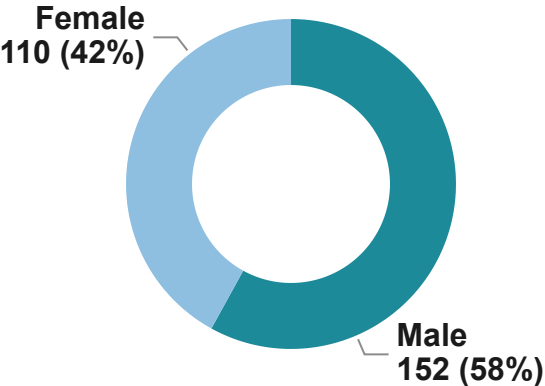


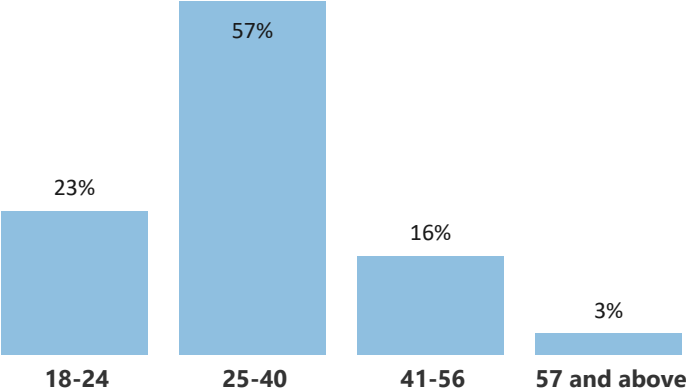


Total survey respondents amounts to 262 and Total respondents resident state is 23

How Survey Respondents Identify by Gender



How Respondents Were Grouped into Age Brackets



How Respondents' States Was Identified

+

-

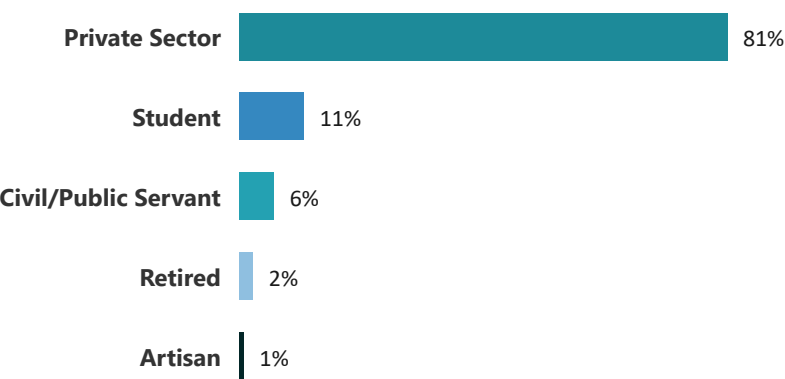
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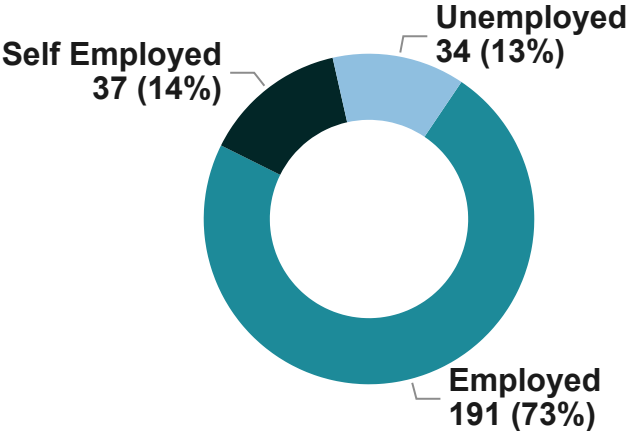
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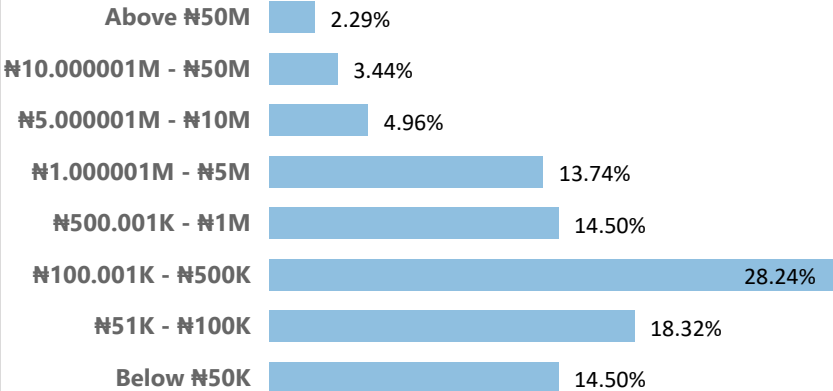
How Respondents' Employment Was Categorized



