

Maria				
Task	Click Path	Observations	Quotes	Task Completion
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was:  1 - easy to complete 2 - completed but with difficulty 3 - not completed
Prompt 1: if I said Let Create a Dog Walker App Account	Download this app and Click on Create an Account And fill the personal Information in there.	-Participants may comment on how easy or intuitive it is to find the profile setup section within the app -Participants may provide feedback on the visual design of the profile setup screens. -Participants might express their experience with uploading a profile picture. Participants may provide feedback on the process of entering personal information.	"The registration form is straightforward and easy to fill out." "I appreciate that they only ask for essential information like name and email address." "The form could be improved with inline validation to catch errors as I type."	2
Prompt 2: Profile setup: Once the account is created and verified, participants might be prompted to set up their profile. This could include adding a profile picture, providing additional personal details, or entering information about their preferences as a dog walker	Access the profile section<Add a profile picture<Provide personal information	-Participants may comment on how easy or intuitive it is to find the profile setup section within the app -Participants may provide feedback on the visual design of the profile setup screens. -Participants might express their experience with uploading a profile picture. -Participants may provide feedback on the process of entering personal information.	"I easily found the profile setup section. The app's menu design is intuitive." "Navigating through the different profile setup steps was straightforward and well-organized." "The profile setup screens have a clean and appealing design. Everything is visually pleasing." "The labels and instructions were clear, making it easy to understand what information to provide."	1
Prompt 3:-App tour or onboarding: Some apps may provide an optional or mandatory tour or onboarding process to familiarize the user with the app's features, functionality, and user interface.	Click Menu<Navigation guidance<Customization options<App Tour	- Participants actively interact with the app, ask questions, or make comments indicating their level of interest and attention. -Participants' ease of navigating through the app during the tour can be observed. Observers might note if participants encounter difficulties in finding specific features or if they seamlessly navigate through different sections of the app. -Participants' verbal feedback and questions during the app tour can provide valuable insights	"I found the app tour really engaging. It grabbed my attention right from the start." "During the tour, I was actively exploring the app and asking questions to understand it better." "The app tour did a great job of explaining each feature. I understood their purpose and how they would benefit me as a dog walker." "I could easily grasp the main functionalities of the app. The tour made it clear what I could expect from each feature."	2
Prompt 4:-Provide payment information (if applicable): If the app offers paid services or requires payment for dog walking services, the user may be prompted to provide their payment information securely.	Click log in<Access the main menu<Find payment options<Explore payment settings<Add or update payment methods<Save and confirm changes	-Participants find the payment options within the app's interface. -Participants find the instructions provided within the app clear and concise. They might note if participants understand the required steps and if the app guides them through the process effectively. -Participants' efficiency in inputting their payment details can be observed. Participants may provide feedback on the user interface design related to the payment method input	"I'm familiar with providing payment methods in apps, so this was straightforward for me." "I've done this before in other apps, so I knew what to expect during the payment setup." "Finding the payment options was easy. They were clearly labeled in the account settings." "I navigated directly to the payment section without any trouble. It was right where I expected it to be."	1
Prompt 5 :-Access app features: Once the account creation process is complete, the user can access the app's features, such as searching for dog walking services, scheduling walks, browsing dog profiles, or interacting with other app users.	Click log in<Home screen/dashboard<Navigation menu<Further navigation within features<Interact with features	-Participants can easily locate and access the desired app features. -Participants locate the specific features they need. They might note if participants use any search or filtering functionality to expedite the process or if they explore different sections systematically until finding the desired feature. -Participants grasp the hierarchy or organization of app features. They might note if participants correctly identify the main sections, subcategories, or tabs within each feature, or if they struggle to understand the app's structure. -Participants interact with the accessed features. They might note if participants effectively navigate within the features, make selections, perform actions, view information, or perform any other intended tasks	"Finding the different features in the app was straightforward. The navigation menu made it easy to locate what I needed." "I quickly understood how to navigate through the app and access the different sections. It was intuitive." "I used the search function to find a specific feature, and it saved me time. It was a helpful feature to have." "It took me a bit of exploration, but I found the feature I was looking for. It was organized logically within the sections."	2
<b>Additional Notes:</b> Add any notes about what the participant shares after the tasks are complete.				