



USER GUIDE FOR SHOPS, SERVICES & PRIVATE OFFICES

TIPS & TRICKS

**DIRECTV
FOR BUSINESS**

TABLE OF CONTENTS

1 GETTING STARTED

-
- 1 > Using Your Remote Control
 - 3 > Know Your HD On-Screen Guide
 - 4 > Enjoy Free Interactive Features
 - 5 > Find Your Shows
 - 6 > Access Helpful Tools
 - 7 > Watch TV Your Way

8 CHANNEL LINEUPS

11 ALL ABOUT SPORTS

-
- 11 > Exclusive Sports Programming
 - 12 > Popular Sports Packages & Programming

13 THE BEST TOOLS FOR YOUR BUSINESS

-
- 13 > Ultimate Video & Sound Experiences

14 BILLING MADE SIMPLE

-
- 14 > Understanding Your Monthly Statement
 - 15 > Auto Bill Pay

16 TAP INTO THE ULTIMATE TV

-
- 16 > Free DIRECTV FOR BUSINESSSM Remote App

18 TROUBLESHOOTING

**TIPS &
TRICKS**



DIRECTV
FOR BUSINESS

Using Your Remote Control



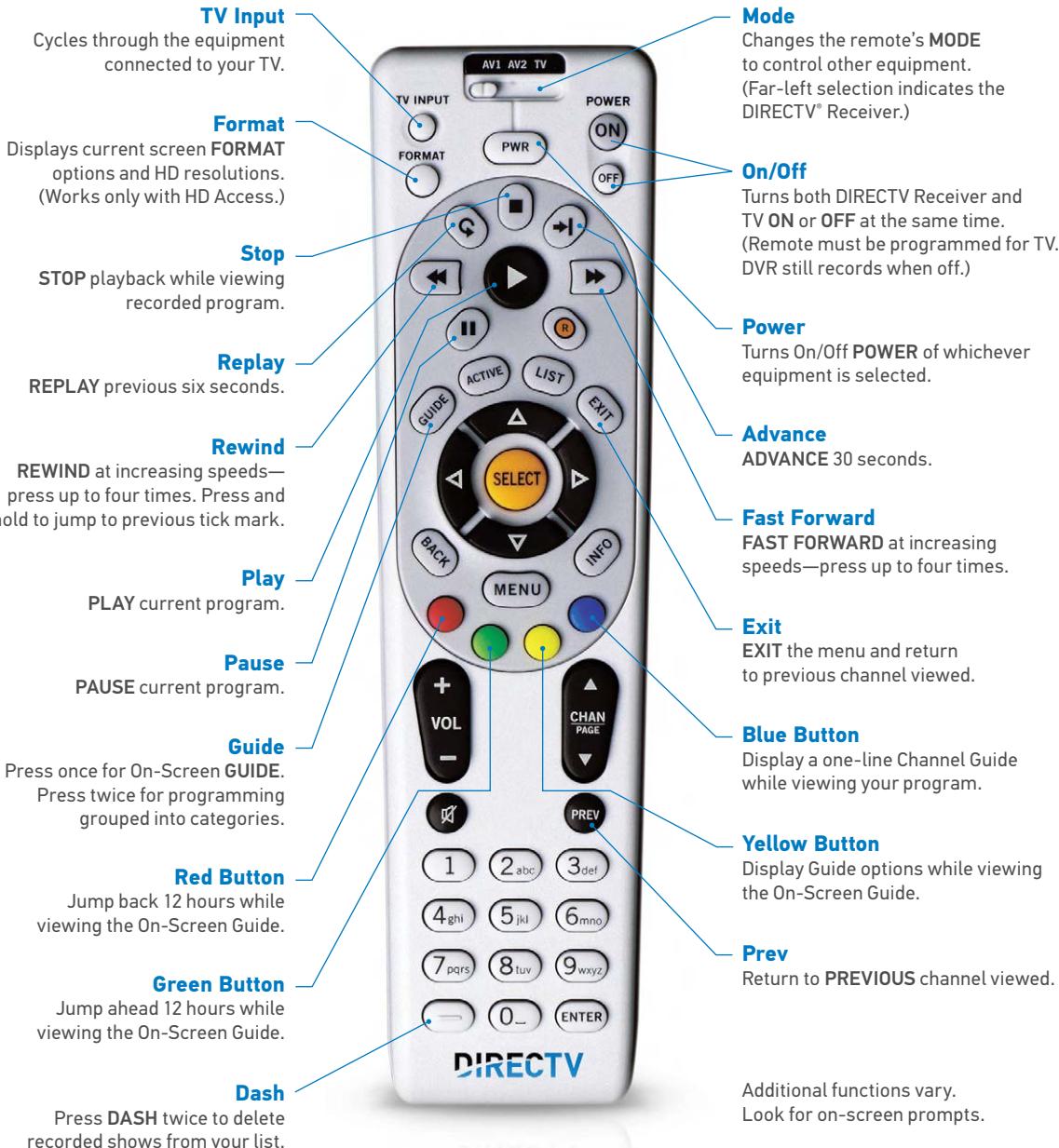
Program Remote (RC73)

For use with the H44 on
business accounts.

- > On the remote, press **MENU**.
 - > Select **SETTINGS**, then **REMOTE CONTROL**.
 - > Select **IR/RF SETUP**.
 - > Press **SELECT** to highlight remote type.
 - > Press the **DOWN ARROW** to highlight **RF**.
 - > Press **SELECT**.
 - > Select **CONTINUE**.

 - > Once RF setup is complete, select **PROGRAM REMOTE** to program the remote to the TV.
 - > Complete by following on-screen prompts.

TIPS & TRICKS



Program Your Universal Remote:

Your new DIRECTV® Universal Remote can control your entire entertainment system—TVs, DVD players, VCRs and stereo systems.

For HD Receivers:

- › Press the MENU button.
- › Select SETTINGS & HELP, SETTINGS, REMOTE CONTROL.

Remote App:

Use the DIRECTV for BUSINESSSM Remote App to control all of your receivers from just one tablet! See page 16 for details.

Channels

Highlight the channel abbreviation to get the channel description.

