



*user guide for bars  
and restaurants*

# tips & tricks



 **DIRECTV**  
FOR BUSINESS

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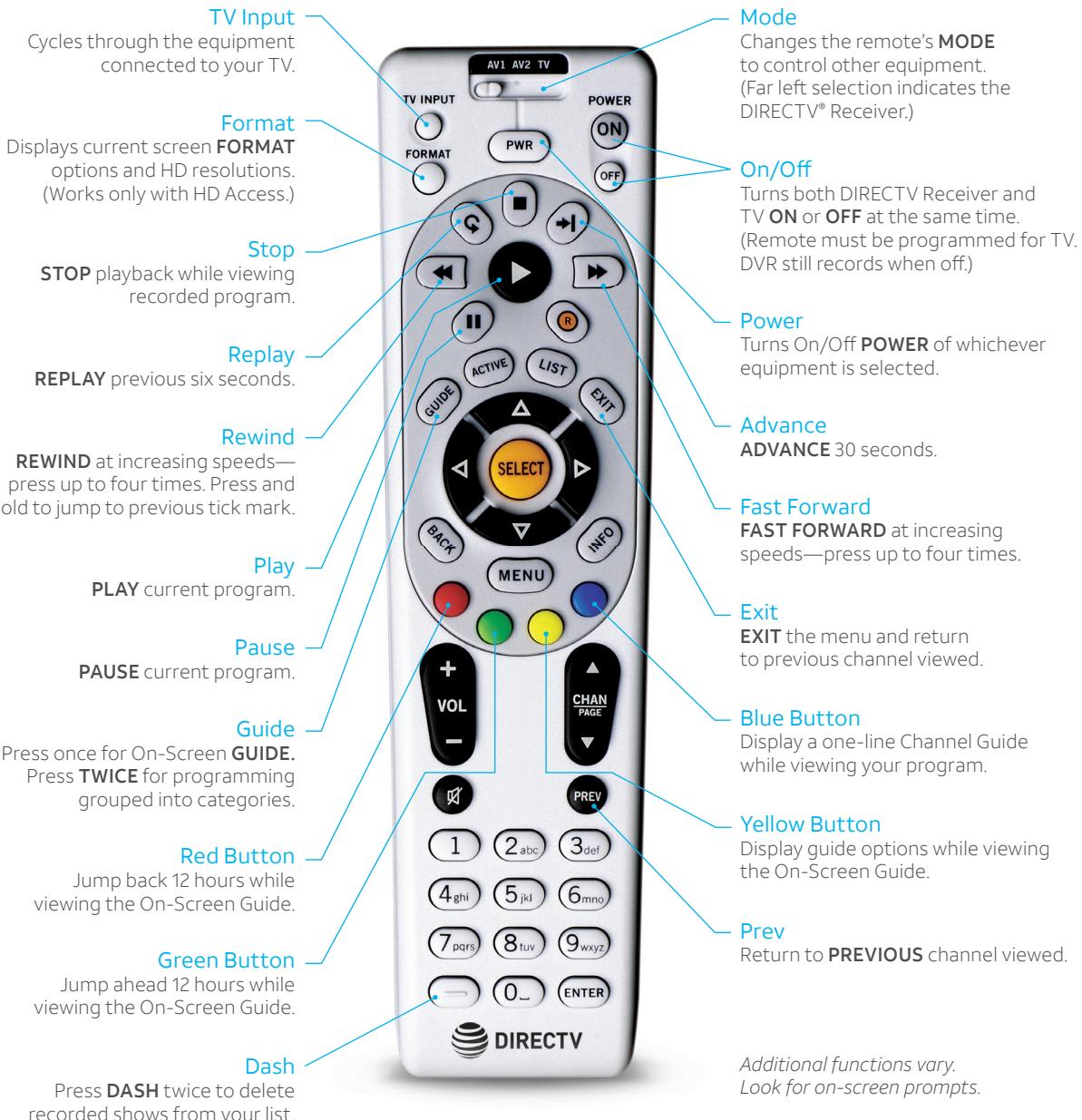
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## Program Your Universal Remote:

Your new DIRECTV® Universal Remote can control your entire entertainment system—TVs, DVD players, VCRs and stereo systems.

### For HD Receivers:

- Press the **MENU** button
- Select **SETTINGS & HELP**  
**SETTINGS**  
**REMOTE CONTROL**

### Remote App:

Use the DIRECTV for BUSINESS™ Remote App to control all of your receivers from just one tablet!

*See page 16 for details.*

**Channels**

Highlight the channel abbreviation to get the channel description.

**TV Window**

Watch your program while using the guide.

**Timeline**

To see what's on later, navigate forward with the **RIGHT ARROW**. Use the **LEFT ARROW** to go back.

**Highlight Bar**

Use the **ARROW** buttons to highlight a program and view its description. To tune to a highlighted program, press **SELECT**.

**Search & Guide Options**

Press **DASH** or **YELLOW** button to sort programming by category, move to a specific date and time, change your Favorites list and see Pay Per View titles.



Never miss the beginning of a favorite show again. Automatically tune to the right channel at the right time. Select your program from the Guide then select **AUTOTUNE**.

Available on H25 HD Receivers.

*Public Viewing Packages* CHANNEL LINEUPS

Effective October 2019

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## **COMMERCIAL XTRA™ PACK**

