Hari Prathap V

Data Analyst

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Portfolio | LinkedIn | GitHub

EDUCATION:

MVJ College of Engineering, Bengaluru India B.Tech, Electronics and Communication Engineering

Jul 2021

WORK EXPERIENCE:

Associate IT Support Analyst - Morgan Stanley (Consultant), Bengaluru, India

Sep 2022 - Current

- Automated manual tasks and backups using Python scripts.
- Enhanced service metrics by 25% through detailed analysis of ServiceNow incident tickets using SQL and Excel.
- Created interactive reports using Power BI for Global Teams to measure KPI and proactively monitor incident trends to minimize contingencies.

Graduate Engineer Trainee - Johnson Controls, Bengaluru, India

Oct 2021 - Aug 2022

- Developed comprehensive BOM and performed critical calculations for voltage drop and battery capacity using Excel.
- Managed project deliverables in Salesforce CPQ, streamlining project tracking and enhancing client communication.
- Optimized fire safety systems using AutoCAD, enhancing efficiency by 20% adhering IBC guidelines.

SKILLS:

Visualization Tools:	Languages:	Clouds & Databases:	Statistical Analysis:
 Advanced Excel 	SQL	AWS	 Hypothesis Testing
Power BI	Python	 MySQL 	 A/B Testing

PROJECTS:

$\textbf{Exploratory Data Analysis} - [\textit{Python}] \mid \underline{\textbf{Link}} \mid \underline{\textbf{Presentation}}$

Aug 2022

- Automated Data Import, Data Cleaning, Data Manipulation up to 90%, generating insights using Pandas, NumPy,
- Matplotlib, Seaborn in Jupyter Notebooks.
- Predicted the next fiscal year's sales/demands with efficiency close to 95% for the Supply Chain department and stk.

Pizza Sales Analysis – [Microsoft SQL SMS] | Link | Presentation

Aug 2022

- Managed 10+ queries to derive Total Revenue, Total Orders, Total Pizzas Sold, Average Order Value, and more.
- Analyzed top and bottom 5 pizzas by revenue and quantity, projecting a 15% revenue increase over the next 3
- months.

P&L Report – [Excel | Pivot Table | Power Query] | Link | Presentation

Aug 2022

- Generated a comprehensive P&L report for AtilQ Hardware FY 22-23, covering 500+ data points.
- Streamlined data cleaning using Power Query, reducing 4 hours of manual work.
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Business Insights 360 – [MySQL | Power BI | Power Query Editor] | Link | Presentation

Aug 2022

- Built a Power BI dashboard integrating Finance, Sales, Marketing, Supply Chain, and Executive views, analyzing over
- 1 million rows from 2 sources.
- Enhanced performance by 6% using DAX Studio, with a 10% revenue growth and 15% expense reduction.

CERTIFICATIONS / AWARDS:

- Data Science Bootcamp, Odin School (Nov 2024) <u>Link</u>
- Consistent Performer Customer Service, Morgan Stanley (Oct 2024) <u>Link</u>
- Accenture North America Data Analytics & Visualization Job Simulation (Jul 2024) <u>Link</u>
- Accenture North America Data Analytics & Visualization Job Simulation (Jun 2024) Link
- Python Basics Certification, HackerRank (May 2024) <u>Link</u>
- SQL Intermediate Certification, HackerRank (Apr 2024) <u>Link</u>
- AWS Certified Cloud Practitioner, AWS (Mar 2024) Link