Hong Kong Diploma of Secondary Education Examination 2016 Information and Communication Technology (Coursework)

Option D: Software Development

Title: Hostel Booking System

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Chapter 1 Introduction

1.1 Problem & Situation

The Wakenial Hostel, a medium-sized motel, finds it uneasy to organize the traditional booking records of the rooms. It can be attributed to the inevitable blunders, for example, the malorganized clients' data and booking records. It especially happens after the cancel of clients' booking. In a bid to address the problem, the Wakenial Hostel wants to set up a program so that the clients can book the rooms by the program and the data can be organized systematically.

1.2 Objectives

As a friend of the owner's son, I was asked to help develop a program which can fulfil the basic requirements of the hostel booking system. He hopes that the program can help minimize the risk of mistaken and mismatched booking records.

Chapter 2 Design of Solution

2.1 Brief Description

In this Chapter, I will design the program based on the functions proposed in Chapter 1.

I will design:

- 1. The overall structure of the program
 - I. Homepage
 - II. User page
- 2. Basic registration
- 4. User identification
- 5. Basic functions of hostel booking system

I assume that:

- 1. The clients are information literate and should be able to utilize the program.
 - 2. The clients have acquired a certain degree of understanding
 - 3. The clients' phone numbers are in 8 digits.
 - 4. The available booking period is within 1 year
 - i.e. When the clients are making the booking on January, the available booking period is up to December.
 - 5. There are no more than 10000 clients in total.

2.2 Intended users and their expectations

The intended users are basically the clients of the Wakenial Hotel who would like to book rooms.

The intended users can expect that the program would be able to help them create an account, change their personal information, book the rooms and cancel the booking, which involves lower risk of blunders. The program they expect should be user-friendly by showing clear instructions and directions as to show how to operate. They may also expect the program to present clean structures so that the users would not be easily confused by the weary interface.

Below are some of the features which may be able to meet the users' expectations:

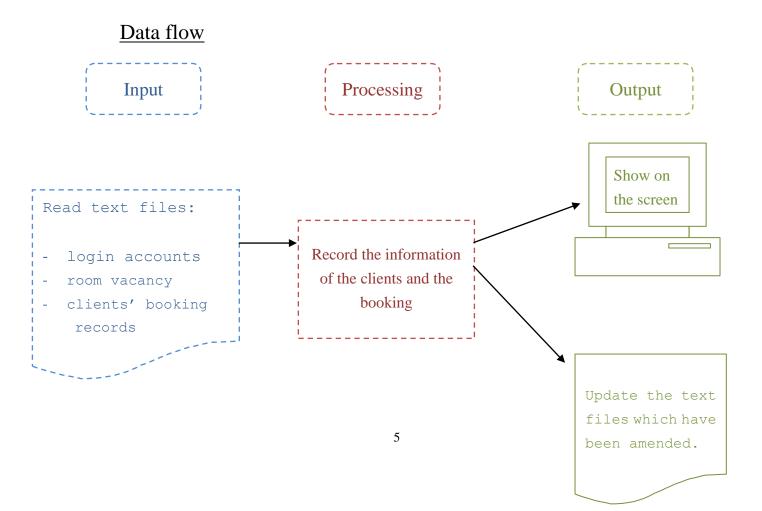
| Features | Function of the feature | How to meet users' expectations |
|---|---|--|
| Register | Allow the user to create their accounts | Allow the users to use their own accounts to have further information |
| Amend personal information | Allow the users to update their personal information | Ensure that the motel staff can keep contact with the clients |
| Make booking Users can book rooms and know more information of the rooms | | Reduce the risk of blunders due to carelessness or repeated booking |
| Cancel booking Users can cancel the appointments they have made | | Reduce the risk of blunders due to carelessness or repeated cancelling |
| Display menu | Allow the users to choose the service they would like to have | Make the program more user-friendly |

2.3 Refinement of Problem

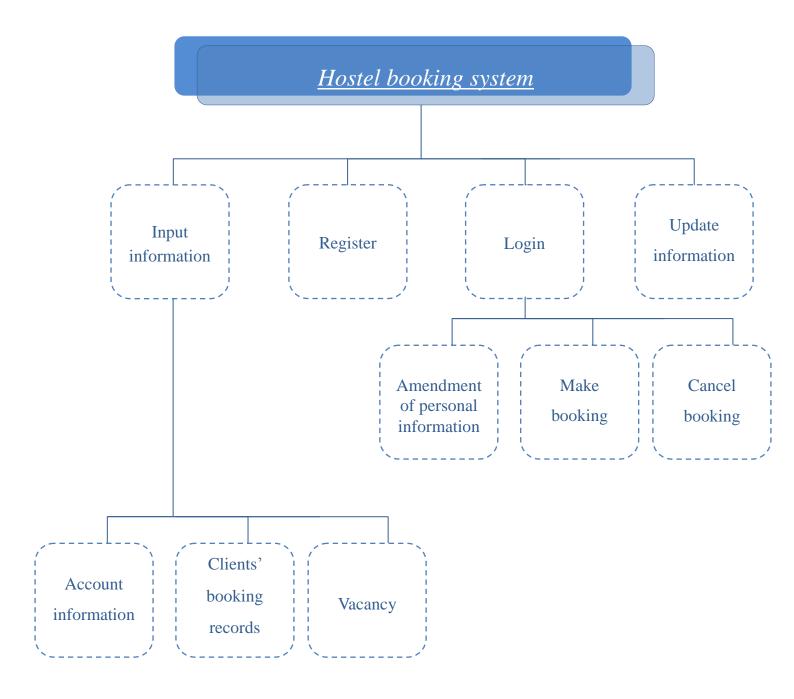
Handling different kinds of data will result in a mess. In order to avoid such plight, two text files containing clients and the booking records are needed.

On one hand, similar to the traditional system, the program requires personal information so that the staff can make contact with the clients. Therefore, it is necessary for the clients to register before booking the rooms. One text file will be needed to store the personal information of the clients. On the other hand, another text file will be needed to store clients' booking records. Only when the clients book or cancel their appointments will the second text file be amended. The two files will be hence independent, reducing the risk of blunders and enhancing the efficiency.

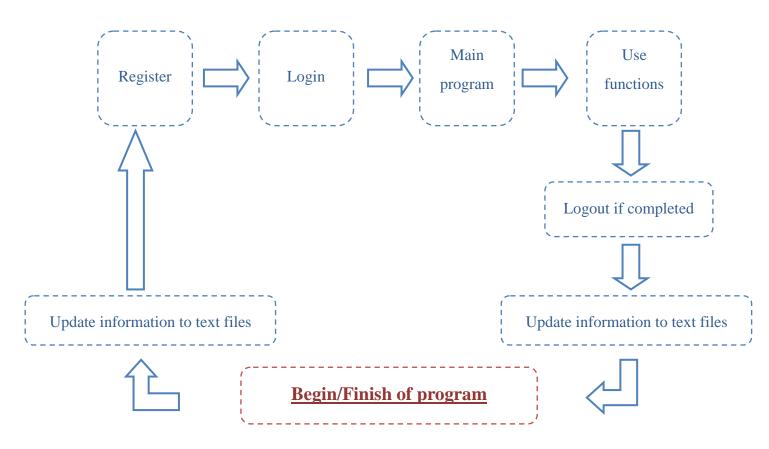
However, it is not yet enough. The motel is well-known among all local motels that there will be especially a good many appointments in vacations like summer holiday and Easter Holiday. It is possible for insufficient vacancies during the peak periods. Thus, text files are needed to record which rooms have been booked. Twelve text files are hence used for storing the vacancy of each month.



Design of the main program



Design of processing



Characteristics of the program

The program will be built by command line interface using Dev-Pascal.

The program is made up of many small-divided procedures, which reassures the reusability of the procedures and minimizes the number of logic statements or algorithms needed. In other words, the file size will be smaller.

Also, it allows the development of the program for a further use as the program can be edited by modifying the procedures or adding extra procedures into the main program.

2.3 Input Data File Formats

<u>Inputting information from text files</u>

It would be good to assign the program to 14 database files:

- 1. 12 files concerning the vacancy from January to December
- 2. a file concerning the details of the clients' accounts
- 3. a file concerning the booking records of all clients

It helps improve database management as the independent text files facilitate information updating while the complexity is lower. For example, the booking records and personal information of the clients are separated to avoid unnecessary amendments. In other words, this can enhance the efficiency of the program.

File1: records.txt

This text file is used to record the login accounts and personal information of the clients. Once a new account has been created, the text file will immediately update the information so that the clients can log in their accounts right after the registration. The text file will be read at the very beginning automatically.

| Information Catalogue | Data types | |
|-----------------------|---------------|--|
| Username | 12 strings | |
| Password | 20 strings | |
| Sex | 1 character | |
| Surname | 10 characters | |
| First name | 22 characters | |
| Telephone number | 1 integer | |

Each line of the data file stores the record of one participant with the following format:

e.g.

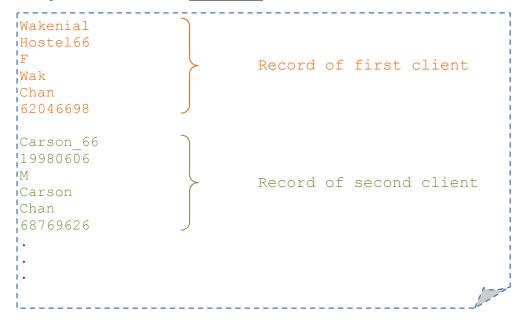
| Username | Password | Sex | Surname | First name | Telephone number |
|----------|----------|-----|---------|------------|---------------------|
| Wakenial | Hostel66 | F | Wak | Chan | 6204 6698 |

Sample file:

| | Password | Surname | First name | |
|---|---|--|--|--|
| | • | • | • | |
| \$10000 \$10002 \$10003 \$10004 \$10005 \$10006 \$10007 \$10008 \$10009 \$10010 \$10011 \$10012 \$10013 \$10014 \$10015 \$10016 \$10017 \$10019 \$10020 \$10021 \$10022 \$10023 \$10024 \$10025 \$10025 \$10027 \$10028 \$10027 \$10028 \$10029 \$10030 \$10031 \$10032 \$10033 \$10033 \$10034 \$10035 \$10036 \$10037 \$10039 \$10039 \$10039 \$10039 \$10039 \$10040 | a12345678 | M Cheung M Cheung F Chui F Chung F Chung F Chung F Ho F Hung M Ho M Hung M Kwan M Kwan M Lau M Lau M Lau M Lau M Tanng F Tanng | Chi Chung Koo Ho Yee Hung, Teresa Tse Lung Kei Man, Mandy Siu Wan, Melanie Kam Shui, Tom Li, Lily Chung Hong Yen Yen Yung Kai Wan Cheong Yuen Ching, Cindy Foo Ho Tik Man Ting Cheong Yiu Wing Yum Meow Tsz Kit Man Hon Wai Tak Ho Ming Chun Ying Yat To Chi Chung King Fung Chi Chung King Fung Chi Fung Kwong Wing Kwong Wing Kwong Wing Kwong Wing Kwong Wing Leong Pui Yip Chun Wai Wai Fai Ying Sze Ling Yee King Kwun Yu Kit Pak Hong Ting Yee Chung Lai | 91170243 90427254 52065563 62064552 68554273 62905816 31154226 60153321 |
| Username | | Sex | | Telephone number |

Remark:

Other possible structures of **records.txt**:



File 2 - File13: <u>rm1.txt</u>, <u>rm2.txt</u>, <u>rm3.txt</u>, ..., <u>rm12.txt</u>

These text file are used to store the vacancy of the hostel in different months, from January to December. Once the clients booked the rooms, or, once the clients cancelled the booking, the text files will immediately update the information so that the risk of blunders will reduce. The text files will be read at the very beginning automatically.

| Information Catalogue | Data types |
|-----------------------|------------|
| Room number | 1 integer |
| Type of room | 1 integer |
| Day & Status | 4 strings |

Each line of the data file stores the record of one participant with the following format:

e.g.1 In rm1.txt,

| e.g.1 1 | II IIIII.tXt, | | | | | |
|---------|----------------|--------------|--------------|--------------|-----|--------------|
| | Room number | Type of room | Day & Status | Day & Status | | Day & Status |
| | 101 | 1 | 1 | 2x | ••• | 31 |
| e.g.2 I | n rm1.txt, | | | | | |
| | Room number | Type of room | Day & Status | Day & Status | | Day & Status |
| | 101 | 1 | 1x | 2x | ••• | 31x |
| In rn | ı2.txt, | | | | | |
| | Room number | Type of room | Day & Status | Day & Status | | Day & Status |
| | 101 | 1 | 1x | 2x | | 31 |

For 'Type of room': 1 stands for single room, 2 stands for twin room, 3 stands for family room and 4 stand for suite room.

For 'Day & Status': if there is 'x' after the day, it represents that the room is booked for that day. Take e.g.1 as an example, the '2x' implies that Room 101 is not available on 2 January as it is reserved. That there are 31 days every month is not true, but it helps keep the format of the 12 text files consistent without imposing grave effects on the functionality of the program.

If the duration of the booking lasts for more than a month, the records in more than 1 text file. Take e.g.2 as an example, a client has booked Room 101 from 1st January. to 2nd February. Thus, it will be recorded in both rm2.txt and rm1.txt.

Sample file:

Type of room

| 108 109 110 1111 1112 207 208 209 210 211 212 209 211 212 407 408 409 410 411 412 507 508 509 510 607 608 609 610 611 612 707 708 709 710 711 801 803 804 805 806 901 902 903 904 906 1002 1002 1002 1002 1002 1002 1002 10 |
|---|
| 222222222222222222222222222222222222222 |
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| 444444444444444444444444444444444444444 |
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| 21 21 21 21 21 21 21 21 21 21 21 21 21 2 |
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| 23 23 23 23 23 23 23 23 23 23 23 23 23 2 |
| 2444 2244 2244 2244 2244 2244 2244 224 |
| 25552255255525555255555555555555555555 |
| 266 266 266 266 266 266 266 266 266 266 |
| 27 27 27 27 27 27 27 27 27 27 27 27 27 2 |
| 28 28 28 28 28 28 28 28 28 28 28 28 28 2 |
| 29 29 29 29 29 29 29 29 29 29 29 29 29 2 |
| 30 30 30 30 30 30 30 30 30 30 30 30 30 3 |
| |



Day and Status

File 14: records_booked.txt

The text file is used to store the booking records of each client. Once the clients booked the rooms, or, once the clients cancelled the booking, the text file will immediately update the information so that the risk of blunders will reduce. The text file will be read at the very beginning automatically after the clients log in their accounts.

| Information Catalogue | Data types | |
|-----------------------|------------|--|
| Username | 12 strings | |
| Number of booking | 1 integer | |
| Room | 1 integer | |
| Check-in month | 1 integer | |
| Check-in day | 1 integer | |
| Check-out month | 1 integer | |
| Check-out day | 1 integer | |

Each line of the data file stores the record of one participant with the following format:

e.g.1

| Username | Number of booking | Room | Check-in month | Check-in day | Check-out month | Check-out day |
|----------|-------------------|------|-------------------|--------------|--------------------|------------------|
| Wakenial | 0 | | | | | |

e.g.2

| Username | Number of booking | Room | Check-in month | Check-in day | Check-out month | Check-out day |
|----------|-------------------|------|-------------------|--------------|--------------------|------------------|
| Hostel | 1 | 3 | 2 | 10 | 2 | 10 |

e.g.3

| User- name | Number of booking | Room | Check -in month | Check -in day | Check -out month | Check -out day |
|---------------|-------------------------|------|-----------------------|---------------------|------------------------|----------------------|
| Samuel | 4 | 1 | 2 | 10 | 2 | 12 |

| Room | Check -in month | Check -in day | Check -out month | Check -out day |
|------|-----------------------|---------------------|------------------------|----------------------|
| 21 | 3 | 2 | 3 | 5 |

If the clients did not make any booking before, the 'number of booking' will be zero. Take e.g.1 as an example, the client, 'Wakenial', did not make any booking, thus the 'number of booking' is 0. Also there will not be the records of 'Room', 'Check-in month', 'Check-in day', 'Check-out month', 'Check-out day' written.

