

Northern Region

Vendor Feedback Details

S.No.	Vendor	Region	Period(YYYYMM)	Promptness of RITES Regional Office in attending to P.O. & Call Registration	Response of Call Desk in attending to Telephonic enquiries.	Response of Inspecting Engineer for conducting inspection, timely attention and provision of advance intimation	Behaviour of Inspecting Engineer with firm's representative during inspection and promptness in issue of inspection certificate	Response of Controlling Managers to Firm's queries.	RITES Lab response time.	Quality of Information available on RITES QA Division website ritesinsp.com	Promptness of RITES Finance Department in correction with Invoices/Bills/Receipts etc.	Your overall experience with RITES QA Division, will you recommend others for RITES inspection.	Suggestions for improvement in service.
1	AGMECO FAUCETS PVT. LTD./1405, BAZAR SITARAM/DELHI	NORTHERN	202003	2	2	2	2	2	2	2	2	VERY BAD. NEVER WOULD RECOMMEND ANYONE	No Suggestion required. High handedness of Govt. employee had spoiled staff.
2	ATUL ENGINEERING UDYOG/NUNHAI/AGRA	NORTHERN	202007	5	3	5	5	5	5	5	5	Excellent	Auto update of delivery period of MA because every PO and MA copy goes to M/s. RITES Ltd.
3	ADINATH INDUSTRIES/C-9/2, DLF CITY, PHASE-I, SUKHCHAEN MARG/GURGAON	NORTHERN	202102	5	4	5	5	5	5	5	5	excellent & professional attitude.	Improvement from calldesk may be complied.
4	VICTOR CABLES CORPORATION LIMITED/SP-864, PATHREDI INDUSTRIAL AREA, CHOPANKI/BHIWADI	NORTHERN	202103	5	5	5	5	5	5	5	5	OVERALL EXPERIENCE WITH RITES QA DIVISION IS EXCELLENT & SHALL RECOMMEND FOR OTHERS RITES INSPECTION.	CALL DESK MAY BE IMPROVED AS NOT PICKUP THE PHONE.
5	KHILARI INFRASTRUCTURE PVT. LTD./101, PRABHAT CENTRE ANNEX, SECTOR- 1A, CBD BELAPUR, NAVI MUMBAI - 400 614/BELAPUR	NORTHERN	202110	2	2	2	3	2	2	2	2	NO PROPER GUIDANCE FOR CALL BOOKING, PHONE LINES ARE BUSY IF CALL IS CONNECTED NO ONE PICKS PHONE ON HELPLINE NOS.	Lot of bugs found in call registration, new case no. is generated but date taken by system is of previous call, no option for update and further process is withheld.
6	ARYAN EXPORTERS (P) LTD/B-1, INDUSTRIAL AREA, AMAUSI/LUCKNOW	NORTHERN	202203	5	5	5	5	5	5	5	5	Over all experience is very good and we recommend others for rites inspection	Excellent service.
7	A G INDUSTRIES/PLOT NO. GP-9, HSIIDC INDUSTRIAL AREA, SECTOR-18/GURGAON	NORTHERN	0	5	5	5	5	5	5	5	5	Very good	Going smoothly, have no suggestion for the time
8	A P M ENTERPRISES PVT LTD/KANGANWAL ROAD, INDL AREA-C, JASPAL BANGAR/LUDHIANA	NORTHERN	0	5	5	5	5	5	4	4	5	Our experience with RITES QA Division is Excellent.	Rites QA Division service is very good and i will very thankful to you.
9	ABROL ENGG.CO (P) LTD/ABROL HOUSE, P.O. BOX. 2, INDUSTRIAL AREA/KAPURTHALA	NORTHERN	0	5	5	5	5	5	5	5	5	very good effort for digitisation process of internal test plan of RITES and other related work. Yes, shall certainly recommend for RITES Inspection.	Inspection related documents and IC of the firm should not be shared by all, only restricted users only.
10	ACME INDIA/WZ-290C, 2ND FLOOR, NANGAL RAYA, JAIL ROAD/NEW DELHI	NORTHERN	0	4	3	4	4	4	3	3	3	Overall experience is good.	website can be made more simple in entering item description for multiple OEM and multiple locations.
