## Customer Journey

A GESTURE BASED TOOL FOR STERILE BROWSING OF RADIOLOGY IMA<mark>GES</mark>



Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users.  $\triangleright$ 

1 Phases  High-level steps your user needs to accomplish from start to finish		Ensure the proper working of the system and camera		Open the website and go through the user interface		Perform various gestures in-front of camera or upload the images depicting various gestures		Test the correctness of the output	
2 Steps  Detailed actions your user has to perform	Check whether the system is working properly or not	Images are clearly visible in the camera	Test the user friendliness of the system	Test the user friendliness of the system	Perform gestures y respect to user specifications	with of images	st whether le browsing nages done ectly or not	Tune the parameters if needed	
Feelings  What your user might be thinking and feeling at the moment	System is ready to be used	Camera will launch perfectly	Ul is jus awesom	st ne	Gestures displaying properly the screen	are ng on en	Sterile browsing done properly	Delighted to see the accurate output	
	What if the system misbehaves?	Confused about the camera quality	Perplex about the usability	1e	Will the gestures be captured correctly?	Will the system performs in bad lightings?	Anxious about the wrong predictions if any		