

Hansi Perera

Customer Service

All previous jobs revolve around customer service, have dealt with all age groups, ethnicities and clashing personalities whether within the workplace or customers, driven when given a task to complete and take pride in the quality of work.

Work History

**2021-08 -
2022-04**

Person in Charge

Panda Express, Benton, AR

- I worked all positions, starting from cook, side cook, to front server, drive thru operator and closing person in charge.
- I helped deal with difficult customers and problems within the work team.
- I regrouped my team and encouraged them when rough closing hours hit.
- Divided up work for my team to get tasks done efficiently.
- Conducted employee evaluations to provide feedback and set expectations for future job performance.

**2021-05 -
2021-08**

Sales Associate

Walmart, Benton, AR

- Prepared merchandise for sales floor by pricing or tagging.
- Helped customers locate products and checked store system for merchandise at other sites.
- Solved customer issues by offering relevant products and services.

**2020-07 -
2021-01**

Carhop Server

Sonics Drive In, Bryant, AR

- Met sales targets by encouraging customers to buy extra food items such as drinks, desserts and sides.
- Ran food from inside out to customers vehicles,

Contact

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Skills

- Complaint resolution
- Self-direction
- Report preparation
- Cross-functional team collaboration
- Negotiation

Languages

- English
- Singhalese

being the face of the operation.

- Worked with the headsets and pos system to take customer orders and communicate to cooks customers specified desires.
- Identified price of goods and calculated bills with optical price scanners, calculators and cash registers.
- Organized freezers, refrigerators and storage rooms by receiving, recording and moving food and beverage supplies and products.

Education

**2018-08 -
2022-05**

High School Diploma

Bryant High School - Bryant, AR