

Assignment-2

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```
library(class)
library(caret)
```

```
## Loading required package: ggplot2
```

```
## Loading required package: lattice
```

```
library(e1071)
```

```
Universal_Bank <- read.csv("c:/Users/Harika/Documents/FML/Dataset/UniversalBank.csv")
dim(Universal_Bank)
```

```
## [1] 5000 14
```

```
###The file is loaded into an R DataFrame by the above command.
```

```
####The 'Dim' function displays total no.of Rows and Column.
```

```
summary(Universal_Bank)
```

```
##      ID      Age      Experience      Income      ZIP.Code
## Min.   : 1    Min.   :23.00    Min.   : -3.0    Min.    : 8.00    Min.    : 9307
## 1st Qu.:1251  1st Qu.:35.00    1st Qu.:10.0    1st Qu.: 39.00    1st Qu.:91911
## Median :2500  Median :45.00    Median :20.0    Median : 64.00    Median :93437
## Mean   :2500  Mean   :45.34    Mean   :20.1    Mean   : 73.77    Mean   :93153
## 3rd Qu.:3750  3rd Qu.:55.00    3rd Qu.:30.0    3rd Qu.: 98.00    3rd Qu.:94608
## Max.   :5000  Max.   :67.00    Max.   :43.0    Max.   :224.00    Max.   :96651
##      Family      CCAvg      Education      Mortgage
## Min.   :1.000    Min.   : 0.000    Min.   :1.000    Min.   : 0.0
## 1st Qu.:1.000    1st Qu.: 0.700    1st Qu.:1.000    1st Qu.: 0.0
## Median :2.000    Median : 1.500    Median :2.000    Median : 0.0
## Mean   :2.396    Mean   : 1.938    Mean   :1.881    Mean   : 56.5
## 3rd Qu.:3.000    3rd Qu.: 2.500    3rd Qu.:3.000    3rd Qu.:101.0
## Max.   :4.000    Max.   :10.000    Max.   :3.000    Max.   :635.0
## Personal.Loan  Securities.Account  CD.Account      Online
## Min.   :0.000    Min.   :0.0000    Min.   :0.0000    Min.   :0.0000
## 1st Qu.:0.000    1st Qu.:0.0000    1st Qu.:0.0000    1st Qu.:0.0000
## Median :0.000    Median :0.0000    Median :0.0000    Median :1.0000
## Mean   :0.096    Mean   :0.1044    Mean   :0.0604    Mean   :0.5968
```

```
## 3rd Qu.:0.000 3rd Qu.:0.0000 3rd Qu.:0.0000 3rd Qu.:1.0000
## Max. :1.000 Max. :1.0000 Max. :1.0000 Max. :1.0000
## CreditCard
## Min. :0.000
## 1st Qu.:0.000
## Median :0.000
## Mean :0.294
## 3rd Qu.:1.000
## Max. :1.000
```

###The above data represents the summary for the given dataset.

```
Universal_Bank$ID <- NULL
Universal_Bank$ZIP.Code <- NULL
```

###In the command above, the 'ID' and 'ZIP.Code' columns were dropped.

