

Regarding Djezzy: Djezzy, an Algerian telecommunications operator, was established in July 2001. A leader in the field of mobile telephony, with over 14 million subscribers as of August 2022, the company provides a wide range of services such as prepaid, postpaid, data, as well as value-added services and SUT. Since July 2022, when Veon signed the deed of assignment of all its shares in the company to the benefit of the National Investment Fund, Djezzy has become a national company. It is now owned by the National Investment Fund (FNI) with 96.57% and by Cevital with 3.43%. Therefore, Djezzy is currently fully controlled by two Algerian shareholders: the National Investment Fund (FNI) with 96.57% and Cevital with 3.43%. Djezzy GSM has marked several significant milestones throughout its journey. It all began on July 30, 2001, when the operator obtained its 2G license, thus laying the groundwork for its mobile telephony services in Algeria. Then, on December 2, 2013, Djezzy reached a new milestone by obtaining the 3G license, introducing packet switching technology and enabling faster and more reliable data transfers. On September 4, 2016, the company took another step forward by obtaining the 4G license, thus offering even higher transmission speeds. More recently, in July 2022, Djezzy experienced a significant change with the transfer of the VEON transaction to the National Investment Fund (FNI) and the Cevital group, marking a significant evolution in its journey and operating model.

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Company Missions: In order to fulfill its mission, Djezzy is committed to:

- Offering the best quality products at competitive prices.
- Deploying state-of-the-art infrastructures.
- Creating the best working and development environment for our employees.
- Actively contributing to the well-being of Algerians.
- Optimizing value creation for our shareholders through strict cost control.
- Rigorously applying our environmental policy.
- Continuously improving our internal processes in accordance with our quality policy.

Company Vision: Djezzy's vision is to be the preferred telecommunications operator of Algerians, a leader in its market, constantly bringing value to all its partners. OTA aims to be a reference for its "customer orientation", the quality of its work environment.

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Company Values:

- Collaboration: "We are more than a team, a big family."
- Courage: "We are challengers, we go where our will leads us."
- Innovation: "It is by innovating that we become and remain leaders."
- Integrity: "We commit to always being honest and transparent."

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Customer Orientation: "One single motto: the trust of our customers."

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Visual Identity of the Company:

1. Logos: There's no specific information provided about logos in this paragraph.
2. Slogans:
  - From 2002 to 2013: "Live life!"
  - From 2013 to 2016: "Welcome the future"
  - Since 2016: "With her, you can!"

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Organizational Chart of Djezzy: The following figure presents the organizational chart of Djezzy, highlighting the hierarchical structure of the company, including the various departments and their relationships. The company's organizational chart illustrates the hierarchical and organizational structure of the company. At the top of the chart is typically the executive leadership, consisting of the CEO or General Manager, who is responsible for the overall strategic direction of the

company. Beneath the executive leadership, there may be several functional departments or divisions such as operations, marketing, finance, human resources, information technology, and more. Each department is usually led by a senior executive or vice president who reports directly to the executive leadership. These departments may in turn be subdivided into teams or specific operational units, led by managers or department heads. The organizational chart also illustrates the hierarchical relationships and functional relationships between different parts of the company, providing an overview of how the company is structured and managed.

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Company Issue: The issue at Djezzy lies in the need to optimize the customer experience while improving the operational efficiency of the company. With a growing number of customers and a diversification of services offered, it becomes essential to provide efficient and prompt customer support to address user requests and resolve issues. A customer service chatbot could be the ideal solution to meet this challenge. By developing a customized chatbot for Djezzy, we can offer instant 24/7 assistance, reduce customer wait times, provide accurate and consistent answers, and alleviate the workload of customer service agents. This chatbot could be designed to handle a variety of tasks, such as checking packages, resolving technical issues, providing information on services and promotions, and even supporting common transactions. By effectively addressing customer needs and improving customer satisfaction, the customer service chatbot could play a crucial role in Djezzy's continued growth and success in a competitive market.

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The price of the product OPPO A94 is 53,900 DA.

The D-Link 921M Router is available at a price of 13 500 DA.

The product DWR-M920 4G N300 is available at a price of 11 200 DA.

Power Bank DPC65 is available at a price of 9 700 DA.

BOX Home M915V is available at a price of 9500 DA.

EARBUDS REVALEO V6 are available at a price of 6500 DA.

EW39 is available at a price of \$5500 DA.

Power Bank DP15 is available at a price of 5 200 DA.

The product IN CAR FM E62 is available at a price of 4 900 DA

The price of the product ES61 Mannersport is 4900 DA.

The PD30W+C3.0 IN CAR E70 is available at the price of 4 800 DA.

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E4 is available at a price of 4800 DA.

The D-Tech 8'' Tablette is available at a price of 15 500 DA.

D-TECH D6 is available at a price of 14 900 DA.

The D-Tech 7 Tablet is available at a price of 13 200 DA.

The D-TECH D6 Mini is available at a price of 11 900 DA.

ECOUTEUR E1 is available at a price of 2950 DA.

EW26 ECUs are available at a price of 2900 DA.

E2 is available at a price of 2800 DA.

The C101A TYPE-C TO IP is available at a price of 2,700 DA.

The PSLD001 Charger is available at a price of 2,690 DA.

LEL DJAZIRA CHARGER MULTIPLE PSLD001 (DV) is available at the price of 2 690 DA.

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EW25 ECUs are available at a price of 2,550 DA.

The CAR HOLDER CA82 is available at a price of 2500 DA.

The CAR FM Transmitter E59 is available at a price of 2,500 DA.

The Power Bank DP1 Mini is available at a price of 2500 DA.

The Power Bank DP10H is available at a price of 2500 DA.

The M1 Max IP Speakers are available at a price of 2 200 DA.

The C97A TYPE-C TO TYPE-C is available at a price of 2 200 DA.

The C80A PLUS TYPE-C TO IP is available at a price of 2 100 DA.

FCLD012 TYPE C is available at a price of 1 900 DA.

FCLD 002 C TYPE C is available at a price of 1 900 DA.

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The FCLD012 MICRO USB is available at a price of 1 850 DA.

C101A TYPE-C TO TYPE-C is available at a price of 1 800 DA.

Magnetic U90 TYPE-C is available at a price of 1 500 DA.

STEREO M90 earphones are available at a price of 1 500 DA.

Silicone 2,4A X82 IP is available at a price of 1 500 DA.

Silicone 3A X82IP Cable is available at a price of 1 500 DA.

MIC M1 PRO EARPHONES are available at a price of 1 500 DA.

SILICONE 3A X82 is available at a price of 1 500 DA.

CUP CAR HOLDER CA95 is available at a price of 1 800 DA.

FCLD 009 C TYPE C is available at a price of 1 800 DA.

The FCLD 002 S MICRO USB product is available at a price of 1 800 DA.

The FCLD 009 S4 MICRO USB product is available at a price of 1 800 DA.

The product IN-CAR HOLDER CA76 is available at a price of 1 600 DA.

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M1 PRO speakers are available at a price of 1 500 DA.

The product FCLD007 is available at a price of 1 450 DA.

METAL HOLDER CA56 is available at a price of 1 400 DA.

The product FCLD010 TYPE C is available at a price of 1 350 DA.

The product CCLD 001C TYPE C is available at a price of 1 350 DA.

The product LCH-082 TYPE-C is available at a price of 1 300 DA.

The product CCLD 001C MICRO USB is available at a price of 1 300 DA.

The product FCLD013 MICRO USB is available at 950 DA.

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MOUNTCHLD002 is available at 950 DA.

The Charger C88A TYPE-C is available at 900 DA.

The Dual Port C88A MICRO is available at 900 DA.

The product RTC-004 TYPE-C is available at 900 DA.

The product LCH-086 MICRO USB is available at a price of 1200 DA.

The product RTC-003 3USB MICRO USB is available at a price of 1200 DA.

Product CCLD003 TYPE C is available at a price of 1 150 DA.

The C3,0 C72 MICRO is available at a price of 1 100 DA.

The C3,0 C72 TYPE-C is available at a price of 1 100 DA.

The Charger C3,0 C72 is available at a price of 1 100 DA.

The price of product RCB-007 5A VOOC TYPE C is 800 DA.

The product TK80 C3 TYPE-C is available at the price of 800 DA.

The product TK-75 is available at a price of 700 DA.

