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I want those who are in need being able to receive supports as soon as possible.

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## Bio

*John is an administrator user of NDIS. His job is to confirm or update the outcomes of what ChatGPT exported and then deliver the final results to the NDIS participants. He is passionate about his work.*

# John Smith

30 • NDIS admin user • Melbourne

## Motivations

- Help the participant to finalise the requirement.
- Get his job done efficiently.

## Goals

- Help the participants to archives their goals.
- Earn money from a job he likes.
- Help the NDIS to deliver convincing results for participants.

## Frustrations

- Manual Process of validation of NDIS plans are time-consuming
- Information gathered from participants sometimes is not enough to develop a plans.