```
summary(Universal_Bank)
```

```
##      Age      Experience      Income      Family
## Min.   :23.00  Min.   :-3.0   Min.    : 8.00  Min.    :1.000
## 1st Qu.:35.00  1st Qu.:10.0   1st Qu.: 39.00  1st Qu.:1.000
## Median :45.00  Median :20.0   Median : 64.00  Median :2.000
## Mean   :45.34  Mean   :20.1   Mean    : 73.77  Mean    :2.396
## 3rd Qu.:55.00  3rd Qu.:30.0   3rd Qu.: 98.00  3rd Qu.:3.000
## Max.   :67.00  Max.   :43.0   Max.    :224.00  Max.    :4.000
##      CCAvg      Education      Mortgage      Personal.Loan
## Min.    : 0.000  Min.    :1.000  Min.    : 0.0   Min.    :0.000
## 1st Qu.: 0.700  1st Qu.:1.000  1st Qu.: 0.0   1st Qu.:0.000
## Median : 1.500  Median :2.000  Median : 0.0   Median :0.000
## Mean    : 1.938  Mean    :1.881  Mean    : 56.5   Mean    :0.096
## 3rd Qu.: 2.500  3rd Qu.:3.000  3rd Qu.:101.0   3rd Qu.:0.000
## Max.    :10.000  Max.    :3.000  Max.    :635.0   Max.    :1.000
## Securities.Account  CD.Account      Online      CreditCard
## Min.    :0.0000  Min.    :0.0000  Min.    :0.0000  Min.    :0.000
## 1st Qu.:0.0000  1st Qu.:0.0000  1st Qu.:0.0000  1st Qu.:0.000
## Median :0.0000  Median :0.0000  Median :1.0000  Median :0.000
## Mean    :0.1044  Mean    :0.0604  Mean    :0.5968  Mean    :0.294
## 3rd Qu.:0.0000  3rd Qu.:0.0000  3rd Qu.:1.0000  3rd Qu.:1.000
## Max.    :1.0000  Max.    :1.0000  Max.    :1.0000  Max.    :1.000
```

###The revised dataset summary is shown here after dropping the 'ID' and 'ZIP.Code' columns.

```
Universal_Bank$Education <- as.factor(Universal_Bank$Education)
Dummy_Var <- dummyVars(~., data = Universal_Bank)
Universal_updated <- as.data.frame(predict(Dummy_Var,Universal_Bank))
```

###In the above command 'Education' is converted to factor. And, Education is converted to dummy variable.

```

set.seed(1)
train_data <- sample(row.names(Universal_updated), 0.6*dim(Universal_updated)[1])
valid_data <- setdiff(row.names(Universal_updated), train_data)
train_df <- Universal_updated[train_data,]
valid_df <- Universal_updated[valid_data,]
summary(train_df)

```

```

##      Age      Experience      Income      Family
## Min.   :23.00   Min.   : -3.00   Min.    :  8.00   Min.    :1.000
## 1st Qu.:36.00   1st Qu.:10.00   1st Qu.: 39.00   1st Qu.:1.000
## Median :45.00   Median :20.00   Median : 63.00   Median :2.000
## Mean   :45.43   Mean    :20.19   Mean    : 73.08   Mean    :2.388
## 3rd Qu.:55.00   3rd Qu.:30.00   3rd Qu.: 98.00   3rd Qu.:3.000
## Max.   :67.00   Max.    :43.00   Max.    :224.00   Max.    :4.000
##      CCAvg      Education.1      Education.2      Education.3
## Min.    : 0.000   Min.    :0.0000   Min.    :0.000   Min.    :0.0000
## 1st Qu.: 0.700   1st Qu.:0.0000   1st Qu.:0.000   1st Qu.:0.0000
## Median : 1.500   Median :0.0000   Median :0.000   Median :0.0000
## Mean    : 1.915   Mean     :0.4173   Mean     :0.285   Mean     :0.2977
## 3rd Qu.: 2.500   3rd Qu.:1.0000   3rd Qu.:1.000   3rd Qu.:1.0000
## Max.    :10.000   Max.     :1.0000   Max.     :1.000   Max.     :1.0000
##      Mortgage      Personal.Loan      Securities.Account      CD.Account
## Min.    :  0.00   Min.    :0.00000   Min.    :0.0000   Min.    :0.00000
## 1st Qu.:  0.00   1st Qu.:0.00000   1st Qu.:0.0000   1st Qu.:0.00000
## Median :  0.00   Median :0.00000   Median :0.0000   Median :0.00000
## Mean    : 57.34   Mean     :0.09167   Mean     :0.1003   Mean     :0.05367
## 3rd Qu.:102.00   3rd Qu.:0.00000   3rd Qu.:0.0000   3rd Qu.:0.00000
## Max.    :635.00   Max.     :1.00000   Max.     :1.0000   Max.     :1.00000
##      Online      CreditCard
## Min.    :0.0000   Min.    :0.0000
## 1st Qu.:0.0000   1st Qu.:0.0000
## Median :1.0000   Median :0.0000
## Mean    :0.5847   Mean     :0.2927
## 3rd Qu.:1.0000   3rd Qu.:1.0000
## Max.    :1.0000   Max.     :1.0000

```

###In the given command, the data has been split into a 60% training set and a 40% validation set, ensu