Timeline

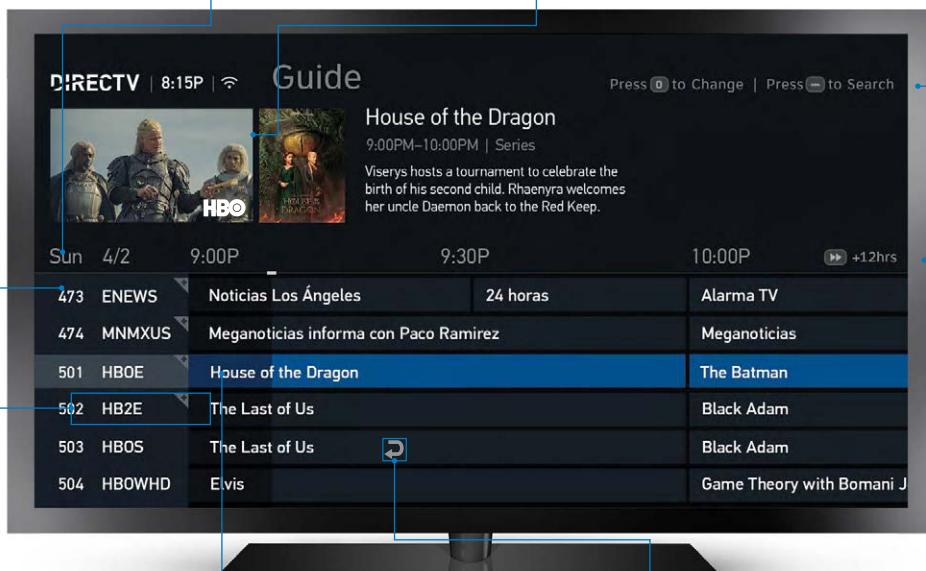
To see what's on later, navigate forward with the **RIGHT ARROW**. Use the **LEFT ARROW** to go back.

TV Window

Watch your program while using the Guide.

Search & Guide Options

Press **DASH** to Search, **0** or **YELLOW** button to sort programming by category, move to a specific date and time, change your Favorites list and see On Demand titles.



Watch House of the Dragon on **HBO**

On Demand

⊕ next to a channel name indicates that On Demand content is available. Highlight the channel name and then press **SELECT** to access. Only available for certain account types that qualify and subscribe to DVR service.

Highlight Bar

Use the **ARROW** buttons to highlight a program and view its description. To tune to a highlighted program, press **SELECT**.

Restart

⟳ next to a show means you can restart the show from the beginning. Select the show, then press **RWD** to watch from the beginning. Only available for certain account types that qualify and subscribe to DVR service. Restart not available on all programs. Go to directv.com/restart for a list of programs.

Advance Timeline

Press **FFWD** or the **GREEN** button to advance 12 hours. Press **RWD** or the **RED** button to go back 12 hours.

SPORTSMIX® Channel¹

Watch up to eight different sporting events, highlights and analysis from popular sports networks at the same time, in HD!

- › Tune to Ch. 205 SPORTSMIX.
- › Use the **ARROW** buttons to highlight a channel and to hear audio for that channel. Press **SELECT** to tune directly to that specific channel.

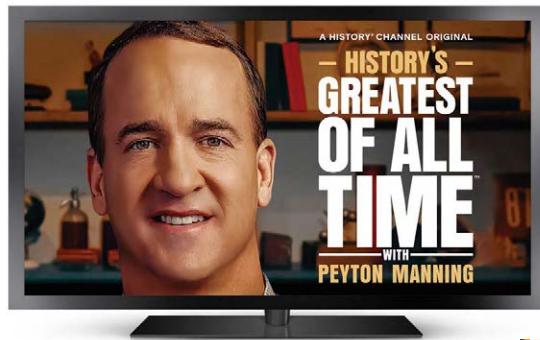
For full Mix Channels and interactive functionality, HD equipment model H/HR 21 or later is required.

**Instant Weather & More²**

With TV Apps on DIRECTV, you can get up-to-date local weather, see the latest sports scores and discover the hottest new shows—all without missing a second of what you're watching on TV.

- › Press the **RIGHT ARROW** on your remote to launch the TV Apps dock.
- › Use the **ARROW** buttons to highlight the app you want.
- › Press **SELECT** to launch.

Available on HD DVR Receivers (models HR20 or later) connected to the Internet.



Watch History's Greatest of All Time with Peyton Manning on 

SCOREGUIDE™

Get sports scores and the latest stats instantly, without changing your channel or missing a big play.

- › Press the **RED** button when watching any sports channel.



See back cover for legal disclosures.

Smart Search

Spend less time searching and more time watching with our intuitive search feature.

- › Press **DASH** or **MENU** on your remote.
 - › Choose **SEARCH**.
 - › Search by title, person, channel or keyword.
- Scroll through the channel options until you find the one you're looking for, then press **SELECT**.



Customize Your Guide

Quickly get to your favorite channel right away, or discover something new.

- › Press the **GUIDE** button **TWICE** to search by category.
- › Scroll through the options, then press **SELECT** to view a category.



QuickTune

Instantly access nine of your favorite, most-watched channels so you can tune to them right away.

- › To add a favorite channel, press **ENTER** or the **GREEN** button to add the channel.
- › To access your QuickTune favorites at any time, press the **UP ARROW** on your remote.



Never Miss Your Favorite Shows

Catch every minute of your show or game, even if you don't have a DVR. Autotune switches you to the channel you want to watch as soon as the action starts.

- > Press **GUIDE** on your remote.
- > Select the event or show you want to watch.
- > Highlight **SET AUTOTUNE** and press **SELECT**.

Available on H25 HD Receivers.



Watch History's Greatest Heists with Pierce Brosnan on **HISTORY**

One-Line On-Screen Guide

See what's coming up without missing what's on. View the One-Line On-Screen Guide while viewing your program on the full screen.

- > Press **ENTER** or the **BLUE** button on your remote.
- > Scroll through the Guide, one line at a time.
- > Press **EXIT** to close the Guide.



Watch The Last of Us on **HBO**

Double Play

Never miss a minute of your favorite shows. Watch, pause, rewind and fast-forward on two channels at the same time with your HD DVR.

- › While watching one program, press the **DOWN ARROW** on your remote.
- › Press the **DOWN ARROW** again to select a show on a different channel.
- › Use the **DOWN ARROW** to flip between the two.

Available on HD DVR Receivers (models HR20 or later).



Favorite Channels

Organize all your favorites into an easy-to-browse list, or even create multiple lists for different family members!

- › Press the **INFO** button on the remote.
- › Use the **RIGHT ARROW** to highlight **FAVORITES**.
- › Select **SETUP CUSTOM 1** to choose your favorite channel list.
- › Once your list is set, access it from here anytime.

Come back to your Favorite Channels page anytime to access your personal list.



Watch **The Masked Singer** on **FOX**

Organize Your Playlist

Sort, delete and arrange your shows according to your preference.

- › Press **LIST** on your remote.
- › Press the **DASH** or **YELLOW** button and choose from a variety of options.

Available on all HD DVR and DVR Receivers.



Need to limit or block programming?

- › Press the **MENU** button.
- › Select **SETTINGS**, and **PARENTAL** or **CONTENT CONTROLS**.

