## A Project Report on

# Flight Management System

for Database Management Systems (UCS310)

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# **INDEX**

i.	Problem Statement	1
ii.	Tables Before Normalisation	2
iii.	ER Diagram	3
iv.	ER to Table (Normalised)	4
v.	External (User) View Procedures and Triggers	6
vi.	SQL Query Snapshots	8
vii.	PL/SQL Snapshots	9
viii.	Conclusion	16
ix.	References	17

## **Problem Statement**

Design a robust Oracle SQL/PLSQL database system to address the complexity of managing airline operations, streamlining your flight scheduling, passenger bookings, crew assignments, aeroplane capacity tracking, and airport infrastructure coordination, ensuring data integrity, automated business rule validation, and comprehensive reporting to enhance your operational efficiency and decision-making. Your system must centralize data for all relevant entities and their relationships, support efficient data insertion, retrieval, and deletion, and enforce critical business rules, such as validating flight types (Domestic/International), ensuring appropriate crew assignments, and standardizing contact information formats. You are required to implement automated procedures to handle tasks like generating tickets, calculating capacities, and querying flight details, with user-friendly error handling and optimized performance for large datasets. Focused on core airline operations without external integrations, your system aims to serve airline administrators, airport staff, and passengers with a reliable, scalable, and intuitive solution that minimizes errors and supports your operational planning.

# **Tables Before Normalisation**

Terminals			
Terminals ID (PK)	Terminal_No	Terminal_Name	Airport_ID
INT	INT	VARCHAR2(20)	INT

Runways			
Runways ID (PK)	Runway_No	Runway_Name	Airport_ID
INT	INT	VARCHAR2(20)	INT

Passengers				
Passengers ID (PK) INT	Flight_ID INT	Passenger_Name VARCHAR2(50)	Passenger_Age INT	Passenger_Phone_No INT

Flight_Crew						
Flight_Crew_ID	Flight	Pilot	Copilot	Number_Of	Head_Airhostess	Flight_Crew_Hostes
(PK)	_ID	_ID	_ID	_Airhostesses	_ID	$s_{ID}$
INT	INT	INT	INT	INT	INT	INT

Air	riine_Crew					
Cre	ew_ID (PK)	Crew_First_Name	Crew_Last_Name	Crew_Gender	Crew_Country	Airline_ID
	INT	VARCHAR2(50)	VARCHAR2(50)	CHAR(1)	VARCHAR2(20)	INT

