DEF-003	Promo Code Usage Decreases but Discount Is Not Applied
Module / Page	Checkout - Promo Code
Priority / Severity	Critical

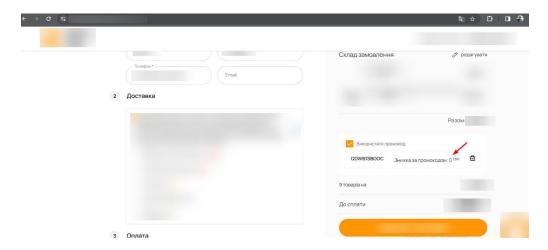|	
Preconditions	There is a working promo code in the system. User is on the checkout page with products in the cart.
Steps to Reproduce	1. Go to checkout. 2. Enter a valid promo code. 3. Click Apply.
Expected Result	Discount is applied. Total amount becomes smaller. Promo code usage decreases by 1.
Actual Result	Discount is 0. Total amount does not change. Promo code usage still decreases.
Business Risk / Impact	Customers cannot use promo codes. Loss of trust and complaints. Wrong analytics and marketing reports.
Environment	Stage environment. Example: Windows 10, Chrome.
Evidence	

Fix / Retest Ideas	Test with percentage and fixed promo codes. Test with expired and valid dates. Check behavior with minimum order amount. Test combination with sale items.