

CURRICULUM VITAE



PERSONAL DATA

Name: Siti Nurul 'Ajilah binti Ayob
Address: Blok A-11-19, PPR Pantai Ria, 49200, Petaling Jaya, Selangor Darul Ehsan.
Phone no.: 014-9068305
Email address: sitinurulajilahayob@yahoo.com

EDUCATION

2012 – 2014 Master Degree in Foodservice Management at UiTM Shah Alam
CGPA: 3.31
2008 – 2011 Bachelor Degree in Foodservice Management at UiTM Shah Alam
CGPA: 2.99
2007 – 2008 Diploma in Biology Science at Kulim MARA Matriculation College
CGPA: 3.23
2002 – 2006 High School at Sek.Men.Keb. Dato' Haji Hussein
SPM: 6A, 4B
PMR: 5A, 3B, 1C
1996 – 2001 Primary School at Sek.Keb. Jalan Menteri
UPSR: 3A, 1B, 1C

WORKING EXPERIENCE

- 2014 Currently working as Officer Pizza Hut at Efinite Value Sdn Bhd since Januari 2014.
- 2013 Working as Supervisor at Uncle Lim's Restaurant for 3 months.
Working part time as Service Staff at Oldtown White Coffee Kopitiam for 3 months.
- 2010 – 2011 Working part time as a cashier at Econsave Alam Jaya, Puncak Alam for 5 months.
- 2008-2008 Working as part time waitress during Grand Prix event at Pan Pacific Hotel, Sepang
Working as part time waitress during Malay and Chinese wedding at Negeri Sembilan
Doing Practical at 6 food outlet at UiTM Shah Alam
Doing Practical as a Catering Officer in Food and Dietetic Department at Hospital Tengku Ampuan Afzan

ACHIEVEMENTS

- 2014 Producing a journal article to be included in UiTM's library with the title of **“Restaurant Patrons’ Satisfaction towards Interaction Quality of Front-of-the-House Employees of Pendeta Coffee House”**
- 2012 Participated in the **International HALAL conference (InHAC)** as a researcher of the paper presented.

Producing journal of **“Perceived Customer Satisfaction towards Service Quality of Food and Beverage (F & B) Staff at Pendeta Restaurant Outlets”**

2011 Producing journal of “**Miscommunication between Staff in the Foodservice Department**” during Degree level.

COMPUTER PROFICIENCY

1. MS Word, MS Excel, MS Power Point
2. Internet applications
3. SPSS (Statistical Package for Social Sciences)
4. EndNote 6.0

EXPECTED SALARY: RM 3,000