

List of Processes to be built on BPM

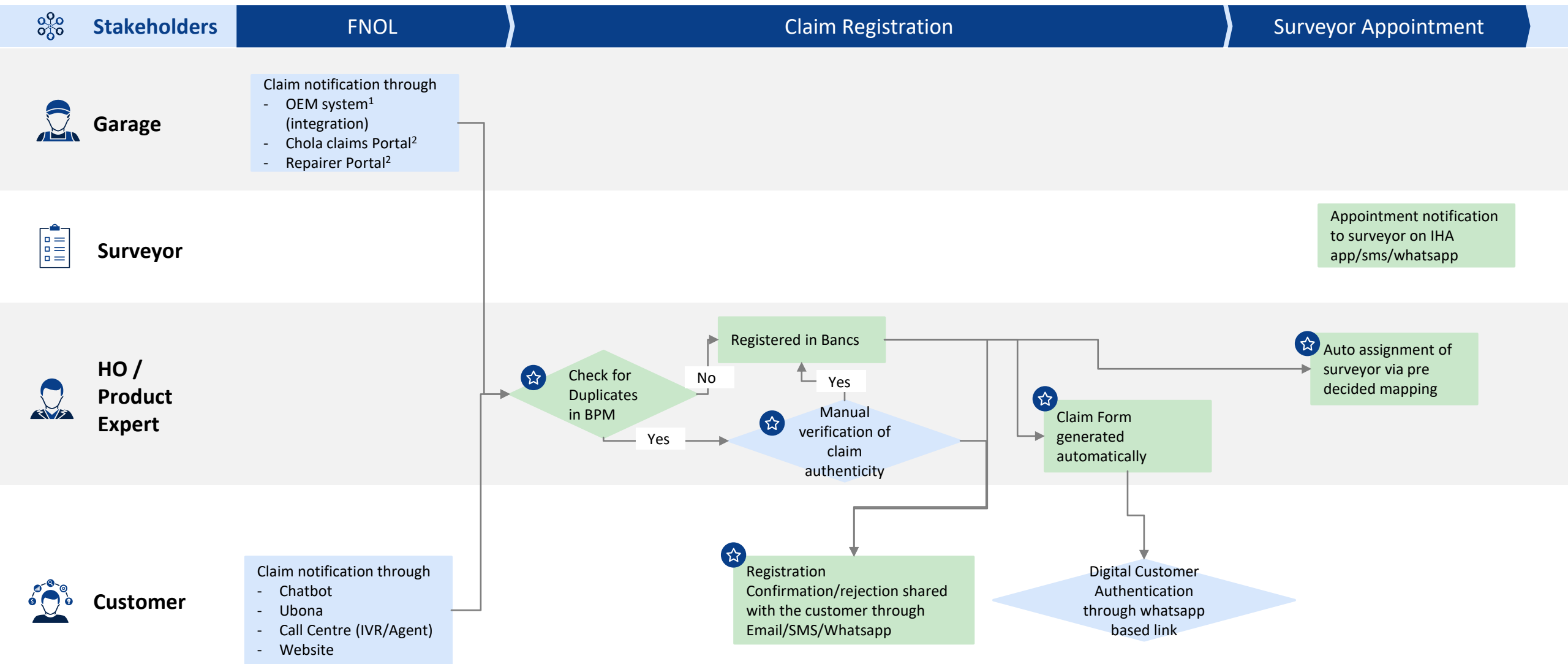
Draft Scope

Sr No	Process
1	Motor OD Claims
2	Pay and Recovery Claims
3	Motor TP Claims
4	Health Underwriting
5	Marine Claims
6	Fire and Engg Claims
7	Commercial RFQ Connect
8	Health Commercial RFQ
9	Endorsement – Motor & Health
10	HR Help Desk
11	Petty Cash
12	Chola Cordys MGMT

