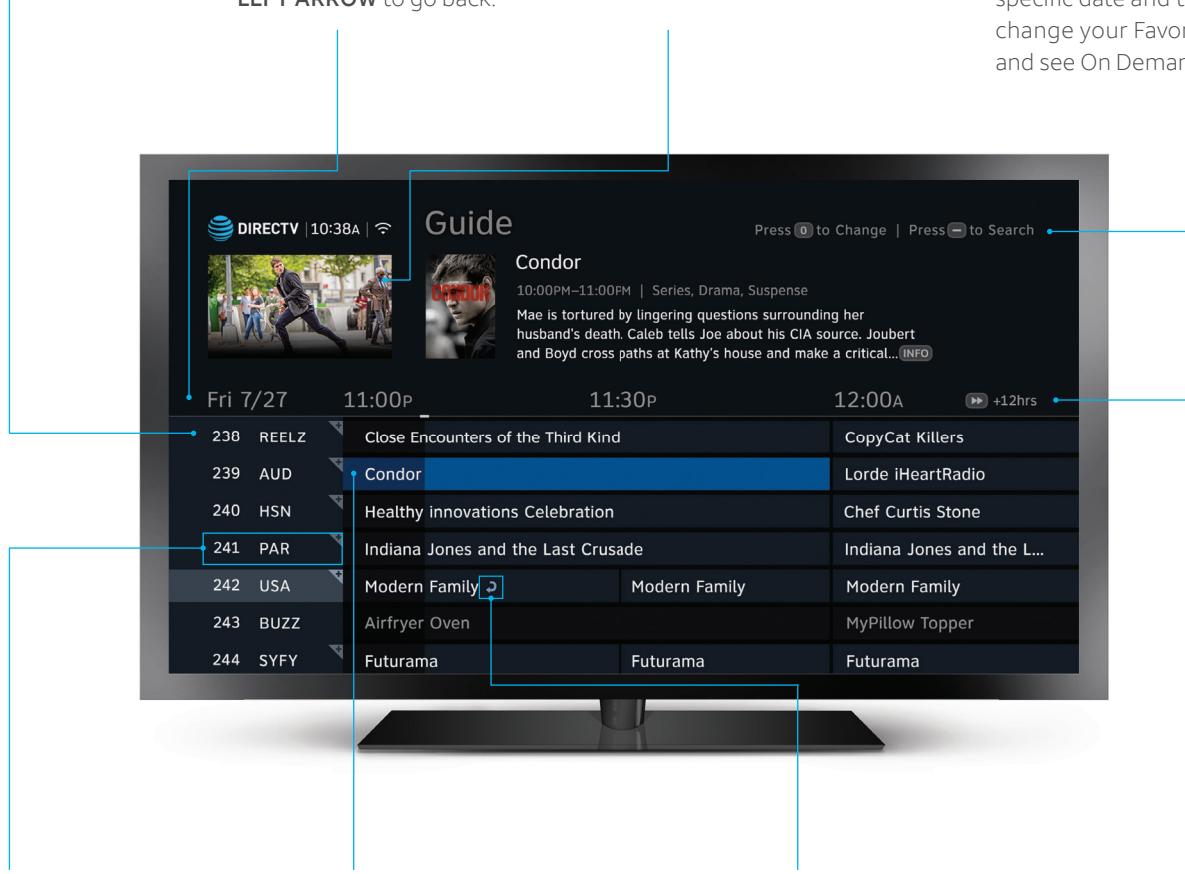
To see what's on later, navigate forward with the **RIGHT ARROW**. Use the **LEFT ARROW** to go back.

TV Window

Watch your program while using the guide.

Guide Options

Press **DASH** or **YELLOW** button to sort programming by category, move to a specific date and time, change your Favorites list and see On Demand titles.

**On Demand**

⊕ next to a channel name indicates that On Demand content is available. Highlight the channel name and then press **SELECT** to access.

Only available for certain account types that qualify and subscribe to DVR service.

Highlight Bar

Use the **ARROW** buttons to highlight a program and view its description. To tune to a highlighted program, press **SELECT**.