A&E	HD	265	Disney Channel (West)	.....	291	IFC	.....	HD	333	ReelzChannel	.....	HD	238
ACC Network	HD	612	Disney Junior	.....	289	IMPACT!	.....	HD	380	RFD-TV	.....	HD	345
AccuWeather	HD	361	Disney XD	.....	292	INSP	.....	HD	364	Russia Today TV	.....	HD	321
AMC	HD	254	DIY Network	.....	230	Investigation Discovery	.....	HD	285	Science	.....	HD	284
American Heroes Channel	HD	287	E!	.....	236	ION Television (East)	.....	HD	305	Shop LC	.....	HD	226
Animal Planet	HD	282	El Rey	.....	341	ION Television (West)	.....	HD	306	SOPHOMORE	.....	HD	73, 316
Aqui <sup>2</sup>	HD	401	Enlace <sup>2</sup>	.....	448	JBS <sup>1</sup>	.....	HD	388	SonLife Broadcasting Network	.....	HD	344
ASPIRE (HD online) <sup>1</sup>	HD	381	ESPN	.....	206	Jewelry Television	.....	HD	72, 313	Sportsman Channel	.....	HD	605
AUDIENCE <sup>®</sup>	HD	239	ESPN2	.....	209	Jewish Life Television <sup>1</sup>	.....	HD	366	SundanceTV	.....	HD	557
AWE	HD	387	ESPNNEWS	.....	207	Justice Central (HD only) <sup>1</sup>	.....	HD	383	Syfy	.....	HD	244
AXS TV (HD only) <sup>1</sup>	HD	340	ESPNU	.....	208	Lifetime	.....	HD	252	TBS	.....	HD	247
BabyFirst TV <sup>1</sup>	HD	293	EWTN	.....	370	Link TV	.....	HD	375	TBS West	.....	HD	247-1
BBC America	HD	264	FETV	.....	323	LMN	.....	HD	253	TCM	.....	HD	256
BET	HD	329	Food Network	.....	231	Logo	.....	HD	272	TCT Network	.....	HD	377
BET Her	HD	330	FOX Business Network	.....	359	MAVTV	.....	HD	214	TeenNick	.....	HD	303
BET West	HD	902	FOX News Channel	.....	360	MLB Network	.....	HD	213	Tennis Channel	.....	HD	217
Bloomberg TV	HD	353	FOX Sports 1	.....	219	MotorTrend (HD only) <sup>1</sup>	.....	HD	281	TLC	.....	HD	280
Boomerang	HD	298	FOX Sports 2	.....	618	MSNBC	.....	HD	356	TNT	.....	HD	245
Bravo	HD	237	Free Speech TV <sup>1</sup>	.....	348	MTV	.....	HD	331	TNT West	.....	HD	245-1
BYUtv	HD	374	Freeform	.....	311	MTV West	.....	HD	331-1	Travel Channel	.....	HD	277
CANAL ONCE <sup>®</sup>	HD	447	Fuse	.....	339	MTV2	.....	HD	332	Trinity Broadcasting Network (TBN)	.....	HD	372
Cartoon Network (East)	HD	296	Fusion (HD only) <sup>1</sup>	.....	342	MTV Classic	.....	HD	336	truTV	.....	HD	246
Cartoon Network (West)	HD	297	FX	.....	248	NASA TV <sup>1</sup>	.....	HD	352	TV Land	.....	HD	304
Celebrity Shopping Network	HD	95, 223	FX Movie Channel	.....	258	Nat Geo WILD	.....	HD	283	TV One	.....	HD	328
CMT	HD	327	FXX	.....	259	National Geographic	.....	HD	276	Universal Kids	.....	HD	295
CNBC	HD	355	fyi,	.....	266	NBA TV	.....	HD	216	UNIVERSO <sup>2</sup>	.....	HD	410
CNBC World	HD	357	Galavision	.....	404	NBC Sports Network	.....	HD	220	Univision (East)	.....	HD	402
CNN	HD	202	GEB America <sup>1</sup>	.....	363	NFL Network	.....	HD	212	UP	.....	HD	338
Comedy Central	HD	249	GEM Shopping Network	.....	228	NHL Network	.....	HD	215	Uplift <sup>1</sup>	.....	HD	379
Comedy Central West	HD	901	GOD TV <sup>1</sup>	.....	365	Nick Jr.	.....	HD	301	USA Network	.....	HD	242
Comedy TV (HD only) <sup>1</sup>	HD	382	Golf Channel	.....	218	Nickelodeon/Nick at Nite (East)	.....	HD	299	VH1	.....	HD	335
Cooking Channel	HD	232	Great American Country (GAC)	.....	326	Nickelodeon/Nick at Nite (West)	.....	HD	300	Viceland	.....	HD	271
C-SPAN	HD	350	GSN	.....	233	Nicktoons	.....	HD	302	WE tv	.....	HD	260
C-SPAN2	HD	351	Hallmark Channel	.....	312	NRB	.....	HD	378	The Weather Channel	.....	HD	362
CTN	HD	376	HGTV	.....	229	Ovation	.....	HD	274	WGN America	.....	HD	307
Daystar	HD	369	Hillsong Channel	.....	371	OWN (Oprah Winfrey Network)	.....	HD	279	The Word Network	.....	HD	373
Destination America	HD	286	HISTORY	.....	269	Oxygen	.....	HD	251	World Harvest Television (WHT)	.....	HD	367
DIRECTV HD SPORTSMIX <sup>®</sup> (HD only) <sup>1</sup>	HD	205, 600	HITN TV <sup>2</sup>	.....	461	Paramount Network	.....	HD	241	PLUS Local Channels	HD where available <sup>3</sup>		
Discovery	HD	278	HLN	.....	204	POP	.....	HD	273	PLUS In-Market Regional Sports Networks			
Discovery Family Channel	HD	294	Hope Channel <sup>1</sup>	.....	368	Pursuit Channel	.....	HD	604	HD where available.			
Discovery Life	HD	261	HSN	.....	240	QVC	.....	HD	317				
Disney Channel (East)	HD	290	HSN2	.....	310	QVC2	.....	HD	315				

SPORTS PACK

Altitude Sports.....	HD	681	FSN Cincinnati.....	HD	661	FSN West.....	HD	692	NESN.....	HD	628
AT&T SportsNet Pittsburgh .....	HD	659	FSN Detroit .....	HD	663	FSN Wisconsin .....	HD	669	Outdoor Channel.....	HD	606
AT&T SportsNet Rocky Mountain .....	HD	683	FSN Florida .....	HD	654	MASN .....	HD	640	Prime Ticket .....	HD	693
AT&T SportsNet Rocky Mountain West .....	HD	684	FSN Midwest .....	HD	671	MSG .....	HD	634	ROOT Sports Northwest .....	HD	687
AT&T SportsNet Southwest .....	HD	674	FSN North .....	HD	668	MSG+ .....	HD	635	SNY .....	HD	639
CBS Sports Network .....	HD	221	FSN Ohio .....	HD	660	NBC Sports Bay Area .....	HD	696	Spectrum SportsNet .....	HD	691
ESPN Classic .....	HD	614	FSN Oklahoma .....	HD	675	NBC Sports Boston .....	HD	630	SportsTime Ohio .....	HD	662
Fox Sports Southeast .....	HD	649	FSN San Diego .....	HD	694	NBC Sports California .....	HD	698	TVG .....		602
Fox Sports Sun .....	HD	653	FSN South .....	HD	646	NBC Sports Chicago .....	HD	665	YES Network <sup>4</sup> .....	HD	631
FSN Arizona .....	HD	666	FSN Southwest .....	HD	676	NBC Sports Washington .....	HD	642			

**COMMERCIAL CHOICE®**

A&E	HD	265	Discovery Life	.....	261	JBS <sup>1</sup>	.....	388	ReelzChannel	HD	238
AccuWeather	HD	361	DIV Network	.....	230	Jewelry Television	.....	72,313	RFD-TV	HD	345
AMC	HD	254	E!	.....	236	Jewish Life Television <sup>1</sup>	.....	366	Russia Today TV	HD	321
American Heroes Channel	HD	287	Enlace <sup>2</sup>	.....	448	Lifetime	.....	366	Science	HD	284
Animal Planet	HD	282	EWTN	.....	370	Link TV	.....	375	Shop LC	HD	226
AUDIENCE <sup>®</sup>	HD	239	FETV	.....	323	Logo	.....	272	SonLife Broadcasting Network	HD	344
AXS TV (HD only) <sup>1</sup>	HD	340	Food Network	.....	231	MAVTV	.....	214	Sportsman Channel	HD	605
BabyFirst TV <sup>1</sup>	HD	293	FOX Business Network	.....	359	MLB Network	.....	213	Syfy	HD	244
BBC America	HD	264	FOX News Channel	.....	360	MotorTrend (HD only) <sup>1</sup>	.....	281	TBS	HD	247
BET	HD	329	FOX Sports 1	.....	219	MSNBC	.....	356	TBS West	HD	247-1
BET West	HD	902	FOX Sports 2	.....	618	MTV	.....	331	TCM	HD	256
Bloomberg TV	HD	353	Free Speech TV <sup>1</sup>	.....	348	MTV West	.....	331-1	TCT Network	HD	377
Boomerang	HD	298	Freeform	.....	311	MTV2	.....	332	TeenNick	HD	303
Bravo	HD	237	Fuse	.....	339	MTV Classic	.....	336	TLC	HD	280
BYUtv	HD	374	FX	.....	248	NASA TV <sup>1</sup>	.....	352	TNT	HD	245
CANAL ONCE <sup>®</sup>	HD	447	XXL	.....	259	Nat Geo WILD	.....	283	TNT West	HD	245-1
Cartoon Network (East)	HD	296	fyi	.....	266	National Geographic	.....	276	Travel Channel	HD	277
Cartoon Network (West)	HD	297	Galavisión	.....	404	NBA TV	.....	216	Trinity Broadcasting Network (TBN)	HD	372
CBS Sports Network	HD	221	GEB America <sup>1</sup>	.....	363	NBC Sports Network	.....	220	truTV	HD	246
Celebrity Shopping Network	HD	223	GOD TV <sup>1</sup>	.....	365	NFL Network	.....	212	TV Land	HD	304
CMT	HD	327	Great American Country (GAC)	.....	326	NHL Network	.....	215	TV One	HD	328
CNBC	HD	355	GSN	.....	233	Nick Jr.	.....	301	TVG	HD	602
CNBC World	HD	357	Hallmark Channel	.....	312	Nickelodeon/Nick at Nite (East)	.....	299	Univision (East)	HD	402
CNN	HD	202	HGTV	.....	229	Nickelodeon/Nick at Nite (West)	.....	300	UP	HD	338
Comedy Central	HD	249	HillSong Channel	.....	371	Nicktoons	.....	302	Upfront <sup>1</sup>	HD	379
Comedy Central West	HD	901	HISTORY	.....	269	NR	.....	378	USA Network	HD	242
Cooking Channel	HD	232	HITN TV <sup>2</sup>	.....	461	Outdoor Channel	.....	606	VH1	HD	335
C-SPAN	HD	350	HLN	.....	204	Ovation	.....	274	Viceland	HD	271
C-SPAN2	HD	351	Hope Channel <sup>1</sup>	.....	368	OWN (Oprah Winfrey Network)	.....	279	The Weather Channel	HD	362
CTN	HD	376	HSN	.....	240	Oxygen	.....	251	WGN America	HD	307
Daystar	HD	369	HSN2	.....	310	Paramount Network	.....	241	The Word Network	HD	373
Destination America	HD	266	IMPACT!	.....	380	POP	.....	273	World Harvest Television (WHT)	HD	367
Discovery	HD	278	INSP	.....	364	QVC	.....	317	PLUS Local Channels	HD where available	
Discovery Family Channel	HD	94	Investigation Discovery	.....	285	QVC2	.....	315			

