



ChatNDIS

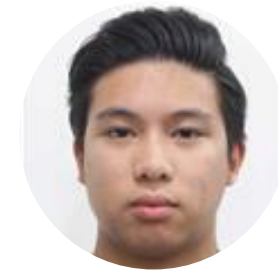
CH-Koala

Our Team



Eldon Yeh

Product Owner



Emmanuel Pinca

Scrum Master



Hanyun Zhang

Design Lead



Ruiqi Yu

Developer



Simon Chen

Developer

Project Background

- Capital Guardians
- What is an NDIS Plan?



The Problem



Confusion

while creating or changing a plan



Time-consuming and ambiguous

process of planning

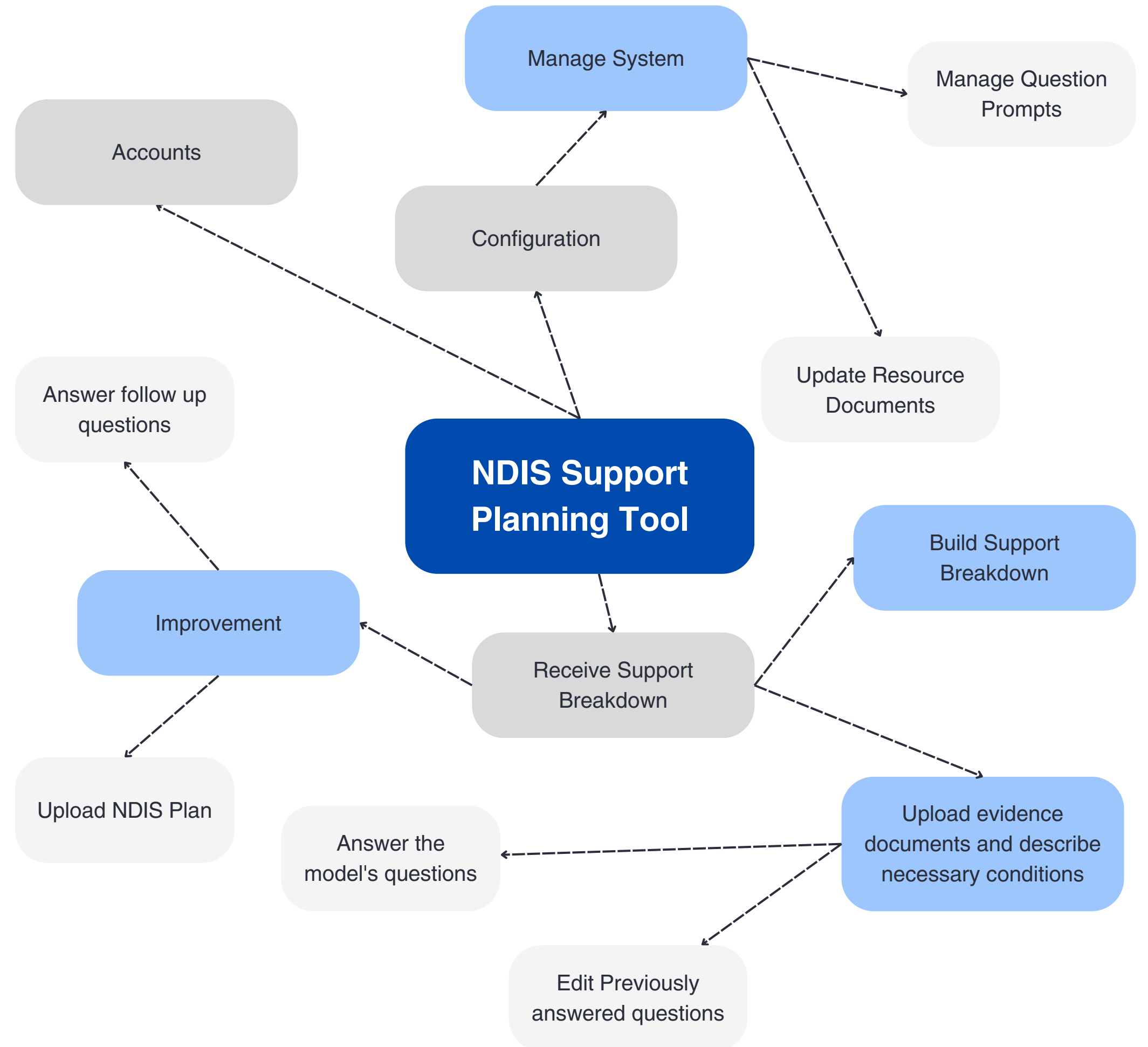


Manual nature

of budget planning

Our System

- Features
 - Interactive Questionnaire
 - Feedback
 - Support Breakdown Estimation
- Benefits
 - Alleviate Manual Work
 - Availability

