

Garage Management system

The Garage Management System is a valuable tool for automotive repair facilities, helping them deliver top-notch service, increase operational efficiency, and build lasting customer relationships. With its user-friendly interface and powerful features, GMS empowers garages to thrive in a competitive market while ensuring a seamless and satisfying experience for both customers and staff. The **Garage Management System (GMS)** is a comprehensive software solution designed to streamline and optimize the operations of automotive repair facilities, service centres, and garages. It provides an array of features tailored to meet the needs of mechanics, service advisors, and business owners, ensuring smoother workflows and higher customer satisfaction.

1. Appointment Scheduling:

- a. Simplifies the booking process for customers.
- b. Enables staff to manage daily schedules efficiently, reducing downtime and improving resource allocation.

2. Vehicle Management:

- a. Maintains detailed records of vehicles, including service history, repairs, and maintenance schedules.
- b. Tracks vehicle status during servicing for better communication with customers.

3. Customer Relationship Management (CRM):

- a. Stores customer details and preferences.
- b. Sends service reminders, follow-ups, and promotional offers to build loyalty.

4. Inventory and Spare Parts Management:

- a. Tracks spare parts stock levels, automates reorder processes, and prevents stock outs.
- b. Benstock biomechanics always have the necessary tools and parts on hand.

5. Billing and Invoicing:

- a. Generates professional invoices quickly and accurately.
- b. Supports multiple payment methods, discounts, and tax calculations.

6. Work Order Management:

- a. Creates detailed work orders with a list of tasks, estimated costs, and timelines.
- b. Helps staff prioritise jobs and ensures timely completion.

7. Reporting and Analytics:

- a. Provides insights into key performance indicators like revenue, job completion rates, and customer feedback.
- b. Helps identify trends and areas for improvement.

Salesforce

Introduction:

Are you new to Salesforce? Not sure exactly what it is, or how to use it? Don't know where you should start on your learning journey? If you've answered yes to any of these questions, then you're in the right place. This module is for you.

Welcome to Salesforce! Salesforce is game-changing technology, with a host of productivity-boosting features, that will help you sell smarter and faster. As you work toward your badge for this module, we'll take you through these features and answer the question, "What is Salesforce, anyway?".

What Is Salesforce?

Salesforce is your customer success platform, designed to help you sell, service, market, analyse, and connect with your customers.

Salesforce has everything you need to run your business from anywhere. Using standard products and features, you can manage relationships with prospects and customers, collaborate and engage with employees and partners, and store your data securely in So what does that really mean? Well, before Salesforce, your contacts, emails, follow-up tasks, and prospective deals might have been organized something like this:

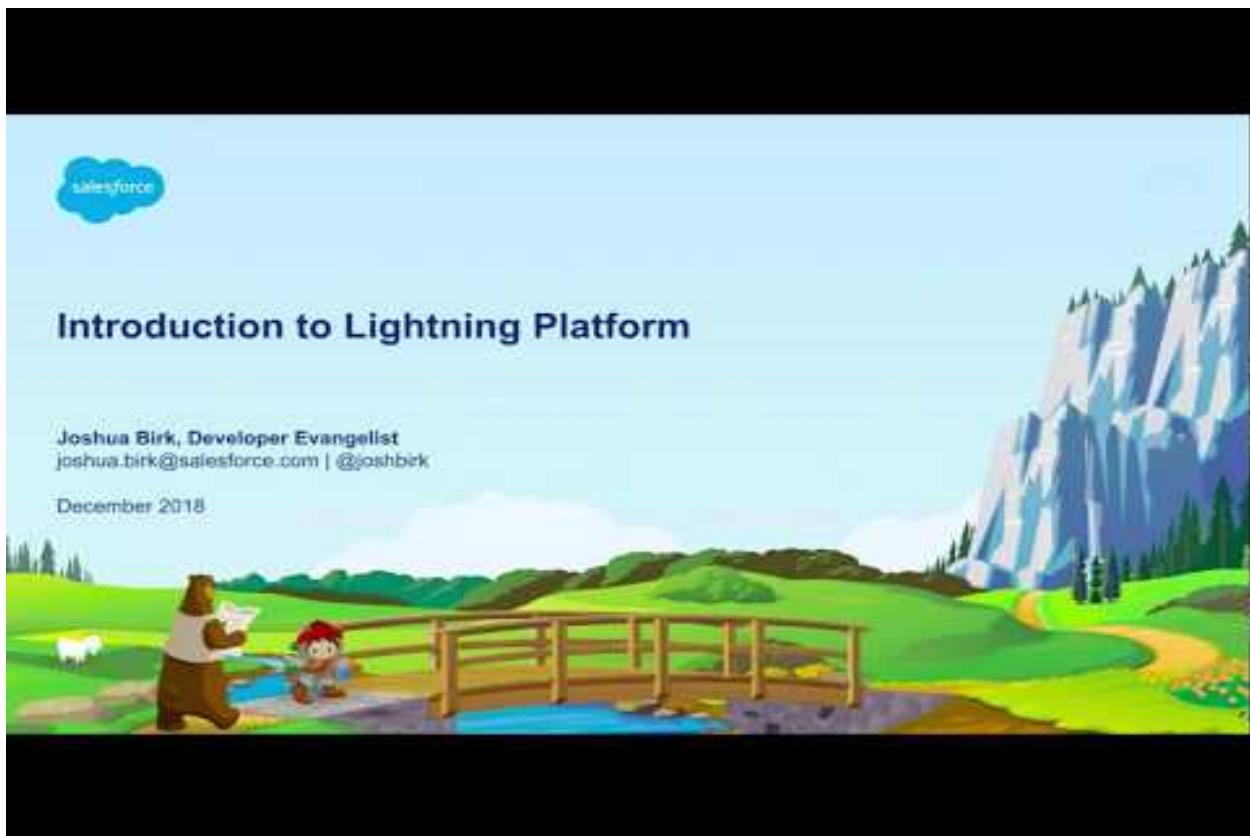
Creating Developer Account:

Creating a developer org in salesforce.

1. Go to <https://developer.salesforce.com/signup>
2. On the sign up form, enter the following details :
 - a. First name & Last name

- b. Email
- c. Role : Developer
- d. Company : College Name
- e. County : India
- f. Postal Code : pin code
- g. Username : should be a combination of your name and company This need not be an actual email id, you can give anything in the format :
username@organization.com

Click on sign me up after filling these.



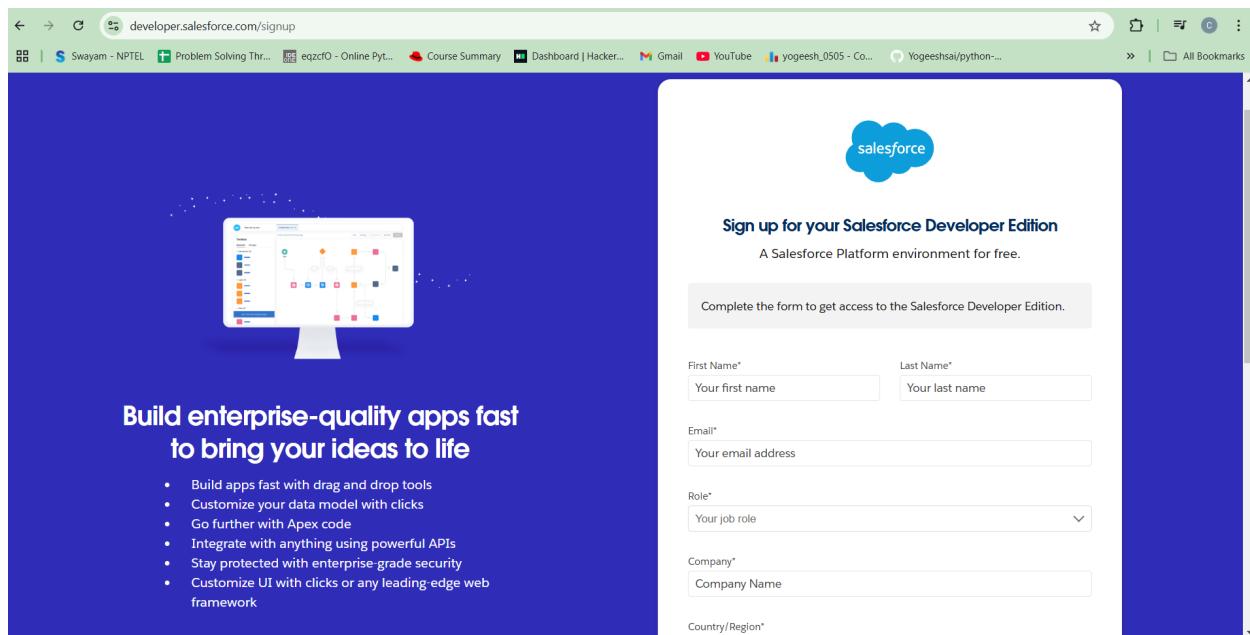
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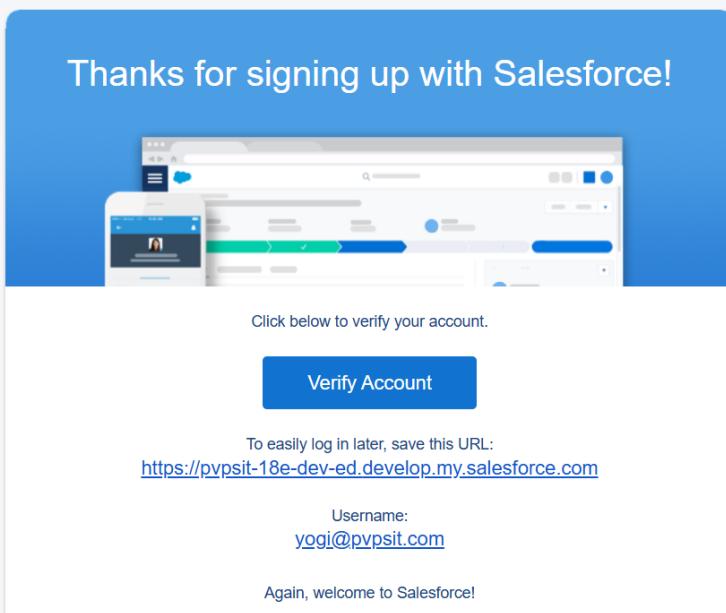
- a. First name & Last name
- b. Email
- c. Role : Developer
- d. Company : College Name
- e. County : India
- f. Postal Code : pin code
- g. Username : should be a combination of your name and company This need not be an actual email id, you can give anything in the format :
username@organization.com

Click on sign me up after filling these.



Account Activation

1. Go to the inbox of the email that you used while signing up. Click on the verify account to activate your account.



OBJECT

What Is an Object?

Salesforce objects are database tables that permit you to store data that is specific to an organization. What are the types of Salesforce objects

Salesforce objects are of two types:

1. **Standard Objects:** Standard objects are the kind of objects that are provided by salesforce.com such as users, contracts, reports, dashboards, etc.
2. **Custom Objects:** Custom objects are those objects that are created by users. They supply information that is unique and essential to their organization. They are the heart of any application and provide a structure for sharing data.

Create Customer DetailsObject

To create an object:

1. From the setup page >> Click on Object Manager >>Click on Create >> Click on Custom Object.
1. Enter the label name >> CustomerDetails
2. Plural label name >>Customer Details
3. Enter RecordName Label and Format
 - a. Record Name >> CustomerName
 - b. DataType >> Text
2. Click on Allow reports and Track FieldHistory,
3. Allow search>> Save.

Create Appointment Object

To create an object:

1. From the setup page >> Click on Object Manager >>Click on Create >> Click on Custom Object.
1. Enter the label name >> Appointment
2. Plural label name >>Appointments
3. EnterRecord Name Label and Format

- a. Record Name >> Appointment Name
 - b. DataType >> Auto Number
 - c. Display Format >> app-{000}
 - d. Starting number >> 1
2. Click on Allow reports and Track FieldHistory,
 3. Allow search >> Save.