# Public Viewing Packages CHANNEL LINEUPS

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Effective October 2019

## COMMERCIAL CHOICE® PLUS

Includes all the channels from COMMERCIAL CHOICE and the channels below

ACC Network .....	<b>HD</b> 612	ESPN2 .....	<b>HD</b> 209	ESPNNEWS .....	<b>HD</b> 207	PLUS In-Market Regional Sports Networks
ESPN .....	<b>HD</b> 206	ESPN Classic .....	<b>HD</b> 614	ESPNNU .....	<b>HD</b> 208	<b>HD</b> where available. <sup>2</sup>

PLUS Local Channels **HD** where available.<sup>3</sup>

## COMMERCIAL ENTERTAINMENT PACK

A&E .....	<b>HD</b> 265	Disney Channel (West) .....	291	INSP .....	<b>HD</b> 364	RFD-TV .....	<b>HD</b> 345
AccuWeather .....	<b>HD</b> 361	Disney Junior .....	<b>HD</b> 289	Investigation Discovery .....	<b>HD</b> 285	Russia Today TV .....	321
AMC .....	<b>HD</b> 254	Disney XD .....	<b>HD</b> 292	ION Television (East) .....	<b>HD</b> 305	Shop LC .....	226
Animal Planet .....	<b>HD</b> 282	E! .....	<b>HD</b> 236	ION Television (West) .....	306	SHOPHQ .....	73, 316
Aqui <sup>2</sup> .....	401	ESPN .....	<b>HD</b> 206	JBS <sup>1</sup> .....	388	SonLife Broadcasting Network .....	<b>HD</b> 344
AUDIENCE <sup>®</sup> .....	<b>HD</b> 239	ESPN2 .....	<b>HD</b> 209	Jewelry Television .....	72, 313	Syfy .....	<b>HD</b> 244
AXS TV (HD only) <sup>1</sup> .....	<b>HD</b> 340	EWTN .....	370	Jewish Life Television <sup>1</sup> .....	366	TBS .....	<b>HD</b> 247
BabyFirst TV <sup>1</sup> .....	293	FETV .....	323	Lifetime .....	<b>HD</b> 252	TBS West .....	<b>HD</b> 247-1
BBC America .....	<b>HD</b> 264	Food Network .....	<b>HD</b> 231	Link TV .....	375	TCM .....	<b>HD</b> 256
BET .....	<b>HD</b> 329	FOX Business Network .....	<b>HD</b> 359	LMN .....	<b>HD</b> 253	TCT Network .....	377
BET West .....	<b>HD</b> 902	FOX News Channel .....	<b>HD</b> 360	MAVTV .....	<b>HD</b> 214	TeenNick .....	303
Bloomberg TV .....	<b>HD</b> 353	FOX Sports 1 .....	<b>HD</b> 219	MotorTrend (HD only) <sup>1</sup> .....	<b>HD</b> 281	TLC .....	<b>HD</b> 280
Bravo .....	<b>HD</b> 237	Free Speech TV <sup>1</sup> .....	348	MSNBC .....	<b>HD</b> 356	TNT .....	<b>HD</b> 245
BYUtv .....	374	Freeform .....	<b>HD</b> 311	MTV .....	<b>HD</b> 331	TNT West .....	<b>HD</b> 245-1
CANAL ONCE <sup>2</sup> .....	447	FX .....	<b>HD</b> 248	MTV West .....	<b>HD</b> 331-1	Travel Channel .....	<b>HD</b> 277
Cartoon Network (East) .....	<b>HD</b> 296	FXX .....	<b>HD</b> 259	MTV2 .....	<b>HD</b> 332	Trinity Broadcasting Network (TBN) .....	<b>HD</b> 372
Cartoon Network (West) .....	297	Galavisión .....	<b>HD</b> 404	NASA TV <sup>1</sup> .....	352	truTV .....	<b>HD</b> 246
CMT .....	<b>HD</b> 327	GEB America <sup>1</sup> .....	363	National Geographic .....	<b>HD</b> 276	TV Land .....	<b>HD</b> 304
CNBC .....	<b>HD</b> 355	GEM Shopping Network .....	228	NBC Sports Network .....	<b>HD</b> 220	Univision (East) .....	<b>HD</b> 402
CNBC World .....	357	GOD TV <sup>1</sup> .....	365	Newsmax .....	349	UP .....	338
CNN .....	<b>HD</b> 202	GSN .....	<b>HD</b> 233	Nick Jr. .....	<b>HD</b> 301	Uplift! .....	379
Comedy Central .....	<b>HD</b> 249	Hallmark Channel .....	<b>HD</b> 312	Nickelodeon/Nick at Nite (East) .....	<b>HD</b> 299	USA Network .....	<b>HD</b> 242
Comedy Central West .....	<b>HD</b> 901	HGTV .....	<b>HD</b> 229	Nickelodeon/Nick at Nite (West) .....	300	VH1 .....	<b>HD</b> 335
C-SPAN .....	350	HillSong Channel .....	371	NRB .....	378	Viceland .....	<b>HD</b> 271
C-SPAN2 .....	351	HISTORY .....	<b>HD</b> 269	Ovation .....	<b>HD</b> 274	WE tv .....	<b>HD</b> 260
CTN .....	376	HITN TV <sup>2</sup> .....	461	Paramount Network .....	<b>HD</b> 241	The Weather Channel .....	<b>HD</b> 362
Daystar .....	369	HLN .....	<b>HD</b> 204	POP .....	<b>HD</b> 273	The Word Network .....	373
DIRECTV HD SPORTSMIX <sup>®</sup> (HD only) <sup>1</sup> .....	<b>HD</b> 205, 600	Hope Channel <sup>1</sup> .....	368	Pursuit Channel .....	604	World Harvest Television (WHT) .....	367
Discovery .....	<b>HD</b> 278	HSN .....	<b>HD</b> 240	QVC .....	<b>HD</b> 317		
Disney Channel (East) .....	<b>HD</b> 290	HSN2 .....	310	QVC2 .....	315		
		IMPACT! .....	380	ReelChannel .....	<b>HD</b> 238		