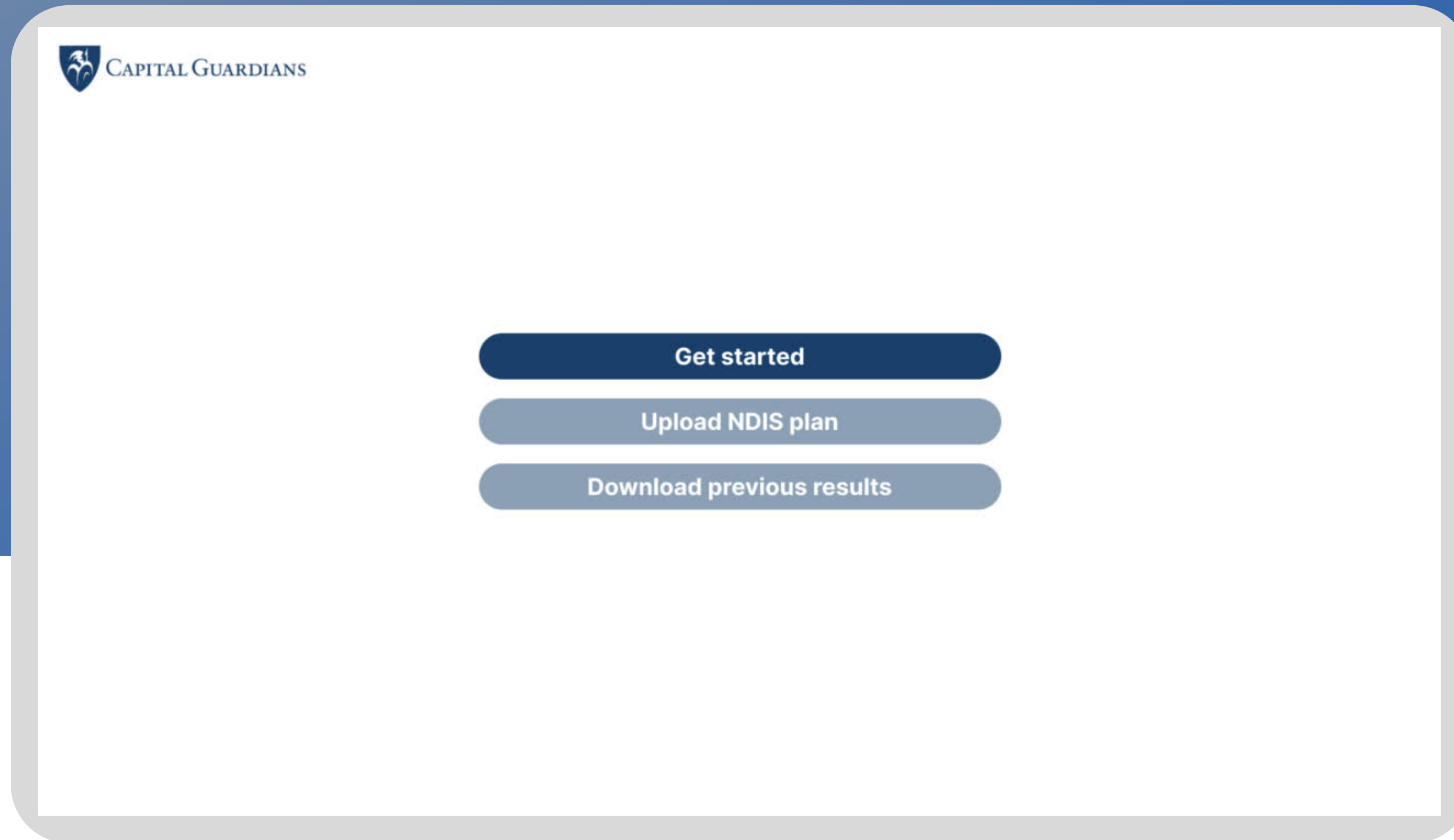


Usability Test

1. Participant answers question

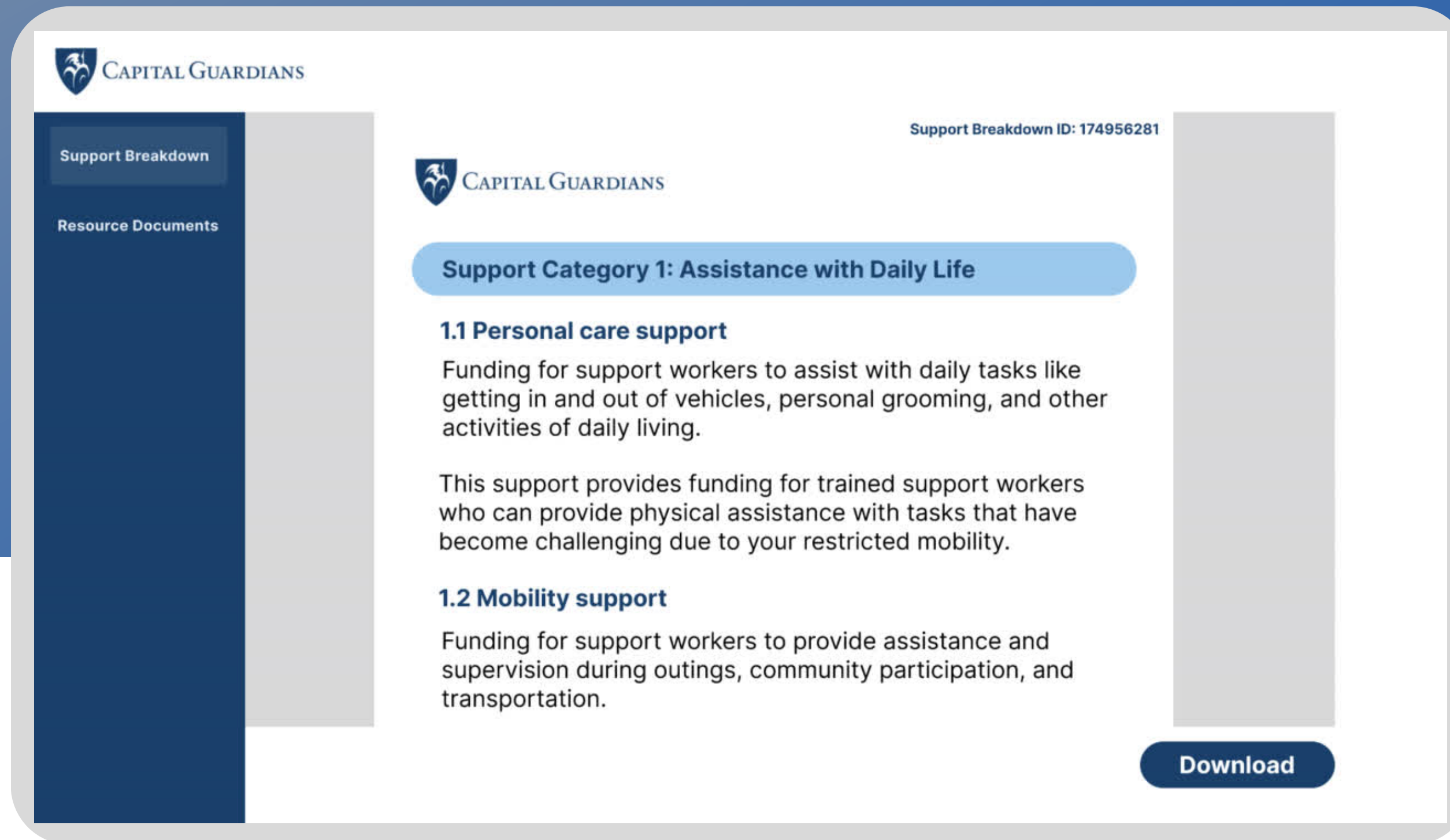
- Flow:
 - Participant answers question
- Context:
 - You are a participant with a spinal injury
 - You have not answered the questionnaire before
- Task:
 - Start the process to get a breakdown
 - Answer the questions about your disability until all questions are marked with a tick
 - Once questions are completed, download your breakdown