The screenshot shows the 'New Custom Object' page in the Salesforce setup interface. The 'Record Name' field is set to 'Appointment' and the 'Label Name' field is set to 'Appointments'. The 'Label Format' dropdown is set to 'Auto Number' with the value 'Seq 1000' and the starting number '1'. Other optional features like 'Allow Reports' and 'Track Field History' are checked. The 'Object Classification' section indicates it's an 'Enterprise Application Object'. Deployment status is set to 'Production'. The 'Search Status' section allows users to enable search for this object.

Create Service records Object

To create an object:

1. From the setup page >> Click on ObjectManager >> Click on Create>> Click on Custom Object.
1. Enter the label name >> Service records
2. Plural label name >>Service records
3. EnterRecord Name Label and Format
 - a. Record Name >>Service recordsName

- b. DataType >> Auto Number
 - c. Display Format >> ser-{000}
 - d. Starting number >> 1
2. Click on Allow reports and Track FieldHistory,
 3. Allow search >> Save.

Create Billing details and feedback Object

To create an object:

1. From the setup page >> Click on Object Manager >> Click on Create >> Click on Custom Object.
1. Enter the label name >> Billing details and feedback
2. Plural label name >> Billing details and feedback
3. Enter RecordName Label and Format
 - a. Record Name >> Billing details and feedbackName
 - b. DataType >> Auto Number

- c. Display Format >> bill-{000}
 - d. Starting number >> 1
2. Click on Allow reports and Track FieldHistory,
3. Allow search>> Save.

New Custom Object

Permissions for the object are defined for unprivileged users. You can enable object permissions in permission sets or by editing custom profiles. [See more](#) [See all custom objects](#)

Custom Object Definition Edit

Custom Object Information

The singular and plural labels are used in lists, page layouts, and reports.

Label	<input checked="" type="text"/> Billing details and feedback	Example	Account
Plural Label	<input checked="" type="text"/> Billing details and feedbacks	Example	Accounts
Works with master record	<input type="checkbox"/>		

The Object Name is used when referencing the object via the API.

Object Name	<input checked="" type="text"/> Billing_Details_and_Feedback	Example	Account
-------------	--	---------	---------

Description:

Customize a new view Help Settings Open the standard Salesforce.com Help & Training website Open a website using a Visualforce page

Content Name:

Object Record Name Label and Format

The Record Name appears in page layouts, query results, related lists, indexes, and search results. For example, the Record Name for account is "Account Name" and for Case is "Case Number". Note that the Record Name field is always related "Record" when referenced via the API.

Record Name	<input checked="" type="text"/> Billing details and feedbacks	Example	account.name
Field Type	<input checked="" type="text"/> Auto Number	Warning:	If you plan to insert a high volume of records in this request, via the API for example, use the Text datatype.
Display Format	<input checked="" type="text"/> 000-000	Example	A-0000
Starting Number	<input type="text"/> 1		

Optional Features

- Allow Reports
- Allow Activities
- Track Field History
- Allow in Chatter Groups
- Enable Licensing

Object Classification

If these settings are enabled, this object is classified as an Enterprise Application object. When these settings are enabled, this object is classified as a Light Application object. [Learn more](#)

- Allow Sharing
- Allow Bulk API Access
- Allow Streaming API Access

Deployment Status

- In Development
- Deployed

Search Results

When this setting is enabled, your users can find records of this object type when they search. [Learn more](#)

- Allow Search

Object Creation Options (Available only when custom object is first created)

- Add fields and requirements related to the default page layout
- Launch New Custom Tab Wizard after saving this custom object

[Save](#) [Save & New](#) [Cancel](#)

Tabs

What is Tab : A tab is like a user interface that is used to build records for objects and to view the records in the objects.

Types of Tabs:

1. Custom Tabs

Custom object tabs are the user interface for custom applications that you build in salesforce.com. They look and behave like standard salesforce.com tabs such as accounts, contacts, and opportunities.

2. Web Tabs

Web Tabs are custom tabs that display web content or applications embedded in the salesforce.com window. Web tabs make it easier for your users to quickly access content and applications they frequently use without leaving the salesforce.com application.

3. Visual force Tabs

Visual force Tabs are custom tabs that display a Visual force page. Visual force tabs look and behave like standard salesforce.com tabs such as accounts, contacts, and opportunities.

4. Lightning Component Tabs

Lightning Component tabs allow you to add Lightning components to the navigation menu in Lightning Experience and the mobile app.

5. Lightning Page Tabs

Lightning Page Tabs let you add Lightning Pages to the mobile app navigation menu. Lightning Page tabs don't work like other custom tabs. Once created, they don't show up on the All Tabs page when you click the Plus icon that appears to the right of your current tabs. Lightning Page tabs also don't show up in the Available Tabs list when you customise the tabs for your apps.

Creating a Custom Tab

To create a Tab:(Customer Details)

1. Go to setup page >> type Tabs in Quick Find bar >> click on tabs >> New (under custom object tab)

2. Select Object(Customer Details) >> Select the tab style>> Next (Add to profiles page) keep it as default >>Next (Add to Custom App) uncheck the include tab .
3. Make sure that the Append tab to uninterestingness personal customizations is checked.

4. Click save.

Creating RemainingTabs

1. Now create the Tabs for the remaining Objects, they are “ Appointments, Service records,Billing details and feedback”.
2. Follow the same steps as mentioned in Activity -1 .

The screenshot shows the Salesforce Setup interface with the 'Tabs' page selected. The top navigation bar includes 'Setup', 'Home', and 'Object Manager'. A search bar and various icons are also present. The main content area is titled 'Custom Tabs' and contains a brief description of what custom tabs are. It lists four custom object tabs:

Action	Label	Tab Style	Description
Edit Del	Appointments	Computer	
Edit Del	Billing details and feedback	Chip	
Edit Del	Customer Details	Car	
Edit Del	Service records	Alarm clock	

Below this, there are sections for 'Web Tabs' and 'Visualforce Tabs', both of which show a message indicating 'No Web Tabs have been defined' and 'No Visualforce Tabs have been defined' respectively.

The Lightning App

An app is a collection of items that work together to serve a particular function. In Lightning Experience, Lightning apps give your users access to sets of objects,tabs, and other items all in one convenient bundle in the navigation bar.

Lightning apps let you brand your apps with a custom colour and logo. You can even include a utility bar and Lightning page tabs in your Lightning app. Members of your org can work more efficiently by easily switching between apps.

Create a Lightning App

Cocreate a lightning app page:

1. Go to setup page >> search “app manager”in quick find >> select “app manager”>> click on New lightning App.
2. Fill the app name in app details as Garage Management Application >> Next >> (App option page) keep it as default>> Next >>(Utility Items) keep it as default >>Next.
3. To Add Navigation Items:
4. Select the items (Customer Details,Appointments, Service records,Billing details and feedback, Reports and Dashboards) from the search bar and move it using the arrow button >>Next.
5. To Add User Profiles:Search profiles (System administrator) in the search bar >> click on the arrow button >> save & finish.

The screenshot shows the Salesforce Lightning Experience App Manager. The left sidebar navigation includes sections for Setup, Home, Object Manager, and a search bar. Under the 'App' section, 'App Manager' is selected. The main content area displays a table titled 'Lightning Experience App Manager' with 24 items. The columns are: App Name, Developer Name, Description, Last Modified, App Type, and Version. One row, 'Garage Management Application', is highlighted with a red border. The table also includes sorting and filtering options at the top.

App Name	Developer Name	Description	Last Modified	App Type	Ver.
1 All Tabs	Affiliate	Build CRM Analytics dashboards and apps	16/11/2024, 7:28 pm	Classic	✓
2 Analytics Studio	Insights	Build CRM Analytics dashboards and apps	16/11/2024, 7:28 pm	Classic	✓
3 App Launcher	AppLauncher	App Launcher tabs	16/11/2024, 7:03 pm	Classic	✓
4 Automation	FlowApp	Automate business processes and repetitive tasks	16/11/2024, 7:32 pm	Lightning	✓
5 Bolt Solutions	LightningBolt	Discover and manage business solutions designed for your industry	16/11/2024, 7:32 pm	Lightning	✓
6 Business Rules Engine	ExpressionSetConsole	Create and maintain Business rules that perform complex lookups and calculations	16/11/2024, 7:28 pm	Lightning	✓
7 Community	Community	Salesforce CRM Communities	16/11/2024, 7:28 pm	Classic	✓
8 Content	Content	Salesforce CRM Content	16/11/2024, 7:28 pm	Classic	✓
9 Data Manager	DataManager	Use Data Manager to view limits, monitor usage, and manage recipes	16/11/2024, 7:28 pm	Lightning	✓
10 Digital Experiences	SalesforceCMS	Manage content and media for all of your sites	16/11/2024, 7:28 pm	Lightning	✓
11 Garage Management Application	Garage_Management_Application		16/11/2024, 9:27 pm	Lightning	✓
12 Lightning Usage App	LightningUsageAutomation	View Adoption and Usage Metrics for Lightning Experience	16/11/2024, 7:28 pm	Lightning	✓
13 Marketing CRM Classic	Marketing	Track sales and marketing efforts with CRM objects	16/11/2024, 7:28 pm	Classic	✓
14 Platform	Platform	The fundamental Lightning Platform	16/11/2024, 7:28 pm	Classic	✓

Fields

When we talk about Salesforce, Fields represent the data stored in the columns of a relational database. It can also hold any valuable information that you require for a specific object. Hence, the overall searching, deletion, and editing of the records become simpler and quicker.

Types of Fields

1. Standard Fields
2. Custom Fields

Creation of fields for the Customer Details object

1. Create fields in an object:

- a. Go to setup >> click on ObjectManager >> type object name(Customer Details) in search bar >> click on the object.
- b. Now click on "Fields& Relationships" >> New
- c. Select Data Type as a "Phone"
- d. Click on next.
- e. Fill the Above as following:
 - i. FieldLabel: Phone number
 - ii. FieldName : gets auto generated
 - iii. Click on Next >> Next >> Save and new.

Note: Follow the above steps for the remaining field for the same object.

2. Create another fields in an object:

- a. Go to setup >> click on ObjectManager >> type object name(Customer Details) in search bar >> click on the object.
- b. Now click on "Fields& Relationships" >> New
- c. Select Data type as a "Email" and Click on Next
- d. Fill the Above as following:
- e. Field Label: Gmail

- f. Field Name : gets auto generated
- g. Click on Next >>Next >> Save and new.

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Customer Name	Name	Text(80)		
Email	Email__c	Email		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User Group)		
Phone number	Phone_number__c	Phone		

Creation of Lookup Fields

Creation of Lookup Field on Appointment Object:

1. Go to setup>> click on Object Manager>> type object name(Appointment) in the search bar >> click on the object.
2. Now click on “Fields& Relationships” >>New
3. Select “Look-up relationship” as data type and click Next.
4. Select the related object “Customer Details”and click next.
5. Next >> Next >>Save.

Note: Make sure you complete Activity4 Before continuing.

FIELD LABEL	FIELD NAME	DATA TYPE	CONTRIBUTING FIELD	REQUIRED
Account Name	Account	Text		<input checked="" type="checkbox"/>
Created By	CreatedById	Lookup(Users)		<input checked="" type="checkbox"/>
Customer Details	Customer_ContactId_c	Lookup(Contactor Details)		<input checked="" type="checkbox"/>
Last Modified By	LastModifiedById	Lookup(Users)		<input checked="" type="checkbox"/>
Maximized Service	Maximised_Service__c	Boolean		<input checked="" type="checkbox"/>
Owner	OwnerId	Lookup(Created By)		<input checked="" type="checkbox"/>
Phone Number	Phone_Number__c	Phone		<input checked="" type="checkbox"/>
Rep ID	RepId_c	Text		<input checked="" type="checkbox"/>
Replacement Name	Replacement_Name	Text		<input checked="" type="checkbox"/>

Creation of Lookup Field on Service recordsObject :

1. Go to setup >> click on Object Manager >>type object name(Service records) in search bar >> click on the object.
2. Now click on "Fields & Relationships" >>New
3. Select "Look-up relationship" as data type and click Next.
4. Select the related object " Appointment " and click next.
5. Make it a required field so click on Required.
6. Scroll down for LookupFilter and click on Show filter settings.
7. Now add the filter criteria.
8. Field : Appointment: Appointment Date >>Operator : less than >>select field >> Appointment: Created Date
9. Filter type should be Required.
10. Error Message : Value does not match the criteria.
11. Enable the filter by click on Active.
12. Next >> Next >>Save.