If the clients have made more than 1 booking, the records of each booking, will be written in the same line. Take e.g.3 as an example, the client, 'Samuel' have 4 booking. Thus, the information of his first booking, including 'Room', 'Check-in month', 'Check-in day', 'Check-out month', 'Check-out day', will be written first, followed by the second booking, so and so on.

For 'Room', the number represents which line the room number (recorded in **File 2 - File13**) is located. Take e.g.2 as an example, the 'Room' is 3, implying that Room 103 (located in 3rd line in **File 2 - File13**) is reserved for the client, 'Hostel'.

Sample file:

```
      $10001
      2 1 1 1 1 1 2 2 2 2

      $10002
      0

      $10003
      0

      $10004
      0

      $10005
      0

      $10006
      0

      $10007
      0

      $10008
      0

      $10010
      0

      $10011
      0

      $10012
      0

      $10013
      0

      $10014
      0

      $10015
      0

      $10016
      0
```

2.4 Output Report Format

Output results on screen

1. Personal information

As clients can change their personal information afterwards, their personal information will be shown for the amendments.

```
Username: s10901
Password: a12345678
Sex: M
Name: Chi Chung Cheung
Phone_no: 93399210

Which one do you want to amend?(Please only enter the number)

1.Username

2.Password

3.Sex

4.Name

5.Phone number

Enter your choice(0 to leave): _
```

2. Booking records

The booking records will be shown so that the clients will know the booking they have made and which to cancel.

Sample layout:

```
1. Room 101
The check-in date:1/1
The check-out date:1/1

2. Room 101
The check-in date:19/2
The check-in date:13/2

The check-out date:13/2

Which would you like to cancel (Enter the 0 for exit) ?
```

Output results on text files

File1: records.txt

New clients' information will be added in the last line of the text file after the registration has been done.

Sample layout:

Before client 's10006' has registered:

| s10000 | a12345678 | M Cheung | Chi Chung | 93399210 | | | | |
|---------------------------------------|-----------|----------|------------------|----------|--|--|--|--|
| s10002 | a12345678 | M Cheung | Koo Ho | 92656221 | | | | |
| s10003 | a12345678 | F Cheung | Yee Hung, Teresa | 91913232 | | | | |
| s10004 | a12345678 | F Chui | Tse Lung | 91170243 | | | | |
| s10005 | a12345678 | F Chung | Kei Man, Mandy | 90427254 | | | | |
| After client 's10006' has registered: | | | | | | | | |
| s10000 | a12345678 | M Cheung | Chi Chung | 93399210 | | | | |
| s10002 | a12345678 | M Cheung | Koo Ho | 92656221 | | | | |
| s10003 | a12345678 | F Cheung | Yee Hung, Teresa | 91913232 | | | | |
| s10004 | a12345678 | F Chui | Tse Lung | 91170243 | | | | |
| s10005 | a12345678 | F Chung | Kei Man, Mandy | 90427254 | | | | |
| s10006 | a12345678 | F Fung | Siu Wan. Melanie | 52065563 | | | | |

File 2 - File13: <u>rm1.txt</u>, <u>rm2.txt</u>, <u>rm3.txt</u>, ..., <u>rm12.txt</u>

'x' will be added in the 'Day & Status' after the booking has been made.

Sample layout:

A client wants to book a single room from 1st February to 28th February. As the Room 101 is already reserved from 10th February to 13th February, Room 101 is not available. As a result, Room 102 is reserved for the client.

In rm2.txt,

Before the booking of client:

```
10x
10
10
10
10
10
10
                                                                                                                                     11x
11
11
11
11
11
                                                                                                                                                            12x
12
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5555555
```

After the booking of client:

```
19 20 21
19x 20x 21x
19 20 21
19 20 21
19 20 21
19 20 21
19 20 21
19 20 21
                                                                                                  11x
11x
11
11
11
                                                                                10x
10x
10
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12x
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28
```

File 14: records_booked.txt

New clients' username will be added in the last line of the text file after the registration has been done. As this is a new account which does not have any records of booking, the 'number of booking' will be zero and there will not be any records of 'Room', 'Check-in month', 'Check-in day', 'Check-out month', 'Check-out day' written.

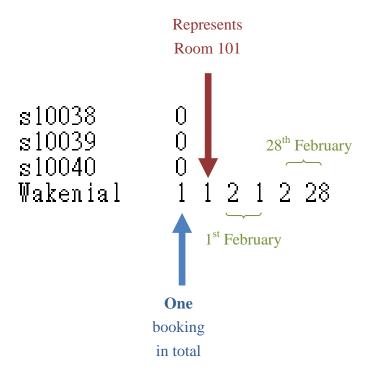
The records of the booking will be updated whenever the clients book rooms or cancel the booking.

Sample layout:

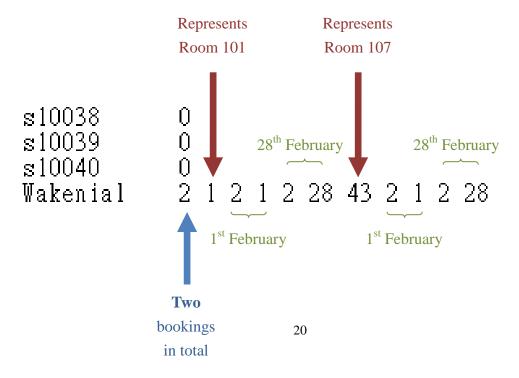
The client, 'Wakenial', has already a booking of Room 101 from 1^{st} February to 28^{th} February.

He now wants to have one more booking of a twin room from 1st February to 28th February. And Room 107 is available. Thus, the new record is written into the text file.

Before the booking of client:



After the booking of client:



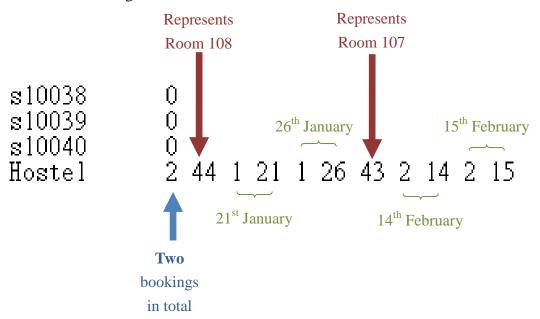
Vice versa, if a client cancels the booking, the records of the cancelled booking will be deleted.

Sample layout:

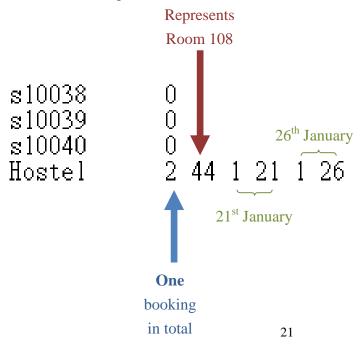
The client, 'Hostel', has two bookings. They are: a twin room, Room 108, from 21st January to 26th January and a twin room, Room 107, from 14th February to 15th February.

He now wants to cancel the booking of Room 107. Thus, the record of Room 107's booking will be deleted

Before the booking of client:



After the booking of client:



2.5 Functionality

Front page

Promote the hostel and show the icon of the hostel.

Register account

The clients are requested to have their personal account before they can make booking. Some personal information and basic registration is requested.

Input valid checking for registration

Multi-checking is made to ensure that there is no conflict occurs when the account is created. For instance:

- Field length: the length of username, password should be reasonable
- Fixed value check: the gender of the client should be either 'M' of 'F'
- Type check: phone number should not contain anything else except numbers
- Filed presence check: the password should not be empty
- Check if the username is already registered
- Input data twice: clients are requested to input the password twice

All these helps minimize garbage-in-garbage-out situation.

Login system

Having inputted the username and password, clients could login the system. Each of them should have an account for identifying and authenticating the clients.

```
Username: Example

Password(input EXIT to return to homepage): Example666

Press the ENTER button to get into the user page.
```

Main menu

If the clients have already had an account, they can choose 'Login account' directly, or they have to create an account through 'Register'.

```
Welcome To Wakenial Motel

1.Register

2.Login Account

3.Off

Enter your choice:
```

User's page

After login the account, the clients can choose different functions by inputting the options.

```
Good Morning! Ms.Example

What can we do for you?

1.Amend personal data

2.Make booking

3.Cancel booking

4.Logout

Enter your choice:
```

Functions of user interface

Amend personal information

The clients can amend their personal information stored and the information will be updated immediately.

```
Username: Example
Password: Example666
Sex: F
Name: Example Example
Phone_no: 66666666

Which one do you want to amend?(Please only enter the number)

1.Username
2.Password
3.Sex
4.Name
5.Phone number

Enter your choice(0 to leave): _
```

Make booking

The clients can make booking with the restriction shown in the first line. The available room will be reserved for the clients and reminder will be shown in case of no vacancies. The booking records will be updated immediately.

```
The check-out date is up to Decemeber 2016

Check-in(month):1

Check-out(month):1

Check-out(day):1

What kind of room(Single room(1)/Twin room(2)/Family room(3)/Suite Room(4),Please enter the number):1

Room 101 is reserved for you.
```

Cancel booking

The clients can cancel their bookings. The reminder will be shown in case of no booking records made.

```
You have booked

1. Room 101
The check-in date:1/1
The check-out date:1/1

2. Room 101
The check-in date:1/2
The check-out date:3/2

Which would you like to cancel (Enter the 0 for exit)?
```

Chapter 3 Implementation

3.1 Brief Description and program coding

In this part, I am going to discuss how I implement the hostel booking system by Dev-pascal.

In the following part, I am going to showcase the data structures of my program. Besides, I would also describe the functions in this program by displaying the procedure coding in the program.

3.2 Data Structure

Records

I have made use of the characteristic of 'record' in pascal since it helps me hold a set of data which belongs to the same class.

This record is used to store the information of the registered clients from 'records.txt'. Information of each client's booking records from 'records_booked.txt' is also stored in this record.

```
{ usertype = record SurName:string[10]; FirstName:string[22];
```

```
Sex:string[1];
Phone_no:string[8];
Username:string[12];
Password:string[20];
Rooms:integer;
Rooms_no:array[1..103] of integer;
checkin_m:array[1..103] of integer;
checkout_m:array[1..103] of integer;
checkin_d:array[1..103] of integer;
checkout_d:array[1..103] of integer;
end;}
```

This record is used to store the information of the rooms from the record, 'Droom_type'.

*'Date' is a two-dimensional array used to store 31-day status of 103 rooms.

This record is used to store all the information of each room from 'rm1' to 'rm12', which is then used to split the information into the record 'roomtype'.

```
{ Droom_type = record manyrms:array[1..103] of string; end;}
```

Global variables

Here are the global variables used in the program so that the processes of calling in or out variables and procedures will not affect the vital information.

Texts

The text variables are used to input data to the program or output data to the actual file. In other words, they represent the actual text files in the program.

Inf_client

This text variable is responsible for 'records.txt'

Book

This text variable is responsible for 'records_booked.txt'

Although the information of room is also store in text files, it is in the form of array as there are 12 similar text files representing information of room vacancy in different months. Thus, it is better to group them into an array.

Arrays

These store the records mentioned before into arrays. These arrays could be considered as multi-dimensional arrays.

```
{ Inf_room:array[1..12]of text;
  Client:array[1..10000] of usertype;
  Room:array [1..12]of roomtype;
  client_detail:array [1..10000]of string;
  Room detail:array [1..12]of droom type;}
```

*The array of 'Inf_room' represents that there are 12 files storing the information of 12 months' room vacancy.

Integer

Integers usually are used for storing indexes.

```
{ choice, u choice:integer;}
```

Words

Integers usually are used for storing indexes.

```
{ h,min,s,ms,y,m,d,td:word;}
```

*These words are all used to store the time of the date

3.3 Procedures in the Program

Booleans, characters and other types of variables can be found in the procedures.

According to the functions and design illustrated in Chapter 2, the following procedures will be constructed in the program:

*The instruction statements may only be the major parts of the procedures

Input information

Input clients information

These procedures are aimed to read all the information of clients from 'records.txt', the booking records of all clients, as well as the information of room status of the whole year.

These details will be used for the functions described in chapter 2, like login,

cancel booking, etc....

Procedure of inputting clients' information:

```
{procedure Read ClientRecord;
var count, Counting:integer;
begin
    assign(Inf client, 'records.txt');
    reset(Inf client);
    count:=0;
    counting:=0;
    while not eof(inf client) do
    begin
         count:=count+1;
         readln(Inf client, client detail[count]);
    end;
    close(Inf client);
    counting:=count;
    for count := 1 to counting do
    with client[count] do
        begin
             username:=copy(client detail[count],1,12);
             password:=copy(client detail[count],13,32);
             sex:=copy(client detail[count], 33, 33);
             SurName:=copy(client detail[count], 35, 44);
             FirstName:=copy(client detail[count], 45, 66);
             phone no:=copy(client detail[count], 67,74);
        end;
end; }
```

Procedure of inputting booking records of clients:

```
{var useless:string[12];
   h,i:integer;
begin
    h:=0;
    assign(book,'records booked.txt');
    reset (book);
    while not eof(book) do
    begin
        h := h+1;
        read(book, useless, client[h].rooms);
        for i:=1 to client[h].rooms do
            with client[h] do
read(book, rooms_no[i], checkin_m[i], checkin_d[i], checkout_
m[i],checkout_d[i]);
        readln(book);
    end;
    close(book);
end; }
```

Procedure of inputting rooms' status:

```
{ var i, j, k, l:integer;
begin
    1:=1;
    for i:=1 to 12 do
      begin
           case i of
1..9:assign(Inf room[i],concat('rm',char(48+i),'.txt'));
           10:assign(Inf room[i],'rm10.txt');
           11:assign(Inf room[i],'rm11.txt');
           12:assign(Inf room[i],'rm12.txt');
           end;
           reset(Inf room[i]);
           {readln;}
      for j := 1 to 103 do
           begin
readln(Inf room[i], room detail[i].manyrms[j]);
               {writeln(room detail[i] [j]);}
room[i].rm no[j]:=copy(room detail[i].manyrms[j],1,9);
room[i].rm_cap[j]:=copy(room_detail[i].manyrms[j],10,7);
               1:=1;
               for k := 1 to 31 do
                   begin
room[i].date[j,k]:=copy(room detail[i].manyrms[j],16+1,4)
;
                       {WRITELN(room[i].date[k]);}
                       1:=1+4;
                   end;
           end;
           close(Inf room[i])
       end;
```

```
end; }
```

As to optimize the management of data in the program and in the text files, all usernames and passwords are limited in 12 strings and 20 strings. Also, days and status are restricted in 4 digits for the same purpose.

User interface

Main menu

To start with, the client has to create an account if he/she does not have one.

Procedure of main menu:

```
{begin
    clrscr;
    Read ClientRecord;
    writeln(' ':6,'|
                                      Welcome To Wakenial
Motel
                  |');
    writeln(' ':6,'|
                                         1.Register
|');
    writeln(' ':6,'|
                                         2.Login Account
| ' ) ;
    writeln(' ':6,'|
                                         3.Off
|');
    write('
                                  Enter your choice: ');
    readln(choice);}
```

Procedure of register:

The clients are requested to input some personal information including username, password, sex, first name and surname and phone number. Several loops are used to ensure valid input of personal information.