COMMERCIAL BASIC PLUS

AccuWeather (HD only) ¹	HD 361	CNN	202	Free Speech TV ²	348	JBS ²	388	Nickelodeon/Nick at Nite (West)	300	TBN Inspire	371
AXS TV (HD only) ¹	HD 340	C-SPAN	350	fyi	266	Jewelry Television	313	NRB	378	TCT Network	377
BabyFirstTV ^{TM2}	293	C-SPAN2	351	Galavision	404	Jewish Life Television ²	325	ONCE Mexico	447	Teletoon	411
Barvanna	9581	CTN	376	GEB America ²	363	Lifetime	252	Pursuit Channel	604	The Word Network	373
BBC America	264	Daystar	369	Gem Shopping Network	228	Living Faith Network ²	379	QVC	275	Univision	402
BET	329	Daystar Espanol	463	GOD TV ²	365	MAVTV HD	224	QVC2	315	Univision West	403
BET West (HD only) ¹	HD 329-1	DIRECTV News Mix	200	HISTORY	269	MotorTrend (HD only) ¹	281	QVC3	318	VH1	335
Bloomberg TV	353	EarthTV	267	HITN TV ²	461	MTV	331	Scientology Network	320	Victory	366
Boomerang	298	Enlace ²	448	Hope Channel ²	368	MTV Classic	336	Shop LC	226	World Harvest Television (WHT)	367
BYUtv	374	ESNE ²	456	HSN	240	MTV Life	352	ShopHQ	73, 316		
Celebrity Shopping	223	EWTN	370	HSN2	310	Newsmax	349	So Yummy	563		
CMT	327	FETV	323	IMPACT ²	380	NHK	322	SonLife Broadcasting Network	344		
CNCA World	357	FOX News Channel	360	INSPIRACION	364	Nickelodeon/Nick at Nite (East)	299	TBN (HD only) ¹	372		
										PLUS Local Channels	HD where available. ³

BUSINESS SELECT™ PACK

AccuWeather (HD only) ¹	HD 361	Comedy Central West (HD only) ¹	249-1	Free Speech TV ²	348	ION East (HD only) ¹	HD 305	PBS Kids	288	TeenNick	303
AMC	254	C-SPAN	350	Freeform	311	JBS ²	388	Pursuit Channel	604	The First (HD only) ¹	HD 347
Animal Planet	282	C-SPAN2	351	FX	248	Jewelry Television	72, 313	QVC	317	TheGrio (HD only) ¹	HD 342
Aqui ²	401	CTN	376	FXX	259	Jewish Life Television ²	325	QVC2	315	The Word Network	373
AXS TV (HD only) ¹	HD 340	Daystar	369	Galavision	404	Living Faith Network ²	379	QVC3	318	TLC	280
BabyFirstTV ^{TM2}	293	Daystar Espanol	463	GEB America ²	363	MAVTV (HD only) ¹	214	ReelzChannel	238	TNT	245
Barvanna	9581	DIRECTV News Mix	200	Gem Shopping Network	228	MotorTrend (HD only) ¹	281	Revolt (HD only) ¹	384	TNT West (HD only) ¹	HD 245-1
BBC America	264	Discovery	278	GOD TV ²	365	MSNBC	356	RFD-TV (HD only) ¹	345	truTV	246
BET	329	Disney Channel (East)	290	Hallmark Channel	312	MTV	331	Scientology Network	320	TV Land	304
BET West (HD only) ¹	HD 329-1	Disney Channel (West)	291	Hallmark Movies & Mysteries	(HD only) ¹	MTV West (HD only)	331-1	Shop LC	226	Univision (East)	402
Bloomberg TV	353	Disney Junior	289	HGTV	565	MTV2	332	ShopHQ	73, 316	USA Network	242
Boomerang	298	Disney XD	292	HLN	229	NASA TV ²	352	So Yummy	563	VH1	335
Bravo	237	El.	236	HITN TV ²	461	National Geographic	276	SonLife Broadcasting Network	344	Victory	366
BYUtv	374	EarthTV	267	HLN	204	Newsmax	322	SundanceTV	239	WE tv	260
Cartoon Network (East)	HD 296	Enlace ²	448	Hope Channel ²	368	NHK	322	Syfy	244	World Harvest Television (WHT)	367
Cartoon Network (West)	297	ESNE ²	456	HSN	240	Nickelodeon/Nick at Nite (East)	299	TBN (HD only) ¹	372		
Celebrity Shopping Network	95, 223	EWTN	370	HSN2	310	Nickelodeon/Nick at Nite (West)	300	TBN Inspire	371		
CMT	327	FETV	323	IFC	333	MTV	332	TBS	247		
CNBC	355	Food Network	231	IMPACT ²	380	National Geographic	378	TBS West (HD only) ¹	247-1		
CNN	202	Fox Business Network	359	INSPIRACION	364	ONCE Mexico	447	TCM	256		
Comedy Central	HD 249	FOX News Channel	360	Investigation Discovery	285	Ovation	274	TCT Network	377		
						Paramount Network	241				
										PLUS Local Channels	HD where available. ³

BUSINESS ENTERTAINMENT™ PACK

A&E	265	CNN International	358	Fox Business Network	359	INSPIRACION	HD 364	PBS Kids	288	The Weather Channel	HD 362
AccuWeather (HD only) ¹	HD 361	Comedy Central	249	FOX News Channel	360	Investigation Discovery	HD 285	POP	273	The Word Network	373
AMC	254	Comedy Central West (HD only) ¹	249-1	Free Speech TV ²	348	ION East (HD only) ¹	HD 305	Pursuit Channel	604	Thursday Night Football ¹⁵	9550
Animal Planet	282	Cowboy Channel	603	Freemform	311	JBS ²	388	QVC	317	TLC	280
AppleTV+ Friday Night Baseball				FS1	219	Jewelry Television	72, 313	QVC2	315	TNT	245
Doubleheader	HD 9528-9529	C-SPAN	350	FX	248	Jewish Life Television ²	325	QVC3	318	TNT West (HD only) ¹	HD 245-1
AXS TV (HD only) ¹	HD 340	C-SPAN2	351	FXX	259	Lifetime	252	ReelzChannel	238	Travel Channel	277
BabyFirstTV ^{TM2}	293	Daystar	369	Galavision	404	Living Faith Network ²	379	Revolt (HD only) ¹	384	truTV	246
Barvanna	9581	Daystar Espanol	463	GEB America ²	363	LMN	253	RFD-TV (HD only) ¹	345	TV Land	304
BBC America	264	DIRECTV HD SPORTSMIX ¹	205, 600	Gem Shopping Network	228	MAVTV (HD only) ¹	214	Scientology Network	320	TV One (HD only) ¹	HD 328
BET	329	DIRECTV News Mix	200	GOD TV ²	365	MotorTrend (HD only) ¹	281	Shop LC	226	Univision (East)	402
BET West (HD only) ¹	HD 329-1	Discovery	278	GSN ¹	233	MSNBC	356	ShopHQ	73, 316	UPtv	338
Bloomberg TV	353	Disney Channel (East)	290	Hallmark Channel	312	MTV	331	So Yummy	563	USA Network	242
Boomerang	298	Disney Channel (West)	291	Hallmark Movies & Mysteries	(HD only) ¹	MTV West (HD only)	331-1	SonLife Broadcasting Network	344	VICE	271
Bravo	237	Disney Junior	289	HGTV	565	MTV2	332	SundanceTV	239	Victory	366
BYUtv	374	Disney XD	292	HITN TV ²	229	NASA TV ²	352	Syfy	244	WE tv	260
Cartoon Network (East)	HD 296	El.	236	HISTORY	269	National Geographic	276	Tastemade ⁶	235	World Harvest Television (WHT)	367
Cartoon Network (West)	297	EarthTV	267	HLN	204	Newsmax	349	TBN (HD only) ¹	372		
Celebrity Shopping Network	223	Enlace ²	448	HLN2	310	NHB	322	TBN Inspire	371		
Cheddar News ⁶	354	ESNE ²	456	Hope Channel ²	368	Nickelodeon/Nick at Nite (East)	299	TBS	247		
Cleo TV (HD only) ¹	HD 341	ESPN	206	HSN	240	Nickelodeon/Nick at Nite (West)	300	TBS West (HD only) ¹	247-1		
CMT	327	ESPN2	209	HSN2	310	NRB	378	TCM	256		
CNBC	355	EWTN	370	i24 News ⁶	343	ONCE Mexico	447	TCT Network	377		
CNCA World	357	FETV	323	IFC	333	Ovation	274	TeenNick	303		
CNN	202	Food Network	231	IMPACT ²	380	Paramount Network	241	TheGrio (HD only) ¹	342		
										PLUS Local Channels	HD where available. ³

