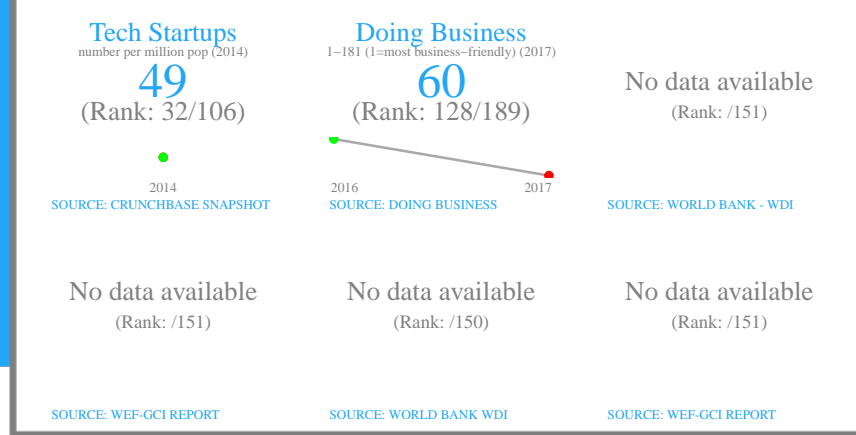


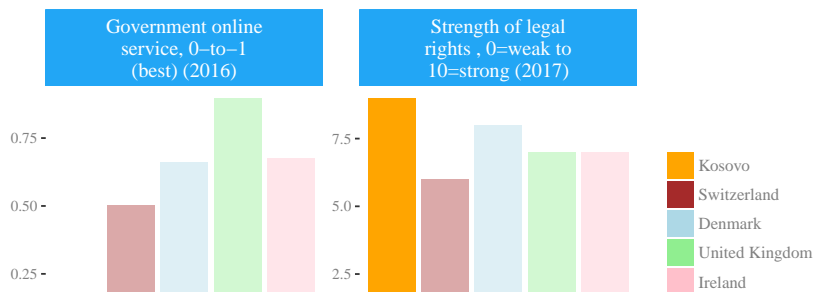
Kosovo

Country Snapshot



POLICY Laws, regulations, and government initiatives

GOVERNMENT INDEXES



SOURCE: GLOBAL INFORMATION TECH. REPORT; WDI

INVESTMENT FRIENDLINESS

Time needed to setup a foreign business
number of days (2012) **54** (Rank: 24/87)

FDI Regulation Index (aggregates across telecoms, media, electric)
100=full ownership allowed (2012) **100** (Rank: 32/84)

Procedures to set up a foreign business
number of procedures (2012) **11** (Rank: 33/87)

Efficiency of legal framework in settling disputes
1-7 = best (2016) (Rank: /151)

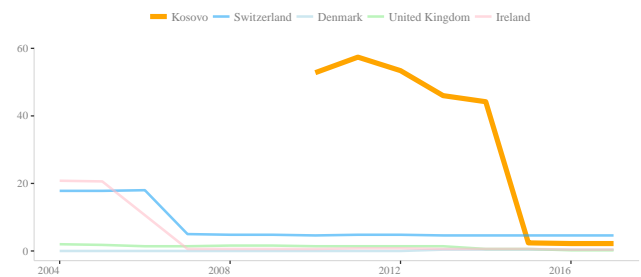
SOURCE: INVESTING ACROSS BORDERS; WDI

DOING BUSINESS 2017

	2016	DTF 2017	Change	2016 Rank	2017 Rank	Change
Ease of doing business index	67.15	68.79	1.64	64	60	4
Dealing with Construction Permits	62.87	63.31	0.44	125	129	-4
Enforcing Contracts	65.66	65.66	0	43	44	-1
Getting Credit	75	75	0	19	20	-1
Getting Electricity	61.8	61.85	0.05	111	114	-3
Paying Taxes	74.07	83.24	9.17	77	43	34
Protecting Minority Investors	58.33	58.33	0	62	63	-1
Registering Property	78.08	78.11	0.03	33	33	0
Resolving Insolvency	37.7	38.8	1.1	164	163	1
Starting a Business	93.06	95.54	2.48	27	13	14
Trading Across Borders	82.31	85.93	3.62	59	51	8

SOURCE: DOING BUSINESS

COST OF BUSINESS STARTUP PROCEDURES, % of GNI per capita



SOURCE: WORLD BANK WDI

HUMAN CAPITAL State of educational institutions and access to skilled labor

AVAILABILITY OF SKILLED LABOR AND EDUCATION (1-7, 7 = best)

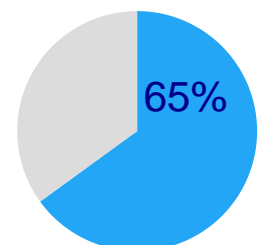
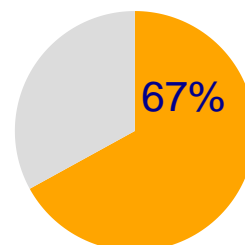
Data not available

SOURCE: WEF-GCI REPORT

POPULATION EMPLOYED IN SERVICES SECTOR (% total employed population)