```

train_norm_df <- train_df[,-10]
valid_norm_df <- valid_df[,10]

norm_values <- preProcess(train_df[,-10], method = c("center","scale"))

train_norm_df <- predict(norm_values, train_df[,-10])
valid_norm_df <- predict(norm_values, valid_df[,10])

```

###In this command, note that 'Personal Income' is the 10th Variable that has been normalized.

#1 > Age = 40, Experience = 10, Income = 84, Family = 2, CCAvg = 2, Education_1 = 0, Education_2 =1, Education_3 = 0, Mortgage = 0, Securities Account = 0, CD Account = 0, Online = 1, and Credit Card = 1. Perform a k-NN classification with all predictors except ID and ZIP code using k = 1. Remember to transform categorical predictors with more than two categories into dummy variables first. Specify the

success class as 1 (loan acceptance), and use the default cutoff value of 0.5. How would this customer be classified?

```
New_Customer <- data.frame( Age = 40,
  Experience = 10,
  Income = 84,
  Family = 2,
  CCAvg = 2,
  Education.1 = 0,
  Education.2 = 1,
  Education.3 = 0,
  Mortgage = 0,
  Securities.Account = 0,
  CD.Account = 0,
  Online = 1,
  CreditCard = 1)

New_Customer_norm <- New_Customer
New_Customer_norm <- predict(norm_values, New_Customer_norm)
```

###In the above command, all the data elements were assigned to a new variable called 'New_Customer,' and

```
knn.prediction1 <- class::knn(train = train_norm_df, test = New_Customer_norm, cl = train_df$Personal.Loan)
knn.prediction1
```

```
## [1] 0
## Levels: 0 1
```

###In the above command, 'Prediction 1' was made using 'Knn' (k-nearest neighbors).

#2 > What is a choice of k that balances between overfitting and ignoring the predictor information?

```
accuracy.df <- data.frame(k = seq(1, 15, 1), overallaccuracy = rep(0, 15))
for(i in 1:15)
{
  knn.pred <- class::knn(train = train_norm_df,
    test = valid_norm_df,
    cl = train_df$Personal.Loan, k = i)
  accuracy.df[i, 2] <- confusionMatrix(knn.pred,
    as.factor(valid_df$Personal.Loan),positive = "1")$overall[1]
}

which(accuracy.df[,2] == max(accuracy.df[,2]))
```

```
## [1] 3
```

In the above command, calculate the accuracy for each value of 'k,' while specifying a range of k values

#3 > Show the confusion matrix for the validation data that results from using the best k.

```
knn.prediction2 <- class::knn(train = train_norm_df,
                              test = valid_norm_df,
                              cl= train_df$Personal.Loan, k= 3)
knn.prediction2
```

```
##      [1] 0 0 0 0 1 0 0 1 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 1 0 1 0 0
##      [38] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 1 0 0 0 0 0 0 0 0
##      [75] 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [112] 0 0 1 0 0 1 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0
##     [149] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [186] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [223] 0 1 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [260] 0 0 1 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 1 0 0 0 0 1
##     [297] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [334] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [371] 0 0 0 1 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [408] 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [445] 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [482] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [519] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [556] 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [593] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [630] 0 0 0 0 0 0 0 1 0 1 0 0 0 0 1 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [667] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [704] 0 0 0 0 0 1 1 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [741] 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [778] 0 0 1 0 0 1 0 0 0 0 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [815] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [852] 0 0 0 0 1 0 1 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [889] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [926] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [963] 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1000] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1037] 0 1 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1074] 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1111] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1148] 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1185] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1222] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1259] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1296] 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1333] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1370] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1407] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1444] 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1481] 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1518] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1555] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1592] 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1629] 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1666] 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1703] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1740] 0 0 0 1 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
```

```
## [1777] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1814] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1851] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1888] 1 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1925] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1962] 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1999] 0 0
## Levels: 0 1
```

