

# Navaneetha Krishnan

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## Education

- **Ganadipathy Tulsi's Jain Engineering College - [GTEC]** *Bachelor of Technology*  
(CGPA: 8.10)

Tamil Nadu, India  
July 2019 - June 2022

## Skills Summary

**Languages:** JAVA, XML

**Frameworks:** NDF SE, Spring Boot

**Query Languages:** SQL (My SQL), NOSQL (Mongo DB)

**Authorization:** OAuth 2.0

**Tools:** Jenkins, Tuna

**Repositories:** Perforce, GitHub

**Platforms:** Windows

## Experience

**Java Developer – Servion Global Solutions Software Engineer (Full-time) October 2022 - Present**

- **California (CA):**
  - Spearheaded the development of an IVR application customized for the California region, seamlessly integrating 19 languages with the NDF SE framework.
  - Collaborated closely with a team of five developers from project inception to deployment, effectively managing a monthly call volume of 17 million.
- **WIC:**
  - Played pivotal role in crafting and deploying WIC IVR application, leveraging NDF SE framework to efficiently manage high call volumes.
  - Collaborated within three-person team to deliver successful solution, integrating 17 languages for Special Supplemental Nutrition Program for Women, Infants, and Children.
- **Merchant:**
  - Spearheaded the integration of new modules for IVR (Interactive Voice Response) application catering to merchant services, contributing to a 20% expansion of functionality.
  - Implemented enhancements and additional functionalities within existing framework, addressing performance concerns and meeting merchant-specific requirements.

## Certificates & Achievements

**Achievement: Best New Associate- Servion Global Solutions**

- **Client and Team Recognition:** Received positive client and team feedback for delivering exceptional service and addressing concerns promptly, leading to a 95% satisfaction rate.
- **Adaptability and Problem-Solving:** Adapted seamlessly to changes and challenges within the workplace, showcasing resilience and proactive problem-solving skills with a 98% success rate in issue resolution.
- **Project Success:** Played a key role in delivering three high-impact projects on schedule, contributing to a 90% project completion rate, and receiving positive feedback from stakeholders.

**Achievement: Completed 100 plus Leet code problems**

- Completed over 100 Leet Code problems, demonstrating proficiency in algorithmic problem-solving.
- Mastered a diverse range of algorithmic challenges through the completion of Leet Code problems.

## Projects

**Intelligent Cryptocurrency Mining Farm for Vehicles:**

Designed and implemented a cryptocurrency model utilizing Arduino and blockchain technology, achieving a notable 95% reduction in electric consumption costs through the integration of an efficient wallet system.