Prototype Changes



More informative landing
page UI

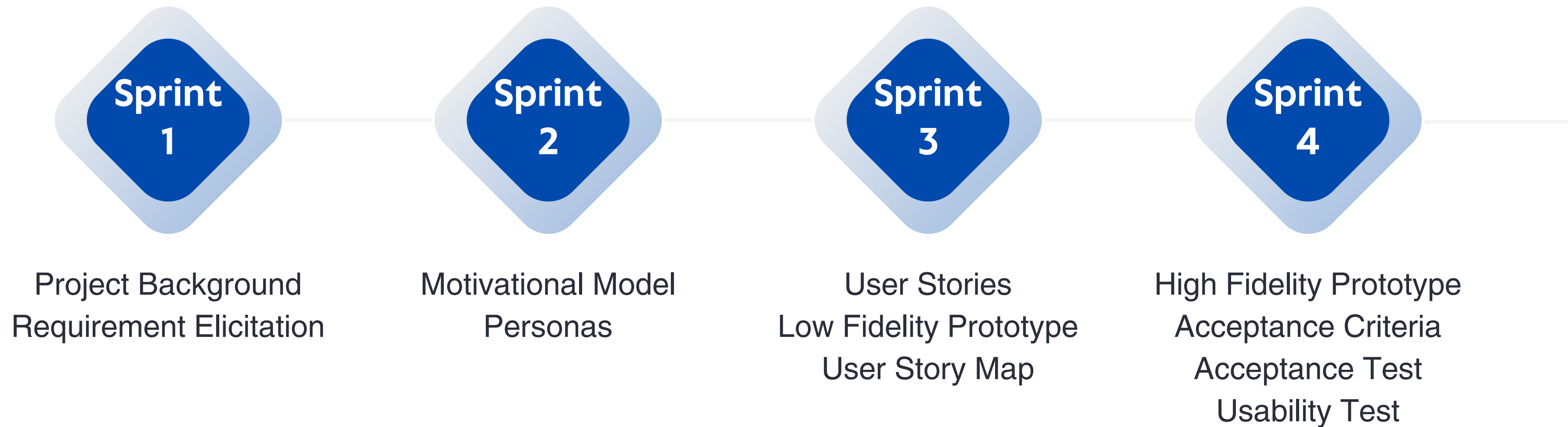
Prototype Changes



Use of support categories
predefined in the NDIS

Our Process

Project milestones across four sprints (every 2-4 weeks).