11	ADVANCED SILICONES PVT LTD/7/19/1/2/2, 19/2/2/2,	NORTHERN	0	4	3	5	5	5	5	4	4	Good	

	BAGHOLA-TATARPUR ROAD, BAGHOLA,,PALWAL												
12	ALPHA ARC PVT LTD/B-5, SECTOR A-5 AND 6, TRONICA CITY, LONI/GHAZIABAD	NORTHERN	0	5	3	5	5	5	5	4	5	We are satisfied with RITES QA Division and i will always recommend to other for Rites Inspection	ok
13	AMAR ALUM & ALLIED CHEMICALS (P) LTD/VILL. RAJAU PARASPUR, 12TH KM, BAREILLY-LUCKNOW ROAD, TEHSIL-FARIDPUR/BAREILLY	NORTHERN	0	5	5	5	5	5	5	5	5	Us and our purchasers are very happy with the promptness and diligence of RITES IEs. We have ended up learning few important things from the experience of the IEs.	
14	AMIT ENGINEERS/VILLAGE JUDI KALAN, BADDI 173205/BADDI	NORTHERN	0	4	4	5	5	5	5	4	4		
15	ARSHDEEP ENTERPRISES/NEAR JANDHA MAL SCHOOL, DANDUPUR ROAD/KAPURTHALA	NORTHERN	0	4	4	5	5	5	4	4	5		
16	ATUL ENGINEERING UDYOG/NUNHAI/AGRA	NORTHERN	0	5	4	5	5	5	4	5	4		
17	AVADH RAIL INFRA LTD/PLOT NO. 105, SECTOR-7, IIE SIDCUL/HARIDWAR	NORTHERN	0	5	5	5	5	5	4	4	4	Yes	None
18	BANSI LAL NARINDER KUMAR/SHOP NO-3,NEAR D.A.V. SCHOOL,JAGADHARI WORKSHOP-135002/HARYANA	NORTHERN	0	5	4	5	5	5	5	4	4	No Comments	No Comments
19	BENTEX CONTROL & SWITCHGEAR CO./BENTEX HOUSE, B-63-65/3, NARAINA INDUSTRIAL AREA PHASE-II/NEW DELHI	NORTHERN	0	4	3	5	5	5	5	5	5	Over all experience was very good. Inspection call was attend on time.	Customer Care number does not response at all to be improved.
20	BHARAT INDUSTRIES/UNIT-1, A-3 INDUSTRIAL FOCAL POINT -148001/SANGRUR	NORTHERN	0	4	4	5	5	5	4	3	2	Very good	Bills from last year has not been cleared till now.
21	BHASIN PACKARD ELECTRONICS (P) LTD.,/C-122, INDUSTRIAL AREA, PHASE-8, S.A.S. NAGAR, NEAR CHANDIGARH/MOHALI	NORTHERN	0	5	5	5	5	5	5	5	5	very good behavior of all the IE, CM and specially the call desk	Documentation should be less
22	BIHANI PRECISION DIE CASTING WORKS/106 INDUSTRIAL SUBURB 2ND STAGE, TUMKUR ROAD,/BANGALORE	NORTHERN	0	5	2	5	4	5	3	4	4	Currently RITES improve the inspection time which is good for all vendor for quick inspection. Our overall experience with RITES is good and definitely we will recommend the RITES inspection to others	Sir our suggestions are:- 1. please arrange to provide one copy of inspection certificate to firm for internal record. 2.Please improve Documentation (less paper)
23	BLACK BURN & CO P LTD/65 COTTON STREET, 3RD FLOOR/KOLKATA	NORTHERN	0	4	4	5	5	5	4	4	3		
24	BONY POLYMERS PVT LTD/PLOT NO 77, SECTOR - 6/FARIDABAD	NORTHERN	0	5	4	5	5	5	5	4	4	Overall we are satisfied with RITES QA Division.	
25	C & P SYSTEMS/126, 1ST FLOOR, NITIKA TOWER, AZADPUR COMMERCIAL COMPLEX/DELHI	NORTHERN	0	4	5	5	4	4	3	3	3	advance fee bills/Invoices to be sent immediate after raising through E-mail.	Feed back shall be password protected /OTP Based
26	CBS TECHNOLOGIES PVT LTD/H-6, SITE-5, UPSIDC INDUSTRIAL AREA KASNA/GREATER NOIDA	NORTHERN	0	4	4	5	5	5	4	4	4		
27	CHAMUNDA FORGINGS P LTD./D-208,PHASE VI,FOCAL POINT,/LUDHIANA	NORTHERN	0	5	5	5	5	5	3	4	5		
28	COACH LINE INDUSTRIES/NEW MODERN JAIL ROAD, VILLAGE-BHILLA/KAPURTHALA	NORTHERN	0	4	4	4	5	4	3	4	4	YES	

29	COOPER CORPORATION PVT LTD/PLOT NO. L-3 & K-11, ADDL. MIDC,DEGAON ROAD, SATARA-415 004/SATARA	NORTHERN	0	5	5	5	5	5	4	4	5	overall experience with RITES QA Division is very good. at present there is no any recommendations.	NA
30	D.BACHUBHAI & BROTHERS/12/18, TAWALANE UNITY HOUSE, NARAYAN DHURU STREET/MUMBAI	NORTHERN	0	4	4	5	5	4	4	4	4	VERY GOOD, HIGHLY RECOMMENDED.	THERE IS ALWAYS SCOPE FOR IMPROVEMENT. KEEP UP THE GOOD WORK.