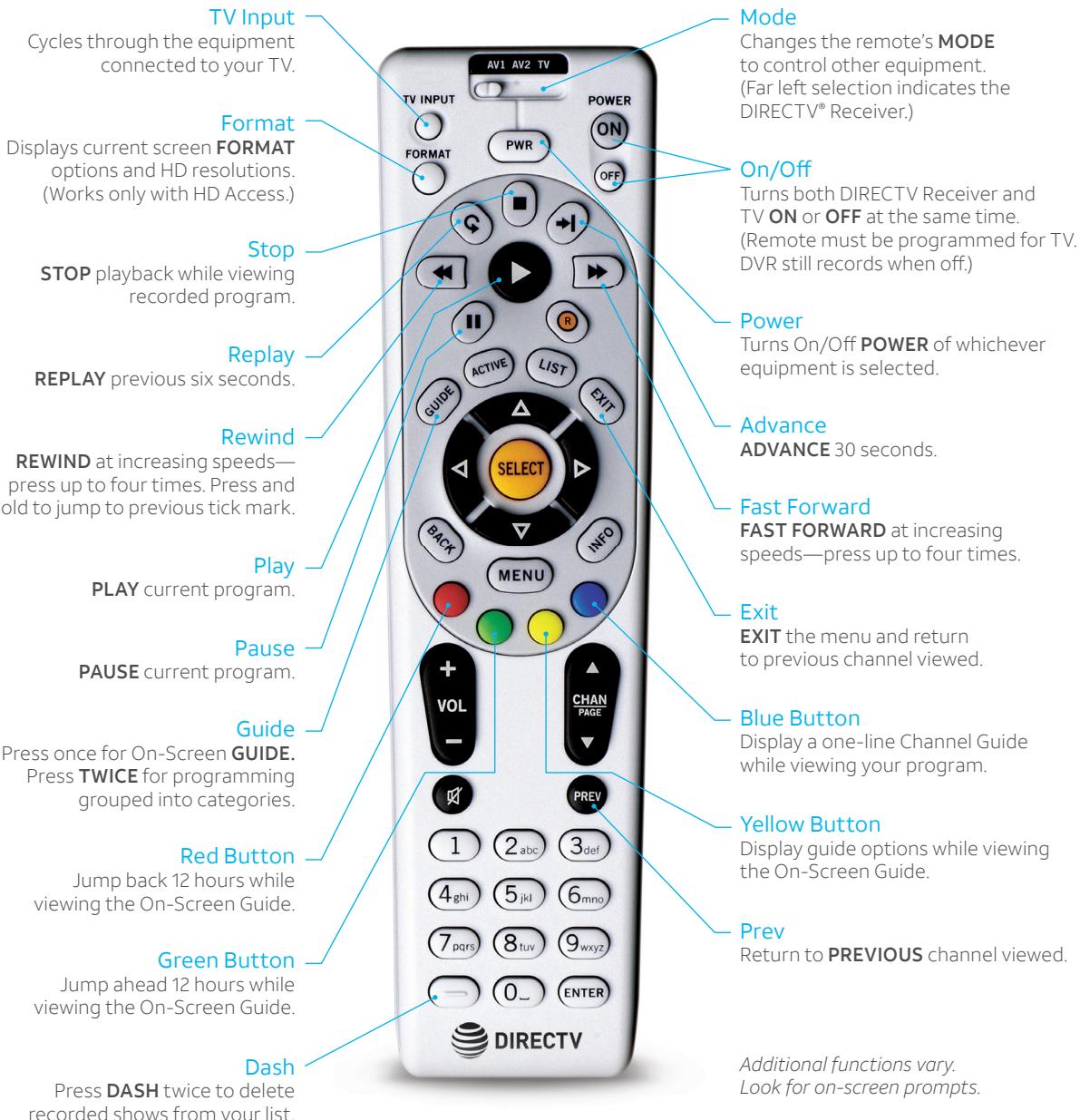
Restart

▷ next to a show means you can restart the show from the beginning. Select the show, then press **RWD** to watch from the beginning.

Only available for certain account types that qualify and subscribe to DVR service. Restart not available on all programs. Go to directv.com/restart for a list of programs.

Advance Timeline

Press **FFWD** or **GREEN** button to advance 12 hours. Press **RWD** or **RED** button to go back 12 hours.



Program Your Universal Remote:

Your new DIRECTV® Universal Remote can control your entire entertainment system —TVs, DVD players, VCRs and stereo systems.

For HD Receivers:

- › Press the **MENU** button
- › Select **SETTINGS & HELP**
SETTINGS
REMOTE CONTROL

Remote App:

Use the DIRECTV for BUSINESS™ Remote App to control all of your receivers from just one tablet!

See page 14 for details.

Business and Private Viewing Packages

CHANNEL LINEUPS

Effective October 2019

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COMMERCIAL BASIC™

AUDIENCE®	HD	239	Enlace ²	448	Hope Channel ¹	368	MotorTrend	HD	281	SonLife Broadcasting Network	HD	344	World Harvest Television (WHT)	367
AXS TV (HD only) ¹	HD	340	ESNE! ¹	456	HSN	HD	240	(HD only) ¹	HD	364	TCT Network	HD	377	
BabyFirst TV ¹		293	EVINE	73, 316	HSN2		310	NASA TV ¹		352	Trinity Broadcasting Network (TBN)	HD	372	PLUS Local Channels HD
BYUtv		374	EWTN	370	IMPACT ¹		380	NRB		378	Uplift ¹	HD	379	where available: For Private, Business and International, a la carte package is not required.
CANAL ONCE ²		447	Free Speech TV ¹	348	INSP	HD	364	QVC	HD	275	The Word Network	HD	373	
C-SPAN		350	GEB America! ¹	363	JBS ¹		388	QVC2		315				
C-SPAN2		351	GOD TV1	365	Jewelry Television		313	Russia Today TV		321				
CTN		376	HillSong Channel	371	Jewish Life Television ¹		366	Shop LC		226				
Daystar		369	HITN TV ²	461	Link TV		375							

BUSINESS SELECT™ PACK Includes most channels shown in COMMERCIAL BASIC

A&E	HD	265	CNBC	HD	355	FOX Business Network HD	HD	359	IMPACT ¹		380	Nick at Nite (East)	HD	299	TCT Network	377
AccuWeather	HD	361	CNN	HD	202	FOX News Channel HD	HD	360	INSP	HD	364	Nickelodeon/		303		
AMC	HD	254	Comedy Central	HD	249	Free Speech TV ¹		348	Investigation			Nick at Nite (West)	HD	300	TLC	HD 280
Animal Planet	HD	282	Comedy Central West HD	HD	901	Freeform	HD	311	Discovery	HD	285	NRB		378	TNT	HD 245
Aqui ²		401	C-SPAN		350	FX	HD	248	ION Television (East) HD	HD	305	OAN	HD	347	TNT West	HD 245-1
AUDIENCE®	HD	239	C-SPAN2		351	FXX	HD	259	ION Television (West)		306	Ovation	HD	274	Trinity Broadcasting	
AXS TV (HD only) ¹	HD	340	CTN		376	Galavisión	HD	404	JBS ¹		388	Paramount Network HD	HD	241	Network (TBN)	HD 372
BabyFirst TV ¹		293	Daystar		369	GEB America! ¹		363	Jewelry Television		72, 313	Pursuit Channel	HD	604	truTV	HD 246
BBC America	HD	264	Discovery	HD	278	GEM Shopping Network		228	Jewish Life Television ¹		388	QVC	HD	317	TV Land	HD 304
BET	HD	329	Disney Channel		365	GOD TV		365	Lifetime	HD	252	QVC2		315	Univision (East)	HD 402
BET West		902	(East)	HD	290	Hallmark Channel	HD	312	Link TV	HD	375	ReelChannel	HD	238	Uplift ¹	379
Bloomberg TV	HD	353	Disney Channel		291	Hallmark Movies &		291	MAVTV	HD	214	RFD-TV	HD	345	USA Network	HD 242
Bravo	HD	237	(West)		237	Mysteries (HD only) ¹	HD	565	MotorTrend (HD only) ¹	HD	281	Russia Today TV	HD	321	VH1	HD 335
BYUtv		374	Disney Junior		289	HGTV	HD	229	MSNBC	HD	356	Shop LC		222	Viceland	HD 271
CANAL ONCE ²		447	Disney XD	HD	292	HillSong Channel		371	MTV	HD	331	SHOPHQ		73, 316	WE tv	HD 260
Cartoon Network		296	E!	HD	236	HISTORY	HD	269	MTV West	HD	331-1	SonLife Broadcasting			The Word Network	373
Cartoon Network (West)		297	Enlace ²		448	HITN TV ²		461	MTV2	HD	332	Network	HD	344	World Harvest	
Celebrity Shopping Network		95, 223	FETV		323	HLN	HD	204	NASA TV ¹		352	Syfy	HD	244	Television (WHT)	367
CMT	HD	327	FETV		323	Hope Channel ¹		368	National Geographic	HD	276	TBS	HD	247	PLUS Local Channels HD	
CNBC	HD	355	Food Network	HD	231	HSN	HD	240	Newsmax		349	TBS West	HD	256	where available. ³	
CNN	HD	202	FOX Business		231	HSN2		310	Nick Jr.	HD	301	TCM	HD	256		
												Nickelodeon/				

BUSINESS ENTERTAINMENT™ PACK Includes most channels shown in BUSINESS SELECT, plus the channels shown in bold