Loop of username:

```
{ while ((length(R username))>12) or
((length(R username))<=0) or avail do
         begin
             writeln('Please enter your username(within 12
strings):');
             readln(R username);
             if ((length(R username))>12) or
(length(R username)<=0) then</pre>
             begin
                  writeln('Your username is not available.
Your username should neither be empty nor exceed 12
strings.');
             end
             else begin{}
                  for j:=1 to (12-length(R username)) do
                     R username:=R username+' ';
                 avail:=false;
                  for i := 1 to 100 do
                     if R username=client[i].username
                        then avail:=true;
                  if avail=true then
                    begin
                         writeln('The username is already
occupied, please enter another username.');
```

```
writeln;
end else
writeln('The username is
available!');
end
end;}
```

Loop of password:

```
{while (length(R password)>20) or (length(R password)<8)or
dbcheck do
          begin
              writeln('Please enter your password(8-20
strings):');
              readln(R password);
              if (length(R password)>20) or
(length(R_password) < 8) then
                 begin
                     writeln('Your password is not available.
Your password should obtain at least 8 strings and within 20
strings.');
                     writeln;
                 end
                 else begin
                     writeln('Please enter your password
again for double checking: ');
                     readln(R password1);
                     if R password1<>R password
                        then begin
                            writeln('Not consistent! Please
enter again!');
                            end
                             dbcheck:=false;
                        else
                             36
```

end;

```
end;
for j:=1 to (20-length(R_password)) do
R_password:=R_password+' ';
writeln('The password is available!');
```

Loop of sex:

Loop of surname:

```
characters.');
```

```
end;
end;
for j:=1 to (10-length(R_surname)) do
    R_surname:=R_surname+' ';
writeln();}
```

Loop of first name:

```
{while (length(R FirstName)>22) or (length(R FirstName)<=0)</pre>
do
          begin
               writeln('Please enter your first name(within
22 characters):');
               readln(R FirstName);
               if (length(R FirstName)>22) or
(length(R FirstName) <= 0) then</pre>
               begin
                   writeln('Your first name is not available.
Your first name should neither be empty nor exceed 22
characters.');
               end;
          end;
     for j:=1 to (22-length(R FirstName)) do
        R FirstName:=R FirstName+' ';
     writeln();}
```

Loop of phone number:

readln(R Phone no);

```
val(R Phone no, real, code);
              if real=0
                 then begin
                          writeln('This is not a phone
number!Please enter again!');
                     end
                 else if (length(R Phone no)<>8) then
                     begin
                          writeln('Your phone number is not
available. Your phone number must be in 8 numbers');
                     end;
          end;
```

After the registration has been done, the information of new established account and client's information will be updated to the text file.

Output the information of client:

```
{assign(Inf client, 'records.txt');
     append(Inf client);
write(Inf client, R username, R Password, R Sex, R SurName, R
FirstName,R Phone no);
     writeln(Inf client);
     close(Inf client);
     assign(f,'records booked.txt');
     append(f);
     write(f,R username,'0');
     writeln(f);
     close(f);
     writeln('The registration is done!');
     writeln('Press the ENTER button to return to home
                             39
```

```
page.');
    readln();
    clrscr;
end;}
```

Procedure of login:

The clients have to login before have further functions like booking a room. After the identification and authentication, it will turn to user's page.

```
{begin
while (corr=false) and (exit1=false) do
         begin
              clrscr;
             write('Username: ':26);
             readln(log id);
             write('Password(input EXIT to return to
homepage): ':56);
              readln(log pd);
              if log pd='EXIT'
                then
                    begin
                        clrscr;
                        exit1:=true;
                    end
                else begin
                         for j:=1 to (12-length(log id)) do
                                    log id:=log id+' ';
                         for j:=1 to (20-length(log pd)) do
                                    log pd:=log pd+' ';
                         for i:=1 to 10000 do
                             if log id=client[i].username
                               then if
                             40
```

log pd=client[i].password

```
then begin
                                       corr:= true;
                                       keyword:=i;
                                       end;
                         if corr=false
                           then begin
                               writeln('
Invalid username or password!');
                                end;
                    end;
         END;
     if exit1=false then begin
 Press the ENTER button to get into the user page.');
     readln();
     clrscr;
     user page(keyword); end;
end; }
```

User's page

There are some basic functions of the booking system and account management.

Procedure of user's page:

```
{ begin
    Read_ClientRecord;
    Read_RoomRecord;
    Read_Booked;
```

```
if (h<12) then mae:='Good Morning!';
if (h<18) and (h>=12) then mae:='Good Afternoon!';
if (h>=18) then mae:='Good Evening!';
if client[users].sex='M'
  then writeln(mae,' Mr.',client[users].surname)
  else writeln(mae, ' Ms.', client[users].surname);
writeln('':16,'What can we do for you?');
writeln('':20,'1.Amend personal data');
writeln('':20,'2.Make booking');
writeln('':20,'3.Cancel booking');
writeln('':20,'4.Logout');
write('':16,'Enter your choice:');
readln(u choice);
case u choice of
    1:amend UserRecord(users);
    2:make booking(users);
    3:cancel booking(users);
end;
if u choice<>4 then begin clrscr; user page(users); end;
```

There are total three functions, including amend clients' personal information, make booking and cancel booking.

Procedure of amending personal information:

It is simply normal account management, clients can make amendments on personal information so that the manager of the hostel can keep in contact with clients. First and foremost, clients should have a preview of the original information.

Original information:

```
{ begin
           clrscr;
    Read ClientRecord;
    with client[K word] do
        begin
             R username:=username;
             R Password:=Password;
             R Sex:=sex;
             R SurName:=surname;
             R FirstName:=firstname;
            R Phone no:=Phone no;
            writeln('Username: ',username);
            writeln('Password: ',Password);
             writeln('Sex: ',sex);
             S name:=firstname;
             repeat
                  if copy(S name,length(S name),1)=' '
                    then
S name:=copy(S name,1,length(S name)-1);
             until copy(S name,length(S name),1)<>' ';
             writeln('Name: ',S name,' ',surname);
            writeln('Phone no: ',Phone no);
        end; }
```

Choose one item:

Then, clients can choose which of the personal information to change.

```
{ writeln('Which one do you want to amend?(Please only enter
the number)');
   writeln('1.Username');
   writeln('2.Password');
```

```
writeln('3.Sex');
writeln('4.Name');
writeln('5.Phone number');
write('Enter your choice(0 to leave): ');
readln(z);}
```

Similar to the procedure of registration, there are several loops for data validation.

Loop of username:

```
\{ If z = 1 \}
then begin
while ((length(R username))>12) or ((length(R username))<=0)</pre>
or avail do
begin
writeln('Please enter your username(within 12 strings):');
readln(R username);
if ((length(R username))>12) or (length(R username)<=0) then</pre>
begin
writeln ('Your username is not available. Your username should
neither be empty nor exceed 12 strings.');
end
else
begin
for j:=1 to (12-length(R username)) do
R username:=R username+' ';
{writeln(length(copy(R username, 1, 12))); can test fill in
the blanks}
avail:=false;
for i := 1 to 100 do
if R username=client[i].username
then avail:=true;
if avail=true then
begin
```

writeln('The username is already occupied, please enter

```
another username.');
end else
begin
writeln('The username is available!');
end
end
end;
avail:=true;
end; }
```

Loop of password:

```
\{ If z = 2 \}
then begin
while (length(R password)>20) or (length(R password)<8)or
vail do
begin
writeln('Please enter your password(8-20 strings):');
readln(R password);
if (length(R password)>20) or (length(R password)<8) then
begin
writeln('Your password is not available. Your password should
obtain at least 8 strings and within 20 strings.');
writeln;
end
else begin
writeln('Please enter your password again for double
checking:');
readln(R password1);
if R password1<>R password
then begin
writeln('Not consistent! Please enter again!');
```

end

```
else    dbcheck:=false;
end;
avail:=false;
end;
for j:=1 to (20-length(R_password)) do
R_password:=R_password+' ';
writeln('The password is available!');
avail:=true;
end;}
```

Loop of sex:

```
\{ If z = 3 \}
then begin
while (R sex<>'M') and (R sex<>'F') or avail do
begin
writeln('Gender(M/F):');
readln(R sex);
If (R sex<>'M') and (R sex<>'F')
then
        begin
writeln('Not available! Please enter again!');
end;
avail:=false;
end;
R sex:=R sex+' ';
avail:=true;
end; }
```

Loop of name:

```
{ If z = 4 then begin
```

```
avail do
begin
writeln('Please enter your surname(within 10 characters):');
readln(R SurName);
if (length(R SurName)>10) or (length(R SurName)<=0) then</pre>
begin
writeln('Your surname is not available. Your surname should
neither be empty nor exceed 10 characters.');
end;
avail:=false;
end;
avail:=true;
for j:=1 to (10-length(R surname)) do
R surname:=R surname+' ';
while (length(R FirstName)>22) or (length(R FirstName)<=0)</pre>
or avail do
begin
writeln('Please enter your first name(within 22
characters):');
readln(R FirstName);
if (length(R FirstName)>22) or (length(R FirstName)<=0) then</pre>
begin
writeln('Your first name is not available. Your first name
should neither be empty nor exceed 22 characters.');
end;
avail:=false;
end:
avail:=true;
for j:=1 to (22-length(R FirstName)) do
R FirstName:=R FirstName+' ';
end; }
```

Loop of phone number:

```
\{ If z = 5 \}
then begin
while (length(R Phone no)<>8) or (real=0) do
begin
writeln('Please enter your phone number:');
readln(R Phone no);
val(R Phone no, real, code);
if real=0
then begin
writeln('This is not a phone number!Please enter again!');
end
else if (length(R Phone no)<>8) then
begin
writeln('Your phone number is not available. Your phone number
must be in 8 numbers');
end;
end;
end; }
```

More amendments:

The clients can choose to amend more than one item of personal information afterwards.

```
{ writeln('Anymore?(Y/N)');
  readln(more);
  if more='N' then anymore:=true;
  writeln();
  until anymore;}
```

Update the amendment:

```
{assign(Inf_client,'records.txt');
rewrite(Inf_client);
for haha:=1 to (K_word-1) do
writeln(Inf_client,client_detail[haha]);
writeln(Inf_client,R_username,R_Password,R_Sex,'
',R_SurName,R_FirstName,R_Phone_no);
for haha:=k_word+1 to 10000 do
begin
if client_detail[haha]<>''
then write(Inf_client,client_detail[haha]);
if client_detail[haha+1]<>''
then writeln(Inf_client);
end;
close(Inf_client);
end;}
```

Procedure of making booking:

Restrictions:

As mentioned in Chapter 2, it is assumed that the availability of the booking is within 1 year. Thus, it should be clearly mentioned in the layout.

{ write('The check-out date is up to ');
 case m of
 1:write('Decemeber ');
 2:write('January ');
 3:write('February ');
 4:write('March ');

```
5:write('April ');
6:write('May ');
7:write('June ');
8:write('July ');
9:write('August ');
10:write('September ');
11:write('October ');
12:write('November ');end;
if m <>1
    then writeln(y+1)
    else writeln(y);}
```

The booking will be looped if the providing information is invalid.

Loop of check-in date:

```
{ repeat
         write('Check-in(month):');
         readln(month i);
          If (month_i>12) or (month_i<1)</pre>
            then begin writeln('Not available! Please enter
again!'); writeln; end
            else really:=true;
    until really;
    really:=false;
repeat
         write('Check-in(day):');
         readln(day i);
         case (month i) of
          1,3,5,7,8,10,12: if (day i>=1) and (day i<=31)
                               then really:=true;
          4,6,9,11:
                           if (\text{day i} \ge 1) and (\text{day i} \le 30)
```

```
then really:=true;
         2:
                          begin
                              day1:=28;
                              if (y \mod 4) = 0 then day1:=29;
                              if (day i \ge 1) and (day i \le day 1)
                                 then really:=true;
                          end;
         end;
         If not really
            then writeln('Not available! Please enter
again!');
    until really;
    really:=false;}
Loop of check-out date:
{ repeat
         write('Check-out(month):');
         readln(month o);
          If (month o>12) or (month_o<1)</pre>
            then writeln('Not available! Please enter
again!')
            else really:=true;
    until really;
    really:=false;
repeat
         write('Check-out(day):');
         readln(day o);
         case (month o) of
          1,3,5,7,8,10,12: if (day o>=1) and (day o<=31)
                               then really:=true;
          4,6,9,11:
                           if (day o >= 1) and (day o <= 30)
                               then really:=true;
```

```
2:
                           begin
                               day1:=28;
                               if m>month o
                                  then y:=y+1;
                               if (y \mod 4) = 0 then day1:=29;
                               if (day o >= 1) and (day o <= day 1)
                                  then really:=true;
                               y := y-1;
                           end;
          end;
          If not really
             then writeln('Not available! Please enter
again!');
    until really;
    really:=false;}
Loop of room type:
{ repeat
          write('What kind of room(Single room(1)/Twin
room(2)/Family room(3)/Suite Room(4),Please enter the
number):');
          readln(cap);
          If (cap=1) or (cap=2) or (cap=3) or (cap=4)
             then really:=true;
    until really;
    really:=false; }
Update the text files:
  Both the booking records and the room status will be updated.
{ assign(book, 'records booked.txt');
                      rewrite (book);
```

```
begin
write(book, client[i].username, client[i].rooms);
                         for j:= 1 to client[i].rooms do
                            with client[i] do
                                 write (book, '
',rooms no[j],' ',checkin m[j],' ',checkin m[j],'
',checkout_m[j],' ',checkout_m[j]);
                                 writeln(book);
                    end;
client[who].rooms:=client[who].rooms+1;
write(book, client[who].username, client[who].rooms);
                    for i:=1 to(client[who].rooms-1) do
                        with client[who] do
                        write(book,' ',rooms no[i],'
',checkin_m[i],' ',checkin_d[i],' ',checkout_m[i],'
',checkout d[i]);
                    write(book,' ',final,' ',month i,'
',day i,' ',month o,' ',day o);
                    writeln(book);
                    for i := (who+1) to 10000 do
                        if client[i].username<>'' then
                            begin
write(book, client[i].username, client[i].rooms);
                                 for j:= 1 to client[i].rooms
do
                                 with client[i] do
```

for i := 1 to (who-1) do

Procedure of cancelling booking:

Read and display records:

The booking records should be input to determine whether there are any bookings and what the bookings are as to display them to the clients.

```
{ begin
    clrscr;
    If client[who].rooms=0
    then
        writeln('':25,'You have not booked any rooms!');
    If client[who].rooms<>0
    then
        begin
            writeln('You have booked ');
        for i:=1 to client[who].rooms do
            begin
            writeln(' ':15,i,'. ','Room
',room[1].rm_no[client[who].rooms_no[i]]);
            writeln(' ':18,'The check-in
date:',client[who].checkin d[i],'/',client[who].checkin m
```

Choose one booking:

Update the text files:

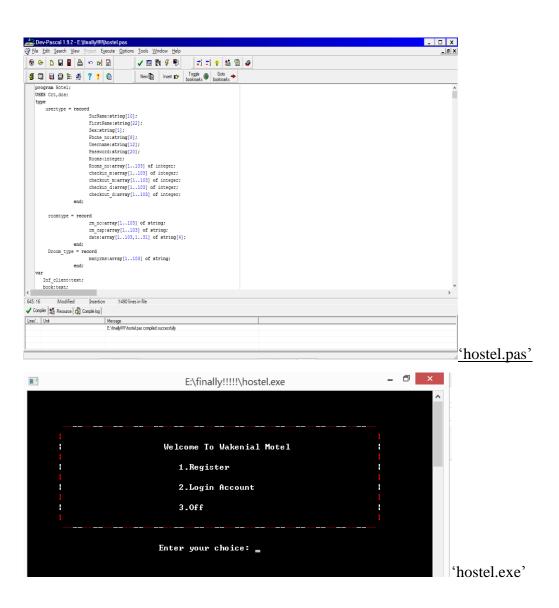
Both the booking records and the room status will be updated.

```
write(book,' ',rooms no[i],' ',checkin m[i],'
',checkin d[i],' ',checkout m[i],' ',checkout d[i]);
                 for i:=option+1 to(client[who].rooms+1) do
                        with client[who] do
write(book,' ',rooms no[i],' ',checkin m[i],'
',checkin d[i],' ',checkout m[i],' ',checkout d[i]);
                    writeln(book);
                     for i := (who+1) to 10000 do
                        if client[i].username<>'' then
                            begin
write(book, client[i].username, client[i].rooms);
                             for j:= 1 to client[i].rooms do
                                 with client[i] do
write(book, rooms no[j], checkin m[j], checkin d[j], checkout
_m[j],checkout_d[j]);
                                     writeln(book);
                            end;
                     close (book);
                end;
   readln;
   end;
end; }
```

3.4 Program Coding

As mentioned in Chapter 3.1, I choose Dev-pascal to develop the program. It's because I am rather experienced in using it. It is believed that it helps me complete the work efficiently. In addition, Dev-Pascal offers a compiler to convert the source program into object program automatically. It saves a lot of time from coding. I have used dos. and crt., two units of dev-pascal to help make the interface look more user-friendly.