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CULD 004 C TYPE C is available at a price of 700 DA.

The product TK-74 is available at 650 DA.

The product RCC-004 TYPE C is available at 900 DA.

DUAL-PORT C103A TYPE-C is available at 850 DA.

Single Port C81A TYPE-C is available at 850 DA.

The CHARGER PCLD004 is available at 850 DA.

The RCC-004 MICRO USB is available at a price of 800 DA.

The RTC-004 MICRO USB is available at a price of 800 DA.

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The TK80 C3 MICRO USB is available at a price of 800 DA.

The LCH-219 MICRO USB is available at a price of 1 100 DA.

The LCH-219 3USB TYPE-C is available at a price of 1 100 DA.

The CCLD003 MICRO USB is available at a price of 1 100 DA.

The X85 Type-C TO Type-C is available at a price of 1 000 DA.

FCLD013 TYPE C is available at a price of 1000 DA.

CABLE 3IN1 CULD015 is available at 950 DA.

Product CULD002 TYPE C is available at 650 DA.

The product CULD002 MICRO USB is available at a price of 600 DA.

The product RCB-005 IOS is available at a price of 600 DA.

The product TK-73 is available at a price of 600 DA.

The product TK 77 TIPE C is available at a price of 600 DA.

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The product CULD 004 S MICRO USB is available at a price of 600 DA.

The product CABLE TK 77 IOS is available at a price of 600 DA.

Product CULD012 TYPE C is available at a price of 550 DA.

Product CULD010 TYPE C is available at 550 DA.

Product CCULD009 TYPE C is available at a price of 550 DA.

Product RCB-005 TYPE C is available at a price of 500 DA.

The product LC-927 TYPE C is available at a price of 500 DA.

The product RCB-003 MICRO USB is available at a price of 500 DA.

CULD 014 C TYPE C is available at a price of 500 DA.

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The product CCULD009 MICRO USB is available at a price of 500 DA.

The product CULD010 MICRO USB is available at a price of 500 DA.

The product CULD012 MICRO USB is available at a price of 500 DA.

Product CULD007 TYPE C is available at a price of 500 DA.

The product CULD007 MICRO USB is available at a price of 450 DA.

The product CULD 014 S MICRO USB is available at a price of 450 DA.

The internet cable BX54 TYPE-C is available at a price of 400 DA.

The X88 Charging Cable is available at a price of 400 DA.

The BX54 TYPE-C cable is available at a price of 400 DA.

The product RCB-86 IOS is available at a price of 400 DA.

The price of product FCLD008 TYPE C is 1 300 DA.

The product FCLD010 MICRO USB is available at a price of 1 300 DA.

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The CHARGER FCLD008 is available at a price of 1 250 DA.

LCH-086 C3 3A TYPE-C is available at a price of 1 250 DA.

The price of RTC-003 3USB TYPE-C is 1 250 DA.

The LCH-082 MICRO USB is available at a price of 1 250 DA.

LAUX TK 79 is available at the price of 400 DA.

The product RCB-005 MICRO USB is available at a price of 400 DA.

The price of the LC-927 MICRO USB is 400 DA.

The product RCB-86 TYPE C is available at a price of 350 DA.

The RCB-86 MICRO USB is available at a price of 300 DA.

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The product OPPO A74 is available at a price of 46,900 DA.

The D-Tech 10'' Tablet is available at 18 100 DA.



Silicone 3A X86 Type-C is available at a price of 1200 DA.

Silicone 2,4A X86 IP is available at a price of 1200 DA.

The X76 3in1 Charging Cable is available at a price of 1200 DA.

The Z40 Superior dual port car is available at a price of 1200 DA.

The Z40 Dual Port Car Charge is available at a price of 1200 DA.

The 3A X86 TYPE-C cable is available at a price of 1200 DA.

The price of the product OPPO A94 is 53,900 DA.

The Router D-Link 921M product is available at a price of 13 500 DA.

The price of the product DWR-M920 4G N300 is 11 200 DA.

Power Bank DPC65 is available at a price of 9 700 DA.

BOX Home M915V is available at a price of 9500 DA.

EARBUDS REVALEO V6 are available at a price of 6500 DA.

EW39 is available at a price of \$5500 DA.

Power Bank DP15 is available at a price of 5 200 DA.

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LIN CAR FM E62 is available at a price of 4900 DA.

The product ES61 Mannersport is available at a price of 4900 DA.

The PD30W+C3.0 IN CAR E70 is available at the price of 4 800 DA.

E4 is available at a price of 4800 DA.

The Clé 4G DWR-910M Wifi is available at a price of \$4500 DA.

TRUE SPEAKER HC4 is available at a price of \$4500 DA.

PWB 20 000 mah J52A is available at a price of 4 300 DA.

The Charger N13 Type-C TO IP Charger is available at a price of 3800 DA.

The Power Bank DP20H is available at a price of 3 600 DA.

SPORTS BT SPEAKER HC13 is available at a price of 3500 DA.

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TRUE SPEAKER HC11 is available at a price of 3500 DA.

The ES51 Era sport earphones are available at a price of 3 500 DA.

SPORTS BT SPEAKER HC13 is available at a price of 3500 DA.

The E3 ECOUTEUR is available at a price of 3500 DA.

EW27 ECUs are available at a price of 3 400 DA.

The PSLD002 CHARGEUR is available at a price of 3 000 DA

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Djezzy Scoop offers subscribers a convenient way to stay informed and updated with new, cultural information, and weather forecasts directly on their phones via SMS. Subscribing to Djezzy Scoop is simple, as it can be done by calling 404 or sending an SMS to 404 with the corresponding offer code. Once registered, subscribers receive a notification SMS confirming their registration, followed by an information SMS detailing the service benefits. To deactivate the service, subscribers can call 404, contact Client Service at 777 or 505, or send an SMS to 404 with the deactivation code. It's important to note that no refunds are provided if the subscription is terminated before the end of the month. Overall, Djezzy Scoop serves as a valuable tool for subscribers to receive timely updates and information, empowering them to make informed decisions and stay connected to the world around them.

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Djezzy's E-Facture service provides private payees with a convenient and secure way to pay their bills online via the Mobile Djezzy App and the website. To utilize the E-Facture service, Djezzy prepaid and postpaid customers must have a bank/monetary card and/or EDAHABIA with current validity, along with a mobile phone running on an Android/iOS operating system with the Djezzy App installed. The benefits of the E-Facture service for private clients include enhanced simplicity and convenience, maximum security and confidentiality of bank transactions, access to online transaction history, and round-the-clock availability. Payment of invoices via the Djezzy App involves downloading or updating the application, selecting the invoice and payment amount, choosing the payment platform (CIB/EDAHABIA), confirming payment with an SMS code, and saving the receipt on the mobile phone. On the website's custom interface, users can register or

log in to the E-Facture client, select the invoice, confirm the payment amount, choose the payment platform, finalize payment on the bank/post office payment site, confirm payment with the SMS code, and save or email the payment receipt. The E-Facture client interface offers features such as invoice consultation, payment of invoices, identification of available payment platforms, and validation of payments with received SMS codes. Notably, the E-Facture service is free for private payees. To obtain information or lodge a complaint regarding the E-Facture Postpaid Service, users can contact the SATIM Call Centre at 3020 or the Djezzy Call Centre at 777 / 0770 85 77 77. Saving the payment receipt/ticket is essential as it serves as tangible and admissible evidence in case of any claims.

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The VERSO+ service offers users a discreet way to manage their calls and SMS through a secondary VERSO+ number, safeguarding the privacy of their primary number. With VERSO+, users can seamlessly communicate via calls and SMS to both national and international networks, expanding their connectivity without compromising confidentiality. \*\*But what sets VERSO+ apart is its pricing flexibility.\*\* Activation of the VERSO+ service is simple, accessible via a specific code, and can be set either by default or upon request. Opting for activation by default ensures that the VERSO+ number is displayed for all calls, while activation upon request allows users to choose when to display the VERSO+ number. \*\*And here's the kicker:\*\* Users have the flexibility to utilize the VERSO+ number for either a 7-day or 30-day period, with the cost for 7 days set at an affordable 150 DA. Furthermore, the renewal process for the VERSO+ number for a 30-day period is automated, ensuring uninterrupted service and seamless communication for users.