A&E	HD	265	Comedy Central	HD	249	Network	HD	359	IMPACT ¹		380	Nick Jr.	HD	301	TCM	HD 256
AccuWeather	HD	361	Comedy Central West HD	HD	901	FOX News Channel HD	HD	360	INSP	HD	364	Nickelodeon/		377	TCT Network	
AMC	HD	254	C-SPAN		350	FOX Sports 1	HD	219	Investigation			Nick at Nite (East)	HD	299	TeenNick	303
Animal Planet	HD	282	C-SPAN2		351	Free Speech TV ¹		348	Discovery	HD	285	Nickelodeon/		303	TLC	HD 280
AUDIENCE®	HD	239	CTN		376	Freeform	HD	311	ION Television (East) HD	HD	305	Nick at Nite (West)	HD	300	TNT	HD 245
AXS TV (HD only) ¹	HD	340	Daystar		369	FX	HD	248	ION Television (West)		306	NRB		378	TNT West	HD 245-1
BabyFirst TV ¹		293	Discovery	HD	278	FXX	HD	259	JBS ¹		388	OAN	HD	347	Trinity Broadcasting	
BBC America	HD	264	Disney Channel		365	Galavisión	HD	404	Jewelry Television		72, 313	Ovation	HD	274	Network (TBN)	372
BET	HD	329	(East)	HD	290	GEB America! ¹		363	Jewish Life Television ¹		366	Paramount Network HD	HD	241	truTV	HD 246
BET West		902	Disney Channel		291	GOD TV ¹		365	Lifetime	HD	252	Pursuit Channel	HD	604	TV Land	HD 304
Bloomberg TV	HD	353	(West)		291	Hallmark Channel	HD	312	Link TV	HD	375	QVC	HD	317	Univision (East)	HD 402
Bravo	HD	237	Disney Junior		206	HGTV	HD	229	MSNBC	HD	356	RFD-TV	HD	345	VH1	HD 335
BYUtv		374	Disney XD		207	HISTORY	HD	269	MTV	HD	331	Russia Today TV	HD	321	Viceland	HD 271
CANAL ONCE ²		447	DIRECTV HD SPORTSMIX ²		286	FX Movie Channel		258	LMN	HD	253	Shop LC		226	WE tv	HD 260
Cartoon Network		296	Destination America HD	HD	286	FXX	HD	259	Logo	HD	272	SOPHQ		73, 316	The Word Network	373
Cartoon Network (West)		297	DIRECTV HD SPORTSMIX ²		205, 600	fyi	HD	266	MAVTV	HD	214	SonLife Broadcasting			World Harvest	
BabyFirst TV ¹		293	(HD only) ¹	HD	205, 600	GAL		266	MLB Network	HD	213	Network	HD	344	Television (WHT)	367
BBC America		264	Discovery	HD	278	Galavisión	HD	404	MTV2	HD	323	ReelChannel	HD	238	Uplift ¹	379
BBC World News (HD only) ¹		346	Channel	HD	294	GEB America! ¹		363	MotorTrend		336	Revolt (HD only) ¹	HD	384	USA Network	HD 242
BET		329	Discovery Life		261	GSN		228	(HD only) ¹	HD	281	RFD-TV	HD	345	VH1	HD 335
BET Her		330	Disney Channel		365	God TV ¹		365	MSNBC	HD	356	Russia Today TV	HD	321	Viceland	HD 271
BET West		902	(East)	HD	290	Golf Channel	HD	218	MTV	HD	331	Science	HD	284	WE tv	HD 260
Bloomberg TV	HD	353	Disney Channel		291	Great American		326	MTV2	HD	331-1	SEC Network	HD	611	The Weather Channel	328
Bravo	HD	237	(West)		291	Country (GAC)	HD	326	MTV Classic	HD	332	Shop LC	HD	226	Universal Kids	HD 408
BTN	HD	610	Disney Junior	HD	289	GSN		233	NBA TV	HD	333	SOPHQ		73, 316	UniMÁS ²	323
BYUtv		374	Disney XD		292	Hallmark Channel	HD	312	NASA TV ¹		352	SonLife Broadcasting			WGN America	HD 307
CANAL ONCE ²		447	DIY Network	HD	230	HGTV	HD	229	Nat Geo WILD	HD	283	Network	HD	344	The Word Network	373
Cartoon Network (East)		296	E!	HD	236	HillSong Channel		371	National Geographic	HD	276	Sportsman Channel	HD	605	World Harvest	
Cartoon Network (West)		297	Enlace ²		448	HISTORY	HD	269	NBA TV		216	SundanceTV	HD	557	Television (WHT)	367
Celebrity Shopping Network		95, 223	ESPN	HD	206	HITN TV ²		461	NBC Sports Network	HD	220	Syfy	HD	244		
CMT	HD	327	ESPN	HD	206	HLN	HD	204	Newsmax		349	TBS	HD	247		
CNBS Sports Network	HD	221	ESPN2	HD	209	Hope Channel ¹		368	NFL Network	HD	212	TBS West	HD	247-1		
Celebrity Shopping Network		95, 223	ESPN	HD	207	HSN	HD	240	NHL Network	HD	215	TCM	HD	256		
CMT	HD	327	EWTN		208	HSN2		310	Nick Jr.	HD	301	TCT Network	HD	377	PLUS In-Market Regional Networks	
CNBS	HD	355	FETV		370	IFC	HD	333	Nickelodeon/		364	TeenNick	HD	303	Sports Networks	
CNBS World	HD	355	FM (HD only) ¹	HD	323	IMPACT ¹		323	Nickelodeon/		364	Tennis Channel	HD	217	PLUS Local Channels HD where available.	
CNN	HD	202	Food Network	HD	231	INSP										