The filename of the source program is 'hostel.pas' while the filename of the object program is 'hostel.exe'.



Chapter 4 Testing & Evaluation

4.1 Brief Description

Generally speaking, there might be three types of errors occur in the program, including syntax, run-time and logic errors.

1. Syntax error:

When developing the program, syntax errors always are present. Transposition errors, very likely the typo, are a kind of syntax error in Pascal. Insertion error may also occur if the inappropriate strings are used. For instance, it may happen when I turn to find some sources in Chinese and hence type Chinese in the program. Moreover, the complier in Pascal would interrupt the translating of statements due to incomplete content. However, it is quite easy to debug the above syntax errors. While it is unable to run due to syntax errors, the user-friendly debugger in Dev Pascal would locate the errors. As a result, all these errors in the program could be corrected step-by-step manually with the help of Dev-pascal's debugger.

2. Run-time error:

Indeed, this kind of errors requires a rather long period of time for debugging as Pascal does not give any warning if there are any run-time errors. Only when the malfunction occurs will I know that there are some run-time errors.

Actually, run-time errors occur usually because of the incorrect route of the file, and input a data which does not match with the type of the variable.

Furthermore, after assigning a file, a run-time error may occur when it is forgotten to close the file after reading or rewriting it.

As a result, run-time errors occur frequently. Little carelessness can lead to Discover the cause of problem would somehow slow the progress of the program.

3. Logic error:

It should be the most difficult part in debugging. Neither Pascal nor the program will show warnings when logic errors occur. It requires a clear mindset to discover and plug the loopholes.

I always find out the errors by splitting and separating the procedures in different parts and run these parts one by one.

4.2 Testing and Evaluation Plan

The program will be tested and evaluated according to the following plan:

Internal testing and evaluation / Tested and evaluated by me (the programmer):

- The program will be tested intensively by me the programmer
- I will prepare different test cases to test the program thoroughly
- The test cases include some correct input data (from files & keyboard) with known results for checking the correctness of the program, some incorrect input data to see whether the program can handle invalid input reasonably, etc.
- I will also evaluate the programs according to its user-friendless, performance, flexibility for future development, reusability of program codes, etc.

Tested and evaluated by users:

I will invite some targeted users/my classmates/friends to test and evaluate the program.

I will give the object program (the .exe file) and some sample data files onto a share folder to the friend who asked me to develop. Thus, I can know whether the program fulfil his requirements. Also, I will upload the corresponding files to social network like Facebook and ask my friends to try. Then, the users are invited to report the bugs they find and give their comments and suggestions on my program

I will try to modify the program according to the reported bugs and suggestions. The new version of program after making modifications will be shown in Appendix 1.

4.3 Internal Testing

Test case of main menu

Test case 1

| Purpose: | To test if it will refresh the page if the invalid option is input |
|-----------|--|
| Input: | Invalid option |
| Expected | Refresh the page |
| Output: | |
| Actual | All actual results are the same as the expected results. |
| Output: | |
| Test | Pass / No bugs found |
| Result: | |
| Follow-up | Nil |
| Action: | |

```
Welcome To Wakenial Motel

1.Register

2.Login Account

3.Off

Enter your choice: 4
```

then refreshes

```
Welcome To Wakenial Motel

1.Register

2.Login Account

3.Off

Enter your choice:
```

Test case 2

| Purpose: | To test if it goes to corresponding pages with the valid input | | | | | |
|-----------|--|--|--|--|--|--|
| Input: | Valid option | | | | | |
| Expected | Goes to corresponding page | | | | | |
| Output: | | | | | | |
| Actual | All actual results are the same as the expected results. | | | | | |
| Output: | | | | | | |
| Test | Pass / No bugs found | | | | | |
| Result: | | | | | | |
| Follow-up | Nil | | | | | |
| Action: | | | | | | |

```
Welcome To Wakenial Motel

1.Register

2.Login Account

3.Off

Enter your choice: 1
```

then goes to the stage of registration

```
Please enter your username(within 12 strings):
```

```
Welcome To Wakenial Motel

1.Register

2.Login Account

3.Off

Enter your choice: 2_
```

then goes to the stage of login



then the whole program ends

Test case of registration

Test case 1

| Purpose: | To test if the invalid information can be input | | | | | | |
|-----------|---|--|--|--|--|--|--|
| Input: | nvalid information which does not follow the instructions given | | | | | | |
| Expected | arning will be given and the client should enter once again | | | | | | |
| Output: | | | | | | | |
| Actual | All actual results are the same as the expected results. | | | | | | |
| Output: | | | | | | | |
| Test | Pass / No bugs found | | | | | | |
| Result: | | | | | | | |
| Follow-up | Nil | | | | | | |
| Action: | | | | | | | |

```
Please enter your username(within 12 strings):
1234567890123
Your username is not available. Your username should neither be empty nor exceed
12 strings.

Please enter your username(within 12 strings):
Your username is not available. Your username should neither be empty nor exceed
12 strings.

Please enter your username(within 12 strings):
123456
The username is available!
```

```
Please enter your password(8-20 strings):
123456
Your password is not available. Your password should obtain at least 8 strings a nd within 20 strings.

Please enter your password(8-20 strings):
123456789012345678901
Your password is not available. Your password should obtain at least 8 strings a nd within 20 strings.

Please enter your password(8-20 strings):
```

^{*}The length of username is longer than 12 in the1st trial.

^{*}Username is empty in the 2nd trial.

^{*}The length of password is shorter than 8 in the 1st trial.

^{*}The length of password is longer than 20 in the 2nd trial.

```
Please enter your password(8-20 strings):
12345678

Please enter your password again for double checking:
1234568

Not consistent! Please enter again!

Please enter your password(8-20 strings):
12345678

Please enter your password again for double checking:
12345678

The password is available!

Gender(M/F):
```

*The passwords are not consistent in the 1st trial.

```
Gender(M/F):
A
Not available! Please enter again!
Gender(M/F):
F
Please enter your surname(within 10 characters):
```

*The gender is not valid in the 1st trial.

```
Please enter your phone number:
abcdefgh
This is not a phone number!Please enter again!
Please enter your phone number:
1234567
Your phone number is not available. Your phone number must be in 8 numbers
Please enter your phone number:
```

^{*}The phone number contains characters in the 1st trial.

^{*}The length of the phone number is too short in the 2nd trial.

Test case 2

| Purpose: | To test if the program can detect the existed accounts | | | | | | |
|-----------|--|--|--|--|--|--|--|
| Input: | Existed username | | | | | | |
| Expected | Warning will be given and the client should enter once again | | | | | | |
| Output: | | | | | | | |
| Actual | All actual results are the same as the expected results. | | | | | | |
| Output: | | | | | | | |
| Test | Pass / No bugs found | | | | | | |
| Result: | | | | | | | |
| Follow-up | Nil | | | | | | |
| Action: | | | | | | | |

In 'records.txt', there is a record of client with the username, 'Wakenial'.

```
Please enter your username(within 12 strings):
Wakenial
The username is already occupied, please enter another username.
Please enter your username(within 12 strings):
```

Test case of login

Test case 1

| Purpose: | To check if the program can detect invalid input | | | | | | |
|-----------|--|--|--|--|--|--|--|
| Input: | nvalid username and password | | | | | | |
| Expected | Warning will be given and the client should enter once again | | | | | | |
| Output: | | | | | | | |
| Actual | All actual results are the same as the expected results. | | | | | | |
| Output: | | | | | | | |
| Test | Pass / No bugs found | | | | | | |
| Result: | | | | | | | |
| Follow-up | Nil | | | | | | |
| Action: | | | | | | | |

In 'records.txt', there is a record of client with the username, 'Wakenial' and the password is 'hostel666'. There isn't any record of client with username, 'Hostel_Wak'.



^{*}Invalid password

Username: Hostel_Wak

Password(input EXIT to return to homepage): 12345678

Invalid username or password!

Test case 2

| Purpose: | To check if the program can detect valid input and go to user page | | | | | |
|-----------|--|--|--|--|--|--|
| | appropriately | | | | | |
| Input: | Valid username and password | | | | | |
| Expected | Reminder of going to user page and then move to the stage of user | | | | | |
| Output: | page | | | | | |
| Actual | All actual results are the same as the expected results. | | | | | |
| Output: | | | | | | |
| Test | Pass / No bugs found | | | | | |
| Result: | | | | | | |
| Follow-up | Nil | | | | | |
| Action: | | | | | | |

^{*}Invalid username

In 'records.txt', there is a record of client, Ms. Lee, with the username, 'Wakenial' and the password is 'hostel666'.

```
Username: Wakenial

Password(input EXIT to return to homepage): hostel666

Press the ENTER button to get into the user page.
```

then goes to user page

```
Good Morning! Ms.Lee

What can we do for you?

1.Amend personal data

2.Make booking

3.Cancel booking

4.Logout

Enter your choice:
```

Test case of user page

Test case 1

| Purpose: | To test if it will refresh the page if the invalid option is input |
|-----------|--|
| Input: | Invalid option |
| Expected | Refresh the page |
| Output: | |
| Actual | All actual results are the same as the expected results. |
| Output: | |
| Test | Pass / No bugs found |
| Result: | |
| Follow-up | Nil |
| Action: | |

Test case 2

| Purpose: | To test if it goes to corresponding pages with the valid input |
|-----------|--|
| Input: | Valid option |
| Expected | Goes to corresponding page |
| Output: | |
| Actual | All actual results are the same as the expected results. |
| Output: | |
| Test | Pass / No bugs found |
| Result: | |
| Follow-up | Nil |
| Action: | |

As the results and the rationale are similar to the test cases of main menu, the screenshots can be skipped.

Test case of clients' information's amendments

Test case 1

| Purpose: | To check if the program can amend clients' personal information | | | | | | |
|-----------|---|--|--|--|--|--|--|
| Input: | Corresponding option and corresponding data | | | | | | |
| Expected | The related text file should be changed. | | | | | | |
| Output: | | | | | | | |
| Actual | All actual results are the same as the expected results. | | | | | | |
| Output: | | | | | | | |
| Test | Pass / No bugs found | | | | | | |
| Result: | | | | | | | |
| Follow-up | Nil | | | | | | |
| Action: | | | | | | | |

Record of client, 'Wakenial':

| Username | Password | Sex | Surname | First name | Telephone number |
|----------|----------|-----|---------|------------|---------------------|
| Wakenial | hostel66 | F | Wak | Lee | 12345678 |

| Username: | |
|---------------------|---|
| Password: | hoste1666 |
| Sex: F Name: Wak | Lee |
| Phone_no: | |
| | |
| Which one | do you want to amend?(Please only enter the number) |
| 1.Username | |
| 2.Password | ı |
| 3.Sex | |
| 4.Name | |
| 5.Phone nu | umber |
| | |
| Enter your | choice(0 to leave): |
| | |
| | |
| | |

```
Enter your choice(0 to leave): 1
Please enter your username(within 12 strings):
Wakenial_1
The username is available!
```

```
Enter your choice(0 to leave): 2
Please enter your password(8-20 strings):
Hostel666
Please enter your password again for double checking:
Hostel666
The password is available!
```

```
Enter your choice(0 to leave): 3
Gender(M/F):
M
```

```
Enter your choice(0 to leave): 4
Please enter your surname(within 10 characters):
Chan
Please enter your first name(within 22 characters):
Kaw
```

```
Enter your choice(0 to leave): 5
Please enter your phone number:
87654321
```

New record of the client':

| Username | Password | Sex | Surname | First name | Telephone number |
|------------|----------|-----|---------|------------|---------------------|
| Wakenial_1 | Hostel66 | M | Kaw | Chan | 87654321 |

Test case 2

| Purpose: | To check if the client can return to the user page |
|-----------|--|
| Input: | '0' |
| Expected | Goes back to user page |
| Output: | |
| Actual | All actual results are the same as the expected results. |
| Output: | |
| Test | Pass / No bugs found |
| Result: | |
| Follow-up | Nil |
| Action: | |

```
Username: Wakenial
Password: hoste1666
Sex: M
Name: Wak Lee
Phone_no: 12345678

Which one do you want to amend?(Please only enter the number)

1.Username

2.Password

3.Sex

4.Name

5.Phone number

Enter your choice(Ø to leave): Ø
Anymore?(Y/N)
N

The amendment has been done?
Press the ENTER button to return to the previous page.
```

then goes back to user page

Test case of booking rooms

Test case 1

| Purpose: | To check if the program can facilitate the booking |
|-----------|--|
| Input: | Valid and available booking |
| Expected | The related text file should be changed. |
| Output: | |
| Actual | All actual results are the same as the expected results. |
| Output: | |
| Test | Pass / No bugs found |
| Result: | |
| Follow-up | Nil |
| Action: | |

Ms. Lee wants to book a twin room from 14th February to 15th February celebrate the Valentine's Day with her boyfriend. Meanwhile, Room 107 is available. Ms. Lee has no any booking records, with the username, 'Wakenial'

In rm2.txt, for the records of Room 107:

| Room number | Type of room | Day & Status Day & Status | | | Day & Status |
|----------------|--------------|---------------------------|---|-------|--------------|
| 107 | 2 | 1 | 2 | , , , | 31 |

In records_booked.txt, for Ms.Lee:

| Username | Number of booking | Room | Check-in month | Check-in day | Check-out month | Check-out day |
|----------|-------------------|------|-------------------|--------------|--------------------|------------------|
| Wakenial | 0 | | | | | |

```
The check-out date is up to Decemeber 2015

Check-in(month):2

Check-out(month):2

Check-out(day):15

What kind of room(Single room(1)/Twin room(2)/Family room(3)/Suite Room(4),Please enter the number):2

Room 107 is reserved for you.
```

. . .

In rm2.txt, new records of Room 107: (In the same line,)

| Room number | Type of room | Day & Status | |
|----------------|--------------|--------------|--|
| 107 | 2 | 1 | |

| Day & Status | Day & status |
|--------------|--------------|
| 14x | 15x |

Day & Status

In records_booked.txt, for Ms.Lee:

| Username | Number of booking | Room | Check-in month | Check-in day | Check-out month | Check-out day |
|----------|-------------------|------|-------------------|--------------|--------------------|------------------|
| Wakenial | 1 | 43 | 2 | 14 | 2 | 15 |

Test case 2

| Purpose: | To check if the program can detect unavailable booking |
|-----------|--|
| Input: | Valid but unavailable booking |
| Expected | Reminder of no vacancy should be displayed |
| Output: | |
| Actual | All actual results are the same as the expected results. |
| Output: | |
| Test | Pass / No bugs found |
| Result: | |
| Follow-up | Nil |
| Action: | |

Ms. Lee also wants to book a twin room from 25th February to 26th February to celebrate Christmas with family. Unfortunately, no room is available. Ms. Lee has no any booking records, with the username, 'Wakenial'

```
The check-out date is up to Decemeber 2013

Check-in(month):12

Check-out(month):12

Check-out(day):26

What kind of room(Single room(1)/Twin room(2)/Family room(3)/Suite Room(4),Feenter the number):4

There are no vacancies!
```

Test case 3

| Purpose: | To check if the program can detect invalid booking |
|-----------|---|
| Input: | Invalid booking |
| Expected | Reminder of invalid booking should be displayed |
| Output: | |
| Actual | Some invalid bookings are seemly finished. |
| Output: | |
| Test | The program did not response as expected |
| Result: | |
| Follow-up | One more condition is added into the program to ensure that the |
| Action: | program can detect the invalid booking |

```
The check-out date is up to Decemeber 2016

Check-in(month):1

Check-in(day):1

Check-out(month):1

Check-out(day):1

What kind of room(Single room(1)/Twin room(2)/Family room(3)/Suite Room(4),Pleas e enter the number):1

Room 101 is reserved for you.
```

*Despite the restriction, the client can seemly book 1^{st} January 2017. (Given the computer time is 2^{nd} January)

After the follow-up action:

```
The available booking period is up to Decemeber 2016

Check-in(month):1

Check-out(month):1

Check-out(day):1

The booking exceeds the available period! Please enter again!

Check-in(month):
```

Test case of cancelling rooms

Test case 1

| Purpose: | To check if the program can facilitate canceling the booking |
|-----------|--|
| Input: | Valid option |
| Expected | The related text file should be changed. |
| Output: | |
| Actual | All actual results are the same as the expected results. |
| Output: | |
| Test | Pass / No bugs found |
| Result: | |
| Follow-up | Nil |
| Action: | |

Ms. Lee has booked Room 107, a twin room, from 14th February to 15th February to celebrate the Valentine's Day with her boyfriend. Her boyfriend has special arrangements on the day, so she decides to cancel the booking. Ms. Lee has no other booking records, with the username, 'Wakenial'.

