# Yuhan (Hannah) Wang

Aspiring UX researcher looking for internships

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## **EXPERIENCE**

# Develop for Good, UX Consultant volunteer

Nov 2021 - Present, Remote

- Redesign website for a non-profit organization, Scattering Resources, to improve donation conversion rate and user experience in general
- Design user interview protocols and conduct user interviews to understand user pain points while using the current website

# Beijing Entropy Reduction Tech. Co. Ltd., Operation Intern

Apr 2020 - Sep 2020, Jul 2021 - Sep 2021, Beijing

- Monitored multiple metrics including app performance and user behavior and updated data dashboard daily for a social media app
- Designed and analyzed surveys (200+ submissions) and conducted in-depth user interviews which resulted in designing 3 new app features

# UCSD Design Lab, UX Designer & Front-end Developer

Jun 2019 - Jan 2020, La Jolla

- Led production team to design, develop and launch website for a civic design challenge (D4SD) with 175+ participants
- Collaborated with designers, developers, content strategists to iterate on website for better outreach

# Bainbridge Inc., Web Developer & Designer Intern

Jan 2019 - Dec 2019, La Jolla

 Designed, built and launch CapitalSphere, an MVP web app which digitalizes traditional M&A process

## **PROJECTS**

## Smart Hygiene, UX Researcher

Sept 2021 – Dec 2021, Seattle

- Conducted 5 contextual inquiries to explore food hygiene issues for college students who cook for themselves
- Conducted 5 usability testings to test proof of concept prototypes and iterated based on findings and feedbacks

# Meeting APPropriately, UX Researcher & Designer

Jan 2019 - Apr 2019, La Jolla

- Conducted 7 user interviews and desk research to discover the factors that prevent people from speaking up in meetings
- Presented findings and prototypes at a UX professional gathering

#### **EDUCATION**

# U of Washington, Seattle

Sept 2021 - Jun 2023 M.S. in Information Management w/Spec User Experience

## **UC San Diego**

Sept 2016 - Jun 2019 B.S. in Cognitive Science w/Spec Design & Interaction

## **SKILLS**

## Research

Contextual Inquiry
User interview
Usability testing
Competitive analysis

## Design

Persona Storyboarding Rapid Prototyping

## Development

ReactJS HTML/CSS Javascript Java

## **Data Analysis**

SQL Python

## Soft Skills

Creative Confidence Empathy Cooperation