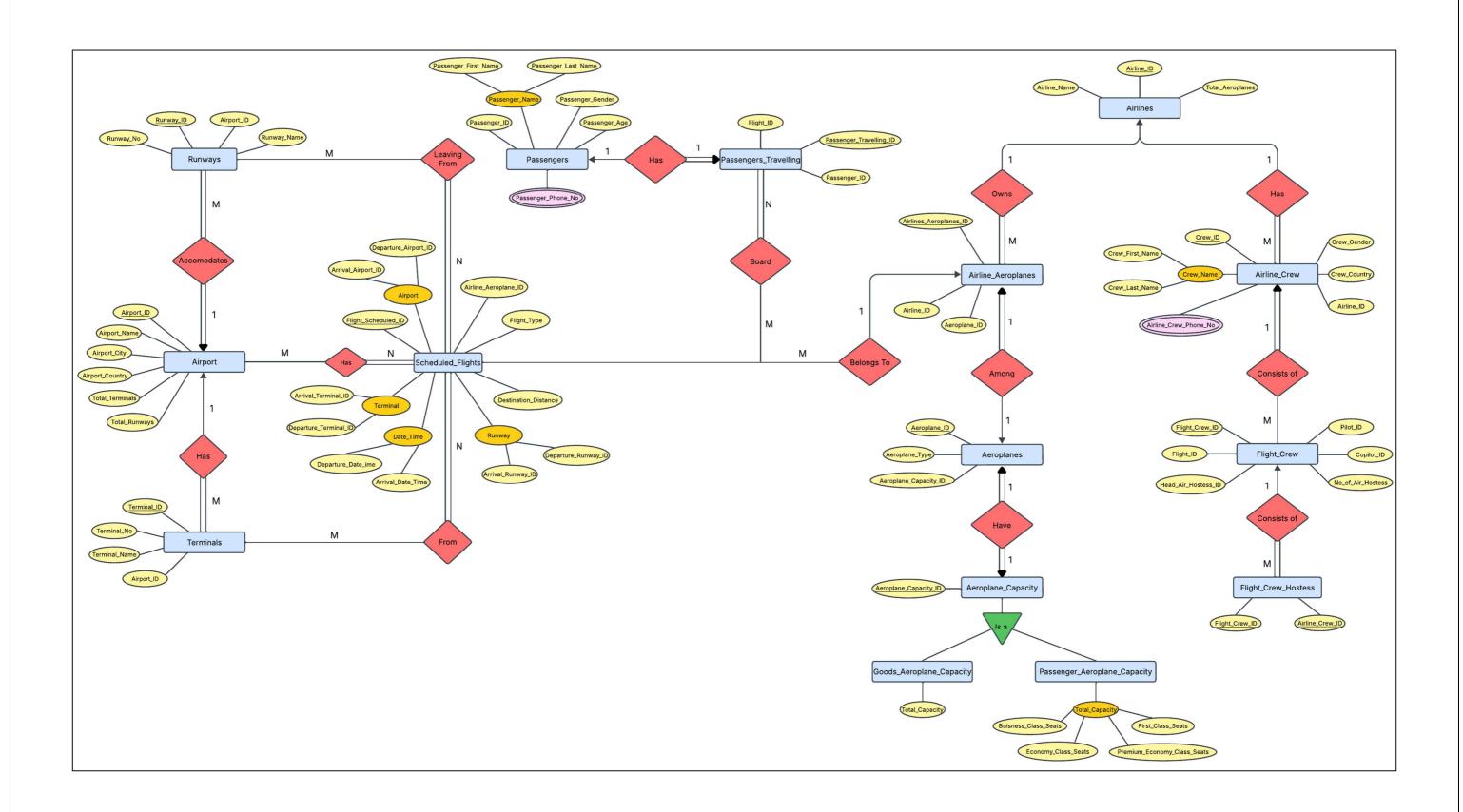
Airlines	
Airline_ID (PK)	Airline_Name
INT	VARCHAR2(50)

Airports					
Airport ID (PK)	Airport_Name VARCHAR2(60)	Airport_City VARCHAR2(50)	Airport_Country VARCHAR2(50)	Total_Terminals INT	Total_Runways INT

Scheduled_Flights					
Flights Scheduled ID (PK) INT	Aeroplanes _ID INT	Departure_ Airport_ID INT	Arrival_Airport _ID _INT	Flight_Type VARCHAR2 (50)	Arrival _Time TIMESTAMP
Departure	Destination	Arrival_	Departure	Arrival	Departure
_Time TIMESTAMP	_Distance INT	Terminal _ID INT	_Terminal_ID INT	_Runway_ID INT	_Runway_ID INT
Airlines_ID INT	Departure _Date Date	Arrival_Date Date			

Aeroplanes			
Aeroplanes ID (PK)	Aeroplane_Type	Aeroplane_Capacity_ID	Total_Capacity
INT	VARCHAR2(30)	INT	INT
First_Class	Economy_Class_Capacity	Buisiness_Class	Premium_Economy_Class
INT	INT	INT	INT

# **ER Diagram**



# **ER** to Table (BCNF-Normalised)

ER to Table (Dervi - Normansed)						
Airlines  Airline_ID (PK) Airline_Name Total_Aeroplanes INT VARCHAR2(50) INT						
Airline_Crew  Crew_ID (PK) Crew_First_Name						
INT VARCHAR2(50) VARCHAR2(50) CHAR(1) VARCHAR2(20) INT						
Airline Crew Phone No  Crew ID (PK) INT Phone No (PK) INT						
Flight Crew  Flight Crew ID (PK)   Flight_ID   Pilot_ID   Copilot_ID   Number_Of_Air_Hostesses   Head_Air_Hostess_ID   INT   INT   INT   INT   INT   INT						
Flight Crew_Hostess  Flight Crew_ID (PK) Airline Crew_ID (PK) INT INT						
Airport   Airport ID (PK)   Airport Name   Airport City   Airport Country   Total Terminals   Total Runways   INT   VARCHAR2(100)   VARCHAR2(100)   VARCHAR2(100)   INT   INT						
Terminals  Terminal ID (PK) Terminal No Terminal Name VARCHAR2(15) INT						
Runways  Runway ID (PK) Runway_No Runway_Name VARCHAR2(20) INT						
Passengers_Phone_No  Passenger ID (PK) INT  Phone Number (PK) INT						
Passengers Traveling       Passengers Traveling ID (PK)     Passenger_ID INT     Flight_ID INT						
Goods_Aeroplane_Capacity  Aeroplane_Capacity_ID (PK) Total_Capacity_INT INT						

