### **JANUARY**

- 24 Starting the Harcourts Way Gauteng
- 24 Destination Harcourts Seminar KZN
- 25 Starting the Harcourts Way Gauteng
- 25 Destination Harcourts Seminar KZN
- 29 Starting the Harcourts Way Port Elizabeth
- 30 Starting the Harcourts Way Port Elizabeth
- 30 Logbook KZN

### **FFBRUARY**

- **01** Starting the Harcourts Way **Cape Town**
- **02** Starting the Harcourts Way Cape Town
- **05** Starting the Harcourts Way **Garden Route**
- **06** Starting the Harcourts Way **Garden Route**
- 07 Trust Matters! For Customer Relations KZN
- 12 Administrator Master Class Cape Town
- 13 Logbook Cape Town
- 27 Starting the Harcourts Way KZN
- 28 Starting the Harcourts Way KZN

### MARCH

- 02 Logbook West Rand
- 07 Logbook Port Elizabeth
- 08 Logbook Session 1 East London
- 13 RPL 1 Cape Town
- 14 Agents of Change Workshop Gauteng
- 15 Agents of Change Workshop Gauteng
- 20 Trust Matters! For Customer Relations Port Elizabeth
- 28 RPL 1 KZN
- 28 Agents of Change Cape Town
- 28 Trust Matters! For Customer Relations Midrand
- 29 Agents of Change Cape Town

### APRII

- 03 Trust Matters! For Customer Relations Cape Town
- 13 RPL 1 Gauteng
- 19 Agents of Change Port Elizabeth
- 20 Agents of Change Port Elizabeth

#### MAY

- **15** Agents of Change Workshop **Garden Route**
- 15 Agents of Change Workshop KZN
- 15 RPL-1 Port Elizabeth
- 16 Agents of Change Workshop Garden Route
- 16 RPL -1 East London
- 16 Agents of Change Workshop KZN
- **16** Trust Matters! For Customer Relations **East London**
- 17 Logbook Garden Route
- 22 RPL 2 Cape Town
- 24 RPL 2 Gauteng
- 29 Trust Matters! For Customer Relations Southeast JHB
- **30** Trust Matters! For Customer Relations **Potchefstroom**
- **31** RPL 2 **KZN**

### JUNF

- 06 Administrator Masterclass KZN
- 07 Starting the Harcourts Way Cape Town
- 07 Logbook KZN
- **07** Trust Matters! For Customer Relations **Garden Route**
- 08 Starting the Harcourts Way Cape Town
- **08** RPL 2 **KZN**
- 13 Administrator Masterclass KZN
- 15 Digital Marketing Sales Integration KZN
- 22 Digital Marketing Sales Integration Gauteng
- 27 RPL 1 Garden Route

### JULY

- **03** Digital Marketing Sales Integration **East London**
- **05** Digital Marketing Sales Integration **Port Elizabeth**
- **11** Digital Marketing Sales Integration **Cape Town**
- **18** Starting the Harcourts Way **Garden Route**
- 19 Starting the Harcourts Way Garden Route
- 20 Logbook Garden Route
- 24 Tech Workshop Port Elizabeth
- 25 Tech Workshop East London
- 26 RPL 2 East London
- 27 RPL 2 Port Elizabeth

## **AUGUST**

- **01** Agents of Change Workshop **Cape Town**
- 02 Agents of Change Workshop Cape Town
- 14 RPL 2 Garden Route
- 16 Logbook Gauteng
- 17 RPL 1 Gauteng
- 23 Logbook Cape Town
- 24 RPL 1 Cape Town
- 27 Logbook Cape Town
- 27 Starting the Harcourts Way KZN
- 28 Starting the Harcourts Way KZN

### SEPTEMBER

- **04** Tech Workshop Cape Town
- **05** Starting the Harcourts Way **Gauteng**
- **05** Starting the Harcourts Way **Port Elizabeth**
- **06** Starting the Harcourts Way **Gauteng**
- **06** Starting the Harcourts Way **Port Elizabeth**
- 07 Logbook Port Elizabeth
- 11 Starting the Harcourts Way East London
- 12 Starting the Harcourts Way East London
- 18 Logbook KZN
- **19** RPL 1 **KZN**
- 22 Starting the Harcourts Way Cape Town

# **OCTOBER**

- 03 Rentals Workshop KZN
- 03 Logbook East London
- 04 Rentals Master Class KZN
- 04 RPL 1 East London
- 10 Rentals Workshop Gauteng
- 11 Tech Workshop Garden Route
- 11 Rentals Masterclass Gauteng
- 17 Rentals Workshop Cape Town
- 18 Rentals Masterclass Cape Town
- 22 RPL 2 Cape Town
- 23 RPL 1 Port Elizabeth
- 24 Tech Workshop PTA/Limpopo/Mpumalanga
- 25 Tech Workshop Midrand
- 31 Tech Workshop KwaZulu-Natal

## NOVEMBER

- 07 Agents of Change Workshop Gauteng
- 08 Agents of Change Workshop Gauteng
- 08 RPL 2 KwaZulu-Natal
- 14 Tech Workshop West Rand
- 15 RPL 2 East London
- 19 Agents of Change Workshop Port Elizabeth
- 20 Agents of Change Workshop Port Elizabeth