In rm2.txt, new records of Room 107: (In the same line,)

| Room number | Type of room | Day & Status | |
|----------------|--------------|--------------|--|
| 107 | 2 | 1 | |

Day & StatusDay & status14x15x

Day & Status

In records_booked.txt, for Ms.Lee:

| Username | Number of booking | Room | Check-in month | Check-in day | Check-out month | Check-out day |
|----------|-------------------|------|-------------------|--------------|--------------------|------------------|
| Wakenial | 1 | 43 | 2 | 14 | 2 | 15 |

```
You have booked

1. Room 107
The check-in date:14/2
The check-out date:15/2

Which would you like to cancel (Enter the 0 for exit) ?

Cancelled!
```

After cancelling the booking,

In rm2.txt, for the records of Room 107:

| Room number | Type of room | Day & Status | Day & Status | Day & Status |
|----------------|--------------|--------------|--------------|------------------|
| 107 | 2 | 1 | 2 | 31 |

In records_booked.txt, for Ms.Lee:

| Username | Number of booking | Room | Check-in month | Check-in day | Check-out month | Check-out day |
|----------|-------------------|------|-------------------|--------------|--------------------|------------------|
| Wakenial | 0 | | | | | |

Test case 1

| Purpose: | To check if the program can detect the existed booking |
|-----------|--|
| Input: | / |
| Expected | Reminder of no booking should be displayed |
| Output: | |
| Actual | All actual results are the same as the expected results. |
| Output: | |
| Test | Pass / No bugs found |
| Result: | |
| Follow-up | Nil |
| Action: | |

After cancelling the booking, Ms. Lee check once again to confirm that the booking is cancelled. Ms. Lee should have no booking records now, with the username, 'Wakenial'.



4.4 Self-Evaluation

Pros of the program

The program has a clear and clean structure and interface. The real nitty-gritty of the program is making booking and cancelling the booking, but not unnecessary and gaudy decorations. I reckon the inter-face is user-friendly with the simplicity.

From the perspective of my friend, who entrusted me to develop the program, the program has a different meaning. It is to some extent annoying to check and re-check all these trivial information and organize them from clutter to eutaxy. It is especially true when it is busy season. With this program, it saves time from manually processed booking system. To be precise, it saves time from checking if there are any blunders.

As a little programmer, I would say it is easier for future development of the program owing to the reusable procedures.

Shortcomings of the program

However, there are also various shortcomings in this program. For instance, the types of functions are not rich enough. To be frank, it is a large order for me to transfer all the brainstormed ideas into codes for the program with a limited time.

Also, this program does nothing with the details of the hostel. It fails to promote the hostel. In other words, it requires the clients to do date research and have a comprehensive understanding of the hostel, which somehow deters their motivation to book the rooms in this hostel.

Future development

As my friend ask me to develop the program as soon as possible to alleviate their workload, I am foredoomed fall short of their expectation. What I can do is to at least work out the basic functions of a booking system.

If I will be given a chance to further develop the program, I will try to apply a more attractive interface and transform the cancelling function into changing the booking system. Besides, I am wondering if it is possible to set an administer account so that the hostel can have a deeper investigation on customers. This would help my friend think of strategies to attract customers. It is also possible to add more information of the hostel.

4.5 External Testing and Evaluation

As mentioned in Chapter 4.2, in order to have external testing and reflections from other people, I have sent my program to my friends for testing and evaluation.

The following is the questionnaire that I distributed to the testers. Testers may report bugs, give ratting and suggestions through the "Testing and Evaluation Form".

| | Testing and Evaluation Fo | <u>orm</u> | | | | |
|---------------|---|------------|-------------|------------------------|----------------|-------|
| Pleas | se help to evaluate the program: <u>Hostel booking system</u> . T | Thanks! | | | | |
| • P | uction: lease execute the program according to the instructions in older. | the ReadM | le.txt t | file in tl | he prog | gram |
| Repo | ort on Bugs: | | | | | |
| N | o. Description of error | rs | | | | |
| | | | | | | |
| | | | | | | |
| | ram Evaluation: | | | | | |
| Pleas | se answer the following questions by circling the numbers | Agre | ee A | Rating Average | Disa | |
| Pleas | The design of the program | Agre 5 | ee <i>A</i> | Rating Average | Disa 2 | 1 |
| Pleas | The design of the program Smoothness of the operation (whether there are | Agre | ee A | Rating Average | Disa | |
| 1. 2. | The design of the program Smoothness of the operation (whether there are loopholes) | Agre 5 | ee <i>A</i> | Rating Average | Disa 2 | 1 |
| Pleas | The design of the program Smoothness of the operation (whether there are | Agre 5 5 | ee A 4 4 | Rating Average 3 | Disa 2 2 | |
| 1. 2. 3. | The design of the program Smoothness of the operation (whether there are loopholes) Comprehensibility of the program | Agre 5 5 5 | ee A 4 4 4 | Rating Average 3 3 3 | Disa 2 2 2 2 | 1 1 1 |
| 1. 2. 3. 4. | The design of the program Smoothness of the operation (whether there are loopholes) Comprehensibility of the program Readability of the output | Agre 5 5 5 | ee A 4 4 4 | Rating Average 3 3 3 | Disa 2 2 2 2 | 1 1 |
| 1. 2. 3. 4. 5 | The design of the program Smoothness of the operation (whether there are loopholes) Comprehensibility of the program Readability of the output Suitability of the program for customers | Agre 5 5 5 | ee A 4 4 4 | Rating Average 3 3 3 | Disa 2 2 2 2 | 1 1 |

Other Suggestions

Summary of the evaluation

| | | Average score |
|----|---|---------------|
| 1. | The design of the program | 3.5 |
| 2. | Smoothness of the operation (whether there are loopholes) | 4 |
| 3. | Comprehensibility of the program | 4 |
| 4. | Readability of the output | 4 |
| 5 | Suitability of the program for customers | 3.5 |
| 6 | Functionality of the program | 3 |
| | | |
| | | |
| | | |

Summary of testers' comments

With reference to the collected questionnaire, most of the testers think that the program is user-friendly as they found the program gives clear and enough instructions to operate. Though comprehensive functions are involved, they agreed to the readability of the program. In addition, they found the front page interesting when the program was executed. They gave positive comment on it. The tester also responded with room to improve, in terms of the functionality. They thought that more functions are preferred.

To conclude, the testers perceived that the system designed is suitable to be used for the booking of a hostel.

Specific comments

There are some positive comments with advice given and I made some amendments afterwards.

Some testers remind me that clients cannot exit the registration. It is quite unreasonable if the clients simply enter the wrong option and they are forced to create a new account.

After amendments:

```
You are entering the page of registration...
Press "c" to continue, press any other buttons to return to homepage.
```

Also, the clients should have a preview of what kinds of rooms they have booked which is not displayed in my program.

Before amendments:

```
You have booked

1. Room 101
The check-in date:1/1
The check-out date:1/1

Which would you like to cancel (Enter the 0 for exit)?
```

After amendments:

```
You have booked

1. A single room of
Room 101
The check-in date:1/2
The check-out date:1/2
Which would you like to cancel (Enter the 0 for exit) ?
```

Chapter 5 Conclusion & Discussion

5.1 Pros and cons of my Program

After the amendments of the program, the program is more appealing than before. It is believed that clearer instructions and user-friendly design can comfort the customers. It will impress the customers and boost the reputation of the hostel.

Of course, there are also various shortcomings in this program. For instance, the types of functions are not rich enough. To be frank, it is a large order for me to transfer all the brainstormed ideas into codes for the program with a limited time.

5.2 Future Improvement

I really wish to see the final product with various functions. But sadly it turns out kind of simple with insufficient time.

As mentioned, although I have done as much as I can in the functionality, I did not put much adherence to the appearance. Thus, I will try to apply a more attractive interface and transform the cancelling function into changing the booking system if possible. Besides, I am wondering if it is decent to set an administer account so that the hostel can have a deeper investigation on customers. This would help my friend think of strategies to attract customers. It is also a good idea to add more information of the hostel. Not every tourist grasps all the information of the hostel. If the hostel can provide up-to-date information like the discount and the pay for the room, it will be definitely user friendly to customers.

I have also thought of letting the customers to know the vacancy of the hostel as well. Yet, the function is seemingly repeated to the booking function as the clients will know whether the room is able. If I am going to develop the program further, I may make some changes on the design and transform it into the design like the online cinema ticket buying system. The clients can first have a brief preview of the vacancy before they log in.

5.3 Self-Reflection

First and foremost, time management is of the utmost importance. It is absolutely awful to strike a balance between academics and program design and coding, not to mention the leisure time. A tight timetable should be devised to settle down all the stuff while I should try my best to follow the timetable. There are always some inevitable accidents that I have to catch up with the ideal progress. But the truth is, the seemingly little, minor trivialities turns out form an enormous monster. Time flies, silently, with no evidence. It is no use crying over milk. Prepare ourselves for every new start. Fortunately, it is better than never. As long as we adopt a passionate attitude towards everything, and then persevere, the results are foreseeable. It may not be success, but it may be something meaningful, something paving the success of the rest of our life.

In addition to time management, I find myself somehow careless. Yet, thanks to the carelessness, I learn something that the others cannot experience. For instance, I typed an invalid string mistakenly in the program that the entire program failed to run but no one knew what happened to it. It is really a good example to illustrate that, failure does not matter. What really matters is that whether we accept the shortcoming or the failure in our life, find it out and then resolve. And we will really learn a lesson from the failure. It does not belong to anyone else, but only we can grasp it in heart. That is why introspection always outweigh others' criticism.

Chapter 6 Reference and

Acknowledgement

From Internet websites

- 1. http://zhidao.baidu.com/question/230159219.html
- 2. http://tieba.baidu.com/p/3359139887
- 3. http://baike.baidu.com/item/pascal
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- 5. http://www.bloodshed.net/devpascal.html
- 6. http://www.miniforum.net/showpost.fcgi?tempid=2&MGID=2345096&page=

From books

- 1. NSS Information and Communication Technology D1
- 2. NSS Information and Communication Technology D2

Acknowledgement

- 1. ICT Teacher Mr. Chu
- 2. Friends and family members who have given feedbacks to me about the flaws of my program.