Passenger_Aeroplane_Capacity				
Aeroplane_Capacity	Business_Class	Economy_Class	First_Class	Premium_Economy
_ID (PK)	_Seats	_Seats	_Seats	_Class_Seats
INT	INT	INT	INT	INT

Scheduled_Flights	5				
Flights Scheduled ID (PK) INT	Airlines_ Aeroplanes_ID INT	Departure_ Airport _ID INT	Arrival_Airport _ID _INT	Flight_Type VARCHAR2 (50)	Arrival_Date_Time TIMESTAMP
Departure_Date	Destination	Arrival_	Departure	Arrival	Departure
_Time	_Distance	Terminal _ID	_Terminal_ID	_Runway_ID	_Runway_ID
TIMESTAMP	INT	INT	INT	INT	INT

Passengers				
Passenger ID (PK) INT	Passenger_First_Name	Passenger_Last_Name	Passenger_Gender	Passenger_Age
	VARCHAR2(50)	VARCHAR2(50)	CHAR(1)	INT

Aeroplanes		
Aeroplane ID (PK)	Aeroplane_Type	Aeroplane Capacity ID
INT	VARCHAR2(10)	INT

Airline_Aeroplanes		
Airline Aeroplanes ID (PK)	Airline ID	Aeroplane ID
INT	INT	INT

## Foreign Keys

Child Table	Child Column	Parent Table	Parent Column
Aeroplanes	Aeroplane_Capacity_ID	Goods_Aeroplane_Capacity	Aeroplane_Capacity_ID
Aeroplanes	Aeroplane Capacity ID	Passenger Aeroplane Capacity	Aeroplane Capacity ID
Airline Crew	Airline ID	Airlines	Airline ID
Airline Aeroplanes	Airline ID	Airlines	Airline ID
Airline Aeroplanes	Aeroplane ID	Aeroplanes	Aeroplane ID
Flight Crew	Pilot ID	Airline Crew	Crew ID
Flight_Crew	Copilot_ID	Airline_Crew	Crew_ID
Flight Crew	Head Air Hostess ID	Airline Crew	Crew ID
Flight_Crew	Flight_ID	Scheduled_Flights	Flight_Scheduled_ID
Flight_Crew_Hostess	Flight_Crew_ID	Flight_Crew	Flight_Crew_ID
Flight_Crew_Hostess	Airline_Crew_ID	Airline_Crew	Crew_ID
Scheduled Flights	Airline Aeroplane ID	Airline Aeroplanes	Airline Aeroplanes ID
Scheduled Flights	Departure Airport ID	Airport	Airport ID
Scheduled Flights	Arrival Airport ID	Airport	Airport ID
Scheduled Flights	Arrival Terminal ID	Terminals	Terminal ID
Scheduled Flights	Departure Terminal ID	Terminals	Terminal ID
Scheduled_Flights	Arrival_Runway_ID	Runways	Runway_ID
Scheduled_Flights	Departure_Runway_ID	Runways	Runway_ID
Passengers_Traveling	Passenger_ID	Passengers	Passenger_ID
Passengers_Traveling	Flight_ID	Scheduled_Flights	Flight_Scheduled_ID
Passenger Phone No	Passenger ID	Passengers	Passenger ID
Runways	Airport ID	Airport	Airport ID
Terminals	Airport_ID	Airport	Airport_ID

