

# Problem 2

## HW2

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```
suppressPackageStartupMessages({  
  library(purrr)  
  library(tidyr)  
  library(ggplot2)  
  library(dplyr)  
})  
  
set.seed(123456) # PLEASE DO NOT CHANGE THE SEED
```

## Monte-Carlo Simulations for Poisson Process

You are working for Poisson Car Dealerships Inc. and your task is to optimize the employment in a particular popular car dealership location.

The customers arrive to that dealership according to a Poisson arrival process (meaning that the number of customers that will arrive to the dealership on a particular hour is distributed with Poisson distribution and average arrival rate  $\lambda$ )

Salesmen are assigned to customers on 1-on-1 basis. Say, if 1 customer comes in at 3pm, then he occupies 1 salesman for that entire hour. The occupied salesman will be free again at 4pm to work with another customer.

Assume your dealership is open 24 hours a day / 7 days a week.

### Question 1

- Please simulate one possible future for the next month (30 days = 720 hours) assuming the average arrival rate  $\lambda = 6$  customers per hour.
- Hints:
  - you will need to use what you know about Poisson distribution
- Output:
  - Please create data.frame `df1` with  $N$  rows that contains your sample values in column `df1$X`, current hour (in 0-23 format) in `df1$hour` and current day (in 1-30 format) `df1$day`.

```
pois_lambda <- 6  
N <- 720L  
  
# Please write your code below  
  
df1 <- data.frame(X = rpois(N,pois_lambda),  
                 hour = rep(0:23, N/24),  
                 day = rep(1:30, each=24))  
head(df1)
```

```
##   X hour day
## 1 8     0   1
## 2 8     1   1
## 3 5     2   1
## 4 5     3   1
## 5 5     4   1
## 6 4     5   1
```

## Question 2

- Please simulate  $R = 2000L$  possible ways your future may look for the next month (30 days = 720 hours)
- Output:
  - Please create data.frame `df2` with  $N \times R$  rows that contains your sample values in column `df2$X`, current hour (in 0-23 format) in `df2$hour`, current day (in 1-30 format) `df2$day` and sample id in column `df2$id`.

```
R <- 2000L

# Please write your code below

df2 <- data.frame(id = rep(1:R, each=N),
                  X = rpois(R*N, pois_lambda),
                  hour = rep(0:23, R*N/24),
                  day = rep(rep(1:30, each=24), R))

head(df2)
```

```
##   id X hour day
## 1  1 2     0   1
## 2  1 1     1   1
## 3  1 9     2   1
## 4  1 6     3   1
## 5  1 3     4   1
## 6  1 3     5   1
```

## Question 3

- Please compute how many salesmen you should keep on duty each hour to make sure that in 99% of **hours** there are enough salesmen for every customer (without waiting).
- Hints:
  - you may want to look at `quantile()` function
- Output:
  - Please save the value into numeric variable `q3`

```
# Please write your code below

q3 <- quantile(df2$X, 0.99)
q3
```

```
## 99%
## 12
```