Creation of LookupField on Billingdetails and feedbackObject :

1. Go to setup>> click on Object Manager>> type object name(Billing details and feedback) in search bar >> click on the object.
2. Now click on “Fields& Relationships” >>New.
3. Select “Look-up relationship” as data type and click Next.
4. Select the related object “ Service records” and click next.
5. Nclick next >>Save & new.

Creation of CheckboxFields

Creation of Checkbox Field on Appointment Object :

1. Go to setup >> click on Object Manager >>type object name(Appointment) in search bar >> click on the object.
2. Now click on “Fields & Relationships” >>New.
3. Select “Check box” as data type and click Next.
4. Give the Field Label : Maintenance service
5. Field Name : is auto populated
6. Default value : unchecked
7. Click on next >>next >> save.

Creation of AnotherCheckbox Field on Appointment Object:

1. Repeat the steps form 1 to 3.
2. Give the FieldLabel : Repairs
3. Field Nee : is auto populated
4. Default value : unchecked
5. Click on next >> next >> save.

6. Follow the same and create another checkbox with given names
 7. Give the Field Label: Replacement Parts
 8. Field Nee : is auto populated
 9. Default value : unchecked
10. Click on next >>next >> save.

Fields & Relationships					
	FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
	Appointment Name	Name	Auto Number		✓
	Created By	CreatedById	Lookup(User)		✓
	Customer Details	Customer_Details__c	Lookup(Customer Details)		✓
	Last Modified By	LastModifiedById	Lookup(User)		✓
	Maintenance service	Maintenance_service__c	Checkbox		✓
	Owner	OwnerId	Lookup(User,Group)		✓
	Phone number	Phone_number__c	Phone		✓
	Repairs	Repairs__c	Checkbox		✓
	Replacement Parts	Replacement_Parts__c	Checkbox		✓

Creation of Checkbox Field on Service records Object :

1. Go to setup >> click on Object Manager >>type object name(Service records) in search bar >>click on the object.
2. Now click on “Fields& Relationships” >>New.
3. Select “Check box” as data type and click Next.
4. Give the Field Label : Quality Check Status

5. Field Nee : is auto populated
6. Default value : unchecked

7. Click on next >>next >> save

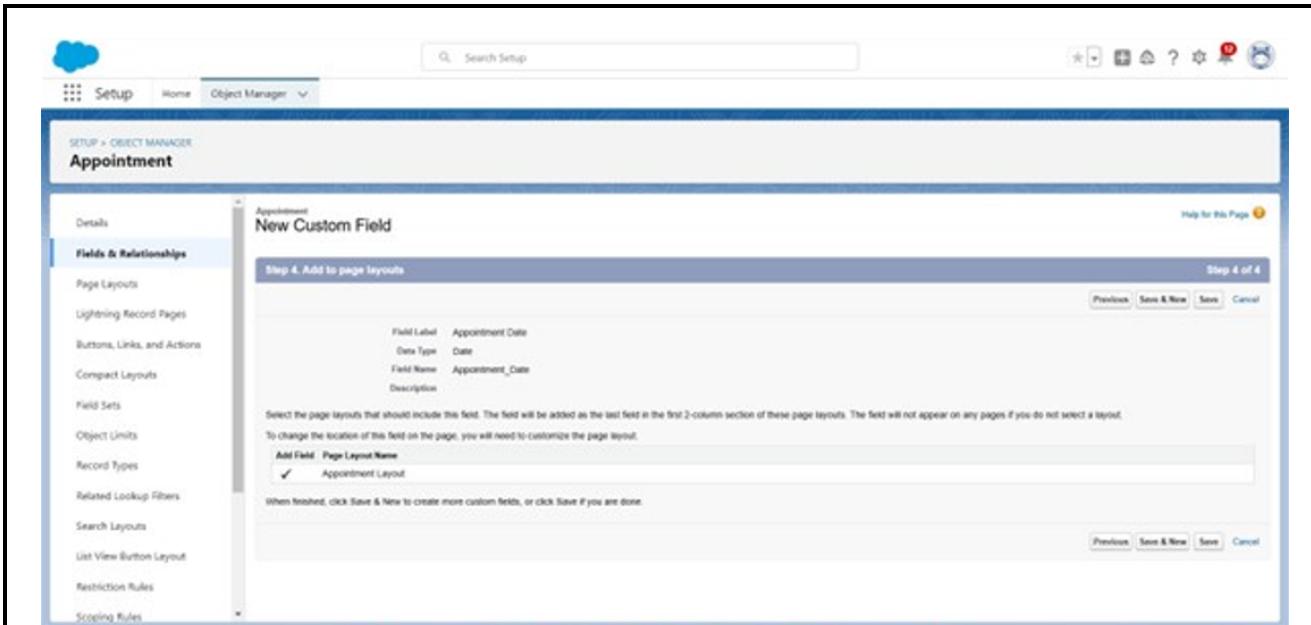
The screenshot shows the Salesforce Setup interface with the 'Object Manager' selected. The main title is 'Service records'. On the left, there's a sidebar with various options like Details, Fields & Relationships (which is selected), Page Layouts, Lightning Record Pages, etc. The main content area is titled 'Fields & Relationships' and shows a table with 7 items. The columns are FIELD LABEL, FIELD NAME, DATA TYPE, CONTROLLING FIELD, and INDEXED. The data is as follows:

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Appointment	Appointment_c	Lookup(Appointment)		✓
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
Phone number	Phone_number_c	Phone		
Quality Check Status	Quality_Check_Status_c	Checkbox		
Service recordsName	Name	Auto Number		✓

Creation of date Fields

Creation of Date Field on Appointment Object :

1. Go to setup >>click on Object Manager >>type object name(Appointment) in the search bar >> click on the object.
2. Nowclick on “Fields& Relationships” >>New.
3. Select “Date”as data type and clickNext.
4. Give the Field Label : Appointment Date
5. Field Nee : is auto populated
6. Make it as a Required field by click on the RequireRequired option
7. on next >>next >> save.



Creation of Currency Fields

Creation of Currency Field on Appointment Object:

1. Go to setup >> click on Object Manager >>type object name(Appointment) in the search bar >> click on the object.
2. Now click on "Fields& Relationships" >>New.
3. Select "Currency" as data type and click Next.
4. Give the Field Label : Service Amount
5. Field Nee : is auto populated
6. Click on next
7. Give read only for all the profiles in field level security for profile.
8. Click on next >> save.

The screenshot shows the Salesforce Setup interface for creating a new custom field. The left sidebar lists various setup categories like Details, Fields & Relationships, Page Layouts, etc. The main area is titled "Appointment New Custom Field" and is on "Step 4 of 4". The field details are: Field Label: Service Amount, Data Type: Currency, Field Name: Service_Amount. The "Add Field" section includes "Page Layout Name" and "Appointment Layout". A note says "When finished, click Save & New to create more custom fields, or click Save if you are done." Buttons at the bottom include Previous, Save & New, Save, and Cancel.

Creation of CurrencyField on Billingdetails and feedbackObject :

1. Follow the same steps as mentioned above in Billingdetails and feedbackObject.
2. Change the label name as mentioned.
3. Give the Field Label : PaymentPaid
4. Field Nee : is auto populated

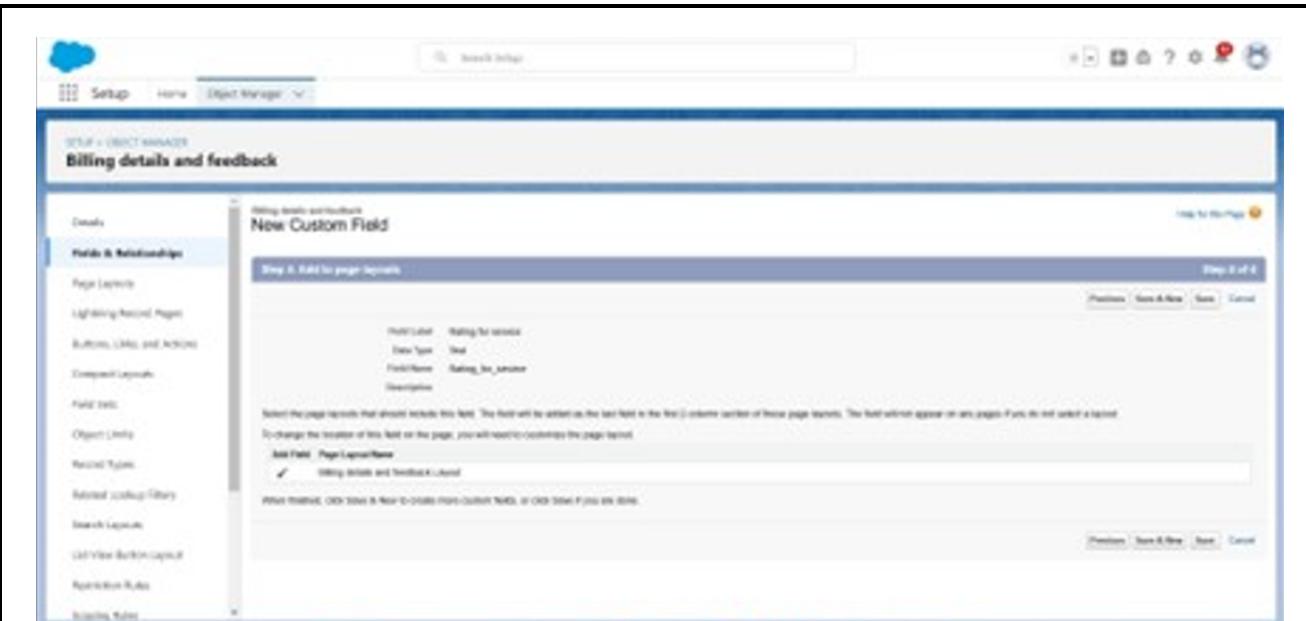
The screenshot shows the Salesforce Setup interface for creating a new custom field. The left sidebar lists various setup categories like Details, Fields & Relationships, Page Layouts, etc. The main area is titled "Billing details and feedback New Custom Field" and is on "Step 4 of 4". The field details are: Field Label: Payment Paid, Data Type: Currency, Field Name: Payment_Paid. The "Add Field" section includes "Page Layout Name" and "Billing details and feedback Layout". A note says "When finished, click Save & New to create more custom fields, or click Save if you are done." Buttons at the bottom include Previous, Save & New, Save, and Cancel.

Creation of Text Fields

1. Go to setup >>click on Object Manager >>type object name(Appointment) in the search bar >> click on the object.
2. Now click on "Fields &Relationships" >> New.
3. Select "Text" as data type and click Next.
4. Give the FieldLabel : Vehicle number plate
5. Field Name : is auto populated
6. Length : 10
7. Make field as Required and Unique.
8. Click on next >>next >> save.

Creation of Text Fields in Billing details and feedback object:

1. Go to setup >> click on Object Manager >>type object name(Billing details and feedback) in search bar >> click on the object.
2. Now click on "Fields& Relationships" >>New.
3. Select "text" as data type and click Next.
4. Give the Field Label : Rating for service
5. Field Name : is auto populated
6. Length : 1
7. Make field as Required and Unique.
8. Click on next >> next >> save



Creation of Picklist Fields

Creation of Picklist Fields in Service records object :

1. Go to setup >>click on ObjectManager >> type object name(Service records) in search bar >>click on the object.
2. Click on fields &relationship >> click on New.
3. Select Data type as "Picklist" and click Next.
4. Enter Field Label as "Service Status",under values select "Enter values,with each value separated by a new line" and enter values as shown below.
5. The values are: Started, Completed.
6. Click Next.
7. Next >>Next >> Save.

