

EMILY HAND

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EDUCATION

University of Denver, Candidate for the Daniels College of Business Denver, CO
Bachelor of Business Information and Analytics Expected Graduation: June 2027

University of Denver, Candidate for the Daniel Felix Ritchie School of Computer Science Denver, CO
Bachelor of Computer Science Expected Graduation: June 2027

International Leadership of Texas KWHS Richmond, TX
• GPA: 3.98 May 2022

PROFESSIONAL EXPERIENCE

Colorado Rockies Baseball Club Denver, CO
Guest Services Representative February 2023 – Present

- Manages a team in a fast paced environment, ensuring efficiency and safety of guests
- Represents the Colorado Rockies with an enthusiastic, energetic, and positive attitude
- Supports team members during the event while being a knowledgeable resource for both guests and team members

University of Denver, Athletics & Recreation Division Denver, CO
Sports Development Intern October 2022 – Present

- Assisted in a range of tasks, including the hospitality of club members
- Demonstrated efficiency in email marketing and development communications
- Participated in weekly and monthly acknowledgment reporting systems and stewardship processes, ensuring the satisfaction of all guests

Houston Astros Houston, TX
Guest Services March 2020 – November 2022

- Focusing on customer service as a guest services team member, overseeing various aspects of ballpark operations
- Consistently displaying excellent communication and organization skills and superior attention to detail
- Multitasking in a fast paced environment, willing to go to any length to satisfy the needs of guests at Minute Maid Park

LEADERSHIP AND COMMUNITY INVOLVEMENT

Hall Council University of Denver
Vice President October 2022 – May 2023

National Honor Society International Leadership of Texas KWHS
Member January 2020 – May 2022

SKILLS

Computer: Certified in Microsoft Excel, Word and PowerPoint

Programming: Python, SQL, Java