# Ratnahari Udayana

# SYSTEM ENGINEER | PEGA SYSTEM ARCHITECT | MYSQL

#### **OBJECTIVE**

Highly motivated and eager Pega Certified System Architect who also possesses a knowledge of Java fundamentals, SQL, and HTML, complementing the Pega development skillset. Eager to learn, contribute to a team environment, and leverage my Pega expertise to deliver impactful solutions.

#### **EDUCATION**

BTECH - CSE(AI/ML) | Avanthi Institute of Engineering & Technology 2021 - 2025 | CGPA- 7.50

INTERMEDIATE - (MPC) | Sri Satya Sai Jr college 2019 - 2021 | CGPA - 8.8

**HIGH SCHOOL | RCM Daniela Romanello EM School** 2019 | CGPA – 9.7

#### **PROJECTS**

- > Innovatively developed a PEGA-based solution for streamlining the Patient onboarding and treatment, enhancing efficiency and customer experience.
- Utilized Pega best practices for developing Customer Service management application for laptop service, ensuring efficient inventory.
- Employed Convolutional Neural Networks (CNN) for precise image classification tasks.
- > Leveraged machine learning algorithms for sentiment analysis.

## **INTERNSHIPS**

- ➤ Internship, Indian Servers Pvt. Ltd., Vijayawada, Trainee-Machine Learning, June 2023 - August 2023
- Salesforce Developer Virtual Internship, APSCHE, August 2022 -October 2022
- Internship, Indian Servers Pvt. Ltd., Vijayawada, Trainee-Artificial Intelligence, August 2024 - July 2024

#### **CERTIFICATIONS**

- Pega Certified System Architect V 23
- Programming for Everybody (Getting Started with Python) Coursera.
- Introduction to web development with HTML5, CSS3, and JavaScript –IBM
- > Secured top position in the workshop (Data science using python) and hackathon conducted by BrainoVision.

### CONTACT

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# **TECHNICAL SKILLS**

PEGA V 23

**JAVA** 

**PYTHON** 

SQL

HTML

CSS

MS POWERPOINT

#### **EMPLOYABILITY SKILLS**

Interpersonal Skills, Time Management, Versatile Teamwork and Leadership, Continuous Learning

#### **HOBBIES**

Reading Books
Travelling
Cooking

#### **LANGUAGES**

Telugu: Native

English: Upper Intermediate Hindi: Understand, Read, Write