

# CRM Practical 1

Name. Harsha Hargunani

Batch. E1

Roll no. 09

## Q1. How to make a Field Mandatory (First Name).

Ans. There are various ways to set a field mandatory.

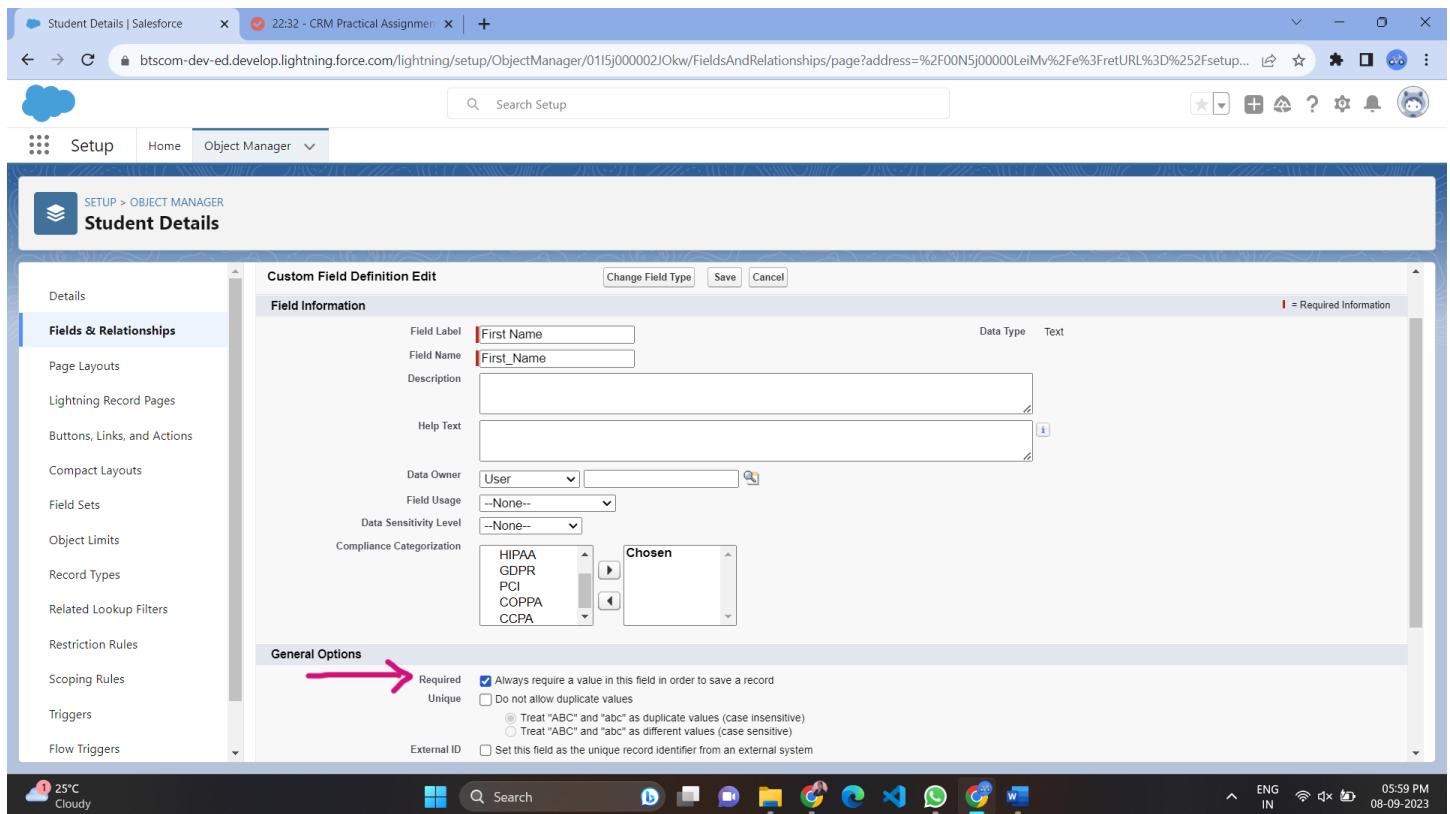
Method1 : Metadata Field Required - Directly editing the field

- Step 1: Go to "Setup" by clicking on the gear icon in the top-right corner.
- Step 2: Go to "Object Manager".
- Step 3: Choose the object where you want to make the field mandatory.
- Step 4: Under "Fields and Relationships" Click on dropdown icon in front of the field name and select "Edit"

The screenshot shows the Salesforce Object Manager interface. The URL in the browser is <https://btscom-dev-ed.lightning.force.com/lightning/setup/ObjectManager/0115j000002JOkw/FieldsAndRelationships/view>. The page title is "Student Details". On the left, there's a sidebar with links like Details, Fields & Relationships (which is selected), Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, Restriction Rules, Scoping Rules, Triggers, and Flow Triggers. The main content area is titled "Fields & Relationships" and shows a table with 9 items. The table has columns: FIELD LABEL, FIELD NAME, DATA TYPE, CONTROLLING FIELD, and INDEXED. The rows are:

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Branch	Branch__c	Picklist		
Created By	CreatedById	Lookup(User)		
DOB	DOB__c	Date		
First Name	First_Name__c	Text(35)		
Last Modified By	LastModifiedById	Lookup(User)		
Last Name	Last_Name__c	Text(35)		
Owner	OwnerId	Lookup(User,Group)		
Student Full Name	Student_Full_Name__c	Formula (Text)		
StudentID	Name	Auto Number		

- Step 5: Under General Options check the box labeled "Required" and save the changes.



