Computer Networks and Applications

COMP 3331/COMP 9331 Week 2

Application Layer (Principles, Web, Email)

Chapter 2, Sections 2.1-2.3

2. Application Layer: outline

- 2.1 principles of network applications
- 2.2 Web and HTTP
- 2.3 electronic mail
 - SMTP
- **2.4 DNS**

- 2.5 P2P applications
- 2.6 video streaming and content distribution networks (CDNs)
- 2.7 socket programming with UDP and TCP

2. Application layer

our goals:

- conceptual, implementation aspects of network application protocols
 - transport-layer service models
 - client-server paradigm
 - peer-to-peer paradigm

- learn about protocols by examining popular application-level protocols
 - HTTP
 - SMTP / POP3 / IMAP
 - DNS
- creating network applications
 - socket API

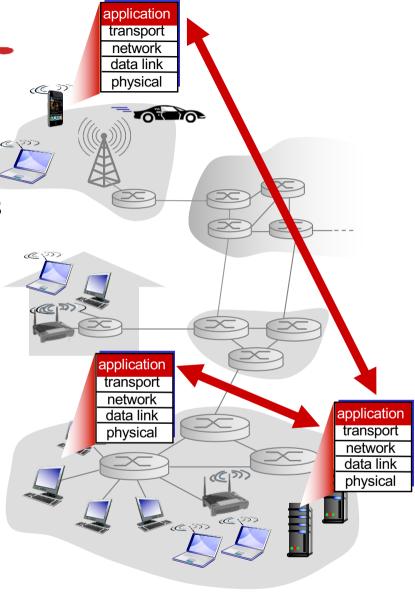
Creating a network app

Write programs that:

- run on (different) end systems
- communicate over network
- e.g., web server software communicates with browser software

No need to write software for networkcore devices

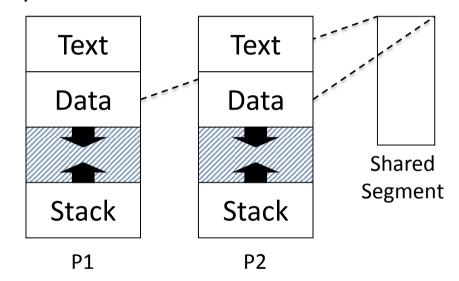
- network-core devices do not run user applications
- applications on end systems allows for rapid app development



Interprocess Communication (IPC)

 Processes talk to each other through Interprocess communication (IPC)

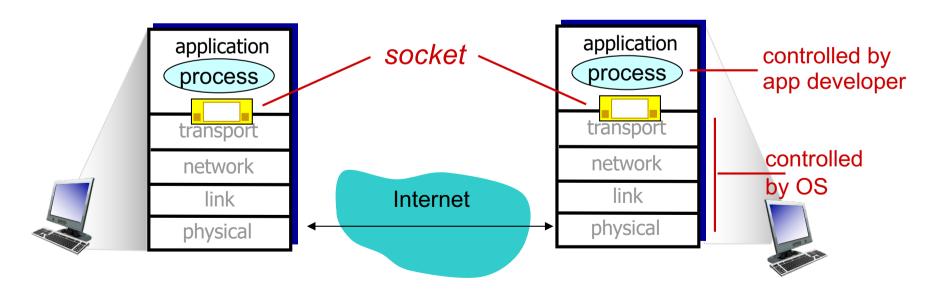
- On a single machine:
 - Shared memory



- Across machines:
 - We need other abstractions (message passing)

Sockets

- process sends/receives messages to/from its socket
- socket analogous to door
 - sending process shoves message out through the door
 - sending process relies on transport infrastructure on other side of door to deliver message to socket at receiving process
- Application has a few options, OS handles the details



Addressing processes

- to receive messages, process must have identifier
- host device has unique 32bit IP address
- Q: does IP address of host on which process runs suffice for identifying the process?
 - A: no, many processes can be running on same host

- identifier includes both IP address and port numbers associated with process on host.
- example port numbers:

HTTP server: 80

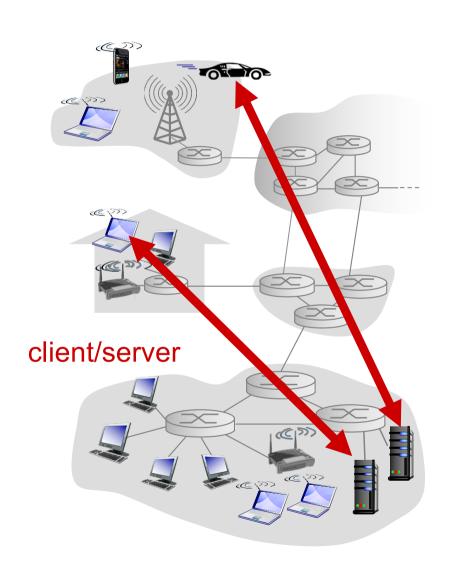
mail server: 25

to send HTTP message to cse.unsw.edu.au web server:

IP address: 129.94.242.51

port number: 80

Client-server architecture



server:

- Exports well-defined request/response interface
- long-lived process that waits for requests
- Upon receiving request, carries it out

clients:

- Short-lived process that makes requests
- "User-side" of application
- Initiates the communication

Client versus Server

Server

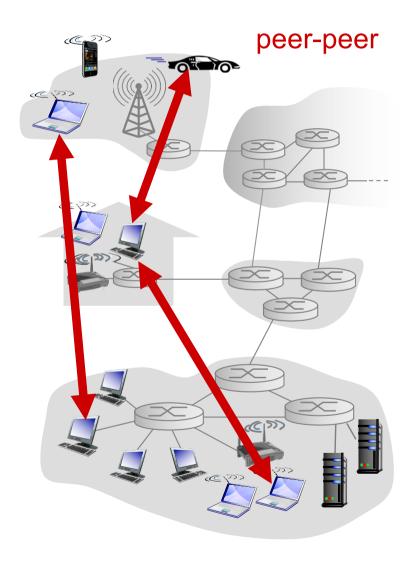
- Always-on host
- Permanent IP address (rendezvous location)
- Static port conventions (http: 80, email: 25, ssh:22)
- Data centres for scaling
- May communicate with other servers to respond

Client

- May be intermittently connected
- May have dynamic IP addresses
- Do not communicate directly with each other