For POC

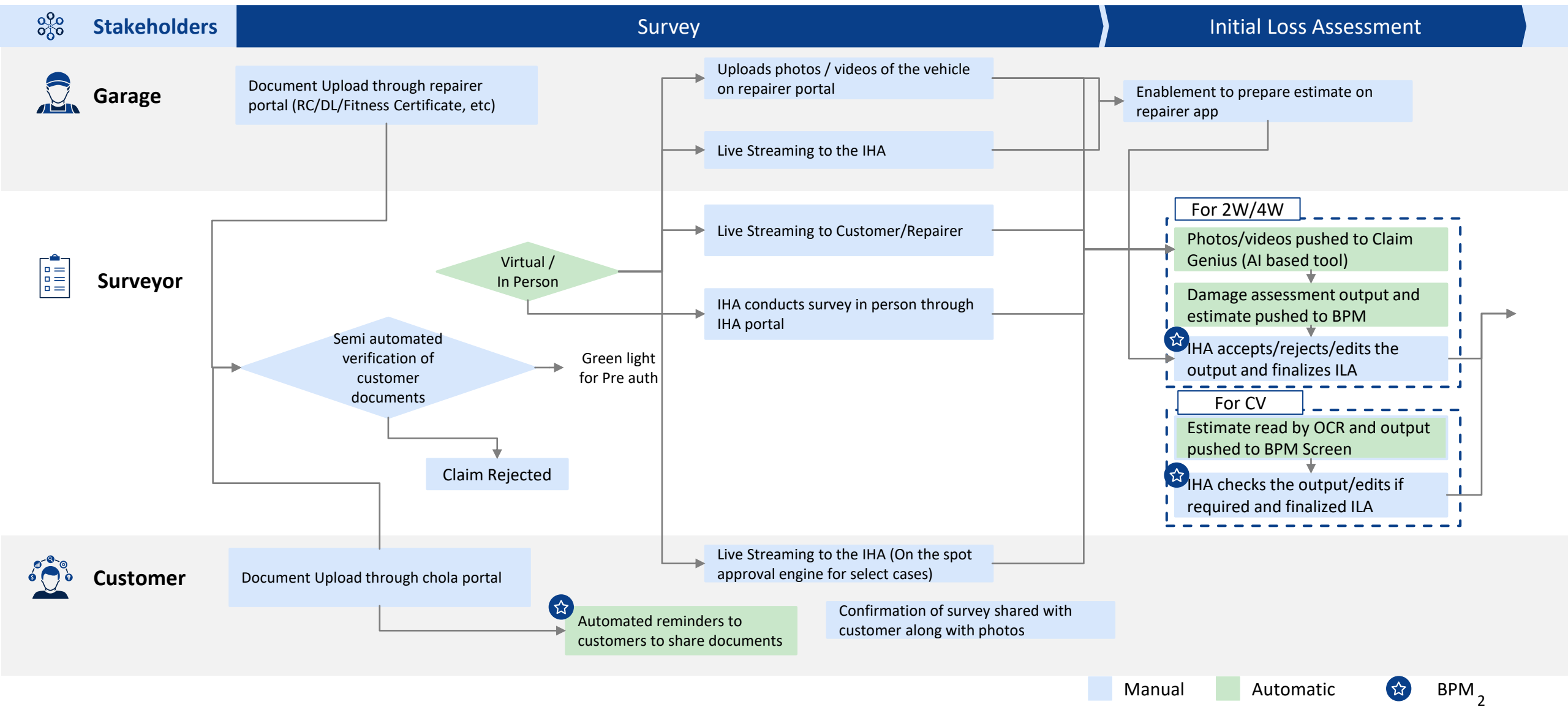
Sr No	Process
13	Chola Organization Structure
14	AAR project
15	GPA Rator
16	GH Rater

Motor OD Claims Journey (1/4)



1. Only for OEM garages 2. Proposed to be a part of BPM - exposed to customers

Motor OD Claims Journey (2/4)



Motor OD Claims Journey (3/4)

Not for PoC



Garage



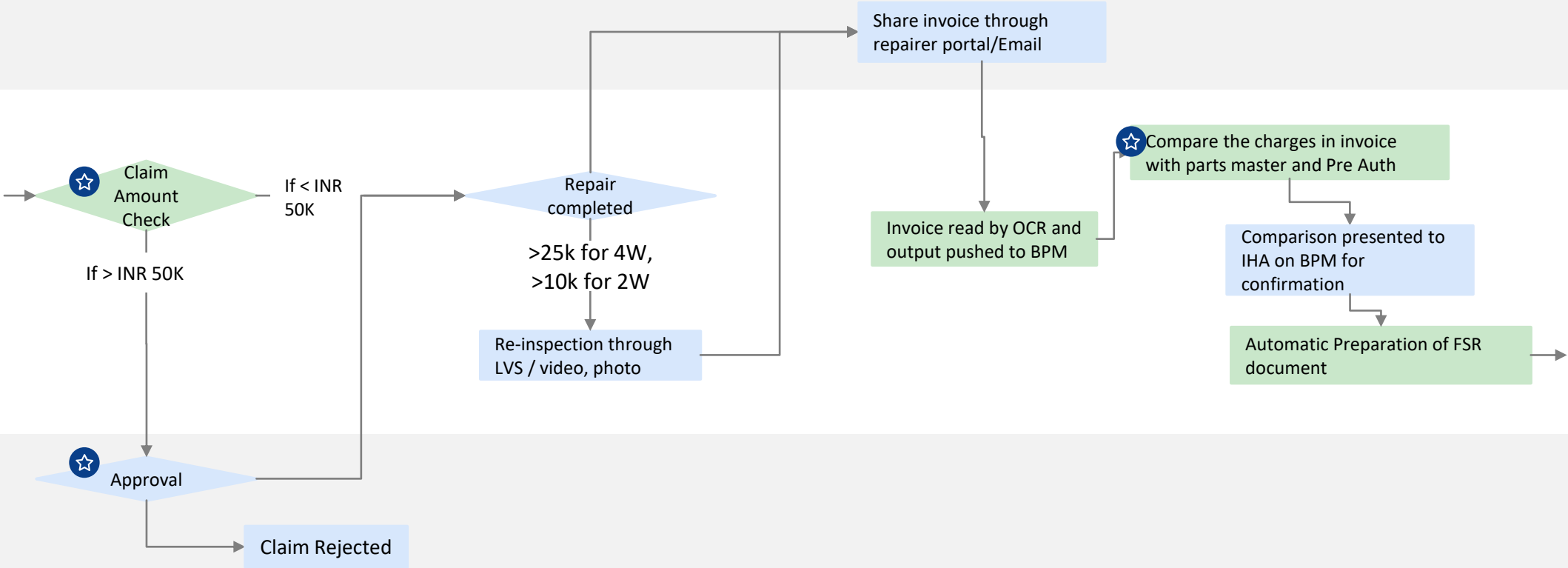
Surveyor



HO / Product Expert



Customer



Motor OD Claims Journey (4/4)

Not for PoC