Custom Field Definition Edit

Field Information

Field Label: First Name

Field Name: First\_Name

Description:

Help Text:

Data Owner: User

Field Usage: --None--

Data Sensitivity Level: --None--

Compliance Categorization: HIPAA, GDPR, PCI, COPPA, CCPA

Chosen

General Options

Required  Always require a value in this field in order to save a record

Unique  Do not allow duplicate values

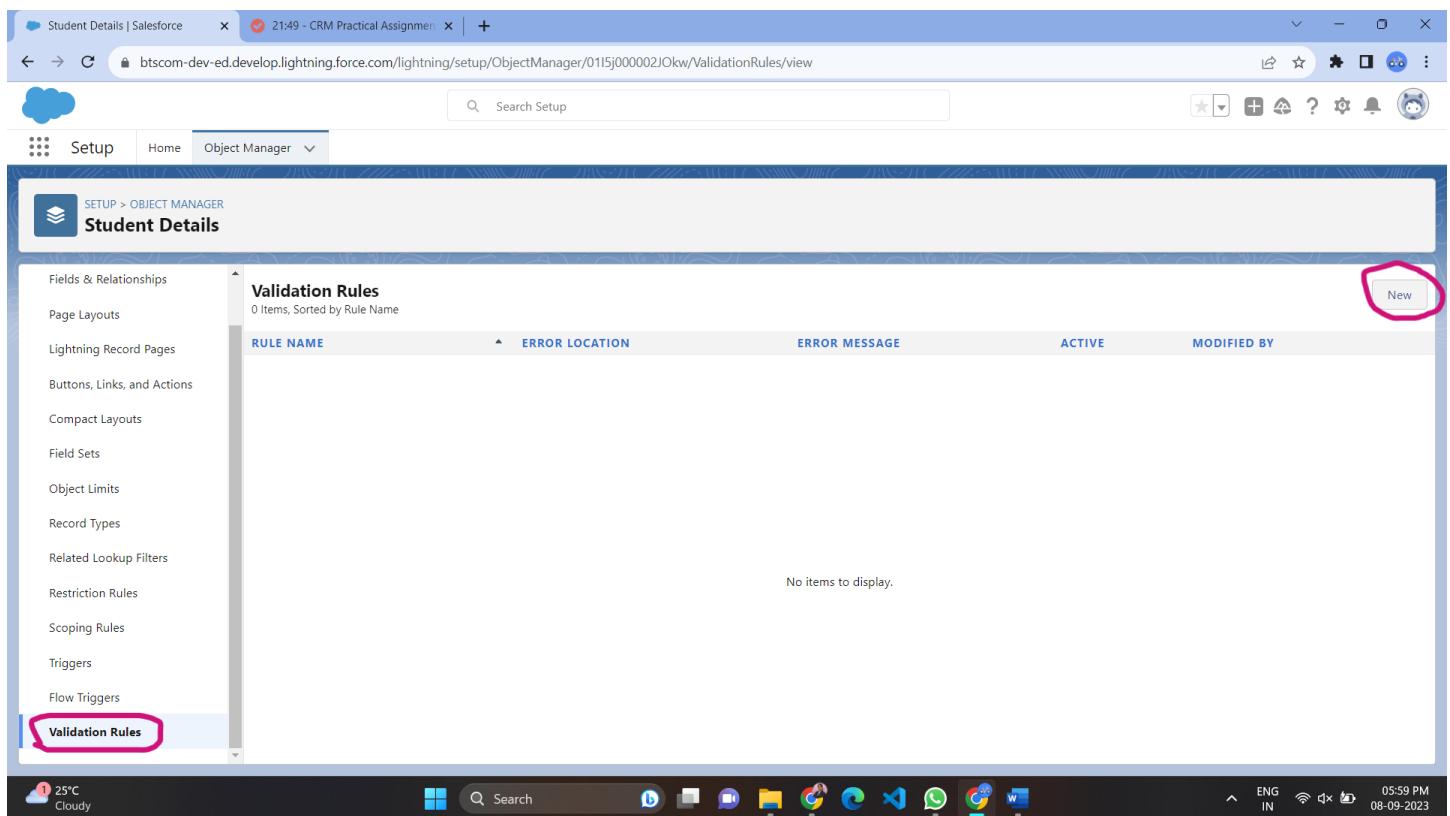
Treat "ABC" and "abc" as duplicate values (case insensitive)

Treat "ABC" and "abc" as different values (case sensitive)

External ID  Set this field as the unique record identifier from an external system

## Method2: Adding a Validation rule

- Step 1: Choose the object where you want to make the field mandatory.
- Step 2: Go to “Validation Rules” and click on the “New” button.



