
Programming for Business Computing

Lists and (a little) Strings

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Reading many values in a line

- In many cases we need to read a lot of values into our program.
- An easy way to express an input is:
 - Values will be **put in a line, separated by** white spaces (or commas or other **delimiters**).
 - For example, five student grades may be put in these ways:

98 65 57 48 80

98,65,57,48,80

- One type of plain-text file, **CSV (comma-separated values)**, uses commas to separate each row into multiple columns.
 - This is why it can be opened by MS Excel (or something similar).
- How to read these data into our program?

Reading many values as a string

- Python is very good at string processing.
- To read in a line of data, simply invoke `input()`.

```
gradeStr = input()  
print(gradeStr)
```

- But gradeStr is a **string**, not five numbers!
- We need to do three things:
 - **Splitting** the string into five pieces (substrings).
 - Converting the five substrings into five numbers.
 - Put the five numbers into a **list**.

String splitting

- A string can be split by invoking `split()`.

```
gradeStr = input()      # 1 2 3 4 5
grades = gradeStr.split()
print(grades)           # ['1', '2', '3', '4', '5']
```

- We may choose the delimiter when invoking `split()`.

```
gradeStr = input()      # 1,2,3,4,5
grades = gradeStr.split(',')
print(grades)           # ['1', '2', '3', '4', '5']
```

- What is `grades`?

Lists

- The outcome of invoking `split()` is a **list**.
 - A list is an **ordered container** that stores items.
 - An item may be an integer, a float, a string, or of other types.
 - Each item can be accessed by the **indexing operator** `[]`.
 - The **first** item is indexed at **0**!

```
gradeStr = input()           # 1 2 3 4 5
grades = gradeStr.split()
print(grades[0], grades[2] * 2) # 1 33
```

- The length of a list can be obtained by invoking `len()`.

```
gradeStr = input()           # 1 2 3 4 5
grades = gradeStr.split()
print(len(grades))           # 5
```

List declaration

- We may **declare an empty list** as follows:

```
aList = []  
print(aList, len(aList)) # [] 0
```

- We may **declare a list of three 0s** as follows:

```
aList = [0] * 3  
print(aList, len(aList)) # [0, 0, 0] 3
```

- We may declare a list of items with various data types:

```
aList = [0, "hi", True]  
print(aList) # [0, 'hi', True]
```

Putting items into a list

- We may add items into a list by invoking `append()`.

```
gradeStr = input() # 1 2 3 4 5
grades = gradeStr.split()
grades.append(-1)
print(grades) # ['1', '2', '3', '4', '5', -1]
```

- Note that the last item is an integer, not a string.
- We may even put **a list** into a list:

```
gradeStr = input() # 1 2 3
grades = gradeStr.split()
grades.append([9, 7, 5])
print(grades) # ['1', '2', '3', [9, 7, 5]]
```

Traversing a list in a loop

- What does the following programs do?

```
print(range(1, 101))
```

```
sum = 0
```

```
for i in range(1, 101):  
    sum = sum + i
```

```
print(sum)
```

```
gradeStr = input()  
gradeList = gradeStr.split()  
print(gradeList)  
grades = []
```

```
# 1 2 3 4 5
```

```
for g in gradeList:  
    grades.append(int(g))
```

```
# ['1', '2', '3', '4', '5']
```

```
print(grades)
```

```
# [1, 2, 3, 4, 5]
```


List modification

- What does the following program do?

```
gradeStr = input()           # 1 2 3 4 5
grades = gradeStr.split()
print(grades)                 # ['1', '2', '3', '4', '5']

for i in range(len(grades)):
    grades[i] = int(grades[i]) * 2

print(grades)                 # [2, 4, 6, 8, 10]
```

Example: month names

- What does the following program do?

```
# months is a list used as a lookup table
months = ["Jan", "Feb", "Mar", "Apr", "May", "Jun",
          "Jul", "Aug", "Sep", "Oct", "Nov", "Dec"]

n = int(input("Enter a month number (1-12): "))

print("The month is", months[n - 1] + ".")
```

- What will you do if you cannot use a list?

