

QUINN BELCASTRO

DEVELOPER



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Experienced developer with a strong interest in projects that require both conceptual and analytical thinking. Fully committed to designing and developing innovative software. Thrives in environments that offer challenges and puzzles.

EDUCATION

BS IN COMPUTER INFORMATION SYSTEMS

DeVry University | 2010-2014

WORK EXPERIENCE

DEVELOPER, AGATE SOFTWARE

2016-Present

- SQL development through SQL Server Management Studio
- .NET development with Visual Studio
- System analysis and design
- Database Administration
- Training of new developers on SQL
- SQL Services Reporting Services (SSRS)
- Managing and maintaining production environments
- Research and implementation of new software products utilizing ASP.NET MVC 5 framework

TECHNICAL SUPPORT SPECIALIST, RING

2015-2016

- Enhanced troubleshooting and conflict resolution with customers, supporting them with their Ring Video Door Bell and related products
- Frequent network configuration of customer's equipment
- Identify trending issues and possible causes

TECHNICAL SUPPORT SPECIALIST, COX

2012-2015

- Communication with customers to resolve internet, television, telephone, and home security issues
- Offers step-by-step customer tutorials on home network configuration and set up
- Answered customer inquiries via phone call and email

SKILLS

Languages

SQL	ASP.NET (Web Forms/MVC 5)
VB.NET	HTML/CSS
C#	Javascript/jQuery

Tools

MS Visual Studio
Team Foundation Server
IIS
MS SQL Server Management Studio
MS Project/Visio Office Suite

Personal

Gallup Strengths: Ideation, Individualization, Futuristic, Strategic, Learner

Myers-Briggs: ENTP

INTERESTS

Video Games
Board Games
Rollerskating