31	D.C.FASTNERS P LTD/GULSHALA MARKET TANDA ROAD/JALANDHAR CITY	NORTHERN	0	4	4	4	4	4	4	4	4		
32	DELKON TEXTILES PRIVATE LIMITED/PLOT NO.102, SECTOR-59, HSIIDC INDUSTRIAL ESTATE/FARIDABAD	NORTHERN	0	4	4	5	5	5	4	4	4		
33	DHINJAN INDUSTRIES/SULTANPUR ROAD/KAPURTHALA	NORTHERN	0	4	3	5	5	5	4	4	4		
34	DYNAMIC ENGINEERS/E-20 ,CHAMBAL INDUSTRIAL AREA , OPP. MULTIMETALS/KOTA	NORTHERN	0	4	3	4	5	4	3	4	3	Yes	Thanks, services are good and appreciated.
35	ELECTRO WAVES ELECTRONICS (P) LTD./37,SECTOR-5,PARWANOO/SOLAN	NORTHERN	0	5	4	5	5	5	4	4	4		
36	ELMEC COM AGENCIES,/10-A, HARISADAN SOCIETY, MAMLEDAR WADI, MAIN ROAD, NEAR IDBI BANK, MALAD (W), MUMBAI- 400 064/MUMBAI	NORTHERN	0	5	5	5	5	5	4	5	4	experience with Rites is too good.	outstanding service of Rites norther Region.
37	EMSON TOOLS MFG CORPORATION LIMITED/D-2, FOCAL POINT, DHANDARY KALAN/LUDHIANA	NORTHERN	0	5	4	4	4	3	4	4	5	Very good Experience with RITES, yes we recommend Others to go for RITES Inspection.	Urgency of the consignee during Short Delivery Period must be considered at priority.
38	ESS ESS KAY ENGG.CO.PVT.LTD.,/FACTORY AREA PO.BOX NO.8, KARUTHALA 144601/KAPURTHALA	NORTHERN	0	5	5	5	5	5	5	5	5	Professional attitude of RITES inspection work has been praiseworthy.We recommend others vendors also for RITES inspection.	kindly restrict the viewing of all inspection related documents to the concerned user only.
39	FAIVELEY TRANSPORT RAIL TECHNOLOGIES INDIA LIMITED/PLOT NO 3A, APPAREL PARK CUM INDUSTRIAL AREA KATHA BHATOLI/BADDI	NORTHERN	0	5	5	5	5	5	4	5	5	overall experience is nice,. will definitely recommend others for RITES inspection. RITES system improved very much now	currently suggestions already implied in the system. promptness of response from rites is very good now, for any query or resolving issues.
40	G S AUTO COMP PVT LTD/GS ESTATE, G T ROAD, DHANDARI KALAN/LUDHIANA	NORTHERN	0	5	5	5	5	5	3	4	3	yes, rites inspection method is good. And we will definitely recommend others.	There are some Rites Inspection Plans which should be correct based on standards. Rites lab response time should be improved.
41	G.S INDUSTRIES/D-146 FOCAL POINT/JALANDHAR	NORTHERN	0	3	3	5	4	5	4	4	4	OVERALL PERFORMANCE ARE VERY GOOD.	PLEASE IMPROVE TELEPHONIC ENQUIRIES AT RITES NR OFFICE DELHI.
42	GANDHI ENTERPRISES/13-A FAZILPUR, INDUSTRIAL TOWN, RANDHAWA MASSADAN ROAD,/JALANDHAR	NORTHERN	0	3	3	4	4	3	3	3	3		
43	GANESH FOUNDRY/34-B, INDUSTRIAL ESTATE, JODHPUR (RAJASTHAN)/JODHPUR	NORTHERN	0	5	2	5	5	5	5	4	2	The over all experience with RITES Q.A. division is Excellent & with recommend others for RITES Inspection.	Jl. of Shop Floor rejections M-13 issued by Production Unit during mach & fitment should be analised in terms of 90 Days Period & 5% qty. In Jl. the RITES auth deputed should have experience of Insp for the rejected item to

													minimise the no. rejected.
44	GAURAV ASSOCIATES/B-62, SARVODAYA ENCLAVE,/NEW DELHI	NORTHERN	0	3	3	4	5	5	3	3	4	very good	please make website more user friendly and allow vendor to amend dp and amendment on its own. the same can be checked by IE during inspection and if found incorrect call can be cancelled on chargeable basis.