Example: tic-tac-toe

- Let's write a program to detect the winner of a tic-tac-toe game:

```
game = [[1, 0, 1], [1, 1, 0], [0, 0, 1]] # 2-dim list

for i in range(3):
    if game[i][0] == game[i][1] and game[i][1] == game[i][2]:
        print("winner:", game[i][0])
        break

# then check for columns and diagonals
```

X	O	X
X	X	O
O	O	X

List operations

Method	Meaning
<code><list>.append(x)</code>	Add element x to end of list.
<code><list>.sort()</code>	Sort (order) the list. A comparison function may be passed as a parameter.
<code><list>.reverse()</code>	Reverse the list.
<code><list>.index(x)</code>	Returns index of first occurrence of x .
<code><list>.insert(i, x)</code>	Insert x into list at index i .
<code><list>.count(x)</code>	Returns the number of occurrences of x in list.
<code><list>.remove(x)</code>	Deletes the first occurrence of x in list.
<code><list>.pop(i)</code>	Deletes the i th element of the list and returns its value.

Examples of list operations

- What does the following program do?

```
lst = [3, 1, 4, 1, 5, 9]
lst.append(2)
print(lst) # [3, 1, 4, 1, 5, 9, 2]

lst.sort()
print(lst) # [1, 1, 2, 3, 4, 5, 9]

lst.reverse()
print(lst) # [9, 5, 4, 3, 2, 1, 1]

print(lst.index(4)) # 2
```

```
lst.insert(4, "Hi")
print(lst) # [9, 5, 4, 3, 'Hi', 2, 1, 1]

print(lst.count(1)) # 2

lst.remove(1)
print(lst) # [9, 5, 4, 3, 'Hi', 2, 1]

print(lst.pop(3)) # 3

print(lst) # [9, 5, 4, 'Hi', 2, 1]
```

List copying

- Consider the following program:

```
aList = [1, 2, 3]
anotherList = aList

anotherList[0] = 5

print(aList) # [5, 2, 3]
```

- Why **aList** is modified?
- In Python, a list variable is a “**reference**” referring to a set of values.
 - Copying a list is just **copying the reference**, not those values.
 - Modifying the values through different references has the same effect.

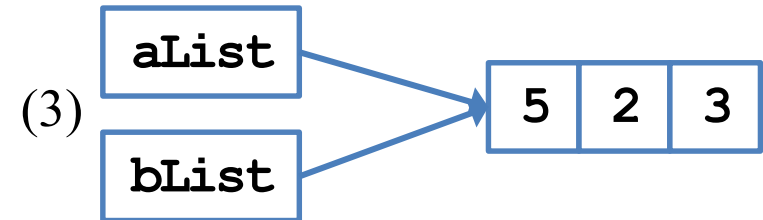
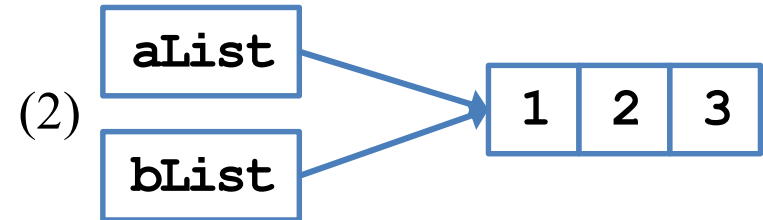
List copying

- Visualization:

```
aList = [1, 2, 3] # (1)
bList = aList     # (2)

bList[0] = 5      # (3)

print(aList) # [5, 2, 3]
```



- In short, **aList** and **bList** are not really **two lists**; they are **two names** of **one single list**.