PLUS Local Channels **HD** where available.<sup>3</sup>

## BUSINESS SELECT™ PACK

A&E .....	<b>HD</b> 265	Disney Channel (West) .....	291	INSP .....	<b>HD</b> 364	RFD-TV .....	<b>HD</b> 345
AccuWeather .....	<b>HD</b> 361	Disney Junior .....	<b>HD</b> 289	Investigation Discovery .....	<b>HD</b> 285	Russia Today TV .....	321
AMC .....	<b>HD</b> 254	Disney XD .....	<b>HD</b> 292	ION Television (East) .....	<b>HD</b> 305	Shop LC .....	226
Animal Planet .....	<b>HD</b> 282	E! .....	<b>HD</b> 236	ION Television (West) .....	306	SHOPHQ .....	73, 316
Aqui <sup>2</sup> .....	401	Enlace <sup>2</sup> .....	448	JBS <sup>1</sup> .....	388	SonLife Broadcasting Network .....	<b>HD</b> 344
AUDIENCE <sup>®</sup> .....	<b>HD</b> 239	EWTN .....	370	Jewelry Television .....	72, 313	Syfy .....	<b>HD</b> 244
AXS TV (HD only) <sup>1</sup> .....	<b>HD</b> 340	FETV .....	323	Jewish Life Television <sup>1</sup> .....	388	TBS .....	<b>HD</b> 247
BabyFirst TV <sup>1</sup> .....	293	Food Network .....	<b>HD</b> 231	Lifetime .....	<b>HD</b> 252	TBS West .....	<b>HD</b> 247-1
BBC America .....	<b>HD</b> 264	FOX Business Network .....	<b>HD</b> 359	Link TV .....	375	TCM .....	<b>HD</b> 256
BET .....	<b>HD</b> 329	FOX News Channel .....	<b>HD</b> 360	MAVTV .....	<b>HD</b> 214	TCT Network .....	377
BET West .....	<b>HD</b> 902	Free Speech TV <sup>1</sup> .....	348	MotorTrend (HD only) <sup>1</sup> .....	<b>HD</b> 281	TeenNick .....	303
Bloomberg TV .....	<b>HD</b> 353	Freeform .....	<b>HD</b> 311	MSNBC .....	<b>HD</b> 356	TLC .....	<b>HD</b> 280
Bravo .....	<b>HD</b> 237	FX .....	<b>HD</b> 248	MTV .....	<b>HD</b> 331	TNT .....	<b>HD</b> 245
BYUtv .....	374	FXX .....	<b>HD</b> 259	MTV West .....	<b>HD</b> 331-1	TNT West .....	<b>HD</b> 245-1
CANAL ONCE <sup>2</sup> .....	447	Galavisión .....	<b>HD</b> 404	MTV2 .....	<b>HD</b> 332	Trinity Broadcasting Network (TBN) .....	<b>HD</b> 372
Cartoon Network (East) .....	<b>HD</b> 296	GEB America <sup>1</sup> .....	363	NASA TV <sup>1</sup> .....	352	truTV .....	<b>HD</b> 246
Cartoon Network (West) .....	297	GEM Shopping Network .....	228	National Geographic .....	<b>HD</b> 276	TV Land .....	<b>HD</b> 304
Celebrity Shopping Network .....	95, 223	GOD TV <sup>1</sup> .....	365	Newsmax .....	349	Univision (East) .....	<b>HD</b> 402
CMT .....	<b>HD</b> 327	Hallmark Channel .....	<b>HD</b> 312	Nick Jr. .....	<b>HD</b> 301	Uplift! .....	379
CNBC .....	<b>HD</b> 355	Hallmark Movies & Mysteries (HD only) <sup>1</sup> .....	<b>HD</b> 565	Nickelodeon/Nick at Nite (East) .....	<b>HD</b> 299	USA Network .....	<b>HD</b> 242
CNN .....	<b>HD</b> 202	HGTV .....	<b>HD</b> 229	Nickelodeon/Nick at Nite (West) .....	300	VH1 .....	<b>HD</b> 335
Comedy Central .....	<b>HD</b> 249	HillSong Channel .....	371	NRB .....	378	Viceland .....	<b>HD</b> 271
Comedy Central West .....	<b>HD</b> 901	HISTORY .....	<b>HD</b> 269	OAN .....	<b>HD</b> 347	WE tv .....	<b>HD</b> 260
C-SPAN .....	350	HITN TV <sup>2</sup> .....	461	Ovation .....	<b>HD</b> 274	The Weather Channel .....	<b>HD</b> 362
C-SPAN2 .....	351	HLN .....	<b>HD</b> 204	Paramount Network .....	<b>HD</b> 241	The Word Network .....	373
CTN .....	376	Hope Channel <sup>1</sup> .....	368	Pursuit Channel .....	604	World Harvest Television (WHT) .....	367
Daystar .....	369	HSN .....	<b>HD</b> 240	QVC .....	<b>HD</b> 317		
Discovery .....	<b>HD</b> 278	HSN2 .....	310	QVC2 .....	315		
Disney Channel (East) .....	<b>HD</b> 290	IMPACT! .....	380	ReelChannel .....	<b>HD</b> 238		

PLUS Local Channels **HD** where available.<sup>3</sup>

## SPORTS PACKAGES

ACC Network .....	<b>HD</b> 612	FOX Soccer Plus .....	<b>HD</b> 621	NBA League Pass .....	<b>HD</b> 750-768	NFL SUNDAY TICKET 8-Game Mix .....	<b>HD</b> 702
Big Ten Network .....	<b>HD</b> 610	Longhorn Network (HD only) <sup>1</sup> .....	<b>HD</b> 677	NFL SUNDAY TICKET .....	<b>HD</b> 705-718	NFL SUNDAY TICKET .....	
ESPN Bases Loaded (HD only) <sup>1</sup> .....	<b>HD</b> 615	MLB EXTRA INNINGS <sup>®</sup> .....	<b>HD</b> 721-749	NFL SUNDAY TICKET 4-Game Mix .....	<b>HD</b> 701	RED ZONE CHANNEL <sup>®</sup> .....	<b>HD</b> 703
ESPN Goal Line (HD only) <sup>1</sup> .....	<b>HD</b> 615	MLB EXTRA INNINGS <sup>®</sup> Game Mix .....	<b>HD</b> 720-721	NFL SUNDAY TICKET .....		NHL <sup>®</sup> CENTER ICE <sup>®</sup> .....	<b>HD</b> 769-785
ESPN College Extra (HD only) <sup>1</sup> .....	<b>HD</b> 788-798	MLS Direct Kick™ .....	471-436	FANTASY ZONE <sup>®</sup> CHANNEL .....	<b>HD</b> 704	SEC Network .....	<b>HD</b> 611