45	GLOBAL ELMECH/CARE OF KAPSONS INDUSTRIES PVT LTD, UNIT-1, GT ROAD, SURANUSSI/JALANDHAR	NORTHERN	0	4	3	3	4	4	3	3	4		
46	GLOBAL ELMECH/SARAI KHAS, NEAR BIDHIPUR RAILWAY CROSSING, NEAR KAPSONS INSULATIONS PVT LTD/JALANDHAR	NORTHERN	0	3	3	4	4	3	4	3	3		
47	GOYAL ENTERPRISES/KURUSKHETRA ROAD VILL ISHOPUR, YAMUNA NAGAR - 135001/YAMUNA NAGAR	NORTHERN	0	5	5	5	5	5	5	5	5	VERY GOOD EXPERIENCE AND EASY TO COMMUNICATE. RECOMMEND TO OTHERS ALSO	
48	HANSPAL COACH PRODUCT/OPP. RAIL COACH FACTORY, SULTANPUR ROAD,/KAPURTHALA	NORTHERN	0	5	5	5	5	5	5	5	5		
49	HANSPAL TRADERS/OPP. RCF, SULTANPUR ROAD, KARPURTHALA, PUNJAB - 144601/KAPURTHALA	NORTHERN	0	5	4	5	5	5	5	4	4		
50	HARE KRISHNA COACH COMPONENTS/INDUSTRIAL AREA, KALA SANGHAN ROAD, KAPURTHALA-144601/KAPURTHALA	NORTHERN	0	4	2	5	5	3	3	3	3		
51	HARYANA INDUSTRY/KHAJURI ROAD/YAMUNA NAGAR	NORTHERN	0	4	2	5	5	4	3	4	4	ALL ARE GOOD	PLEASE ADD RITES VENDOR APP AND PLEASE UPDATE STAGE MANUAL CALL LETTER FORMAT AND ALSO
52	INDIAN TELEPHONE & ELECTRIC CO/B 121, OKHLA PHASE 1/NEW DELHI	NORTHERN	0	4	3	4	5	4	3	3	3	Experience is very good.	
53	INDIANA TRACK ENGINEERS/F-80, PHASE-7 INDUSTRIAL AREA SAS NAGAR/MOHALI	NORTHERN	0	3	2	3	4	3	3	2	3	GOOD	
54	INDO RAIL ENGINEERING SYSTEM PVT LTD/PLOT NO. E-208, INDL AREA, PHASE -8-B/MOHALI	NORTHERN	0	5	5	5	5	5	5	5	5	VERY GOOD	NIL
55	INTEC CORPORATION/F-89, INDUSTRIAL AREA, SELAQUI/DEHRADUN	NORTHERN	0	4	5	5	5	5	3	4	3	Its been more than 10 years RITES is doing inspection in our firm. All the inspecting engineers are very co-operative & well behaved. We will definately recommend RITES to other vendors.	We request RITES to reduce paper work as much as possible.So that consumption of paper can be minimized.
56	INTEG ELECTRONICS/59, DSIDC SHED, PHASE II SCHEME III, OKHLA INDUSTRIAL ESTATE/NEW DELHI	NORTHERN	0	3	3	3	3	3	3	3	3	NO	No
57	INTERNATIONAL SWITCHGEARS PVT LTD/925-A, INDUSTRIAL AREA, PHASE-II, CHANDIGARH/CHANDIGARH	NORTHERN	0	5	5	5	5	5	5	5	5	excellent performance	NIL
58	INTERNATIONAL SWITCHGEARS PVT LTD/E-132-33-34, INDUSTRIAL AREA, PHASE-VII,/MOHALI	NORTHERN	0	5	4	5	5	5	5	5	4	we are very good experience with Rites QA division (IE SHRI. MANAS RANJAN SAHOO)	Call desk response time should be improved.
59	J.R.INDUSTRIES/DOMANA LOHIAN KHAS/JALANDHAR	NORTHERN	0	2	2	5	5	4	3	3	3		

60	JAGDAMBA LIQUIFIED STEELS LTD./16-17 K.M. MILESTONE, ROORKEE-SAHARANPUR ROAD, BHAGWANPUR, VILL. RAIPUR/HARIDWAR	NORTHERN	0	5	2	5	5	5	5	5	5	Yes - IF you have a good quality product	Update of Delivery period and rejection charges should be made online automatically
61	JAIN PAINT & HARDWARE STORE/B D TOWER (GROUND FLOOR) BANK COLONY NEAR INCOME TAX OFFICE/PATIALA	NORTHERN	0	4	2	5	4	4	4	5	2	RITES INPECTION PROCESS IS TRULY RECOMMENDED. RITES INSPECTION IS EVOLVING WITH TIME BY INTRODUCING NEW METHODS FOR STRICT INSPECTION AS PER SPECIFICATIONS.	TESTING SHOULD ALSO BE ALLOWED IN REGIONAL LABS NABL APPROVED.