P2P architecture

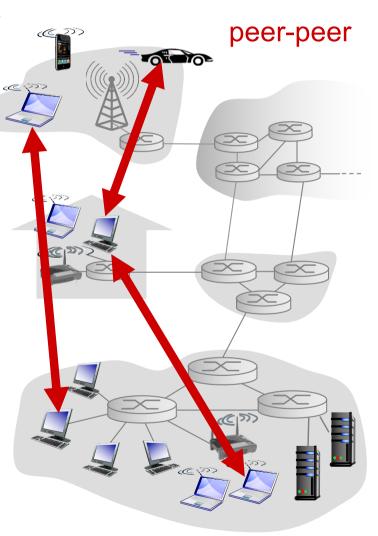
- no always-on server
 - No permanent rendezvous involved
- arbitrary end systems (peers) directly communicate
- Symmetric responsibility (unlike client/server)
- Often used for:
 - File sharing (BitTorrent)
 - Games
 - Blockchain and cryptocurrencies
 - Video distribution, video chat
 - In general: "distributed systems"



P2P architecture: Pros and Cons

+ peers request service from other peers, provide service in return to other peers

- self scalability new peers bring new service capacity, as well as new service demands
- + Speed: parallelism, less contention
- + Reliability: redundancy, fault tolerance
- + Geographic distribution
- -Fundamental problems of decentralized control
 - State uncertainty: no shared memory or clock
 - Action uncertainty: mutually conflicting decisions
- -Distributed algorithms are complex



App-layer protocol defines

- types of messages exchanged,
 - e.g., request, response
- message syntax:
 - what fields in messages& how fields aredelineated
- message semantics
 - meaning of information in fields
- rules for when and how processes send & respond to messages

open protocols:

- defined in RFCs
- allows for interoperability
- e.g., HTTP, SMTP, WebRTC

proprietary protocols:

e.g., Skype, Teams, Zoom

What transport service does an app need?

data integrity

- some apps (e.g., file transfer, web transactions) require
 100% reliable data transfer
- other apps (e.g., audio) can tolerate some loss

timing

 some apps (e.g., Internet telephony, interactive games) require low delay to be "effective"

throughput

- some apps (e.g., multimedia) require minimum amount of throughput to be "effective"
- other apps ("elastic apps")
 make use of whatever
 throughput they get

security

encryption, data integrity,

• • •

Transport service requirements: common apps

data loss	throughput	time sensitive
no loss	elastic	no
no loss	elastic	no
no loss	elastic	no
loss-tolerant	audio: 50kbps-1Mbps	yes, 100's msec
	video:100kbps-5Mbps	<u> </u>
loss-tolerant	same as above	yes, few secs
loss-tolerant	few kbps up	yes, 100's msec
no loss	elastic	yes and no
	no loss no loss no loss loss-tolerant loss-tolerant	no loss elastic no loss elastic no loss elastic loss-tolerant audio: 50kbps-1Mbps video:100kbps-5Mbps loss-tolerant same as above loss-tolerant few kbps up

Internet transport protocols services

TCP service:

- reliable transport between sending and receiving process
- flow control: sender won't overwhelm receiver
- congestion control: throttle sender when network overloaded
- does not provide: timing, minimum throughput guarantee, security
- connection-oriented: setup required between client and server processes

UDP service:

- unreliable data transfer between sending and receiving process
- does not provide:
 reliability, flow control,
 congestion control,
 timing, throughput
 guarantee, security,
 orconnection setup,

Q: why bother? Why is there a UDP?

NOTE: More on transport later on

Internet apps: application, transport protocols

application	application layer protocol	underlying transport protocol
e-mail	SMTP [RFC 2821]	TCP
remote terminal access	Telnet [RFC 854]	TCP
Web	HTTP [RFC 2616]	TCP
file transfer	FTP [RFC 959]	TCP
streaming multimedia	HTTP (e.g., YouTube),	TCP or UDP
	RTP [RFC 1889]	
Internet telephony	SIP, RTP, proprietary	
	(e.g., Skype)	TCP or UDP



Quiz: Transport

Pick the true statement

- A. TCP provides reliability and guarantees a minimum bandwidth
- B. TCP provides reliability while UDP provides bandwidth guarantees
- C. TCP provides reliability while UDP does not
- D. Neither TCP nor UDP provides reliability

Open a browser and type: www.zeetings.com/salil

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 - app architectures
 - app requirements
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- 2.5 P2P applications
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The Web – Precursor



Ted Nelson

* 1967, Ted Nelson, Xanadu:

- A world-wide publishing network that would allow information to be stored not as separate files but as connected literature
- Owners of documents would be automatically paid via electronic means for the virtual copying of their documents
- Coined the term "Hypertext"

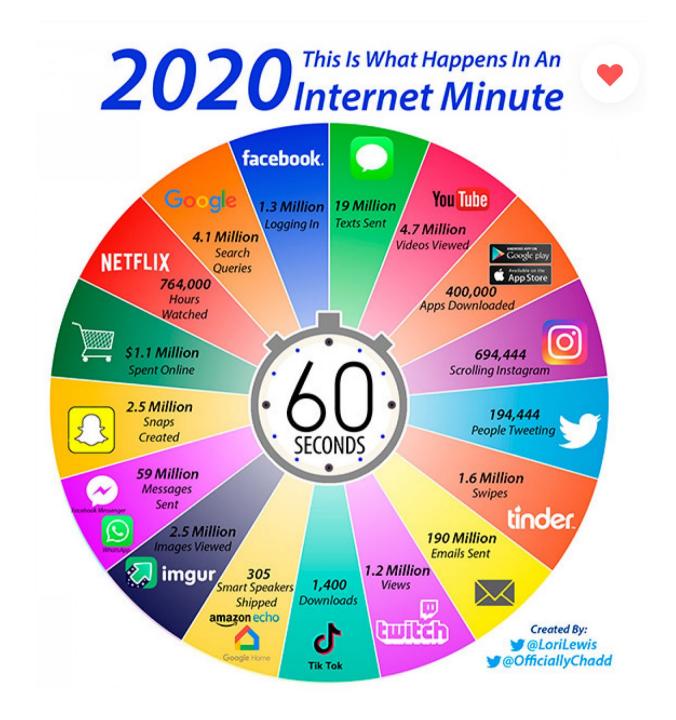
The Web – History



Tim Berners-Lee

- World Wide Web (WWW): a distributed database of "pages" linked through Hypertext Transport Protocol (HTTP)
 - First HTTP implementation 1990
 - Tim Berners-Lee at CERN
 - HTTP/0.9 1991
 - Simple GET command for the Web
 - HTTP/I.0 –1992
 - Client/Server information, simple caching
 - HTTP/I.I 1996
 - HTTP2.0 2015

http://info.cern.ch/hypertext/WWW/TheProject.html



Web and HTTP

First, a review...