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Djezzy's Parental Control service is designed to safeguard children's internet browsing on mobile devices by restricting access to websites containing inappropriate content, particularly those associated with child sexual risk and adult material. The service offers several benefits, including secure internet access for children while allowing full web accessibility within defined boundaries. Activation and deactivation of the Parental Control service can be accomplished by dialing \*707# on the child's mobile device and selecting the appropriate options, including setting a personalized password for added security. To join the service, parents need to follow specific steps, including activating the service, registering a parent's Djezzy number, and confirming activation with a passcode. Disabling the Parental Control service involves a

similar process, requiring the parent to use the child's mobile device to enter \*707#, select the option to disable the service, enter the password, and confirm deactivation. In cases where password confirmation is needed, parents can access the Password Service by dialing #707# on their own mobile device, selecting the appropriate options, and following the instructions to confirm the password. Notably, the classic Parental Control service is provided free of charge. This service effectively secures children's online navigation by permitting access to approved internet content while blocking access to sites deemed inappropriate for their age group.

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English learning:

Djezzy provides an accessible and flexible English learning program, encouraging users to dedicate two sessions of 5 to 10 minutes each day for effective learning. Access to the service is available through various channels, including the Djezzy App, the mobile web portal, and SMS. Subscriptions can be initiated by simply clicking on the e-learning banner within the Djezzy App, sending a free SMS to the number 752 with the requested letter, or using specific keywords in French or Arabic. Subscription prices vary, with options including 25 DA for a monthly subscription, 90 DA for a weekly subscription, and 300 DA for a monthly subscription. Access to the mobile web portal and SMS reception to the number 752 is free of charge. To discontinue the service, users can send a free SMS with the word STOP in French or قف in Arabic to the number 752. Assistance is available by sending a free SMS with the word AIDE in French or مساعدة in Arabic to the same number. Users can also change the language of the service, retrieve forgotten passwords, or find the latest question by sending specific codes via SMS to the number 752.

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The SMS 3LIK service provided by Djezzy is a convenient feature allowing both private and enterprise SMS recipients to send messages to the Djezzy network without utilizing their own credit or depleting their balance. This service operates in two distinct modes: AUTOMATIC and MANUAL.

In the AUTOMATIC mode, when a user attempts to send an SMS to the Djezzy network with insufficient credit, they are automatically prompted to use the SMS 3LIK service. They have the option to either accept or decline this service. If accepted, the recipient is charged 5 DA and receives the message promptly.

Conversely, in the MANUAL mode, users can send an SMS to the Djezzy network for their intended recipient by dialing the follow-up number 702 followed by the recipient's number.

The SMS 3LIK service is priced at 5 DA per SMS, with each message having a validity period of 12 hours. After this duration, the message is automatically deleted. Each 3LIK message can contain up to 160 characters. Recipients are notified of an incoming SMS sent via the SMS 3LIK service through a notification message, granting them the choice to either accept or reject the message.

To decline the SMS 3LIK service in AUTOMATIC mode, users simply need to press "2" when prompted to accept or decline the service.

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The Appel Relay service, also known as Callback Relay, offers users a range of functionalities for managing their incoming calls. Users can automatically redirect calls to another mobile number, landline, or voicemail. Accessing the settings of the Appel Relay service is straightforward, either through the phone's menu or by dialing into the call settings. This service provides various callback options, including systematic replies, non-replies, complaints, unavailability responses, internet, and fax callbacks. For users requiring active re-routing of calls due to disability, the process involves dialing **\*\*62550#ok**. *Cancelling all active callbacks is easily accomplished by dialing ##002# on the phone's keyboard. Activation of the Call forwarding service is free of charge. Users can designate specific callback numbers using appropriate commands. Callbacks can exist in three states: Defined, Accelerated, and Reverified. The service allows for redirection of voice calls, internet traffic, and faxes to alternate numbers or voicemail boxes. To activate callback in case of concern, users dial \*\*67550#ok*, while conditional re-routing to voicemail is initiated by dialing **\*\*21\*550#ok**. Additionally, users can redirect calls to another number by entering #ok followed by the desired number.

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The B2Mail service offered by Djezzy is an email billing and control service designed for post-paid and control customers. Djezzy's post-paid and control staff can benefit from this service, allowing them to receive their invoices via email. To install the B2Mail service, customers need to visit a Djezzy Call Centre or Agency,

verbally submit a request for email receipt of invoices, provide their email address registered in the Djezzy database, and confirm their identity. The email addresses of subscribers are kept strictly confidential to ensure privacy. Once the B2Mail service is installed, subscribers will receive a confirmation call from Djezzy, informing them about the successful activation of the service on their account. Subscribers will start receiving their invoices via email based on the communication provided by the customer service advisor during the installation process.

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the Tranuilo service:

Prepaid users can conveniently access the Tranuilo service either through the Djezzy Internet application, available on Android and iOS platforms, or by dialing the USSD code \*100# from their mobile device to access the SMS Bip menu. This service provides emergency credit options to users, including 20 DZD with a 24-hour validity period, as well as 50 and 100 DZD with a 7-day validity period. However, if the emergency credit remains unused beyond its validity period, it incurs service charges and is subsequently canceled. Access to the Tranuilo service requires that the user's line be permanently registered on the Djezzy network and be at least 3 months old, with the available credit on the line being less than 5 DZD. Charges for the Tranuilo service are deducted from the user's next recharge. This service is designed for Regularly Paid Regulars who find themselves with insufficient balance on their account, enabling them to make calls and send SMS even when their balance is insufficient through the provision of emergency credit.

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Djezzy Double call service:

The Djezzy Double call service offers a convenient way to manage multiple calls simultaneously. Users can engage in two conversations concurrently, with the ability to place one call on hold while conversing on another line. When a second call comes in during an ongoing conversation, users have the option to accept the incoming call, which automatically puts the first call on hold, allowing them to switch between callers as needed. Alternatively, declining the second call requires a double tap on the touchpad. Activation of the Double call service is straightforward, achievable either through the phone menu or by entering the code \*43# on the mobile screen, while deactivation can be accomplished using the code #43# or through the phone menu. It's worth noting that potential charges associated with the service depend on the user's tariff plan or mobile operator. However, the Double call service itself is free of charge, and call costs are applied separately based on destination and duration. This feature is available to all Djezzy

subscribers, contingent upon their device compatibility and subscription plan.

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Djezzy's automatic bank transfer service presents several advantages for its users. Clients enjoy a complimentary service coupled with a 1% discount on each invoice, saving time by circumventing the need for a Djezzy CDS, the convenience of making payments while on the move or abroad, and heightened security with a 20-day window to review invoices. Payments through automatic bank transfer are seamlessly deducted from the client's bank or postal account, eliminating the need for physical movement. Following the withdrawal of the invoice, the collection occurs 20 days later, granting clients ample time to verify their billing details. To access the service, clients can obtain the registration form from any Djezzy store nationwide, which they must fill out, sign, and have countersigned by their bank or postal account. One copy of the form is then returned to a Djezzy store, while the client retains a copy for their records. Additionally, clients are required to complete three copies of the registration form. Despite registration for automatic collection, clients will continue to receive their invoices via mail as usual.

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The Djezzy Roaming service offers a range of conveniences for its users. For Djezzy Prepay customers, the service, encompassing call reception and sending, SMS exchange, and internet browsing, is automatically activated. On the other hand, Djezzy Postpay clients planning international travel need to confirm Roaming activation beforehand, which may entail making a deposit at a Djezzy boutique. When dialing Algerian numbers from abroad with Djezzy Roaming, users must precede the local number with either (+213) or (00213). Conversely, calling foreign numbers from Algeria requires the input of the country's dialing code following the international prefix. The tariff for calls through Djezzy Roaming is calculated in Dinar TTC per minute, while internet usage incurs a charge of 33 DA TTC for every 20 Ko consumed.

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Djezzy provides users with the option to select their phone number upon the expiry of their SIM card, as long as the number is not already in use. For postpaid SIM cards, users have the choice between Golden numbers or vacant numbers. To obtain a personalized phone number with Djezzy, individuals need to visit Djezzy service centers with the necessary SIM card documents, typically including an identity card. While the selection of a vacant number is free of charge, opting for a

Golden number incurs a cost of 10,000 DA. The selection process is subject to availability and ensures that the chosen number has not been previously assigned. Users can select specific numbers, such as their anniversary date, if available. To choose a Golden number, individuals must visit a Djazzy service center and pay the associated fee. Generally, this option is available for postpaid SIM cards.

