

Hancke Koegelenberg

PROGRAMMER/DATA ENGINEER

Profile

As a driven and experienced Programmer and certified Data Engineer, I am committed to delivering exceptional results, to ensure seamless work management success. My passion for data innovation and continuous learning drives me to excel in every aspect of work.

I am always eager to embrace new challenges and learn more. I contribute positively to the growth and success of any organization I am associated with.

Please visit my website.

Employment History

Retail Sales Assistant, Exclusive Books, Pretoria

FEBRUARY 2019 - APRIL 2020

- · Assisted in the training of new retail staff
- Collaborated with other retail staff to ensure all customer needs were met in a timely manner
- Developed a retail display strategy that increased sales
- Successfully managed a team of employees in a fast-paced retail environment, resulting in an increase in customer satisfaction
- Researched and identified current trends in the retail industry to stay ahead of the competition
- Demonstrated excellent customer service skills in a fast-paced retail environment and achieved employee-of-the-month
- Successfully managed a team of 3 employees in a fast-paced retail environment, resulting in increase in customer satisfaction

Retail Sales Supervisor, Exclusive Books, Pretoria

MAY 2020 - APRIL 2022

- Resolved customer complaints and issues in a courteous and professional manner
- Responded to customer inquiries and complaints in a professional manner
- Tracked and reported sales, promotions and discounts
- Up-sold and cross-sold products to customers, resulting in an increase in average order value
- Created and maintained accurate records of customer purchases and returns
- Developed a successful sales strategy that increased store revenue
- Monitored store security and enforced loss prevention policies
- Greeted customers and provided knowledgeable assistance in product selection, resulting in an increase in customer satisfaction
- Greeted customers in a professional and friendly manner, resulting in increased customer satisfaction and improved store reputation
- Created weekly and monthly sales reports to provide management with key insights into store performance
- Processed returns and exchanges in accordance with store policies, resulting in improved customer satisfaction
- Developed and implemented sales training programs that improved sales skills and resulted in a 20% increase in sales effectiveness

Junior Programmer, Freelance, Pretoria

Details

Pretoria

South Africa 067 071 8183

hanckewk7@gmail.com

Links

My Website

<u>Linkedin</u>

GitHub

Instagram

Skills

Computer Skills

Leadership

Communication

Creativity

Problem Solving

Python

ETL

SQL

HTML

JavaScript

Languages

Afrikaans

English

- Designed a user interface animation for a web application, increasing user engagement
- Created art assets for multiple platforms and devices, including web, mobile, and print
- Implemented a responsive design that ensured the website was accessible on all devices
- Developed a secure, interactive website with a modern front-end framework and an intuitive user interface
- Created an interactive website using HTMLX, CSSX, and JavaScript that improved user experience
- Built an intuitive user interface using React.js and Redux that improved user satisfaction
- Developed a web application using Python and Django that improved scalability and reliability
- Utilized HTML, CSS, and JavaScript to create visually appealing and interactive webpages
- Designed a website that increased user engagement through enhanced navigation and improved user experience
- Optimized website performance to ensure fast page load speeds
- Developed a responsive website that is optimized for both desktop and mobile devices, increasing user engagement
- Developed unit tests to ensure code integrity and reduce the number of bugs found in production
- Utilized version control systems such as Git to manage code changes and collaborate with other developers
- Developed a secure login system that improved user authentication and security

Data Engineer, Student, Pretoria

AUGUST 2023 - PRESENT

- Developed an ETL process to clean and transform data from multiple sources and load it into a data warehouse
- Developed an automated data cleansing process to reduce manual errors and improve data quality
- Developed data pipelines in cloud-native environments such as AWS, Azure, and Google Cloud Platform
- Debugged and optimized code to improve application performance
- Developed a database using MySQL that improved data integrity and retrieval performance
- Developed a data quality framework to standardize and validate data
- Utilized SQL to query and manipulate large datasets for analysis and reporting
- Developed an API that automated data collection and analysis.

Digital/AI Artist, Artstation, Pretoria

FEBRUARY 2016 - FEBRUARY 2019

- Managed the creative process from concept to completion, ensuring all projects were delivered on time and within budget
- Created concept art for customers that accurately captured the tone and mood of the project
- Managed digital projects from concept to completion, resulting in an increase in customer engagement
- Generated concept art based on customer feedback and requests, resulting in a improvement in customer satisfaction
- Used various digital tools and software to create concept art, including Adobe Photoshop, ZBrush, and Maya
- Developed a portfolio of artwork to showcase the artist's unique style and range of skills

- Designed a logo that was used as the official logo for a clothing company DRENGR
- Developed a website for a small business that increased traffic to the site
- Crafted a series of photographs that were featured in a magazine

Courses

Data Engineering, Coursera

MAY 2023 - PRESENT

Data Analytics Career Essentials, Microsoft

AUGUST 2023 - JANUARY 2024

Generative AI, Microsoft

AUGUST 2023 - FEBRUARY 2024

Education

Oakfields College, Pretoria

APRIL 2015 - MARCH 2018

Animation and Interactive Technology

Matric Grade 12 Diploma, High School Montana, Pretoria

JANUARY 2009 - NOVEMBER 2013

References

References available upon request