## COMERCIAL MÁS ULTRA™ PACK

A&E .....	<b>HD</b> 265	Disney Channel (Este) .....	<b>SAP HD</b> 290	HSN2.....	310	Syfy .....	<b>HD</b> 244
AccuWeather .....	<b>HD</b> 361	Disney Channel (Oeste) .....	<b>SAP</b> 291	IMPACT! .....	308	TBS .....	<b>SAP HD</b> 247
AMC .....	<b>HD</b> 254	Disney XD .....	<b>SAP HD</b> 292	INSP.....	<b>HD</b> 364	TBS West .....	<b>HD</b> 247-1
Animal Planet .....	<b>HD</b> 282	E! .....	<b>HD</b> 236	IVC Net .....	427	TCT Network .....	377
Antena 3 .....	458	Ecuador TV .....	457	JBS' .....	388	TeleCentro .....	429
Aquí .....	401	Ecuavisa Internacional .....	438	Jewelry Television .....	72,313	Telefé .....	411
ATRES SERIES .....	420	El Rey .....	<b>HD</b> 341	Lifetime .....	<b>HD</b> 252	Telemundo (Este) .....	406
AUDIENCE® .....	<b>HD</b> 239	Enlace .....	448	Link TV .....	375	Telemundo (Oeste) .....	407
AXS TV (Solo HD)¹ .....	<b>HD</b> 340	ESPN .....	<b>HD</b> 206	MAVTV .....	<b>HD</b> 214	TLC .....	<b>HD</b> 280
Azteca .....	441	ESPN2 .....	<b>HD</b> 209	MegaTV .....	<b>HD</b> 405	TNT .....	<b>SAP HD</b> 245
BabyFirst TV' .....	<b>SAP</b> 293	ESPNEWS .....	<b>HD</b> 207	MLB Network .....	<b>SAP</b> 213	TNT West .....	<b>HD</b> 245-1
BabyTV .....	<b>SAP</b> 425	ESPN Deportes .....	<b>HD</b> 466	MotorTrend (Solo HD)¹ .....	<b>HD</b> 281	Tr3s .....	445
Bandamax .....	433	Estrella TV .....	442	MSNBC .....	<b>HD</b> 356	Travel Channel .....	<b>HD</b> 277
Boomerang .....	<b>SAP</b> 298	EWTN .....	370	MTV .....	<b>HD</b> 331	Trinity Broadcasting Network (TBN) .....	<b>HD</b> 372
Bravo .....	<b>HD</b> 237	FETV .....	323	MTV West .....	<b>HD</b> 331-1	TUDN .....	<b>HD</b> 464
BYUtv .....	374	Food Network .....	<b>HD</b> 231	MTV2 .....	<b>HD</b> 332	TV Chile .....	437
CANAL ONCE .....	447	FOROTv .....	453	Multimedios .....	412	TVE .....	460
Canal 22 Internacional .....	446	FOX Deportes .....	<b>HD</b> 465	NASA TV' .....	352	TyC Sports .....	469
Caracol TV .....	417	FOX Sports 1 .....	<b>HD</b> 219	Nat Geo Mundo .....	435	UniMás .....	<b>HD</b> 408
Cartoon Network (Este) .....	<b>SAP HD</b> 296	FOX Sports 2 .....	<b>HD</b> 618	Nat Geo WILD .....	<b>SAP</b> 283	UNIVERSO .....	<b>HD</b> 410
Cartoon Network (Oeste) .....	<b>SAP</b> 297	FOXlife .....	234	National Geographic .....	<b>HD</b> 276	Univision (Este) .....	<b>HD</b> 402
Celebrity Shopping Network .....	95, 223	Free Speech TV' .....	348	NBC Sports Network .....	<b>HD</b> 220	Univision (Oeste) .....	403
Centroamérica TV .....	428	Freeform .....	<b>HD</b> 311	NFL Network .....	<b>HD</b> 212	Univision telenovelas .....	454
Cine Estelar .....	422	Fusion (Solo HD)¹ .....	<b>HD</b> 342	Nick Jr. .....	<b>HD</b> 301	UP .....	338
Cine Mexicano .....	462	FX .....	<b>HD</b> 248	Nickelodeon/Nick at Nite (Este) .....	<b>SAP HD</b> 299	Uplift! .....	379
Cine Nostalgia .....	424	FX Movie Channel .....	<b>HD</b> 258	Nickelodeon/Nick at Nite (Oeste) .....	<b>SAP</b> 300	USA Network .....	<b>SAP HD</b> 242
Cine Sony .....	449	FXX .....	<b>HD</b> 259	Nicktoons .....	302	Ve Plus .....	409
Cinelatino .....	423	Galavisión .....	<b>HD</b> 404	NRB .....	378	VH1 .....	<b>HD</b> 335
CNN .....	<b>HD</b> 202	GEB América' .....	363	NTN24 .....	418	Viceland .....	<b>HD</b> 271
CNN En Español .....	419	GOD TV' .....	365	Russia Today TV .....	321	VideoRola .....	415
Comedy Central .....	<b>HD</b> 249	GolTV .....	468	Shop LC .....	226	ViendoMovies .....	450
Comedy Central West .....	<b>HD</b> 901	Great American Country (GAC) .....	<b>HD</b> 326	SHOPHQ .....	73, 316	Vme .....	440
C-SPAN .....	350	Hallmark Channel .....	<b>HD</b> 312	SonLife Broadcasting Network .....	<b>HD</b> 344	WAPA América .....	414
C-SPAN2 .....	351	HGTV .....	<b>HD</b> 229	STARZ ENCORE En Español .....	426	The Weather Channel .....	<b>HD</b> 362
CTN .....	376	Hillsong Channel .....	371	SUR Perú .....	439	The Word Network .....	373
Daystar .....	369	HISTORY .....	<b>HD</b> 269	PLUS Local Channels <b>HD</b> where available. <sup>3</sup>		World Harvest Television (WHT) .....	367
De Película .....	451	History En Español .....	443			ZooMoo .....	432
De Película Clásico .....	452	HITN TV .....	461				
Discovery .....	<b>HD</b> 278	HLN .....	<b>HD</b> 204				
Discovery En Español .....	413	¡HOLA! TV .....	430				
Discovery Familia .....	436	Hope Channel' .....	368				
Discovery Family Channel .....	436	HSN .....	<b>HD</b> 240				

## COMERCIAL ÓPTIMO MÁS PACK

A&E .....	<b>HD</b> 265	Discovery En Español .....	413	HSN .....	<b>HD</b> 240	SUR Perú .....	439
AccuWeather .....	<b>HD</b> 361	Discovery Familia .....	436	HSN2.....	310	TBS .....	<b>SAP HD</b> 247
AMC .....	<b>HD</b> 254	Disney Channel (Este) .....	<b>SAP HD</b> 290	IMPACT! .....	308	TCT Network .....	377
Animal Planet .....	<b>HD</b> 282	Disney Channel (Oeste) .....	<b>SAP HD</b> 291	INSP.....	<b>HD</b> 364	TeleCentro .....	429
Antena 3 .....	458	E! .....	<b>HD</b> 236	IVC Net .....	427	Telefé .....	411
Aquí .....	401	Ecuador TV .....	457	JBS' .....	388	Telemundo (Este) .....	406
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Bravo .....	<b>HD</b> 237	FOROTv .....	453	Multimedios .....	412	UniMás .....	<b>HD</b> 408
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Cine Nostalgia .....	424	GOD TV' .....	365	QVC .....	317	VideoRola .....	415
Cine Sony .....	449	GolTV .....	468	QVC2 .....	315	ViendoMovies .....	450
Cinelatino .....	423	Great American Country (GAC) .....	<b>HD</b> 326	Russia Today TV .....	321	Vme .....	440
CNN .....	<b>HD</b> 202	HillSong Channel .....	371	Shop LC .....	226	WAPA América .....	414
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De Película .....	451	Hope Channel' .....	368				
De Película Clásico .....	452	Hope Channel .....	368				
Discovery .....	<b>HD</b> 278						

**HD** To access DIRECTV HD programming, DIRECTV HD equipment and HD television required. **SAP** Secondary Audio Programming

## ALL PROGRAMMING SUBJECT TO CHANGE AT ANY TIME.

<sup>1</sup>Requires HD equipment. <sup>2</sup>Requires a DIRECTV Multi-Satellite System. <sup>3</sup>Eligibility for local channels based on service address. Visit directv.com/locals and directv.com to see what is available in your area. To find out if HD locals are available in your area, visit directv.com/hdlocals. <sup>4</sup>YES Network available in Regional Sports packages with locals in CT, NY and parts of NJ and PA, depending on ZIP code. Some programming from YES Network available in SPORTS PACK premium package in the remaining DIRECTV service areas.

PLUS Local Channels **HD** where available.<sup>3</sup>

## Customize Your Guide

Quickly get to your favorite channel right away or discover something new.

- › Press the **GUIDE** button **TWICE** to search by category.
- › Scroll through the options, then press **SELECT** to view a category.



*The Masked Singer* on **FOX**

## QuickTune

Instantly access nine of your favorite, most watched channels so you can tune to them right away.

- › To add a favorite channel, press the **UP ARROW** on your remote while watching. Press the **GREEN** button to add the channel.
- › To access your QuickTune favorites at any time, press the **UP ARROW** on your remote.