Programming for Business Computing

Applications in Operations Management

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Operations Management

- **Operations Management** (OM) deals with “operations.”
 - Operations are activities inside a company.
 - It was **Production Management** at the beginning.
 - Today it includes (or is highly related to) Service Management, Decision Analysis, Supply Chain Management, etc.
- Typically OM issues:
 - Facility location.
 - Production planning and scheduling.
 - Inventory control.
 - Logistics and transportation.
- We will solve some OM problems by writing computer programs.
 - Basically we implement **algorithms**.

Algorithms

- An **algorithm** is a **step-by-step** procedure for solving a problem.
 - For a given task, it precisely describes **what to do** at each moment to complete that task.
- As an example, suppose that I want to sort Poker cards on my hands:
 - First put one card at the first position.
 - Look at the second card. Leave it there if it is bigger than the first one; exchange it with the first one otherwise.
 - Look at the third card and put it as the first, second, or third card to make the first three cards sorted.
 - ...
 - For the i th card, “insert” it to a position that makes the first i th card sorted.
- In short, it is a **detailed description of actions** such that each action is doable.

Programming for Business Computing

Applications in Scheduling

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Scheduling: Makespan minimization

- There are m **machines** in a factory.
- There are n **jobs** to be processed.
- Job j has a given **processing time** p_j :
 - For a machine to complete job j , it needs to spend p_j amount of time.
 - We say job j is completed at its completion time C_j if $C_j = S_j + p_j$, where S_j is its starting time (the time that it is started to be processed).
- A typical scheduling problem is to schedule these jobs to machines to **minimize the makespan**, i.e., the latest completion time among all jobs.

Example

- There are ten jobs with processing times 3, 3, 3, 4, 4, 5, 5, 6, 7, and 8.
- There are three machines.
- Schedule 1: Makespan = 18.

3	3	3	6
4	4	7	
5	5	8	

- Schedule 2: Makespan = 16.

3	3	4	6
4	5	7	
5	3	8	

Makespan minimization

- Makespan minimization is for **load balancing**.
 - To fairly allocation jobs.
 - To save utility fees.
 - To go home as early as possible.
- It turns out that this problem is “hard.”
 - Most researchers believe that an optimal schedule is too time-consuming to obtain in general.
- Several **heuristic algorithms** have been developed.
 - Typically easy to implement, easy to execute, and time-efficient.
 - Typically not too bad (near optimal).

Longest processing time first (LPT)

- One well-known algorithm for makespan minimization is the **longest processing time first (LPT)** rule.
 - First, **sort** jobs in the descending order of their processing times.
 - Then in each iteration schedule a job to the machine that is currently **the least loaded** (having the earliest completion time).
- We call LPT an **iterative algorithm**.
 - It runs in iterations.
 - In each iteration, it performs a similar action.
- We call LPT a **greedy algorithm**.
 - In each iteration, it makes the choice that is **the best at that moment**.
- In fact, even if we skip the sorting step, the algorithm still performs “well.”

LPT implementation (without sorting)

- Let's implement LPT without the sorting step.
- First, read inputs and do the preparations:

```
# read and prepare n, m, and p
n = int(input("Number of jobs: "))
m = int(input("Number of machines: "))
pStr = input("Processing times: ")

p = pStr.split(' ')
for i in range(n):
    p[i] = int(p[i])

# machine completion times
loads = [0] * m
assignment = [0] * n
```


LPT implementation (without sorting)

- Second, we do the iterative assignment:

```
# in iteration j, assign job j to the least loaded machine
for j in range(n):

    # find the least loaded machine
    leastLoadedMachine = 0
    leastLoad = loads[0]
    for i in range(1, m):
        if loads[i] < leastLoad:
            leastLoadedMachine = i
            leastLoad = loads[i]

    # schedule a job
    loads[leastLoadedMachine] += p[j]
    assignment[j] = leastLoadedMachine + 1
```

LPT implementation (without sorting)

- Finally, we check the result:

```
# the result  
print("Job assignment: " + str(assignment))  
print("Machine loads: " + str(loads))
```

Remarks

- LPT has been shown to have a worst-case performance guarantee.
 - Let z^* be the makespan associated with an optimal solution.
 - Let z^{LPT} be the makespan obtained by LPT.
 - For any instance, we have $\frac{z^{\text{LPT}}}{z^*} \leq \frac{4}{3}$.
 - The approximation factor of LPT is $\frac{4}{3}$.
- Even if we do not sort jobs first, the approximation factor is 2.
- Analysis is hard, but implementation (and problem solving) is easy!