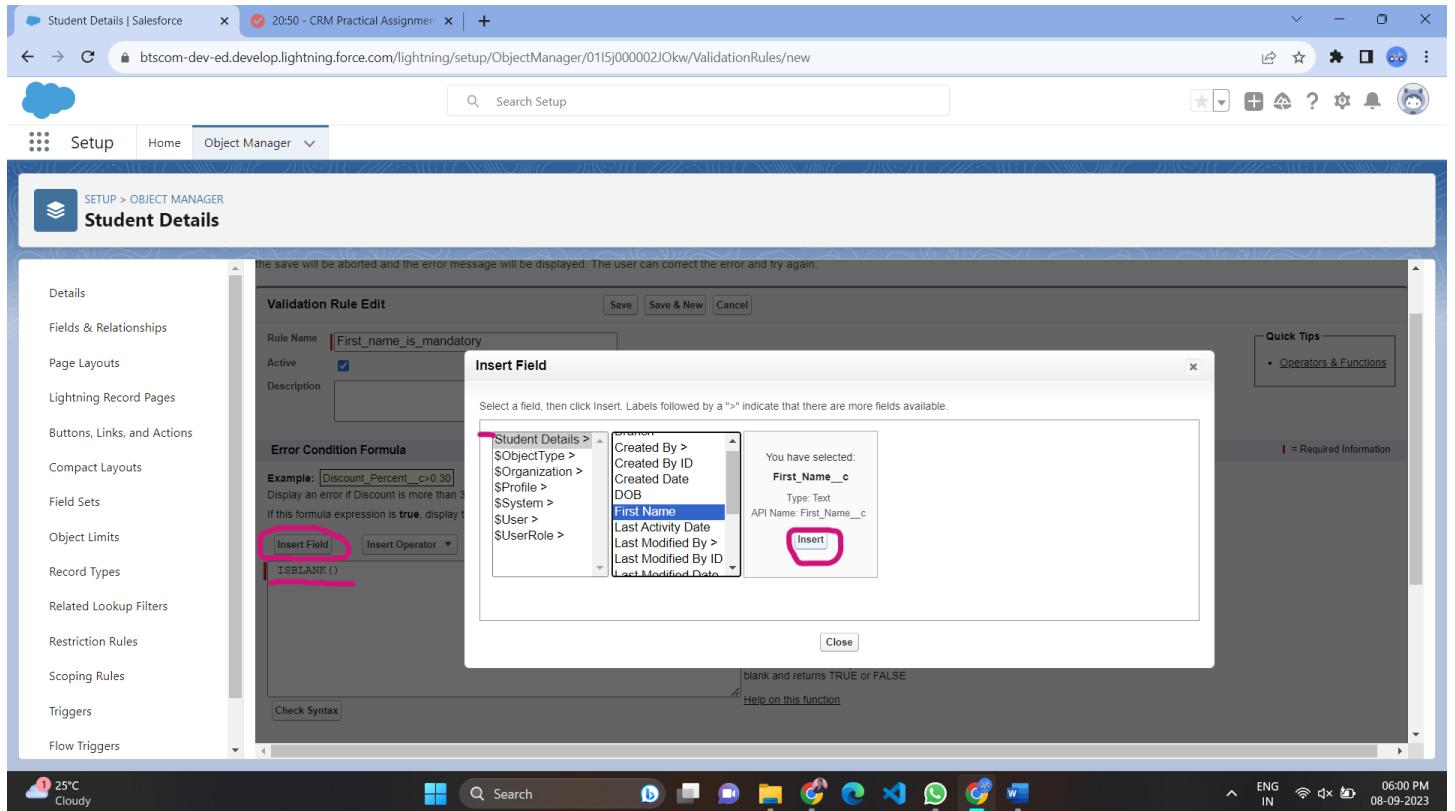
Validation Rules

0 Items, Sorted by Rule Name

RULE NAME	ERROR LOCATION	ERROR MESSAGE	ACTIVE	MODIFIED BY
No items to display.				

New

- Step 3: Give your rule a name and description.
- Step 4: Under “Error Condition Formula”, write ISBLANK().
- Step 5: Enter the API Key of First Name field within the round brackets using “Insert Field” button just above the formula box.



- Step 6: Your final expression will be “ISBLANK( First\_Name\_\_c)”
- Step 7: Enter the error message you want the screen to display if the field is left blank. Here we put “First name cannot be blank” inside the error message box.

Student Details | Salesforce    20:15 - CRM Practical Assignment

btcom-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/015j000002JOkw/ValidationRules/new

**Student Details**

**Validation Rule**

**Formula:** ISBLANK(First\_Name)

**Error Message:** First name cannot be blank

**Help on this function:** Checks whether an expression is blank and returns TRUE or FALSE

**DISPLAY DENSITY:** Comfy (Compact, Options)

**User Profile:** Harsha Hargunani (btcom-dev-ed.develop.my.salesforce.com)

- Step 8: Verifying by creating a record in the App.

As soon as we try to submit the form without entering the first name, we get an error message.

New Student Details | Salesforce    18:52 - CRM Practical Assignment

btcom-dev-ed.develop.lightning.force.com/lightning/o/Student\_Details\_c/new?count=1&nooverride=1&useRecordTypeCheck=1&navigationLocation=LIST\_VIEW&uid=169417631241...