## One-Line On-Screen Guide

See what's coming up without missing what's on. View the One-Line On-Screen Guide while viewing your program on the full screen.

- › Press **ENTER** or the **BLUE** button on your remote.
- › Scroll through the Guide one line at a time.
- › Press **EXIT** to close the Guide.



*Conan* on **tbs**

## Need to limit or block programming?

- › Press the **MENU** button
- › Select **SETTINGS**
- PARENTAL CONTROLS**

## SPORTSMIX® Channel<sup>1</sup>

Watch up to eight different sporting events, highlights and analysis from popular sports networks at the same time, all in HD!

- › Tune to **Ch. 205** SPORTSMIX.
- › Use the **ARROW** buttons to highlight a channel and to hear audio for that channel. Press **SELECT** to tune directly to that specific channel.

For full Mix Channel and interactive functionality, HD equipment model H/HR 21 or later is required.



## SCOREGUIDE™

Get sports scores and the latest stats instantly without changing your channel or missing a big play.

- › Press the **RED** button when watching any sports channel.



## NFL SUNDAY TICKET Features

NFL SUNDAY TICKET subscription required.

Watch up to four NFL games on a single screen or catch even more of the action with the 8-Game Mix Channel, all in HD.<sup>1</sup>

- › Tune to **Ch. 701** for 4-Game Mix or **Ch. 702** for 8-Game Mix.
- › Tune to **Ch. 703** for the RED ZONE CHANNEL® and never miss a scoring play inside the 20.
- › Tune to **Ch. 704** for the FANTASY ZONE® CHANNEL to get real-time stats and player scoring from around the league.
- › Use the **ARROW** buttons to highlight a game and hear its audio. Press **SELECT** to tune directly to any game.

The NFL SUNDAY TICKET Interactive App on your TV provides real-time scores and stats, team standings and much more.

- › Press the **RED** button to launch the app while you're watching any NFL SUNDAY TICKET game (Ch. 705–719).



 If you tune to a channel with a blacked-out game, **DIRECTV GameSearch™** automatically prompts your receiver to attempt to locate the game on another channel.

Available on H25 HD Receivers.

## High Definition<sup>2</sup>

Format your TV for HD resolution. Press the **FORMAT** button on your remote for the current display resolution. To change the setting:

- › Press **MENU** on your remote
- › Select **SETTINGS & HELP**
- › Click on **SETTINGS** icon
- › Select **DISPLAY**



Number of HD channels varies with package selected.



To upgrade to HD, call **1.888.388.4249**.

## Music Choice Channels

Music that matches your business needs.

- › Over 80 commercial-free channels
- › Crystal-clear sound with no interruptions
- › Wide array of genres and formats
- › No additional licensing fee to play music throughout your establishment
- › Starts on **Ch. 801**

Don't have Music Choice?  
Call **1.888.388.4249** to upgrade.



English-language music channels

AND MORE!

Spanish-language music channels

AND MORE!

Get more customers through your doors and keep them coming back with our exclusive sports packages like NFL SUNDAY TICKET.



### NFL SUNDAY TICKET

The only way to see every out-of-market game, live, every Sunday. And all in HD. Out-of-market games only. Select int'l games excluded.

To add NFL SUNDAY TICKET to your DIRECTV package, call **1.888.388.4249**.



### GRAND SLAM GOLF AND GRAND SLAM TENNIS

Extended coverage you can't get anywhere else of select Grand Slam events, including Grand Slam tennis championships.



**DIRECTV brings you the most live sports in 4K HDR, with lifelike clarity, richer colors and virtually four times the resolution of HD.**

Limited 4K programming available. To watch in 4K HDR, 4K HDR-compatible equipment, subscription to either BUSINESS SELECT PACK, COMMERCIAL ENTERTAINMENT PACK, COMMERCIAL XTRA PACK, COMMERCIAL CHOICE PLUS, COMERCIAL ÓPTIMO MÁS PACK, COMERCIAL MÁS ULTRA PACK or BUSINESS XTRA PACK, 4K account authorization and professional installation required. If 4K TV does not support HDR, content will be viewable in standard 4K. Other conditions apply.

Your business has the winning play by giving fans the sports they want to watch. To add any or all of these great sports packages to your DIRECTV® service, call **1.888.388.4249**.



#### MLB EXTRA INNINGS®

From Opening Day through the pennant race, fans can watch their home teams no matter where home is, with up to 90 out-of-market games a week, 98% of them in HD.



#### NBA League Pass

Follow teams from coast to coast with up to 40 out-of-market games per week, most of them in HD.



#### NHL® CENTER ICE®

The most hockey on TV—all the matchups fans want, with up to 40 out-of-market games a week, most of them in HD.



#### ESPN College Extra

Over 500 live college events featuring matchups from top conferences, including football, basketball, baseball and more. Includes ESPN Goal Line and ESPN Bases Loaded! All in HD.

Games telecast locally may be included in ESPN College Extra. To access DIRECTV HD programming, HD equipment is required.



#### FOX Soccer Plus

FOX Soccer Plus is a premium television network dedicated to delivering the world's best soccer and other international sports to hardcore fans.

Sports subscriptions sold separately. Actual number of games varies by market. Blackout rules and other conditions apply to all sports programming.



Thanks for choosing DIRECTV. You're now enrolled in DIRECTV's exclusive MVP Marketing Program, which provides you with free marketing tools and support.

## Go to [directvmvp.com](http://directvmvp.com) and bring more business to your business.

Brand your business as the destination for sports programming with free customizable marketing materials and on-premise advertising. Includes banners, posters and more! With your new account, you will receive 225 credits to use toward valuable merchandise. Add more credits by adding premium sports packages!

1. Sign in with your DIRECTV account

number or email address on file.

2. Enter default password: **directv**

You will be prompted to change your password after initial login.



## Free promotional sports kits\*

Pack the house with on-premise advertising, including banners, posters, coasters and more, all to help attract bigger crowds and more business.



## Free Sports Bar Finder Mobile App listing<sup>†</sup>

iPhone® or Android™ mobile apps allow sports fans to search their current location for sports bars featuring a particular sporting event or premium sports packages! Patrons can also see your Yelp star rating, customer reviews, photos and more. You can update your business profile by going to [directvmvp.com](http://directvmvp.com).



## Free weekly sports schedules

Get the ultimate sports guide via email, which highlights the time, date and channel of upcoming matchups and sports programming on DIRECTV. Schedules are available on [directvmvp.com](http://directvmvp.com) or by signing up to receive the emails.

## Billing made simple

Refer to this sample bill to help understand your statement.