Programming for Business Computing

Applications in Inventory Control

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Inventory control

- **Inventory** are commonly needed in practice.
 - Retailers keep inventory of products.
 - Manufacturers keep inventory of raw materials.
- Why inventory?
 - To be a buffer between supply and demand.
 - To balance between fixed ordering cost and variable holding cost.
- To control inventory, people develop **inventory policies**.
 - When to order.
 - How many to order.
 - From whom to order (if there are multiple suppliers).

Common inventory policies

- A common inventory policy is **the (Q, R) policy**.
 - Regularly check the amount of inventory level I .
 - If $I < R$, order Q units. Otherwise, do nothing.
- Another common policy is **the (s, S) policy**.
 - Regularly check the amount of inventory I .
 - If $I < s$, order up to S . Otherwise, do nothing.

Automatic ordering

- Obviously, today people may implement **automatic ordering**.
- If we build a **continuous** review system:
 - Whenever one item is sold through the POS (point-of-sales) system, check the inventory level.
 - If the reorder point is reached, place an order.
- If we build a **periodic** review system:
 - Check the inventory level at the end of each “period,” (e.g., a day).
 - If the reorder point is reached, place an order.
- Let’s implement a periodic review system.

Implementation of the (Q, R) policy

- Let's implement the (Q, R) policy:

```
Q = int(input("Order quantity Q: "))
R = int(input("Reorder point R: "))
I = int(input("Initial inventory I: "))
print("Inventory: " + str(I))

while True:
    sales = int(input("Sales in a day: "))
    I = I - sales if I - sales >= 0 else 0
    if I < R:
        I = I + Q
    print("Inventory: " + str(I))
```

- How to implement the (s, S) policy?

Optimizing the (Q, R) policy

- How to choose the policy parameters Q and R ?
- Three relevant costs:
 - **Inventory cost**: Cash generates investment returns, but inventory does not.
 - **Ordering cost**: The fixed cost incurred for each order (e.g., shipping cost).
 - **Shortage cost**: The loss sales and goodwill upon shortage.
- Objective: Minimize the sum of inventory, ordering, and shortage cost.

An instance

- Suppose that your boss asks you to optimize the (Q, R) policy:
 - Q is fixed to 30 due to a requirement set by the supplier.
 - The unit purchasing cost is \$1000 and the annual interest rate is 7.3%.
 - The per order shipping cost paid to the supplier is \$200.
 - If a customer comes but there is no on-hand inventory, she waits while getting \$2 off.
 - Daily demands for the past twenty days are given. Twenty units were on hand twenty days ago.

14, 23, 26, 17, 17, 12, 24, 19, 10, 18, 22, 31, 19, 16, 22, 28, 20, 27, 20, 32

- Note that as Q is fixed, the ordering cost does not matter.
- Which R minimizes the total cost?

What if...

- What if we have chosen $R = 10$:

Sales		14	23	26	17	17	...
Before replenishment	20	6	13	-13	0	13	
After replenishment		36	13	17	30	13	
Inventory cost		\$7.2	\$2.6	\$3.4	\$6	\$2.6	
Shortage cost		\$0	\$0	\$26	\$0	\$0	

- The total cost (for the past twenty days) with $R = 10$ is \$191.
- Is it good or bad?