# **External (User) View Procedures and Triggers**

## **Procedures**

Name	Description <u></u>
	Inserts a passenger and their phone numbers (comma-
Insert_Passenger_With_Phones	separated) into the respective tables, handling duplicates and
	errors.
	Inserts a crew member and their phone numbers (comma-
Insert_Crew_With_Phones	separated) into the respective tables, handling duplicates and
	errors.
Print_Passenger_Details	Prints details of all passengers, including their phone
Time_r assenger_secuns	numbers, using cursors.
Print_Passenger_Details_pk	Prints details of a specific passenger by ID, including phone
	numbers, or displays 'N/A' if no phone numbers exist.
Print_All_Passengers_For_Flight	Prints details of all passengers booked on a specific flight by
	calling Print_Passenger_Details_pk for each passenger.
Print_Crew_Details	Prints details of all crew members, including their phone
	numbers, or 'N/A' if none exist.
Print_Crew_Details_pk	Prints details of a specific crew member by ID, including phone
	numbers, or 'N/A' if none exist.
5 5 5	Prints details of all crew members (pilot, copilot, head
Print_Crew_For_Flight	hostess, hostesses) for a specific flight, including phone
	numbers.
Print_Crew_Details_By_Airline	Prints details of all crew members for a specific airline,
	including phone numbers, or 'N/A' if none exist.
Calculate_Aeroplane_Capacity	Calculates and prints the total capacity of an aeroplane
	(goods or passenger) based on its type and capacity ID.  Calculates and prints the load percentage of a flight based on
Calculate_Flight_Load	
	capacity and current passengers/goods.  Prints details of all flights departing from a specific airport,
Print_Flights_Same_Departure_Airport	including count and flight details.
	Prints details of all flights arriving at a specific airport,
Print_Flights_Same_Arrival_Airport	including count and flight details.
	Prints details of flights between two specific airports,
Print_Flights_Between_Airports	including count and flight details.
	Prints details of flights departing or arriving at an airport on a
Print_Flights_On_Date	specific date, including count and flight details.
	Counts and prints details of flights for an airline at an airport
Count_Flights_Of_Airline	within a date range.
	Prints detailed information about a specific flight by ID,
Print_Flight_Details_By_ID	including airport, terminal, runway, and airline details.
Find Flights From Co. 11. To Co. 1	Prints details of flights between two countries, including flight
Find_Flights_From_Country_To_Country	ID, type, and airport names.
Drint Ticket	Prints a ticket with passenger and flight details for a specific
Print_Ticket	passenger and flight, verifying booking.

## **Triggers**

Name	<b>Description</b>
trg_Check_Flight_Type_Smart	Ensures flight type matches airport countries (Domestic for same country, International for different).
trg Check Terminals Runways	Ensures airports have at least one terminal and runway.
trg Check Destination Distance	Ensures flight destination distance is greater than zero.
trg_Check_Hostess_Insert	Ensures the number of air hostesses does not exceed the allowed limit for a flight.
trg Check Passenger Phone Digits	Ensures passenger phone numbers are exactly 5 digits.
trg Check Crew Phone Digits	Ensures crew phone numbers are exactly 5 digits.
trg_Check_PassengerPlane_Capacity	Ensures total passenger plane capacity (sum of seat classes) is greater than zero.
trg_Check_Aeroplane_Capacity	Ensures aeroplane capacity ID exists in the appropriate capacity table (goods or passenger) based on aeroplane type.

# **SQL Query Snapshots**

1. To print all the records in Aeroplanes table.

Query: select \* from Aeroplanes;

	AEROPLANE_ID	AEROPLANE_TYPE	AEROPLANE_CAPACITY_ID
1	1	passenger	1
2	2	passenger	2
3	3	passenger	1
4	4	goods	1
5	5	goods	1

2. To print all the records in Airlines table.

Query: SELECT \* FROM AIRLINES;

	AIRLINE_ID	AIRLINE_NAME	TOTAL_AEROPLANES
1	1	Air India	12
2	2	Indigo	13
3	3	SpiceJet	9
4	4	Jet Airways	5
5	5	Akshat Airlines	7

3. To print all the records of Airline Crew table.

Query: select \* FROM AIRLINE\_CREW;