```
confusion.matrix <- confusionMatrix(knn.prediction2, as.factor(valid_df$Personal.Loan), positive = "1")
confusion.matrix
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction    0    1
##           0 1786   63
##           1    9  142
##
##           Accuracy : 0.964
##           95% CI : (0.9549, 0.9717)
##           No Information Rate : 0.8975
##           P-Value [Acc > NIR] : < 2.2e-16
##
##           Kappa : 0.7785
##
##           Mcnemar's Test P-Value : 4.208e-10
##
##           Sensitivity : 0.6927
##           Specificity : 0.9950
##           Pos Pred Value : 0.9404
##           Neg Pred Value : 0.9659
##           Prevalence : 0.1025
##           Detection Rate : 0.0710
##           Detection Prevalence : 0.0755
##           Balanced Accuracy : 0.8438
##
##           'Positive' Class : 1
##
```

###The above is confusion matrix for the validation data that results from using the best k.

#4 > Consider the following customer: Age = 40, Experience = 10, Income = 84, Family = 2, CCAvg = 2, Education_1 = 0, Education_2 = 1, Education_3 = 0, Mortgage = 0, Securities Account = 0, CD Account = 0, Online = 1 and Credit Card = 1. Classify the customer using the best k.

```
New_Customer1 <- data.frame(
  Age = 40,
  Experience = 10,
  Income = 84,
  Family = 2,
  CCAvg = 2,
  Education.1 = 0,
```

```

Education.2 = 1,
Education.3 = 0,
Mortgage = 0,
Securities.Account = 0,
CD.Account = 0,
Online = 1,
CreditCard = 1
)

New_Cust_norm1 <- New_Customer1
New_Cust_norm1 <- predict(norm_values, New_Cust_norm1)

knn.prediction3 <- class::knn(train = train_norm_df,
                             test = New_Cust_norm1,
                             cl= train_df$Personal.Loan, k= 3)
knn.prediction3

```

```

## [1] 0
## Levels: 0 1

```

###In the above command, classified the customer using the best k.

#5 > Repartition the data, this time into training, validation, and test sets (50% : 30% : 20%). Apply the k-NN method with the k chosen above. Compare the confusion matrix of the test set with that of the training and validation sets. Comment on the differences and their reason.

```

set.seed(1)

train_index1 <- sample(row.names(Universal_updated), 0.5*dim(Universal_updated)[1])
train_df1 <- Universal_updated[train_index1,]

valid_index1 <- setdiff(row.names(Universal_updated), train_index1)
valid_df1 <- Universal_updated[valid_index1, ]

valid_index2 <- sample(row.names(valid_df1), 0.6*dim(valid_df1)[1])
valid_df2 <- valid_df1[valid_index2, ]

test_index1 <- setdiff(row.names(valid_df1), valid_index2)
test_df1 <- valid_df1[test_index1, ]

```

###In the above command, splitting the data into 50% for training set, 30% for validation set and 20% for test set.

```

train_norm_df1 <- train_df1[,-10]
valid_norm_df2 <- valid_df2[,-10]
test_norm_df1 <- test_df1[,-10]

norm_values1 <- preProcess(train_df1[,-10], method = c("center", "scale"))

train_norm_df1 <- predict(norm_values1, train_df1[,-10])
valid_norm_df2 <- predict(norm_values1, valid_df2[,-10])

```

```
### Normalized the data above.
```

[illegible]


```
## [1592] 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1629] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1666] 1 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1
## [1703] 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0
## [1740] 0 0 1 0 0 0 0 1 1 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1777] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1814] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0
## [1851] 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1888] 0 0 0 0 0 0 1 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0
## [1925] 0 0 0 0 1 0 0 0 0 1 0 0 0 1 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1962] 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1999] 1 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0
## [2036] 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0
## [2073] 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 1 0 0 0 0 0 0 0
## [2110] 1 0 0 0 1 0 1 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 1 0
## [2147] 0 0 1 0 0 1 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0
## [2184] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 1
## [2221] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 1 0 0
## [2258] 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1
## [2295] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0
## [2332] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0
## [2369] 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [2406] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 1 0 0 0 1 0 0 0 0
## [2443] 0 1 0 0 0 1 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [2480] 1 0 0 0 1 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## Levels: 0 1
```

###The above is knn-prediction of 50% Training data.