BUSINESS XTRA PACK

A&E	HD 265	CNN International	358	FETV	323	IMPACT ²	380	Nickelodeon/Nick at Nite (West)	300	TCM	HD 256
ACC Network	612	Comedy Central	HD 249	FM (HD only) ¹	HD 386	INSP	HD 364	Nicktoons	302	TCT Network	377
AccuWeather (HD only) ¹	HD 361	Comedy Central West (HD only) ¹	HD 49-1	Food Network	HD 231	Investigation Discovery	HD 285	NR	378	TeenNick	303
AMC	HD 254	Comedy TV (HD only) ¹	HD 382	Fox Business Network	HD 359	ION East (HD only) ¹	HD 305	Ovation	HD 274	Tennis Channel	HD 217
American Heroes Channel	HD 287	Cooking Channel	HD 232	FOX News Channel	HD 360	JBS ²	388	OWN	279	The First (HD only) ¹	HD 347
Animal Planet	HD 282	Cowboy Channel	603	Free Speech TV ²	348	Jewelry Television	72, 313	OWN West	HD 279-1	The Gro (HD only) ¹	HD 342
AppleTV+ Friday Night Baseball		Cozi TV	80	Freeform	HD 311	Jewish Life Television ²	325	Oxygen True Crime	HD 251	The Weather Channel	HD 362
Doubleheader	HD 9528-9529	C-SPAN	350	FS1	HD 219	Justice Central (HD only) ¹	HD 383	Paramount Network	HD 241	The Word Network	373
ASPIRE (HD only) ¹	HD 381	C-SPAN2	351	FS2	HD 618	Lifetime	HD 252	PBS Kids	288	Thursday Night Football ²	9550
AXS TV (HD only) ¹	HD 340	CTN	376	Fuse (HD only) ¹	HD 339	Living Faith Network ²	379	POP	HD 273	TLC	HD 280
BabyFirstTV™ ²	293	Daystar	369	FX	HD 248	LMN	HD 253	Pursuit Channel	604	TNT	HD 245
Barvanna	9581	Daystar Espanol	463	FX Movie Channel	HD 258	Logo	272	QVC	HD 317	TNT West (HD only) ¹	HD 245-1
BBC America	HD 264	Destination America	HD 286	FX	HD 259	Magnolia Network	HD 230	QVC2	315	Travel Channel	HD 277
BBC News (HD only) ¹	HD 346	DIRECTV HD SportsMix ²		FX	HD 266	MAVTV (HD only) ¹	HD 214	QVC3	318	truTV	HD 246
BET	HD 329	(HD only)	HD 205, 600	GALAVISION	HD 404	MLB Network	HD 213	ReelzChannel	HD 238	TV Land	HD 304
BET Her	HD 330	DIRECTV News Mix	200	GEB America ²	363	MotorTrend (HD only) ¹	HD 281	Revolt (HD only) ¹	HD 384	TV One (HD only) ¹	HD 328
BET West (HD only) ¹	329-1	Discovery	HD 278	GetTV	83	MSNBC	HD 356	RFD-TV (HD only) ¹	HD 345	UniMás ²	HD 408
Bloomberg TV	HD 353	Discovery Family Channel	HD 294	Gem Shopping Network	228	MTV	HD 331	Science	HD 284	Universal Kids	HD 295
Boomerang	298	Discovery Life	261	GOD TV ²	365	MTV Classic	336	Scientology Network	320	UNIVERSO ²	HD 410
Bounce TV (HD only) ¹	HD 082	Disney Channel (East)	HD 290	Golf Channel	HD 218	MTV West (HD only) ¹	HD 31-1	SEC Network	HD 611	Univision (East)	HD 402
Bravo	HD 237	Disney Channel (West)	291	Great American Family	HD 326	MTV2	HD 332	Shop LC	226	UPtv	338
BTN	HD 610	Disney Junior	HD 289	GRIT	306	ONCE Mexico	447	ShopHQ	73, 316	USA Network	HD 242
BYUtv	374	Disney XD	HD 292	GSN (HD only) ¹	HD 233	NASA TV ²	352	Shorts TV	HD 573	VH1	HD 335
Cartoon Network (East)	HD 296	E!	HD 236	Hallmark Channel	HD 312	Nat Geo WILD	HD 283	So Yummy	563	VICE	HD 271
Cartoon Network (West)	297	EarthTV	267	HGTV	HD 229	National Geographic	HD 276	SonLife Broadcasting Network	HD 344	Victory	366
CBS Sports Network	HD 221	Enlace ²	448	HISTORY	HD 269	NBA TV	HD 216	Sportsman Channel	605	WE tv	HD 260
Celebrity Shopping Network	95, 223	ESNE ²	456	HITN TV ²	HD 461	Newsmax	349	SundanceTV	HD 239	World Harvest Television (WHT)	367
Cheddar News ²	354	ESPN	HD 206	HLN	HD 204	NewsNation	HD 307	Syfy	HD 244	PLUS Out-of-Market and In-Market Regional Sports Networks HD where available. PLUS Local Channels HD where available. ³	
Cleo TV (HD only) ¹	HD 341	ESPN2	HD 209	Hope Channel ²	368	NFL Network	HD 212	Tastemade ²	235	PLUS Out-of-Market and In-Market Regional Sports Networks HD where available. PLUS Local Channels HD where available. ³	
CMT	HD 327	ESPN2	HD 207	HSN	HD 240	NHK	322	TBN (HD only) ¹	HD 372	SonLife Inspire	371
CNBC	HD 355	ESPNU	HD 208	HSN2	310	NHL Network ²	HD 215	TBS	HD 247	TBS	HD 247
CNBC World	357	EWTN	370	i24 News ²	343	Nick Jr.	HD 301	Nickelodeon/Nick at Nite (East)	HD 299	TBS West (HD only) ¹	HD 247-1
CNN	HD 202	FanDuel TV (HD only) ¹	HD 602	IFC	HD 333						