**New Student Details**

**Information**

**Required Information:** \* = Required Information

**Fields:**

- StudentID
- First Name
- Last Name: Brew
- Branch: IT
- DOB

**Errors:**

- We hit a snag.
- Review the errors on this page.
  - First name cannot be blank

**Buttons:** Cancel, Save & New, Save

## Method3: Editing from Page Layouts

- Step 1: Choose the object where you want to make the field mandatory.

The screenshot shows the Salesforce Object Manager interface for the 'Student Details' object. The left sidebar has 'Fields & Relationships' selected. The main area displays a table titled 'Fields & Relationships' with columns: FIELD LABEL, FIELD NAME, DATA TYPE, and CONTROLLING FIELD. The 'First Name' field is highlighted with a red box. The 'CONTROLLING FIELD' column for this field shows a dropdown menu with 'Required' selected. A context menu on the right side of the page also includes 'Required' under 'OPTIONS'.

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD
Branch	Branch_c	Picklist	
Created By	CreatedById	Lookup(User)	
DOB	DOB_c	Date	
First Name	First_Name__c	Text(35)	Required
Last Modified By	LastModifiedById	Lookup(User)	
Last Name	Last_Name__c	Text(35)	
Owner	OwnerId	Lookup(User,Group)	
Student Full Name	Student_Full_Name__c	Formula (Text)	
StudentID	Name	Auto Number	

- Step 2: In the left sidebar, click on "Page Layouts."

The screenshot shows the Salesforce Object Manager interface for the 'Student Details' object. The left sidebar has 'Page Layouts' selected. The main area displays a table titled 'Page Layouts' with columns: PAGE LAYOUT NAME, CREATED BY, and MODIFIED BY. A single row is shown for 'Student Details Layout'. On the far right of this row, there is an 'Edit' button, which is circled in red.

PAGE LAYOUT NAME	CREATED BY	MODIFIED BY
Student Details Layout	Harsha Hargunani, 28/07/2023, 10:49 am	Harsha Hargunani, 28/07/2023, 11:12 am

- Step 3: Edit the appropriate page layout.
- Step 4: Find the "First Name" field on the layout and click on the wrench icon to edit its properties.

The screenshot shows the Salesforce Setup interface for the 'Student Details' object. The left sidebar lists various setup categories, and the main area shows the 'Page Layouts' tab selected. In the center, the 'Layout Properties' section displays a table of fields. The 'First Name' field is highlighted with a red circle. To its right, a 'Field Properties' dialog is open, showing options like 'Read-Only' and 'Required'. The 'Required' checkbox is checked. The top right corner shows the user's profile (Harsha Hargunani) and a 'DISPLAY DENSITY' dropdown set to 'Comfy'.

- Step 5: Check the "Required" checkbox and save the layout.

This screenshot continues from the previous one, showing the 'Field Properties' dialog for the 'First Name' field. The 'Required' checkbox is checked and highlighted with a red circle. The dialog also includes 'Read-Only' and 'OK' buttons. The background shows the same Salesforce interface with the 'Page Layouts' tab selected and the 'First Name' field highlighted in the layout editor.

## Q2. How to change field type?

Ans. Changing the field type in Salesforce can be a complex operation, and it's important to understand that not all field type changes are possible or recommended due to data integrity and system limitations. The ability to change field types depends on the current field type and the Salesforce edition you are using. Following are some of the restriction rules:

- Only convert custom fields that there's no data for or you risk losing your data.
- You can't change the data type of any custom field that is mapped for lead conversion.
- Formula fields are special read-only fields that can't be converted to any other data type. Likewise, you can't convert any other field type into a formula field.
- If any records on an object have a null value set for the lookup field, you can't convert the lookup relationship to a master-detail relationship.

### Method1: Changing field type via UI

- Step 1: Choose the object. Under "Fields & Relationships," click on "Fields."
- Step 2: Click "Edit" next to the custom field you want to change.

The screenshot shows the Salesforce Object Manager Fields & Relationships page. On the left, a sidebar lists various setup options like Page Layouts, Lightning Record Pages, and Field Sets. The main area is titled 'Fields & Relationships' and shows a list of fields: Age, Age\_c, Formula (Number); Created By, CreatedByld, Lookup(User); Date Of Birth, DOB\_c, Date; Email ID, Email\_ID\_c, Email; First Name, First\_Name\_c, Text(15); Gender, Gender\_c, Picklist; Guest ID, Name, Auto Number; Last Modified By, LastModifiedByld, Lookup(User); and Last Name, Last\_Name\_c, Text(20). To the right of the list is a toolbar with 'Quick Find', 'New', 'Deleted Fields', 'Field Dependencies', and 'Set History Tracking'. A context menu is open over the 'Email ID' row, with the 'Edit' option circled in red. The URL in the browser bar is [https://btscom-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0115j000002JSS4/FieldsAndRelationships/view#/>](https://btscom-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0115j000002JSS4/FieldsAndRelationships/view#/)

- Step 3: Click Change Field Type.