Finding the “optimal” R

- To find R that minimizes the **expected total cost** for the future, we need to estimate/forecast/predict future demands.
- A proxy is to find R that minimizes the total cost **for the past twenty days**.
 - For each value of $R = 0, 1, 2, 3, \dots$, suppose that we have implemented the (Q, R) policy, what is the cost for the past twenty days?
 - If the demand pattern is going to remain unchanged, this should be good.
 - This works only if we have past demand, not only past sales.

Implementation

- First, we get the given information ready:

```
# past sales
salesStr = "14,23,26,17,17,12,24,19,10,18,22,31,19,16,22,28,20,27,20,32"
sales = salesStr.split(',')
for i in range(len(sales)):
    sales[i] = int(sales[i])

# given information
stgCost = 2
invCost = 1000 * 0.073 / 365
Q = 30
I = 20
```

Implementation

- We then search for the best R and print it out.

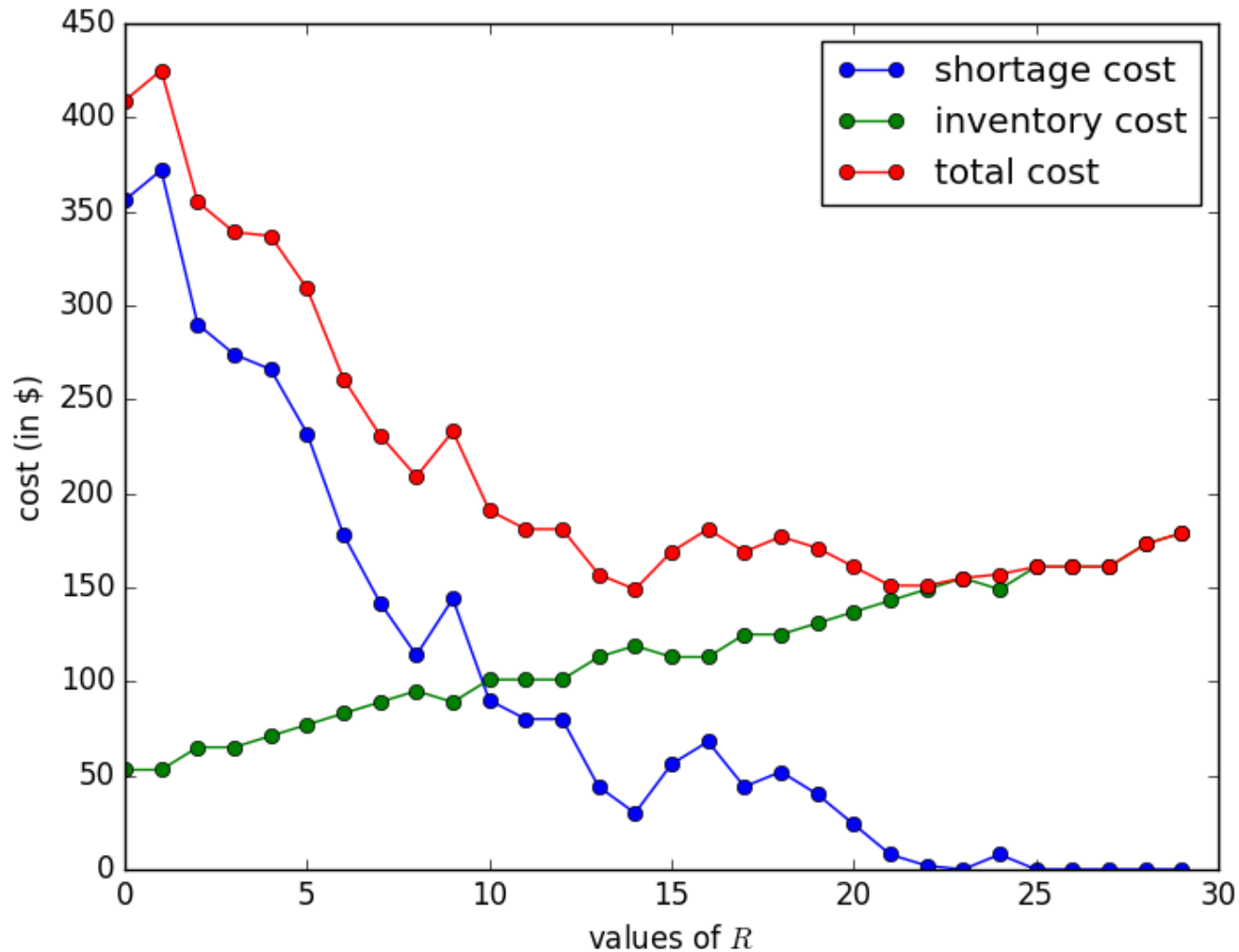
```
# finding the best R
bestR = 0
costOfBestR = 100000000
for R in range(Q):
    totalCost = 0

    # finding the total cost of this R
    for s in sales:
        I -= s
        if I < 0:
            totalCost += -I * stgCost
            I += Q
        elif I < R:
            I += Q
        totalCost += I * invCost

    # update bestR when necessary
    if totalCost < costOfBestR:
        bestR = R
        costOfBestR = totalCost

print(bestR)
```