	CREW_ID		CREW_FIRST_NAME	CREW_LAST_NAME	CREW_GENDER	CREW_COUNTRY	AIRLINE_ID	
1		1	Rohit	Dayal	М	India		1
2		2	Payal	Sharma	F	India		1
3		3	Abhishek	Kumar	М	India		2
4		4	Divakar	Singh	М	India		2
5	3	5	Meenal	Kumari	F	India		1
6		6	Deepti	Sharma	F	India		1
7		7	Mrinalini	Thakur	F	India		1
8	:	8	Jivitesh	Khurana	М	India		2
9	)	9	Diya	Arora	F	India		2
10	10	0	Kashvi	Thakur	F	India		2

## PL/SQL Snapshots

## 1. To print Passenger details by ID.

```
CREATE OR REPLACE PROCEDURE Print Passenger Details pk(p passenger id
IN INT)
AS
    CURSOR passenger cur IS
        SELECT Passenger ID, Passenger First Name,
Passenger Last Name, Passenger Gender, Passenger Age
        FROM Passengers
        WHERE Passenger ID = p passenger id;
    CURSOR phone cur IS
        SELECT Phone No
        FROM Passenger Phone No
        WHERE Passenger ID = p passenger id;
    v passenger rec passenger cur%ROWTYPE;
    v phone Passenger Phone No. Phone No%TYPE;
    no phone numbers EXCEPTION;
   phone count INT := 0;
BEGIN
    OPEN passenger cur;
    FETCH passenger cur INTO v passenger rec;
    IF passenger cur%NOTFOUND THEN
        DBMS OUTPUT.PUT LINE('No passenger found with Passenger ID = '
|| p passenger id);
        CLOSE passenger cur;
        RETURN:
    END IF;
    DBMS_OUTPUT.PUT_LINE('Passenger ID : ' | |
v passenger rec.Passenger ID);
    DBMS OUTPUT.PUT LINE ('Name
v passenger rec.Passenger First Name || ' ' ||
NVL(v passenger rec.Passenger Last Name, ''));
    DBMS OUTPUT.PUT LINE ('Gender
v passenger rec.Passenger Gender);
    DBMS OUTPUT.PUT LINE ('Age
                                         : ' ||
v passenger rec.Passenger Age);
    DBMS OUTPUT.PUT('Phone Numbers : ');
    CLOSE passenger cur;
    OPEN phone cur;
    LOOP
        FETCH phone cur INTO v phone;
        EXIT WHEN phone cur%NOTFOUND;
        IF phone count \geq 0 THEN
            DBMS OUTPUT.PUT(', ');
```

```
END IF;
       DBMS OUTPUT.PUT (v phone);
       phone_count := phone_count + 1;
   END LOOP;
   IF phone count = 0 THEN
       RAISE no phone numbers;
   END IF;
   CLOSE phone cur;
   DBMS OUTPUT.NEW LINE;
   DBMS OUTPUT.PUT LINE('-----
----');
EXCEPTION
   WHEN no phone numbers THEN
       DBMS OUTPUT.PUT('N/A');
       CLOSE phone cur;
       DBMS OUTPUT.NEW LINE;
      DBMS OUTPUT.PUT LINE('-----
 ----');
   WHEN OTHERS THEN
       DBMS_OUTPUT.PUT_LINE('Some unexpected error occurred: ' | |
SQLERRM);
END;
-- LOCAL PROGRAM
DECLARE
l id PASSENGERS.PASSENGER ID%TYPE;
BEGIN
l id := &Enter Passenger ID;
PRINT PASSENGER DETAILS PK(1 id);
END;
```

#### Output:

## 2. To print the ticket of Passenger for particular Flight.

```
CREATE OR REPLACE PROCEDURE Print Ticket(
   p Passenger ID IN Passengers.Passenger ID%TYPE,
   p Flight ID IN Passengers Traveling.Flight ID%TYPE
)
IS
   v Count NUMBER;
BEGIN
   SELECT COUNT (*)
   INTO v Count
   FROM Passengers Traveling
   WHERE Passenger_ID = p_Passenger_ID
     AND Flight ID = p Flight ID;
   IF v Count = 0 THEN
        DBMS OUTPUT.PUT LINE('Error: Passenger is not booked on the
given Flight.');
       RETURN;
   END IF;
   DBMS OUTPUT.PUT LINE('----- Flight Ticket -----');
   Print Passenger Details pk(p Passenger ID);
   DBMS OUTPUT.PUT LINE('Flight ID: ' || p_Flight_ID);
   Print Flight Details By ID(p Flight ID);
   DBMS OUTPUT.PUT LINE('----');
EXCEPTION
   WHEN NO DATA FOUND THEN
       DBMS OUTPUT.PUT LINE('Passenger or Flight not found.');
   WHEN OTHERS THEN
        DBMS OUTPUT.PUT LINE ('Error occurred: ' |  SQLERRM);
END;
-- LOCAL PROGRAM
DECLARE
l pid Passengers.Passenger ID%TYPE;
l fid Passengers Traveling.Flight ID%TYPE;
BEGIN
   l pid := &Enter Passenger ID;
   l fid := &Enter Flight ID;
   Print Ticket(l pid, l fid);
END:
```