COMERCIAL ÓPTIMO MÁS PACK

AccuWeather (HD only) ¹	361	CNN	202	EWTN En Español	475	INSP.	364	Perú Mágico	431	TNT	SAP	HD 245	
AMC	254	CNN En Español	419	ETV	323	JBS ²	388	Pursuit Channel	604	TNT West (HD only)	HD	245-1	
Animal Planet	282	C-SPAN	350	Food Network	231	Jewelry Television	313	QVC	317	Tr3s		445	
Antena ³	458	C-SPAN2	351	FONtv	453	Jewish Life Television ³	325	QVC2	315	TUDN	HD	464	
Aquí	401	CTN	376	FOX Deportes	465	Living Faith Network ²	379	QVC3	318	TV Chile		437	
Atres Cine	459	Daystar	369	Free Speech TV ²	348	MAVTV (HD only)	214	Scientology Network	320	TVE		460	
ATRESERIES	420	Daystar Español	463	Freeform	311	MegaTV	405	Shop LC	226	TyC Sports		469	
AXS TV (Solo HD) ¹	340	De Película	451	FS1	219	MotorTrend (Solo HD) ¹	281	ShopHQ	316	UniMas	HD	408	
BabyFirstTV™ ²	SAP	HD 293	De Película Clásico	452	FX	248	MSNBC	356	So Yummy	563	UNIVERSO	HD	410
BabyTV	425	DIRECTV News Mix	200	FXX	259	MTV	331	SonLife Broadcasting Network	344	Univision (Este)	HD	402	
Bandamax	433	Discovery	278	Galavisión	404	MTV West (HD only) ¹	331-1	Sony Cine	449	Univision (Oeste)		403	
Barvanna	9581	Discovery En Español	413	GEB America ²	363	Multimedios	412	STARZ Encore En Español	426	Univision telenovelas		454	
Boomerang	SAP	298	Discovery Familia	436	Gem Shopping Network	228	ONCE Mexico	447	SUR Perú	439	UPtv		338
Bravo	237	Disney Channel (Este)	290	GOD TV ²	365	NASA TV ²	352	TBN (HD only) ¹	372	USA Network	SAP	HD 242	
BYUtv	374	Disney Channel (Oeste)	291	GoTV	468	Nat Geo Mundo	435	TBN Inspire	371	VH1	HD	335	
Canal 22 Internacional	446	Disney XD	292	Great American Family	262	National Geographic	276	TBS	327	SAP	HD 247		
Caracol TV	417	E!	236	History En Español	443	NHK	322	TBS West (HD only) ¹	332-1	Victory		366	
Cartoon Network (Este)	SAP	HD 296	EarthTV	267	HITN TV	461	Nickelodeon/Nick at Nite (Este)	SAP	HD 249	VideoPola		415	
Cartoon Network (Oeste)	SAP	297	Ecuador TV	457	HLN	204	Nickelodeon/Nick at Nite (Oeste)	SAP	300	ViendoMovies		450	
Celebrity Shopping Network	223	Ecuavisa Internacional	438	Hogar de HGTV	434	NRB	378	TeenNick	303	Vme		440	
Centroamérica TV	428	Enlace ²	448	¡Hola! TV	430	NTV24	418	TeleCentro	429	VePlus		409	
Cine Estelar	422	ESNE ²	456	Hope Channel ²	368	Nuestra tele	416	Telefe	411	WAPA América		414	
Cine Mexicano	462	ESPN Deportes	466	HSN	240	Paramount Network	241	Telemundo (Este)	406	World Harvest Television (WHT)		367	
Cine Nostalgia	424	Estrella TV	442	HSN2	310	Pasiones	444	Telemundo (Oeste)	407	ZooMoo		432	
Cinelatino	423	EWIN	370	IMPACT ²	308	PBS Kids	288	The Weather Channel	362	PLUS Local Channels	HD	where available. ³	

MUSIC CHOICE® PREMIUM

'60s Movement	803	Classic Country	808	Hard Rock	835	Love Songs	819	R&B Classics	842	Taste of Italy		881
'70s	804	Classic Dance	845	Hip-Hop and R&B	825	Mainstream Rap	847	R&B Soul	843	Teen Beats		867
'80s	805	Classic Rock	833	Hit List	816	Malt Shop Favorites	802	Rap	846	Throwback Jamz		848
'80s Rock	829	Classical Masterpieces	865	Honky Tonk	811	Max	818	Reggae	863	Today's Country		814
'90s	804	Coffee Shop Cuts	836	Indie	831	Metal	830	Retro Workout	862	Toddler Tunes		869
Adult Alternative	832	Contemporary Christian	826	Irish Favorites	883	Mexicana	876	Rock	841	Tropicales		874
All Christmas	858	Contemporary Instrumentals	820	Italian Favorites	882	Movie Scores	822	Rock Hits	837	Vietnamese		886
Alternative	834	Country Hits	809	Jazz	854	Musica Urbana	875	Rock Latino	878	Workout		860
Americana	810	Dance/EDM	859	Jazz Vocal Hits	850	Nature Sounds	884	Romances	870	Y2K		817
Big Band	801	Easy Listening	853	Jazz Vocal Standards	855	New Age	856	Singers & Swing	807			
Bluegrass	812	Filipino	885	K-Pop	861	New Wave	839	Smooth Jazz	851			
Blues	854	Folk	813	Kids Only!	868	Party Favorites	880	Soft Rock	849			
Brazilian Pop	877	Funk	844	Latin Jazz	879	Pop & Country	840	Sounds of the Seasons	815			
Broadway	823	Gospel	827	Light Classical	866	Pop Hits	821	Soundscapes	857			
Classic Alternative	838	Gospel Hallelujah	828	Lounge	824	Pop Latino	871	Symphony	864			

SPORTS PACKAGES & CHANNELS

ACC Network	612	Big Ten Network	610	Longhorn Network (HD only) ¹	677	Game Mix	720-721	NFL SUNDAY TICKET	9552-9567	SEC Network		HD 611
AppleTV+ Friday Night Baseball		ESPN+ for Business	9521-9525	MLB EXTRA INNINGS ²	721-749	MLS Season Pass	9475-9490	NFL REDZONE	9551	Thursday Night Football ³		HD 9550
Doubleheader	HD 9528-9529	FOX SOCCER PLUS	621	MLB EXTRA INNINGS ²		NBA LEAGUE PASS ²	750-768	NHL ⁴ CENTER ICE ²	769-785	Yankees on Amazon		HD 9527

ALL PROGRAMMING SUBJECT TO CHANGE AT ANY TIME.