COMERCIAL ÓPTIMO MÁS PACK

A&E	265	Cine Mexicano	462	Estrella TV	442	Hope Channel ¹	368	NRB	378	TV Chile	437
AccuWeather	361	Cine Nostalgia	424	EVINE	316	HSN	240	NTN24	418	TVE	460
AMC	254	Cine Sony	449	EWTN	370	HSN2	310	Nuestra Tele	416	TyC Sports	469
Animal Planet	282	Cinelatino	423	FETV	323	IMPACT ¹	308	Paramount Network	241	UniMás	408
Antena 3	458	CNN En Español	202	Food Network	231	INSP	364	Pasiones	444	UNIVERSO	410
Aqui	401	CNN En Español	419	FOROTv	453	IVC Net	427	Perú Mágico	431	Univision (Este)	402
ATRES SERIES	420	C-SPAN	350	FOX Deportes	465	JBS ¹	388	Pursuit Channel	604	Univision (Oeste)	403
AUDIENCE [®]	239	C-SPAN2	351	FOX Sports 1	219	Jewelry Television	313	QVC	317	Univision tlnovelas	454
AXS TV (Solo HD) ¹	340	CTN	376	FOXlife	421	Jewish Life Television ¹	366	QVC2	315	UP	338
Azteca	441	Daystar	369	Free Speech TV ¹	348	Lifetime	252	Russia Today TV	321	Uplift ¹	379
BabyFirst TV ¹	293	De Película	451	Freeform	311	Link TV	375	Shop LC	226	USA Network	SAP HD 242
BabyTV	425	De Película Clásico	452	Fusion (Solo HD) ¹	342	MAVTV	214	SonLife Broadcasting	VH1	VideoRola	335
Bandamax	433	Discovery	278	FX	248	MegaTV	405	Network	344	Viceland	271
Boomerang	298	Discovery En Español	413	FXX	259	MotorTrend	STARZ Encore En Español	426	Viendomovies	415	
Bravo	237	Discovery Familia	436	Galavisión	404	(Solo HD) ¹	281	SUR Perú	439	Viendomovies	450
BYUtv	374	Disney Channel	463	GEB America	363	MSNBC	356	TBS	247	Vme	440
Canal 22 Internacional	446	(Este)	SAP HD 290	GEM Shopping Network	228	MTV	331	TCT Network	377	Ve Plus	409
CANAL ONCE	447	Disney Channel	291	GOD TV ¹	365	Multimedios	412	TeleCentro	429	WAPA América	414
Caracol TV	417	(Oeste)	SAP HD 291	GoTV	468	NASA TV ¹	352	Telefe	411	The Weather Channel	HD 362
Cartoon Network (Este)	SAP HD 296	El	236	Great American Country	326	Nat Geo Mundo	435	Telemundo (Este)	406	The Word Network	373
CARTOON NETWORK (Oeste)	SAP	Ecuador TV	457	HillSong Channel	371	National Geographic	276	Telemundo (Oeste)	407	World Harvest Television	
Celebrity Shopping Network	297	Ecuavisa Internacional	438	HISTORY	269	Nickelodeon/Nick at Nite	220	Televisión Dominicana	434	(WHT)	367
Centroamérica TV	428	El Rey	341	HISTORY En Español	443	(Este)	299	TNT	245	ZooMoo	432
Cine Estelar	422	Enlace	448	HITN TV	461	Nickelodeon/Nick at Nite	300	Trinity Broadcasting	445		
		ESNE!	456	HLN	204	(Oeste)	TUDN	372	PLUS Local Channels	HD	
		ESPN Deportes	466	iHOLA! TV	430	Nick Jr.	301		464	where available. ³	

SAP Secondary Audio Programming**COMERCIAL MÁS ULTRA™ PACK** Includes most channels shown in COMERCIAL ÓPTIMO MÁS, plus the channels shown in bold

A&E	265	CNN	202	EVINE	73, 316	HSN2	310	NRB	378	TV Chile	437
AccuWeather	361	CNN En Español	419	EWTN	370	IMPACT ¹	308	NTN24	418	TVE	460
AMC	254	Comedy Central	249	FETV	323	INSP	364	Nuestra Tele	416	TyC Sports	469
Animal Planet	282	Comedy Central West	901	Food Network	231	IVC Net	427	Paramount Network	241	UniMás	408
Antena 3	458	C-SPAN	350	FOROTv	453	JBS ¹	388	Pasiones	444	Universal Kids	295
Aqui	401	C-SPAN2	351	FOX Deportes	465	Jewelry Television	72, 313	Perú Mágico	431	UNIVERSO	410
ATRES SERIES	420	CTN	376	FOX Sports 1	219	Jewish Life Television ¹	366	Pursuit Channel	604	Univision (Este)	402
AUDIENCE [®]	239	Daystar	369	FOX Sports 2	618	Lifetime	252	QVC	317	Univision (Oeste)	403
AXS TV (Solo HD) ¹	340	De Película	451	FOXlife	234	Link TV	375	QVC2	315	Univision tlnovelas	454
Azteca	441	De Película Clásico	452	Freeform	348	MAVTV	214	Russia Today TV	321	UP	338
BabyFirst TV ¹	293	Discovery	278	MTV	311	MegaTV	405	SonLife Broadcasting	226	USA Network	SAP HD 242
BabyTV	425	Discovery En Español	413	Fusion (Solo HD) ¹	342	MLB Network	213	MotorTrend	334	VH1	335
Bandamax	433	Discovery Familia	436	FX	248	(Solo HD) ¹	281	STARZ Encore En Español	344	Viceland	271
Boomerang	298	Discovery Family	437	FX Movie Channel	258	MSNBC	356	SUR Perú	439	VideoRola	415
Bravo	237	Channel	294	XX	259	MTV	331	Syfy	244	Viendomovies	450
BYUtv	374	Disney Channel	295	Galavisión	404	MTV West	363	TBS	247	Vme	440
CANAL ONCE	447	(Este)	SAP HD 290	GEB America ¹	363	MTV2	331-1	TBS West	247-1	Ve Plus	409
Canal 22 Internacional	446	Disney Channel	291	GoTV	468	Multimedios	412	TCT Network	377	WAPA América	414
Caracol TV	417	(Oeste)	SAP HD 291	Disney XD	292	NASA TV ¹	352	TeleCentro	429	The Weather Channel	HD 362
Cartoon Network (Este)	SAP HD 296	El	236	(GAC)	326	Nat Geo Mundo	435	Telefe	411	The Word Network	373
CARTOON NETWORK (Oeste)	SAP	Ecuador TV	457	Hallmark Channel	312	Nat Geo WILD	283	Telemundo (Este)	406	World Harvest Television	
Centroamérica TV	428	Ecuavisa Internacional	438	HGTV	229	National Geographic	276	Telemundo (Oeste)	407	(WHT)	367
Celebrity Shopping Network	95, 223	El Rey	341	HillSong Channel	371	NBC Sports Network	220	TLC	280	ZooMoo	432
Celebrity Shopping Network	456	Enlace	448	HISTORY	269	NFL Network	212	TNT	245		
Cine Estelar	422	ESNE!	456	History En Español	443	Nick Jr.	301	TNT West	245-1		
Cine Mexicano	462	ESPN	206	HITN TV	461	Nickelodeon/Nick at Nite	301	Tr3s	445		
Cine Nostalgia	424	ESPN2	209	HLN	204	(Este)	299	Travel Channel	277		
Cine Sony	449	ESPNNEWS	207	iHOLA! TV	430	Nickelodeon/Nick at Nite	300	Trinity Broadcasting			
Cine Estelar	423	ESPN Deportes	466	Hope Channel ¹	368	(Oeste)	300	Network (TBN)	372	PLUS Local Channels	HD
Cinelatino	442	Estrella TV	442	HSN	240	Nicktoons	302	TUDN	464	where available?	