How Respondents' Employment Status Was Determined



How Respondents' Account Balances Was Determined





Gen... ▾

All ▾

Age Br... ▾

All ▾

Emp. st... ▾

All ▾

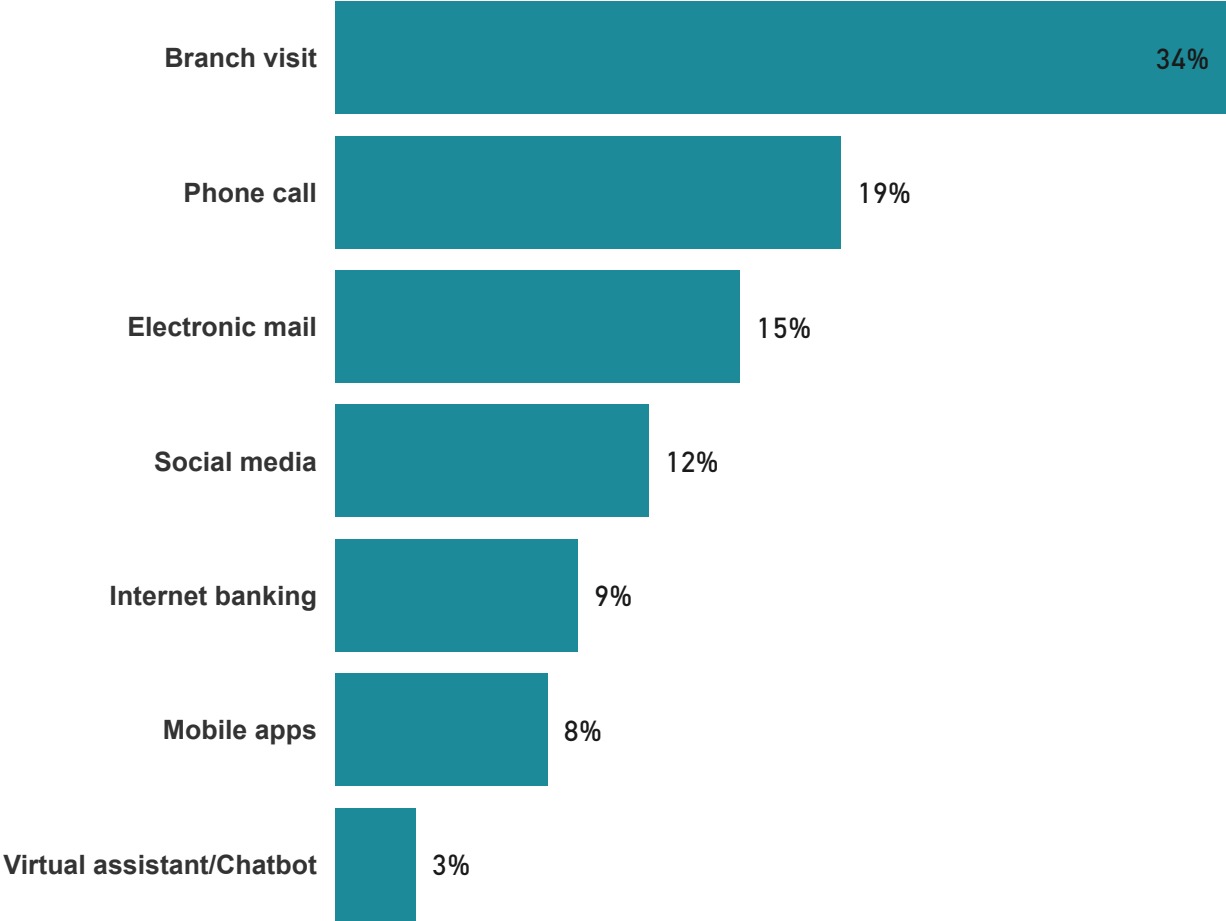
Emp. cat... ▾

All ▾

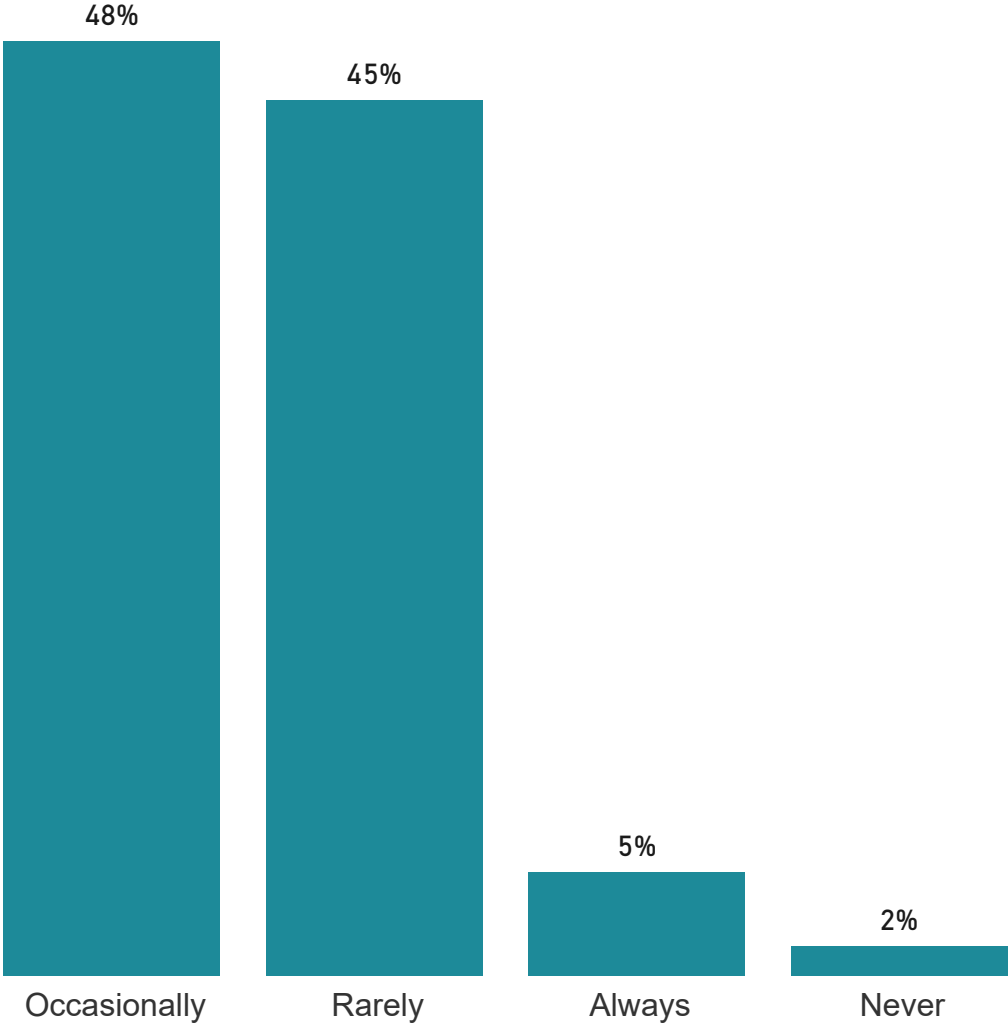


Total survey respondents amounts to 262 and Total respondents resident state is 23

How respondents' prefer to resolve their inquiries and complaints efficiently?



How respondents' often experience downtime while using the banks' digital platforms



Reasons

All

Ask your question

Total survey respondents amounts to 262 and Total respondents resident state is 23

How Respondents' Reasons for Discontinuing Banking Services Were Ranked

Rank Order Most possible More possible Possible Less possible Least possible