¹Requires HD equipment. ²MPEG-4 HD equipment required. Channel will display in SD. Please call 1.888.388.4249 for more information. ³Eligibility for local channels based on service address. Visit directv.com/locals and directv.com to see what is available in your area. To find out if HD locals are available in your area, visit directv.com/hdlocals. ⁴YES Network available as a local Regional Sports Network package in CT, NY and parts of NJ and PA as determined by ZIP code. Portions of YES Network programming available in SPORTS PACK premium package in the remainder of DIRECTV service areas. Professional and collegiate sports subscriptions sold separately. Blackout restrictions and other conditions apply. ⁵Seasonal channel that only carries the Thursday Night Football feed. ⁶This channel requires an internet-connected HD-DVR and Advanced Receiver service.

To add any or all of these exclusive sports packages to your DIRECTV® service, call **1.888.388.4249**.



ESPN+ FOR BUSINESS

Score up to 120 live events every month. Exciting content from UFC, Top Rank Boxing, college sports, international soccer, PGA TOUR LIVE and more, coming soon.



MLS SEASON PASS

Follow all 29 major league soccer teams throughout the season. Catch over 500 regular-season matches from around the league.



APPLETV+ FRIDAY NIGHT BASEBALL DOUBLEHEADER

Check out Friday Night Baseball and get two live games every week during the season. Included in all programming packages that have ESPN.



If you tune to a channel with a blacked-out game, **DIRECTV GameSearch™** automatically prompts your receiver to attempt to locate the game on another channel. This works for games you've scheduled to record, too, and is free of charge.

Available on H26K, H44 and H25 HD Receivers.

Your business has the winning play by giving fans the sports they want to watch. To add any or all of these great sports packages and programming to your DIRECTV® service, call **1.888.388.4249**.



MLB EXTRA INNINGS®

From Opening Day through the pennant race, fans can watch their home teams, no matter where home is, with up to 90 out-of-market games a week—98% of them in HD.



NBA LEAGUE PASS®

Follow teams from coast to coast with up to 40 out-of-market games per week—99% of them in HD.



NHL® CENTER ICE®

The most hockey on TV—all the matchups fans want, with up to 40 out-of-market games a week—99% of them in HD.



NFL SUNDAY TICKET

18 weeks of exciting football action. Get every live game. Every Sunday. With NFL SUNDAY TICKET for out-of-market Sunday afternoon games and DIRECTV Local Channels (CBS, FOX, NBC, NFL Network) for in-market and national NFL games. Select digital-only and international games excluded.



FOX Soccer Plus

FOX Soccer Plus is a premium television network dedicated to delivering the world's best soccer and other international sports to hardcore fans.



THURSDAY NIGHT FOOTBALL

THURSDAY NIGHT FOOTBALL is available to all customers where ESPN is included—Channel 9550. Get all the mid-week NFL action with THURSDAY NIGHT FOOTBALL!



REDZONE from NFL Network

Catch 7 straight hours of commercial-free football—that's every touchdown from every game, every Sunday afternoon.



Yankees on Amazon

Get 20 Yankees games with the package throughout the season.

DIRECTV for BUSINESS customers subscribing to BUSINESS ENTERTAINMENT PACK, BUSINESS XTRA PACK, COMMERCIAL ENTERTAINMENT PACK, COMMERCIAL XTRA PACK, COMMERCIAL CHOICE PLUS and COMMERCIAL MAS ULTRA PACK will automatically receive the Prime Video TNF feed for no additional cost. Sports subscriptions sold separately. Actual number of games varies by market. Blackout rules and other conditions apply to all sports programming. Games telecast locally may be included in ESPN College Extra. To access DIRECTV HD programming, HD equipment is required.



Experience 4K at No Extra Cost.

Get dazzling 4K picture quality on Channel 104, featuring a curated lineup of movies, concerts, food, nature documentaries and more. And coming soon, Channels 105 & 106 will host 4K live sports, pending availability with your base package.

Accessing DIRECTV 4K Programming, requires a H26K Receiver, a 4K TV, and 4K content associated with your subscribed package. Limited channels available. To watch in 4K HDR requires 4K HDR compatible equipment and 4K HDR content. If 4K TV does not support HDR, content will be viewable in standard 4K.

See back cover for legal disclosures.

Best Resolution²

Receiver software checks for the best picture quality your TV supports and automatically updates. Or, to check your TV's resolution, go to:

- › Press **MENU** on your remote.
- › Select **SETTINGS**.
- › Right arrow to **DISPLAY** and select.
- › Arrow down to **TV Resolutions** and select.
- › Right arrow to **Resolutions**.



Number of HD channels varies with package selected.

Music Choice® Channels

Music that matches your business needs.

- › Over 80 commercial-free channels.
- › Crystal-clear sound with no interruptions.
- › Wide array of genres and formats.
- › No additional licensing fee to play music throughout your establishment.
- › Starts on Ch. 801.

Don't have Music Choice®?
Call **1.888.388.4249** to upgrade.



English-language music channels



AND MORE!

Spanish-language music channels



AND MORE!

See back cover for legal disclosures.

Your Itemized Bill

Refer to this sample bill to help understand your statement.

DIRECTV
FOR BUSINESS

UNDERSTANDING YOUR DIRECTV FOR BUSINESS™ BILL

SAMPLE BILL

DIRECTV FOR BUSINESS		ACCOUNT NUMBER 0000112233 44	DATE DUE No Payment Due	AMOUNT DUE No Payment Due	INVOICE NUMBER 0000112233 44
To contact us, call 1.888.388.4249					
Summary Statement Date 01/27/22 Page 1 of 1 for COMPANY NAME For Service at: ATTIN CUSTOMER 123 MAIN STREET CINCINNATI, OH 45202		Previous Balance Payments Current Charges & Fees Adjustments & Credits Taxes	\$0.00 \$349.26 \$329.98 \$0.82 \$18.46 \$0.00		
Activity Start End Description Amount					
01/27 Previous Balance \$0.00					
01/27 Payment - Thank You - VISA \$344.26					
Current Charges for Service Period 06/26/21 - 07/25/21					
01/26 02/25 Music Choice Channels Monthly \$44.99					
01/26 02/25 XtraPack 2of3 Monthly \$26.00					
01/26 02/25 XtraPack 1of3 Monthly \$115.99					
01/26 02/25 XtraPack TVAccessFee 6 \$90.00					
01/26 02/25 XtraPack 3of3 Monthly \$38.00					
Fees					
01/27 RSNFee \$15.00					
Adjustments & Credits					
01/27 State Cost Recovery Fee OH \$0.82					
Sales Tax \$18.46					
AMOUNT DUE 0.00					

**THANK YOU
FOR CHOOSING
DIRECTV**
We're committed to bringing you
the best entertainment experience.

Your **DIRECTV FOR BUSINESS™ account** number

Contact number for **DIRECTV FOR BUSINESS™ support**

Special messages, offers and featured products

Includes the amounts of your last bill and any payments

Overview of charges, fees and credits organized by each service. Programming package may be displayed as one or multiple line items based on your package selection. State Cost Recovery Fee may apply based on the state where you receive service.