Appendices

Appendix 1 – Program Code (after Testing & Evaluation)

```
program MCAnalysis;
.....
{ program Hotel;
USES Crt, dos;
type
   usertype = record
                 SurName:string[10];
                 FirstName:string[22];
                 Sex:string[1];
                 Phone no:string[8];
                 Username:string[12];
                 Password:string[20];
                 Rooms:integer;
                 Rooms no:array[1..103] of integer;
                 checkin m:array[1..103] of integer;
                 checkout_m:array[1..103] of integer;
                 checkin d:array[1..103] of integer;
                 checkout_d:array[1..103] of integer;
            end;
    roomtype = record
                 rm no:array[1..103] of string;
                 rm cap:array[1..103] of string;
                 date:array[1..103,1..31] of string[4];
            end;
    Droom type = record
                 manyrms:array[1..103] of string;
            end;
var
  Inf client:text;
  book:text;
  Inf room:array[1..12]of text;
  Client:array[1..10000] of usertype;
```

```
Room:array [1..12]of roomtype;
  client detail:array [1..10000]of string;
  Room detail:array [1..12] of droom type;
  choice,u choice:integer;
  h, min, s, ms, y, m, d, td:word;
  {keyword:integer;}
procedure moment;
begin
 gettime(h,min,s,ms);
 getdate(y,m,d,td);
 {writeln(y,'-',m,'-',d);
 writeln(h,':',min,':',s,'.',ms);}
 {readkey();??}
end;
procedure Read Booked;
var useless:string[12];
   h,i:integer;
begin
    h:=0;
    assign(book, 'records booked.txt');
    reset (book);
    while not eof(book) do
    begin
        h := h+1;
        read(book, useless, client[h].rooms);
        for i:=1 to client[h].rooms do
            with client[h] do
read(book, rooms_no[i], checkin m[i], checkin_d[i], checkout m[i],
checkout_d[i]);
        readln(book);
    end;
    close(book);
end;
```

```
procedure Read ClientRecord;
var count, Counting:integer;
begin
    assign(Inf client, 'records.txt');
    reset(Inf client);
    count:=0;
    counting:=0;
    while not eof(inf client) do
    begin
         count:=count+1;
         readln(Inf client, client detail[count]);
    end;
    close(Inf_client);
    counting:=count;
    for count := 1 to counting do
    with client[count] do
        begin
             username:=copy(client_detail[count],1,12);
             password:=copy(client_detail[count],13,32);
             sex:=copy(client detail[count], 33, 33);
             SurName:=copy(client_detail[count],35,44);
             FirstName:=copy(client detail[count], 45, 66);
             phone no:=copy(client detail[count],67,74);
             {writeln(username, password, sex, '
', surname, firstname, phone no); can test}
        end;
end;
{Readclient record procedure done}
procedure amend UserRecord(K word:integer);
var z,haha:integer;
   S name:string;
   i,j:integer;
                                           {same as the
registration one}
```

```
R SurName:string;
   R FirstName:string;
   R Sex:string;
   R Phone no:string;
   R Username:string;
   R Password:string;
   R Password1:string;
   avail, dbcheck, anymore: boolean;
   more:string;
   code, real:integer;
begin
        clrscr;
    Read ClientRecord;
    real:=0;
    avail:=true;
    anymore:=false;
    dbcheck:=true;
    with client[K_word] do
        begin
             R username:=username;
             R_Password:=Password;
             R Sex:=sex;
             R SurName:=surname;
             R FirstName:=firstname;
             R Phone no:=Phone no;
             writeln('Username: ',username);
             writeln('Password: ',Password);
             writeln('Sex: ',sex);
             S name:=firstname;
             repeat
                  if copy(S name,length(S name),1)=' '
                    then
S name:=copy(S name, 1, length(S name) -1);
             until copy(S name,length(S name),1)<>' ';
             writeln('Name: ',S_name,' ',surname);
             writeln('Phone_no: ',Phone_no);
        end;
    repeat
```

```
textcolor(yellow);
writeln('-----
-----');
   textcolor(white);
   writeln('Which one do you want to amend?(Please only enter the
number)');
   writeln;
   writeln('1.Username');
   writeln;
   writeln('2.Password');
   writeln;
   writeln('3.Sex');
   writeln;
   writeln('4.Name');
   writeln;
   writeln('5.Phone number');
   textcolor(yellow);
writeln('-----
-----');
   textcolor(white);
   write('Enter your choice(0 to leave): ');
   readln(z);
   If z = 1
{amend of username}
   then
                       begin
                          while ((length(R username))>12) or
((length(R username)) <= 0) or avail do
                              begin
                                  writeln('Please enter
your username(within 12 strings):');
                                  readln(R_username);
                                  if
((length(R username))>12) or (length(R username)<=0) then
                                    begin
                                        writeln('Your
username is not available. Your username should neither be empty
```

```
nor exceed 12 strings.');
                                     writeln;
                                  end
                                  else
                                  begin
                                     for j:=1 to
(12-length(R username)) do
R username:=R_username+' ';
{writeln(length(copy(R username, 1, 12))); can test fill in the
blanks}
                                      avail:=false;
                                      for i := 1 to 100 do
                                      if
R_username=client[i].username
                                      then avail:=true;
                                      if avail=true then
                                      begin
                                         writeln('The
username is already occupied, please enter another username.');
textcolor(yellow);
writeln('-----
-----<sup>1</sup>);
textcolor(white);
                                      end else
                                        begin
                                        writeln('The
username is available!');
textcolor(yellow);
writeln('-----
-----');
```

```
textcolor(white);
                                                   end
                                           end
                                    end;
                               avail:=true;
                          end;
    If z = 2
{amend of password}
    then
                           begin
                               while (length(R password)>20) or
(length(R password)<8)or dbcheck or avail do
                                     begin
                                         writeln('Please enter
your password(8-20 strings):');
                                         readln(R password);
(length(R password)>20) or (length(R password)<8) then
                                            begin
                                                writeln('Your
password is not available. Your password should obtain at least
8 strings and within 20 strings.');
                                                writeln;
                                            end
                                            else begin
writeln('Please enter your password again for double checking:');
readln(R_password1);
                                                    if
R password1<>R password
                                                       then begin
writeln('Not consistent! Please enter again!');
writeln();
                                                           end
                                                       else
dbcheck:=false;
```

```
end;
                              avail:=false;
                              end;
                         for j:=1 to (20-length(R password))
do
                         R password:=R password+' ';
                         writeln('The password is
available!');
                         textcolor(yellow);
writeln('-----
-----<sup>1</sup>);
                         textcolor(white);
                         avail:=true;
                     end;
   If z = 3
{amend of sex}
   then
                      begin
                         while (R sex<>'M') and (R sex<>'F')
or avail do
                             begin
writeln('Gender(M/F):');
                                readln(R_sex);
                                If (R sex <> 'M') and
(R sex<>'F')
                                then
                                       begin
writeln('Not available! Please enter again!');
                                          writeln();
                                       end:
                                avail:=false;
                             end;
                             R sex:=R sex+' ';
                             textcolor(yellow);
writeln('-----
----');
```

```
textcolor(white);
                               avail:=true;
                           end;
    If z = 4
{amend of name}
    then
                            begin
                               while (length(R SurName)>10) or
(length(R SurName) <= 0) or avail do
                                     begin
                                         writeln('Please enter
your surname(within 10 characters):');
                                         readln(R SurName);
                                         if (length(R SurName)>10)
or (length(R SurName) <= 0) then
                                         begin
                                              writeln('Your
surname is not available. Your surname should neither be empty nor
exceed 10 characters.');
                                              writeln;
                                         end;
                                         avail:=false;
                                     end;
                                avail:=true;
                                for j:=1 to (10-length(R_surname))
do
                               R surname:=R surname+' ';
                               writeln();
                               while (length(R FirstName)>22) or
(length(R FirstName) <= 0) or avail do</pre>
                                         writeln('Please enter
your first name(within 22 characters):');
                                         readln(R_FirstName);
                                         if
(length(R_FirstName)>22) or (length(R_FirstName)<=0) then</pre>
                                            begin
                                            writeln('Your first
name is not available. Your first name should neither be empty nor
```

```
exceed 22 characters.');
                                       writeln;
                                       end;
                                    avail:=false;
                                end;
                            avail:=true;
                            for j:=1 to
(22-length(R FirstName)) do
                            R FirstName:=R FirstName+' ';
                            textcolor(yellow);
writeln('-----
-----');
                            textcolor(white);
                        end;
   If z = 5
{amend of phone no}
   then
                        begin
                            while (length(R_Phone_no)<>8) or
(real=0) do
                                begin
                                    writeln('Please enter
your phone number:');
                                    readln(R_Phone_no);
val(R Phone no, real, code);
                                    if real=0
                                    then begin
                                            writeln('This is
not a phone number!Please enter again!');
                                            writeln();
                                        end
                                    else if
(length(R Phone no)<>8) then
                                        begin
                                            writeln('Your
phone number is not available. Your phone number must be in 8
numbers');
```

```
writeln;
                                      end;
                              end;
                          textcolor(yellow);
writeln('-----
-----');
                         textcolor(white);
                      end;
   writeln('Anymore?(Y/N)');
   readln (more);
   if more='N' then anymore:=true;
   writeln();
   until anymore;
   assign(Inf client, 'records.txt');
   rewrite(Inf_client);
   for haha:=1 to (K word-1) do
      writeln(Inf client, client detail[haha]);
   writeln(Inf_client,R_username,R_Password,R_Sex,'
', R SurName, R FirstName, R Phone no);
   for haha:=k word+1 to 10000 do
      begin
      if client_detail[haha]<>''
      then write(Inf client, client detail[haha]);
      if client detail[haha+1]<>''
      then writeln(Inf_client);
      end;
   close(Inf client);
   textcolor(yellow);
writeln('-----
----');
   textcolor(white);
   writeln('The amendment has been done!');
   writeln('Press the ENTER button to return to the previous
page.');
   readln();
```

```
end;
{amenduser record procedure done}
procedure Read RoomRecord;
var i,j,k,l:integer;
begin
    1:=1;
    for i:=1 to 12 do
      begin
           case i of
1..9:assign(Inf_room[i],concat('rm',char(48+i),'.txt'));
           10:assign(Inf room[i],'rm10.txt');
           11:assign(Inf room[i],'rm11.txt');
           12:assign(Inf_room[i],'rm12.txt');
           end;
           reset(Inf_room[i]);
           {readln;}
       for j := 1 to 103 do
           begin
               readln(Inf_room[i],room_detail[i].manyrms[j]);
               {writeln(room detail[i] [j]);}
room[i].rm_no[j]:=copy(room_detail[i].manyrms[j],1,9);
room[i].rm_cap[j]:=copy(room_detail[i].manyrms[j],10,7);
               1:=1;
               for k := 1 to 31 do
                  begin
room[i].date[j,k]:=copy(room_detail[i].manyrms[j],16+1,4);
                       {WRITELN(room[i].date[k]);}
```

```
1:=1+4;
                                                                    end;
                                        end;
                                        close(Inf room[i])
                         end;
end;
 {Readroom record procedure done}
Procedure Cancel booking (who:integer);
var i,option:integer;
            month i, day i, month o, day o, month record: integer;
            longterm:string;
            final,j,long,update,the rm:integer;
begin
               clrscr;
               If client[who].rooms=0
               then begin
writeln; wri
n; writeln; writeln; writeln;
                              textcolor(11);
                               writeln('':25,'You have not booked any rooms!');
                               textcolor(white);
                               sound(1);
                               readln();
                               end;
                If client[who].rooms<>0
               then
                           begin
                                           writeln;
                                           writeln('You have booked ');
                                           writeln;
                                           textcolor(yellow);
writeln('-----
-----');
                                           textcolor(white);
                                            for i:=1 to client[who].rooms do
```

```
begin
                 write(' ':15,i,'. ');
                 case client[who].rooms no[i] of
                 1..42:writeln('A single room of');
                 43..84:writeln('A twin room of');
                 85..102:writeln('A family room of');
                 103:writeln('A suite room of ');
                 end;
                 writeln(' ':18,'Room
',room[1].rm no[client[who].rooms no[i]]);
                 writeln(' ':18,'The check-in
date:',client[who].checkin d[i],'/',client[who].checkin m[i]);
                 writeln(' ':18,'The check-out
date:',client[who].checkout d[i],'/',client[who].checkout m[i]
);
                writeln;
                 textcolor(lightblue);
writeln('-----
----');
                 textcolor(white);
             end;
          textcolor(yellow);
writeln('-----
----');
          textcolor(white);
          repeat
          writeln('Which would you like to cancel (Enter the 0
for exit) ?');
          readln(option);
          if (option>i) or (option<0)</pre>
            then writeln('Not available! Please enter again!');
          until (option<=i) and (option>=0);
      if option<>0 then
      begin
          month i:=client[who].checkin m[option];
          month o:=client[who].checkout m[option];
```

```
day_i:=client[who].checkin_d[option];
           day o:=client[who].checkout d[option];
            final:= client[who].rooms no[option];
                    if (month i<=month o)then
                    for i:=month i to month o do
                       begin
                            case i of
1..9:assign(Inf room[i],concat('rm',char(48+i),'.txt'));
10:assign(Inf room[i],'rm10.txt');
11:assign(Inf_room[i],'rm11.txt');
12:assign(Inf_room[i],'rm12.txt');
                            end;
                            rewrite(Inf_room[i]);
                       end;
                    if (month i>month o)then
                    begin
                        for i:=month_i to 12 do
                                begin
                                    case i of
1..9:assign(Inf room[i], concat('rm', char(48+i),'.txt'));
10:assign(Inf_room[i],'rm10.txt');
11:assign(Inf room[i],'rm11.txt');
12:assign(Inf_room[i],'rm12.txt');
                                    end;
                                    rewrite(Inf room[i]);
                                end;
                        for i:=1 to month o do
                                begin
                                    case i of
```

```
1..9:assign(Inf room[i], concat('rm', char(48+i),'.txt'));
10:assign(Inf room[i],'rm10.txt');
11:assign(Inf room[i],'rm11.txt');
12:assign(Inf room[i],'rm12.txt');
                                     rewrite(Inf room[i]);
                                end;
                    end;
                    if (month i=month o)then
                                         begin
                                             for the rm:=1 to
(final-1) do
writeln(Inf_room[month_i],room_detail[month_i].manyrms[the_rm]
);
write(Inf room[month i], room[month i].rm no[final], room[month
i].rm cap[final]);
                                             for update:=1 to
(day i-1) do
write(Inf_room[month_i],room[month_i].date[final,update]);
                                             for update:=day i
to day o do
                                                 begin
str(update,longterm);
                                                     for long:=1
to (4-length(longterm)) do
longterm:=longterm+' ';
write(Inf_room[month_i],longterm);
```

```
end;
                                              for update:=
day o+1 to 31 do
write(Inf room[month i], room[month i].date[final, update]);
writeln(Inf_room[month_i]);
                                              for
the rm:=(final+1) to 103 do
writeln(Inf room[month i],room detail[month i].manyrms[the rm]
);
close(Inf room[month i]);
                                         end;
                     if (month i<month o)then
                                         begin
                                             for the rm:=1 to
(final-1) do
writeln(Inf_room[month_i],room_detail[month_i].manyrms[the_rm]
);
write(Inf room[month i], room[month i].rm no[final], room[month
i].rm_cap[final]);
                                             for update:=1 to
(day_i-1) do
write(Inf room[month i], room[month i].date[final, update]);
                                              for update:=day_i
to 31 do
                                                 begin
```

```
str(update,longterm);
                                                     for long:=1
to (4-length(longterm)) do
longterm:=longterm+' ';
write(Inf room[month i],longterm);
                                                 end;
writeln(Inf room[month i]);
                                             for
the rm:=(final+1) to 103 do
writeln(Inf room[month i],room detail[month i].manyrms[the rm]
);
close(Inf_room[month_i]);
                                             for
month_record:=month_i+1 to month_o-1 do
                                                 begin
                                                     for
the_rm:=1 to (final-1) do
writeln(Inf_room[month_record],room_detail[month_record].manyr
ms[the_rm]);
write(Inf room[month record], room[month record].rm no[final], r
oom[month record].rm cap[final]);
                                                     for
update:=1 to 31 do
                                                        begin
str(update,longterm);
                                                             for
```

```
long:=1 to (4-length(longterm)) do
longterm:=longterm+' ';
write(Inf room[month record],longterm);
                                                        end;
writeln(Inf room[month_record]);
                                             for
the rm:=(final+1) to 103 do
writeln(Inf room[month record], room detail[month record].manyr
ms[the rm]);
close(Inf_room[month_record]);
                                                end;
                                             for the rm:=1 to
(final-1) do
writeln(Inf_room[month_o],room_detail[month_o].manyrms[the_rm]
);
write(Inf room[month o], room[month o].rm no[final], room[month
o].rm cap[final]);
                                             for update:=1 to
day o do
                                                begin
str(update,longterm);
                                                     for long:=1
to (4-length(longterm)) do
longterm:=longterm+' ';
write(Inf_room[month_o],longterm);
```

```
end;
                                             for
update:=(day o+1) to 31 do
write(Inf room[month o], room[month o].date[final, update]);
writeln(Inf room[month o]);
                                             for
the rm:=(final+1) to 103 do
writeln(Inf room[month o],room detail[month o].manyrms[the rm]
);
close(Inf_room[month_o]);
                                         end;
                    if (month i>month o)then
                                         begin
                                             for the rm:=1 to
(final-1) do
writeln(Inf room[month i],room detail[month i].manyrms[the rm]
);
write(Inf room[month i], room[month i].rm no[final], room[month
i].rm cap[final]);
                                             for update:=1 to
(day_i-1) do
write(Inf_room[month_i],room[month_i].date[final,update]);
                                             for update:=day i
to 31 do
                                                 begin
str(update,longterm);
                                                     for long:=1
```

```
to (4-length(longterm)) do
longterm:=longterm+' ';
write(Inf room[month i],longterm);
                                                end;
writeln(Inf room[month i]);
                                             for
the rm:=(final+1) to 103 do
writeln(Inf room[month i],room detail[month i].manyrms[the rm]
);
close(Inf_room[month_i]);
                                             for
month record:=month i+1 to 12 do
                                                begin
                                                     for
the rm:=1 to (final-1) do
writeln(Inf_room[month_record],room_detail[month_record].manyr
ms[the rm]);
write(Inf_room[month_record],room[month_record].rm_no[final],r
oom[month record].rm cap[final]);
                                                     for
update:=1 to 31 do
                                                        begin
str(update,longterm);
                                                            for
long:=1 to (4-length(longterm)) do
```

```
longterm:=longterm+' ';
write(Inf room[month record],longterm);
                                                        end;
writeln(Inf room[month record]);
                                                     for
the rm:=(final+1) to 103 do
writeln(Inf room[month record], room detail[month record].manyr
ms[the rm]);
close(Inf room[month record]);
                                                 end;
                                              for
month_record:=1 to month_o-1 do
                                                 begin
                                                     for
the rm:=1 to (final-1) do
writeln(Inf_room[month_record],room_detail[month_record].manyr
ms[the_rm]);
write(Inf room[month record], room[month record].rm no[final], r
oom[month record].rm cap[final]);
                                                     for
update:=1 to 31 do
                                                        begin
str(update,longterm);
                                                             for
long:=1 to (4-length(longterm)) do
longterm:=longterm+' ';
```

```
write(Inf room[month record],longterm);
                                                        end;
writeln(Inf room[month record]);
                                                     for
the rm:=(final+1) to 103 do
writeln(Inf room[month record], room detail[month record].manyr
ms[the rm]);
close(Inf room[month record]);
                                                 end;
                                             for the rm:=1 to
(final-1) do
writeln(Inf_room[month_o],room_detail[month_o].manyrms[the_rm]
);
write(Inf room[month o], room[month o].rm no[final], room[month
o].rm cap[final]);
                                             for update:=1 to
day o do
                                                 begin
str(update,longterm);
                                                     for long:=1
to (4-length(longterm)) do
longterm:=longterm+' ';
write(Inf room[month o],longterm);
                                                 end;
                                             for
update:=(day_o+1) to 31 do
```

```
write(Inf room[month o], room[month o].date[final, update]);
writeln(Inf room[month o]);
                                             for
the rm:=(final+1) to 103 do
writeln(Inf room[month o],room detail[month o].manyrms[the rm]
close(Inf room[month o]);
                                         end;
                    writeln('Cancelled!');
                    assign(book,'records booked.txt');
                    rewrite (book);
                    for i := 1 to (who-1) do
                    begin
write(book, client[i].username, client[i].rooms);
                         for j:= 1 to client[i].rooms do
                            with client[i] do
                                write(book,' ',rooms no[j],'
',checkin_m[j],' ',checkin_m[j],' ',checkout_m[j],'
',checkout_m[j]);
                                writeln(book);
                    end;
                    client[who].rooms:=client[who].rooms-1;
write(book,client[who].username,client[who].rooms);
                    for i:=1 to(option-1) do
                        with client[who] do
                        write(book,' ',rooms no[i],'
',checkin_m[i],' ',checkin_d[i],' ',checkout_m[i],'
',checkout d[i]);
                    for i:=option+1 to(client[who].rooms+1) do
```

```
with client[who] do
                        write(book,' ',rooms no[i],'
',checkin_m[i],' ',checkin_d[i],' ',checkout_m[i],'
',checkout d[i]);
                    writeln(book);
                    for i := (who+1) to 10000 do
                        if client[i].username<>'' then
                            begin
write(book, client[i].username, client[i].rooms);
                                 for j:= 1 to client[i].rooms do
                                with client[i] do
                                     write (book, '
',rooms_no[j],' ',checkin_m[j],' ',checkin_d[j],'
',checkout_m[j],' ',checkout_d[j]);
                                     writeln(book);
                            end;
                    close (book);
                end;
   readln;
   end;
end;
procedure Make booking(who:integer);
var month i,day i,month o,day o,day1,cap,month record:integer;
   shortterm,booked_rm,longterm:string;
final,i,j,rmstart,rmend,l,long,update,the rm,day,ini:integer;
   really, ok, restriction: boolean;
   availability: array[1..103] of boolean;
begin
    clrscr;
```

```
moment;
   ok:=false;
   restriction:=false;
   for ini:=1 to 103 do
      availability[ini]:=true;
   booked rm:='';
   really:=false;
   textcolor(yellow);
writeln('-----
-----');
   textcolor(white);
   write('The available booking period is up to ');
   case m of
   1:write('Decemeber ');
   2:write('January ');
   3:write('February ');
   4:write('March');
   5:write('April ');
   6:write('May ');
   7:write('June ');
   8:write('July ');
   9:write('August ');
   10:write('September ');
   11:write('October ');
   12:write('November ');end;
   if m <>1
     then writeln(y+1)
     else
           writeln(y);
   writeln;
   repeat
   textcolor(yellow);
writeln('-----
----');
   textcolor(white);
   repeat
```

```
write('Check-in(month):');
        readln(month i);
         If (month i>12) or (month i<1)
           then begin textcolor(11);
                   sound(1); writeln('Not available! Please
enter again!');writeln; textcolor(white); end
           else really:=true;
    until really;
    really:=false;
    writeln;
    textcolor(lightblue);
writeln('-----
----');
    textcolor(white);
    repeat
        write('Check-in(day):');
         readln(day_i);
        case (month i) of
         1,3,5,7,8,10,12: if (day i>=1) and (day i<=31)
                            then really:=true;
         4,6,9,11:
                         if (\text{day i} >= 1) and (\text{day i} <= 30)
                            then really:=true;
         2:
                       begin
                           day1:=28;
                           if (y \mod 4) = 0 then day1:=29;
                           if (day i \ge 1) and (day i \le day 1)
                              then really:=true;
                       end;
        end;
         If not really
           then begin
                   textcolor(11);
                   sound(1);
                   writeln('Not available! Please enter
again!');
                   writeln;
                   textcolor(white);
```

```
end;
   until really;
   really:=false;
   writeln;
   textcolor(lightblue);
writeln('-----
----');
   textcolor(white);
   repeat
       write('Check-out(month):');
       readln(month o);
       If (month o>12) or (month o<1)
         then begin
                textcolor(11);
                sound(1);
                writeln('Not available! Please enter
again!');
                writeln;
                textcolor(white);
             end
         else really:=true;
   until really;
   really:=false;
   writeln;
   textcolor(lightblue);
writeln('-----
----');
   textcolor(white);
   repeat
       write('Check-out(day):');
       readln(day_o);
       case (month o) of
       1,3,5,7,8,10,12: if (day_0>=1) and (day_0<=31)
                        then really:=true;
       4,6,9,11:
                     if (day o >= 1) and (day o <= 30)
                        then really:=true;
```

```
begin
       2:
                        day1:=28;
                        if m>month o
                          then y:=y+1;
                        if (y \mod 4) = 0 then day1:=29;
                        if (day o >= 1) and (day o <= day 1)
                          then really:=true;
                        y := y-1;
                    end;
       end;
       If not really
          then begin
                 textcolor(11);
                 sound(1);
                 writeln('Not available! Please enter
again!');
                writeln;
                 textcolor(white);
             end;
   until really;
   really:=false;
   writeln;
   textcolor(lightblue);
writeln('-----
----');
   textcolor(white);
   if ((month i= m) and (day i < d)) or ((month o= m) and
(day o<d))
   then begin
       textcolor(11);
       sound(1);
       writeln('The booking exceeds the available period! Please
enter again!');
       textcolor(lightblue);
writeln('-----
-----');
```

```
textcolor(white);
         restriction:=false;
         end
    else restriction:=true;
    until restriction;
    repeat
         write('What kind of room(Single room(1)/Twin
room(2)/Family room(3)/Suite Room(4), Please enter the number):');
         readln(cap);
         If (cap=1) or (cap=2) or (cap=3) or (cap=4)
            then really:=true
            else begin
                    textcolor(11);
                    sound(1);
                    writeln('Not available! Please enter
again!');
                    textcolor(white);
                end;
    until really;
    really:=false;
    case cap of
    1:
       begin
            rmstart:=1;rmend:=42;
        end;
    2:
       begin
            rmstart:=43;rmend:=84;
        end;
       begin
    3:
            rmstart:=85;rmend:=102;
        end;
        begin
    4:
            rmstart:=103;rmend:=103;
        end;
    end;
    if month i=month o then
```

```
for the rm:=rmstart to rmend do
          for day:=day i to day o do
              begin
                  str(day, shortterm);
                  for 1:= 1 to (4-length(shortterm)) do
                      shortterm:=shortterm+' ';
                  if room[month i].date[the rm,day]<>shortterm
                     then availability[the rm]:=false;
              end;
    if month i<month o then
      begin
           for the rm:=rmstart to rmend do
              for day:=day i to 31 do
                  begin
                       str(day, shortterm);
                       for l:= 1 to (4-length(shortterm)) do
                          shortterm:=shortterm+' ';
                       if
room[month i].date[the rm,day]<>shortterm
                         then availability[the_rm]:=false;
                  end;
           for month record:=month i to month o-1 do
              for the rm:=rmstart to rmend do
                  for day:=day i to day o do
                      begin
                          str(day, shortterm);
                          for l:= 1 to (4-length(shortterm)) do
                              shortterm:=shortterm+' ';
                          if
room[month_record].date[the_rm,day]<>shortterm
                             then availability[the_rm]:=false;
                      end;
           for the rm:=rmstart to rmend do
              for day:=1 to day_o do
                  begin
                       str(day, shortterm);
```

```
for l:= 1 to (4-length(shortterm)) do
                          shortterm:=shortterm+' ';
                       i f
room[month o].date[the rm,day]<>shortterm
                         then availability[the rm]:=false;
                  end;
      end;
      if month i>month o then
      begin
           for month record:=month i to 12 do
              for the rm:=rmstart to rmend do
                  for day:=day i to 31 do
                      begin
                          str(day, shortterm);
                          for l:= 1 to (4-length(shortterm)) do
                              shortterm:=shortterm+' ';
                          if
room[month_record].date[the_rm,day]<>shortterm
                             then availability[the rm]:=false;
                      end;
           for month record:=1 to month o do
              for the rm:=rmstart to rmend do
                  for day:=day i to 31 do
                      begin
                          str(day, shortterm);
                          for l:= 1 to (4-length(shortterm)) do
                              shortterm:=shortterm+' ';
                          if
room[month_record].date[the_rm,day]<>shortterm
                             then availability[the_rm]:=false;
                      end;
      end;
      for the rm:=rmend downto rmstart do
          if availability[the_rm]=true
            then
                begin
```

```
final:=the rm;
                    booked rm:=room[1].rm no[final];
                    {writeln(booked rm);}
                    ok:=true;
                end;
      if (not ok) then writeln('There are no vacancies!')
            else begin
                    if (month i<=month o)then
                    for i:=month i to month o do
                        begin
                            case i of
1..9:assign(Inf room[i],concat('rm',char(48+i),'.txt'));
10:assign(Inf room[i],'rm10.txt');
11:assign(Inf room[i],'rm11.txt');
12:assign(Inf_room[i],'rm12.txt');
                            rewrite(Inf_room[i]);
                        end;
                    if (month_i>month_o) then
                    begin
                         for i:=month i to 12 do
                                begin
                                    case i of
1..9:assign(Inf room[i], concat('rm', char(48+i), '.txt'));
10:assign(Inf room[i],'rm10.txt');
11:assign(Inf_room[i],'rm11.txt');
12:assign(Inf_room[i],'rm12.txt');
                                     rewrite(Inf room[i]);
                                end;
```

```
for i:=1 to month_o do
                                begin
                                     case i of
1..9:assign(Inf room[i],concat('rm',char(48+i),'.txt'));
10:assign(Inf room[i],'rm10.txt');
11:assign(Inf room[i],'rm11.txt');
12:assign(Inf room[i],'rm12.txt');
                                     end;
                                     rewrite(Inf_room[i]);
                                end;
                    end;
                    if (month i=month o)then
                                         begin
                                             for the rm:=1 to
(final-1) do
writeln(Inf_room[month_i],room_detail[month_i].manyrms[the_rm]
);
                                             {writeln('##@@
',day_i);
                                           used to check what
happened
writeln(room[month_i].rm_no[final],room[month_i].rm_cap[final]
);}
write(Inf room[month i], room[month i].rm no[final], room[month
i].rm cap[final]);
                                             for update:=1 to
(day i-1) do
write(Inf room[month i], room[month i].date[final, update]);
                                             for update:=day i
to day_o do
```

```
str(update,longterm);
longterm:=longterm+'x';
                                                     for long:=1
to (4-length(longterm)) do
longterm:=longterm+' ';
write(Inf room[month i],longterm);
                                                end;
                                             for update:=
day o+1 to 31 do
write(Inf_room[month_i],room[month_i].date[final,update]);
writeln(Inf_room[month_i]);
                                             for
the rm:=(final+1) to 103 do
writeln(Inf_room[month_i],room_detail[month_i].manyrms[the_rm]
);
close(Inf_room[month_i]);
                                         end;
                    if (month i<month o)then
                                         begin
                                             for the rm:=1 to
(final-1) do
writeln(Inf_room[month_i],room_detail[month_i].manyrms[the_rm]
);
```

