



Han Ossef

I am a creative
problem-solver who tackles
challenges with enthusiasm
and commitment

INTERESTS

Art, design, technology, sustainability, fashion, philosophy, books, travel and culture.



+31 (0)6 81 77 46 71



han.ossef@gmail.com



Henrick de keijserstraat 22-1
1073TH Amsterdam, NL

REFERENCES

Camilla Ståhl

Innovation & Co-creation Leader
Camilla.stahl@ingka.ikea.com

Tim Molenaar

Team manager SSFA
Tim.molenaar2@ingka.ikea.com



WORK EXPERIENCE

2020-Present Kitchen designer

IKEA Amsterdam, NL

- Assisting clients in designing kitchens that meet the needs and demands of the home's occupants.
- Working with clients to design a layout that matches the lifestyle of clients. These designs incorporate important aspects including the overall flow of the kitchen, colors, specific materials and lighting.

2017-2020

Picking leader & Logistics coordinator

IKEA Malmö, SE

- Leading the picking team through implementation of services such as Picking in Store and Click and Collect
- Working with information about the range change process regarding sales space parameters, expected sales start and end, and remaining outgoing quantities.
- Ensuring optimal sales location management, contributing to positive customer experience, product availability and efficient logistics processes
- Leading and supporting the team through replenishment and efficient logistic processes

2014-2016

Sales & Goods layer

IKEA Utrecht, NL

- Planning, implementing and maintaining activity areas based on local market needs and commercial opportunities
- Integrating external warehouse into a newly rebuilt store and fully self-serve area as part of self-serve rebuild team
- Day manager and leading team to accomplish daily and weekly tasks in order to reach store goals
- Ensuring positive customer experience in multiple sales departments by finding solutions to meet customer needs

2011-2014

Crew trainer

HMSHost, Burger King, Enschede, NL

- Focused on team development and team dynamics to work together to reach company goals and foster coworker development



EDUCATION

2020-Present Communication and Multimedia design

Amsterdam University of Applied Sciences, Amsterdam, NL
AUGUST 2020 - PRESENT

2004-2010

HAVO

Bonhoeffer College, Enschede, NL
SEPTEMBER 2004 - SEPTEMBER 2010
Higher General Secondary Education - Nature and Health



SKILLS

Personal

- Strong critical-thinking
- Problem solving
- Flexible and adaptable.
- Strong personal initiative.
- Attention to detail

Languages

- Dutch: Fluent
- English: Fluent
- Syriac: Verbal fluent
- German: Elementary
- Swedish: Elementary

Designer

- Adobe illustrator
- Graphic design
- Interaction design
- Sketching
- Prototyping