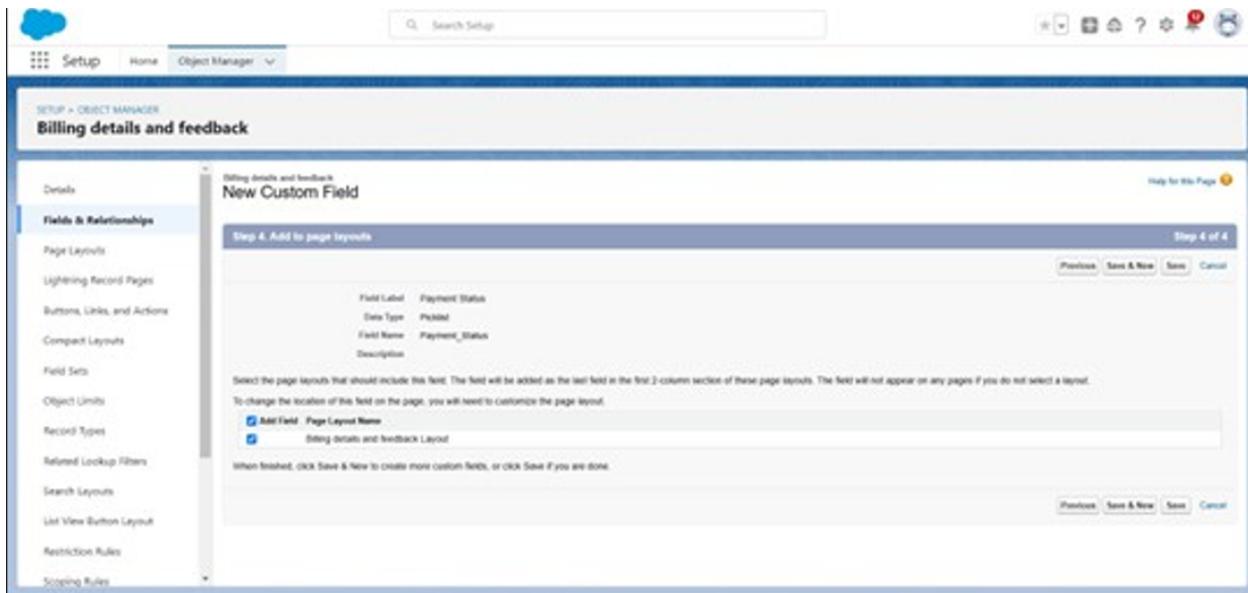
Creation of Picklist Fields in Billing details and feedback object:

1. Go to setup >>click on Object Manager >>type object name(Billing details and feedback) in search bar >> click on the object.
2. Click on fields &relationship >> click on New.
3. Select Data type as "Picklist" and click Next.
4. Enter FieldLabel as "PaymentStatus", under values select "Enter values,with each value

separated by a new line" and enter values as shown below.

5. The values are: Pending,Completed.
6. Click Next.

7. Next >>Next >> Save.



Creating Formula Field in Service records Object

1. Go to setup >>click on ObjectManager >> type object name(Service records) in search bar >> click on the object.
2. Click on fields &relationship >> click on New.
3. Select Data type as "Formula" and click Next.
4. Give Field Label and Field Name as "service date" and select formula return type as "Date" and click next.
5. Insert field formula should be : CreatedDate
6. click "Check Syntax" .

7. Click next >> next >> Save.

The screenshot shows the Salesforce Setup interface with the following details:

- Header:** Includes the Salesforce logo, "Setup" button, "Home" link, "Object Manager" dropdown, a search bar ("Search Setup"), and various navigation icons.
- Breadcrumb:** "SETUP > OBJECT MANAGER".
- Section:** "Service records".
- Left Sidebar:** A vertical list of configuration items:
 - Details
 - Fields & Relationships** (selected)
 - Page Layouts
 - Lightning Record Pages
 - Buttons, Links, and Actions
 - Compact Layouts
 - Field Sets
 - Object Limits
 - Record Types
 - Related Lookup Filters
 - Search Layouts
 - List View Button Layout
 - Restriction Rules
 - Scoping Rules
- Table:** "Fields & Relationships" table with 8 items, sorted by Field Label.

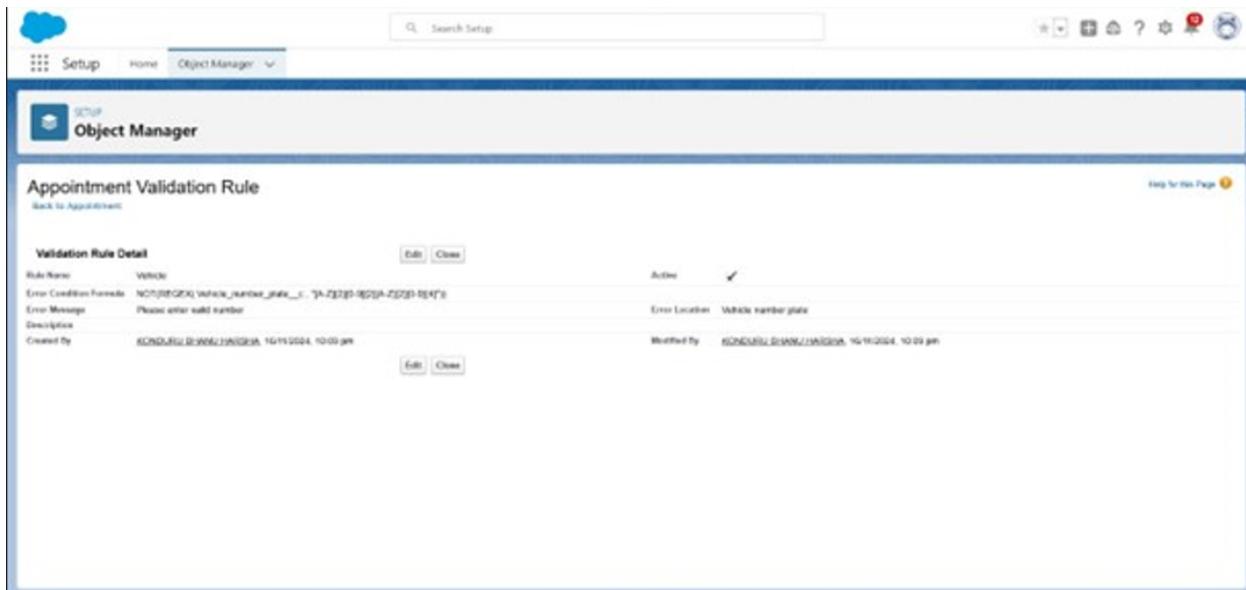
FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Appointment	Appointment_c	Lookup(Appointment)		✓
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
Phone number	Phone_number_c	Phone		
Quality Check Status	Quality_Check_Status_c	Checkbox		
service date	service_date_c	Formula (Date)		
Service recordsName	Name	Auto Number		✓

Validation rule

Validation rules are applied when a user tries to save a record and are used to check if the data meets specified criteria. If the criteria are not met, the validation rule triggers an error message and prevents the user from saving the record until the issues are resolved.

To create a validation rule to an Appointment Object

1. Go to the setup page >> click on object manager >> From drop down click edit for Appointment object.
2. Click on the validation rule >> click New.
3. Enter the Rule name as " Vehicle ".
4. Insert the Error Condition Formula as :-
 1. NOT(REGEX(Vehicle_number_plate__c , "[A-Z]{2}[0-9]{2}[A-Z]{2}[0-9]{4}"))
6. Enter the Error Message as "Please enter valid number ", select the Error location as Field and select the field as "Vehicle number plate", and click Save.

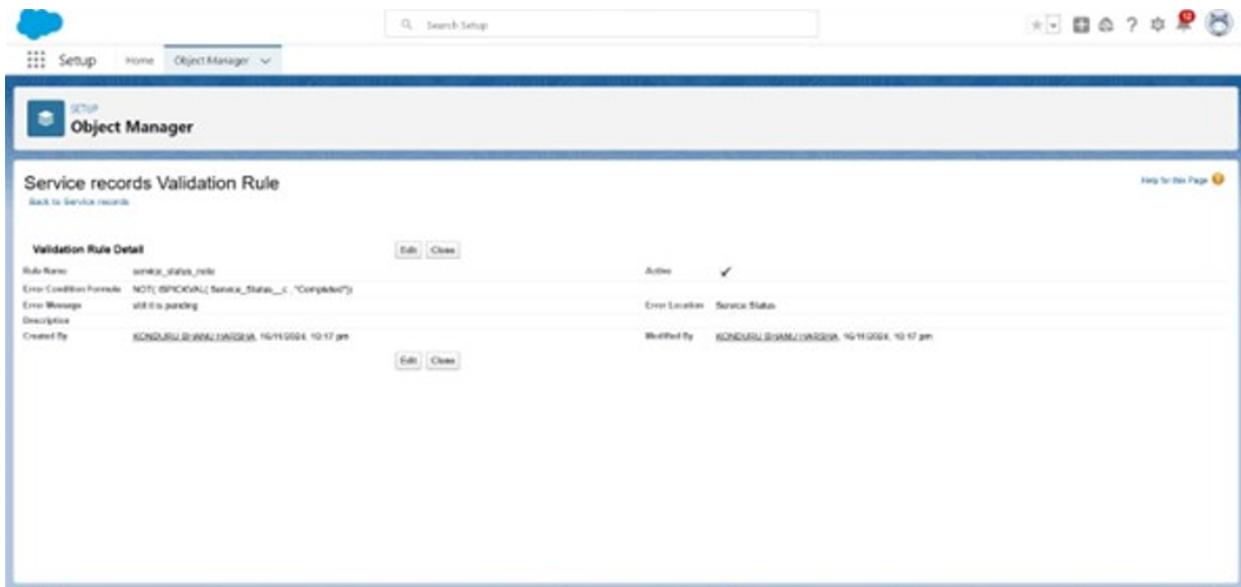


To create a validation rule to an Service recordsObject

1. Go to the setup page >> click on object manager >> From drop down click edit for Service records object.
2. Click on the validation rule >> click New.
3. Enter the Rule name as " service_status_note ".
4. Insert the Error Condition Formula as :-

NOT(ISPICKVAL(Service_Status__c , "Completed"))

Enter the Error Message as "still it is pending",select the Error location as Field and select the field as "Service status", and click Save.

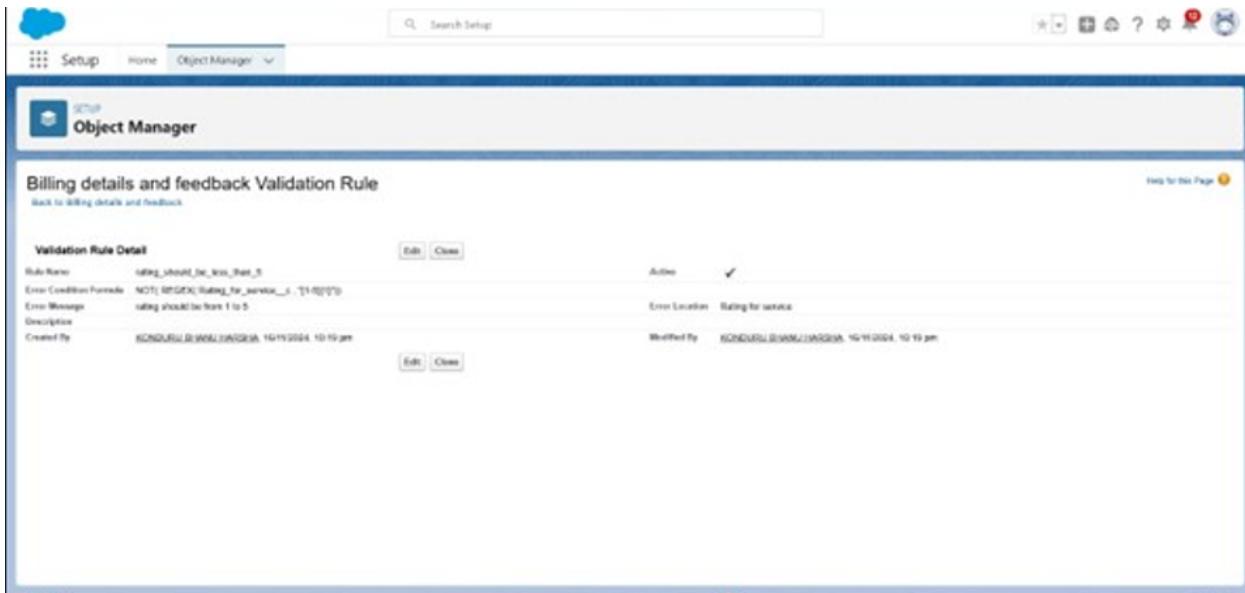


To create a validation rule to an Billing details and feedback Object

1. Go to the setup page >> click on object manager>> From drop down clicked it for Billing details and feedback object.
2. Click on the validation rule >> click New.
3. Enter the Rule name as " rating_should_be_less_than_5".
4. Insert the Error Condition Formula as :-

`NOT(REGEX(Rating_for_service_c , "[1-5]{1}"))`

Enter the Error Message as “rating should be from 1 to 5”, select the Error location as Field and select the field as “Rating for Service”, and click Save.



