

Q1: Can you describe the AI tools currently used in your organization, where it is used and their primary functionalities? - RQ1

To understand the specific AI tools being utilized and their functionalities.

Q2: Do you have any process for documenting / publicly disclosing use of AI tools? (in general)

Q3: For the selected 1 or 2 tools: type of AI algorithm, data usage, inclusion and accessibility, risk management and oversight, feedback mechanisms, update and development process.

Q4: What are your organization's explicitly stated sustainability/CSR goals?

To establish a benchmark for comparing the impact of AI tools.

Q5: Can you discuss any specific targets and deadlines your organization has set regarding sustainability goals?

To assess the time frame and specific objectives the organization aims to achieve in sustainability.

Q6: Do you do any public reporting sustainability/CSR? Have you been using any reporting standard so far? When will you have to report under the CSRD?

Q7: In what ways have these AI tools contribute to achieving your sustainability goals?

To evaluate the direct contributions of AI tools to specific sustainability targets.

Q8: Can you think of any negative impacts of these AI tools on your sustainability goals?

You may consider:

- actual / potential (anticipated), not necessarily measure
- short-term, mid-term, or long-term

To assess broader effects of AI on sustainability goals.

Q9: Can you think about other positive/negative impacts on other stakeholders that are not necessarily related to your sustainability goals?

Q10: Does your organization measure the positive or negative impact of AI tools on sustainability? If so, how?

To understand how the impact of AI on sustainability is quantitatively measured.

Q11: What opportunities are there to improve these AI tools to support your sustainability goals?

Q12: Can you think about how AI in general can support your sustainability goals?

To identify potential future AI applications and their impact on sustainability and CSR.

Q13: Reflecting on our discussion, is there any other aspect of AI's role in sustainability that you think is important for us to consider in your business/sector?

To ensure all relevant topics are covered and capture any additional insights.