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Djazzy's personal account service:

To reach Djazzy's personal account service, users can dial 777 from either a mobile or fixed phone. Access to the prepaid menu is as simple as dialing the toll-free number 700. Djazzy stores are open seven days a week, from 8 a.m. to 8:30 p.m., ensuring accessibility to customers. To explore new offers for prepaid bonds, users can dial \*720#. Prepaid subscribers seeking credit can obtain it for free by dialing \*710# or calling 710 (with a 5 DA charge). For inquiries related to Djazzy Enterprise and VIP, customers can dial 788 from their mobile or fixed phones. Erius, an online directory available to professionals and the public, can be accessed by calling 0770850776 or 776 from the Djazzy network. Customer service for prepaid accounts manages various requests, including recharge inquiries and language selection, accessible by calling the Djazzy Particuliers Call Centre at 0770857777 or using the available form. Business clients can contact the dedicated client service team by dialing 0770857788 or using the client form. While the private call center serves individual clients, the business center caters to Djazzy Enterprises and VIP clients. The availability of assistance for Djazzy Enterprises and VIP clients spans from 8 a.m. to 8:30 p.m. However, customer service for Djazzy Public and Distributors or Outlets operates 24/7, ensuring support outside regular hours.

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The Djazzy code \*777# provides users with convenient access to various line management services. By dialing this code, users can perform tasks such as logging into PIN2, obtaining PUK and account numbers, configuring MMS and internet settings, and managing their line in case of loss or theft. Additionally, users can gather information about Ranati and Scoop services. Accessing the \*777# menu is as simple as dialing the code on your phone, which presents four options: Information (PUK), Services (Disconnect/Reconnect SIM, Ranati, Scoop), Configuration (MMS/Internet), and Parameters (Language selection). The Services option enables users to decrypt or reconfigure their SIM, manage Ranati and Scoop services, and configure MMS/internet settings. To access PUK code or disconnect/reconnect your line via \*777#, you'll need your PIN2 code. Thankfully, access to the USSD \*777# command is free, eliminating any associated charges. Users can choose their preferred language (French, Arabic, or English) within the menu by selecting the Parameters option. The benefits of using \*777# for line management include increased autonomy, as users can perform tasks without



contacting the call center or visiting a service center, as well as the convenience of accessing services free of charge.

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To manage Scoop Ramadan services on Djezzy, users have several options. To disable the service, individuals can send "UIT" via SMS to 404 or access the Deactivation menu in their device settings.

Subscription to Scoop Oum Walid or Oum Yara, catering to Algerian culinary delights, is complimentary, with both the subscription and SMS content coming at no cost. However, sending an SMS or making a call to the number 404 incurs a charge of 2 DA. To subscribe to Scoop Ramadan and receive its SMS content, users can dial 404 and select their desired Scoop subscription or alternatively send an SMS to the same number with either "1" for Scoop Oum Walid or "2" for Scoop Oum Yara. During the holy month of Ramadan, the Djezzy App SCOOP offers users an array of enriching content including morning, daytime, Iftar, Sohour, and supper hours, all free of charge and without any subscription requirements. Additionally, Scoop Ramadan's SMS content consists of a compilation of traditional Algerian dishes and sweets meticulously prepared by renowned chefs Oum Walid and Oum Yara, providing users with a flavorful journey through the culinary delights of Ramadan.

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Ranati Ramadan 2024 provides its subscribers with an array of exciting opportunities. Subscribers can download or gift Ramadan-themed content from a diverse catalog and even stand a chance to win an Umrah trip for two. To join Ranati Ramadan 2024, individuals have multiple entry points: through the Djezzy App (available on Android or App Gallery), by dialing \*2020#, calling the number 2020, or by sending an SMS with the code of their preferred religious tone to 2020. The service offers various channels for downloading and gifting Ramadan tunes, accessible through Djezzy, by dialing 2020, or via the web portal [ranati.djezzy.dz](http://ranati.djezzy.dz). Tones available include a wide range of religious content such as duas, hadiths, nassihats, anachides, and specifically Ramadan-themed tones. To download or gift a tone, users simply need to dial the code for the selected tone and send it to the specified number. Each tone download or gift costs 50 DA, with an automatic renewal period set at 30 days for the validity period, priced at 50 DA per tone. Registering for Ranati Ramadan 2024 can be done by sending the SMS message "UIT" to the number 404 or accessing the Deactivation menu by dialing \*154#. Apart from the ability to download or gift Ramadan tunes, subscribers can engage in weekly contests and have the chance to win

the grand prize of an Umrah trip for two. Additionally, Djezzy Nokta, another service, offers Algerian content under themes like "Blague" (Jokes) and "Boukala".

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Based on the provided sources, here are the responses to the questions regarding Djezzy Nokta:

- **\*\*Algerian humorists involved in the theme Blague of Djezzy Nokta\*\***:

- The Algerian humorists involved in the theme Blague of Djezzy Nokta are Salim Alakou and Djamel Da.

- **\*\*Content of the Boukala theme in Djezzy Nokta\*\***:

- The theme Boukala of Djezzy Nokta includes content from the Algerian Boukalattes.

- **\*\*Accessing the Djezzy Nokta service\*\***:

- You can access the Djezzy Nokta service by calling 413 followed by content selection to listen or by sending an SMS to 413 with the code Nokta or Boukala to receive content in text format.

- **\*\*Cost of a call to the court for Djezzy Nokta and Boukala\*\***:

- The cost of a call to the court number for Djezzy Nokta is 50 DA per minute at the first second.

- **\*\*Cost of sending an SMS to receive the content of Djezzy Nokta and Boukala\*\***:

- SMS sending for receiving the content of Djezzy Nokta costs 40 DA per SMS.

- **\*\*Procedure for receiving the content of Boukala via Djezzy Nokta\*\***:

- To receive the content of Boukala in text format via Djezzy Nokta, you can send an SMS to 413 with the code Boukala.

- **\*\*Listening to Algerian humor content on Djezzy Nokta\*\***:

- Yes, you can listen to Algerian humor content on Djezzy Nokta, including Blague.

- **\*\*Additional charges for calls to the court number of Djezzy Nokta\*\***:

- Yes, the fees for the Djezzy Nokta court number are 50 DA per minute at the first second.

- **\*\*Format of the content in Djezzy Nokta\*\***:

- The content of Djezzy Nokta is available in both audio format (for calls) and text format (for SMS).

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Game:

VrXperience offers users two distinct subscription options: the journal subscription and the home subscription. Subscribing to the VrXperience Jour subscription via SMS is simple—just send the code "Vrj" to the number 734. The tariff for this subscription stands at 100 DA for a 7-day validity period, while those seeking free access to VrX Experience can send the SMS message "uitvre" to 734. The VrXperience Jour subscription provides a 24-hour validity period at a price of 20 DA. Access to the VrXperience virtual reality video and game library is conveniently available through the VrXperience portal, the Djezzy website, the Djezzy application, and other compatible platforms. Subscription renewal is automated, but users retain the option to decline renewal. Additionally, subscribers experiencing insufficient credit benefit from a 30-day grace period. Activation of the VrXperience hebdomadaire subscription is achieved by sending the code "Vrs" via SMS to 734. VrX Experience distinguishes itself from other leisure

services by offering a digital virtual reality experience with a diverse library of video and game content, promising an immersive experience for Djezzy users on both Android and iOS devices.

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#### Entertainment:

Anghami, offered by Djezzy, is a comprehensive music entertainment service boasting a vast catalog of over 157 million songs, encompassing both Arabic and international tracks available for streaming and download. Accessible to Djezzy users with Android smartphones, the Anghami service can be reached through multiple channels, including the web portal, SMS, and mobile applications. Subscribing to Anghami via SMS is straightforward—simply send a free SMS to 754 with the desired service code (such as "jour," "semaine," or "mois"), or send the code "0" to deactivate the service. Disabling the Anghami SMS service follows the same process, where users send a free SMS with the code "0" to 754. Accessing Anghami through the web is facilitated by connecting to the internet via mobile and visiting the anghami.com website, using the Djezzy Internet app on Android or iOS, or downloading the Anghami app from various app stores. Anghami offers three subscription tiers with corresponding prices: a daily subscription for <50 DA>, a weekly subscription for <200 DA>, and a monthly subscription for <600 DA>, all inclusive of taxes. The validity period for the Anghami Jour subscription spans 24 hours, while the Anghami Semaine subscription remains valid for a week, and the Anghami Mois subscription lasts for 30 days. Subscription codes for SMS activation are as follows: "1" for Anghami Jour, "2" for Anghami Hebdomadaire, and "3" for the monthly Anghami subscription.