Visualization



Further questions

- What if we also want to optimize Q ?
- What if we have multiple products with independent ordering operations?
- What if we have multiple products, and it is preferred to combine their purchasing orders?
- What if sales are lost rather than backlogged?

Programming for Business Computing

Applications in Logistics and Transportation

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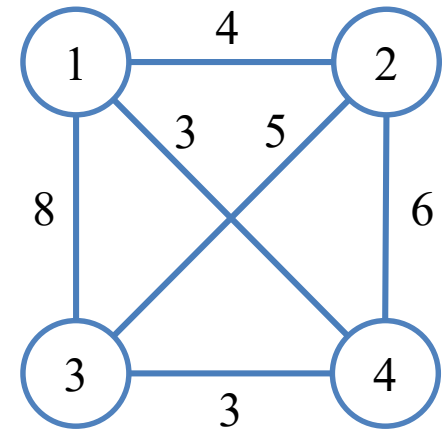
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Logistics and transportation

- **Logistics** and **transportation** problems are common in supply chain management and service management.
 - Route, quantity, timing, and transportation mode selection.
 - Shipping goods among suppliers, manufacturers, and retailers.
 - Shipping goods to consumers.
 - Sending passengers here and there.
- Many of these problems are solved by **algorithms**.
 - To save cost.
 - To deliver better service.
 - To increase profit.

Travelling salesperson problem

- In many cases, we need to deliver/collect items to/from customers in the most efficient way.
- E.g., consider a post officer who needs to deliver to three addresses.
 - The shortest path between any pair of two addresses can be obtained.
 - This is a **routing** problem: To choose a route starting from the office, passing each address exactly once, and then returning to the office.
- This is a **sequencing** problem; in total there are $3! = 6$ feasible routes (some are identical). Which route minimizes the total distance (or travel time)?
- The problem described above is the **traveling salesperson problem** (TSP).

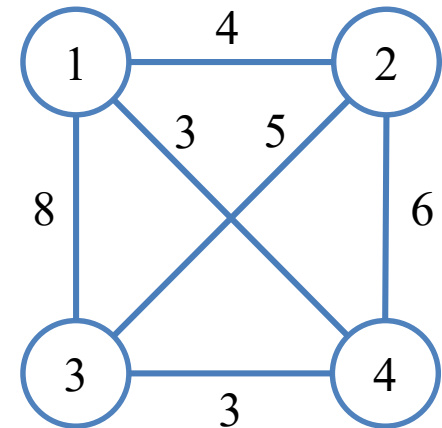


Vehicle routing problem

- Sometimes the **vehicle capacity** is also an issue.
- Consider the truck towing bicycles in NTU.
 - It must start at the car pound, pass several locations in NTU, and then return to the origin.
 - However, the truck capacity is quite limited (because too many people violate the parking regulation).
 - The driver needs to find multiple routes to cover all the locations.
- The traveling salesperson problem is a special case of vehicle routing problems.
 - The vehicle capacity is unlimited.