Duplicate rule

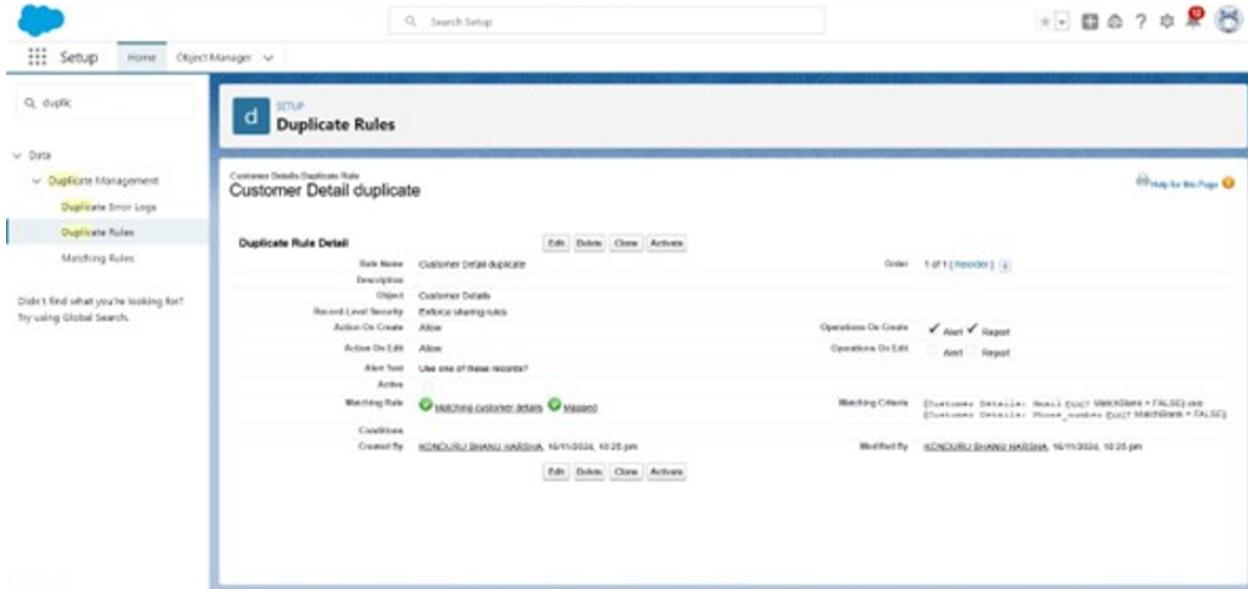
To create a matching rule to an Customer detailsObject

1. Go to quick find box in setup and search for matching Rule.
2. Click on matching rule >> click on New click on
3. select the object as Customer details and click Next.
4. Give the Rule name : Matchingcustomer details
5. Unique name : is auto populated
6. Define the matching criteria as
7. Field Matching Method
 - a. Gmail Exact
 - b. Phone Number Exact
8. Click save.
9. After Saving Click on Activate.

To create a Duplicaterule to an Customer detailsObject

1. Go to quick find box in setup and search for Duplicate rules.
2. Click on Duplicate rule >> click on New Rule >> select customer details object.
3. Give the Rule name as : Customer Detail duplicate
4. Scroll a little in Matching rule section
5. Select the matching rule : Matchingcustomer details

6. And Click on save.
7. After saving the Duplicate Rule, Click on Activate.



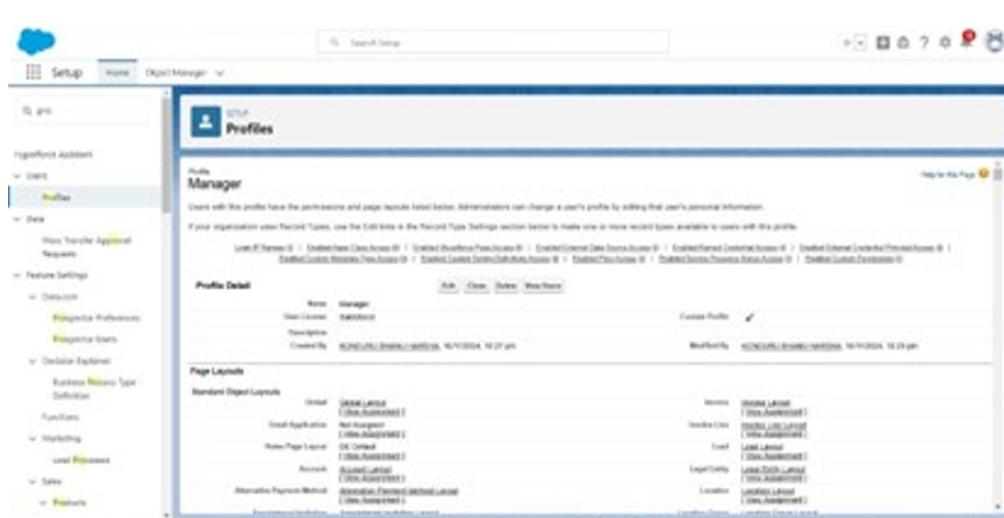
Profiles

A profile is a group/collection of settings and permissions that define what a user can do in salesforce. Profile controls "Object permissions, Field permissions, User permissions, Tab settings, App settings, Apex class access, Visual force page access, Page layouts, Record Types, Login hours & Login IP ranges. You can define profiles by the user's job function. For example System Administrator, Developer, Sales Representative.

Manager Profile

To create a new profile:

- a. Goto setup >>type profiles in quick find box >>click on profiles>> clone the desired profile (Standard User) >>enter profile name (Manager) >> Save.
- b. While still on the profile page, then click Edit.
- c. Select the Custom App settings as default for the Garagemanagement.
- d. Scroll down to Custom Object Permissions and Give access permissions for Appointments,Billing details and feedback , service records and customer details objects as mentioned in the below diagram.
- e. Changing the session times out after should be " 8 hours of inactivity".
- f. Change the password policies as mentioned :
- g. User passwords expire in should be " never-ending expires
- h. minimum password length should be " 8 ", and clicks ave.



Sales person Profile

1. Goto setup >type profiles in quick find box >>click on profiles>> clone the desired profile (Salesforce PlatformUser) >> enter profile name (sales person) >> Save.
2. While still on the profile page, then click Edit.
3. Select the Custom App settings as default for the GArage management.
4. Scroll down to Custom Object Permissions and Give access permissions for Appointments,Billing details and feedback , service records and customer details objects as mentioned in the below diagram.
5. And click save.

The screenshot shows the Salesforce Setup interface with the following details:

Setup Home Object Manager

Search Setup

Help for this Page

Profile: sales person

Users with this profile have the permissions and page layouts listed below. Administrators can change a user's profile by editing that user's personal information.

Your organization uses Record Types. Use the Edit links in the Record Type Settings section below to make one or more record types available to users with this profile.

User Permissions (1): Enabled User Class Access (1) | Enabled Salesforce Page Access (1) | Enabled External Data Source Access (1) | Enabled Shared Credential Access (1) | Enabled External Credential Prerecord Access (1) | Enabled Custom Metadata Type Access (1) | Enabled Custom Schema Definition Access (1) | Enabled Case Access (1) | Enabled Service Province Status Access (1) | Enabled Custom Prerecord Access (1)

Profile Detail

Name	sales person	Custom Profile	<input checked="" type="checkbox"/>
User License	Salesforce Platform		
Description			
Created By	KONCHURU BHAVANI / updated, 10/11/2024, 10:36 pm	Modified By	KONCHURU BHAVANI / updated, 10/11/2024, 10:37 pm

Page Layouts

Standard Object Layouts

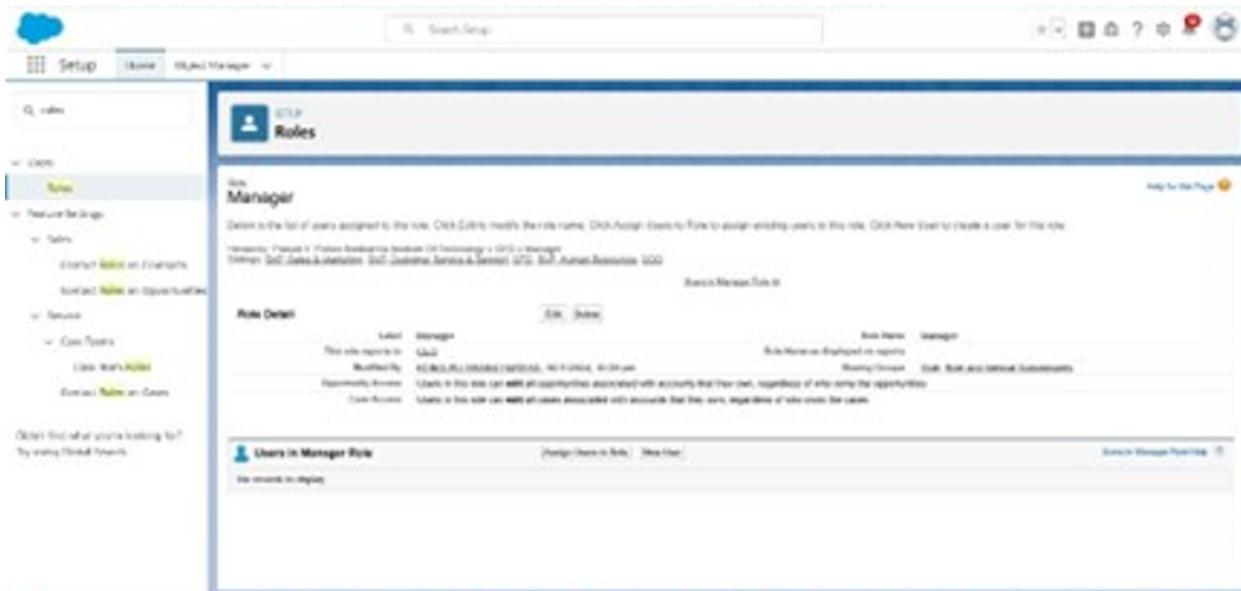
Object	Global	Email Application	Home Page Layout	Account	Alternative Payment Method	Opportunity	Lead	Case	Invoice	Contract	Task	Event	File	Report	Dashboard	Report
Global	Global Layout [Not Assigned]	Not Assigned [Not Assigned]	Home Page Default [Not Assigned]	Account Layout [Not Assigned]	Alternative Payment Method Layout [Not Assigned]	Opportunity Layout [Not Assigned]	Lead Layout [Not Assigned]	Case Layout [Not Assigned]	Invoice Layout [Not Assigned]	Contract Layout [Not Assigned]	Task Layout [Not Assigned]	Event Layout [Not Assigned]	File Layout [Not Assigned]	Report Layout [Not Assigned]	Dashboard Layout [Not Assigned]	Report Layout [Not Assigned]

Role &Role Hierarchy

A role in Salesforce defines a user's visibility access at the record level. Roles may be used to specify the types of access that people in your Salesforce organization can have to data. Simply put, it describes what a user could see within the Salesforce organization.

Creating Manager Role

- a. Go to quick find >>Search for Roles >> click on set up roles.
- b. Click on ExpandAll and click on add role under whom this role works.
- c. Give Label as “Manager” and Role name gets auto populated. Then click on Save.



Creating another roles

- a. Go to quick find >>Search for Roles >> click on set up roles.
- b. Click plus on CEO role, and click add role under manager.

- c. Give Label as “sales person” and Role name gets auto populated. Then click on Save.