62	JITEN STEEL INDUSTRIES/B-4, FOCAL POINT/MANDI GOBIND GARH	NORTHERN	0	5	5	5	5	5	5	5	5	very good	samples to be sent to local NABL LAB
63	JSL LIFESTYLE LTD/48TH KM STONE, DELHI ROHTAK ROAD, VILLAGE ROHAND/BAHADUR GARH	NORTHERN	0	5	3	5	5	5	4	3	3	we are a very good experience with Rites division (Inspecting Engineer Mr. Joginder Kumar & Mr. Vijay Pratap)	Material testing time may be reduced
64	KAILASH ENGINEERING WORKS/C-114(B-1), ROAD NO 8, VKI AREA/JAIPUR	NORTHERN	0	4	4	4	5	5	3	5	4	My experience is very good, I will recommend others for RITES inspection	The response of call desk in attending to telephonic enquiries can be improved
65	KAPSON INDUSTRIES PVT LTD/G T ROAD SURANUSSI/JALANDHAR CITY	NORTHERN	0	3	3	3	4	3	3	4	3		
66	KAPSONS INDUSTRIES LTD/G.T. ROAD SURANUSSI/JALANDHAR	NORTHERN	0	3	4	4	4	3	4	3	4		
67	KAPSONS INDUSTRIES PVT LTD/UNIT NO. 1, G.T. ROAD SURANUSSI/JALANDHAR	NORTHERN	0	4	3	4	3	4	4	3	3		
68	KAPSONS INSULATIONS PVT LTD/VILLAGE SARAI KHAS, NEAR, BIDHIPUR RAILWAYS CROSSING/JALANDHAR	NORTHERN	0	4	3	3	4	4	3	4	3		
69	KARAM STEEL CORPORATION/P.O. BOX NO. 56, NASRALI ROAD,,MANDI GOBIND GARH	NORTHERN	0	5	5	5	5	5	5	5	5	VERY GOOD, YES WE WILL RECOMMEND OTHERS FOR RITES INSPECTION	
70	KEC INTERNATIONAL LTD/BUILDING NO. 9A, 8TH FLOOR, DLF CYBER CITY, DLF PHASE-III, GURGAON-122 002/GURGAON	NORTHERN	0	4	2	5	4	4	4	4	4		
71	KEC INTERNATIONAL LTD/VILL - 14-15, JHOTWARA INDUSTRIAL AREA, JAIPUR, RAJASTHAN-302012/JAIPUR	NORTHERN	0	4	2	5	4	4	4	4	4		
72	KIRAN INFRA ENGINEERS LTD/B-141 ROAD NO 9-D VISHWAKARMA INDUSTRIAL AREA/JAIPUR	NORTHERN	0	4	3	4	5	4	3	3	4		
73	KNORR BREMSE INDIA PVT LTD/51/4KM STONE, VILLAGE AND P.O. BAGHOLA, DELHI MATHURA ROAD (NH-2),/PALWAL	NORTHERN	0	4	4	5	5	5	4	4	5	We are a very good experience with RITES Northern Division (Inspecting Engineer Mr. Kuldeep Singh Ordn.)	
74	KRISHNA MACHINE TOOLS/5-5-54/9, GROUND FLOOR HARIGANGA COMPLEX RANIGUNJ SECUNDERABAD - 500 003/SECUNDERABAD	NORTHERN	0	2	2	5	5	5	3	3	2	AS PER YOUR SRL NO. 3,4,5 WE ARE MORE THAN HAPPY, WE ALWAYS SUGGEST RITES INSPECTION. FOR OTHER POINTS WE ARE VERY MUCH DISAPPOINTED ON THAT BASIS WE MAY NEVER SUGGEST RITES.	