The screenshot shows the Salesforce Object Manager interface. On the left, a sidebar lists various setup categories like Fields & Relationships, Page Layouts, and Record Types. The main area is titled 'Edit Guest Custom Field Email ID'. It contains a 'Custom Field Definition Edit' form with fields for Field Label ('Email ID'), Field Name ('Email\_ID'), Description, Help Text, Data Owner ('User'), Field Usage ('--None--'), and Data Sensitivity Level ('--None--'). Below these are sections for Compliance Categorization with 'Available' and 'Chosen' lists containing PII, HIPAA, GDPR, and PCI. A red circle highlights the 'Change Field Type' button at the top right of the form. The right side of the screen features a user profile for 'Harsha Hargunani' and options for display density (set to 'Comfy') and switching to Salesforce Classic.

- Step 4: Select a new data type and click Next.

The screenshot shows the 'Object Manager' page with the title 'Object Manager'. On the left, a sidebar lists data types: Currency, Date, Date/Time, Email, Number, Percent, Phone, Picklist, Picklist (Multi-Select), Text (which is selected and highlighted with a red circle), Text Area, Text Area (Long), Time, and URL. To the right, detailed descriptions for each data type are provided. At the bottom right of the page, the 'Next' button is highlighted with a red circle.

- Step 5: Customer attributes of new data type as per your requirements, then save your changes.

The screenshot shows the 'Object Manager' interface in Salesforce. A new custom field is being created:

- Field Label:** Email ID
- Length:** 80
- Field Name:** Email\_ID
- Description:** (empty)
- Help Text:** (empty)
- Required:**  Always require a value in this field in order to save a record
- Unique:**  Do not allow duplicate values
  - Treat "ABC" and "abc" as duplicate values (case insensitive)
  - Treat "ABC" and "abc" as different values (case sensitive)

The 'Save' button at the top right is highlighted with a red circle.

- Step 6: Verify under “Fields and Relationships”.

The screenshot shows the 'Fields & Relationships' page in the Object Manager. The 'Email ID' field is listed in the table:

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD
Age	Age_c	Formula (Number)	
Created By	CreatedByld	Lookup(User)	
Date Of Birth	DOB_c	Date	
Email ID	Email_ID_c	Text(80)	
First Name	First_Name_c	Text(15)	
Gender	Gender_c	Picklist	
Guest ID	Name	Auto Number	✓
Last Modified By	LastModifiedByld	Lookup(User)	

A context menu is open on the 'Email ID' row, showing options like 'Switch to Salesforce Classic' and 'Add Username'.

## Method2: Creating a new field migrating data

### Q3. How to make a field unique?

Ans. Custom unique email field

- Step 1: In Classic: Go to Setup | Customize | Contacts | Fields

In Lightning: Click the Gear icon then go to Setup | Object Manager | Contacts | Fields & Relationships

- Step 2: Click the “New” button
- Step 3: Choose the “Email” data type.
- Step 4: Click the “Next” button.
- Step 5: Give it a name.
- Step 6: Make sure you check the box next to “Unique”.

The screenshot shows the Salesforce Object Manager interface. A user is creating a new custom field. The field is named 'Email\_ID' and is set to be unique. The 'Unique' checkbox is checked. Other settings like 'Required' and 'External ID' are also visible. The right sidebar shows the user's profile and various options.

- Step 7: Click the “Next” button until you are allowed to “Save”.
- Note: If the Email ID field already exists and records are present under it, ensure that no duplicate record values exist while marking it as “Unique”. Otherwise an error message may appear -