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YouScribe, brought to you by Djezzy, presents an enticing array of subscription options finely tuned to cater to users' reading preferences. The pricing structure is designed to be accessible and accommodating:

The journal subscription to YouScribe is attractively priced at 70 DA, offering readers a taste of its offerings.

For those seeking a weekly commitment, the subscription is offered with a generous three-day trial period.

Opting for the monthly subscription provides a comprehensive reading experience at a cost of 400 DA.

Moreover, the subscription rate drops to 150 DA per month for those opting for longer durations.

YouScribe prides itself on offering maximum reading comfort through various modes, with an extensive catalog comprising over a million literary references spanning ebooks, audiobooks, comics, magazines, and educational documents.

Subscribers relish in the luxury of unlimited reading without any intrusive advertising interruptions.

Accessing content on YouScribe is seamlessly convenient—users can effortlessly download books and audiobooks online or via the YouScribe app.

Subscriptions are available in three convenient automatic renewal options: daily, weekly, and monthly.

Subscribing via SMS is a breeze—users simply send a free SMS to 753 with the corresponding code (1 for journal, 2 for daily, and 3 for monthly).

For hassle-free deactivation, users can send a free SMS containing "0" to 753.

Through the internet, users can effortlessly download the YouScribe app via the link provided on Djezzy's website.

Accessing the YouScribe digital reading portal via the Djezzy App is a straightforward process involving opening the application, clicking on the YouScribe banner, and logging in with the phone number and PIN code received via SMS.

Once connected, users can seamlessly select their preferred subscription option, re-enter their phone number and PIN code, and proceed with enrollment.

Djezzy's YouScribe subscriptions elevate the reading experience with a unique trial offering, providing a three-day free trial for monthly and quarterly subscriptions, and a complimentary day for journal subscriptions.

Game:

Accessing Premium Gaming with Djezzy and Upar couldn't be easier. Through the Djezzy App on their Android or iOS smartphones, users seamlessly log in to Upar, unlocking a plethora of options to elevate their gaming escapades:

Once logged in, users are presented with an array of subscription choices, including daily, weekly, monthly subscriptions, and on-demand purchases, tailor-made to suit their gaming preferences.

To bid adieu to the Premium Gaming service, users have multiple hassle-free options: they can simply send the "STOP" message to 772, shoot an email to the provided address, or visit the website via the link <https://dz.upar.gg>.

Accessing the Upar portal via the Djezzy App is a breeze: users log in to their Upar account, select their desired option, input their Djezzy number, and confirm their selection.

Subscription rates for journal, weekly, monthly, and on-demand subscriptions offer flexibility, ranging from 11 DA to 220 DA for daily subscriptions, 60 DA to 420 DA for weekly subscriptions, 220 DA to 2000 DA for monthly subscriptions, and 60 DA to 320 DA for on-demand purchases.

The Upar portal stands as a digital haven for recharging popular games like PUBG, Free Fire, and Minecraft, tailored specifically for Djezzy private users wielding Android and iOS smartphones.

Users can effortlessly access the portal through the website <https://dz.upar.gg> or via the Djezzy App.

Subscription options on the Upar portal cover a wide spectrum, spanning daily, weekly, monthly subscriptions, and on-demand purchases.

To bid farewell to the Upar portal, users can simply send "STOP" to 772, dial \*154#, or visit the link <https://dz.upar.gg>.

Subscription prices are diversified, ranging from 11 DA to 18 DA for journal subscriptions, and from 60 DA to 2000 DA for monthly subscriptions.

As an added bonus, users accumulate points with each subscription, with varying amounts depending on the subscription type and price, enhancing their gaming experience even further.

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Djezzy's CLIP+ feature offers users a convenient way to manage missed calls by providing essential details such as the caller's number, date, and time of the call, even if they are outside the coverage area, abroad, or if their phone is turned off. CLIP+ operates by sending an immediate and complimentary SMS notification upon phone activation, containing the caller's number, call date, time, and the count of missed calls. Activating CLIP+ is a straightforward process: users simply need to make a toll-free call to 333 and select their preferred callback type (occupied, unreachable, unconditional, no response). This service is provided at no charge to all Djezzy users, with no restrictions on activation, and users can customize their callback settings according to their preferences. CLIP+ works seamlessly across all regions covered by Djezzy's network, and activation is instantaneous after the callback to 333. To confirm if CLIP+ is active, users can test the service by calling their own number and checking for the SMS notification. Overall, CLIP+ is a free and accessible service designed to enhance the call management experience for Djezzy users.

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To cancel your subscription to the Red List service, simply dial 709 or call the number 0770850709. Subscription to the Red List is an annual commitment, lasting 12 months from the month of subscription, with a fee of 500 DA per year for Line, Millennium, Classic, and Residential profiles. The subscription fees are automatically applied to the next invoice and are non-refundable. For free profiles, the masquerade service is pre-activated on the line, requiring no additional configuration. However, for paid profiles, activation can be requested by calling 777 from a Djezzy mobile, dialing 0770 85 77 77 from another mobile or a landline, or contacting the nearest Service Center. Enterprise profiles are advised to reach out to their Account Manager, dial 788, or visit the nearest Service Center for activation. Once the masquerade service is active, users can hide their number when making a one-time call by dialing #31# followed by the recipient's number or using the menu on their device. Notably, accessing and using the masquerade service is entirely free of charge, and no specific device configuration is required for its utilization.

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In a conference call, participants can engage in simultaneous conversations with multiple interlocutors on the same line, facilitating efficient coordination for work-related discussions or meetings. Participating in a conference call involves activating the feature through Djazzy service centers or call centers. The conference call can accommodate between 3 and 6 participants maximum, allowing for productive group discussions. Adding a new participant during an ongoing conference call requires ending the current conference and initiating a new one, then merging the calls together. Similarly, disconnecting a conference caller entails returning to the participant list and selecting the "End" or "Disconnect" option next to their name. Monthly subscription rates for conference calls vary depending on the plan, with a fee of 150 DA for Control 900 and 1900. The benefits of conference calls include the ability to conduct meetings efficiently, share information with multiple individuals simultaneously, and save time and resources. Managing a conference call involves waiting for participants to join and adding new participants as needed, within the maximum participant limit. To join the Djazzy List of Companies, users can simply dial 709 from a Djazzy mobile device.

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Djazzy International Service enables users to make international calls from their Djazzy line to fixed and mobile lines worldwide. To initiate an international call, users need to dial the double check of the country's name along with the phone number. For instance, to call France, users can dial 00 or + followed by 33 and then the corresponding phone number, such as 06 12689956 without the country code, or +33612689956. This service is automatically activated for businesses, ensuring seamless communication with international partners and clients. For further inquiries or information about the Djazzy International Service, users can contact customer service by dialing 788. Overall, the benefits of this service include the ability to communicate globally without borders, facilitating international business dealings and personal connections.

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The E-Flexy Private Service of Djazzy enables subscribers to transfer credit between prepaid accounts conveniently through the Mobile Djazzy App and the Djazzy website. To receive this service, Djazzy Enterprise entities must possess a bank/monster card and/or EDAHABIA with valid



credentials, own a mobile phone running on Android/iOS operating systems, and have the Djazzy App installed on their device. The advantages of Djazzy E-Flexy Private Service are numerous, including enhanced simplicity and convenience for private clients, maximum security and confidentiality of electronic recharge transactions, the ability to view transaction details within the Djazzy App, flexibility to transfer amounts ranging from 100 DA to 9999 DA, and round-the-clock availability, ensuring accessibility 24/7. Djazzy's E-Flexy service functions through two interfaces: the OTA interface for credit card application, and the CIB/EEA / EDAHABIA.

