### **CPS714 Course Overview:**

- Assignments:
  - Five group-based assignments (up to 5 members per group).
  - Each assignment contributes to a group project.
  - Project Management Software:
    - Groups must use project management tools like **Microsoft Project** or free alternatives such as **Jira**, **ClickUp**, or **Zoho**.
    - Late submissions:
      - Penalized 1% per day.
      - After 3 days, the submission receives zero marks.

## **Project Management Tools:**

- Categories:
  - 1. Low-end tools:
    - Ideal for small projects.
    - Cost: under \$200 per user.
  - 2. Midrange tools:
    - Suitable for multiple projects.
    - Cost: \$200-\$1,000 per user.
    - Microsoft Project is the most popular option.
  - 3. High-end tools:
    - Also known as Enterprise Project Management (EPM) software.
    - Licensed per user.
- Free or open-source tools: Jira, ClickUp, Zoho.

## **Project Management Techniques:**

- Tools and Techniques for Project Management include:
  - Scope management:
    - Project charter, scope statement, Work Breakdown Structure (WBS).
  - Time management:
    - Gantt charts, network diagrams, critical path analysis, critical chain scheduling.
  - Cost management:
    - Cost estimates, earned value management.

## **Marking Scheme:**

- Assignment-based group project (including final presentation and peer evaluation):
  30%
- Term Tests (1-2): 60%
- Quizzes/Assignments: 10%

## **Instructor Information:**

- Experience:
  - Over 15 years of teaching, professional, and research experience in Software Engineering.
  - 7 years at Toronto Metropolitan University (TMU).
  - Former positions include:
    - Adjunct Assistant Professor in Software Engineering at Queen's University.
    - **Lecturer** at HU (3 years).

#### Instructor's Research Interests:

- 1. Software Security Analysis:
  - Internet of Things (IoT)
  - o Blockchain
  - Mobile and Web applications
  - Machine learning for cybersecurity
- 2. Software Design Recovery & Evolution:
  - Migrating web applications to SOA.
  - SQL to NoSQL migration.
  - Detection of feature interactions in dynamic scripting languages.
- 3. Model Driven Software Engineering (MDE):
  - Model pattern engineering.
  - Variability identification in automotive systems.

### **Select Publications:**

- Automotive Systems & IoT Security:
  - 1. "Security Analysis for SmartThings IoT Applications" (ICSE 2019)
  - 2. "Security Smells in Smart Contracts" (QRS 2019)
  - 3. "Modeling AUTOSAR Implementations in Simulink" (ECMFA 2018)

#### Software Evolution:

- "Framework for Migrating Web Applications from SQL to NoSQL" (CASCON 2019)
- "Detection of Feature Interaction in Dynamic Scripting Languages" (CASCON 2019)

# **Why Software Project Management?**

Software project management is crucial for ensuring the successful delivery of a product on time, within budget, and with the agreed-upon quality characteristics. Whether it's a software project or any other type of project, having a structured approach is essential.

To achieve this, one needs:

- A **process** to define schedules, budgets, and quality characteristics.
- A set of **techniques** to define, plan, execute, and monitor key aspects like goals, time, quality, and costs.

#### Skills and Goals of the Course:

By the end of this software project management course, you will be able to address the following critical questions:

- Task Estimation: How long will it take to complete a task?
- Costing: How much should I charge for a project?
- **Team Management:** How do I keep the team motivated and ensure projects are an opportunity for growth?
- Risk Management: How do I handle project risks?
- **Progress Assessment:** Is the project on time and on budget?
- Quality Control: How can I control the quality of the final product?

These skills are essential for managing software development projects, which require specific competencies, techniques, and management abilities.

# Why is Software Project Management Unique?

Software project management stands out because of the following factors:

- 1. **Intangibility:** Unlike physical products, software is not something you can touch.
- 2. **Flexibility:** Software products can be developed in various forms, with different sizes, constraints, and levels of complexity.

- 3. **One-off Nature:** Many software projects are custom-built and not repetitive.
- 4. **Flexible Development Process:** The development of software is highly adaptable, which allows for changes and iterations.
- 5. **Increasing Complexity:** The complexity of software systems is growing exponentially, especially as more is demanded of them.
- 6. **Safety-Critical Systems:** In some cases, like in aviation or healthcare, human lives may depend on the software functioning correctly, making quality and precision paramount.

## **Complexity in Software Projects:**

To highlight the complexity, consider this fact: the entire **Saturn V rocket** (which carried astronauts to the moon) had less computing power than a modern smartphone. This illustrates how much technology has advanced, making software projects ever more challenging to manage.