MUSIC CHOICE

'60s Movement	803	Classic Country	808	Hard Rock	835	Love Songs	819	R&B Classics	842	Taste of Italy	9569
'70s	804	Classic Dance	845	Hip-Hop and R&B	825	Mainstream Rap	847	R&B Soul	843	Teen Beats	867
'80s	805	Classic Rock	833	Hit List	816	Malt Shop Favorites	802	Rap	846	Throwback Jamz	848
'80s Rock	829	Classical Masterpieces	9574	Honky Tonk	811	Max	818	Reggae	863	Today's Country	814
'90s	806	Coffee Shop Cuts	836	Indie	831	Metal	830	Retro Workout	9570	Toddler Tunes	869
Adult Alternative	832	Contemporary Christian	826	Irish Favorites	9565	Mexicana	876	Rock	841	Tropicales	874
All Christmas	858	Contemporary Instrumentals	820	Italian Favorites	9573	Movie Scores	822	Rock Hits	837	Vietnamese	886
Alternative	834	Country Hits	809	Jazz	9572	Musica Urbana	875	Rock Latino	878	Workout	9571
Americana	810	Dance/EDM	859	Jazz Vocal Hits	850	Nature Sounds	9560	Romances	870	Y2K	817
Big Band	801	Easy Listening	9568	Jazz Vocal Standards	9562	New Age	856	Singers & Swing	9561		
Bluegrass	812	Filipino	885	K-Pop	9566	Now Wave	839	Smooth Jazz	851		
Blues	854	Folk	813	Kidz Only!	868	Party Favorites	9564	Soft Rock	849		
Brazilian Pop	877	Funk	844	Latin Jazz	879	Pop & Country	840	Sounds of the Seasons	9567		
Broadway	823	Gospel	827	Light Classical	866	Pop Hits	821	Soundscapes	857		
Classic Alternative	838	Gospel Hallelujah	828	Lounge	9563	Pop Latino	871	Symphony	864		

SPORTS PACKAGES & CHANNELS

ACC Network	612	ESPN Goal Line	MLB EXTRA	NBA League Pass	750-768	NFL SUNDAY TICKET FANTASY	704	NFL SUNDAY TICKET	703	
Big Ten Network	610	(Games only) ¹	615 INNINGS [®]	721-749	NFL SUNDAY	ZONE [®] CHANNEL	704	RED ZONE CHANNEL [®]	703	
ESPN Bases Loaded		Fox Soccer Plus	621	TICKET	705-718	NFL SUNDAY TICKET		NHL [®] CENTER ICE [®]	769-785	
(Games only) ¹	615	Longhorn Network	Game Mix	720-721	4-Game Mix	8-Game Mix	702	SEC Network	611	
ESPN College Extra	788-798	(HD only) ¹	677 MLS Direct Kick TM	471-476	701					

ALL PROGRAMMING SUBJECT TO CHANGE AT ANY TIME.

'Requires HD equipment. ¹Requires a DIRECTV Multi-Satellite System. ²Eligibility for local channels based on service address. Visit directv.com/locals and directv.com to see what is available in your area. To find out if HD locals are available in your area, visit directv.com/hdlocals. ³YES Network available in Regional Sports packages with locals in CT, NY and parts of NJ and PA, depending on ZIP code. Some programming from YES Network available in SPORTS PACK premium package in the remaining DIRECTV service areas.

Enjoy Free Interactive Features **FROM THE BEGINNING** (cont.)

5

SPORTSMIX® Channel¹

Watch up to eight different sporting events, highlights and analysis from popular sports networks at the same time, in HD!

- Tune to **Ch. 205** SPORTSMIX.
- Use the **ARROW** buttons to highlight a channel and to hear audio for that channel. Press **SELECT** to tune directly to that specific channel.

For full Mix Channel and interactive functionality, HD equipment model H/HR 21 or later is required.



Instant Weather & More²

With TV Apps on DIRECTV, you can get up-to-date local weather, see the latest sports scores and discover the hottest new shows—all without missing a second of what you're watching on TV.

- Press the **RIGHT ARROW** on your remote to launch the TV Apps dock.
- Use the **ARROW** buttons to highlight the app you want.
- Press **SELECT** to launch.

Available on HD DVR Receivers (models HR20 or later) connected to the Internet.



Love It or List It on **HGTV**

SCOREGUIDE™

Get sports scores and the latest stats instantly without changing your channel or missing a big play.

- Press the **RED** button when watching any sports channel.



See last page for legal disclosures.

Smart Search

Spend less time searching and more time watching with our intuitive search feature.

- › Press **MENU** on your remote.
- › Choose **SEARCH & BROWSE**, then **SMART SEARCH**.
- › Search by title, person, channel or keyword.

Scroll through the channel options until you find the one you're looking for, then press **SELECT**.

Available on HD DVR Receivers (models HR20 or later).



Customize Your Guide

Quickly get to your favorite channel right away or discover something new.

- › Press the **GUIDE** button **TWICE** to search by category.
- › Scroll through the options, then press **SELECT** to view a category.



The Masked Singer on FOX

QuickTune

Instantly access nine of your favorite, most watched channels so you can tune to them right away.

- › To add a favorite channel, press the **UP ARROW** on your remote while watching. Press **ENTER** to add the channel.
- › To access your QuickTune favorites any time, press the **UP ARROW** on your remote.



Never Miss Your Favorite Shows

Catch every minute of your show or game, even if you don't have a DVR. Autotune switches you to the channel you want to watch as soon as the action starts.

- › Press **GUIDE** on your remote.
- › Select the event or show you want to watch.
- › Highlight **SET AUTOTUNE** and press **SELECT**.

Available on H25 HD Receivers.



The Daily Show with Trevor Noah on **COMEDY
CENTRAL**

One-Line On-Screen Guide

See what's coming up without missing what's on. View the One-Line On-Screen Guide while viewing your program on the full screen.

- › Press **ENTER** or the **BLUE** button on your remote.
- › Scroll through the guide one line at a time.
- › Press **EXIT** to close the guide.



Conan on **TBS**



DIRECTV brings you the most live sports in 4K HDR, with lifelike clarity, richer colors and virtually four times the resolution of HD.

Limited programming available. To watch in 4K HDR, 4K HDR-compatible equipment, subscription to BUSINESS SELECT PACK or BUSINESS XTRA PACK, 4K account authorization and professional installation required. If 4K TV does not support HDR, content will be viewable in standard 4K. Other conditions apply.

Double Play

Never miss a minute of your favorite shows. Watch, pause, rewind and fast forward on two channels at the same time with your HD DVR.

- › While watching one program, press the **DOWN ARROW** on your remote.
- › Press the **DOWN ARROW** again to select a show on a different channel.
- › Use the **DOWN ARROW** to flip between the two.

Available on HD DVR Receivers (models HR20 or later).



Favorite Channels

Organize all your favorites into an easy-to-browse list or even create multiple lists for different family members!

- › Press the **INFO** button on the remote.
- › Use the **RIGHT ARROW** to highlight **FAVORITES**.
- › Select **SETUP CUSTOM 1** to choose your favorite channel list.
- › Once your list is set, access it from here anytime.