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Recharge djazzy:

To recharge your Djazzy line via the Djazzy App, follow these steps:

3. Download or update the Djazzy App on your mobile device.
4. Select the desired amount of recharge from the options provided.
5. Choose the preferred payment platform, either CIB or EDAHABIA.
6. Enter the monographic card numbers associated with your chosen payment platform.
7. Confirm the recharge by entering the SMS code received via SMS (OTP).
8. Download the recharge receipt for your records.
9. Backup the receipt on your phone for future reference.

To recharge your Djazzy line via the Djazzy website, follow these steps:

10. Access the E-Flexy interface on Djazzy's website.
11. Enter the phone number you wish to recharge.
12. Select the desired recharge amount.
13. Confirm your acceptance of the terms and conditions.
14. Choose the electronic payment platform, either CIB or EDAHABIA.
15. Complete the transaction on your bank or post office's payment site.
16. Confirm the payment by entering the SMS code received via SMS (OTP).

For any claims or inquiries regarding the E-Flexy Public Service, you can contact the SATIM appellation centre at 3020 or the Djazzy appellation centre at 0770 85 77 77.

Downloading and storing the receipt/payment ticket is crucial when using the E-Flexy Private Service as it serves as tangible and admissible evidence in case of any claims.

The accepted electronic payment platforms for the E-Flexy Particulier service are CIB and EDAHABIA.

You can recharge amounts ranging from 100 DA to 9999 DA through the E-Flexy Private service.

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Flexy of Djazzy is a service available to all Djazzy subscribers, designed to facilitate recharging desired amounts and paying bills without the need to physically move. The Flexy Code feature in the Djazzy Flexy service enables users to generate an 8-digit substitution code that can be used during recharges.

To obtain a Flexy Code with Djazzy, simply dial \*765# on your phone. It's important to note that each user can perform up to five transactions per day using the Flexy Code service.

To recharge your number using the Djazzy Flexy service, follow these steps: dial 760recipient's numberamountPIN# on your phone.

For paying a bill using the Djazzy Flexy service, follow these steps: dial 761recipient's numberamountPIN# on your phone.

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The Flexily service of Djazzy offers its subscribers the ability to receive and transfer credit to friends and family for both Djazzy Prepaid and Control subscribers. The maximum amount of credit transfer allowed with Flexily ranges from 50 to 100 DA.

Subscribers can perform up to 6 credit transfer transactions per day with Flexily.

To secure credit transfer transactions, Djazzy has implemented a rechargeable PIN code initially set as 00000. Subscribers can change this PIN by dialing 780new PINnew code PINconfirmation#.

To transfer credit to a friend or family member via mobile phone with Flexily, dial 770recipient's number\*recharge code PIN# and press the call button.

After initiating a credit transfer via SMS, confirmation is completed by responding to the verification SMS number 1 followed by a second confirmation SMS indicating the credit shipment.

To cancel a credit transfer request initiated via SMS, subscribers can reply to the verification SMS provided in question 2.

An alternative method for credit transfer with Flexily is through the Djazzy Internet application, available on both Android and iOS platforms.

To check transfer and remaining balances with Flexily, subscribers can dial \*775# for free to receive details on transfer and refund amounts.

The transfer fee for each transfer between 50 and 100 DA with Flexily is 10 DA.

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The Djazzy Roaming service includes the ability to receive and send calls, send and receive SMS, and access the internet while abroad.

For Djazzy Prepaid clients, the Roaming service is activated by default.

Djazzy Postpayers need to ensure Roaming is active before traveling abroad. They may also need to make a caution deposit in a Djazzy boutique.

To call an Algerian number from abroad with the Djazzy Roaming service, dial either (+213) or (00213) followed by the number (for example, +213 770 XXXXX).

To call a foreign number from Algeria using the Djazzy service, the caller must dial the country code preceded by the international dialing code.

The tariff for calls with the Djazzy Roaming service is expressed in Dinar TTC per minute.

For internet usage with Djazzy Roaming, the tariff is 33 DA TTC for each 20 Ko used.

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Djazzy's automatic bank transfer:

The benefits of Djazzy's automatic bank transfer service include its free nature, accompanied by a 1% discount on each invoice. It saves time by eliminating the need for a physical visit to a Djazzy Customer Service Center. Moreover, it offers the convenience of payment from anywhere, even while traveling or abroad. Additionally, it enhances security by providing a 20-day window for clients to review their invoices before payment.

Payment through automatic bank transfer is made directly from the client's bank account or postal account, eliminating the need for manual intervention.

After the invoice is withdrawn with automatic bank transfer, the payment is collected 20 days later. This timeframe allows clients ample opportunity to review and verify their invoice details before the payment is processed.

To utilize the service, clients can obtain the authorization form from any Djazzy store across the national territory.

Once the authorization form is filled out, clients must sign it and have it countersigned by their bank or postal account. A signed copy should then be returned to a Djazzy store, and the client should retain a copy for their records.

The authorization form for a transfer requires the completion of three copies to ensure all parties involved have a record of the agreement.

Even after registering for automatic collection, clients will continue to receive their invoices by mail, maintaining the current invoice receipt process.  
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Djazzy Double call service:

The Djazzy Double call service enables users to manage two calls simultaneously, allowing them to send or receive two calls at the same time. While engaged in a conversation, users can put the first call on hold to answer the second one.

When receiving a second call while already in conversation, users have the option to accept the second call, which will automatically put the first call on hold. Users can then switch between the two callers as needed.

To decline a second call while already engaged in conversation, users can simply double-tap the touchpad.

Activation of the Double call service in Djazzy can be done either through the phone's menu settings or by dialing the activation code \*43#.

Disabling the Double call service follows a similar process, either through the phone's menu settings or by dialing the deactivation code #43#.

As for additional charges, if any, associated with using the Double call service, they depend on the user's tariff plan or their specific mobile operator.

The Double call service is available for all Djazzy users, provided their device supports this feature and they are subscribed to the service.

Importantly, the Double call service itself is free of charge, and call charges are incurred separately based on the destination and duration of each call.  
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Djazzy offers subscribers the option to select their phone number at the time of SIM card activation, provided that the desired number is not already assigned.

During the activation of a postpaid SIM card, subscribers have the choice between selecting a Golden number or opting for a vacant number.

To obtain a personalized phone number with Djezzy, subscribers need to visit Djezzy service centers and provide the necessary documents, typically including an identity card.

Choosing a vacant number is free of charge, whereas selecting a Golden number incurs a cost of 10,000 DA.

The selection of a phone number is generally subject to availability and must not have been previously assigned.

Subscribers have the flexibility to choose specific numbers, such as their anniversary date, if those numbers are available.

To choose a Golden number, subscribers must visit a Djezzy service center and pay the required fee of 10,000 DA.

The option to choose a phone number is typically available for postpaid SIM cards. separatooor

Djezzy Legend:

Djezzy boasts an array of mobile packages meticulously designed to accommodate diverse needs and financial constraints. The focal point lies in its pricing tiers:

**Djezzy Legend 2500 DA Plan:** Positioned at the top tier, this powerhouse plan offers 100 GB of internet, national calls, unlimited Djezzy SMS, and 100 SMS to other national networks for a duration of 30 days.

**Djezzy Legend 2,000 DA Plan:** Slightly below, this plan provides 70 GB of internet, national calls, unlimited Djezzy SMS, and 50 SMS to other networks.

**Djezzy Legend 1,500 DA Plan:** Further down, subscribers enjoy 40 GB of internet, unlimited Djezzy calls and SMS, and a generous credit of 3000 DA for 30 days.

**Djezzy Legend 1,000 DA Plan:** Catering to the thrifty, this plan offers 15 GB of internet, unlimited Djezzy calls and SMS, plus a credit of 2000 DA.

**Djezzy Legend 150 DA Package:** Targeting the budget-conscious, this package unlocks unlimited access to Facebook and WhatsApp alongside Djezzy calls and SMS for 24 hours.

**Djezzy Legend 100 DA Plan:** Similarly, for a nominal fee, subscribers enjoy 1 GB of internet, unlimited Djezzy calls and SMS, and a credit of 300 DA for 24 hours.

**Djezzy Legend 50 DA Option:** Lastly, this option offers 60 minutes or 1 favorite Djezzy number, with an additional 10 minutes callback to other networks for 24 hours.

In this exhaustive spectrum of options, Djezzy ensures that customers can pinpoint the plan that aligns perfectly with their financial parameters and usage requirements.

