

Hannah Bebinger

London, Ohio 43140

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Sustainable Front-end Developer • Passionate about building responsive, user centered websites

Skills & Interests

User Experience • Design Thinking • React • Wordpress • Webflow • Drupal • Energy-Efficient Development

Work Experience

Huntington National Bank, Remote

ServiceNow Developer • Programmer / Analyst 2

07/2022-present

- Designs and implements user interfaces and automated workflows in ServiceNow using client side JavaScript and GlideScript
- Writes self documenting code following Huntington and ServiceNow best practices
- Supports and troubleshoots production environment through incident ticketing system
- Participates in code reviews to ensure high quality code is moved using ServiceNow's version control system
- Works with stakeholders to translate business requirements into new features
- Authors clear, concise, user first product documentation
- Creates detailed test scripts to ensure quality code reliability and prevent production impacts
- Integrates vendor and 3rd party plugins into the platform to add new features and capabilities
- Actively contributes to Agile Scrum team through daily stand-up, retrospectives for continuous improvement, 2 week iterative sprints, and sprint planning ceremonies

Zoom Video Communications, Inc, Remote

Email Marketing Intern

06/2021-12/2021

- Developed high quality, responsive HTML and CSS code for Zoom monthly newsletters compatible with major email clients.
- Analyzed key email metrics and applied findings to strategy using Salesforce Marketing Cloud, Pardot, and SendGrid.
- Built a new HTML onboarding nurture drip email sequence targeting key customer segments.
- Collaborated with team to A/B test new email features and apply results to future campaigns.

Education

Bowling Green State University, Bowling Green, OH

Honors Bachelor of Science in Technology in Visual Communication Technology

08/2018-04/2022

- Specialization in Interactive Media
- Minor: Environmental Policy & Analysis
- Member of the Honors College

Certifications

Social and Behavioral Responsible Conduct of Research

02/2022