



Hamza Mohammad Khan

Cloud Support Engineer | Platformops | DevOps | Software Engineer

I am looking for an opportunity as a DevOps engineer, Support Engineer and similar Cloud roles in a reputable company so that I can improve myself and get experience, I have the ability to adapt to the environment quickly, make friends, a hard-working and a motivating environment among the team.

Work experience

Cloud Support Engineer — [Cloudways](#) | [DigitalOcean](#) Karachi

Since March 2022

Solving customer's many technical issues,

Handling L1, L2, L3 customers

WordPress issues of 503 404 500 403 and many other issues that we can help the customer out and share the details with them,

Node issues that require testing and using the correct ports and running the application correctly on the servers

Magento store issues, Laravel, Linux,

Emails, CPU usage and disk usage on server, SMTP issues,

Cloudflare error issues, DNS issues like records and guide the customer accordingly

Cater complex queries on chats/tickets and provide support to juniors with the rest of chats/tickets.

Help customer with application load tests and application upgrades etc, and provide support to juniors with their deployments

Catering server related issues of data loss, data recovery disaster recovery

Intern — [ERP Department](#) University of Karachi

From August 2021 to December 2021

Making process flows of other departments like the Administration department, by documenting them and also managing, handling, migrating data to ERP system, also checking admission portals highlighting mistakes and correcting them. Working on ERP website from the front posting bills and reviewing them.

Education

Bachelor of Science in Software Engineering — [University Of Karachi](#) Karachi, Pakistan

From March 2016 to December 2019

Pre-Engineering — [Johar Degree Boys College, Gulistan-e-Johar](#) Karachi, Pakistan

From August 2013 to September 2015

Matriculation — [Practical Schooling System](#) Karachi, Pakistan

From 2011 to 2013

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🏠 Flat No. C-6, Al-Azam Apartment, Block 13-A, Gulshan-e-Iqbal

📅 Date of birth 17/05/1997

🇵🇰 Pakistani

☎ 03473556211

Languages

English



Urdu



Interests

DevOps

Cloud Computing

Game Development

Networking

Computer Hardware

Sports

Data Analysis

Data science

Machine Learning

🐙 [@HamzaMohammadKhan](#)

in <https://www.linkedin.com/in/hamza-mohammad-khan-35>

Skills

Cloud Computing



HTML, CSS



Documentation



Linux (Ubuntu, Kali)



Java Programming



Communication



Python Programming



C++ Programming



Courses

I have covered the following courses :

- Python for Data Science and AI from COURSERA.
- Data Science Orientation from COURSERA.
- Cleaning data in Python from DataCamp.
- Fundamentals for Deep Learning in Computer Vision NVIDIA
- Business Intelligence in Qlik Sense by IEEE (UOK BRANCH)
- Alnafi Linux

Projects

- Travel System (Java group project)
- We Health a blockchain-based project (FYP group project)
- Tribute page on Donald Bradman (HTML, CSS)
- Breast Cancer Classification (Python)
- Blockchain in Python

About me

- Organized Annual Dinner 2019.
- Volunteer in UBIT Job-Fair.
- Volunteer in Freshers 2019.
- Pycon 2019
- Karachi.Ai 2019