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Djezzy zid:

Djezzy Zid goes the extra mile to accommodate diverse recharge amounts with an array of enticing perks:

- **\*\*100 DA Recharge\*\***: Starting at a mere 100 DA recharge, subscribers unlock a treasure trove of benefits, including 1 GB of internet, a generous 150 DA bonus credit, and unlimited calls and SMS to Djezzy for a full 24 hours, ensuring every penny is well spent.
- **\*\*1000 DA Recharge\*\***: Scaling up, a 1000 DA recharge elevates the experience with a substantial 10 GB of internet, a whopping 1300 DA bonus credit, and unlimited Djezzy calls and SMS for an entire month, providing unparalleled value and connectivity.
- **\*\*50 DA Recharge\*\***: Even for those opting for a more modest recharge, such as 50 DA, Djezzy Zid doesn't disappoint, granting 500 MB of internet, a handy 50 DA bonus credit, and unlimited Djezzy calls and SMS for a swift 24-hour burst of connectivity.
- **\*\*200 DA Recharge\*\***: Similarly, a 200 DA recharge amplifies the benefits with 2 GB of internet, a full 200 DA bonus credit, and unlimited Djezzy calls and SMS for a convenient 7-day stretch, ensuring uninterrupted communication without compromise.
- **\*\*400 DA Recharge\*\***: Doubling the recharge amount to 400 DA unleashes a plethora of perks, including 4 GB of internet, a substantial 500 DA bonus credit, and unlimited Djezzy calls and SMS for a comfortable 15-day period, striking the perfect balance between value and convenience.
- **\*\*800 DA Recharge\*\***: And for those seeking the ultimate recharge experience, an 800 DA top-up delivers an impressive 8 GB of internet, a generous 1000 DA bonus credit, and unlimited Djezzy calls and SMS for a full 30 days, ensuring seamless connectivity and communication without boundaries.

With this range of flexible options, Djezzy Zid empowers subscribers to tailor their plans precisely to their needs and preferences, ensuring they never have to compromise on connectivity or value.

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Offre Internet Djezzy 3ayla doesn't just provide internet packages; it offers a spectrum of tailored advantages to meet diverse internet usage needs:

- **\*\*9990 DA Package - 150 GB\*\***: For those craving extensive data access, the pinnacle package stands tall at 9990 DA. It includes a 4G modem with an internet SIM, offering 6 months of validity and a whopping 150 GB data allocation, ensuring seamless connectivity for heavy users.

- **\*\*9000 DA Package - 60 GB\*\***: Scaling down, the 60 GB package, priced at 9000 DA, offers a balanced blend of internet and affordability. It includes a 4G modem and internet SIM, granting 3 months of validity along with 60 GB of internet, catering to users with moderate internet requirements.

- **\*\*8500 DA Package - 15 GB\*\***: For those seeking budget-friendly options, the 15 GB package, priced at 8500 DA, provides a month's worth of connectivity with a 4G modem and internet SIM, offering a reasonable data allocation at an accessible price point.

- **\*\*4000 DA Package - 150 GB\*\***: Similarly, the 4000 DA package offers substantial data access with 150 GB included internet, valid for 6 months, catering to users with diverse usage needs without compromising on affordability.

- **\*\*2500 DA Package - 60 GB\*\***: Stepping into more moderate data requirements, the 60 GB package, priced at 2500 DA, offers a balanced mix of internet and value. With 3 months of validity and a 60 GB data allocation, it strikes the perfect balance for users with moderate internet usage habits.

- **\*\*1000 DA Package - 15 GB\*\***: Lastly, for those with lighter internet usage needs, the 15 GB package, priced at 1000 DA, delivers a month's worth of connectivity with a 15 GB data allocation, ensuring budget-friendly access without compromising on quality.

With these flexible options, Offre Internet Djezzy 3ayla empowers subscribers to tailor their internet plans precisely to their usage habits and financial constraints, ensuring seamless connectivity for all.

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Djezzy Comfort PARTAGE SERVICE:

Djezzy Comfort PARTAGE puts the power of internet sharing in subscribers' hands, offering a versatile range of benefits tailored to their data-sharing needs:

- **\*\*Djezzy Comfort PARTAGE-1500\*\***: Starting at a mere monthly fee of 50 DA, users can share up to 5 GB of internet, ensuring cost-effective connectivity for smaller groups.

- **\*\*Djezzy Comfort PARTAGE-2000\*\***: Doubling the data allowance, this plan maintains the same monthly fee but allows sharing up to 10 GB of internet, providing enhanced flexibility without breaking the bank.

- **\*\*Djezzy Comfort PARTAGE-3000\*\***: Stepping up, subscribers can enjoy the convenience of sharing up to 15 GB of internet for the same monthly fee, ensuring ample connectivity for larger groups.

For those with higher data demands, Djezzy Comfort PARTAGE offers premium options at a monthly fee of 150 DA:

- **\*\*Djezzy Comfort PARTAGE-1500\*\***: This plan at 150 DA per month allows sharing up to 20 GB of internet, catering to the needs of larger groups or heavier data users.
- **\*\*Djezzy Comfort PARTAGE-2000\*\***: Stepping it up further, this plan enables sharing up to 35 GB of internet, ensuring seamless connectivity for even the most data-intensive applications.
- **\*\*Djezzy Comfort PARTAGE-3000\*\***: Lastly, this plan offers the ultimate data sharing experience, allowing sharing up to a generous 60 GB of internet, ideal for large families or businesses.

With these flexible options, Djezzy Comfort PARTAGE empowers subscribers to efficiently manage and distribute data among multiple users according to their specific requirements and budget constraints, ensuring seamless connectivity for all.

#### Djezzy Comfort SERVICE:

Djezzy Comfort unveils a rich tapestry of benefits across varying price tiers, ensuring subscribers discover their perfect match to suit their lifestyle:

- **\*\*1500 DA Package\*\***: Starting at 1500 DA per month, subscribers dive into a treasure trove of connectivity with 50 GB of internet and unlimited calls and SMS to Djezzy, fostering seamless communication without limits. Plus, they unlock the added perk of calls and SMS to national and international numbers for 2000 DA, along with a personalized Djezzy phone number starting with 0770.
- **\*\*2000 DA Package\*\***: Stepping up to the 2000 DA package, subscribers indulge in even more data with 80 GB at their fingertips, coupled with the same unlimited calls and SMS to Djezzy. They also gain the luxury of unlimited calls and SMS to national numbers for 4000 DA, along with a generous 15 minutes of international calling. Additionally, they receive a Djezzy phone with a number corresponding to 0770, ensuring they stay connected in style.
- **\*\*3000 DA Package\*\***: For those craving the ultimate in connectivity, the 3000 DA package delivers a whopping 150 GB of internet alongside unlimited calls and SMS to Djezzy, offering boundless communication possibilities. Subscribers also revel in unlimited calls and SMS to national numbers for 6000 DA, complemented by a generous 30 minutes of international calling. Plus, they receive a Djezzy phone with a number corresponding to 0770, adding a touch of personalized flair to their communication experience.

With this array of diverse options, Djezzy Comfort caters to every subscriber's unique usage habits and budget constraints, ensuring they find their ideal plan to stay seamlessly connected in today's fast-paced world.

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Djezzy hayla Maxi service:



Hayla Maxi offers a range of perks at different price points, providing subscribers with flexible options to suit their needs and budget.

- **\*\*Monthly Subscription at 2,000 DA\*\***: For 2,000 DA per month, subscribers receive a credit of 4,000 DA along with unlimited Djazzy calls and unlimited SMS.

- **\*\*Monthly Subscription at 1,500 DA\*\***: At 1,500 DA per month, subscribers still enjoy substantial benefits with a credit of 2,000 DA, unlimited Djazzy calls, and unlimited SMS.

- **\*\*Monthly Subscription at 1,200 DA\*\***: For 1,200 DA per month, subscribers receive a credit of 1,500 DA, along with unlimited Djazzy calls and unlimited SMS.

Even at the more affordable rates, Hayla Maxi offers significant value:

- **\*\*7-Day Subscription at 500 DA\*\***: For instance, at 500 DA for a 7-day period, subscribers receive a credit of 750 DA, unlimited Djazzy calls, and unlimited SMS.