begin

```
write(Inf room[month i], room[month i].rm no[final], room[month
i].rm cap[final]);
                                             for update:=1 to
(day i-1) do
write(Inf room[month i], room[month i].date[final, update]);
                                             for update:=day i
to 31 do
                                                 begin
str(update,longterm);
longterm:=longterm+'x';
                                                     for long:=1
to (4-length(longterm)) do
longterm:=longterm+' ';
write(Inf room[month i],longterm);
                                                 end;
writeln(Inf_room[month_i]);
                                             for
the rm:=(final+1) to 103 do
writeln(Inf_room[month_i],room_detail[month_i].manyrms[the_rm]
);
close(Inf_room[month_i]);
                                             for
month record:=month i+1 to month o-1 do
                                                 begin
                                                     for
the_rm:=1 to (final-1) do
writeln(Inf_room[month_record],room_detail[month_record].manyr
```

```
ms[the rm]);
write(Inf room[month record],room[month record].rm no[final],r
oom[month_record].rm_cap[final]);
                                                     for
update:=1 to 31 do
                                                        begin
str(update,longterm);
longterm:=longterm+'x';
                                                             for
long:=1 to (4-length(longterm)) do
longterm:=longterm+' ';
write(Inf room[month record],longterm);
                                                        end;
writeln(Inf room[month record]);
                                                     for
the rm:=(final+1) to 103 do
writeln(Inf_room[month_record],room_detail[month_record].manyr
ms[the rm]);
close(Inf room[month record]);
                                                end;
                                             for the rm:=1 to
(final-1) do
writeln(Inf_room[month_o],room_detail[month_o].manyrms[the_rm]
);
```

```
write(Inf room[month o], room[month o].rm no[final], room[month
o].rm cap[final]);
                                             for update:=1 to
day_o do
                                                 begin
str(update,longterm);
longterm:=longterm+'x';
                                                     for long:=1
to (4-length(longterm)) do
longterm:=longterm+' ';
write(Inf room[month o],longterm);
                                                 end;
                                             for
update:=(day_o+1) to 31 do
write(Inf room[month o], room[month o].date[final, update]);
writeln(Inf_room[month_o]);
                                             for
the rm:=(final+1) to 103 do
writeln(Inf_room[month_o],room_detail[month_o].manyrms[the_rm]
);
close(Inf_room[month_o]);
                                         end;
                    if (month i>month o)then
                                         begin
                                             for the rm:=1 to
(final-1) do
writeln(Inf_room[month_i],room_detail[month_i].manyrms[the_rm]
```

```
write(Inf_room[month_i],room[month_i].rm_no[final],room[month_
i].rm cap[final]);
                                             for update:=1 to
(day_i-1) do
write(Inf room[month i], room[month i].date[final, update]);
                                             for update:=day i
to 31 do
                                                 begin
str(update,longterm);
longterm:=longterm+'x';
                                                     for long:=1
to (4-length(longterm)) do
longterm:=longterm+' ';
write(Inf_room[month_i],longterm);
                                                 end;
writeln(Inf room[month i]);
                                             for
the rm:=(final+1) to 103 do
writeln(Inf_room[month_i],room_detail[month_i].manyrms[the_rm]
);
close(Inf_room[month_i]);
                                             for
month record:=month i+1 to 12 do
```