Come back to your Favorite Channels page anytime to access your personal list.



Organize Your Playlist

Sort, delete and arrange your shows according to your preference.

- › Press **LIST** on your remote.
- › Press the **DASH** or **YELLOW** button and choose from a variety of options.

Available on all HD DVR and DVR Receivers.



Need to limit or block programming?

- › Press the **MENU** button
- › Select **SETTINGS**
- PARENTAL CONTROLS**



NFL SUNDAY TICKET

The only way to see every out-of-market game, live, every Sunday. And all in HD.

Out-of-market games only. Select int'l games excluded.

Watch up to four NFL games on a single screen or catch even more of the action with the 8-Game Mix Channel!

The NFL SUNDAY TICKET Interactive App on your TV provides real-time scores and stats, team standings and much more.

To add NFL SUNDAY TICKET to your DIRECTV package, call **1.888.388.4249**.



Grand Slam Golf and Grand Slam Tennis

Extended coverage you can't get anywhere else of select Grand Slam events, including Grand Slam tennis championships.



If you tune to a channel with a blacked-out game, **DIRECTV GameSearch™** automatically prompts your receiver to attempt to locate the game on another channel. This works for games you've scheduled to record, too, and is free of charge.

Available on H25 HD Receivers.



MLB EXTRA INNINGS®

From Opening Day through the pennant race, fans can watch their home teams no matter where home is, with up to 90 out-of-market games a week, 99% of them in HD.



NBA League Pass

Follow teams from coast to coast with up to 40 out-of-market games per week, 99% of them in HD.



NHL® CENTER ICE®

The most hockey on TV—all the matchups fans want, with up to 40 out-of-market games a week, 99% of them in HD.



ESPN College Extra

Over 500 live college events featuring matchups from top conferences, including football, basketball, baseball and more. Includes ESPN Goal Line and ESPN Bases Loaded! All in HD.



FOX Soccer Plus

FOX Soccer Plus is a premium television network dedicated to delivering the world's best soccer and other international sports to hardcore fans.

Sports subscriptions sold separately. Actual number of games varies by market. Blackout rules and other conditions apply to all sports programming. Games telecast locally may be included in ESPN College Extra. To access DIRECTV HD programming, HD equipment is required.

High Definition⁴

Format your TV for HD resolution. Press the **FORMAT** button on your remote for the current display resolution. To change the setting:

- › Press **MENU** on your remote.
- › Select **SETTINGS & HELP**.
- › Click on **SETTINGS** icon.
- › Select **DISPLAY TV RESOLUTIONS**.



Number of HD channels varies with package selected.



To upgrade to HD, call **1.888.388.4249**.

Music Choice Music Channels

Music that matches your business needs.

- › Over 80 commercial-free channels.
- › Crystal-clear sound with no interruptions.
- › Wide array of genres and formats.
- › No additional licensing fee to play music throughout your establishment.
- › Starts on Ch. 801.

Don't have Music Choice?

Call **1.888.388.4249** to upgrade.



English-language music channels



AND MORE!

Spanish-language music channels



AND MORE!

Understanding Your Monthly Statement BILLING MADE SIMPLE 12

Your Itemized Bill

Refer to this sample bill to help understand your statement.



Understanding your DIRECTV for BUSINESSSM Bill

SAMPLE BILL

ACCO UNIT N UMBER	12345678	DA T DUE	05/28/19	AMOUNT DUE	\$225.94	INVOICE NUMBER	3625																																																									
To contact us call 1-888-388-4249																																																																
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Activity <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Start</th> <th>End</th> <th>Description</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>04/24</td> <td></td> <td>Previous Balance Payment- Thank You</td> <td>\$225.94</td> </tr> <tr> <td colspan="4">Current Charges for Service Period 05/08/19 - 06/07/19</td> </tr> <tr> <td>05/08</td> <td>06/07</td> <td>2nd Month Payment- Thank You</td> <td>17.00</td> </tr> <tr> <td>05/08</td> <td>06/07</td> <td>Entertainment Pack 1st2 Monthly</td> <td>101.99</td> </tr> <tr> <td>05/08</td> <td>06/07</td> <td>ENTERTAINMENT UNLIMITED Monthly</td> <td>56.99</td> </tr> <tr> <td>05/08</td> <td>06/07</td> <td>STAR2 Passage Monthly</td> <td>18.99</td> </tr> <tr> <td>05/08</td> <td>06/07</td> <td>STAR2 Channel Monthly</td> <td>7.99</td> </tr> <tr> <td>05/08</td> <td>06/07</td> <td>Tensel Channel Monthly</td> <td>2.99</td> </tr> <tr> <td colspan="4">Fees</td> </tr> <tr> <td>05/09</td> <td></td> <td>Additional TV</td> <td>7.00</td> </tr> <tr> <td>05/09</td> <td></td> <td>RSH Fee</td> <td>5.99</td> </tr> <tr> <td>05/09</td> <td></td> <td>Additional TV</td> <td>7.00</td> </tr> <tr> <td colspan="4">AMOUNT DUE</td> <td>\$225.94</td> </tr> </tbody> </table>								Start	End	Description	Amount	04/24		Previous Balance Payment- Thank You	\$225.94	Current Charges for Service Period 05/08/19 - 06/07/19				05/08	06/07	2nd Month Payment- Thank You	17.00	05/08	06/07	Entertainment Pack 1st2 Monthly	101.99	05/08	06/07	ENTERTAINMENT UNLIMITED Monthly	56.99	05/08	06/07	STAR2 Passage Monthly	18.99	05/08	06/07	STAR2 Channel Monthly	7.99	05/08	06/07	Tensel Channel Monthly	2.99	Fees				05/09		Additional TV	7.00	05/09		RSH Fee	5.99	05/09		Additional TV	7.00	AMOUNT DUE				\$225.94
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Your DIRECTV account number Contact number for DIRECTV for BUSINESS support Special messages , offers and featured products Includes the amount of your last bill and any payments Overview of charges organized by each service; programming package may be displayed as one or multiple line items based on package selection; promotional credits may not appear on your first bill** Service address Due date and total amount due Payment address* Billing address																																																																
INFORMATION <p>To sign up for Auto Bill Pay using a credit or debit card, call us. See the back of your bill for details on how to enroll and have payments automatically deducted from your checking account.</p> <p>*Payment address is based on service location and may be different than the sample bill. Please mail your payment to the address listed on your bill. **Promotional credits may not appear on your first bill; most promotional credits will start in the 2nd month. ©2019 AT&T Intellectual Property. All Rights Reserved. AT&T, Globe, DIRECTV and all other DIRECTV marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks are the property of their respective owners.</p>																																																																

Save money on your bill

When a business you refer activates a new DIRECTV account, you both receive \$100 in bill credits.