The screenshot shows the Salesforce Setup interface under the 'Roles' section. On the left sidebar, under 'Users', 'Roles' is selected. The main content area displays a role named 'sales person'. The 'Role Detail' section shows the following information:

- Label:** sales person
- This role reports to:** MAAMONI
- Modified By:** KONCILU BHANU PRAKASH (16/11/2014, 10:40 pm)
- Opportunity Access:** Users in this role can edit all opportunities associated with accounts that they own, regardless of who owns the opportunities.
- Case Access:** Users in this role can edit all cases associated with accounts that they own, regardless of who owns the cases.

On the right side of the detail section, there are buttons for 'Role Name' (set to 'sales_person') and 'Sharing Groups' (set to 'Sales, Sales and Internal Subordinates'). Below the detail section is a table titled 'Users in sales person Role' with one row: 'No records to display'.

Users

A user is anyone who logs in to Salesforce. Users are employees at your company, such as sales reps, managers, and IT specialists, who need access to the company's records. Every user in Salesforce has a user account. The user account identifies the user, and the user account settings determine what features and records the user can access.

Create User

1. Go to setup >> type users in quick find box >> select users >> click New user.
2. Fill in the fields
 - a. First Name : Niklas
 - b. Last Name : Mikaelson
 - c. Alias : Give a Alias Name
 - d. Email id : Give your Personal Email id
 - e. Username : Username should be in this form: text@text.text
 - f. Nick Name : Give a Nickname
 - g. Role : Manager
 - h. User licence : Salesforce
 - i. Profiles : Manager
3. Save.

creating another users

1. Repeat the steps and create another user using
 - a. Role : sales person
 - b. User licence : Salesforce Platform
 - c. Profile : sales person

Note : creationist 3 users with these permissions.

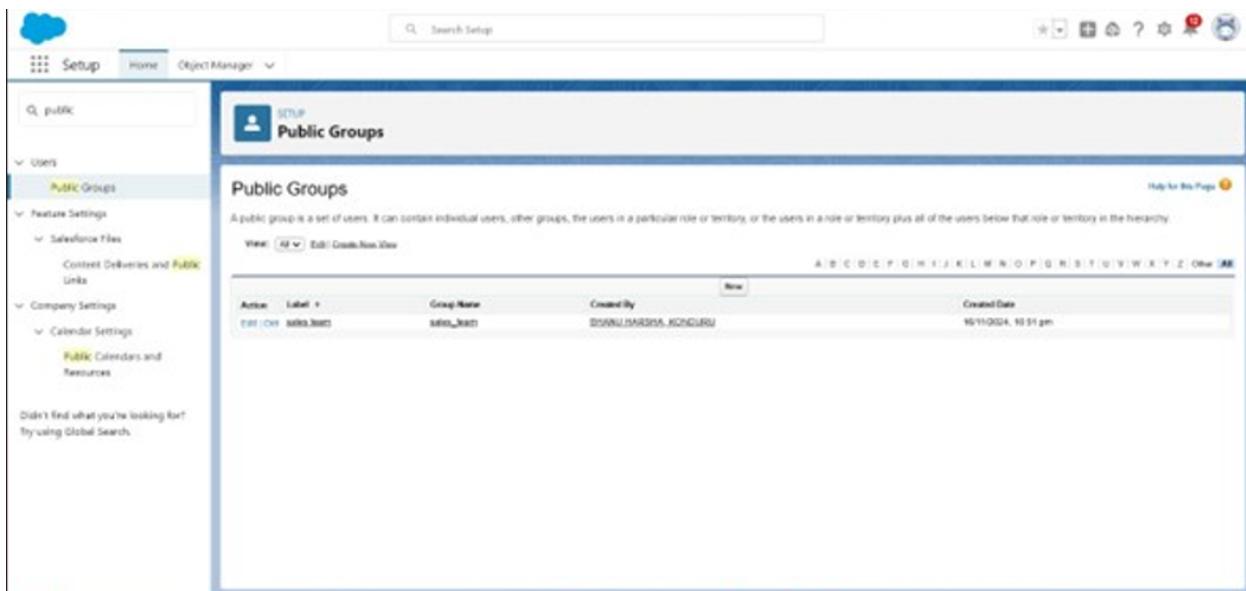
Action	Full Name	Alias	Username	Role	Active	Profile
<input type="checkbox"/>	Chatter Expert	Chatter	chatty.00ddm00000fxkh4uap.zc0j0emiaipi@chatter.salesforce.com		<input checked="" type="checkbox"/>	Chatter Free User
<input type="checkbox"/>	sales_person	sdoila	sk@pysit.ac.in	sales person	<input checked="" type="checkbox"/>	sales person
<input type="checkbox"/>	Kasarala_Uday	ukasa	21501a0526@pysit.ac.in	sales person	<input checked="" type="checkbox"/>	sales person
<input type="checkbox"/>	Manayarma_Sai	smanya	smanya@pysit.ac.in	sales person	<input checked="" type="checkbox"/>	sales person
<input type="checkbox"/>	Mikaelson_Niklaus	nmika	esth@pysit.com	Manager	<input checked="" type="checkbox"/>	Manager
<input type="checkbox"/>	User_Integration	integ	integration@00ddm00000fxkh4uap.com		<input checked="" type="checkbox"/>	Analytics Cloud Integration User
<input type="checkbox"/>	User_Security	sec	insightssecurity@00ddm00000fxkh4uap.com		<input checked="" type="checkbox"/>	Analytics Cloud Security User
<input type="checkbox"/>	Yogeesh_Sai_Challagondla	CYoge	yogi@pysit.com		<input checked="" type="checkbox"/>	System Administrator

Public groups

Public groups are a valuable tool for Salesforce administrators and developers to streamline user management, data access, and security settings. By creating and using public groups effectively, you can maintain a secure and organized Salesforce environment while ensuring that users have appropriate access to the resources they need.

Creating New Public Group

1. Go to setup >>type users in quick find box >>select public groups>> click New.
2. Give the Label as "sales team".
3. Group name is auto populated.
4. Search for Roles.
5. In Available Members select Sales person and click on add it will be moved to selected member.
6. Click on save.



Sharing Setting

Salesforce allows you to configure sharing settings to control how records are accessed and shared within your organization. These settings are crucial for maintaining data security and privacy. Salesforce provides a variety of tools and mechanisms to define and enforce sharing rules, such as:

Organization-Wide Default (OWD) Settings:

These settings define the default level of access for all objects within your Salesforce org. OWD settings include Private, Public Read-Only, Public Read/Write, and Controlled by Parent. OWD settings can be configured for each standard and custom object.

Role Hierarchy:

Salesforce uses a role hierarchy to determine record access.

Users at higher levels in the hierarchy have greater access to records owned by or shared with users lower in the hierarchy.

The role hierarchy is often used in combination with OWD settings to grant different levels of access.

Profiles and Permission Sets:

Profiles and permission sets allow administrators to specify object-level and field-level permissions for users.

Profiles are typically used to grant general object and field access, while permission sets can be used to extend those permissions to specific users.

Creating Sharing settings

1. Go to setup >> type users in quick find box >> select Sharing Settings >> click Edit.
2. Change the OWD setting of the Service records Object to private as shown in fig.
3. Click on save and refresh.
4. Scroll down a bit, Click new on Service records sharing Rules.
5. Give the Label name as "Sharingsetting"
6. Rule name is auto populated.
7. In step 3 : Select which records to be shared, members of " Roles " >> " Sales person "

8. In step 4: share with, select “ Roles ” >> “ Manager ”
9. In step 5 : Change the access level to “ Read / write ”.
10. Click on save.

Sharing Rule Category	Action	Share With	Access Level
Service records Sharing Rules	Call	Role: Manager	Read/Write

Flows

Create a Flow

1. Go to setup >> type Flow in quick find box >>Click on the Flow and Select the New Flow.
2. Select the Record-triggered flow and Click on Create.
3. Select the Object as "Billing details and feedback" in the Drop down list.
4. Select the Trigger Flow when: "A record is Created or Updated".
5. Select the Optimize the flow for: "Actions and Related Records" and Click on Done.
6. Under the Record-triggered Flow Click on "+" Symbol and In the Drop down List select the "Update records Element". Give the Label Name : Amount Update
7. Api name : is auto populated
8. Set a filter condition : All Conditions are met(AND)
9. Field : Payment_Status__c
10. Operator : Equals
11. Value : Completed
12. And Set FieldValues for the Billing details and feedback Record
13. Field : Payment_Paid__c
14. Value : {\$Record.Service_records__r.Appointment__r.Service_Amount__c}
15. Click On Done. Before creating another Element. Create a New Resource form Toolbox form top left.
16. Click on the New Resource, And select Variable.
17. Select the resource type as text template.
18. Enter the API name as " alert".
19. Change the view as Rich Text ? View to PlainText.
20. In body field paste the syntax that given below.

Dear {\$Record.Service_records__r.Appointment__r.Customer_Name__r.Name},

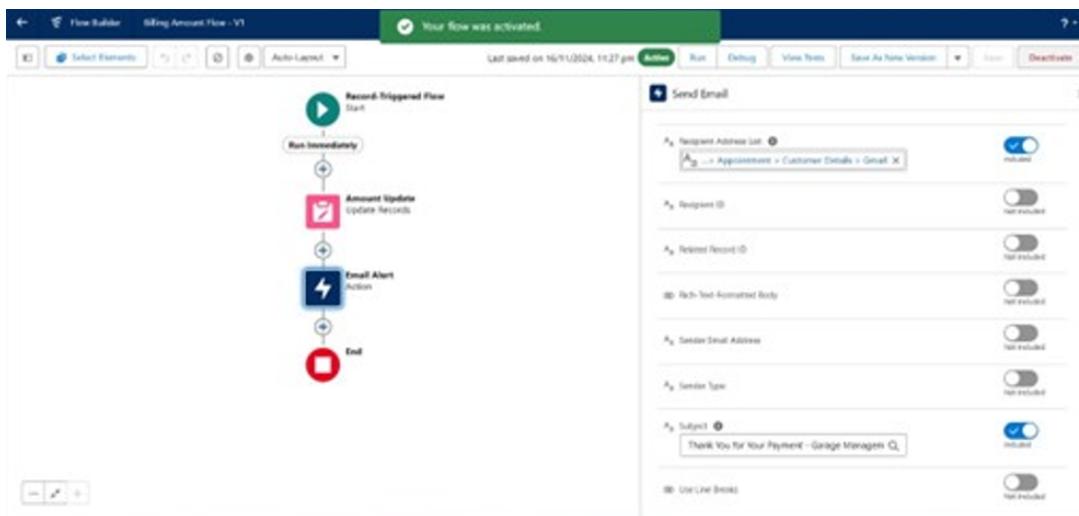
I hope this message finds you well. I wanted to take a moment to express my sincere gratitude for your recent payment for the services provided by our garage management team. Your prompt payment is greatly appreciated, and it helps us continue to provide top-notch services to you and all our valued customers.

Amount paid : {!\$Record.Payment_Paid_c}

Thank you for Coming .

1. Click done.
2. Now Click on Add Element, select Action.
3. Their action bar will be opened in that search for " send email " and click on it.
4. Give the label name as " Email Alert"
5. API name will be auto populated.
6. Enable the body in set input values for the selected action.
7. Select the text template that created , Body : {!alert}
8. Include recipient address list select the email form the record.
9. RecipientAddressList:
 {!\$Record.Service_records__r.Appointment__r.Customer_Name__r.Gmail__c}
10. Include subject as " Thank You for Your Payment - Garage Management".
11. Click done.
12. Click on save. Give the Flow label , Flow Api name will be auto populated.

And click save, and click on activate.



Apex Trigger

Apex can be invoked by using triggers. Apex triggers enable you to perform custom actions before or after changes to Salesforce records, such as insertions, updates, or deletions.

A trigger is Apex code that executes before or after the following types:

- a. insert
- b. update
- c. delete
- d. merge
- e. upset
- f. undelete

For example, you can have a trigger run before an object's records are inserted into the database, after records have been deleted, or even after a record is restored from the Recycle Bin.

You can define triggers for top-level standard objects that support triggers, such as a Contact or an Account, some standard child objects, such as a CaseComment, and custom objects. To define a trigger, from the object management settings for the object whose triggers you want to access, go to Triggers.

There are primarily two types of Apex Triggers:

Before Trigger: This type of trigger in Salesforce is used either to update or validate the values of a record before they can be saved into the database. So, basically, the before trigger validates the record first and then saves it. Some criteria or code can be set to check data before it gets ready to be inserted into the database.