- web page consists of objects
- object can be HTML file, JPEG image, Java applet, audio file,...
- web page consists of base HTML-file which includes several referenced objects
- each object is addressable by a URL, e.g.,

www.someschool.edu/someDept/pic.gif
host name

path name

Web and HTTP

```
<!DOCTYPE html>
<html>
    <head>
         <title>Hyperlink Example</title>
    </head>
    <body>
         Click the following link
         <a href = "http://www.cnn.com" target ="_self">CNN</a>
     </body>
</html>
```

Uniform Resource Locator (URL)

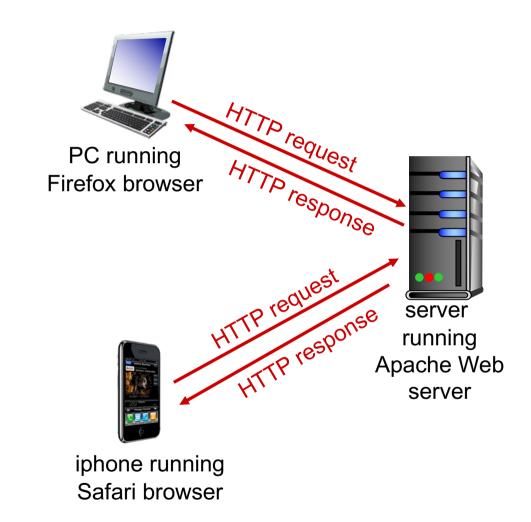
protocol://host-name[:port]/directory-path/resource

- protocol: http, ftp, https, smtp etc.
- hostname: DNS name, IP address
- port: defaults to protocol's standard port; e.g. http: 80 https: 443
- directory path: hierarchical, reflecting file system
- * resource: Identifies the desired resource

HTTP overview

HTTP: hypertext transfer protocol

- Web's application layer protocol
- client/server model
 - client: browser that requests, receives, (using HTTP protocol) and "displays" Web objects
 - server: Web server sends (using HTTP protocol) objects in response to requests



HTTP overview (continued)

uses TCP:

- client initiates TCP
 connection (creates
 socket) to server, port 80
- server accepts TCP connection from client
- HTTP messages

 (application-layer protocol messages) exchanged
 between browser (HTTP client) and Web server
 (HTTP server)
- TCP connection closed

HTTP is "stateless"

server maintains no information about past client requests

aside

protocols that maintain "state" are complex!

- past history (state) must be maintained
- if server/client crashes, their views of "state" may be inconsistent, must be reconciled

HTTP request message

- two types of HTTP messages: request, response
- HTTP request message:
 - ASCII (human-readable format)

```
line-feed character
request line
(GET, POST,
                     GET /index.html HTTP/1.1\r\n
                    Host: www-net.cs.umass.edu\r\n
HEAD commands)
                     User-Agent: Firefox/3.6.10\r\n
                     Accept: text/html,application/xhtml+xml\r\n
            header
                    Accept-Language: en-us, en; q=0.5\r\n
              lines
                     Accept-Encoding: gzip,deflate\r\n
                     Accept-Charset: ISO-8859-1, utf-8; q=0.7\r\n
                     Keep-Alive: 115\r\n
carriage return,
                     Connection: keep-alive\r\n
line feed at start
                     \r\n
of line indicates
end of header lines
```

carriage return character

HTTP response message

```
status line
(protocol
                HTTP/1.1 200 OK\r\n
status code
                Date: Sun, 26 Sep 2010 20:09:20 GMT\r\n
status phrase)
                Server: Apache/2.0.52 (CentOS) \r\n
                Last-Modified: Tue, 30 Oct 2007 17:00:02
                  GMT\r\n
                ETag: "17dc6-a5c-bf716880"\r\n
     header
                Accept-Ranges: bytes\r\n
       lines
                Content-Length: 2652\r\n
                Keep-Alive: timeout=10, max=100\r\n
                Connection: Keep-Alive\r\n
                Content-Type: text/html; charset=ISO-8859-
                  1\r\n
                \r\n
                data data data data ...
 data, e.g.,
 requested
 HTML file
```

HTTP response status codes

- status code appears in 1st line in server-to-client response message.
- some sample codes:

200 OK

request succeeded, requested object later in this msg

301 Moved Permanently

 requested object moved, new location specified later in this msg (Location:)

400 Bad Request

request msg not understood by server

404 Not Found

requested document not found on this server

505 HTTP Version Not Supported

451 Unavailable for Legal Reasons

429 Too Many Requests

418 I'm a Teapot

HTTP is all text

- Makes the protocol simple
 - Easy to delineate messages (\r\n)
 - (relatively) human-readable
 - No issues about encoding or formatting data
 - Variable length data
- Not the most efficient
 - Many protocols use binary fields
 - Sending "12345678" as a string is 8 bytes
 - · As an integer, 12345678 needs only 4 bytes
 - Headers may come in any order
 - Requires string parsing/processing
- Non-text content needs to be encoded

Request Method types ("verbs")

HTTP/I.0:

- GET
 - Request page
- POST
 - Uploads user response to a form
- * HEAD
 - asks server to leave requested object out of response

HTTP/I.I:

- GET, POST, HEAD
- PUT
 - uploads file in entity body to path specified in URL field
- DELETE
 - deletes file specified in the URL field
- * TRACE, OPTIONS, CONNECT, PATCH
 - For persistent connections

Uploading form input

POST method:

- web page often includes form input
- input is uploaded to server in entity body

Get (in-URL) method:

- uses GET method
- input is uploaded in URL field of request line:

www.somesite.com/animalsearch?monkeys&banana

User-server state: cookies

many Web sites use cookies four components:

- I) cookie header line of HTTP response message
- 2) cookie header line in next HTTP request message
- 3) cookie file kept on user's host, managed by user's browser
- 4) back-end database at Web site

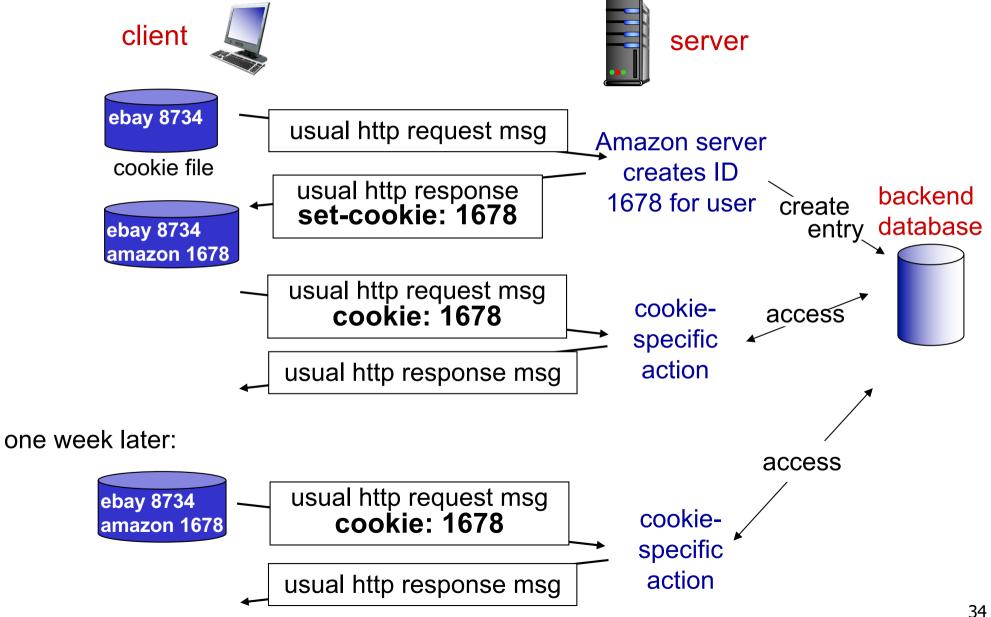
example:

- Susan always access Internet from PC
- visits specific e-commerce site for first time
- when initial HTTP requests arrives at site, site creates:
 - unique ID
 - entry in backend database for ID

HTTP is stateless
It does not save the clients request



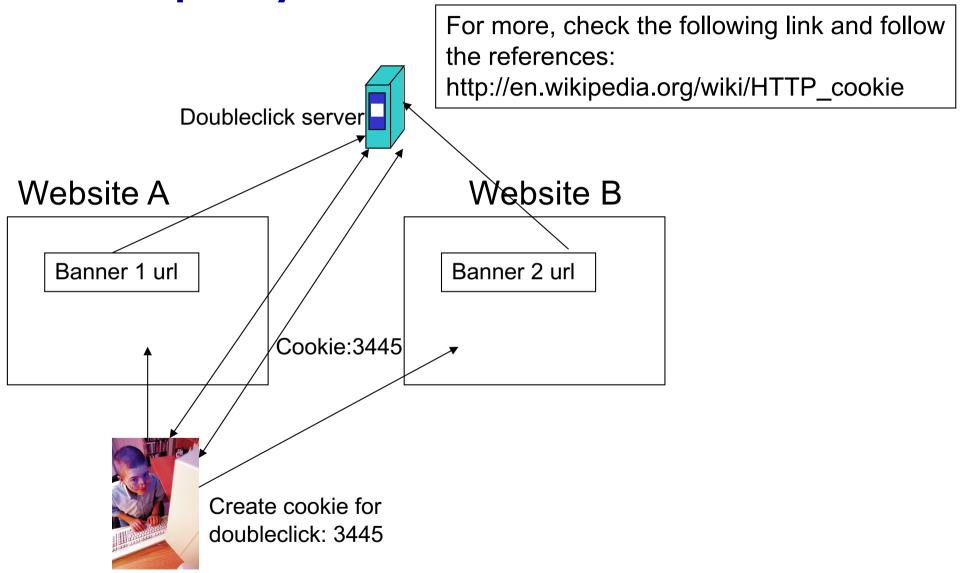
Cookies: keeping "state" (cont.)



The Dark Side of Cookies

- Cookies permit sites to learn a lot about you
- You may supply name and e-mail to sites (and more)
- 3rd party cookies (from ad networks, etc.) can follow you across multiple sites
 - Ever visit a website, and the next day ALL your ads are from them?
 - Check your browser's cookie file (cookies.txt, cookies.plist)
 - Do you see a website that you have never visited
- You COULD turn them off
 - But good luck doing anything on the Internet !!

Third party cookies



Performance of HTTP

- > Page Load Time (PLT) as the metric
 - From click until user sees page
 - Key measure of web performance
- > Depends on many factors such as
 - page content/structure,
 - protocols involved and
 - Network bandwidth and RTT

Performance Goals

- User
 - fast downloads
 - high availability
- Content provider
 - happy users (hence, above)
 - cost-effective infrastructure
- Network (secondary)
 - avoid overload

Solutions?

- User
 - fast downloads
 - high availability

Improve HTTP to achieve faster downloads

- Content provider
 - happy users (hence, above)
 - cost-effective infrastructure
- Network (secondary)
 - avoid overload

Solutions?

- User
 - fast downloads
 - high availability

Improve HTTP to achieve faster downloads

Content provider

- happy users (hence, above)
- cost-effective delivery infrastructure
- Network (secondary)
 - avoid overload

Caching and Replication

Solutions?

- User
 - fast downloads
 - high availability

Improve HTTP to achieve faster downloads

- Content provider
 - happy users (hence, above)
 - cost-effective delivery infrastructure
- Network (secondary)
 - avoid overload

Caching and Replication

Exploit economies of scale (Webhosting, CDNs, datacenters)

How to improve PLT

- Reduce content size for transfer
 - Smaller images, compression
- Change HTTP to make better use of available bandwidth
 - Persistent connections and pipelining
- Change HTTP to avoid repeated transfers of the same content
 - Caching and web-proxies
- Move content closer to the client
 - CDNs

HTTP Performance

- Most Web pages have multiple objects
 - e.g., HTML file and a bunch of embedded images
- How do you retrieve those objects (naively)?
 - One item at a time
- New TCP connection per (small) object!

non-persistent HTTP

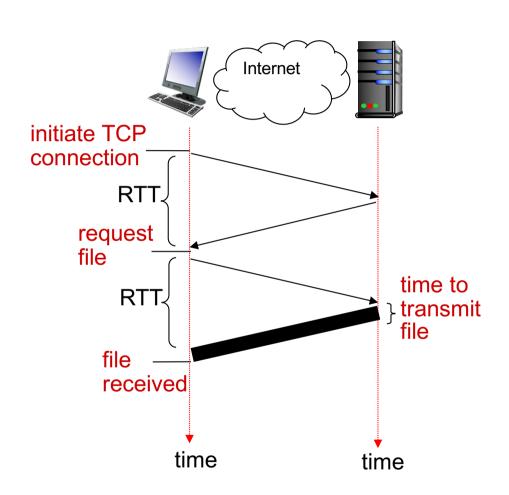
- at most one object sent over TCP connection
 - connection then closed
- downloading multiple objects required multiple connections

Non-persistent HTTP: response time

RTT (definition): time for a small packet to travel from client to server and back

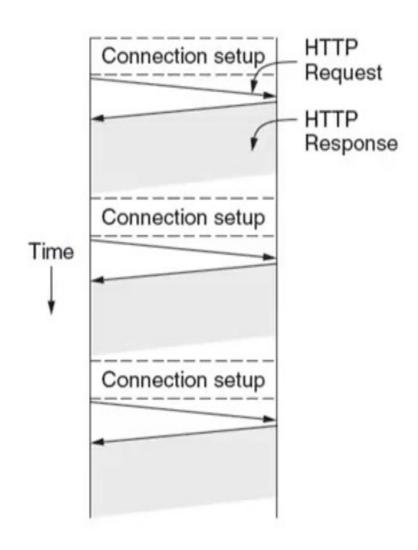
HTTP response time:

- one RTT to initiate TCP connection
- one RTT for HTTP request and first few bytes of HTTP response to return
- file transmission time



HTTP/I.0

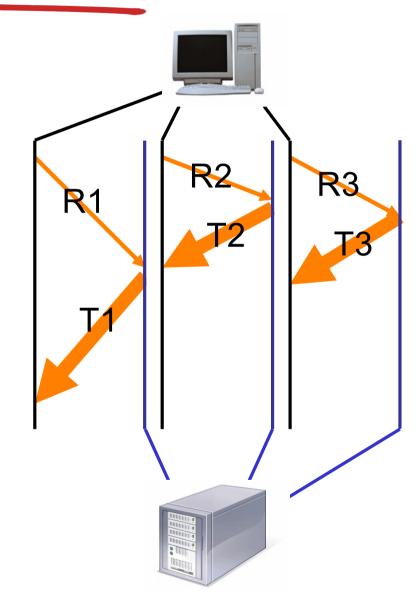
- Non-Persistent: One TCP connection to fetch one web resource
- Fairly poor PLT
- 2 Scenarios
 - Multiple TCP connections setups to the same server
 - Sequential request/responses even when resources are located on different servers
- Multiple TCP slow-start phases (more in lecture on TCP)



Improving HTTP Performance:

Concurrent Requests & Responses

- Use multiple connections in parallel
- Does not necessarily maintain order of responses



Quiz: Parallel HTTP Connections



What are potential downsides of parallel HTTP connections, i.e. can opening too many parallel connections be harmful and if so in what way?

Persistent HTTP

Persistent HTTP

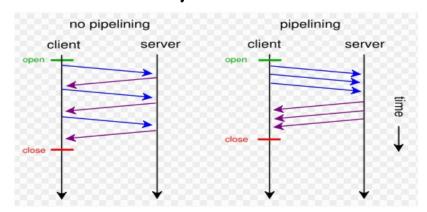
- server leaves TCP connection open after sending response
- subsequent HTTP messages between same client/server are sent over the same TCP connection
- Allow TCP to learn more accurate RTT estimate (APPARENT LATER IN THE COURSE)
- Allow TCP congestion window to increase (APPARENT LATER)
- i.e., leverage previously discovered bandwidth (APPARENT LATER)

Persistent without pipelining:

- client issues new request only when previous response has been received
- one RTT for each referenced object

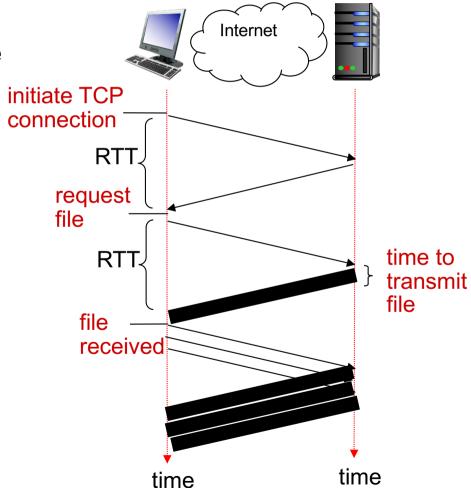
Persistent with pipelining:

- introduced in HTTP/1.1
- client sends requests as soon as it encounters a referenced object
- as little as one RTT for all the referenced objects



HTTP I.I: response time with pipelining

Website with one index page and three embedded objects



How to improve PLT

- Reduce content size for transfer
 - Smaller images, compression
- Change HTTP to make better use of available bandwidth
 - Persistent connections and pipelining
- Change HTTP to avoid repeated transfers of the same content
 - Caching and web-proxies
- Move content closer to the client
 - CDNs

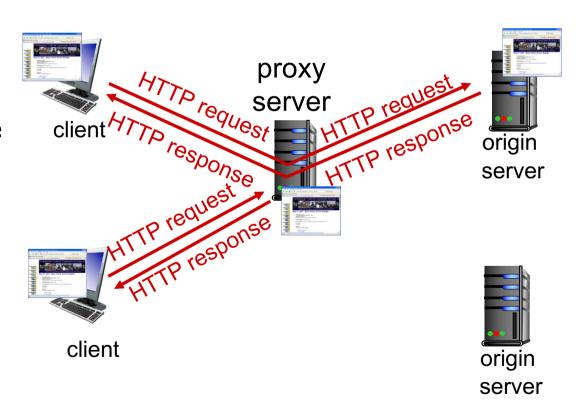
Improving HTTP Performance: Caching

- Why does caching work?
 - Exploit locality of reference
- How well does caching work?
 - Very well, up to a limit
 - Large overlap in content
 - But many unique requests
- > Trend: increase in dynamic content
 - For example, customization of web pages
 - Reduces benefits of caching
 - Some exceptions, for example, video content

Web caches (proxy server)

goal: satisfy client request without involving origin server

- user sets browser: Web accesses via cache
- browser sends all HTTP requests to cache
 - object in cache: cache returns object
 - else cache requests object from origin server, then returns object to client



More about Web caching

- cache acts as both client and server
 - server for original requesting client
 - client to origin server
- typically cache is installed by ISP (university, company, residential ISP)

why Web caching?

- reduce response time for client request
- reduce traffic on an institution's access link
- Internet dense with caches: enables "poor" content providers to effectively deliver content

Caching example:

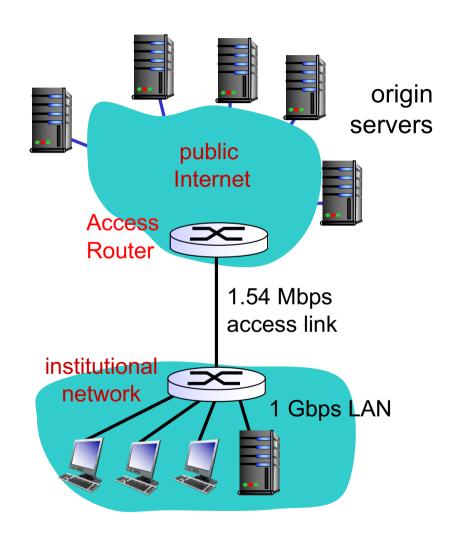
assumptions:

- avg object size: 100K bits
- avg request rate from browsers to origin servers: 15/sec
- avg data rate to browsers: 1.50 Mbps
- RTT from access router to any origin server: 2 sec
- access link rate: 1.54 Mbps

consequences:

- ❖ LAN utilization: 0.15%
- access link utilization = 99%
- total delay = Internet delay + access delay + LAN delay

2 sec + minutes + usecs



Caching example: fatter access link

assumptions:

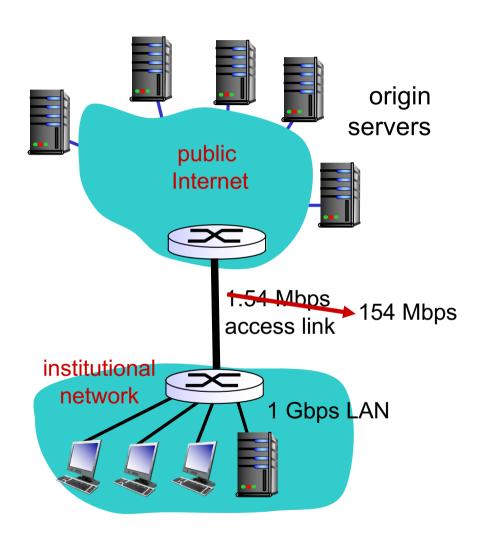
- avg object size: 100K bits
- * avg request rate from browsers to origin servers: 15/sec
- avg data rate to browsers: 1.50 Mbps
- RTT from access router to any origin server: 2 sec
- access link rate: 1.54 Mbps

154 Mbps

consequences:

- LAN utilization: 0.15%
- access link utilization = 99% 0.99%
- total delay = Internet delay + access delay + LAN delay

```
= 2 sec + minutes + usecs
         msecs
```



Cost: increased access link speed (not cheap!)

Caching example: install local cache

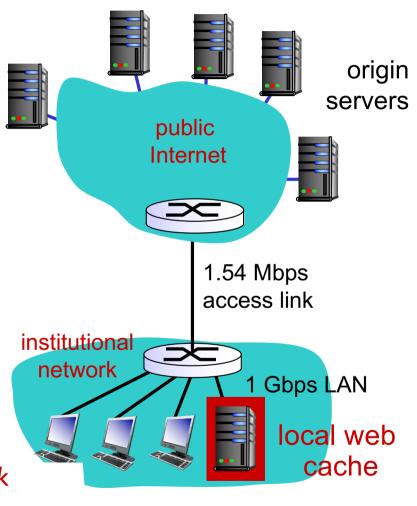
assumptions:

- avg object size: I00K bits
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- avg data rate to browsers: 1.50 Mbps
- RTT from access router to any origin server: 2 sec
- access link rate: 1.54 Mbps

consequences:

- LAN utilization: ?
- access link utilization = ?
- * total delay = ? How to compute link utilization, delay?

Cost: web cache (cheap!)

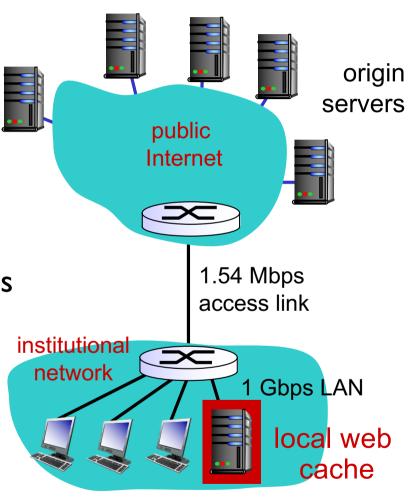


Caching example: install local cache

Calculating access link utilization, delay with cache:

- suppose cache hit rate is 0.4
 - 40% requests satisfied at cache, 60% requests satisfied at origin
- access link utilization:
 - 60% of requests use access link
- data rate to browsers over access link = 0.6*1.50 Mbps = .9 Mbps
 - utilization = 0.9/1.54 = .58
- * total delay
 - = 0.6 * (delay from origin servers) +0.4 * (delay when satisfied at cache)
 - = 0.6 (2.01) + 0.4 (~msecs)
 = ~ 1.2 secs

 - less than with 154 Mbps link (and cheaper too!)



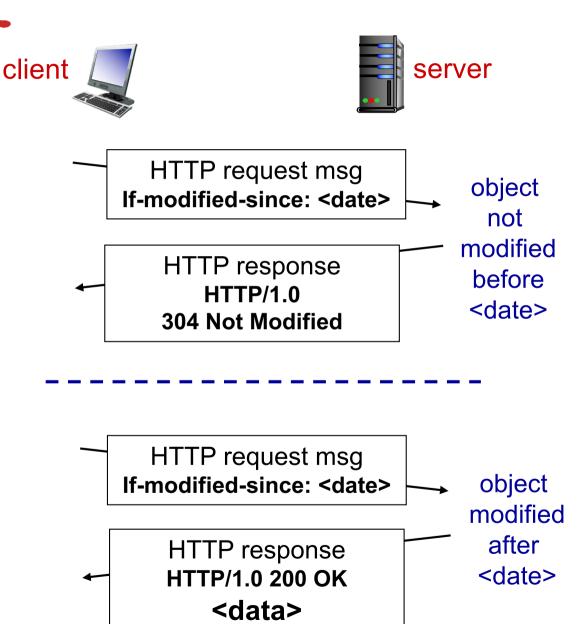
Conditional GET

- Goal: don't send object if cache has up-to-date cached version
 - no object transmission delay
 - lower link utilization
- cache: specify date of cached copy in HTTP request

If-modified-since:
 <date>

 server: response contains no object if cached copy is up-to-date:

HTTP/1.0 304 Not Modified



Example Cache Check Request

```
GET / HTTP/1.1
```

Accept: */*

Accept-Language: en-us

Accept-Encoding: gzip, deflate

If-Modified-Since: Mon, 29 Jan 2001 17:54:18 GMT

If-None-Match: "7a11f-10ed-3a75ae4a"

User-Agent: Mozilla/4.0 (compatible; MSIE 5.5; Windows NT

5.0)

Host: www.intel-iris.net

Connection: Keep-Alive

Example Cache Check Response

HTTP/1.1 304 Not Modified

Date: Tue, 27 Mar 2001 03:50:51 GMT

Server: Apache/1.3.14 (Unix) (Red-Hat/Linux) mod_ssl/2.7.1 OpenSSL/0.9.5a DAV/1.0.2 PHP/4.0.1pl2 mod_perl/1.24

Connection: Keep-Alive

Keep-Alive: timeout=15, max=100

ETag: "7a11f-10ed-3a75ae4a"

Etag: Usually used for dynamic content. The value is often a cryptographic hash of the content.

Improving HTTP Performance: Replication

- Replicate popular Web site across many machines
 - Spreads load on servers
 - Places content closer to clients
 - Helps when content isn't cacheable
- > Problem:
 - Want to direct client to a particular replica
 - Balance load across server replicas
 - Pair clients with nearby servers
 - Expensive
- Common solution:
 - DNS returns different addresses based on client's geolocation, server load, etc.