Refer up to 10 businesses for \$1,000⁵

- > Tell fellow business owners to call **1.855.536.5272**.
- > Businesses must provide your account number when ordering.
- > When a business activates DIRECTV[®] service, you each get \$100 in bill credits for 24 months.

Make life simpler with Auto Bill Pay — the ultimate time-saver.

Convenience

Your bill is paid automatically, securely and on time.

Comfort

Save time and never worry about finding the bill or forgetting to pay.

Control

Set up automatic payment. Avoid late payment and service restoration fees.

SETUP IS QUICK, EASY AND FREE

How do I sign up for Auto Bill Pay with my credit or debit card?

Call 888.388.4249 to enroll today. Your DIRECTV for BUSINESSSM bill will be automatically deducted from your credit or debit card every month.

How do I sign up for Auto Bill Pay with my checking account?

- › See the back of your DIRECTV for BUSINESS bill statement for details.
- › Sign and complete the bill statement form, with an enclosed check, to have your DIRECTV for BUSINESS bill automatically deducted from your checking account.
- › Processing takes up to 6 weeks.

How do I know if I'm enrolled in Auto Bill Pay and my bill is paid?

You will see a \$0 balance with "No Payment Due" and confirmation of Auto Bill Pay enrollment at the bottom of your bill statement.

Additional questions regarding enrollment or your account?

Please call 888.388.4249 or email us at CommercialCustSat@att.com for assistance.



The DIRECTV for BUSINESSSM Remote App gives you control of all your DIRECTV[®] Receivers from just one device!

- › Quickly identify receivers with custom names.
- › See what's playing on all your TVs from one screen.
- › Channel surf using the DIRECTV programming guide.
- › View all current and upcoming sports schedules.
- › Group receivers in order to change multiple TVs at once.

DIRECTV for BUSINESS Remote App Setup

Setting up your receivers and device is quick and easy, just follow the steps below:

Register your DIRECTV account at directv.com/register:

- › In the **ENTER YOUR LAST NAME** field, enter your business name exactly as it appears on your DIRECTV account.
- › The email address and password you provided will be used to activate your DIRECTV for BUSINESS Remote App.

Download the app from the Apple App Store or Google Play Store:

- › From your device, go to the **APPLE APP STORE** or **GOOGLE PLAY**.
- › Search for "**DIRECTV FOR BUSINESS**."
- › Download the **DIRECTV FOR BUSINESS REMOTE APP**.

Sign in and set up your DIRECTV for BUSINESS Remote App:

- › **LAUNCH** the DIRECTV for BUSINESS Remote App.
- › Provide the email address and password you registered on directv.com/register and click **SIGN IN**.



Troubleshooting

Check to see if your DIRECTV Receivers are networked:

- › Press the **DASH** button on the remote.
- › The screen should say **SWiM CONNECTED** and **INTERNET: CONNECTED**.
- › If it is not “SWiM Connected” or “Internet: Connected,” call DIRECTV at **1.888.388.4249** or visit your local dealer.

Check to see if DIRECTV Receivers are enabled for the DIRECTV for BUSINESS Remote App:

- › Press and hold the **INFO** button on the remote until the System Info & Test screen appears.
- › Select **WHOLE-HOME**.
- › Select **EXTERNAL DEVICE**.
- › Change all options to **ALLOW**.
- › Options could include **EXTERNAL ACCESS** or **CURRENT PROGRAM**.

FAQs

What tablets are compatible?

iOS: iPad 5th Gen (2017); iPad Air, iPad Air 2; iPad Mini 4; iPad Pro 9.7, 10.5, 12.9 1st Gen, 2nd Gen; iOS software 9.0 or newer.

Android: LG G Pad X 8.0; Nexus 7, Nexus 9; Samsung Tab S2, Samsung Tab E, Samsung Tab S 8.4, Samsung Tab S 10.5; Android OS 4.4.

Visit directv.com/apps for operating system details on compatible iOS and Android tablets only.

Is a version available for other devices (iPhones®, Android phones, and Amazon devices)?

Currently, the app is only available for compatible iOS and Android tablets.

Are there any other requirements?

Must have DIRECTV HD service.
Must have compatible DIRECTV HD Receivers that are broadband-connected.

Why do I need to be connected to the Internet with a wireless router?

The DIRECTV for BUSINESS Remote App leverages the Internet to send and receive information from each receiver. The tablets and receivers must be connected to the same local network. Requires a Wireless Router and DIRECTV Ethernet to Coax Adapter (DECA).

*Certain remote control functions require a standard DIRECTV Remote. Tablet remote control functionality requires an Internet or Wi-Fi connection and is limited to the range of network. Internet access and DIRECTV.com login required. Internet connections may vary. Only available on certain Internet-connected receivers. Visit directv.com/apps for complete details. Remote connections may vary. Charges may apply for an Internet Connection Kit and installation. Requires DIRECTV Plus HD DVR (models HR20, HR21, HR22, HR23, HR24), DIRECTV Plus DVR model R22, or DIRECTV HD Receiver (models H21, H23, H24, H25) connected to broadband. DIRECTV Receiver(s) and the tablet must be connected to the same network. iPad® is a registered trademark of Apple Inc.

trouble- shooting



Get quick solutions for resolving service queries on your own.

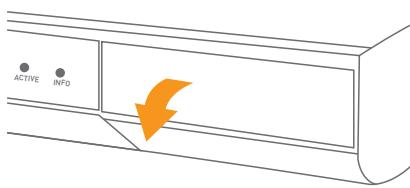
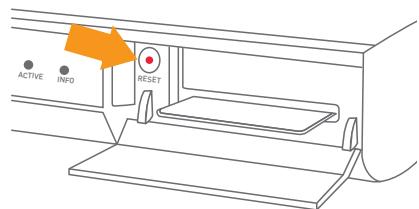


Need more info?

Tune to **Ch. 1**, the Customer Information Channel. Watch easy-to-follow instructional videos. Use the **ARROW** buttons on your remote to select topics. Learn more at directv.com/forbusiness.

Try this first!

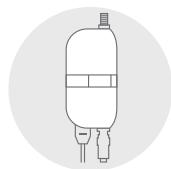
- › An easy solution for most problems:
RESET YOUR RECEIVER.



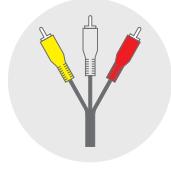
Your DIRECTV® System may include the following components:



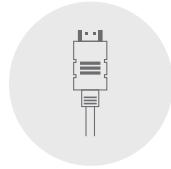
Wireless CCK



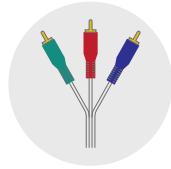
Wired CCK



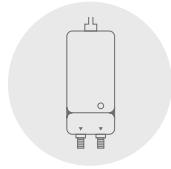
A/V - RCA
(Video 1, 2, 3)



HDMI
(HDMI 1, 2, 3)



High Definition
(Component Cables)



SWiM
Power Inserter

Technical Issues

Frozen/Pixelated Screen

Possible Causes

- Your receiver is having trouble communicating with your satellite dish.