75	KUMAR FASTENER/S-15 BUILDING MATERIAL COMPLEX/MATHURA	NORTHERN	0	4	4	5	5	5	4	4	4	YES, WE WILL RECOMMEND TO OTHERS.	

76	LIGHT ENGINEERING CORPORATION/RCF ROAD, VILLAGE SHEIKHPUR, KAPURTHALA, PANJAB - 144 620/KAPURTHALA	NORTHERN	0	5	5	5	5	5	5	5	5	VERY GOOD.WILL RECOMMEND TO OTHERS	FIRM DOCUMENTS AND ACCPETANCE TESTS ARE INTEGRAL PART OF FIRM POLICY SHOULD HAVE RESTRICTED ACCESS TO CONCERNED DEPTT PERSONS
77	MADHAV STELCO PVT LTD/UNIT 1 & 2, TALWARA ROAD, SIRHIND SIDE, Pin-147301/MANDI GOBIND GARH	NORTHERN	0	5	5	5	5	5	5	5	4	VERY GOOD, WE WILL RECOMMEND OTHERS FOR RITES INSPECTION	
78	MADHAV UDYOG PVT LTD/TALWARA ROAD, SIRHIND SIDE/MANDI GOBIND GARH	NORTHERN	0	5	5	5	5	5	5	5	4	VERY GOOD, WE WILL RECOMMEND OTHERS FOR RITES INSPECTION	
79	MAHARANI INDUSTRIES/J-43, UPSIDC SITE-5, SURAJPUR INDUSTRIAL AREA, KASNA/GREATER NOIDA	NORTHERN	0	4	4	5	5	4	4	4	3		
80	MAN STRUCTURALS PVT LTD/P. O. BOX 189, NEAR LOCO Colony/JAIPUR	NORTHERN	0	4	4	4	5	5	4	4	4	According to requirement .	Inspection time must be in between 24 to 36 working hour. Less paper working "Save Nation,Environment & Health".
81	MEENAKSHI ENGINEERING WORKS/SHEIKHUPURU/KAPURTHALA	NORTHERN	0	4	2	5	5	5	4	3	3		
82	MERLION TOOLS PVT LTD/BXXX-5335/A-21, JEEVAN NAGAR, NEAR STREET NO 5, NURSERY, FOCAL POINT/LUDHIANA	NORTHERN	0	5	5	5	5	5	4	5	5	Good experience with Rites QA Division, no any requaird for other RITES inspection.	IT is my openion kindly ignore paper work, please save tree.
83	MOHINDRA ENTERPRISES/OPP. GAUSHALA TANDA ROAD/JALANDHAR CITY	NORTHERN	0	3	3	3	4	4	4	3	4		
84	MV ELECTROSYSTEMS PVT LTD/7/19/1/2/2, 19/2/2/2, TATARPUR BAGHOLA ROAD, BAGHOLA/PALWAL	NORTHERN	0	5	4	5	5	5	5	4	4		
85	NEC SWITCHGEARS & CONTROLS/25/6,INDUSTRIAL AREA PHASE II/CHANDIGARH	NORTHERN	0	5	5	5	5	5	5	5	5	VERY GOOD	NIL
86	NEERA ENTERPRISES/69, INDUSTRIAL AREA PHASE II/CHANDIGARH	NORTHERN	0	5	4	5	5	5	4	5	4		
87	OASIS FABRICATIONS/DADUPUR ROAD, CHHACHHRAULI/YAMUNA NAGAR	NORTHERN	0	5	2	5	5	5	3	5	4	We have a great experience with RITES QA Services.	Response of Call Desk in attending to Telephonic inquiry must be improved.
88	OMSAI UDYOG INDIA PVT LTD/33 FEET ROAD, AKBARPUR BAROTA, DISTT. SONIPAT - 131001/HARYANA	NORTHERN	0	3	3	3	3	3	3	3	3		
89	P D AUTOMOTIVES/PLOT NO D-17, INDUSTRIAL FOCAL POINT, G T ROAD/MANDI GOBIND GARH	NORTHERN	0	2	2	5	5	5	2	3	3	Satisfactory	Lab services need to be more customer oriented.Customer inquiries should be better attended.
90	P D AUTOS/D-44, FOCAL POINT/MANDI GOBIND GARH	NORTHERN	0	2	2	5	5	5	2	3	3	Satisfactory	Telephonic inquiries should be better received,people need to be more polite particularly linked with Lab.We are availing the services of Lab for consideration.
91	P D STEELS/C-146, PHASE-VII INDUSTRIAL AREA/MOHALI	NORTHERN	0	5	5	5	5	5	3	5	5		
92	P I ENGINEERING WORKS/LGF-13C, DAVIKA CHAMBER, RDC RAJNAGAR,/GHAZIABAD	NORTHERN	0	5	5	5	5	4	2	4	4	over all experience is good	Call desk required to be improve.
93	PANKAJ INTERNATIONAL/B-40/111 PHASE V FOCAL POINT/LUDHIANA	NORTHERN	0	4	4	5	5	4	3	5	4	Very Good with all manners and	PO Registration time required to reduce.

												attention on calls	Normally it take more than 24 hours.
94	PHOENIX CONTACT (I) PVT. LTD/58/2, OHKHLA INDUSTRIAL AREA, PH-II/NEW DELHI	NORTHERN	0	5	3	5	5	4	3	4	0	overall expierence is good .	