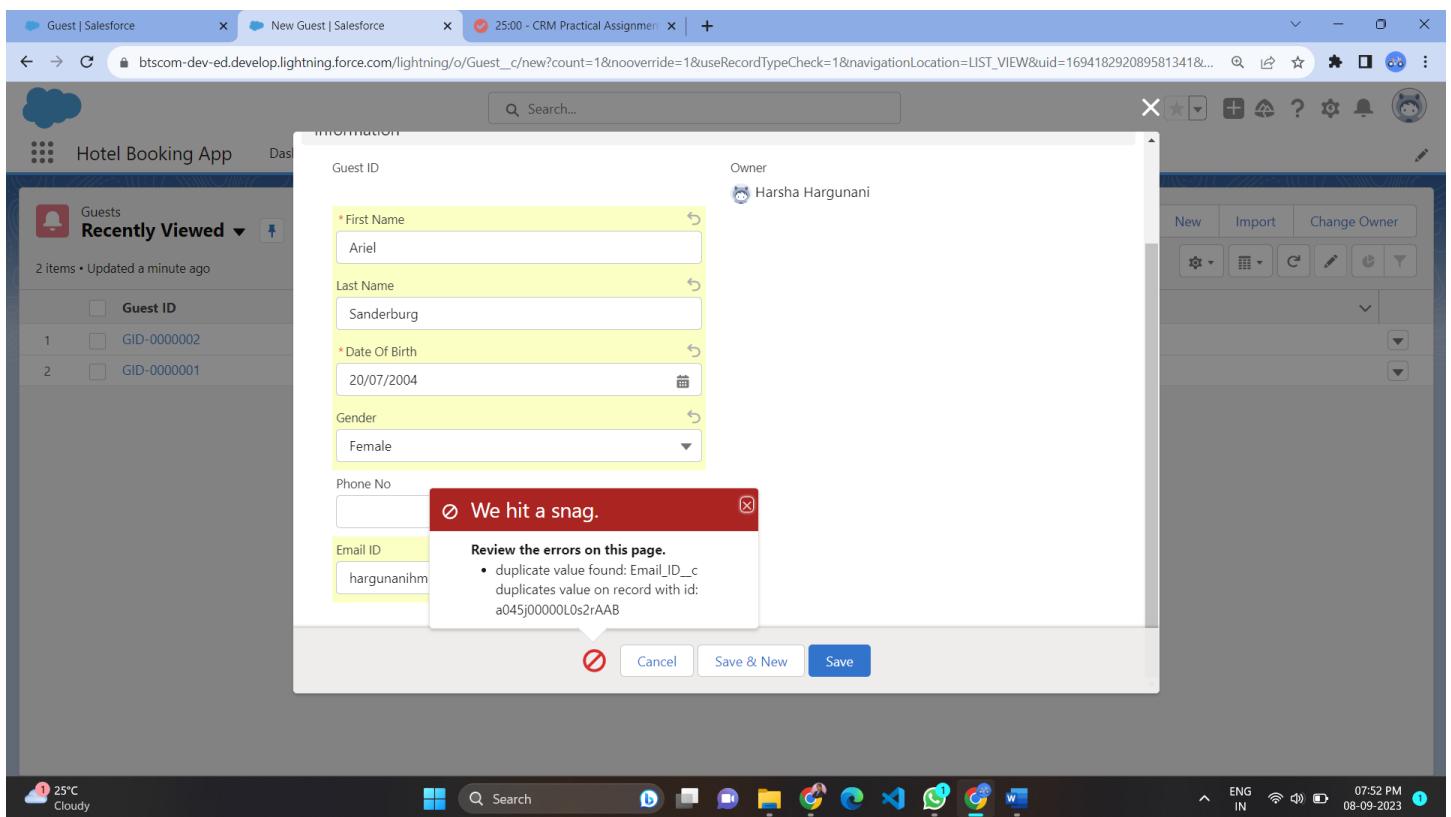
**General Options**

<b>Required</b> <input type="checkbox"/> Always require a value in this field in order to save a record <b>Unique</b> <input checked="" type="checkbox"/> <b>Error:</b> Duplicate value(s) found when building unique index, example: hargunanihm@rkne... on rows (<a href="javascript:srcUp(%27%2Fa045j00000L0s2r%3Fisdt%3Dp1%27);>GID-0000002</a>) Do not allow duplicate values
<b>External ID</b> <input type="checkbox"/> Set this field as the unique record identifier from an external system <b>Default Value</b> <a href="#">Show Formula Editor</a>

Use formula syntax. Enclose text and picklist value API names in double quotes : ("the\_text"), include numbers without quotes : (25), show percentages as decimals: (0.10), and express date calculations in the standard format: (Today() + 7). To reference a field from a Custom Metadata type record use: \$CustomMetadata.Type\_\_mdt.RecordAPIName Field\_\_c

[Change Field Type](#) [Save](#) [Cancel](#)

- Step 8: Verify by entering a duplicate email address. When we try to save it, "Duplicate value found" error message will appear.



## Q4. How to change the Time Zone?

Ans. Changing the Time Zone in Salesforce is essential to ensure that date and time fields display correctly for users in different regions.

### Personal Time-Zone settings

- Step 1: Log in to Salesforce.
- Step 2: Click on your user profile icon in the top-right corner.
- Step 3: Select "Settings" from the dropdown menu.

The screenshot shows the Salesforce Setup Home page. At the top right, there is a user profile menu for 'Harsha Hargunani' with options for 'Settings' (circled in red) and 'Log Out'. Below the profile, there are sections for 'DISPLAY DENSITY' (set to 'Comfy'), 'OPTIONS' (with links to 'Switch to Salesforce Classic' and 'Add Username'), and 'Real-time Collaborative Docs' (with a 'Get Started' button). On the left sidebar, under 'ADMINISTRATION', there is a link to 'Subscription Management'. The bottom of the screen shows a taskbar with various application icons.

- Step 4: In the left sidebar, under "Personal," click on "Language & Time Zone."
- Step 5: Choose your preferred Time Zone from the dropdown menu.

The screenshot shows the 'Language & Time Zone' settings page. The left sidebar has a 'Language & Time Zone' link circled in red. The main content area is titled 'Language & Time Zone' and contains a 'Settings' section. A dropdown menu for 'Time Zone' is open, showing a long list of time zones. An arrow points to the dropdown menu. The list includes:  
(GMT+05:30) India Standard Time (Asia/Kolkata)  
(GMT+14:00) Line Islands Time (Pacific/Kiritimati)  
(GMT+13:00) Apia Standard Time (Pacific/Apia)  
(GMT+13:00) Phoenix Islands Time (Pacific/Enderbury)  
(GMT+13:00) Tokelau Time (Pacific/Fakaofo)  
(GMT+13:00) Tonga Standard Time (Pacific/Tongatapu)  
(GMT+12:45) Chatham Standard Time (Pacific/Chatham)  
(GMT+12:00) New Zealand Standard Time (Antarctica/Mcmurdo)  
(GMT+12:00) Adny Standard Time (Asia/Adny)  
(GMT+12:00) Petropavlovsk-Kamchatski Standard Time (Asia/Kamchatka)  
(GMT+12:00) New Zealand Standard Time (Pacific/Auckland)  
(GMT+12:00) Fiji Standard Time (Pacific/Fiji)  
(GMT+12:00) Tuvalu Time (Pacific/Funafuti)  
(GMT+12:00) Marshall Islands Time (Pacific/Kwajalein)  
(GMT+12:00) Marshall Islands Time (Pacific/Majuro)  
(GMT+12:00) Nauru Time (Pacific/Nauru)  
(GMT+12:00) Gilbert Islands Time (Pacific/Tarawa)  
(GMT+12:00) Wake Island Time (Pacific/Wake)  
(GMT+12:00) Wallis & Futuna Time (Pacific/Wallis)  
(GMT+11:00) Casey Time (Antarctica/Casey)  
(GMT+11:00) Magadan Standard Time (Asia/Magadan)

- Step 6: Click "Save".