After Trigger: This type of trigger in Salesforce is used to access the field values set by the system and affect any change in the record. In other words, the after trigger makes changes to the value from the data inserted in some other record.

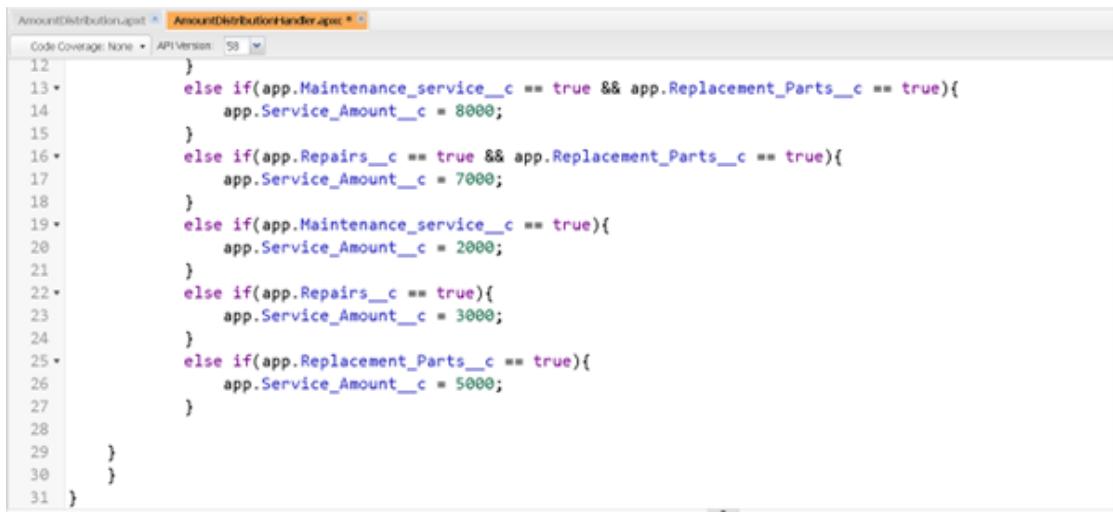
Apex handler

UseCase : This use case works for Amount Distribution for each Service the customer selected for there Vehicle.

1. Login to the respective trailhead account and navigate to the gear icon in the top right corner.
2. Click on the Developer console. Now you will see a new console window.
3. In the toolbar,you can see FILE. Click on it and navigate to new and create New apex class.
4. Name the class as "AmountDistributionHandler".



```
AmountDistribution.apc  AmountDistributionHandler.apc  100%  Go To
Code Coverage: None • API Version: 51.0
1 * public class AmountDistributionHandler {
2
3 *     public static void amountDist(list<Appointment__c> listApp){
4         list<Service__records__c> serlist = new list <Service__records__c>();
5
6         for(Appointment__c app : listApp){
7             if(app.Maintenance_service__c == true && app.Repairs__c == true && app.Replacement_Parts__c == true){
8                 app.Service_Amount__c = 10000;
9             }
10            else if(app.Maintenance_service__c == true && app.Repairs__c == true){
11                app.Service_Amount__c = 5000;
12            }
13            else if(app.Maintenance_service__c == true && app.Replacement_Parts__c == true){
14                app.Service_Amount__c = 8000;
15            }
16            else if(app.Repairs__c == true && app.Replacement_Parts__c == true){
17                app.Service_Amount__c = 7000;
18            }
19            else if(app.Maintenance_service__c == true){
20                app.Service_Amount__c = 3000;
21            }
22        }
23    }
24 }
```



```
AmountDistribution.apc * 
Code Coverage: None API Version: 58
12      }
13  else if(app.Maintenance_service__c == true && app.Repairs__c == true){
14      app.Service_Amount__c = 10000;
15  }
16  else if(app.Maintenance_service__c == true && app.Replacement_Parts__c == true){
17      app.Service_Amount__c = 8000;
18  }
19  else if(app.Repairs__c == true && app.Replacement_Parts__c == true){
20      app.Service_Amount__c = 7000;
21  }
22  else if(app.Maintenance_service__c == true){
23      app.Service_Amount__c = 2000;
24  }
25  else if(app.Repairs__c == true){
26      app.Service_Amount__c = 3000;
27  }
28  else if(app.Replacement_Parts__c == true){
29      app.Service_Amount__c = 5000;
30  }
31 }
```

Code:

```
public class AmountDistributionHandler {

    public static void amountDist(list<Appointment_c> listApp){

        list<Service_records_c> serList = new list <Service_records_c>();
        for(Appointment_c app : listApp){

            if(app.Maintenance_service__c == true && app.Repairs__c == true &&
app.Replacement_Parts__c == true){

                app.Service_Amount__c = 10000;

            }

            else if(app.Maintenance_service__c == true && app.Repairs__c == true){

                app.Service_Amount__c = 5000;

            }

            else if(app.Maintenance_service__c == true && app.Replacement_Parts__c == true){

                app.Service_Amount__c = 8000;

            }

        }

    }

}
```

```

else if(app.Repairs_c == true && app.Replacement_Parts_c == true){

    app.Service_Amount_c = 7000;

}

else if(app.Maintenance_service_c == true){

    app.Service_Amount_c = 2000;

}

else if(app.Repairs_c == true){

    app.Service_Amount_c = 3000;

}

else if(app.Replacement_Parts_c == true){

    app.Service_Amount_c = 5000;

}

}

}

}

}

```

Trigger Handler :

How to create a new trigger:

1. While still in the trailhead account, navigate to the gear icon in the top right corner.
2. Click on developer console and you will be navigated to a new console window.
3. Click on File menu in the tool bar, and click on new? Trigger.
4. Enter the trigger name and the object to be triggered.
5. Name : AmountDistribution

6. sObject : Appointment_c

Syntax For creating trigger :

The syntax for creating trigger is :

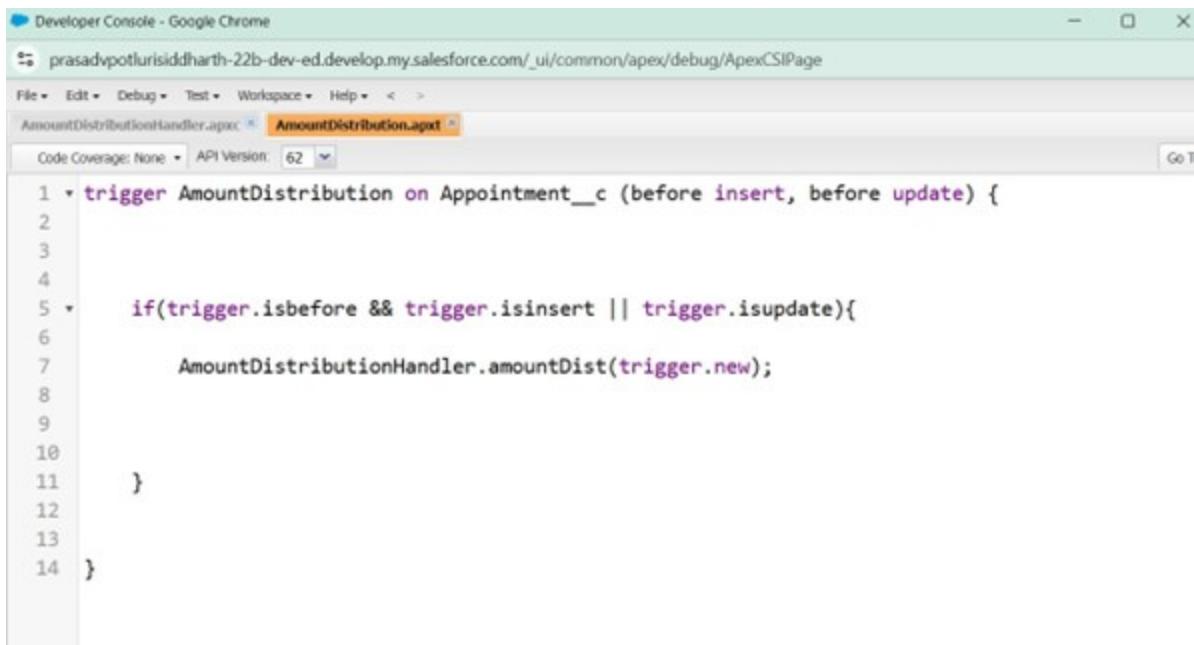
Trigger [trigger name] on [object name](Before/After event)

{
}

In this project , trigger is called whenever the particular records sum exceed the threshold i.e minimum business requirement value. Then the code in the trigger will get executed.

Code:

```
trigger AmountDistribution on Appointment_c (before insert,before update) {  
    if(trigger.isbefore && trigger.isinsert || trigger.isupdate){  
        AmountDistributionHandler.amountDist(trigger.new);  
    }  
}
```



The screenshot shows the Salesforce Developer Console in Google Chrome. The URL is `prasadvpoturisiddharth-22b-dev-ed.develop.my.salesforce.com/_ui/common/apex/debug/ApexCSIPage`. The tab bar shows `AmountDistributionHandler.apxc` and `AmountDistribution.apxt`, with `AmountDistribution.apxt` being the active tab. The code editor displays the following Apex trigger:

```
1 * trigger AmountDistribution on Appointment__c (before insert, before update) {
2
3
4
5 *     if(trigger.isbefore && trigger.isinsert || trigger.isupdate){
6
7         AmountDistributionHandler.amountDist(trigger.new);
8
9
10    }
11
12
13
14 }
```

Reports

Reports give you access to your Salesforce data. You can examine your Salesforce data in almost infinite combinations, display it in easy-to-understand formats, and share the resulting insights with others. Before building, reading, and sharing reports, review these reporting basics.

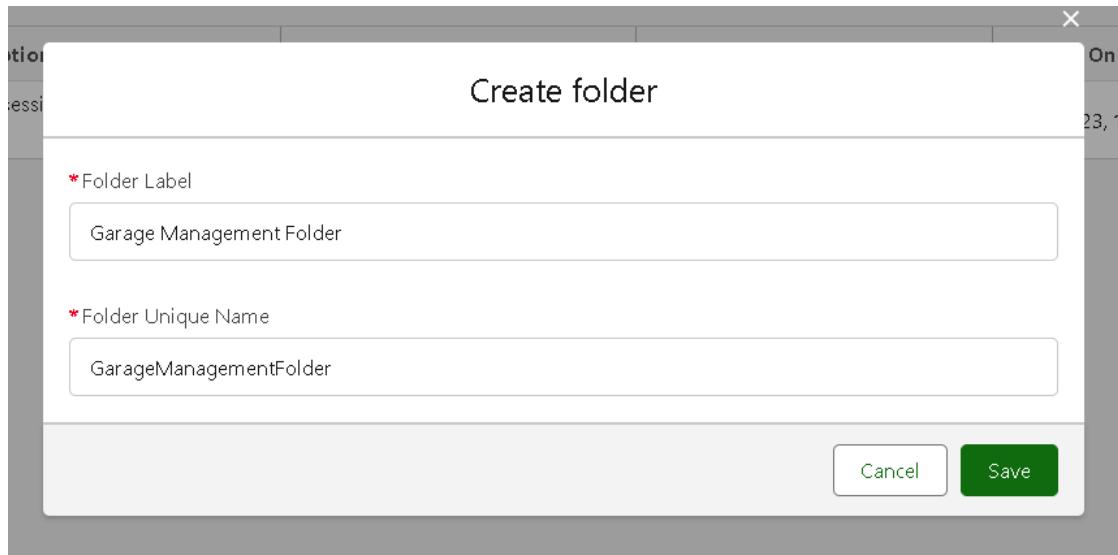
Types of Reports in Salesforce

1. Tabular
2. Summary

3. Matrix
4. Joined Reports

create a report folder

1. Click on the app launcher and search for reports.
2. Click on the report tab, click on new folder.
3. Give the Folderlabel as “GarageManagement Folder”, Folder unique name will be auto populated.
4. Click save.