#### Output:

```
----- Flight Ticket -----
Passenger ID : 3
       : Palak Kapadia
Name
Gender
           : F
Age
            : 28
Phone Numbers : 19876
Flight ID: 1
.....
Flight Scheduled ID: 1
Flight Type : Domestic
              : 09-APR-2025 09:30
Departure Time
               : 09-APR-2025 11:30
Arrival Time
Destination Distance: 1000 km
Departure Airport : Indra Gandhi International Airport
Arrival Airport : Chhatrapati Shivaji Maharaj Airport
Departure Terminal : Terminal-1
Arrival Terminal : Terminal-1
Departure Runway : Runway-2
Arrival Runway : Runway-2
Airline ID
               : 1
              : Air India
Airline Name
Aeroplane ID
               : 1
Aeroplane Type : passenger
.....
PL/SQL procedure successfully completed.
```

## 3. To find/print the capacity of the given aeroplane.

```
WHERE Aeroplane Capacity ID = v capacity id;
    ELSIF v aeroplane type = 'passenger' THEN
        SELECT NVL(Business Class Seats, 0) +
NVL(Economy Class Seats,0) +
               NVL(Premium Economy Class Seats, 0) +
NVL(First Class Seats,0)
        INTO v total capacity
        FROM Passenger Aeroplane Capacity
        WHERE Aeroplane_Capacity_ID = v_capacity_id;
    ELSE
        DBMS OUTPUT.PUT LINE('Invalid Aeroplane Type');
        RETURN;
    END IF:
    DBMS OUTPUT.PUT LINE('Aeroplane ID : ' || p aeroplane id);
    DBMS OUTPUT.PUT LINE ('Aeroplane Type : ' || v_aeroplane_type);
    DBMS_OUTPUT.PUT_LINE('Total Capacity : ' || v_total_capacity);
EXCEPTION
    WHEN NO DATA FOUND THEN
        DBMS OUTPUT.PUT LINE ('Aeroplane ID not found.');
    WHEN OTHERS THEN
        DBMS OUTPUT.PUT LINE('Some error occurred: ' || SQLERRM);
END;
-- LOCAL PROGRAM
DECLARE
l id INT;
BEGIN
    l id := &Enter Aeroplane ID;
    Calculate Aeroplane Capacity(l_id);
END:
Output:
  Aeroplane ID
                : 3
  Aeroplane Type : passenger
  Total Capacity : 245
  PL/SQL procedure successfully completed.
```