## **Characteristics of a Project:**

#### 1. Temporary:

- Projects have a definite start and end. The project ends when its goals are achieved or if it's closed because the goals cannot or will not be met.
- However, a project's results are not temporary. For example, a project might create a product that continues to exist long after the project ends (as seen in the project and product lifecycle).

#### 2. Unique Products, Services, or Results:

 A project results in a unique output, whether it's a tangible product, a new capability to perform a service, or knowledge shared through documentation and presentations.

#### 3. Progressive Elaboration:

Projects develop in steps and increments, refining as the project progresses.
 This approach ensures that the project stays within its scope and adjusts as necessary.

#### 4. Resource Constrained:

 Like any real-world process, projects have limited resources (time, money, personnel, etc.).

# **Project Lifecycle:**

Projects typically follow a structured lifecycle:

- 1. Initiate
- 2. Plan

- 3. Execute
- 4. Monitor
- 5. Close

Each phase adds cumulative work over time, with **progressive elaboration** ensuring that the project evolves step-by-step.

## **Project Management Context:**

## 1. Subprojects:

 Projects can be divided into smaller subprojects, which may also be referred to as "projects" and managed independently but within the larger project context.

#### 2. Program Management:

- A program is a set of related projects managed in a coordinated manner to achieve a collective benefit or goal.
- Example: A program may involve multiple projects working toward improving a software product.

### 3. Portfolio Management:

- A portfolio includes unrelated projects or programs grouped together for easier management and to meet strategic objectives.
- Example: A company's portfolio may consist of software development projects, marketing campaigns, and business expansion plans.

# **Projects vs. Operational Work:**

#### Commonalities:

 Both projects and operational work are performed by people, involve limited resources, and are planned, executed, and controlled.

#### Differences:

- Projects are temporary and aimed at achieving specific goals, after which they are terminated.
- Operational work is continuous and focuses on sustaining business operations.

# **Examples of Projects and Operational Work:**

#### Projects:

- Building a car
- Designing a car
- Writing a research paper

- Developing a software system
- Operational Work:
  - Cooking dinner
  - Maintaining a software system

## **Software Development Framework**

A general software project management framework serves to:

- Establish a **shared vision** about project goals, expected outcomes, and the characteristics of the development process.
- Organize the work as a progressive refinement, beginning with specifications and moving toward the final goals.
- Minimize the **impact of uncertainties** and unknowns throughout the project.
- Identify deviations from the plan in terms of goals, costs, and quality.
- Ensure the coherency and quality of the project artifacts despite unforeseen changes or uncertainties.
- Motivate the team, fostering engagement and productivity.

## **Key Concerns in Software Project Management**

- 1. Feasibility Assessment
- 2. Scope Management
- 3. Time Management
- 4. Cost Management
- 5. Change Control and Configuration Management
- 6. Quality Management
- 7. Risk Management
- 8. Human Resource Management

These concerns map to the key project phases:

- Initiate: Kick off, formalize goals, and assess feasibility.
- Plan: Define schedule and costs.
- **Execute & Monitor**: Ensure project goals, cost, and schedule are on track; implement change control and configuration management.
- **Close**: Collect outputs, evaluate quality, and ensure project approval.

# **Project and Product Life Cycles**

**Project Life Cycle** 

#### A **project life cycle** includes several phases that define:

- The work to be performed.
- The deliverables to be produced and when.
- The people involved in each phase.
- How management will control and approve deliverables.

## Phases of the project life cycle:

#### 1. Early Phases:

- Low resource needs but high uncertainty and risk.
- Stakeholders have the most influence here.

#### 2. Middle Phases:

- Increased certainty of project completion.
- More resources are required.

#### 3. Final Phase:

 Focuses on ensuring that project requirements are met and the project is approved by the sponsor.

### **Product Life Cycles**

Product life cycles can follow different models, including:

- Predictive: Example: Waterfall model.
- **Iterative**: Software is developed in repeated cycles, refining along the way.
- **Incremental**: Components of the product are developed in increments.
- Adaptive: Flexible, used when requirements evolve during the project (e.g., Agile).
- **Hybrid**: Combines elements of multiple models.

#### **Popular Life Cycle Models**

- 1. **Waterfall Model**: Linear and well-defined stages of development.
- 2. **Spiral Model**: Iterative approach focusing on risk assessment.
- 3. **Prototyping Model**: Helps clarify user requirements through prototype development.
- 4. **Rapid Application Development (RAD)**: Aims for fast development without sacrificing quality.

#### Scrum

Scrum is a widely used framework for managing and completing complex projects, especially in software development. It emphasizes iterative progress, adaptability, and regular feedback loops.