## Organisation Wide Time-Zone

The Organization-Wide Time Zone setting affects all users within your Salesforce org. It sets the default Time Zone for date and time fields. Only administrators can change this setting.

- Step 1: Log in to Salesforce as an administrator.
- Step 2: Go to "Setup" by clicking on the gear icon in the top-right corner.
- Step 3: In the Quick Find box, type "Company Information" and select it.
- Step 4: In the "Company Information" section, find the "Organization Default Time Zone" field.

The screenshot shows the Salesforce Setup interface. On the left, the navigation bar has a search bar with 'company' typed in, followed by 'Company Settings', 'Calendar Settings', 'Public Calendars and Resources', and 'Company Information' (which is circled in red). Below these are 'Data Protection and Privacy', 'Fiscal Year', 'Holidays', 'Language Settings', and 'My Domain'. A note at the bottom says 'Didn't find what you're looking for? Try using Global Search.' The main content area is titled 'Company Information' under the 'SETUP' tab. It displays 'Organization Detail' information including 'Organization Name' (Student), 'Primary Contact' (Harsha Hargunani), 'Division' (IN), and 'Fiscal Year Starts In' (January). There are several checkboxes for features like 'Activate Multiple Currencies', 'Enable Data Translation', 'Newsletter' (with checked checkboxes for 'Newsletter' and 'Admin Newsletter'), and 'Hide Notices About System Maintenance' and 'Hide Notices About System Downtime'. To the right of the detail table are sections for 'Phone', 'Fax', 'Default Locale' (English (India)), 'Default Language' (English), 'Default Time Zone' (GMT+05:30) India Standard Time (Asia/Kolkata), 'Improve DATEVALUE() accuracy for DST' (unchecked), 'Currency Locale' (English (India) - INR), 'Used Data Space' (362 KB (7%) [View]), 'Used File Space' (15 KB (0%) [View]), 'API Requests, Last 24 Hours' (452 (15,000 max)), 'Streaming API Events, Last 24 Hours' (44 (10,000 max)), 'Restricted Logins, Current Month' (0 (0 max)), 'Salesforce.com Organization ID' (000500000C7UDV), 'Organization Edition' (Developer Edition), 'Instance' (AP27), and 'Modified By' (Harsha Hargunani, 19/07/2023, 10:51 am). At the bottom of the page, the URL is https://btscom-dev-ed.develop.lightning.force.com/one/one.app#/setup/CompanyProfileInfo/home, and the system status bar shows '24°C Cloudy', 'Search' button, and system icons.

- Step 5: Click the "Edit" button next to this field.
- Step 6: Choose the desired Time Zone from the dropdown menu.

Company Information | Salesforce | Recently Viewed | Guests | Salesf... | 25:00 - CRM Practical Assignment | +

Search Setup

Setup Home Object Manager

company

Company Settings Business Hours

Calendar Settings Public Calendars and Resources

**Company Information**

Data Protection and Privacy

Fiscal Year Holidays

Language Settings My Domain

Didn't find what you're looking for? Try using Global Search.

**SETUP Company Information**

City Zip/Postal Code State/Province Country

**Locale Settings**

Default Locale Default Language Default Time Zone

(GMT+07:00) Novosibirsk Standard Time (Asia/Novosibirsk)  
(GMT+07:00) Indochina Time (Asia/Phnom\_Penh)  
(GMT+07:00) Western Indonesia Time (Asia/Pontianak)  
(GMT+07:00) Moscow Standard Time + 4 (Asia/Tomsk)  
(GMT+07:00) Indochina Time (Asia/Vientiane)  
(GMT+07:00) Christmas Island Time (Indian/Christmas)  
(GMT+06:30) Myanmar Time (Asia/Rangoon)  
(GMT+06:30) Cocos Islands Time (Indian/Cocos)  
(GMT+06:00) Vostok Time (Antarctica/Vostok)  
(GMT+06:00) East Kazakhstan Time (Asia/Almaty)  
(GMT+06:00) Kyrgyzstan Time (Asia/Bishkek)  
(GMT+06:00) Bangladesh Standard Time (Asia/Dhaka)  
(GMT+06:00) Omsk Standard Time (Asia/Omsk)  
(GMT+06:00) East Kazakhstan Time (Asia/Qostanay)  
(GMT+06:00) Bhutan Time (Asia/Thimphu)  
(GMT+06:00) China Standard Time (Asia/Urumqi)  
(GMT+06:00) Indian Ocean Time (Indian/Chagos)  
(GMT+05:45) Nepal Time (Asia/Kathmandu)  
(GMT+05:30) India Standard Time (Asia/Colombo)  
**(GMT+05:30) India Standard Time (Asia/Kolkata)**  
(GMT+05:30) India Standard Time (Asia/Kolkata)

**⚠️ Enabling this preference can increase the compiled size of existing formulas that contain the DATEVALUE() function.**  
Before enabling this preference in production, use the formula editor in a sandbox to make sure that formulas that contain the DATEVALUE() function still compile to fewer than 5,000 characters.