### Understanding your DIRECTV for BUSINESS<sup>SM</sup> Bill

**SAMPLE BILL**

DIRECTV FOR BUSINESS	ACCO NT N UMBR 12345678	DATE DUE 05/28/19	AMOUNT DUE \$225.94	INVOICE NUMBER 3625																																																									
To contact us call 1-888-388-4249																																																													
<b>Summary</b> Statement Date: 05/09/19 Page 1 of 1 for: <b>COMPANY NAME</b> AT&T DIRECTV 123 Main Street Anytown, USA 90245																																																													
<b>Activity</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Start</th> <th>End</th> <th>Description</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>04/24</td> <td>04/24</td> <td>Business Bill Pay Payments Thank You</td> <td>\$225.94</td> </tr> <tr> <td colspan="4"><b>Current Charges for Service Period 05/08/19 - 06/07/19</b></td> </tr> <tr> <td>05/08</td> <td>05/07</td> <td>2012 Monthly</td> <td>17.00</td> </tr> <tr> <td>05/08</td> <td>05/07</td> <td>Business Xtra Plus 160 Monthly</td> <td>101.90</td> </tr> <tr> <td>05/08</td> <td>05/07</td> <td>ENTERTAINMENT UNLIMITED Monthly</td> <td>156.09</td> </tr> <tr> <td>05/08</td> <td>05/07</td> <td>STARZ Package Monthly</td> <td>18.99</td> </tr> <tr> <td>05/08</td> <td>05/07</td> <td>GOLF Channel Monthly</td> <td>7.99</td> </tr> <tr> <td>05/08</td> <td>05/07</td> <td>ESPN+ Channel Monthly</td> <td>2.99</td> </tr> <tr> <td colspan="4"><b>Fees</b></td> </tr> <tr> <td>05/09</td> <td></td> <td>Additional TV</td> <td>7.00</td> </tr> <tr> <td>05/09</td> <td></td> <td>RSN Fee</td> <td>5.99</td> </tr> <tr> <td>05/09</td> <td></td> <td>Additional TV</td> <td>7.00</td> </tr> <tr> <td colspan="4" style="text-align: right;"><b>AMOUNT DUE</b></td> <td><b>\$225.94</b></td> </tr> </tbody> </table>					Start	End	Description	Amount	04/24	04/24	Business Bill Pay Payments Thank You	\$225.94	<b>Current Charges for Service Period 05/08/19 - 06/07/19</b>				05/08	05/07	2012 Monthly	17.00	05/08	05/07	Business Xtra Plus 160 Monthly	101.90	05/08	05/07	ENTERTAINMENT UNLIMITED Monthly	156.09	05/08	05/07	STARZ Package Monthly	18.99	05/08	05/07	GOLF Channel Monthly	7.99	05/08	05/07	ESPN+ Channel Monthly	2.99	<b>Fees</b>				05/09		Additional TV	7.00	05/09		RSN Fee	5.99	05/09		Additional TV	7.00	<b>AMOUNT DUE</b>				<b>\$225.94</b>
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<b>Thank you for choosing DIRECTV.</b> <small>We're committed to bringing you the best entertainment experience.</small>																																																													

**Billing made simple**  
Refer to this sample bill to help understand your statement.

Your **DIRECTV account** number

Contact number for **DIRECTV for BUSINESS support**

**Special messages, offers and featured products**

Includes the amount of your last bill and any payments

**Overview of charges**  
organized by each service; programming package may be displayed as one or multiple line items based on package selection; promotional credits may not appear on your first bill\*\*

**Service address**

**Due date and total amount due**

**Payment address\***

**Billing address**

**INFORMATION**

To sign up for **Auto Bill Pay** using a credit or debit card, call us. See the back of your bill for details on how to enroll and have payments automatically deducted from your checking account.

\*Payment address is based on service location and may be different than the sample bill. Please mail your payment to the address listed on your bill. \*\*Promotional credits may not appear on your first bill; most promotional credits will start in the 2nd month. ©2019 AT&T Intellectual Property. All Rights Reserved. AT&T, Globe logo, DIRECTV and all other DIRECTV marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks are the property of their respective owners.

## Save money on your bill

When a business you refer activates a new DIRECTV account, you both receive \$100 in bill credits.

**Refer up to 10 businesses for \$1,000.<sup>4</sup>**

- Tell fellow business owners to call **1.855.536.5272**.
- Businesses must provide your account number when ordering.
- When the business you refer activates DIRECTV® service, you each get \$100 in bill credits.

## Make life simpler with Auto Bill Pay — the ultimate time-saver.

### Convenience

Your bill is paid automatically, securely and on time.

### Comfort

Save time and never worry about finding the bill or forgetting to pay.

### Control

Set up automatic payment. Avoid late payment and service restoration fees.

## Setup is QUICK, EASY AND FREE

### How do I sign up for Auto Bill Pay with my credit or debit card?

Call **888.388.4249** to enroll today. Your DIRECTV for BUSINESS<sup>SM</sup> bill will be automatically deducted from your credit or debit card every month.

### How do I sign up for Auto Bill Pay with my checking account?

- › See the back of your DIRECTV for BUSINESS bill statement for details.
- › Sign and complete the bill statement form, with an enclosed check, to have your DIRECTV for BUSINESS bill automatically deducted from your checking account.
- › Processing takes up to 6 weeks.

### How do I know if I'm enrolled in Auto Bill Pay and my bill is paid?

You will see a \$0 balance with “**No Payment Due**” and confirmation of Auto Bill Pay enrollment at the bottom of your bill statement.

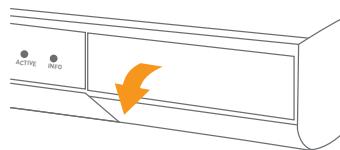
### Additional questions regarding enrollment or your account?

Please call **888.388.4249** or email us at [CommercialCustSat@att.com](mailto:CommercialCustSat@att.com) for assistance.



# trouble- shooting

## Try this first!



› An easy solution for most problems:  
**RESET YOUR RECEIVER.**



› Press the red **RESET** button next to the card slot on the front or side of the receiver.

## Technical issues

### Frozen/Pixelated Screen

#### Possible Causes

- Your receiver is having trouble communicating with your satellite dish.

#### QUICK SOLUTIONS

1. Check all connections on the back of your receiver, starting with the SAT-IN connection, and make sure they're secure.
2. You may have a SWiM Power Inserter (pictured to the right) attached to the DIRECTV cable coming from your dish. Unplug inserter from electrical outlet and wait for 15 seconds, then plug inserter back in.

*Note: Do not plug SWiM Power Inserter into a power outlet that can be turned off. Avoid plugging into a power strip.*



Click for help



## No Signal/Snowy Screen

### Possible Causes

- TV is on the wrong input, channel or audio/visual connection.

### QUICK SOLUTIONS

1. Verify that both TV and receiver are on.
2. On your DIRECTV® Remote, press **TV INPUT** or **ENTER**, or, on your TV remote, press the **INPUT** or **SOURCE** button. On the RC71 remote, press and hold **ENTER** for 3 seconds.
  - › Cycle through inputs slowly until picture returns.
  - › If you see a snowy/static screen, press **03** or **04** on your TV remote.
3. Check that all video cables between receiver and TV are securely plugged into matching ports.

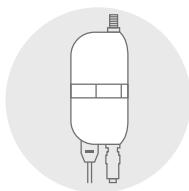
### Still no picture?

1. Once your remote has been programmed to your TV, slide the **MODE** switch to the DIRECTV position. Press **POWER**.
2. Press the **TV INPUT** button to cycle through each input option until the picture returns.
3. Slide the **MODE** switch to **TV** and make sure your TV is tuned to **Ch. 3** or **4**.
4. Slide **MODE** back to DIRECTV and press **POWER** on your remote.

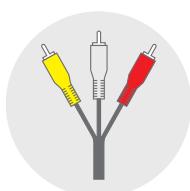
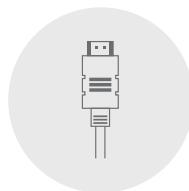
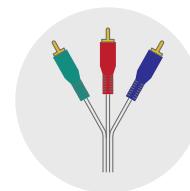
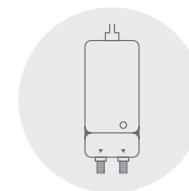
### Your DIRECTV® System may include the following components:



Wireless CCK



Wired CCK

A/V - RCA  
(Video 1, 2, 3)HDMI  
(HDMI 1, 2, 3)High Definition  
(Component Cables)SWiM  
Power Inserter

## Screen displays “Searching for Satellite”

### Possible Causes

- Heavy rain or snow. (If there is heavy rain or snow, the signal will return in a few minutes.)

### QUICK SOLUTIONS

1. Check if something is obstructing your satellite dish (e.g., new tree growth or accumulated snow).
2. Reset your receiver.

### Still searching?

1. Disconnect and reconnect **SATELLITE IN** cable (tighten by hand, do not overtighten).
2. Ensure that the cable is not crimped or jammed in a window or door frame.
  - › Press **MENU** on your remote.
  - › Select **SETTINGS & HELP**.
  - › Click on **SETTINGS** icon.
  - › Select **SATELLITE**, then **VIEW SIGNAL STRENGTH**.

