

Contact

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www.linkedin.com/in/hamza-mohammad-khan (LinkedIn)

Top Skills

Linux
Apache
Duplicity

Languages

English (Native or Bilingual)
Urdu (Native or Bilingual)

Certifications

FUNDAMENTALS OF DEEP
LEARNING FOR COMPUTER
VISION
Python for Data Science and AI
LPI Linux Essential
Cleaning data in python
Linux Level 1 Urdu

Hamza Muhammad Khan

Software Engineer | Cloud Support engineer | Linux Administrator |
PlatformOps | DevOps
Karāchi, Sindh, Pakistan

Summary

Software engineer and Cloud engineer

Experience

DigitalOcean

2 years 4 months

Engineer II

January 2023 - Present (2 years)

Cloud Support Engineer

September 2022 - January 2023 (5 months)

cloud support engineer

Cloudways

2 years 10 months

Cloud Support Engineer

March 2022 - Present (2 years 10 months)

Solving customer's many technical issues,

Handling L1, L2, L3 customers

WordPress issues of 503 404 500 403 and many other issues that we can help the customer out and share the details with them,

Node issues that require testing and using the correct ports and running the application correctly on the servers ,

Magento store issues, Laravel, Linux,

Emails, CPU usages and disk usages on server, SMTP issues,

Cloudflare error issues, DNS issues like records and guide the customer accordingly

Cater complex queries on chats/tickets and provide support to juniors with the rest of chats/tickets.

Help customer with application load tests and application upgrades etc, and provide support to juniors with their deployments

Cloud Support Engineer
March 2022 - Present (2 years 10 months)

Gaditek
Cloud Support Engineer
March 2022 - April 2022 (2 months)
Karāchi, Sindh, Pakistan

Karachi University
ERP Department
August 2021 - December 2021 (5 months)
Karāchi, Sindh, Pakistan

Joined the department end of August. Making process flows of other departments like the Administration department, by documenting them and also managing, handling, migrating data to ERP system, also checking admission portals highlighting mistakes and correcting them. Working on ERP website from the front posting bills and reviewing them.

Education

NED University of Engineering and Technology
Master's degree, Computer Science · (April 2022 - September 2023)

Karachi University
Bachelor's degree, Computer Software Engineering · (2016 - 2019)

Johar Degree College
Pre-Engineering · (2013 - 2015)

Practical Schooling System
Matric · (2011 - 2013)

Bahria College Karsaz (NORE-IV)

Montessori - 8th grade · (2002 - 2010)