Promotional credits may not appear on your first bill. Most promotional credits start in 1-2 billing cycles.

Service address where you receive your **DIRECTV FOR BUSINESS™ service**

Due date and total amount due
If a \$ amount is owed, you will see the amount appear in the Amount Due box. If you are enrolled in Auto Bill Pay, "No Payment Due" will appear in this box.

Payment address

Billing address
If any of the information listed on your bill is incorrect or has changed, please call DIRECTV at **1.888.388.4249** to update it.

INFORMATION

*Enroll in Auto Bill Pay and have payments automatically deducted from your bank account, credit or debit card. Call the DIRECTV FOR BUSINESS™ support number listed above or on your bill to sign up for Auto Bill Pay. **Regional Sports Network (RSN) fee applies in certain markets.

DIRECTV® programming, pricing, description and contact number may be different than the sample bill. DIRECTV® programming, pricing, and terms subject to change at any time. Please mail your payment to the address listed on your bill. ©2023 DIRECTV. DIRECTV and all other DIRECTV marks are trademarks of DIRECTV, LLC. All other marks are the property of their respective owners.

0323COMBL 00283324

Make life simpler with Auto Bill Pay—the ultimate time-saver**Convenience**

Your bill is paid automatically and on time.

Comfort

Save time and never worry about forgetting to pay.

Control

Set up automatic payment. Avoid late payment and service restoral fees.

SETUP IS QUICK, EASY and FREE**How do I sign up for Auto Bill Pay with my credit or debit card?**

Call 1.888.388.4249 to enroll today. Your DIRECTV for BUSINESSSM bill will be automatically deducted from your credit or debit card every month.

**How do I sign up for Auto Bill Pay with my checking account?**

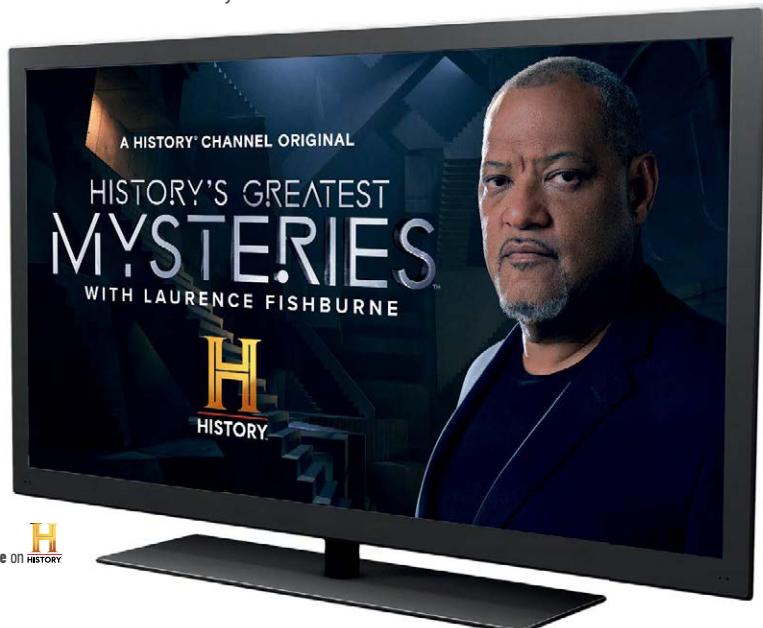
- › See the back of your DIRECTV for BUSINESSSM bill statement for details.
- › Complete and sign the bill statement form, and enclose a voided check, to have your DIRECTV for BUSINESSSM bill automatically deducted from your checking account.
- › Processing takes up to 6 weeks.

How do I know if I'm enrolled in Auto Bill Pay and my bill is paid?

You will see a \$0 balance with "No Payment Due" and confirmation of Auto Bill Pay enrollment at the bottom of your bill statement.

**Additional questions regarding enrollment or your account?**

Please call 1.888.388.4249 or email us at CommercialCustSat@att.com for assistance.



See back cover for legal disclosures.

**The DIRECTV FOR BUSINESSSM Remote App Gives You
Control of All Your DIRECTV[®] Receivers From Just One Device!**

- > Quickly identify receivers with custom names.
- > See what's playing on all your TVs from one screen.
- > Channel surf using the DIRECTV[®] Programming Guide.
- > View all current and upcoming sports schedules.
- > Group receivers in order to change channels on multiple TVs at once.

DIRECTV FOR BUSINESSSM Remote App Setup

Setting up your receivers and device is quick and easy. Just follow the steps below:

Register your DIRECTV account at directv.com/myaccount/registration:

- > In the LAST NAME/BUSINESS NAME field, enter your business name exactly as it appears on your DIRECTV account.
- > The email address and password you provided will be used to activate your DIRECTV FOR BUSINESSSM Remote App.

Download the app from the Apple App Store or Google Play Store:

- > From your device, go to the APPLE APP STORE or GOOGLE PLAY.
- > Search for "DIRECTV FOR BUSINESS."
- > Download the DIRECTV FOR BUSINESSSM Remote App.

Sign in and set up your DIRECTV FOR BUSINESSSM Remote App:

- > LAUNCH the DIRECTV FOR BUSINESSSM Remote App.
- > Provide the email address and password you registered on directv.com/myaccount/registration and click SIGN IN.



Troubleshooting

Check to see if your DIRECTV® Receivers are networked:

- › Press the DASH button on the remote. Users with H44 receivers, press “–” twice.
- › The screen should say **SWiM CONNECTED** and **INTERNET: CONNECTED**.
- › If it is not “SWiM Connected” or “Internet: Connected,” call DIRECTV at **1.888.388.4249** or your local dealer.

Check to see if DIRECTV® Receivers are enabled for the DIRECTV FOR BUSINESSSM Remote App:

- › Confirm External Access and Current Program are set to “Allow”
- › H44 receivers, press “Menu” and select:
 - Settings
 - Receiver Settings
 - External Devices
- › Other receiver models, press “Menu” and select:
 - Settings
 - Whole Home
 - External Devices



FAQs

Which tablets are compatible?

Visit directv.com/apps for operating system details on compatible iOS and Android® tablets only.

Is a version available for other devices (iPhone, Android phones and Amazon devices)?

Currently, the app is only available for compatible iOS and Android tablets.

Are there any other requirements?