Follow the instructions. If the signal strength is lower than 70% when the weather is clear, call for service.

Control all of your DIRECTV® Receivers from just one tablet (iPad® or Android™) with the DIRECTV for BUSINESS<sup>SM</sup> Remote App!

- Quickly identify receivers with custom names.
- See what's playing on all your TVs from one screen.
- Channel surf using the DIRECTV programming guide.
- View all current and upcoming sports schedules.
- Group receivers to change the channel on multiple TVs at once.



## DIRECTV for BUSINESS<sup>SM</sup> Remote App Setup

Setting up the app on your tablet is quick and easy. Just follow the steps below:

1. Register your DIRECTV account at [directv.com/register](http://directv.com/register):
  - In the **ENTER YOUR LAST NAME** field, enter your business name exactly as it appears on your DIRECTV account.
  - The email address and password you provided will be used to activate your DIRECTV for BUSINESS Remote App.
2. Download the app from the App Store or Google Play:
  - From your device, go to the **APP STORE** or **GOOGLE PLAY**.
  - Search for "**DIRECTV FOR BUSINESS**".
  - Download the **DIRECTV FOR BUSINESS REMOTE APP**.
3. Sign in and set up your DIRECTV for BUSINESS Remote App:
  - **LAUNCH** the DIRECTV for BUSINESS Remote App.
  - Provide the email address and password you registered on [directv.com/register](http://directv.com/register) and click **SIGN IN**.

## Troubleshooting

Check to see if your DIRECTV Receivers are networked:

- › Press the **DASH** button on the remote.
- › The screen should say, **SWiM CONNECTED** and **INTERNET: CONNECTED**.
- › If it is not “SWiM Connected” or “Internet: Connected,” **CALL DIRECTV at 1.888.388.4249** or visit your local dealer.

Check to see if DIRECTV Receivers are enabled for the DIRECTV for Business Remote App:

- › Press and hold the **INFO** button on the remote until the System Info & Test screen appears.
- › Select **WHOLE-HOME**.
- › Select **EXTERNAL DEVICE**.
- › Change all options to **ALLOW**.
- › Options could include **EXTERNAL ACCESS** or **CURRENT PROGRAM**.

## FAQs

**What tablets are compatible?**

Visit [directv.com/apps](http://directv.com/apps) for operating system details on compatible iOS and Android tablets only.

**Is a version available for other devices (iPhones®, Android phones and Amazon devices)?**

Currently, the app is only available for compatible iOS and Android tablets.

**Are there any other requirements?**

DIRECTV HD service. Compatible DIRECTV HD Receivers that are broadband-connected.

**Why do I need to be connected to the Internet with a wireless router?**

The DIRECTV for BUSINESS Remote App leverages the Internet to send and receive information from each receiver. The tablets and receivers must be connected to the same local network. Requires a Wireless Router and DIRECTV Ethernet to Coax Adapter (DECA).

Certain remote-control functions require a standard DIRECTV remote. Tablet remote-control functionality requires an Internet or Wi-Fi Internet connection and is limited to the range of network. Internet access and [directv.com](http://directv.com) login required. Internet connections may vary. Only available on certain Internet-connected receivers. Visit [directv.com/apps](http://directv.com/apps) for complete details. Remote connections may vary. Charges may apply for an Internet Connection Kit and installation. Requires DIRECTV Plus HD DVR (models HR20, HR21, HR22, HR23, HR24), DIRECTV Plus DVR model R22, or DIRECTV HD Receiver (models H21, H23, H24, H25) connected to broadband. DIRECTV Receiver(s) and the tablet must be connected to the same network. iPad® is a registered trademark of Apple Inc.

We're always  
here for you



Call **1.888.388.4249**



Tune to **Channel 1**



[Click for support](#)



We love our planet. That's why our HD and HD DVR set-top boxes feature a power-saving mode that uses less energy when they're not active. That helps us protect the environment and lower your energy bill. If you're upgrading equipment and have inactive DIRECTV hardware, please visit [directv.com/recycle](#) to contact us for recycling. It's free and easy, plus it keeps plastic out of landfills. Together, we're leading the way without leaving a footprint.



<sup>1</sup>For full Mix Channel and interactive functionality, HD equipment model H/HR 21 or later is required. RSN HD feed may vary by market. Local HD channels vary by market. Access to channels depends on programming package. <sup>2</sup>To access DIRECTV HD programming, HD equipment required. Number of HD channels varies by package selection. <sup>3</sup>Subscription sports packages continue automatically each season, provided DIRECTV carries this service, unless customer calls to cancel prior to the start of the season. Commercial locations require an appropriate licensee agreement. Blackout rules and other restrictions apply to all sports programming. Actual number of games varies by market. NFL SUNDAY TICKET includes all regular-season Sunday games broadcast on FOX and CBS at 1PM and 4 PM ET. However, games broadcast by your local FOX or CBS affiliate, and select international games, will not be available in NFL SUNDAY TICKET. **COMMERCIAL REFERRAL OFFER:** <sup>4</sup>Limit 10 referrals per 12 month period. Referral offer ends 12/31/19; on approved credit. You must refer new DIRECTV commercial customers by providing them with your DIRECTV account number. Referred customers must sign up for service and hardware using the phone number provided and mention your DIRECTV account number at the time order is placed. Referred customers must order their DIRECTV Systems by 12/31/19 and have their service activated with a 24-month agreement to a DIRECTV commercial base programming package (\$29.99/mo. or above) within 30 days. Land-based phone line or an Internet connection required. You and your referred commercial customer will each receive 10 nonrefundable/nontransferable credits of \$10 each over 10 DIRECTV billing cycles, totaling \$100. Bill credits will be applied in months 2 through 11 for new-customer subscriptions. Credit card may be required (except in MA & PA). Existing customers will receive their bill credits beginning in the first month after the new customer activates; allow up to 12 weeks for referring customers. Determination of program eligibility and qualifying referrals, as well as any exceptions, is at the sole discretion of DIRECTV. DIRECTV reserves the right to verify and adjust credits at any time prior to or following posting and redemption. May not be combined with other DIRECTV referral programs. Any balance will carry forward on your DIRECTV bill until credit is exhausted. Offer not transferable or redeemable for cash. Commercial customers are not eligible to refer a residential customer. Telco customers not eligible. DIRECTV reserves the sole right to modify, suspend or cancel this referral program at any time without notice. Visit [directv.com/refer](#) for more information. Programming, pricing, terms and conditions subject to change and may vary in certain markets. Taxes not included. Receipt of DIRECTV commercial programming subject to terms of DIRECTV Commercial Customer Agreement; copy provided with new customer information packet. NFL, the NFL Shield design and the NFL SUNDAY TICKET name and logo are registered trademarks of the NFL and its affiliates. NFL team names and uniform designs are registered trademarks of the teams indicated. NHL, the NHL Shield and Center Ice name and logo are registered trademarks and The Game Lives Where You Do is a trademark of the National Hockey League. NHL and NHL team marks are the property of the NHL and its teams. <sup>5</sup>NHL 2019. All rights reserved. NBA, the NBA logo and team identifications are the exclusive intellectual property of NBA Properties, Inc., and the respective member teams. <sup>6</sup>©2019 NBA Properties, Inc. All rights reserved. Major League Baseball trademarks and copyrights are used with permission of the applicable MLB entities. All rights reserved. Visit the official website at [MLB.com](#). MLB, NHL, NBA: Getty Images. NFL: AP Images. The TBS logo is a trademark of Turner Broadcasting System, Inc. A WarnerMedia Company. All Rights Reserved. THE MASKED SINGER™ & ©2019 AT&T Intellectual Property. All Rights Reserved. AT&T, Globe logo, DIRECTV and all other DIRECTV marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks are the property of their respective owners.