QUICK SOLUTIONS

- Check all connections on the back of your receiver, starting with the **SAT-IN** connection, and make sure they're secure.
- You may have a SWiM Power Inserter (pictured to the left) attached to the DIRECTV cable coming from your dish. Unplug inserter from electrical outlet and wait for 15 seconds, then plug inserter back in.

Note: Do not plug SWiM Power Inserter into a power outlet that can be turned off. Avoid plugging into a power strip.

No Signal/Snowy Screen

Possible Causes

- TV is on the wrong input, channel or audio/visual connection.

QUICK SOLUTIONS

- Verify that both TV and receiver are on.
- On your DIRECTV® Remote, press **TV INPUT** or **ENTER**, or on your TV remote, press the **INPUT** or **SOURCE** button. On the RC71 remote, press and hold **ENTER** for 3 seconds.
 - > Cycle through inputs slowly until picture returns.
 - > If you see a snowy/static screen, press **03** or **04** on your TV remote.
- Check that all video cables between receiver and TV are securely plugged into matching ports.

Still no picture?

- Once your remote has been programmed to your TV, slide the **MODE** switch to the DIRECTV position. Press **POWER**.
- Press the **TV INPUT** button to cycle through each input option until the picture returns.
- Slide the **MODE** switch to **TV** and make sure your TV is tuned to **Ch. 3** or **Ch. 4**.
- Slide **MODE** back to DIRECTV and press **POWER** on your remote.

Screen displays "Searching for Satellite"

Possible Causes

- Heavy rain or snow. (If there is heavy rain or snow, the signal will return in a few minutes.)

QUICK SOLUTIONS

- Check if something is obstructing your satellite dish (e.g., new tree growth or accumulated snow).
- Reset your receiver.

Still searching?

- Disconnect and reconnect **SATELLITE IN** cable (tighten by hand, do not overtighten).
- Ensure that the cable is not crimped or jammed in a window or door frame.
 - > Press **MENU** on your remote.
 - > Select **SETTINGS & HELP**.
 - > Click on **SETTINGS** icon.
 - > Select **SATELLITE**, then **VIEW SIGNAL STRENGTH**.

Follow the instructions. If the signal strength is lower than 70% when the weather is clear, call for service.

We're always
here for you



Call **1.888.388.4249**



Tune to **Channel 1**



[Click for support](#)



We love our planet. That's why our HD and HD DVR set-top boxes feature a power-saving mode that uses less energy when they're not active. That helps us protect the environment and lower your energy bill. If you're upgrading equipment and have old DIRECTV hardware, please visit [directv.com/recycle](#) to contact us for recycling. It's free and easy, plus it keeps plastic out of landfills. Together, we're leading the way without leaving a footprint.



*For full Mix Channel and interactive functionality, HD equipment model H/HR 21 or later is required. RSN HD feed may vary by market. Local HD channels vary by market. Access to channels depends on programming package.
†Available on HD DVR Receivers (models HR20 or later) connected to the Internet. [‡]Subscription sports packages continue automatically each season, provided DIRECTV carries this service, unless customer calls to cancel prior to the start of the season. Commercial locations require an appropriate licensee agreement. Blackout rules and other restrictions apply to all sports programming. Actual number of games varies by market. NFL SUNDAY TICKET includes all regular-season Sunday games broadcast on FOX and CBS at 1PM and 4 PM ET. However, games broadcast by your local FOX or CBS affiliate, and select international games, will not be available in NFL SUNDAY TICKET. Local broadcasts are subject to blackout rules. NFL, the NFL Shield design and the NFL SUNDAY TICKET name and logo are registered trademarks of the NFL and its affiliates. NFL team names and uniform designs are registered trademarks of the teams indicated. NHL, the NHL Shield and Center Ice name and logo are registered trademarks and The Game Lives Where You Do is a trademark of the National Hockey League. NHL and NHL team marks are the property of the NHL and its teams. ©NHL 2019. All rights reserved. NBA, the NBA logo and team identifications are the exclusive intellectual property of NBA Properties, Inc., and the respective member teams. ©2019 NBA Properties, Inc. All rights reserved. Major League Baseball trademarks and copyrights are used with permission of the applicable MLB entities. All rights reserved. Visit the official website at [MLB.com](#). All rights reserved.
*To access DIRECTV HD programming, HD equipment required. Number of HD channels varies by package selection. [‡]Limit 10 referrals per 12 month period. Referral offer ends 12/31/19; on approved credit. You must refer new DIRECTV commercial customers by providing them with your DIRECTV account number. Referred customers must sign up for service and hardware using the phone number provided and mention your DIRECTV account number at the time order is placed. Referred customers must order their DIRECTV Systems by 12/31/19 and have their service activated with a 24-month agreement to a DIRECTV commercial base programming package (\$29.99/mo. or above) within 30 days. Land-based phone line or an Internet connection required. You and your referred commercial customer will each receive 10 nonrefundable/nontransferable credits of \$10 each over 10 DIRECTV billing cycles, totaling \$100. Bill credits will be applied in months 2 through 11 for new-customer subscriptions. Credit card may be required (except in MA & PA). Existing customers will receive their bill credits beginning in the first month after the new customer activates; allow up to 12 weeks for referring customers. Determination of program eligibility and qualifying referrals, as well as any exceptions, is at the sole discretion of DIRECTV. DIRECTV reserves the right to verify and adjust credits at any time prior to or following posting and redemption. May not be combined with other DIRECTV referral programs. Any balance will carry forward on your DIRECTV bill until credit is exhausted. Offer not transferable or redeemable for cash. Commercial customers are not eligible to refer a residential customer. Telco customers not eligible. DIRECTV reserves the sole right to modify, suspend or cancel this referral program at any time without notice. Visit [directv.com/refer](#) for more information. Programming, pricing, terms and conditions subject to change and may vary in certain markets. Taxes not included. Receipt of DIRECTV commercial programming subject to terms of DIRECTV Commercial Customer Viewing Agreement; copy provided with new customer information packet. Love It or List It: Scripps Networks Interactive/HGTV. All Rights Reserved. 9-1-1 TM & © 2018 Twentieth Century Fox Film Corporation. All Rights Reserved. The TBS and CNN logos are trademarks of Turner Broadcasting System, Inc. A WarnerMedia Company. All Rights Reserved. THE MASKED SINGER™ & ©2019 by Fox Media LLC. NHL, NBA, MLB: Getty Images. NFL: AP Images. ©2019 AT&T Intellectual Property. All rights reserved. AT&T, Globe logo, DIRECTV and all other DIRECTV marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks are the property of their respective owners.