

Hannah Bebinger

London, Ohio 43140

hannahbebinger@gmail.com • (614) 582-4004 • <https://hannahbeb.github.io/>

Front-End Developer • UI Engineer • Passionate about sustainable, user-centered web design

Technical Skills

Front-End: HTML5, CSS3, Javascript, React, Bootstrap, CSS Grid/Flexbox

Platforms & CMS: ServiceNow, WordPress, Webflow, Drupal, Figma, Canva, Adobe Suite, Github, VS Code

Practices: Responsive Design, Sustainable/Green Development, Agile/Scrum, A/B Testing, Design Thinking

Work Experience

Huntington National Bank, Remote

ServiceNow Developer | Programmer / Analyst 2

07/2022 - Present

- Develops user-facing components and automated workflows in the ServiceNow platform using JavaScript and GlideScript, ensuring functionality and usability for internal users.
- Supports and troubleshoots production environment through incident ticketing system, contributing to seamless digital experiences.
- Participates in peer code reviews and version control processes to ensure code is clean, maintainable, and consistent.
- Collaborates with stakeholders and product owners in Agile sprints to deliver digital features on time, driving improved user engagement and reduced support tickets.
- Authors concise, user-focused documentation for ServiceNow components and workflows, supporting consistent implementation and alignment with digital design standards.
- Integrates third-party plugins and APIs in collaboration with stakeholders to expand platform features while maintaining usability and design consistency.
- Tests and evaluates Now Assist agentic AI features within ServiceNow to improve user workflows and explore automation opportunities.
- Balances multiple priorities to ensure timely, high-quality solutions in a fast paced environment.

Zoom Video Communications, Inc, Remote

Email Marketing Intern

06/2021 - 12/2021

- Developed responsive, cross-client HTML and CSS for global email campaigns.
- Applied UX principles and data-driven design decisions to optimize campaign performance.
- Collaborated with designers and engineers to implement A/B testing for improved engagement.
- Built and tested dynamic onboarding sequences using Salesforce Marketing Cloud and SendGrid.
- Helped to ensure all content reflected brand voice, tone, and digital guidelines.

Education

Bowling Green State University, Bowling Green, OH

Honors Bachelor of Science in Technology, *Visual Communication Technology*

Interactive Media Specialization

Minor: Environmental Policy & Analysis | Graduated April 2022 | Honors College