MOEEZ AHMAD

Software Quality Assurance Engineer

📞 0321 8306395 ✉ moeezemail25@gmail.com

📍 Islamabad in LinkedIn Profile

PROFILE

Experienced Software Quality Assurance (SQA) Engineer with over 2 years of expertise in manual and automated testing tools, including functional, regression, and smoke testing. Skilled in identifying and resolving defects, improving testing efficiency, and ensuring the delivery of high-quality software.

Adept at working in Agile environments, performing cross-platform testing, and collaborating with cross-functional teams to meet project goals and enhance software performance and user experience.

SKILLS

Testing Skills:

Manual Testing, Web Testing, Functional Testing

Testing Tools:

JIRA, Clickup, Trello, Katalon, API Testing (Postman), Database

Quality Assurance:

Test Planning, Documentation, Quality Management

Languages:

English, Urdu

EMPLOYMENT HISTORY

Aug 22 - Present

Software Quality Assurance Engineer
Bitsol Technologies, Islamabad

- Test Plans / Test Cases Creation
- Daily Manual QA leading to Departments Coordination for Bug Reporting
- Working on Database to extract data
- Documentation creation and reviewing
- Design QA
- Tools: JIRA, Katalon

Jul 21 - Aug 22

Software Quality Assurance Engineer
Immentia, Islamabad

- Tasks Test Plans / Test Cases Creation
- Daily Manual QA
- Departments Coordination for Bug Reporting
- Working on Database to extract and maintain data wireframing (Low and High Fidelity)

Jan 22 - Jun 22

Customer Services Agent (Remote)
Careem, Lahore

- Email Support
- Outbound Calls

Sep 19 - Dec 19

SEO Intern
Softnos Technologies, Lahore

- Off-page (Directories and Local Citations Creation, Social Bookmarking, Articles Writing, Generation through software and enhancement, Image Sharing, Business Profile Creation, Web 2.0, Blogger Outreach, and Infographics Making)
- On-page (Content Enhancement)
- Competitor Link-building

Jul 19 - Aug 19

CV Writer Intern
Tenonnet, Lahore

- Email Support
- Client requirements gathering
- Resume /CV Writing (as per clients' demand)

Oct 17 - Jun 18	**Supply Assistant**	**Careem, Lahore**

- Captain and Vendor Support (Front Desk Officer)
- Bonus and Payments Issues
- PMYBL Car Loan Co-Ordinator (in collaboration with JS Bank)
- Email Support
- Activity Design and Management
- Resource Analysis and Allocation
- Blitz Calling (Notifying and Selecting Captains and Vendor for special campaigns)

EDUCATION

Sep 13 - Sep 17	**BS, University of Management and Technology**	**Lahore, Pakistan**