

# HANNAH OSIBODU

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Portfolio: [HannahOsibodu.com](https://HannahOsibodu.com)

## Personal Profile

I am a Software Engineer who through determination and self-motivation has learnt to code due to my love of learning new skills. I am competent in several coding languages including React and JavaScript ES6 and am eager to learn more. I have proven my skills through developing projects from a personal website to a React weather application. Currently I'm seeking a long-term position where I can utilise my transferable skills such as initiative and problem solving.

## Skills

HTML5, CSS3, JavaScript ES6, Responsive Design, API's, Bootstrap, Netlify, React, GitHub

## Work History

Oscar Mayer Group - August 2020 – Present

### Technical Assistant – *Erith*

- Collaborated with departments across site to reduce customer complaints by 34% year on year, reducing complaint costs by 36%.
- Worked within a small team to develop and implement a revised factory foreign body risk assessment, reducing foreign body complaints by 10%.
- Applied excellent customer service skills whilst writing customers letters offering complaint investigation details and reassurance to customers who'd made complaints.
- Used Microsoft Excel to organise and analysis customer complaint data, enabling identification of complaint trends.
- Met tight deadlines completing daily, weekly and monthly KPI reports for company wide distribution.
- Displayed excellent verbal communication and presentation skills reporting on customer complaint data to internal and external stakeholders, enabling actions to be created for minimising complaints.
- Exhibited attention to detail whilst conducting internal audits, ensuring staff were following correct procedure.

Mondelez International - July 2018 - July 2019

### Consumer Science Intern – *Wokingham*

- Attained a consumer-centric mindset ensuring developments made to new and existing products were the best outcome for the customer.
- Exhibited problem solving skills through managing 4 12-person sensory tasting panels, ensuring the panellists concerns were resolved prior to the scheduled daily tasting session.
- Analysed up to 13 data sets of statistical data for project reports weekly, using Compusense, Red Jade and XLSTAT software.
- Trained 5 successful candidates on sensory practices ensuring smooth transition into tasting panel.

- Exhibited project management skills meeting tight project deadlines, analysing and debriefing project reports to stakeholders on time.

## Education

### **She Codes** - Jan 2021 – April 2021

Key modules: HTML, CSS, JavaScript, API, Bootstrap, Hosting, React

### **University of Leeds, BSc (Hons) Food Science and Nutrition** – Sep 2016 - June 2020

Grade - 2:1

### **Mayfield Grammar School Gravesend** - September 2009 - July 2016

A Levels (2016): Biology- B, Chemistry- B, Food Technology- B.

AS levels (2015): Business Studies- B

GCSEs (2014): 10 GCSE grade A\*-B Including English, Maths, Sciences

## Achievements

- Internal auditor and Root Cause Analysis Training (November 2020)

## Interests

- Travelling to new countries and experiencing new cultures
- Roller skating
- Reading & TV

## References

Available upon request