Kosovo (2012)

ECS (average, 2012)



SOURCE: WORLD BANK WDI

FINANCING

Sources of capital available for digital entrepreneurs, including debt, equity, grants, blended financing, etc

FDI, PUBLIC CAPITAL MARKET AND VENTURE CAPITAL

FDI, net inflows
BoP, current US\$, as % GDP (2015)

5.6

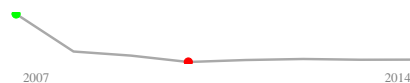
(Rank: 50/195)



Investment in Telecoms w/ Private Part.
current US\$ Million (2014)

18

(Rank: 92/136)

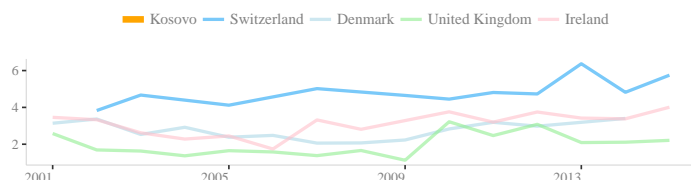


No data available

(Rank: /115)

SOURCE: WEF-GCI REPORT; WORLD BANK - WDI

INFORMAL INVESTORS RATE (% of 18-64 population)



SOURCE: GLOBAL ENTREPRENEURSHIP MONITOR - ADULT POPULATION

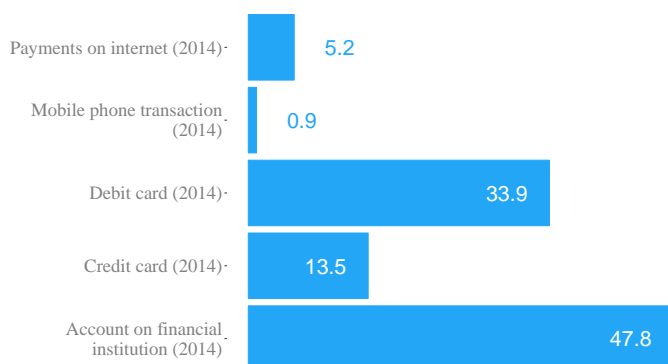
VENTURE CAPITAL AVAILABILITY (1-7, best)

Data not available

MARKETS

Existence of early customers and distribution channels

FINANCIAL INCLUSION (% age 15+)



SOURCE: WORLD BANK - FINDEX

DIGITAL COMMERCE & INTERNET ACCESS

New business density new registrations per 1,000 people ages 15-64 (2009)	0.7	(Rank: 93/137)
Ratio of online/in store purchases Percentage (2016)		(Rank: /54)
Firms using email to interact with clients/suppliers (%) % of firms (2010)	86.6	(Rank: 38/146)
Firms with their own Website % of firms (2014)	69.2	(Rank: 14/143)
ICT service exports % of service exports, BoP (2014)	27.1	(Rank: 40/178)

SOURCE: ES; WEF-GCI REPORT; WDI; CONSUMER BAROMETER

CULTURE

Societal attitudes toward entrepreneurship

	Avg 2003-2011	2011	2012	2013	2014	2015	2016	2011	2016
Company spending on R&D, NA	—	—	—	—	—	—	—		
Listed domestic companies, total, NA	—	—	—	—	—	—	—		
Perceived Capabilities, % of 18-64 population	NaN	NA	NA	NA	65	NA	—		
Fear of Failure Rate, % of 18-64 population	NaN	NA	NA	NA	27	NA	—		
Tech Startups, number per million pop	NaN	NA	NA	NA	49	NA	—		
High Status Successful Entrepreneurship, % of 18-64 population	NaN	NA	NA	NA	76	NA	—		
Media Attention for Entrepreneurship, % of 18-64 population	NaN	NA	NA	NA	57	NA	—		
Total early-stage Entrepr. Activity (TEA), % of 18-64 population	NaN	NA	NA	NA	4	NA	—		
Improvement-Driven Opp. Entrepr. Activity: Rel. Prevalence, % of TEA	NaN	NA	NA	NA	29	NA	—		
New Product early-stage Entrepr. Activity, % of TEA	NaN	NA	NA	NA	48	NA	—		

SOURCE: ES; WEF-GCI REPORT; WDI; CONSUMER BAROMETER

SUPPORTS

Infrastructure and support services available through incubators, accelerators and other NGOs

	Avg 2003-2011	2011	2012	2013	2014	2015	2016	2011	2016
% firms identifying transportation as major constraint, % of firms	NaN	NA	NA	23	NA	NA	—		
% of firms with an annual fin. Statem. reviewed by ext. audit., % of firms	NaN	NA	NA	26	NA	NA	—		
Quality of electricity supply, NA	—	—	—	—	—	—	—		
Broadband Internet, NA	—	—	—	—	—	—	—		
Internet bandwidth, NA	—	—	—	—	—	—	—		
Access to electricity, % population	100	NA	100	NA	NA	NA	—		
ICT goods imports, NA	—	—	—	—	—	—	—		
Internet users, NA	—	—	—	—	—	—	—		

SOURCE: ES; WEF-GCI REPORT; WORLD BANK - WDI