95	PLASTO POWER ENGINEERS/B-1 B-2 INDUSTRIAL AREA/SANGRUR	NORTHERN	0	4	4	5	5	5	4	3	3	Very good	improve upon lab testing time
96	PRAG INDUSTRIES (INDIA) PVT LTD/E-7, INDUSTRIAL ESTATE TALKATORA ROAD/LUCKNOW	NORTHERN	0	5	3	4	5	5	5	5	4	YES	Please Improve the call desk attention.
97	PUNJAB LAMINATES PVT.LTD.,/9-10 INDUSTRIAL AREA, MEHATPUR/UNA	NORTHERN	0	4	4	5	4	5	4	4	3	its a very good organization as a third party inspection in term of quality	overall good
98	QUADRANT CABLES PVT LTD/BANUR SHAMBHU ROAD, VILLAGE BASMA/MOHALI	NORTHERN	0	5	5	5	5	5	5	5	5	best call desk response, yes	overall good experience
99	R V CASTING AND ENGG (PVT) LTD/SIKRIPIYALA ROAD, VILLAGE PIYALA/BALLABGARH	NORTHERN	0	4	4	5	5	5	4	4	4	Experience with RITES inspection is very good	call desk need to improve to pick up the landline phone
100	R.N. GUPTA & CO./C-55, FOCAL POINT/LUDHIANA	NORTHERN	0	5	3	5	5	5	5	5	5		
101	RADEX STATIONERY INDIA PRIVATE LIMITED/1ST FLOOR, JEEVAN VIHAR BUILDING, PARLIAMENT STREET/NEW DELHI	NORTHERN	0	5	4	5	5	5	4	5	5		
102	RAIL AUTO WORKS/KHARWAN ROAD, JAGADHARI/YAMUNA NAGAR	NORTHERN	0	4	2	4	4	4	3	3	4		
103	RAIL FAB TECHNOLOGIES PVT LTD/OPPOSITE RAIL COACH FACTORY/KAPURTHALA	NORTHERN	0	5	3	5	5	5	5	5	3		
104	RATIONAL BUSINESS CORPORATION P LTD/CENTURY HOUSE N-10 SATYAWATI NAGAR/DELHI	NORTHERN	0	4	3	4	4	4	4	4	4	inspection of ticket,gatepass etc. are found satisfactory at our end as in terms of timing,procedures,etc.	
105	RUBICON STEELS/PLOT NO C-17, PHASE - I, INDUSTRIAL AREA,/MOHALI	NORTHERN	0	5	3	5	5	5	5	4	4	WE ARE VERY GOOD EXPERIENCE WITH RITES QA DIVISION (IE SH. MANAS RANJAN SAHOO)	RESPONSE TIME SHOULD BE MINIMIZED FROM HELPDESH.
106	S G ENTERPRISES/62, FOCAL POINT MARKET/JALANDHAR	NORTHERN	0	3	3	3	3	4	3	3	3		
107	SAFE SYSTEM (I) PVT.LTD.,/156, DSIDC, OKHLA INDUSTRIAL AREA PHASE-I/NEW DELHI	NORTHERN	0	3	3	3	3	3	3	3	3		
108	SARITA FORGINGS (P) LTD./2KM MILE STONE, G.T.ROAD, VILLAGE RAJGARH DORAHA,/LUDHIANA	NORTHERN	0	5	5	5	5	4	5	4	5		
109	SARITA FORGINGS LTD/2KM MILE STONE, GT ROAD, VILLAGE RAJGARH DORAHA,/LUDHIANA	NORTHERN	0	4	5	5	5	5	5	4	5		
110	SARITA FORGINGS PVT. LTD.,/2ND KM MILE STONE G.T. ROAD DORAHA/LUDHIANA	NORTHERN	0	5	5	4	5	5	5	4	5		
111	SHIV SHAKTI ENGINEERING WORKS/PLOT NO. 15, 16 R K PURAM VILLAGE JORIAN NEAR POLICE CHECK POST/YAMUNA NAGAR	NORTHERN	0	4	2	4	4	4	3	3	4		
112	SHIVKRIPA AUTO INDUSTRIES/PLOT NO. 2, UNIT 2, HARA INDUSTRIAL ESTATE, SUA ROAD, OPP OM KANDA LANE/LUDHIANA	NORTHERN	0	5	5	5	5	5	5	5	5	Satisfied, Yes	Some time material is ready for inspection but IE is over busy or IE gives us option of FIFO.
