Hardik Pandey

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EDUCATION

The University of Texas at Arlington| Arlington, TX   December 2025
Bachelor of Business Administration in Information Systems
- Google Cybersecurity Professional Certificate (182 Hours of coursework)
- Related Courses: Intro to Cybersecurity, Networking, Database

Tarrant County College| Hurst, TX   December 2023
Associate of Arts   GPA 3.57
- CompTIA Security+ Certificate

EXPERIENCE

SMS InfoComm Corporation| Grapevine, TX   August 2024 - Present
Test Engineer
- Design tests, reducing defects by 20% and reinforcing compliance while addressing financial fraud risk liability
- Analyze data, compile detailed reports, and increased output by 15%, assisting in ongoing investigations
- Refine processes, including accuracy and efficiency of fraud detection process cutting defects by 15% and ensuring 98% compliance through audits and intelligence assessments
- Train 15+ employees over 6 months, accelerating onboarding by 20% and enhancing customer experience

Self-Employed - Freelance T-shirt Design and Printing| Fort Worth, TX   December 2018 - Present
Owner
- Scaled a T-shirt business, fulfilling 100+ orders yearly while strengthening professional networking opportunities
- Design and print assets for 30+ fundraising events over 6+ years, leveraging market trends to maximize impact
- Manage inventory, maintaining a 99% order fulfillment rate with no stockouts, ensuring efficiency and accuracy

Amazon Warehouse| Haslet, TX   August 2020 - December 2020
Warehouse Associate
- Replenished products, optimizing workflow by 15% using advanced pattern recognition in fluctuating demand cycles
- Ensured accurate labeling, achieving 99.5% order accuracy through audits and risk-based assessment strategies

XPO Logistics| Fort Worth, TX   June 2017 - August 2018
Shipping Receiving Associate - Team lead
- Verified shipments, maintaining 98% accuracy with audit procedures and risk-based alerts
- Supervised operations, improving processing time by 30% and fostering collaboration through communication

EXTRA-CURRICULARS

- Volunteer IT Support: Assisted local Nepali businesses with troubleshooting and optimizing IT operations
- Competed in Nepali soccer events, developing strong teamwork, strategic thinking, and leadership skills

SPECIALIZED SKILLS

- Proficient in SQL and Linux Commands
- Experienced in Linux, Network Security
- Familiar with Excel, Python, Microsoft Power BI, wireshark and Github