Project Reflection

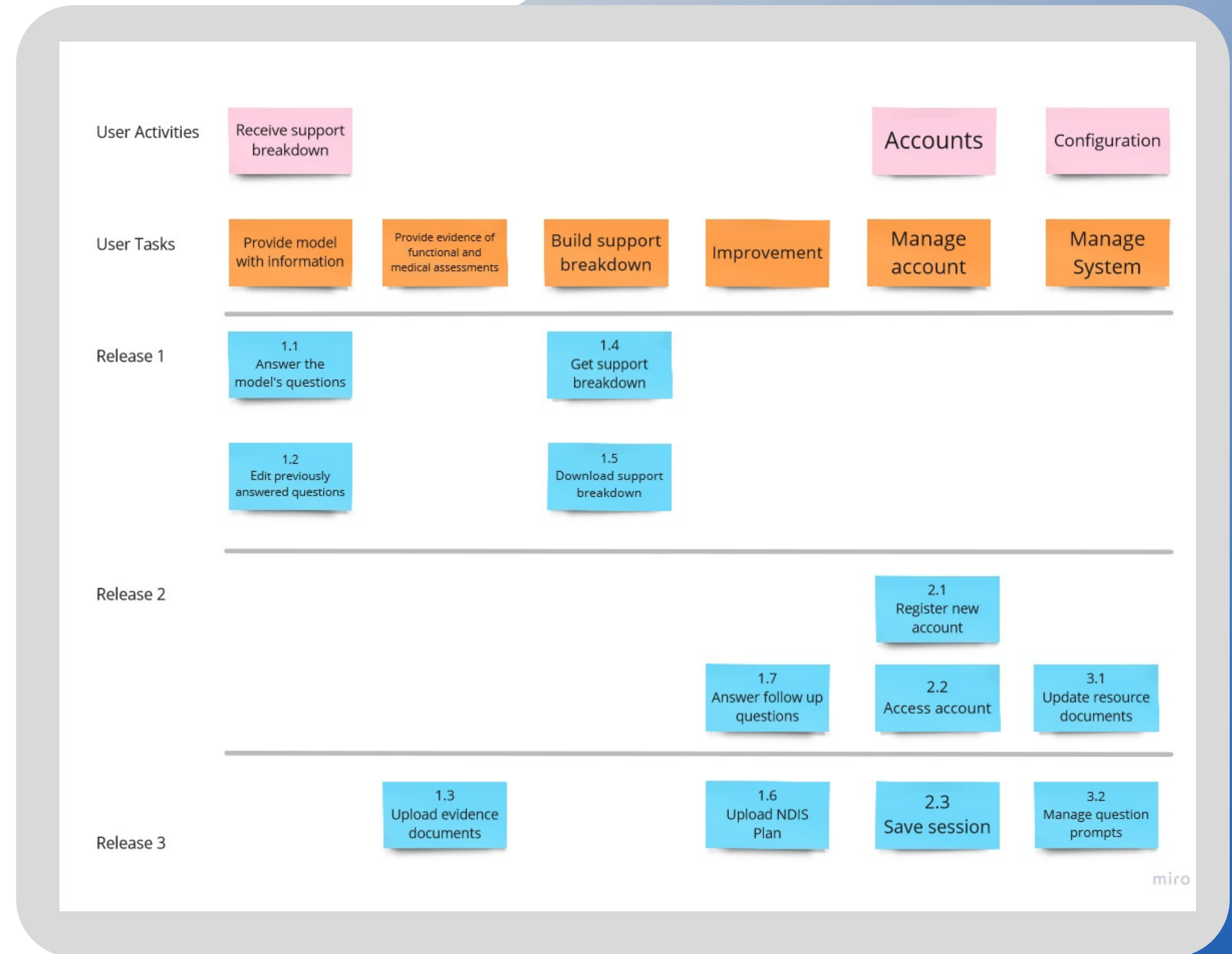
- ◆ Delays at start of project
- ◆ Communication with all teams
- ◆ Scope changes

Project Handover

Project Artifacts

Github Access

User Story Map



Thank You