A greedy algorithm for TSP

- Let's consider a **greedy algorithm** for TSP.
 - At the origin, go to the next location that is **closest**.
 - At each location, go to the next location among all unvisited ones that is **closest** to the current location.
 - Repeating this until we get back to the origin.
- In this example, we will travel in the route (1, 4, 3, 2, 1). The total distance is 15.
 - (1, 4, 3, 2, 1) is optimal for this instance.
 - Does the greedy algorithm always find an optimal route?



Implementation of the greedy algorithm

- Let's implement the greedy algorithm.
- First, we get the given data ready:

```
# set up the distance matrix
numLoc = 5
dst = [[0, 9, 6, 7, 4], # 2-dim list
       [9, 0, 5, 9, 6], # dst[i][j] is the
       [6, 5, 0, 3, 1], # distance between
       [7, 9, 3, 0, 4], # locations i and j
       [4, 6, 1, 4, 0]]

# set up the origin
origin = 0
```

Implementation of the greedy algorithm

- Second, we prepare two lists **tour** and **unvisited**
 - In each iteration, we move one location from **unvisited** and to **tour**.

```
# tour: a list that will contain the solution
# tourLen: the total distance of the solution
# unvisited: a list that contains those
#           unvisited locations at any time
tour = [origin]
tourLen = 0
unvisited = []
for i in range(numLoc):
    unvisited.append(i)
unvisited.remove(origin)
```

Implementation of the greedy algorithm

- The algorithm consists of **numLoc** – 1 iterations.
- In each iteration, we check the distance between the current location and each unvisited location.
 - To find the closest unvisited location.
- We move to the next location to initiate the next iteration.

```
# The algorithm
cur = origin
for i in range(numLoc - 1):
    # find the next location to visit
    next = -1
    minDst = 999
    for j in unvisited:
        if dst[cur][j] < minDst:
            next = j
            minDst = dst[cur][j]

    # move "next" from unvisited to tour
    unvisited.remove(next)
    tour.append(next)
    tourLen += minDst

    # run the next iteration from the next location
    cur = next
```


Implementation of the greedy algorithm

- Finally, we complete the tour and print out the solution.

```
# complete the tour
tour.append(origin)
tourLen += dst[cur][origin]

# print out the solution
print(tour, tourLen)
```

Improving the input process

- Our program should allow a user to input her/his instance information.

```
# set up the distance matrix
numLoc = 5
dst = [[0, 9, 6, 7, 4],
       [9, 0, 5, 9, 6],
       [6, 5, 0, 3, 1],
       [7, 9, 3, 0, 4],
       [4, 6, 1, 4, 0]]

# set up the origin
origin = 0
```



```
# set up the distance matrix
numLoc = int(input())
dst = []
for i in range(numLoc):
    dst.append(input().split())
    for j in range(numLoc):
        dst[i][j] = int(dst[i][j])

# set up the origin
origin = 0
```

- How to avoid entering a lot of numbers for each trial?
 - First, save your input in a plain text file. Give it a file name (e.g., “in.txt”).
 - Open the console/terminal window to execute your program.
 - Use < (or something similar) like “**python TSP.py < TSP_in.txt**” to load the input data.

Remarks

- Many (quantitative) decisions may be supported by computers and programs.
 - As long as we have a good **algorithm** and **know how to program**.
- To solve real problems, we need **domain knowledge**.
 - Being able to program allows one to **implement a solution** (by herself/himself or collaborating with engineers).
 - Being able to program allows one to **try** some solutions.
 - Being able to program facilitates “**learning by doing**.”