

## Terms & Conditions – Hanu Studio

**Effective Date:** July 28, 2025

Welcome to **Hanu Studio**. By accessing our website, using our services, or engaging with our content, you agree to be bound by these Terms & Conditions. Please read them carefully.

### 1. Who We Are

Hanu Studio is a South African creative studio founded by Hanu Keyser. We specialize in bold web design, social media campaigns, and brand identity creation for businesses ready to stand out.

### 2. Services

We provide the following services:

- Custom Website Design & Development
- Social Media Management & Content Strategy
- Logo & Brand Identity Design

All services are delivered with high attention to creativity, performance, and user experience. Specific project deliverables, timelines, and pricing will be defined in individual client agreements or proposals.

### 3. Client Responsibilities

To ensure project success, you (the client) agree to:

- Provide necessary content, access, and feedback in a timely manner
- Make payments on time as per the agreed pricing plan
- Maintain communication and collaboration throughout the project

Delays caused by a lack of client response may impact timelines and incur additional costs.

### 4. Payment Terms

- A deposit (typically 30%) is required before any work begins
- Remaining balance is due upon project completion, prior to final delivery
- Late payments may result in paused work or additional fees

All payments are non-refundable once a project phase has begun.

### 5. Ownership & Usage Rights

- Final approved designs become your property after full payment
- Hanu Studio reserves the right to showcase the work in its portfolio and promotional material
- Unused concepts and drafts remain the intellectual property of Hanu Studio

You may not resell, reproduce, or modify work without permission unless otherwise agreed.

### 6. Revisions & Scope

Each service package includes a limited number of revisions. Additional revisions or changes beyond the agreed scope will be billed separately.

## **7. Cancellations & Refunds**

If you choose to cancel a project:

- ✚ The deposit is non-refundable
- ✚ Work completed beyond the deposit value will be invoiced
- ✚ Hanu Studio may cancel a project with notice in case of non-payment or repeated breach of terms

## **8. Content & Conduct**

You are solely responsible for the content you provide. We do not tolerate illegal, offensive, or plagiarized material. Hanu Studio reserves the right to refuse projects that violate our ethical or creative values.

## **9. Liability Limitation**

While we aim for perfection, Hanu Studio is not liable for:

- ✚ Any loss or damage resulting from the use or inability to use the website or designs
- ✚ Third-party software issues, hosting problems, or social media platform changes
- ✚ Any indirect or consequential losses

## **10. Privacy**

We respect your privacy. All information shared during the project will be treated confidentially. We will never sell or share your data without your consent.

## **11. Changes to These Terms**

We may update these Terms from time to time. You'll always find the latest version on our website. Continued use of our services means you accept the updated terms.

## **12. Contact Us**

For any questions or legal inquiries, please email us at:

hanu@hanu.co.za

## **Terms and Conditions Agreement**

By signing below, I acknowledge that I have read, understood, and agree to be bound by the Terms and Conditions set forth by:

Name - \_\_\_\_\_

Surname - \_\_\_\_\_

Email - \_\_\_\_\_

HKeyser

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Client  
of Hanu Studio

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Hanu Keyser  
Owner