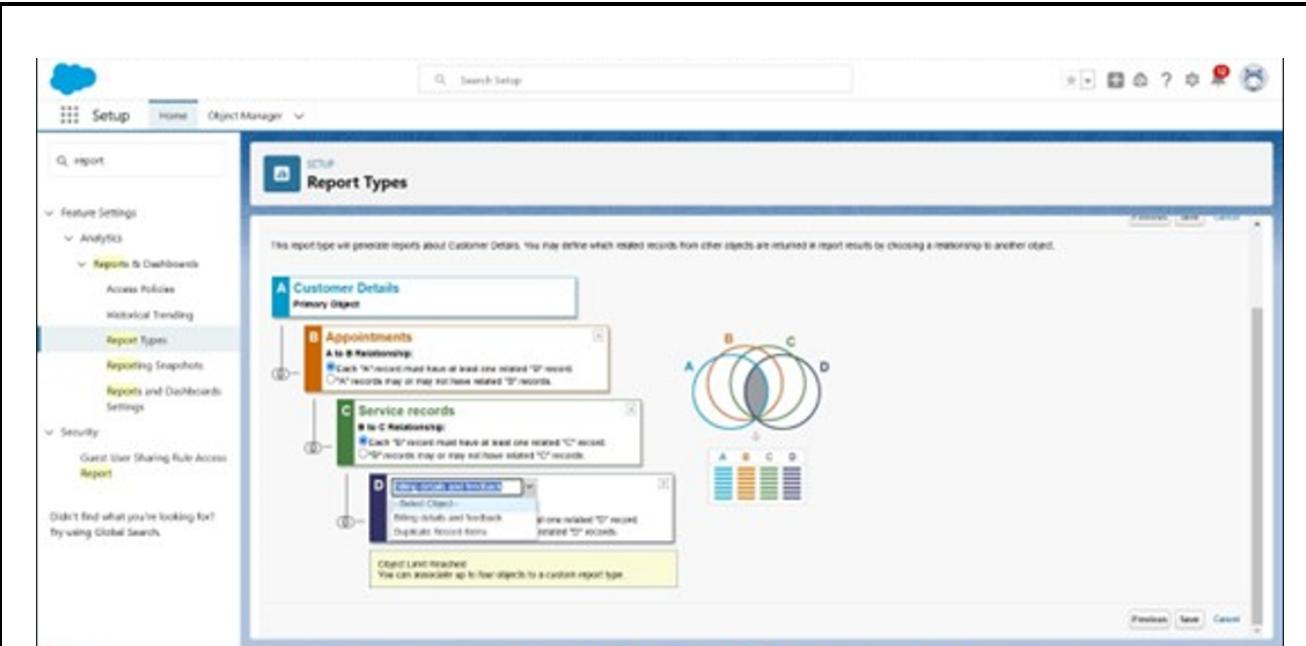
Sharing a report folder

1. Go to the app >> click on the reports tab.
2. Click on the All folder, click on the Drop down arrow for Garage Management folder, and Click on share.
3. Select the share with as “roles”, in name field search for “manager”, give “view” as access for that role.

4. Then click share, and click on Done.

Create Report Type

1. Go to setup >> type users in quick find box >>select Report Type >> click on Continue.
2. Click on new custom report type.
3. Select the Primary object as "Customer details".
4. Give the Report type Label as "Service information"
5. Report type Name is auto populated.
6. Keep the Description as same.
7. Select Store in Category as "other Reports"
8. Select the deployment status as "Deployed", click on Next.
9. now , Click on Related objectbox
10. on Select Object,choose Appointment Objectas shown in fig
11. Again Click to relate another object.
12. And select the related object as "service records".
13. Repeat the process and select the related object as " Billing details and feedback".
14. And click on save.



Create Report

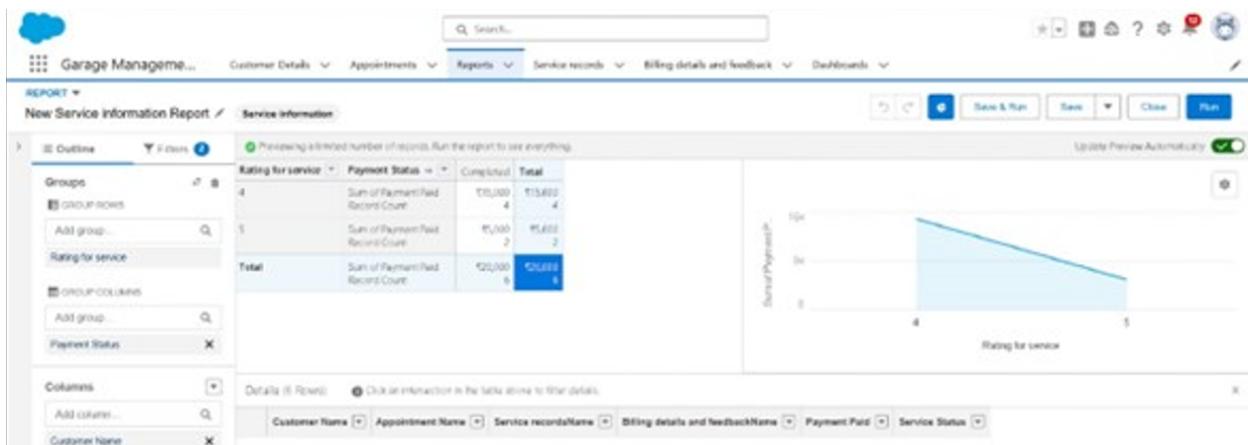
Note : Before creating report, create latest "10" records in every object.

Try to fill every field in each record for better experience.

1. Go to the app >> click on the reports tab
2. Click New Report.
3. Select the Category as other reports, search for ServiceInformation, select that report, click on it. And click on start report.
4. Their outline pane is opened already, select the fields that mentioned below in column section.
 - a. Customer name
 - b. Appointment Date
 - c. Service Status
 - d. Payment paid
 - e. Remove the unnecessary fields.
 - f. Select the fields that mentioned below in GROUP ROWS section.
 - i. Rating for Service
 - g. Select the fields that mentioned below in GROUP ROWS section.

- i. Payment Status
- h. Click on Add Chart , Select the Line Chart.

- i. Click on save, Give the reportName : New Service information Report
- j. Report unique Name is auto populated.
- k. Select the folder the created and Click on save.

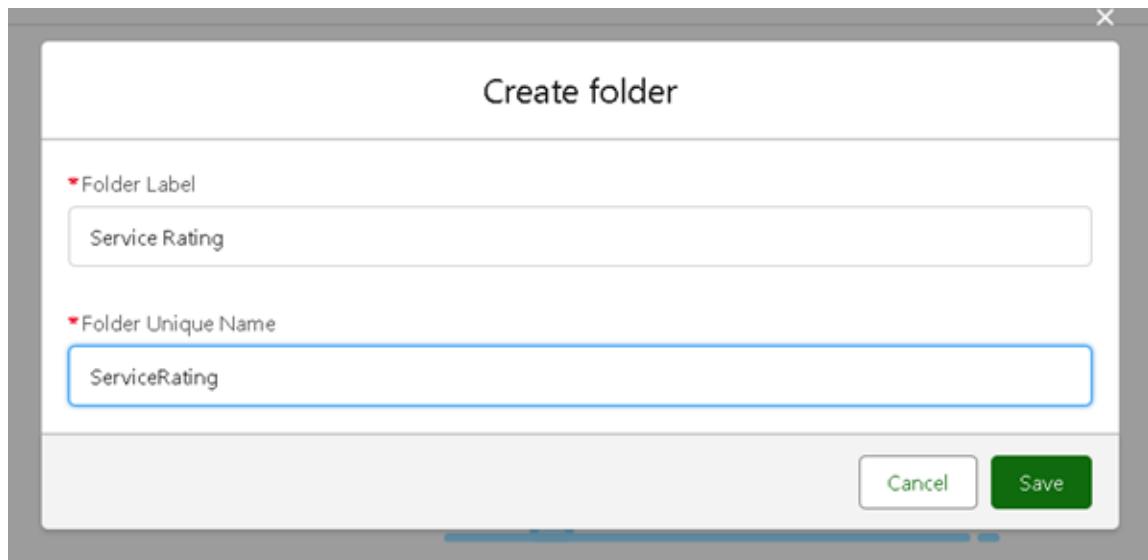


Dashboards

Dashboards help you visually understand changing business conditions so you can make decisions based on the real-time data you've gathered with reports. Use dashboards to help users identify trends, sort out quantities, and measure the impact of their activities. Before building, reading, and sharing dashboards, review these dashboard basics.

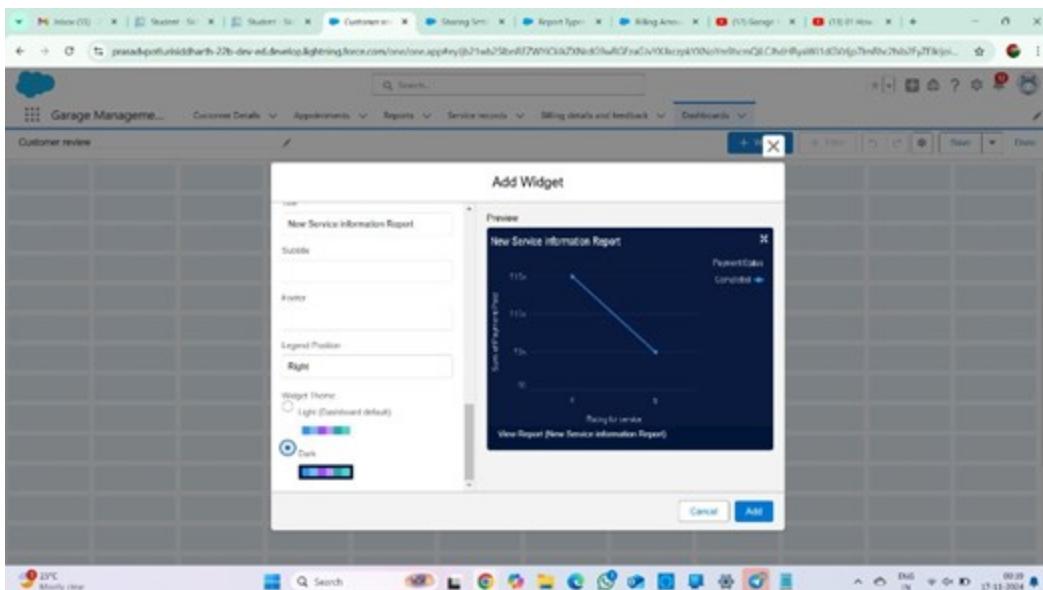
Create Dashboard Folder

1. Click on the app launcher and search for dashboard.
2. Click on dashboard tab.
3. Click new folder, give the folder label as "Service Rating" and unique name will be auto populated.
4. Click save.
5. Follow the same steps, from milestone 15, and activity2, and provide the sharing settings for the folder that just created.



Create Dashboard

1. Go to the app >> click on the Dashboards tabs.
2. Give a Name and select the folder that created, and click on create.
3. Select add component.
4. Select a Report and click on select.
5. Select the Line Chart. Change the theme.
6. Click Add then click on Save and then click on Done.
7. Preview is shown below.



Subscription:

1. After that Click on Subscribe top right.
2. Set the Frequency as " weekly".
3. Set a day as mon day.

4. And Click on save.

Edit Subscription

Schedule dashboard refreshes and subscribe to receive results.

Settings

Frequency:

Days:

Time:

Recipients

Receive new results by email when dashboard is refreshed.

Send email to:
Me

Index (3) | Student - S... | Student - S... | Customer m... | Sharing Sett... | Report Type... | Billing Ame... | OJD Garage | OJD 01 Mar... | +

← → ⌂ prasaddepturaisidharth-22b-dev-ed.develop.lightning.force.com/one/one.app?e=021neb258en8EZWYICuADONn8G5wRGFzaG/VXAcopibYXNleHm9cmQ6ChdHByW01dQV2jp7mRhc2h62FyZRNjoi...

Garage Management Customer Details Appointments Reports Service records Billing details and feedback Dashboards

Dashboard Customer review As of 17-Nov-2024, 12:41 am Viewing as KONEKRU BHANU/HARSHA.

New Service information Report

Rating for service

View Report (New Service information Report)

29°C Partly cloudy

Search

Refresh Edit Subscribe

17-Nov-2024 09:42