113	SHRI RAM PANELS/KHANNA, AMLOH ROAD, VILLAGE SHAHPUR/MANDI GOBIND GARH	NORTHERN	0	5	4	5	5	5	4	4	4	Excellent	IC should be digital form only.Paper work should be minimized and checksheet will be

													in digital.Inspection will completed within three days.
114	SPACECHEM ENTERPRISES/C-120, BULANDSHAHAR ROAD, INDUSTRIAL AREA/GHAZIABAD	NORTHERN	0	3	3	5	5	3	3	4	3	Certainly recommend others for inspection	Nature of inspection to be communicated prior to vendor so that QA-record or QC activity may be carried out without any hindrance.
115	STEEL CRAFT (INDIA)/VILL.KUTBI NANGAL ROAD,OPP.132 KV POWER,/BATALA	NORTHERN	0	4	3	5	5	5	4	5	4	VERY GOOD EXPERIENCE WITH RITES . OUR QUALITY SKILL IMPROVED EVERY TIME DUE TO RITES. NOS. OF TECHNICAL DEFECTS OBSERVED BY RITES USE FULL FOR US.	please improve the telephonic inquiries & call desk .
116	SUNFLAG INDUSTRIES/PLOT NO. 11/12 INDUSTRIAL AREA-C, DHANDARI KALAN/LUDHIANA	NORTHERN	0	5	5	5	5	5	5	5	5	very good inspection .i am 100% satisfied of service of rites	no arguments to improve the service sppechless & woundefull service
117	SUPER REFRIGERATION INDUSTRIES/2151/7, NEW PATEL NAGAR, OPP. SHAHDIPUR DEPOT/NEW DELHI	NORTHERN	0	5	4	5	5	5	5	5	5	Overall very good experience. Co-operative officers and Call desk people.	
118	SWASTIK CASTINGS PVT. LTD./B-229 ROAD NO 9 VKI AREA/JAIPUR	NORTHERN	0	5	4	5	5	5	3	4	4	VERY SATISFACTORY AND WOULD RECOMMEND	PRESENTLY NO SUGGESTIONS AS THINGS ARE MOVING TO OUR SATISFACTION.
119	TECH FAB/PLOT NO 3, PHASE 3 INDUSTRIAL AREA, SANSARPUR TERRACE/KANGRA	NORTHERN	0	5	3	5	5	5	5	5	4		
120	TIRUPATI PLASTOMATICS PVT. LTD./F-543, ROAD NO. 6-D, , V.K.I AREA/JAIPUR	NORTHERN	0	5	5	5	5	5	5	3	3		cancellation charges invoices not issued timely please improve.
121	UDEHRA MECHANICAL WORKS/D-88, PH V, FOCAL POINT/LUDHIANA	NORTHERN	0	5	3	5	5	5	5	4	4	overall experience is very good & will recommend others for rites inspection.	we suggest RITES to make editable system. Because, We are facing problem while mark inspection call, since some items properly not filled up by rites call desk. so we have to do a lot of efforts to make correction/amendment.
122	UNIFAB/VILLAGE MANDI, OLD SAHARANPUR ROAD/JAGADHARI	NORTHERN	0	5	4	5	5	5	3	4	5	overall rites is a very good organisation we will definitely recommend to others.	
123	V T COTTAGE INDUSTRIES/G T ROAD/GORAYA	NORTHERN	0	4	3	5	5	4	4	4	0		
124	VICTOR CABLES CORPORATION LIMITED/SP-864, PATHREDI INDUSTRIAL AREA, CHOPANKI/BHIWADI	NORTHERN	0	4	4	5	5	5	4	4	3	We have very good experience with overall QA division (Inspecting Engineer Mr. Manoj Kumar Sharma & Controlling Manager).	Material Inspection documents should be minimize.
125	VIJAYWARGI INFRA ENGINEERS PVT LTD/N-632 VIJAYWARGI BHAWAN KAMPTEE - 441 002, MS/NAGPUR	NORTHERN	0	5	4	5	5	5	4	4	5	Best agency for Inspections of Material	
126	VINKO AUTO INDUSTRIES LTD/A-69, FIEE COMPLEX, OKHLA INDUSTRIAL AREA, PHASE - II/NEW DELHI	NORTHERN	0	4	3	5	4	5	3	3	3	experience is very good. proper response.	Some times faced problem during registration of call in server.pl improve
127	VOESTALPINE VAE VKN INDIA PVT LTD/24/5, SRI RAM ROAD, CIVIL LINES/DELHI	NORTHERN	0	3	2	4	4	3	3	3	3	Good experience with RITES and obviously recommend to others for RITES Inspection.	Improvement required for online call desk telephonic enquiries and in software while P.O registration face some issues for selecting the

													information related to P.O.
Totals			545	469	591	597	578	506	515	496			