Must have DIRECTV® HD service.
Must have compatible DIRECTV® HD Receivers that are broadband-connected.

Why do I need to be connected to the Internet with a wireless router?

The DIRECTV FOR BUSINESSSM Remote App leverages the Internet to send and receive information from each receiver. The tablets and receivers must be connected to the same local network. Requires a wireless router and DIRECTV Ethernet to Coax Adapter (DECA).

*Certain remote control functions require a standard DIRECTV remote. Tablet remote control functionality requires an Internet or Wi-Fi connection and is limited to the range of network. Internet access and DIRECTV.com login required. Internet connections may vary. Only available on certain Internet-connected receivers. Visit directv.com/apps for complete details. Remote connections may vary. Charges may apply for an Internet Connection Kit and installation. Requires DIRECTV Plus HD DVR (models HR20, HR21, HR22, HR23, HR24), DIRECTV Plus DVR model R22, or DIRECTV HD Receiver (models H21, H23, H24, H25, H44) connected to broadband. DIRECTV Receiver(s) and the tablet must be connected to the same network. iPhone® is a registered trademark of Apple Inc.



TROUBLESHOOTING



Get quick solutions for resolving service queries on your own.



Need more info?

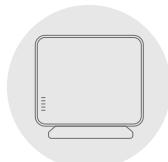
Tune to Ch. 1, the Customer Information Channel. Watch easy-to-follow instructional videos. Use the **ARROW** buttons on your remote to select topics. Learn more at directv.com/forbusiness.

Try This First!

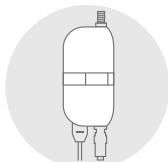


- › An easy solution for most problems:
RESET YOUR RECEIVER.
- › Press the red **RESET** button next to the card slot on the **SIDE** of the receiver.

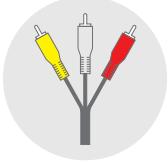
Your DIRECTV® System may include the following components:



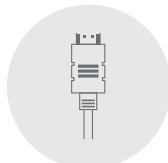
Wireless CCK



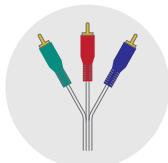
Wired CCK



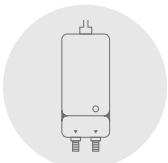
A/V - RCA
(Video 1, 2, 3)



HDMI
(HDMI 1, 2, 3)



High Definition
(Component Cables)



SWiM™
Power Inserter

Technical Issues

Frozen/Pixelated Screen

Possible Causes

- Your receiver is having trouble communicating with your satellite dish.

QUICK SOLUTIONS

- Check all connections on the back of your receiver, starting with the **SAT-IN** connection, and make sure they're secure.
- You may have a SWiM Power Inserter (pictured on page 18) attached to the DIRECTV® cable coming from your dish. Unplug inserter from electrical outlet and wait for 15 seconds, then plug inserter back in. Applies to H25 receivers.

Note: Do not plug SWiM Power Inserter into a power outlet that can be turned off. Avoid plugging into a power strip.



No Signal/Snowy Screen

Possible Causes

- TV is on the wrong input, channel or audio/visual connection.

QUICK SOLUTIONS

- Verify that both TV and receiver are on.
- On your DIRECTV® Remote, press **TV INPUT** or **ENTER**, or on your TV remote, press the **INPUT** or **SOURCE** button. On the RC73 remote, press and hold **ENTER** for 3 seconds.
 - > Cycle through inputs slowly until picture returns.
 - > If you see a snowy/static screen, press **03** or **04** on your TV remote.
- Check that all video cables between receiver and TV are securely plugged into matching ports.

Still no picture?

- Once your remote has been programmed to your TV, slide the **MODE** switch to the DIRECTV position. Press **POWER**.
- Press the **TV INPUT** button to cycle through each input option until the picture returns.
- Slide the **MODE** switch to **TV** and make sure your TV is tuned to **Ch. 3** or **Ch. 4**.
- Slide **MODE** back to **DIRECTV** and press **POWER** on your remote.

Screen Displays "Searching for Satellite"

Possible Causes

- Heavy rain or snow. (If there is heavy rain or snow, the signal will return in a few minutes.)

QUICK SOLUTIONS

- Check if something is obstructing your satellite dish (e.g., new tree growth or accumulated snow).
- Reset your receiver.

Still searching?

- Disconnect and reconnect **SATELLITE IN** cable (tighten by hand, do not overtighten).
- Ensure that the cable is not crimped or jammed in a window or doorframe.
 - > Press **MENU** on your remote.
 - > Select **SETTINGS & HELP** or **SETTINGS**.
 - > Click on **SETTINGS** icon.
 - > Select **SATELLITE**, then **VIEW SIGNAL STRENGTH**.

Follow the instructions. If the signal strength is lower than 70% when the weather is clear, call for service.



WE'RE ALWAYS HERE FOR YOU



Call 1.888.388.4249



[Click for Support](#)



Tune to Channel 1

[Follow us on Social Media](#)

DIRECTV
FOR BUSINESS



We love our planet. That's why our HD and HD DVR set-top boxes feature a power-saving mode that uses less energy when they're not active. That helps us protect the environment and lower your energy bill. If you're upgrading equipment and have old DIRECTV® hardware, please visit [directv.com/recycle](#) to contact us for recycling. It's free and easy, plus it keeps plastic out of landfills. Together, we're leading the way without leaving a footprint.



¹For full Mix Channels and interactive functionality, HD equipment model H/HR 21 or later is required. RSN HD feed may vary by market. Local HD channels vary by market. Access to channels depends on programming package. ²Available on HD DVR Receivers (models HR20 or later) connected to the Internet. ³Subscription sports packages continue automatically each season, provided DIRECTV carries this service, unless customer calls to cancel prior to the start of the season. Commercial locations require an appropriate licensee agreement. Blackout rules and other restrictions apply to all sports programming. Actual number of games varies by market. NHL, the NHL Shield and Center Ice name and logo are registered trademarks and The Game Lives Where You Do is a trademark of the National Hockey League. NHL and NHL team marks are the property of the NHL and its teams. ©NHL 2023. All rights reserved. NBA, the NBA logo and team identifications are the exclusive intellectual property of NBA Properties, Inc., and the respective member teams. ©2023 NBA Properties, Inc. All rights reserved. Major League Baseball trademarks and copyrights are used with permission of the applicable MLB entities. All rights reserved. Visit the official website at [MLB.com](#). All rights reserved. ⁴To access DIRECTV HD programming, HD equipment required. Number of HD channels varies by package selection. ©2023 by Fox Media LLC. NFL: AP Images. Separate SHOWTIME subscription required. SHOWTIME is a registered trademark of Showtime Networks Inc., a Paramount Company. All rights reserved. ©2023 DIRECTV. DIRECTV and all other DIRECTV marks are trademarks of DIRECTV, LLC. All other marks are the property of their respective owners.