R E S U M E

Harikrishna Gangadi

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Summary:

- **Worked for 2 months as an Associate Service Delivery Analyst**, gaining hands-on experience in technical implementation, incident management, and client-facing communication in a service delivery environment.

- **Completed a Full Stack Java Developer internship**, gaining practical experience in developing and maintaining web applications, working across both frontend and backend technologies, and integrating RESTful services.
- Strong understanding of Object-Oriented Programming (OOP) concepts including Abstraction, Encapsulation, Inheritance, and Polymorphism.
- Proficient in core Java topics such as the Collections Framework, Exception Handling, and Multithreading.

- Familiar with Java 8 features like Lambda expressions, Streams, Functional Interfaces, and the Date-Time API.

- Knowledgeable in frontend and backend development, with the ability to build responsive user interfaces and optimize application performance.

- Knowledgeable in version control using Git and GitHub.

Experience:

Associate Service Delivery Analyst

Endava – Hyderabad Telangana India

December 2024 – January 2025

- Completed initial theoretical training focused on communication skills, client interaction through mock calls, and ticket creation for client issues.
- Learned basic IT service desk operations, including logging and managing service requests and incidents.
- Gained familiarity with client support workflows and standard operating procedures.
- Training phase concluded prior to commencement of technical training and live project work.

Skills:

- **Frameworks & Technologies**: Core Java, J2EE, SQL, Spring Core, Spring Boot, Spring MVC, Spring Data JPA, Spring REST, Spring Security, Hibernate
- **Web Technologies**: HTML, CSS, JavaScript, React Js
- **Development Tools**: Eclipse, IntelliJ IDEA, Eclipse STS, Postman, VS Code, GitHub

Education:

- Bachelor of Technology (B.Tech) in Computer Science and Engineering
- Prakasam Engineering College, Kandukur, Andhra Pradesh
- Duration: 06.07.2018 to 25.06.2022
- CGPA: 6.5

Certifications:

- **Full Stack Java Development Course**
  JSPIDERS Training & Development Center, Bengaluru
  Credential ID: MAR-JSP-4497
- **Java Spring Boot Using IntelliJ | Build a Real-world Project**
  Udemy
  Credential ID: UC-ee0f72d9-c4df-45ba-a1d6-cc4745037360
  Credential URL: https://www.udemy.com/certificate/UC-ee0f72d9-c4df-45ba-a1d6-cc4745037360/
- **[NEW] Master Spring 6, Spring Boot 3, REST, JPA, Hibernate**
  Udemy
  Credential ID: UC-f50a2393-0e7e-4759-9b7a-171dac16e895
  Credential URL: https://www.udemy.com/certificate/UC-f50a2393-0e7e-4759-9b7a-171dac16e895/
- **Spring MVC For Beginners - Build Java Web App in 25 Steps**
  Udemy
  Credential ID: UC-76699d31-7402-4942-ab94-4702e827a757
  Credential URL: https://udemy-certificate.s3.amazonaws.com/pdf/UC-76699d31-7402-4942-ab94-4702e827a757.pdf