- **\*\*24-Hour Subscription at 100 DA\*\***: Similarly, at 100 DA for a 24-hour period, subscribers still benefit from a credit of 150 DA, along with unlimited Djazzy calls and unlimited SMS.

These diverse options ensure that subscribers can find a Hayla Maxi plan that fits their usage patterns and budgetary constraints, while still enjoying the convenience of unlimited calls and SMS.

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Djazzy's Special :

Djezzy's Special Offer provides enticing benefits at both prepaid and postpaid options, catering to different preferences and usage habits.

- **\*\*Prepaid Option - 2,000 DA per Month\*\***: For 2,000 DA per month as a prepaid option, subscribers receive 25 GB of internet data, along with unlimited calls to all national networks, 30 SMS to national networks, and unlimited calls to Djezzy.

- **\*\*Postpaid Option - 2,000 DA per Month\*\***: Opting for the same 2,000 DA per month as a postpaid plan offers even more advantages. Subscribers receive 40 GB of internet data, along with unlimited calls to all national networks, 30 SMS to national networks, unlimited calls to Djezzy, and a phone number corresponding to 0770.

These options ensure that subscribers can choose the plan that best suits their needs, whether they prefer prepaid flexibility or the added benefits of a postpaid plan, all while enjoying generous data allowances and unlimited calls to stay connected.

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Djezzy Hayla Bezzaf:

The Djezzy Hayla Bezzaf offer caters to various subscription rates, each offering unique benefits tailored to different usage needs:

- **\*\*Monthly Subscription at 2,000 DA\*\***:

- **\*\*Benefits\*\***: Enjoy a substantial credit of 7,000 DA, paired with unlimited Djezzy calls and SMS for a month.

- **\*\*Monthly Subscription at 1,500 DA\*\***:

- **\*\*Benefits\*\***: Receive a credit of 2,000 DA, along with unlimited Djezzy calls and SMS, priced at 1,500 DA per month.

- **\*\*Monthly Subscription at 1,200 DA\*\***:

- **\*\*Benefits\*\***: Priced at 1,200 DA monthly, this plan grants a credit of 1,500 DA alongside unlimited Djazzy calls and SMS.

- **\*\*15-Day Subscription at 500 DA\*\***:

- **\*\*Benefits\*\***: Opt for the 15-day period at 500 DA and receive a credit of 750 DA, complemented by unlimited Djazzy calls and SMS.

- **\*\*24-Hour Subscription at 150 DA\*\***:

- **\*\*Benefits\*\***: For 150 DA within a 24-hour window, enjoy a credit of 300 DA alongside unlimited Djazzy calls and SMS.

- **\*\*24-Hour Subscription at 100 DA\*\***:

- **\*\*Benefits\*\***: Priced at 100 DA for a 24-hour period, this option offers a credit of 150 DA, coupled with unlimited Djazzy calls and SMS.

This breakdown outlines the comprehensive benefits of the Djazzy Hayla Bezzaf offer across various price points, ensuring subscribers find the perfect plan to match their communication needs and budget.

separator

IZZY service :

IZZY, the youth-centric brand designed for the digitally connected generation, brings forth an array of enticing plans packed with benefits and perks:

- **\*\*IZZY's 300 DA Plan\*\*** (valid for 15 days) offers unlimited calls and SMS to Djazzy, alongside 3 GB of internet, ensuring seamless connectivity for two weeks.

- **IZZY's 500 DA Plan** (valid for 30 days) elevates the experience with unlimited calls and SMS to Djezzy, 5 GB of internet, and the option to share your internet connection with friends by sending megas or gigas, fostering a culture of connectivity and sharing.

- **IZZY's 1200 DA Plan** (valid for 30 days) delivers a premium experience with 10 GB of internet featuring unlimited YouTube access, 1000 DA credit, and unlimited calls and SMS to Djezzy, catering to the demands of the digitally savvy.

- **IZZY's 50 DA Offer** (valid for 24 hours) ensures connectivity on the go with unlimited calls and SMS to Djezzy, paired with a generous 1 GB internet allocation for a full day of seamless communication and browsing.

- With the **ZID Option**, subscribers can customize their experience by choosing between an 800 DA bonus credit or a 7 GB offer with unlimited access to Facebook and Instagram, or even indulge in free streaming on YouTube, empowering users to tailor their plan to their unique preferences and lifestyle.

To explore more about IZZY's offerings or to subscribe, users can simply dial \*720# or access the Djezzy application, unlocking a world of connectivity and possibilities at their fingertips.

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Roaming Tunisia offers:

Roaming Tunisia offers various perks at different price points, ensuring travelers have options that suit their needs and budget while staying connected abroad.

- **4,000 DA Package**: For 4,000 DA, subscribers receive 4 GB of internet, 20 minutes of calls to Djezzy, 20 minutes of received calls, and 30 days validity.

- **500 DA Package**: At 500 DA, subscribers receive 300 MB of internet and 7 days validity.

- **\*\*1,000 DA Package\*\***: Opting for the 1,000 DA package provides subscribers with 1 GB of internet and 7 days validity.

- **\*\*2,000 DA Package\*\***: For 2,000 DA, subscribers enjoy 2 GB of internet and 15 days validity.

These options cater to different usage habits and travel durations, ensuring that subscribers can stay connected while roaming in Tunisia without exceeding their budget or data needs.

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Hadj and Omra service:

The Hadj and Omra package offers various benefits at different price points, ensuring travelers have options that suit their needs and budget while performing their religious pilgrimage.

- **\*\*2,000 DA Package\*\***: For 2,000 DA, subscribers receive 1 GB of internet, 15 minutes of calls to Djezzy, 30 minutes of received calls, and 30 SMS messages, all valid for 7 days.

- **\*\*5,000 DA Package\*\***: Opting for the 5,000 DA package provides subscribers with 3 GB of internet, 60 minutes of calls to Djezzy, 60 minutes of received calls, and 60 SMS messages, all valid for 30 days.

- **\*\*1,000 DA Package\*\***: At 1,000 DA, subscribers receive 1 GB of internet, valid for 7 days.

- **\*\*3,000 DA Package\*\***: For 3,000 DA, subscribers enjoy 3 GB of internet, valid for 30 days.

These options cater to different usage habits, travel durations, and budget constraints, ensuring that subscribers can stay connected while performing their religious pilgrimage without exceeding their budget or data needs.

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Sure, here's the breakdown of the benefits for each internet access option:

**Internet access at 30 DA for 24 hours:**

- 150 MB internet
- 50% discount on the second subscription, making it available for only 15 DA.

**Internet access at 50 DA for 24 hours:**

- 300 MB internet
- 50% discount on the second subscription, making it available for only 25 DA.

**Internet access at 100 DA for 24 hours:**

- 1 GB internet
- 50% discount on the second subscription, making it available for only 50 DA.

**Internet service at 150 DA per 7 days with a bonus of 500 MB:**

- 2 GB internet
- Bonus of 500 MB with a 7-day validity, making a total of 2.5 GB.
- 50% discount on the second subscription, making it available for only 75 DA.

**Internet service for 7 days with a bonus of 500 MB:**

- 5 GB internet
- Bonus of 500 MB with a 7-day validity, making a total of 5.5 GB.
- 50% discount on the second subscription, making it available for only 150 DA.

**Internet offer at 500 DA for 30 days with a 2 GB bonus:**

- 6 GB internet
- Bonus of 2 GB with a 30-day validity, making a total of 8 GB.
- 50% discount on the second subscription, making it available for only 250 DA.

**Internet offer at 1000 DA for 30 days with a 2 GB bonus:**

- 15 GB internet
- Bonus of 2 GB with a 30-day validity, making a total of 17 GB.
- 50% discount on the second subscription, making it available for only 500 DA.

**Internet service at 1500 DA for 30 days with a 2 GB bonus:**

- 30 GB internet
- Bonus of 2 GB with a 30-day validity, making a total of 32 GB.
- 50% discount on the second subscription, making it available for only 750 DA.

**Internet access at 2000 DA for 30 days with a 2 GB bonus:**

- 60 GB internet
- Bonus of 2 GB with a 30-day validity, making a total of 62 GB.
- 50% discount on the second subscription, making it available for only 1000 DA.

These options provide subscribers with flexibility and value-added benefits, ensuring they can choose the plan that best fits their internet usage needs and budget.