Improving HTTP Performance: CDN

- Caching and replication as a service
- Large-scale distributed storage infrastructure (usually) administered by one entity
 - e.g., Akamai has servers in 20,000+ locations
- > Combination of (pull) caching and (push) replication
 - **Pull:** Direct result of clients' requests
 - Push: Expectation of high access rate
- Also do some processing
 - Handle dynamic web pages
 - Transcoding

What about HTTPS?

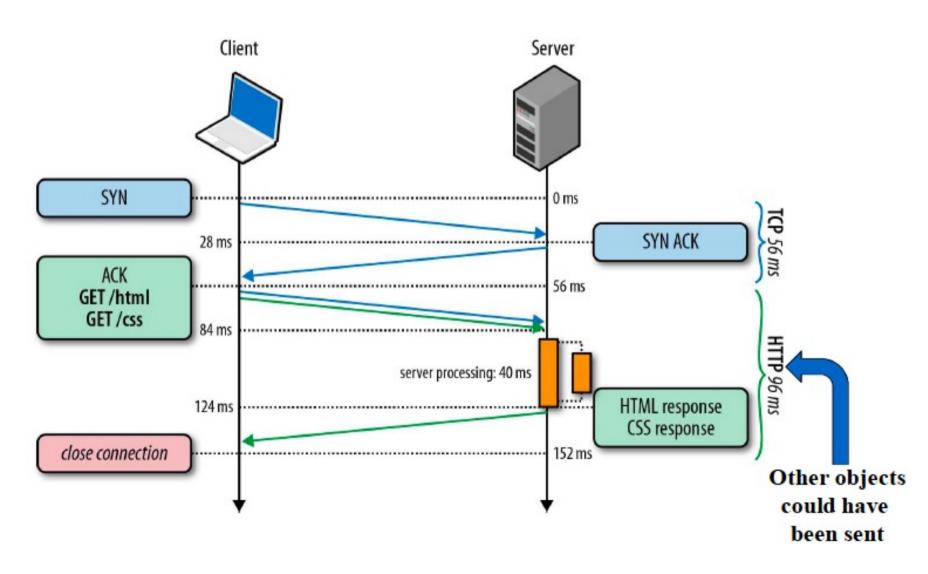
https://www

- HTTP is insecure
- HTTP basic authentication: password sent using base64 encoding (can be readily converted to plaintext)
- HTTPS: HTTP over a connection encrypted by Transport Layer Security (TLS)
- Provides:
 - Authentication
 - Bidirectional encryption
- Widely used in place of plain vanilla HTTP

Issues with HTTP

- > Head of line blocking: "slow" objects delay later requests
 - Example objects from remote storage vs from local memory
- Browsers often open multiple TCP connections for parallel transfers
 - Increases throughput and reduces impact of HOL blocking
 - Increases load on servers and network
- > HTTP headers are big
 - Overheads higher for small objects
- Objects have dependencies, different priorities
 - Javascript vs images
 - Extra RTTs for "dependent" objects

Head of Line Blocking Example



What's on the horizon: HTTP/2

- Google SPDY (speedy) -> HTTP/2: (RFC 7540 May 2015)
- Binary instead of text
 - Efficient to parse, more compact and much less error-prone
- > Responses are multiplexed over a single TCP connection
 - Server can send response data whenever it is ready
 - "Fast" objects can bypass "slow" objects avoid HOL blocking
 - Fewer handshakes, more traffic (helps congestion control)
- Multiplexing uses prioritized flow-controlled schemes
 - Urgent responses can bypass non-critical responses
- Single TCP connection
- > HTTP headers are compressed
- Push feature allows server to push embedded objects to the client without waiting for request
 - Saves RTT

More details: https://http2.github.io/faq/

Demo: http://www.http2demo.io



Quiz: HTTP (1)

Consider an HTML page with a base file of size S_0 bits and N inline objects each of size S bits. Assume a client fetching the page across a link of capacity C bits/s and RTT of D. How long does it take to download the page using **non-persistent HTTP** (without parallelism)?

A.
$$D + (S_0 + NS)/C$$

B.
$$2D + (S_0 + NS)/C$$

C.
$$N(D + S/C)$$

D.
$$2D + S_0/C + N(2D + S/C)$$

E.
$$2D + S_0/C + N(D + S/C)$$

?

Quiz: HTTP (2)

Consider an HTML page with a base file of size S_0 bits and N inline objects each of size S bits. Assume a client fetching the page across a link of capacity C bits/s and RTT of D. How long does it take to download the page using **persistent HTTP** (without parallelism or pipelining)?

A.
$$2D + (S_0 + NS)/C$$

B.
$$3D + (S_0 + NS)/C$$

C.
$$N(D + S/C)$$

D.
$$2D + S_0/C + N(2D + S/C)$$

E.
$$2D + S_0/C + N(D + S/C)$$



Quiz: HTTP (3)

Consider an HTML page with a base file of size S_0 bits and N inline objects each of size S bits. Assume a client fetching the page across a link of capacity C bits/s and RTT of D. How long does it take to download the page using **persistent HTTP with pipelining**?

A.
$$2D + (S_0 + NS)/C$$

B.
$$4D + (S_0 + NS)/C$$

C.
$$N(D + S/C)$$

D.
$$3D + S_0/C + NS/C$$

E.
$$2D + S_0/C + N(D + S/C)$$

Application Layer: outline

- 2.1 principles of network applications
 - app architectures
 - app requirements
- 2.2 Web and HTTP
- 2.3 electronic mail
 - SMTP
- **2.4 DNS**

- 2.5 P2P applications
- 2.6 video streaming and content distribution networks (CDNs)
- 2.7 socket programming with UDP and TCP

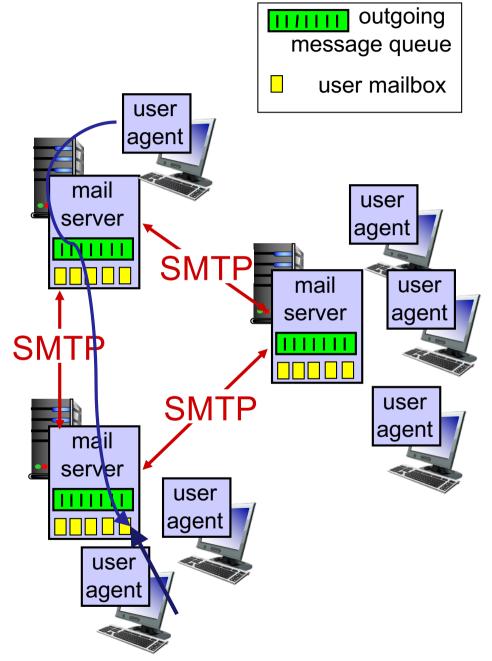
Electronic mail

Three major components:

- user agents
- mail servers
- simple mail transfer protocol: SMTP

User Agent

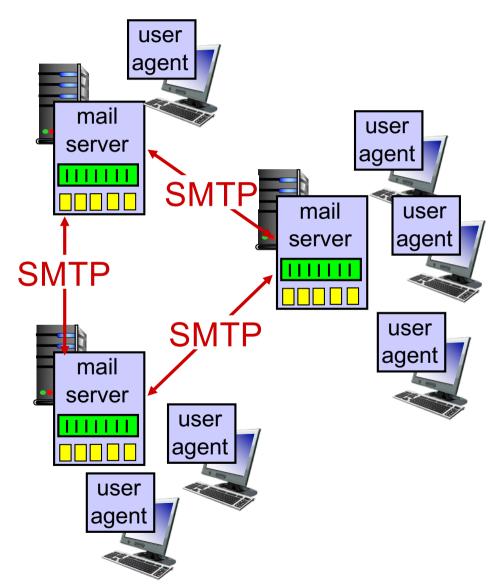
- a.k.a. "mail reader"
- composing, editing, reading mail messages
- e.g., Outlook, Thunderbird,
 iPhone mail client
- outgoing, incoming messages stored on server



Electronic mail: mail servers

mail servers:

- mailbox contains incoming messages for user
- message queue of outgoing (to be sent) mail messages
- SMTP protocol between mail servers to send email messages
 - client: sending mail server
 - "server": receiving mail server



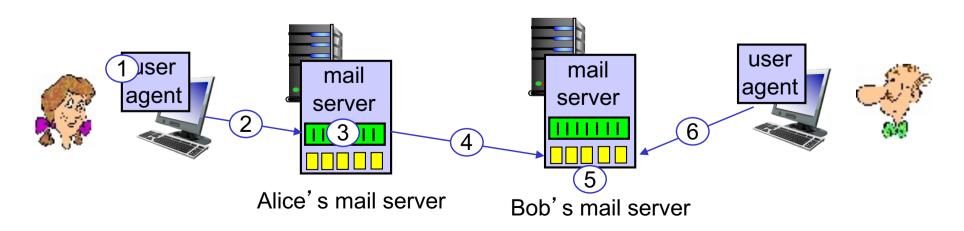
Electronic Mail: SMTP [RFC 2821]

- uses TCP to reliably transfer email message from client to server, port 25
- direct transfer: sending server to receiving server
- three phases of transfer
 - handshaking (greeting)
 - transfer of messages
 - closure
- command/response interaction (like HTTP, FTP)
 - commands: ASCII text
 - response: status code and phrase
- messages must be in 7-bit ASCII

Scenario: Alice sends message to Bob

- I) Alice uses UA to compose message "to" bob@someschool.edu
- 2) Alice's UA sends message to her mail server; message placed in message queue
- 3) client side of SMTP opens TCP connection with Bob's mail server

- 4) SMTP client sends Alice's message over the TCP connection
- 5) Bob's mail server places the message in Bob's mailbox
- 6) Bob invokes his user agent to read message



Sample SMTP interaction

```
S: 220 hamburger.edu
C: HELO crepes.fr
S: 250 Hello crepes.fr, pleased to meet you
C: MAIL FROM: <alice@crepes.fr>
S: 250 alice@crepes.fr... Sender ok
C: RCPT TO: <bob@hamburger.edu>
S: 250 bob@hamburger.edu ... Recipient ok
C: DATA
S: 354 Enter mail, end with "." on a line by itself
C: Do you like ketchup?
C: How about pickles?
C: .
S: 250 Message accepted for delivery
C: QUIT
S: 221 hamburger.edu closing connection
```

SMTP: final words

- SMTP uses persistent connections
- SMTP requires message (header & body) to be in 7-bit ASCII
- SMTP server uses CRLF.CRLF to determine end of message

comparison with HTTP:

- HTTP: pull
- SMTP: push
- both have ASCII command/response interaction, status codes
- HTTP: each object encapsulated in its own response msg
- SMTP: multiple objects sent in multipart msg

Not on exam

Mail message format

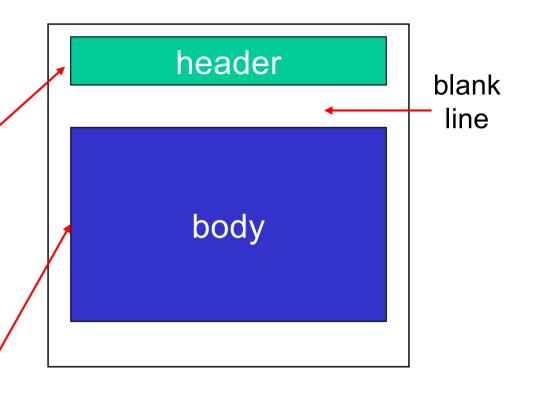
SMTP: protocol for exchanging email msgs

RFC 5322 (822,2822): standard for text message format (Internet Message Format, IMF):

- header lines, e.g.,
 - To:
 - From:
 - Subject:

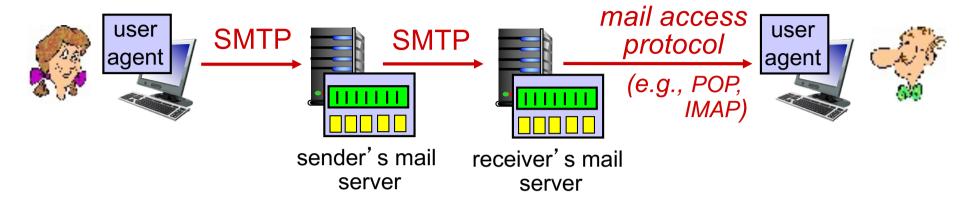
different from SMTP MAIL FROM, RCPT TO: commands!

- Body: the "message"
 - ASCII characters only



POP/IMAP Not on exam

Mail access protocols



- SMTP: delivery/storage to receiver's server
- mail access protocol: retrieval from server
 - POP: Post Office Protocol [RFC 1939]: authorization, download
 - IMAP: Internet Mail Access Protocol [RFC 1730]: more features, including manipulation of stored msgs on server
 - HTTP(S): Gmail, Yahoo! Mail, etc.

Read about POP and IMAP from the text in your own time

Quiz: SMTP

Why do we have Sender's mail server?

User agent can directly connect with recipient mail server without the need of sender's mail server? What's the catch?

Quiz: SMTP

Why do we have a separate Receiver's mail server?

> Can't the recipient run the mail server on own end system?

Summary

- Application Layer (Chapter 2)
 - Principles of Network Applications
 - HTTP
 - E-mail
- Next:
 - DNS
 - P2P



Reading Exercise for next week Chapter 2: 2.4 – 2.7