## 4. To insert Passenger with Phone Numbers.

```
IN VARCHAR2
    p Phone Nos
)
IS
    v phone VARCHAR2(100);
    v start NUMBER := 1;
    v end
           NUMBER;
BEGIN
    INSERT INTO Passengers (
        Passenger ID,
        Passenger_First_Name,
        Passenger Last Name,
        Passenger Gender,
        Passenger Age
    ) VALUES (
        p Passenger ID,
        p First Name,
        p Last Name,
        p_Gender,
        p Age
    );
    LOOP
        v end := INSTR(p Phone Nos, ',', v start);
        IF v = 0 THEN
            v phone := SUBSTR(p Phone Nos, v start);
            INSERT INTO Passenger Phone No (Passenger ID, Phone No)
            VALUES (p Passenger ID, TO NUMBER(TRIM(v phone)));
            EXIT;
        ELSE
            v phone := SUBSTR(p Phone Nos, v start, v end - v start);
            INSERT INTO Passenger Phone No (Passenger ID, Phone No)
            VALUES (p Passenger ID, TO NUMBER(TRIM(v phone)));
            v start := v end + 1;
        END IF;
    END LOOP;
    COMMIT;
    DBMS OUTPUT.PUT LINE ('Passenger and phone numbers inserted
successfully.');
EXCEPTION
    WHEN DUP VAL ON INDEX THEN
        DBMS OUTPUT.PUT LINE('Passenger ID or Phone number already
exists.');
    WHEN OTHERS THEN
        DBMS OUTPUT.PUT LINE('Some error occurred: ' || SQLERRM);
END:
-- LOCAL PROGRAM
DECLARE
p Passenger ID Passengers.Passenger ID%TYPE;
```

```
p First Name Passengers.Passenger First Name%TYPE;
p Last Name Passengers.Passenger Last Name%TYPE;
p Gender
           Passengers.Passenger Gender%TYPE;
p Age
             Passengers.Passenger Age%TYPE;
p Phone Nos VARCHAR2 (100);
BEGIN
p_Passenger_ID := &Enter Passenger ID;
p First Name := '&Enter First Name';
p Last Name :='&Enter Last Name';
p_Gender := '&Enter Gender';
p Age := &Enter Age;
p Phone Nos := '&Enter Phone Nos';
Insert Passenger With Phones (
   p Passenger ID,
   p First Name,
   p Last Name,
   p Gender,
   p_Age,
   p Phone Nos
);
END:
-- OUTPUT VERIFICATION
SELECT * FROM PASSENGERS WHERE Passenger ID=6;
SELECT * FROM PASSENGER PHONE NO WHERE Passenger ID=6;
```

#### Output:

```
Successfully Inserted into Passengers: Passenger_ID = 6
Successfully Inserted into Passenger_Phone_No: Passenger_ID = 6
Successfully Inserted into Passenger_Phone_No: Passenger_ID = 6
Passenger and phone numbers inserted successfully.

PL/SQL procedure successfully completed.
```

	PASSENGER_ID	PASSENGER_FIRST_NAME	PASSENGER_LAST_NAME	PASSENGER_GENDER	PASSENGER_AGE
1	6	Hardik	Tandon	М	2

	PASSENGER_ID	PHONE_NO
1	6	23456
2	6	43565

## **Conclusion**

The Flight Management System project successfully delivers a robust database solution for managing critical airline operations, including flight scheduling, passenger bookings, crew assignments, aeroplane capacities, and airport infrastructure. Implemented using Oracle SQL/PLSQL, the system features a normalized database schema with 16 tables, ensuring data integrity through primary key, foreign key, and business rule constraints. The 19 user-defined stored procedures enable efficient data insertion, retrieval, and reporting, covering functionalities such as printing passenger and crew details, generating tickets, calculating aeroplane capacities, and querying flight schedules. The 8 validation triggers enforce business rules, such as ensuring correct flight types, valid phone numbers, and appropriate crew assignments, enhancing the system's reliability.

The project meets its objectives by providing a scalable and user-friendly platform for airline staff and airport personnel, with clear error handling and audit logging to support operational decision-making. Query and PLSQL snapshots demonstrate the system's functionality, showcasing practical applications like passenger detail retrieval and ticket generation. While the system is limited to core flight management operations and uses a simplified 5-digit phone number format, it establishes a strong foundation for future enhancements.

#### Future Enhancements:

- Integration with real-time flight tracking systems for dynamic scheduling.
- Addition of a user interface (e.g., web or mobile app) to improve accessibility.
- Expansion to include payment processing and loyalty program management.
- Support for international phone number formats and additional contact methods.
- Advanced analytics for optimizing flight load and crew scheduling.

The Flight Management System demonstrates the power of database management in streamlining complex airline operations, offering a reliable and extensible solution for stakeholders

## References

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### **Source Code Repository**

The complete set of SQL scripts for the Flight Management System, including the database schema, stored procedures, and validation triggers, is available on GitHub. These scripts implement the functionalities described in this report, such as flight scheduling, passenger management, and ticket generation.

Link: <a href="https://github.com/HardikTandon77/UCS310-DBMS-Flight-Management-System.git">https://github.com/HardikTandon77/UCS310-DBMS-Flight-Management-System.git</a>

**Faculty Signature**