		Course	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
All Roles		Harcourts and You	1/2								22				
Sales	New	Law & Documents	1			18				22			22		
		Sales. The Harcourts Way	3			19- 21			19- 21				29-31		
		Graduate Day	1										4		
	Experienced	Harcourts & You	1/2								22			<u>11</u>	
		Goal Setting – Beyond Bronze	1/2					16							
		Goal Setting – Achieving Silver	1/2					20							
		Goal Setting – Going for Gold	1/2					21							
		Workshop – Contracts, Docs & Client Services	1								<u>13</u>	<u>3</u>			
	New & Exp.	Technology Workshops	TBA												
Property Management	New	Property Management Programme													
	Experienced	Property Managers of Change													
		Property Management Advanced													
		BDM Club	1/2			13		15		17		18		27	
2	New & Exp.	Legislation Study Group	1/2			6		8		10		11		20	
	dministration	Office Administration Programme	1/2						25						
Aummstration		Customer Service Workshop	1/2				4								
Leadership		Interfirms	2										TBA		
		Connection day with Bus Owners	1												
		Bus Owners Christmas event	1/2												13
		PM Think Tank												6	
Events		Conference	3					27-29							
		Walk a Mile (Foundation /event)	1								30				
		Top Performers Event									21				
		Shared Knowledge Panels													
		Sales events KICK START	1		15			7							
		Career Information Event													
		Quarterly and Annual Awards			15			4			8			22	