Improve DATEVALUE() accuracy for DST

**Currency Settings**

Currency Locale English (India) - INR

**⚠️ Turning on multiple currencies introduces permanent changes in your org.**  
This feature can't be turned off. Review the [Implications of Enabling Multiple Currencies](#) before enabling.

Activate Multiple Currencies

USD/INR -0.21% Search

ENG IN 08:19 PM 08-09-2023

- Step 7: Click the "Save" button to save your changes.

## Q5. How to set Indian Currency?

Ans.

- Step 1: Log in to Salesforce as an administrator.
- Step 2: Go to "Setup" by clicking on the gear icon in the top-right corner.
- Step 3: In the Quick Find box, type "Company Information" and select it.
- Step 4: Click "Edit"

Company Information | Salesforce | Recently Viewed | Guests | Salesf | 25:00 - CRM Practical Assignment | + | btcom-dev-ed.develop.lightning.force.com/lightning/setup/CompanyProfileInfo/home

Setup Home Object Manager

Search Setup

Company Settings

- Business Hours
- Calendar Settings
- Public Calendars and Resources
- Company Information**
- Data Protection and Privacy

Fiscal Year

Holidays

Language Settings

My Domain

Didn't find what you're looking for? Try using Global Search.

Organization Detail

Organization Name	Student	Phone
Primary Contact	Harsha Hargunani	Fax
Division		Default Locale English (India)
Address	IN	Default Language English
Fiscal Year Starts In	January	Default Time Zone (GMT+05:30) India Standard Time (Asia/Kolkata)
Activate Multiple Currencies	<input type="checkbox"/>	Improve DATEVALUE() accuracy for DST <input type="checkbox"/>
Enable Data Translation	<input type="checkbox"/>	Currency Locale English (India) - INR
Newsletter	<input checked="" type="checkbox"/>	Used Data Space 362 KB (7%) <a href="#">View</a>
Admin Newsletter	<input checked="" type="checkbox"/>	Used File Space 15 KB (0%) <a href="#">View</a>
Hide Notices About System Maintenance	<input type="checkbox"/>	API Requests, Last 24 Hours 452 (15,000 max)
Hide Notices About System Downtime	<input type="checkbox"/>	Streaming API Events, Last 24 Hours 44 (10,000 max)

Created By Harsha Hargunani 19/07/2023, 10:47 am

Restricted Logins, Current Month 0 (0 max)

Salesforce.com Organization ID 00D5j00000C7UDV

Organization Edition Developer Edition

Instance AP27

Modified By Harsha Hargunani 19/07/2023, 10:51 am

https://btcom-dev-ed.develop.lightning.force.com/one/one.app#/setup/CompanyProfileInfo/home

Cloudy 24°C

Search

ENG IN 08:18 PM 08-09-2023

- Step 5: Find “Currency Settings”, and select “INR”.

Company Information | Salesforce | Recently Viewed | Guests | Salesf | 13:50 - CRM Practical Assignment | + | btcom-dev-ed.develop.lightning.force.com/lightning/setup/CompanyProfileInfo/page?address=%2F00D5j00000C7UDV%2Fe%3FretURL%3D%25F00D5j00000C7UDV%253FretURL%25...

Setup Home Object Manager

Search Setup

Company Settings

- Business Hours
- Calendar Settings
- Public Calendars and Resources
- Company Information**
- Data Protection and Privacy

Fiscal Year

Holidays

Language Settings

My Domain

Didn't find what you're looking for? Try using Global Search.

Locale Settings

State/Province

Country

Default Locale

Default Language

Default Time Zone

Enabling this preference can inc... Before enabling this preference in...

Improve DATEVALUE() accuracy for DST

Currency Settings

Currency Locale

Turning on multiple currencies introduces permanent changes in your org. This feature can't be turned off. Review the [Implications of Enabling Multiple Currencies](#) before enabling.

Activate Multiple Currencies

Translation Settings

English (Barbados) - BBD  
English (Belgium) - EUR  
English (Belize) - BZD  
English (Bermuda) - BMD  
English (Botswana) - BWP  
English (Cameroon) - XAF  
English (Canada) - CAD  
English (Cayman Islands) - KYD  
English (Cyprus) - EUR  
English (Eritrea) - ERN  
English (Eswatini) - SZL  
English (Falkland Islands) - FKP  
English (Fiji) - FJD  
English (Gambia) - GMD  
English (Germany) - EUR  
English (Ghana) - GHS  
English (Gibraltar) - GIP  
English (Guyana) - GYD  
English (Hong Kong SAR China) - HKD  
**English (India) - INR**  
English (India) - INR

Cloudy 24°C

Search

ENG IN 08:40 PM 08-09-2023

- Step 6: Click Save.