);

begin

```
for
the rm:=1 to (final-1) do
writeln(Inf_room[month_record],room_detail[month_record].manyr
ms[the rm]);
write(Inf room[month record],room[month record].rm no[final],r
oom[month record].rm cap[final]);
                                                     for
update:=1 to 31 do
                                                        begin
str(update,longterm);
longterm:=longterm+'x';
                                                            for
long:=1 to (4-length(longterm)) do
longterm:=longterm+' ';
write(Inf_room[month_record],longterm);
                                                        end;
writeln(Inf_room[month_record]);
                                                     for
the rm:=(final+1) to 103 do
writeln(Inf_room[month_record],room_detail[month_record].manyr
ms[the_rm]);
close(Inf_room[month_record]);
                                                end;
                                              for
month record:=1 to month o-1 do
```

```
begin
                                                     for
the rm:=1 to (final-1) do
writeln(Inf room[month record], room detail[month record].manyr
ms[the rm]);
write(Inf room[month record],room[month record].rm no[final],r
oom[month record].rm cap[final]);
                                                     for
update:=1 to 31 do
                                                        begin
str(update,longterm);
longterm:=longterm+'x';
                                                             for
long:=1 to (4-length(longterm)) do
longterm:=longterm+' ';
write(Inf room[month record],longterm);
                                                        end;
writeln(Inf room[month record]);
                                                     for
the rm:=(final+1) to 103 do
writeln(Inf_room[month_record],room_detail[month_record].manyr
ms[the_rm]);
close(Inf room[month record]);
                                                 end;
                                             for the rm:=1 to
(final-1) do
```

```
writeln(Inf room[month o],room detail[month o].manyrms[the rm]
);
write(Inf room[month o], room[month o].rm no[final], room[month
o].rm cap[final]);
                                             for update:=1 to
day o do
                                                 begin
str(update,longterm);
longterm:=longterm+'x';
                                                     for long:=1
to (4-length(longterm)) do
longterm:=longterm+' ';
write(Inf room[month o],longterm);
                                                 end;
                                             for
update:=(day_o+1) to 31 do
write(Inf room[month o], room[month o].date[final, update]);
writeln(Inf room[month o]);
                                             for
the rm:=(final+1) to 103 do
writeln(Inf_room[month o],room detail[month o].manyrms[the rm]
);
close(Inf_room[month_o]);
                                         end;
                    writeln;
```

```
textcolor(yellow);
writeln('-----
-----');
                   textcolor(white);
                   write('Room
'); textcolor(lightred); write(booked rm); textcolor(white); write
ln('is reserved for you.');
                   assign(book, 'records booked.txt');
                   rewrite (book);
                   for i := 1 to (who-1) do
                   begin
write(book, client[i].username, client[i].rooms);
                       for j:= 1 to client[i].rooms do
                          with client[i] do
                              write(book,' ',rooms_no[j],'
',checkin m[j],' ',checkin m[j],' ',checkout m[j],'
',checkout_m[j]);
                              writeln(book);
                   end;
                   client[who].rooms:=client[who].rooms+1;
write(book, client[who].username, client[who].rooms);
                   for i:=1 to(client[who].rooms-1) do
                      with client[who] do
                      write(book,' ',rooms no[i],'
',checkin_m[i],' ',checkin_d[i],' ',checkout_m[i],'
',checkout_d[i]);
                   write(book,' ',final,' ',month_i,' ',day_i,'
',month_o,' ',day_o);
                   writeln(book);
                   for i := (who+1) to 10000 do
                      if client[i].username<>'' then
                          begin
```

```
write(book, client[i].username, client[i].rooms);
                                 for j:= 1 to client[i].rooms do
                                 with client[i] do
                                     write(book,'
',rooms no[j],' ',checkin m[j],' ',checkin d[j],'
',checkout_m[j],' ',checkout_d[j]);
                                     writeln(book);
                            end;
                    close (book);
                end;
      readln;
end;
procedure Homepage;
begin
    clrscr;
    Read ClientRecord;
    writeln(); writeln();
    textcolor(red); write(' ':6,'
--'); textcolor(white); write('--'); textcolor(red); write('--'); t
extcolor(white); write('--'); textcolor(red); write('--'); textcol
or(white); write('--'); textcolor(red); write('--'); textcolor(whi
te); write('--'); textcolor(red); write('--'); textcolor(white); wr
ite('--');textcolor(red);write('--');textcolor(white);write('-
-'); textcolor(red); write('--'); textcolor(white); write('--'); te
xtcolor(red); write('--'); textcolor(white); write('--'); textcolo
r(red); write('--'); textcolor(white); write('--'); textcolor(red)
;write('--');textcolor(white);write('--');textcolor(red);write
('--');textcolor(white);write('--');textcolor(red);write('--')
;textcolor(white);write('--');textcolor(red);write('--');textc
olor(white); write('--'); textcolor(red); write('--'); textcolor(w
hite); write('--'); textcolor(red); write('--'); textcolor(white);
write('--');textcolor(red);writeln('--');
    textcolor(lightred); writeln(' ':6,'|
```

```
| ' );
    textcolor(white); writeln(' ':6,')
                                                        Welcome To
Wakenial Motel
                              |');
    textcolor(lightred); writeln(' ':6,'|
|');
    textcolor(white); writeln(' ':6,'|
1.Register
                                    | ' ) ;
    textcolor(lightred); writeln(' ':6,'|
|');
    textcolor(white); writeln(' ':6,'|
                                                           2.Login
Account
    textcolor(lightred); writeln(' ':6,'|
| ' );
   textcolor(white); writeln(' ':6,'|
                                                           3.Off
| ' ) ;
   textcolor(lightred); writeln(' ':6,'|
| ' );
    textcolor(red); write(' ':6,'
--'); textcolor(white); write('--'); textcolor(red); write('--'); t
extcolor(white); write('--'); textcolor(red); write('--'); textcol
or(white); write('--'); textcolor(red); write('--'); textcolor(whi
te); write('--'); textcolor(red); write('--'); textcolor(white); wr
ite('--');textcolor(red);write('--');textcolor(white);write('-
-'); textcolor(red); write('--'); textcolor(white); write('--'); te
xtcolor(red); write('--'); textcolor(white); write('--'); textcolo
r(red); write('--'); textcolor(white); write('--'); textcolor(red)
;write('--');textcolor(white);write('--');textcolor(red);write
('--');textcolor(white);write('--');textcolor(red);write('--')
;textcolor(white);write('--');textcolor(red);write('--');textc
olor(white); write('--'); textcolor(red); write('--'); textcolor(w
hite); write('--'); textcolor(red); write('--'); textcolor(white);
write('--');textcolor(red);writeln('--');
    writeln();
    textcolor(white); write('
                                                     Enter your
choice: ');
    readln(choice);
end;
{homepage procedure done}
```

```
procedure register client;
var i,j:integer;
   R SurName:string;
   R FirstName:string;
   R Sex:string;
   R Phone no:string;
   R Username:string;
   R Password:string;
   R Password1:string;
   avail, dbcheck: boolean;
   code, real:integer;
   f:text;
begin
    clrscr;
    dbcheck:=true;
    R_username:='';
    R Password:='';
    R Sex:='';
    R SurName:='';
    R FirstName:='';
    R Phone no:='';
    real:=0;
    avail:=true;
    while ((length(R username))>12) or ((length(R username))<=0)</pre>
or avail do
         begin
              writeln('Please enter your username(within 12
strings):');
              readln(R_username);
              if ((length(R_username))>12) or
(length(R_username)<=0) then</pre>
              begin
                  textcolor(lightred);
                  writeln('Your username is not available. Your
username should neither be empty nor exceed 12 strings.');
```

```
sound(1);
                writeln;
                textcolor(white);
            end
            else begin{}
                for j:=1 to (12-length(R username)) do
                   R username:=R username+' ';
{writeln(length(copy(R username, 1, 12))); can test fill in the
blanks}
                avail:=false;
                for i := 1 to 100 do
                   if R username=client[i].username
                      then avail:=true;
                if avail=true then
                  begin
                      textcolor(lightred);
                      writeln('The username is already occupied,
please enter another username.');
                      sound(1);
                      writeln;
                      textcolor(white);
                  end else
                      writeln('The username is available!');
                writeln();
            end
        end;
{R username done}
    textcolor(yellow);
writeln('-----
-----');
    textcolor(white);
    while (length(R password)>20) or (length(R password)<8)or
dbcheck do
         begin
             writeln('Please enter your password(8-20
strings):');
```

```
readln(R password);
             if (length(R password)>20) or
(length(R password)<8) then
                begin
                    textcolor(lightred);
                    writeln('Your password is not available. Your
password should obtain at least 8 strings and within 20 strings.');
                    sound(1);
                    writeln;
                    textcolor(white);
                end
                else begin
                    writeln();
                    writeln('Please enter your password again for
double checking:');
                    readln(R_password1);
                    if R password1<>R password
                      then begin
                          textcolor(lightred);
                          writeln('Not consistent! Please enter
again!');
                          sound(1);
                          writeln();
                          textcolor(white);
                          end
                      else
                              dbcheck:=false;
                    end;
         end;
    for j:=1 to (20-length(R password)) do
    R_password:=R_password+' ';
    writeln('The password is available!');
    writeln();
{R password done}
    textcolor(yellow);
writeln('-----
----');
    textcolor(white);
```

```
while (R sex<>'M') and (R sex<>'F') do
         begin
             writeln('Gender(M/F):');
             readln(R sex);
             If (R sex<>'M') and (R sex<>'F')
                then
                        begin
                            textcolor(lightred);
                            writeln('Not available! Please
enter again!');
                            sound(1);
                           writeln();
                            textcolor(white);
                        end;
         end;
    R sex:=R sex+' ';
    writeln();
{R sex done}
    textcolor(yellow);
writeln('-----
-----');
    textcolor(white);
    while (length(R SurName)>10) or (length(R SurName)<=0) do</pre>
         begin
             writeln('Please enter your surname(within 10
characters):');
             readln(R SurName);
             if (length(R SurName)>10) or (length(R SurName)<=0)</pre>
then
             begin
                 textcolor(lightred);
                 writeln('Your surname is not available. Your
surname should neither be empty nor exceed 10 characters.');
                 sound(1);
                 writeln;
                 textcolor(white);
             end;
         end;
```

```
for j:=1 to (10-length(R surname)) do
       R surname:=R surname+' ';
    writeln();
{R surname done}
    textcolor(yellow);
writeln('-----
-----');
    textcolor(white);
    while (length(R FirstName)>22) or (length(R FirstName)<=0)</pre>
do
        begin
            writeln('Please enter your first name(within 22
characters):');
            readln(R FirstName);
            if (length(R FirstName)>22) or
(length(R FirstName) <= 0) then</pre>
            begin
                textcolor(lightred);
                writeln('Your first name is not available. Your
first name should neither be empty nor exceed 22 characters.');
                sound(1);
                writeln;
                textcolor(white);
            end;
        end;
    for j:=1 to (22-length(R FirstName)) do
       R FirstName:=R FirstName+' ';
    writeln();
{R FirstName done}
    textcolor(yellow);
writeln('-----
----');
    textcolor(white);
    while (length(R_Phone_no)<>8) or (real=0) do
        begin
            writeln('Please enter your phone number:');
```

```
readln(R Phone no);
             val(R Phone no, real, code);
             if real=0
               then begin
                        textcolor(lightred);
                        writeln('This is not a phone
number!Please enter again!');
                        sound(1);
                        writeln();
                        textcolor(white);
                    end
               else if (length(R Phone no)<>8) then
                   begin
                        textcolor(lightred);
                       writeln('Your phone number is not
available. Your phone number must be in 8 numbers');
                        sound(1);
                        writeln;
                        textcolor(white);
                    end;
         end;
    textcolor(yellow);
writeln('-----
----');
    textcolor(white);
    writeln();
{R Phone no done}
    assign(Inf client, 'records.txt');
    append(Inf client);
write(Inf client, R username, R Password, R Sex, R SurName, R First
Name, R Phone no);
    writeln(Inf client);
    close(Inf_client);
    assign(f,'records booked.txt');
    append(f);
    write(f,R_username,'0');
```

```
writeln(f);
    close(f);
    writeln('The registration is done!');
    writeln();
    writeln('Press the ENTER button to return to home page.');
    clrscr;
end; {procedure done}
procedure user page(users:integer);
var mae:string;
begin
   Read ClientRecord;
   Read RoomRecord;
   Read Booked;
writeln('-----
-----');
   if (h<12) then mae:='Good Morning!';
   if (h<18) and (h>=12) then mae:='Good Afternoon!';
   if (h>=18) then mae:='Good Evening!';
   if client[users].sex='M'
     then writeln(mae, 'Mr.', client[users].surname)
     else writeln(mae,' Ms.',client[users].surname);
   writeln();
writeln('-----
-----');
   writeln('':16,'What can we do for you?');
   writeln('':20,'1.Amend personal data');
   writeln;
   writeln('':20,'2.Make booking');
   writeln;
   writeln('':20,'3.Cancel booking');
   writeln;
   writeln('':20,'4.Logout');
   writeln;
```

```
writeln('-----
-----');
    textcolor(white);
   write('':16,'Enter your choice:');
    readln(u choice);
   case u choice of
       1:amend UserRecord(users);
       2:make booking(users);
       3:cancel booking(users);
   end;
    if u choice<>4 then begin clrscr; user page(users); end;
    {if u choice=4
      then begin
          clrscr;
          homepage;
      end; }
end;
{procedure user page done}
procedure return or not;
var escape:char;
begin
   clrscr;
   textcolor(11);
   writeln; writeln; writeln; writeln; writeln; writeln;
   writeln('You are entering the page of registration...');
   writeln();writeln;
   writeln('Press R to return to main menu, press other buttons
to continue.');
   delay(1000);
   textcolor(white);
   escape:=Readkey;
   if escape <> 'r'
   then register_client;
end;
procedure login;
```

```
var log_id,log_pd:string;
    corr,exit1:boolean;
    i,j,keyword:integer;
begin
    clrscr;
    corr:=false;
    exit1:=false;
    while (corr=false) and (exit1=false) do
         begin
             clrscr;
writeln();writeln();writeln();writeln();
             write('Username: ':26);
             readln(log id);
             writeln();
             writeln();
             write('Password(input EXIT to return to homepage):
':56);
             readln(log_pd);
             writeln();
             if log pd='EXIT'
                then
                   begin
                       clrscr;
                       exit1:=true;
                   end
                else begin
                        for j:=1 to (12-length(log_id)) do
                                   log id:=log id+' ';
                        for j:=1 to (20-length(log pd)) do
                                   log_pd:=log_pd+' ';
                        for i:=1 to 10000 do
                            if log_id=client[i].username
                              then if log pd=client[i].password
                                   then begin
                                       corr:= true;
                                       keyword:=i;
                                       end;
```

```
if corr=false
                     then begin
                        textcolor(yellow);
writeln('-----
-----<sup>1</sup>);
                        textcolor(lightred);
                        writeln('
Invalid username or password!');
                        sound(1);
                        writeln();
                        textcolor(white);
                        readln();
                        end;
               end;
       END;
    if exit1=false then begin
    textcolor(yellow);
writeln('-----
-----');
   textcolor(white);
   writeln('
                Press the ENTER button to get into the
user page.');
   readln();
   clrscr;
    user_page(keyword); end;
end; {procedure done}
begin
   moment;
   Read Booked;
   Read RoomRecord;
```

```
Read ClientRecord;
 textcolor(yellow);
 writeln(); writeln(); writeln();
####################;);delay(20);
#####################;);delay(20);
####################;);delay(20);
 ####### ##### ###########; delay(20);
 ####### ##### ###########;);delav(20);
 ###### #### ###########;);delay(20);
 ###### ##### ####
###### ## #############;);delay(20);
 ###### ##### #####
   ################;);delay(20);
#####
 #################;);delay(20);
 #### # #############;);delay(20);
 #### ## #############;);delav(20);
 ### #### ##########;);delay(20);
 #########
                   ##### ##########
### ##### ### ######;);delay(20);
####################;);delay(20);
####################;);delav(20);
```

```
####################;);delay(100);
    writeln();writeln();delay(600);sound(1);
textcolor(white); write('-'); delay(5); write('-'); delay(5); write
('-'); delay(5); write('-'); delay(5); write('-'); delay(5); write('
-'); delay(5); write('-'); delay(5); write('-'); delay(5); write('-'
); delay(5); write('-'); delay(5); write('-'); delay(5); write('-');
delay(5); write('-'); delay(5); write('-'); delay(5); write('-'); de
lay(5); write('-'); delay(5); write('-'); delay(5); write('-'); delay
y(5); write('-'); delay(5); write('-'); delay(5); write('-'); delay(
5); write('-'); delay(5); write('-'); delay(5)
;write('-');delay(5);write('-');delay(5);
    write(' Press enter to continue ');delay(10);
write('-');delay(5);write('-');delay(5);write('-');delay(5);wr
ite('-');delay(5);write('-');delay(5);write('-');delay(5);writ
e('-'); delay(5); write('-'); delay(5); write('-'); delay(5); write(
'-'); delay(5); write('-'); delay(5); write('-'); delay(5); write('-
'); delay(5); write('-'); delay(5); write('-'); delay(5); write('-')
;delay(5);write('-');delay(5);write('-');delay(5);write('-');d
elay(5); write('-'); delay(5); write('-'); delay(5); write('-'); del
ay(5); write('-'); delay(5); write('-'); delay(5); write('-'); delay
(5); write('-'); delay(5); write('-'); delay(5); writeln('>'); delay
(5);
    readln();
    repeat
    homepage;
    case choice of
    1:return or not;
    2:login;
    end;
    until choice=3;
    readln;
end.}
```

Appendix 2 - Working schedule

| Date | Event |
|------------|---|
| April-2015 | Choice of Topic |
| May-2015 | Background research + Define the objectives + Propose functions |
| June-2015 | Design of solution |
| Oct-2015 | Implementation |
| Nov-2015 | Testing & Evaluation |
| Dec-2015 | Conclusion & Discussion + Final Report |