

Email

From: Peta
To: Carter
Subj: Concern About The Scope Expansion

Hi Carter,

I hope this email finds you well. I was glad you mentioned some expansion issues if the rollout expands. This shows that I can always count on you.

As you may know, Omar wants to expand the rollout which will affect some sections like the dining in the Downtown and North location. However, it also affects the entire scope. While I understand his overall goal, we might face some consequences. You also mentioned that expanding the rollout wasn't a good idea. You've already expressed concerns about the probability of hiring more kitchen personnel and maintaining employee and customer satisfaction just with the bar rollout. Couples with that include depleted staff that we are currently experiencing unless we hire more back-of-house staff. We also have heard about what Seydou said in the meeting that a bar-focused rollout is less risky.

This might affect overall customer satisfaction and result in a negative impact on our revenue. So I'd like to solicit your kind support to make available to me, some of the expansions you successfully spearheaded, to allow me to make a case to the stakeholders.

Furthermore, when we harmonize our thoughts and ideas as a team, we will foster a better buy-in from Omar and Deanna.

Thank You,

Peta
Project Manager