```
confusion_matrix1 <- confusionMatrix(knn_prediction4, as.factor(train_df1$Personal.Loan))
confusion_matrix1
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction    0    1
##           0 2263   54
##           1    5  178
##
##           Accuracy : 0.9764
##           95% CI : (0.9697, 0.982)
##           No Information Rate : 0.9072
##           P-Value [Acc > NIR] : < 2.2e-16
##
##           Kappa : 0.8452
##
##           McNemar's Test P-Value : 4.129e-10
##
##           Sensitivity : 0.9978
##           Specificity : 0.7672
##           Pos Pred Value : 0.9767
##           Neg Pred Value : 0.9727
##           Prevalence : 0.9072
```

```
knn_prediction5 <- class::knn(train = train_norm_df1,
                               test = valid_norm_df2,
                               cl= train_df1$Personal.Loan, k= 3)
knn_prediction5
```

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```
###The above is knn-prediction of 30% Validation data.
```

```
confusion_matrix2 <- confusionMatrix(knn_prediction5, as.factor(valid_df2$Personal.Loan))
confusion_matrix2
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction    0    1
##           0 1358   42
##           1    6   94
##
##           Accuracy : 0.968
##           95% CI : (0.9578, 0.9763)
##           No Information Rate : 0.9093
##           P-Value [Acc > NIR] : < 2.2e-16
##
##           Kappa : 0.7797
##
##           McNemar's Test P-Value : 4.376e-07
##
##           Sensitivity : 0.9956
##           Specificity : 0.6912
##           Pos Pred Value : 0.9700
##           Neg Pred Value : 0.9400
##           Prevalence : 0.9093
##           Detection Rate : 0.9053
##           Detection Prevalence : 0.9333
##           Balanced Accuracy : 0.8434
##
##           'Positive' Class : 0
##
```

```
knn_prediction6 <- class::knn(train = train_norm_df1,
                               test = test_norm_df1,
                               cl= train_df1$Personal.Loan, k= 3)
knn_prediction6
```

```
##      [1] 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [38] 0 0 0 0 1 0 0 1 0 0 1 1 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [75] 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [112] 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 1 1 1 0 1 0 0 0 0 0 0 0 0 0
##    [149] 0 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 1 0 0 1 0 0 0 0 0 0 0 0 1 0
##    [186] 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 1
##    [223] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 1 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0
##    [260] 0 0 0 1 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [297] 0 0 0 0 1 0 0 0 0 0 1 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [334] 1 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [371] 0 1 0 0 0 1 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [408] 0 0 0 0 0 0 0 1 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 1 0 0 0
##    [445] 0 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 1 0
##    [482] 0 0 0 0 0 0 0 0 0 0 0 0 1 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0
```

```
## [519] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [556] 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 1 1
## [593] 0 0 0 0 1 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [630] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [667] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0
## [704] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [741] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [778] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [815] 0 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [852] 0 0 0 0 1 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [889] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 1
## [926] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0
## [963] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0
## [1000] 0
## Levels: 0 1
```

###The above is knn-prediction of 20% Testing data.

```
confusion_matrix3 <- confusionMatrix(knn_prediction6, as.factor(test_df1$Personal.Loan))
confusion_matrix3
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction  0    1
##           0 884  35
##           1   4  77
##
##           Accuracy : 0.961
##           95% CI : (0.9471, 0.9721)
##           No Information Rate : 0.888
##           P-Value [Acc > NIR] : < 2.2e-16
##
##           Kappa : 0.777
##
## Mcnemar's Test P-Value : 1.556e-06
##
##           Sensitivity : 0.9955
##           Specificity : 0.6875
##           Pos Pred Value : 0.9619
##           Neg Pred Value : 0.9506
##           Prevalence : 0.8880
##           Detection Rate : 0.8840
##           Detection Prevalence : 0.9190
##           Balanced Accuracy : 0.8415
##
##           'Positive' Class : 0
##
```