

# Official User Guide for Rewards & Loyalty Points Program

The GreenGrove Farms Loyalty Rewards program is designed to encourage customer feedback & engagement as well as to reward our loyal customers by providing benefits and discounts to them.

## How to earn points?

Points can be earned by a variety of methods including purchases made through our website or in-person, feedback submission on our products and events, and sustainability event attendance.

## What can I redeem with my points?

Points can be redeemed primarily through 2 options, either a redeemable coupon for future purchases or a one-time donation to one of our partner charities.

Simply enter the rewards page and select one of the options at the bottom of the screen:



## How can I track my points?

Your total points can be tracked in the rewards page, as well as your past redemptions to see where you spent your points and which of your coupons are still active to be claimed in a future purchase.

